



# COMAND

Operating Instructions

COMAND Operating Instructions



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Order no. 6515 7920 13 Part no. 207 584 75 01 Edition A-2016



Mercedes-Benz

## Symbols


In this Operator's Manual you will find the following symbols:


### **WARNING**

Warning notes make you aware of dangers which could pose a threat to your health or life, or to the health and life of others.

### **Environmental note**

Environmental notes provide you with information on environmentally aware actions or disposal.

 Notes on material damage alert you to dangers that could lead to damage to your vehicle.

 Practical tips or further information that could be helpful to you.

- ▶ This symbol indicates an instruction that must be followed.
- ▶ Several of these symbols in succession indicate an instruction with several steps.

(▷ This symbol tells you where you can find more information about a topic.

**Dis-**  
**play** This font indicates a display in the multifunction display/COMAND display.

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## Publication details

### Internet

Further information about Mercedes-Benz vehicles and about Daimler AG can be found on the following websites:

<http://www.mbusa.com> (USA only)

<http://www.mercedes-benz.ca> (Canada only)

### Editorial office

You are welcome to forward any queries or suggestions you may have regarding this Operator's Manual to the technical documentation team at the following address:

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### Vehicle manufacturer

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Mercedesstraße 137  
70327 Stuttgart  
Germany

## **Welcome to the world of Mercedes-Benz**

First, familiarize yourself with your COMAND system. Read these operating instructions, particularly the safety and warning notes, before you drive off.

This will help you to obtain the maximum pleasure from your COMAND system and to avoid endangering yourself and others.

The equipment level and functions of your COMAND system may differ depending on:

- model
- order
- country specification
- availability

Mercedes-Benz therefore reserves the right to introduce changes in the following areas:

- design
- equipment
- technical features

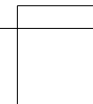
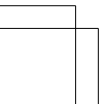
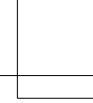
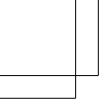
The equipment in your vehicle may therefore differ from that shown in the descriptions and illustrations.

Consult an authorized Mercedes-Benz Center if you have further questions.

The Operator's Manual and all supplements are integral parts of the vehicle. You should always keep it in the vehicle and pass it on to the new owner if you sell the vehicle.

The technical documentation team at Daimler AG wishes you safe and pleasant motoring.

Mercedes-Benz USA, LLC  
Mercedes-Benz Canada, Inc.  
A Daimler Company



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see Video DVD

**Video DVD**

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## Operating safety

### Important safety notes

#### **WARNING**

Modifications to electronic components, their software as well as wiring can impair their function and/or the function of other networked components. In particular, systems relevant to safety could also be affected. As a result, these may no longer function as intended and/or jeopardize the operating safety of the vehicle. There is an increased risk of an accident and injury.

Never tamper with the wiring as well as electronic components or their software. You should have all work to electrical and electronic equipment carried out at a qualified specialist workshop.

If you make any changes to the vehicle electronics, the general operating permit is rendered invalid.

#### **WARNING**

If you operate information systems and communication equipment integrated in the vehicle while driving, you will be distracted from traffic conditions. You could also lose control of the vehicle. There is a risk of an accident.

Only operate the equipment when the traffic situation permits. If you are not sure that this is possible, park the vehicle paying attention to traffic conditions and operate the equipment when the vehicle is stationary.

You must observe the legal requirements for the country in which you are currently driving when operating COMAND.

COMAND calculates the route to the destination without taking account of the following, for example:

- traffic lights
- stop and yield signs
- merging lanes
- parking or stopping in a no parking/no stopping zone

- other road and traffic rules and regulations
- narrow bridges

COMAND can give incorrect navigation commands if the actual street/traffic situation does not correspond with the digital map's data. Digital maps do not cover all areas nor all routes in an area. For example, a route may have been diverted or the direction of a one-way street may have changed.

For this reason, you must always observe road and traffic rules and regulations during your journey. Road and traffic rules and regulations always have priority over the system's driving recommendations.

Navigation announcements are intended to direct you while driving without diverting your attention from the road and driving.

Please always use this feature instead of consulting the map display for directions. Looking at the icons or map display can distract you from traffic conditions and driving, and increase the risk of an accident.

Bear in mind that at a speed of only 30 mph (approximately 50 km/h) your vehicle covers a distance of 44 feet (approximately 14 m) per second.

This equipment complies with FCC radiation exposure limits set forth for uncontrolled equipment and meets the FCC radio frequency (RF) Exposure Guidelines in Supplement C to OET65.

This equipment has very low levels of RF energy that is deemed to comply without maximum permissive exposure evaluation (MPE). But it is desirable that it should be installed and operated with at least 8 inches (20 cm) and more between the radiator and a person's body (excluding extremities: hands, wrists, feet and legs.)



## Declarations of conformity

### Vehicle components which receive and/or transmit radio waves

**USA only:** The wireless devices of this vehicle comply with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- 1) These devices may not cause interference, and
- 2) These devices must accept any interference, including interference that may cause undesired operation of the device.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

**Canada only:** The wireless devices of this vehicle comply with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions:

- 1) These devices may not cause interference, and
- 2) These devices must accept any interference, including interference that may cause undesired operation of the device.

## Correct use

### WARNING

Modifications to electronic components, their software as well as wiring can impair their function and/or the function of other networked components. In particular, systems relevant to safety could also be affected. As a result, these may no longer function as intended and/or jeopardize the operating safety of the vehicle. There is an increased risk of an accident and injury.

Never tamper with the wiring as well as electronic components or their software. You should have all work to electrical and electronic equipment carried out at a qualified specialist workshop.

Observe the following information when using COMAND:

- the safety notes in this manual
- traffic rules and regulations
- laws and safety standards pertaining to motor vehicles

Roof antenna functionality (telephone, satellite radio, GPS) can be affected by the use of roof carrier systems.

Attaching metalized retrofit film to the windshield may affect radio reception and have a negative impact on all other antennas (e.g. emergency antenna) in the vehicle interior.

**Protection against theft:** this device is equipped with technical provisions to protect it against theft. Further information on protection against theft can be obtained from an authorized Mercedes-Benz Center.

## Qualified specialist workshop

Read the information on qualified specialist workshops in the vehicle Operator's Manual.

## Function restrictions

For safety reasons, some functions are restricted or unavailable while the vehicle is in motion. You will notice this, for example, because either you will not be able to select certain menu items or a message will appear to this effect.

## Data stored in the vehicle

### Data recording

This vehicle is capable of recording diagnostic information relating to vehicle operation, malfunctions, and user settings. This may include information about the performance or status of various systems, including but not limited to, engine, throttle, steering or brake systems, that is stored and can be read out with suitable devices, particularly when the vehi-

cle is serviced. The data obtained is used to properly diagnose and service your vehicle or to further optimize and develop vehicle functions.

### COMAND/mbrace

If the vehicle is equipped with COMAND or mbrace, additional data about the vehicle's operation, the use of the vehicle in certain situations, and the location of the vehicle may be compiled through COMAND or the mbrace system.

For additional information please refer to the COMAND User Manual and/or the mbrace Terms and Conditions.

### Event data recorders

This vehicle is equipped with an event data recorder (EDR). The main purpose of an EDR is to record data that will assist in understanding how a vehicle's systems performed in certain crash or near crash-like situations, such as during air bag deployment or when hitting a road obstacle. The EDR is designed to record data related to vehicle dynamics and safety systems for a short period of time, typically 30 seconds or less.

The EDR in this vehicle is designed to record such data as:

- how various systems in your vehicle are operating
- whether or not the driver and passenger seat belts are fastened
- how far (if at all) the driver is depressing the accelerator and/or brake pedal and
- how fast the vehicle is traveling

This data can help provide a better understanding of the circumstances in which crashes and injuries occur. NOTE: EDR data is recorded by your vehicle only if a non-trivial crash situation occurs; no data is recorded by the EDR under normal driving conditions and no personal data (e.g. name, gender, age, and

crash location) are recorded. However, other parties, such as law enforcement, can combine the EDR data with the type of personal identification data routinely acquired during a crash investigation.

To read data recorded by an EDR, special equipment is required, and access to the vehicle or the EDR is needed. In addition to the vehicle manufacturer, other parties that have the special equipment, such as law enforcement, can read the information by accessing the vehicle or the EDR.

EDR data may be used in civil and criminal matters as a tool in accident reconstruction, accident claims, and vehicle safety. Since the Crash Data Retrieval CDR tool that is used to extract data from the EDR is commercially available, Mercedes-Benz USA, LLC ("MBUSA") expressly disclaims any and all liability arising from the extraction of this information by unauthorized Mercedes-Benz personnel.

MBUSA will not share EDR data with others without the consent of the vehicle owners or, if the vehicle is leased, without the consent of the lessee. Exceptions to this representation include responses to subpoenas by law enforcement; by federal, state or local government; in connection with or arising out of litigation involving MBUSA or its subsidiaries and affiliates; or, as required by law.

Warning: The EDR is a component of the Supplemental Restraint System ("SRS") Module. Tampering with, altering, modifying or removing the EDR component may result in a malfunction of the SRS Module and other systems.

State laws or regulations regarding EDRs that conflict with federal regulation are pre-empted. This means that in the event of such conflict, the federal regulation governs. As of February 2013, 13 states have enacted laws relating to EDRs.

## Information on copyright

### General information

Information on licenses for free and Open Source software used in your vehicle and in the electronic components can be found on this website: <http://www.mercedes-benz.com/opensource>.

## Your COMAND equipment

These operating instructions describe all standard and optional equipment available for your COMAND system at the time of purchase. Country-specific differences are possible. Please note that your COMAND system may not be equipped with all the features described. This also applies to safety-relevant systems and functions. Therefore, the equipment on your COMAND system may differ from that in the descriptions and illustrations. Should you have any questions concerning equipment and operation, please consult an authorized Mercedes-Benz Center.



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Character entry (telephony) .....	32
Character entry (navigation) .....	33
Favorites .....	35

## Overview

### Components



- ① Display (▷ page 21)
- ② COMAND control panel (▷ page 23)
- ③ Controller and buttons (▷ page 24)

COMAND consists of:

- the display
- the COMAND control panel with a single drive or DVD changer
- the controller and buttons
- the touchpad
- two connection options for USB devices or via Media Interface in the center console  
An iPod® is connected via USB cable.

### Functions

- **HD FM radio/HD AM radio/satellite radio**
- **Media**
  - Media support: audio CD, MP3 CD, DVD video, two connection options for USB or via Media Interface, SD card, Bluetooth® audio
  - An iPod®, for example, can be connected directly to the USB via the integrated Media Interface.
  - Music search using all media
- **Sound system**

You can select from two sound systems:

- harman/kardon® Logic7® surround sound system
- Bang & Olufsen BeoSound AMG sound system

### • Navigation system

- Navigation via the hard drive
- Destination entry, for example using keyword search
- Realistic 3D map with textured city models
- Personal POIs and routes using SD memory card
- Navigation functions, e.g. compass display
- Dynamic route guidance with traffic reports via SIRIUS satellite radio

### • Communication

- Messaging functions (text messages, e-mail)
- Address book
- Internet browser
- Mercedes-Benz Apps with Google™, Local Search, Destination/Route download, Facebook, Google Street View™, stock prices, news and much more
- Mercedes-Benz mobile website
- WiFi interface for the connection of a smartphone to COMAND
- WiFi hotspot functionality to connect a tablet PC or laptop in order to enable access to the Internet using the customer's mobile phone

### • SIRIUS Weather

- Weather data as an information chart (current forecast, 5-day preview, detailed information)
- Weather data on the weather map, e.g. rain radar data, storm characteristics and the track of tropical cyclones (hurricanes, tornadoes)

### • Vehicle functions

- Vehicle settings, e.g. fuel consumption
- 360° camera
- Rear view camera
- Ionization
- Seat functions
- Seat functions, for example adjustment of driving dynamics

### • Favorites button

Fast access to favorites functions using the favorites button on the controller

## Display

### General notes

**!** Do not use the space in front of the display for storage. Objects placed here could damage the display or impair its function. Avoid any direct contact with the display surface. Pressure on the display surface may result in impairments to the display, which could be irreversible.

Wearing polarized sunglasses may impair your ability to read the display.

The display has an automatic temperature-controlled switch-off feature. The brightness is automatically reduced if the temperature is too high. The display may then temporarily switch off completely.

### Overview



In the status bar at the top you will see the time and other displays, depending on the settings.

Below it you will see the main display field.

The climate control status display is briefly displayed when you operate the climate control system.

The example shows media playback in SD memory card mode.

### **Cleaning instructions**

---

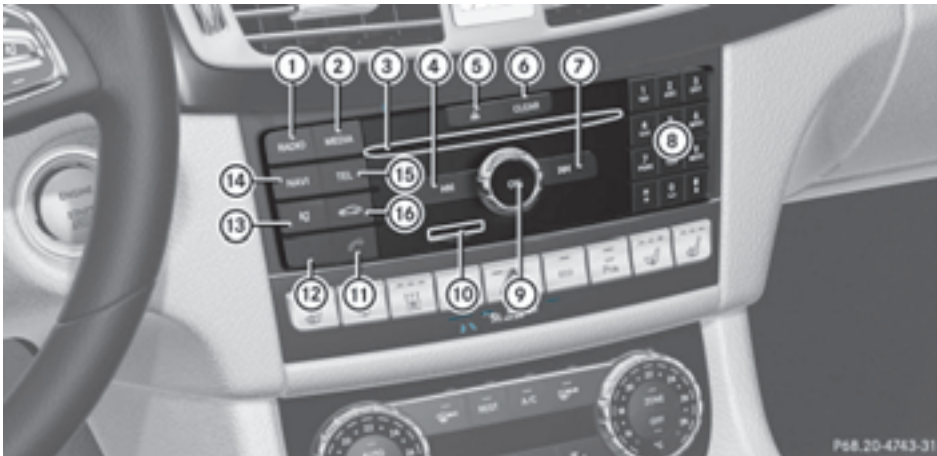
**!** Do not touch the display. The display has a very sensitive high-gloss surface; there is a risk of scratching. If you have to clean the screen, however, use a mild cleaning agent and a soft, lint-free cloth.

The display must be switched off and have cooled down before you start cleaning. Clean the display screen, when necessary, with a commercially available microfiber cloth and cleaning agent for TFT/LCD displays. Do not apply pressure to the display surface when cleaning it, as this could cause irreversible damage to the display. Then, dry the surface with a dry microfiber cloth.

Avoid using alcoholic thinners, gasoline or abrasive cleaning agents. These could damage the display surface.



COMAND control panel



	Function	Page
①	Switches to radio mode	166
	Calls up the Radio menu	167
②	Switches to the last selected media mode	178
	Calls up the Media menu	178
③	Inserts and removes a disc from the single CD/DVD drive	182
	Inserts a CD/DVD into the DVD changer	182
	Ejects a CD/DVD from the DVD changer	183
④	Selects the previous station from the station list	167
	Skips backwards to a track	185
	Rewinds	185
⑤	Loads/ejects the CD/DVD	
	Single drive	182
	DVD changer	182
⑥	Clear button	25
	<ul style="list-style-type: none"> <li>Deletes characters</li> <li>Deletes an entry</li> </ul>	

	Function	Page
⑦	Selects the next station from the station list	167
	Skips forwards to a track	185
	Fast forward	185
⑧	Number pad	
	<ul style="list-style-type: none"> <li>Saves a station</li> </ul>	168
	<ul style="list-style-type: none"> <li>Authorizes (connects) a mobile phone</li> </ul>	116
	<ul style="list-style-type: none"> <li>Telephone number entry</li> </ul>	119
	<ul style="list-style-type: none"> <li>Searches for a contact</li> </ul>	124
	<ul style="list-style-type: none"> <li>Character entry</li> </ul>	33
⑨	Displays the current track being played (if the data medium supports track information)	179
	Selects stations by entering the frequency manually	167
	Selects a track	185
⑩	Switches COMAND on/off	30
	Adjusts the volume	30
⑩	Inserts/removes an SD memory card	183

	Function	Page
⑪	Accepts a call	119
	Makes a call	119
	Redial	119
	Accepts a new call when a call is being made (call waiting)	122
⑫	Rejects a call	119
	Ends an active call	123
⑬	Switches the sound on or off	31
	Switches off navigation announcements	31


	Function	Page
⑭	Switches to navigation mode	65
	Calls up the navigation system menu	107
⑮	Calls up the telephone menu	113
⑯	Calls up vehicle settings	54

## Buttons and controller

### Overview



- ① Clear button
- ② Switches the display on/off
- ③ Favorites button
- ④ Back button
- ⑤ Controller

The vehicle may be equipped with the  button for seat settings instead of the display on/off button.


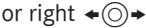
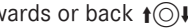


For AMG vehicles: the controller is equipped with buttons ① and ④.

### Controller

The controller in the center console lets you:



- select menu items on the display
- enter characters
- select a destination on the map
- save entries

The controller can be:


- turned 
- slid left or right 
- slid forwards or back 
- slid diagonally 
- pressed briefly or pressed and held 

### Back button

You can use the  button to exit a menu or to call up the basic display of the current operating mode.


- ▶ **To exit the menu:** briefly press the  button.  
COMAND changes to the next higher menu level in the current operating mode.
- ▶ **To call up the basic display:** press the  button for longer than two seconds.  
COMAND changes to the basic display of the current operating mode.


## Clear button

▶ **To delete individual characters:** briefly press the  button on the control panel.


or


▶ Briefly press the  clear button on the controller.


▶ **To delete individual characters:** briefly press the  button on the control panel.


▶ **To delete an entire entry:** press and hold the  button on the control panel.

or


▶ Press and hold the  clear button on the controller.

▶ **To delete an entire entry:** press and hold the  button on the control panel.


▶ **To delete individual characters:** briefly press the  button on the control panel.

▶ **To delete an entire entry:** press and hold the  button on the control panel.


## Favorites button

You can assign predefined functions using the  favorites button and call them up by pressing the button (▷ page 49).

## Display off button

You can switch the display off/on using the  button (▷ page 41).

## Seat button

If the controller is equipped with the  button, you can call up the menu for the seat settings (▷ page 56).

## Touchpad

### Touchpad overview

❗ Do not use any sharp objects on the touchpad. This could damage the touchpad.



- ① Touch-sensitive surface
- ② Favorites button
- ③ Calls up quick access for audio and telephone
- ④ Back button

### Using the touchpad, you can:

- select menu items in the display (▷ page 25).
- enter characters (handwriting recognition) (▷ page 27).
- control the active audio source (▷ page 30).
- create, manage and call up favorites (▷ page 35).
- enter destinations in navigation
- save entries

Further information on operating the touchpad (▷ page 25).

Do not press your fingers too hard on the touchpad. This could cause malfunctions.

### Operating the touchpad

#### Selecting a menu item



- ▶ Use one finger to touch the touch-sensitive surface.
- ▶ Glide your finger up, down, to the left or right.  
The selection in the display moves in accordance with the direction of movement.

You can navigate in lists or menus in this way.

### Confirming a selection



- ▶ Use one finger to press the touch-sensitive surface until you reach the pressure point.  
A menu, an option or an application is started.

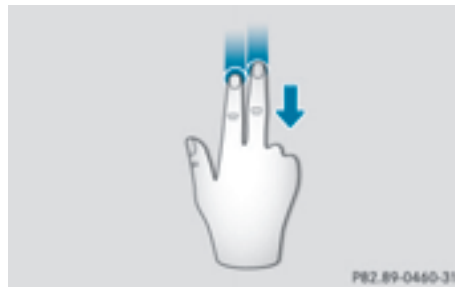
### Calling up quick access for audio and telephone



- ▶ Use two fingers to touch the lower part of the touch-sensitive surface.
- ▶ Glide your fingers up.  
Quick access is displayed.

Further information on quick access for audio and telephone (> page 30).

### Hiding the quick access for audio and telephone



- ▶ Use two fingers to touch the touch-sensitive surface.
- ▶ Glide your fingers down.  
Quick access is hidden.

### Operating the control for vehicle and sound settings



- ▶ Touch the touch-sensitive surface with two fingers, spaced slightly apart.
  - ▶ Turn both fingers clockwise.  
The control setting is increased.
- or
- ▶ Turn both fingers counter-clockwise.  
The control setting is decreased.

### Moving the map



PB2.89-0348-31

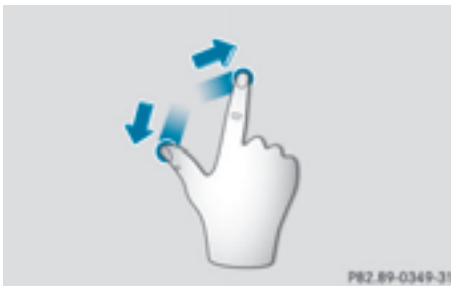
- ▶ Use one finger to press the touch-sensitive surface until you reach the pressure point. The crosshair is shown.



PB2.89-0352-31

- ▶ Touch the touch-sensitive surface again with one finger.
- ▶ Glide your finger in any direction. The map is moved in the direction of movement.

### Zooming in on the map



PB2.89-0349-31

- ▶ Touch the touch-sensitive surface with two fingers, spaced slightly apart.
- ▶ Glide your fingers away from each other. The map scale is magnified.

### Zooming out of the map



PB2.89-0350-31

- ▶ Touch the touch-sensitive surface with two fingers, spaced far apart.
- ▶ Glide your fingers towards each other. The map scale is reduced.

### Handwriting recognition

#### Handwriting recognition overview

You can use handwriting recognition for text, numbers or characters in any input line.



PB2.89-0142-31

- ① Active input line
- ② Enters a space (▷ page 28)
- ③ Illustration of the touch-sensitive surface
- ④ Deletes characters (▷ page 28)

If the character that you have entered can be interpreted in different ways, these options are displayed. More information on the character suggestions (▷ page 28).



- ① To exit the menu
  - ② To return to handwriting recognition
  - ③ To use the phone book or text templates
  - ④ To change the input line or the position of the cursor
  - ⑤ To change the input language
  - ⑥ To finish character entry
- **To display the menu:** press the touchpad.

### Entering characters

Prerequisite: an input line for text, numbers or characters has been selected.

- Use one finger to draw the desired character on the touch-sensitive surface.  
The character recognized is entered in the input line. You can draw the next character on the touch-sensitive surface.

If the character can be interpreted in different ways, these options are displayed.

More information on the character suggestions (► page 28).

### Character suggestions



- ① Character recognized
  - ② Character suggestions
- To select a character suggestion: turn the controller.  
The selected character is entered instead of the automatically recognized character. Character entry can be continued.

### Entering a space

Prerequisite: an input line for text, numbers or characters has been selected.

- Use your finger to touch the touch-sensitive surface and glide to the right.  
A space is entered into the input line.

### Deleting characters

Prerequisite: an input line for text, numbers or characters has been selected.

- Use your finger to touch the touch-sensitive surface and glide to the left.  
The character last entered is deleted.

### Switching input line



- ▶ Press the touchpad.  
A symbol is shown.
- ▶ To select **[T/]**: glide your finger to the left or right and press.
- ▶ To select the desired input line: glide up or down and press.  
The selected input line is active and character entry can be continued.

### Moving the cursor within the input line



- ▶ Press the touchpad.  
A symbol is shown.
- ▶ To select **[T/]**: glide your finger to the left or right and press.
- ▶ To move the cursor: glide to the left or right.

### Changing the input language for handwriting recognition

Prerequisite: an input line for text, numbers or characters has been selected.

- ▶ Press the touchpad.  
A symbol is shown.
- ▶ To select **[🌐]**: glide your finger to the left or right and press.  
The list of available input languages appears.
- ▶ To select a language: glide up or down and press.  
The input language for handwriting recognition has been changed.

### Searching in lists

The phone book search is used as an example.

You determine the first letter of the contact you are looking for with the first character you enter.

- ▶ Draw the letter on the touchpad surface.  
The first contact with the selected first character is highlighted in the phone book.  
Further information on handwriting recognition on the touchpad (▷ page 27).
- ▶ Draw additional letters on the touchpad surface one after another.
- ▶ To complete the search and return to the phone book: press the touchpad.

### Switching between the controller and the touchpad as input device

Prerequisite: an input line for text, numbers or characters has been selected.

- ▶ **To switch from character entry using the controller to handwriting recognition on the touchpad:** use one finger to press the touchpad.  
Handwriting recognition on the touchpad is active.
- ▶ **To switch from handwriting recognition on the touchpad to character entry using the controller:** press the controller.  
Character entry using the controller is active.

### Quick access for audio and telephone

#### Changing the station or music track



Depending on the audio source that is currently activated, you can use this function to select the next station or music track.

- ▶ Call up quick access (▷ page 26).  
The current audio source is displayed.
- ▶ To select the previous or next station/music track: glide to the right or left.  
The selected station or music track is played.

#### Changing the audio source



- ▶ Call up quick access (▷ page 26).  
The current audio source is displayed.
- ▶ To display the available audio sources: glide down with one finger.
- ▶ To select an audio source: glide your finger to the left or right and press.  
The selected audio source is played.

#### Sending DTMF tones



The function is not supported by all mobile phones (see the manufacturer's operating instructions).

- ▶ Call up quick access during a call (▷ page 26).
- ▶ To select the desired characters: glide to the left or right respectively and press.  
Every character selected will be transmitted immediately.

### Basic functions

#### Switching COMAND on/off

- ▶ Press the **ON** control knob.  
When you switch on COMAND, a warning message will appear. COMAND calls up the previously selected menu.  
If you switch off COMAND, playback of the current media source will also be switched off.

#### Adjusting the volume

#### Adjusting the volume for media sources

- ▶ Turn the **ON** control knob.
- or
- ▶ Press the **+** or **-** button on the multifunction steering wheel.  
The volume of the media source currently selected changes.



### Adjusting the volume for traffic announcements and navigation announcements

During traffic or navigation announcements:

- ▶ Turn the **(ON)** control knob.
- or
- ▶ Press the **[+]** or **[-]** button on the multifunction steering wheel.

**i** You can set the volume for navigation announcements to be different from the volume of the respective media source.

### Adjusting the volume for phone calls

You can adjust the volume for hands-free mode during a telephone call.

- ▶ Turn the **(ON)** control knob.
- or
- ▶ Press the **[+]** or **[-]** button on the multifunction steering wheel.

**i** Setting the volume for the Voice Control System voice output, see the separate operating instructions.

### Switching the sound on or off

#### Media source sound

- ▶ Press the **[MUTE]** button on the COMAND controller or the multifunction steering wheel.  
The sound is switched off. If the audio output is switched off, the status line will show the **[MUTE]** symbol. If you switch the media source or change the volume, the sound is automatically switched on.
- i** Even if the sound is switched off, you will still hear navigation system announcements.

### Switching navigation announcements off and on again

- ▶ **To switch navigation announcements off:** press the **[MUTE]** button during an announcement.  
The **Spoken driving recommendations have been deactivated.** message appears.
- ▶ **To switch navigation announcements back on:** switch COMAND off and then on again (▷ page 30).
- or
- ▶ Start a new route calculation (▷ page 71).
- or
- ▶ Select **[MENU]**: while route guidance is active, show the menu and press the controller (▷ page 90).

