# Mercedes-Benz mbrace<sup>®</sup>

Location-Based Weather

#### **BENEFITS:**

- Voice-activated access to weather conditions in the customer's area at any time of the day
- Timely notifications of severe weather conditions that may affect driving

#### **REQUIREMENTS:**

- Vehicle cellular service
- Vehicle GPS satellite signal to identity location

#### FEATURES:

- Service is available whether ignition is on or off
- IVR allows for ease of use and reduces driver distraction

### Location-Based Weather\*:

Push the *i*-Button to access voice-activated, location-based weather information.

## Service Description:

The Location-Based Weather service enables mbrace® customers to access current weather conditions, receive weather alerts and get a short-term weather forecast for the area where the vehicle is located, on demand.

To access Location-Based Weather, the customer pushes the *i*-Button in the vehicle. The Interactive Voice Response (IVR) system will audibly present a menu of options. The customer chooses the WEATHER option. The vehicle's location information is transmitted from the embedded Telematics Control Unit (TCU) to the mbrace Response Center where the customer's location is matched with the current weather situation for that area. The IVR system then reads the weather report including current conditions, a 12-hour weather forecast and any severe weather warnings for the county where the vehicle is located.

### How It Works:

- STEP 1: The customer pushes the *i*-Button in the vehicle.
- The IVR system presents an audible menu of options. STEP 2:
- The customer says "WEATHER." STEP 3:
- The vehicle location information is requested from the TCU and transmitted to the STEP 4: Mercedes-Benz mbrace Response Center.
- The IVR system reads the weather report based on the location details of the vehicle. STEP 5:



