



Mercedes-Benz Premier Prepaid Maintenance

First-class attention and care.

Making sure your vehicle continues to run like new is easy when you choose to go to a Mercedes-Benz dealership for service. Each of our service departments are staffed by factory trained technicians who go above and beyond to provide the highest level of attention and care.

Coverage exclusions may apply, including but not limited to:¹

- Breakdown repairs or maintenance that are not routine maintenance services
- Services that are not performed according to the required vehicle maintenance schedule
- Service not performed by an authorized Mercedes-Benz dealership
- Vehicle with altered odometer or actual mileage cannot be determined
- Charges for parts, labor or diagnostic operation which are not directly related to the required maintenance service
- Costs that exceed the retail value of the required maintenance services for the service interval
- Service or replacement of/to the lithium ion battery or electric powertrain, or any components
- Routine maintenance services performed after the Agreement expiration, when all service intervals purchased have been performed or on the Agreement end date, whichever occurs first

¹This brochure provides general information about the optional Premier Prepaid Maintenance product and should not be solely relied upon when purchasing coverage. Please refer to your Premier Prepaid Maintenance agreement for details of terms, conditions, and specific coverage details, including limitations, exclusions, transferability and cancelability. Agreement cannot be cancelled and is non-refundable, subject to any limitations under state law. Coverage may vary by state. This product may not be available for all vehicle models. Please see your dealer for more information.

Product offered and administered by Mercedes-Benz USA, LLC, and marketed by Mercedes-Benz Financial Services.

All information in this publication is correct as of publication date. The details are subject to change. All rights reserved. Reproduction or translation in whole or part is not permitted without written authorization from the publisher. Printed in USA.

Mercedes-Benz USA, LLC
One Mercedes-Benz Drive
Sandy Springs, GA 30328

81-001-2024 10/19 (10,000)



Convenience. Right from the start.

Mercedes-Benz Financial Services





Unsurpassed service and value for miles to come.

Mercedes-Benz Premier Prepaid Maintenance (PPM) for your new vehicle allows you to “lock in” the costs of required maintenance services. You may purchase a plan at any time prior to the first service or 10,000 miles, whichever comes first. In addition, if you require service when you’re on the road, or if you relocate, your plan will be honored at any authorized Mercedes-Benz dealership (U.S. and Puerto Rico). PPM also offers a variety of benefits to you:

- Measurable savings versus purchasing maintenance as you go¹
- Help to maintain the market value of your vehicle with certified maintenance according to factory specifications
- Greater convenience having paid for maintenance in advance
- Accepted at 380+ authorized Mercedes-Benz dealerships

Options that work for you.

To make things easier, there are two payment options available with the Mercedes-Benz Premier Prepaid Maintenance plan. You can:

- Prepay up front and in full
- Build the cost into your monthly vehicle payment (when purchased at the same time as your vehicle)

Coverage is available from 2 years or 20,000 miles to 4 years or 40,000 miles, in intervals of 1 year/10,000 miles.²

Mercedes-Benz Premier Prepaid Maintenance Coverage

Here’s what you’ll receive with each service visit.

All Models ¹	10K	20K	30K	40K
Synthetic motor oil & filter replacement	•	•	•	•
Cabin dust/combination filter replacement		•		•
Brake fluid change		•		•
Fluid levels check & correction ²	•	•	•	•
Multi-Point Inspection	•	•	•	•
Wiper blade sets	•	•	•	•
Engine air filter replacement				•

Specific Model Services	2K	10K	20K	30K	40K
Main circuit coolant replacement (V12 models)				•	
Rear differential fluid replacement (AMG [®] P30 models) ³	•				•
Front & rear axle fluid oil replacement (G55 AMG model)	•				
Transfer case oil replacement (E-Class 4MATIC [®] models) ⁴				•	

Specific AMG Model Services ¹	2K	10K	20K	30K	40K
Rear axle oil change	•			•	
Engine air filter replacement				•	
Transmission oil & filter replacement				•	
V12 AMG coolant service				•	

Specific CLA & GLA AMG Model Services	10K	20K	30K	40K
Rear axle oil change	•		•	
Engine air filter replacement	•	•	•	•
Transmission oil & filter replacement			•	

Mercedes-Benz Electric Models	10K	20K	30K	40K
Combination filter replacement		•		•
Brake fluid change		•		•
Fluid levels check & correction ²	•	•	•	•
Multi-Point Inspection	•	•	•	•
Wiper blade sets	•	•	•	•

¹ All G models not applicable to above charts.

² Includes coolant, brake, power steering, windshield washer fluids, and AdBlue[®] (diesel models)

³ Not applicable for SLK55 AMG

⁴ For Model Year 2009 E-Class

• Model Year 2009–2014 only

To purchase or learn more, please visit an authorized Mercedes-Benz dealership. To locate a dealership visit MBUSA.com or call 1-800-FOR-MERCEDES (1-800-367-6372) today.

¹ Savings may vary by dealer and model.

² Additional maintenance may be required according to your driving habits, mileage and local environment. Mercedes-Benz Premier Prepaid Maintenance is available for all models except SLR and SLS.