#### Function menu



- ▶ Press the **[MEDIA]** button or the **[NAVI]**, **[RADIO]**, **[TEL]**, or **[PHONE]** button.  
**Navigation:** the map displays the current vehicle position.  
**Radio:** the basic menu of the last radio mode set appears.  
**Media:** the basic display for the last media source set appears. In the example, SD memory card mode is set.  
**Communication:** the basic menu of the last communication function set appears (telephone, address book, Internet).  
**Vehicle functions:** the basic display appears.

- ▶ **To show the menu:** slide  $\uparrow\odot\downarrow$  the controller. The menu for the selected functions appears. Depending on the operation, the marking is shown in main function bar (top) or menu bar (bottom).
- ▶ To select a menu item: turn and press the controller. If you have selected a menu item from the main function bar, switch to the last menu set for the selected function. The menu bar features options within the currently set function.

#### Selecting the operating mode for a main function

For the main functions, e.g. communication or media, you can choose from the available operating modes.

In the communication menu, you can:

- switch to telephone mode
- call up the address book
- call up the Internet
- call up the digital operating instructions for the telephone/ $\oplus$



- ▶ Press the **TEL** button. The phone menu appears.
  - ▶ **To call up the menu:** press the **TEL** button again.
- or

- ▶ To select **Tel/ $\oplus$** : slide  $\uparrow\odot$  and press the controller. The communication menu appears. **Phone** is at the front.
- ▶ To select Internet, for instance, turn and press the controller.

#### Character entry (telephony)

##### Entering characters using the character bar



In the example, a new entry is added to the phone book ( $\triangleright$  page 125). The new entry has three input lines for entering the last name, first name and phone number. The input line for the surname is selected automatically.

##### Entering characters

- ▶ Turn and press the controller. The character selected in character bar  $\textcircled{2}$  is entered into surname input line  $\textcircled{1}$ .
- ▶ Enter the complete last name.

##### Deleting individual characters

- ▶ To switch to the bottom line of the character bar: slide  $\odot\downarrow$  the controller.
- ▶ To select **[c]**: turn and press the controller. The character last entered is deleted.

##### Deleting an entire entry

- ▶ To switch to the bottom line of the character bar: slide  $\odot\downarrow$  the controller.
- ▶ To select **[c]**: turn and hold the controller until the entire entry has been deleted.

### Switching input line

- ▶ To switch to the bottom line of the character bar: slide the controller.
- ▶ To select : turn and press the controller. The input line for the first name is selected. You can enter the characters for the first name.



When the telephone number input line is selected, the character bar is adapted for entering digits.

### Entering characters

- ▶ Turn and press the controller. The character selected in character bar (4) is entered into telephone number input line (3).

### Finishing an entry and saving a contact

- ▶ To switch to the bottom line of the character bar: slide the controller.
- ▶ To select : turn and press the controller.

### Further functions available in the character bar

Symbol	Function
	Switches the character bar for entering characters, digits and symbols
	Switches the character bar to upper-case or lower-case letters
	Changes the country setting for the character bar
	Deletes a character or an entry

Symbol	Function
	Selects the input line
	Moves the cursor within the input line
	Confirms an entry
	Cancels input
	Inserts a paragraph

### Entering characters using the number keypad

If an input line for text or numbers is selected, the number keypad is used for the character entry.

- ▶ For example, to enter the letter **C**: press the number key briefly three times in succession. An additional display area is shown with all the available characters. Press the key repeatedly to go through the characters until **C** is highlighted.
- ▶ Wait until the character display goes out. The letter **C** is entered in the input line.

### Character entry (navigation)

#### Entering characters using the character bar



- ① Characters **NEW** (orange-color) entered by the user
- ② Characters **YORK** automatically added by COMAND

- ③ Characters not currently available
- ④ Currently selected character
- ⑤ Characters currently available
- ⑥ Character bar

The example shows the address entry (▷ page 70).

- ▶ **To enter a character:** turn, slide Ⓞ↓ or ↑Ⓞ and press the controller.

Selected character ① is entered in the upper line. COMAND adds the missing characters and shows the entry that best matches the current input.

The characters are available ⑤ or not ③, depending on the characters already entered and the data stored in the digital map.

The ▣ symbol indicates that an entry exists more than once.

- ▶ **To delete a character:** slide Ⓞ↓ and turn the controller, then press it after selecting [c].
- ▶ **To delete an entire entry:** slide Ⓞ↓ and turn the controller; then after selecting [c] press and hold down the controller until the entire entry is deleted.
- ▶ **To confirm an entry:** slide Ⓞ↓ and turn the controller, then press it after selecting [ok].

or

- ▶ Slide ↑Ⓞ the controller repeatedly until the character bar disappears. The location selection list appears. The selected entry is highlighted.

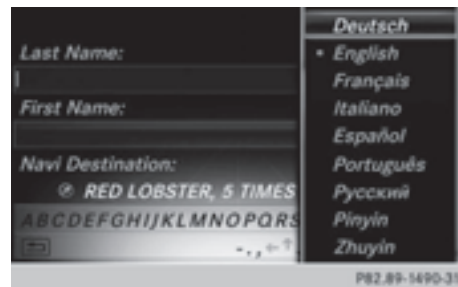


The example shows the character entry when you save a destination as a navigable contact in the address book (▷ page 71). The cursor is located in the input line.

- ▶ **To select an input line:** slide Ⓞ↓ and turn the controller, then press it after selecting ↑ or ↓.

or







- ▶ Slide ↑Ⓞ the controller repeatedly until the character bar disappears.
- ▶ Turn and press the controller.
- ▶ **To move the cursor:** select the input line.
- ▶ Slide Ⓞ↓ and turn the controller, then press it after selecting ← or →.




