

Mercedes-Benz mbrace® Automatic Alarm Notification

BENEFITS:

- Peace of mind
- Detect suspicious activity prior to alerting law enforcement

REQUIREMENTS:

- Active customer email address or phone number associated with customer account to receive alerts
- Vehicle cellular service
- Vehicle GPS satellite signal to identity location
- Service is available up to four days after last engine activity

FEATURES:

 Customers can specify how they would like to be contacted, including email, text message or phone call

Automatic Alarm Notification*:

The mbrace® Response Center and the customer receive an alert when the anti-theft alarm is triggered.

Service Description:

Automatic Alarm Notification provides the customer with alerts when the anti-theft alarm in their parked vehicle has been triggered. This provides the customer a sense of security when they are away from their vehicle.

If the anti-theft alarm is triggered, the in-vehicle Telematics Control Unit (TCU) sends a signal to the mbrace Response Center. Upon receipt of the signal, the mbrace Response Center automatically (no human intervention) alerts the customer via their preferred method of communication: email, text message or phone call.

How It Works:

- STEP 1: The anti-theft alarm system senses that someone is tampering with the parked vehicle.
- STEP 2: The TCU sends a signal to the mbrace Response Center that the anti-theft alarm has been triggered.
- STEP 3: The mbrace Response Center notifies the customer via their preferred method of communication.

