

BENEFITS:

- ▶ Peace of mind that the vehicle can be locked remotely
- ▶ Simple and secure process that protects the customer and the vehicle

REQUIREMENTS:

- ▶ Vehicle cellular service
- ▶ Vehicle GPS satellite signal to identify location
- ▶ mbrace Mobile Application v. 5.0 or later

FEATURES:

- ▶ Self-service via the mbrace Mobile Application, mbrace Customer Portal, or mbrace Customer Specialist
- ▶ Authentication process and service availability when ignition is off promotes security and safety

Remote Door Lock:

Lock the vehicle's doors from a smartphone, computer, or by calling the mbrace® Response Center.

Service Description:

Remote Door Lock allows the customer to lock their vehicle without a key when the ignition is off. This service was designed specifically for those situations when the customer is away from their vehicle and must lock the doors.

Customers have the option of accessing the Remote Door Lock service from the mbrace Mobile Application with their iPhone® or Android™-based device or via the mbrace Customer Portal on a web browser. They can also call the mbrace Response Center at 866-990-9007. Please note mbrace requires authentication in the form of the customer's PIN regardless of the method used to access the Remote Door Lock service. A notification will be sent to the customer via email or text message confirming the Remote Door Lock function was successfully completed. A status message will also be sent to the vehicle's instrument cluster to be viewed the next time the ignition is turned on.

How It Works on the mbrace Mobile Application:

- STEP 1:** The customer launches the mbrace Mobile Application on their iPhone or Android-based device.
- STEP 2:** The customer logs in by entering the 8-digit mbrace account number and a secure 4-digit PIN (This is the same PIN that is established during the mbrace activation process.)
- STEP 3:** Next, the customer taps the Door Lock Icon.
- STEP 4:** The mbrace Mobile Application then sends a command to the vehicle to lock the doors.
- STEP 5:** The customer will receive notification via their preferred method of communication (email or text message) confirming the Remote Door Lock function was successfully completed.

How It Works on the mbrace Customer Portal:

- STEP 1:** The customer logs onto their mbrace online account at <http://mbrace.mbusa.com/login.htm>
- STEP 2:** Click the DOOR LOCK button.
- STEP 3:** mbrace sends a signal to the customer's vehicle, locking the doors.
- STEP 4:** The customer will receive a notification via their preferred method of communication (email or text message) confirming the Remote Door Lock function was successfully completed.