- ▶ **To change the character bar language:** slide Ⓞ↓ and turn the controller, then press it after selecting [language]. A menu appears.
- ▶ To select the language: turn and press the controller. The character set for the selected language is set.

The character bar entry functions are listed in the table.

Symbol	Function
[...]	Switches between digits and symbols
[ABC]	Switches the character bar to uppercase/lowercase letters
[language]	Changes the character bar language

Symbol	Function
	Deletes a character/an entry
	Switches to keyword search (▷ page 72)
	Selects the input line
	Moves the cursor within the input line
	Confirms an entry
	Cancels input

### Entering characters using the number keypad

- ▶ Press one of the number keypad buttons, e.g. , once or repeatedly in quick succession.  
The character appears at the bottom of the display when the key is pressed. The first available letter is highlighted.  
You see which characters you can enter with that key. Each time the key is pressed, the next character is selected.
- ▶ Wait until the character display goes out. The entries matching your input are shown in the list.


## Favorites

### Overview of favorites



- ① To add a new favorite (▷ page 35)
- ② To rename a selected favorite (▷ page 36)
- ③ To move a selected favorite (▷ page 36)
- ④ To delete a selected favorite (▷ page 36)

### Displaying the favorites overview

- ▶ Press the favorites button on the controller. The favorites are displayed.
- ▶ To show the menu bar: slide  the controller.


You can manage a total of 20 favorites. Further information on how to select and display a favorite (▷ page 35).

### Displaying and selecting favorites

- ▶ Press the favorites button on the controller. The favorites are displayed.
- ▶ To select a favorite: turn the controller.
- ▶ To call up a favorite: press the controller.

### Adding favorites

#### Adding predefined favorites

- ▶ Press the favorites button on the controller. The favorites are displayed.
- ▶ To show the menu bar: slide  the controller.

- ▶ To select **Reassign**: turn and press the controller.  
The categories for the available favorites are displayed.
  - **Navigation**
  - **Entertainment**
  - **Tel**
  - **Vehicle**
- ▶ To select a category: turn the controller and press to confirm.  
The corresponding favorites are displayed.
- ▶ To select the desired favorite: turn and press the controller.
- ▶ To store the favorite in the desired order: turn and press the controller.  
The favorite has been added.  
If a favorite is stored over another favorite, the favorite underneath is deleted.

### Adding your own favorites

You can store phone numbers from the phone book, radio stations, preferred media or navigation locations as favorites.

A phone number from the phone book is used as an example.

- ▶ Call up the phone book.
- ▶ Search for the contact and display the phone number.
- ▶ To store the phone number as a favorite: press and hold the favorites button on the controller until the favorites are displayed.
- ▶ To store the favorite in the desired order: turn and press the controller.  
The favorite has been added.  
If a favorite is stored over another favorite, the favorite underneath is deleted.

### Renaming favorites

- ▶ Press the favorites button on the controller.  
The favorites are displayed.
- ▶ To select the favorite to be renamed: turn the controller.

- ▶ To show the menu bar: slide Ⓞ↓ the controller.
- ▶ To select **Rename**: turn and press the controller.
- ▶ Enter characters using the controller.
- ▶ To finish the entry: select **OK**.  
The favorite has been renamed.

### Moving favorites



- ▶ Press the favorites button on the controller.  
The favorites are displayed.
- ▶ To select the favorite to be moved: turn the controller.
- ▶ To show the menu bar: slide Ⓞ↓ the controller.
- ▶ To select **Move**: turn and press the controller.
- ▶ To store the favorite in the desired order: turn and press the controller.  
The favorite has been moved.  
If a favorite is stored over another favorite, the favorite underneath is deleted.

### Deleting favorites

- ▶ Press the favorites button on the controller.  
The favorites are displayed.
- ▶ To select the favorite to be deleted: turn the controller.
- ▶ To show the menu bar: slide Ⓞ↓ the controller.
- ▶ To select **Delete**: turn and press the controller.

- ▶ To select **Yes**: turn and press the controller.  
The favorite is deleted.
- or
- ▶ To select **No**: turn and press the controller.  
The process is canceled.





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### Your COMAND equipment

These operating instructions describe all standard and optional equipment available for your COMAND system at the time of purchase. Country-specific differences are possible. Please note that your COMAND system may not be equipped with all the features described. This also applies to safety-relevant systems and functions. Therefore, the equipment on your COMAND system may differ from that in the descriptions and illustrations. Should you have any questions concerning equipment and operation, please consult an authorized Mercedes-Benz Center.

### Important safety notes

#### WARNING

If you operate mobile communication equipment while driving, you will be distracted from traffic conditions. You could also lose control of the vehicle. There is a risk of an accident. Only operate this equipment when the vehicle is stationary.

#### WARNING

SD memory cards are small parts. They can be swallowed and cause asphyxiation. This poses an increased risk of injury or even fatal injury.

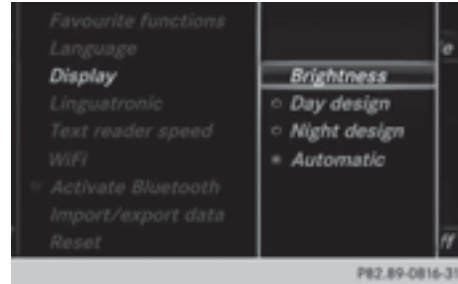
Keep SD memory cards out of the reach of children. If an SD memory card is swallowed, seek immediate medical attention.



You must observe the legal requirements for the country in which you are currently driving when operating mobile communications equipment in the vehicle.

### Display settings

#### Setting the brightness


The brightness detected by the display light sensor affects the setting options for this function.




- ▶ Press the  button on the COMAND control panel.
- or
- ▶ Press **Vehicle** in the main function bar. The vehicle menu is displayed.
- ▶ To select **System Settings**: slide , turn and press the controller. A menu appears.
- ▶ To select **Display**: turn and press the controller. A menu appears.
- ▶ Select **Brightness**. A control appears.
- ▶ **To select the desired brightness**: turn and press the controller.

#### Display design




The display features optimized designs for daytime and night-time operation. You can set the design by manually selecting day or night design or opt for an automatic setting.

- ▶ Press the  button on the COMAND control panel.
- or
- ▶ Press **Vehicle** in the main function bar. The vehicle menu is displayed.

- ▶ To select **System Settings**: slide , turn and press the controller. A menu appears.
- ▶ To select **Display**: turn and press the controller. A menu appears.
- ▶ To select **Day Mode**, **Night Mode** or **Auto**: turn and press the controller. The ● dot indicates the current setting.

Design	Explanation
Day Mode	The display is set permanently to day design.
Night Mode	The display is set permanently to night design.
Auto	If the <b>Auto</b> setting is selected, COMAND evaluates the readings from the automatic vehicle light sensor and automatically switches between the display designs.

### Switching the display on/off

- ▶ Press the  button on the COMAND control panel.
  - ▶ To select **Display Off**: slide , turn and press the controller to confirm. The display goes out.
- or
- ▶ Press the  button on the controller. The display goes out.
  - ▶ **To switch the display on again**: press the controller.

## Time settings

### General information



COMAND can automatically set the time and date.

The following navigation system functions require the time, time zone and summer/standard time to be set correctly in order to work properly:

- route guidance on routes with time-dependent traffic guidance
- calculation of expected time of arrival



### Switching automatic time on and off

The **Automatic Time Settings** function is used to activate or deactivate the automatic setting of the time and date. This function is activated when the vehicle leaves the factory.

- ▶ Press the  button on the COMAND control panel.
- or
- ▶ Press **Vehicle** in the main function bar. The vehicle menu is displayed.
  - ▶ To select **Time**: slide , turn and press the controller to confirm. A menu appears.
  - ▶ To select **Automatic Time Settings**: press the controller.
  - ▶ To switch the function on  or off : press the controller.

### Setting the time zone

To set the time zone, the **Automatic Time Settings** function must be activated.



- ▶ Press the  button on the COMAND control panel.
- or
- ▶ Press **Vehicle** in the main function bar. The vehicle menu is displayed.
  - ▶ To select **Time**: slide , turn and press the controller to confirm. A menu appears.
  - ▶ To select **Time Zone**:: turn and press the controller. A list of countries appears. The ● dot indicates the current setting.

- ▶ Select the country you are currently in by turning and pressing the controller.  
The country is accepted.  
A time zone list may also be displayed, depending on the country selected.
- ▶ **To select the desired time zone:** turn and press the controller.  
The time zone is accepted.  
A list of available options for setting summer time appears (▶ page 42).

### Setting summer and standard time

The **Daylight Saving Time** menu is not available in all countries.



You can use the **Daylight Saving Time** menu to set automatic summer time change-over or switch the summer time setting on or off. The changeover to summer time advances the time by one hour.


- ▶ Press the  button on the COMAND control panel.
- or
- ▶ Press **Vehicle** in the main function bar.  
The vehicle menu is displayed.
- ▶ To select **Time**: slide , turn and press the controller to confirm.  
A menu appears.
- ▶ To select **Daylight Saving Time**: turn and press the controller.  
A list with options appears.
- ▶ To select **Automatic**, **On** or **Off**: turn and press the controller.

Setting	Function
Automatic	The summer and standard time are automatically changed over.
On	The clock is advanced one hour ahead of standard time.
Off	The standard time for the chosen time zone is selected.

### Manual time setting





- ▶ **i** Using the manual time settings, you can set the time forwards or backwards by up to several hours.
- ▶ Press the  button on the COMAND control panel.
- or
- ▶ Press **Vehicle** in the main function bar.  
The vehicle menu is displayed.
- ▶ To select **Time**: slide , turn and press the controller to confirm.  
A menu appears.
- ▶ To select **Set Time Manually**: turn and press the controller.  
A menu with an analog clock appears.
- ▶ **To set the hour:** turn the controller.

- ▶ **To highlight the minutes:** slide  the controller.
  - ▶ **To set the minutes:** turn and press the controller.  
The time is accepted.  
The **Automatic Time Settings** function is deactivated .
- If **Automatic** is set for the summer time changeover, a prompt will appear asking whether the automatic changeover should be maintained between summer and winter time.
- i** If **Automatic Time Settings** is reactivated, the previous settings for time zone and summer time changeover are restored.



### Setting the time and date format

Use this function to set the time and date format for all displays in the vehicle.

- ▶ Press the  button on the COMAND control panel.
- or
- ▶ Press **Vehicle** in the main function bar.  
The vehicle menu is displayed.
  - ▶ To select **Time**: slide , turn and press the controller to confirm.  
A menu appears.
  - ▶ To select **Format**: turn and press the controller.
  - ▶ **To select the desired date format:** turn and press the controller.  
The ● dot indicates the current setting.
  - ▶ **To select the desired time format:** turn and press the controller.  
The ● dot indicates the current setting.

Abbreviation	Meaning
DD.MM.YYYY	Day.Month.Year date format, year (all four digits)
DD/MM/YYYY	Day/Month/Year date format, year (all four digits)
MM/DD/YYYY	Month/Day/Year date format, year (all four digits)
YY/MM/DD	Year/Month/Day date format, year (two digits)
YYYY/MM/DD	Year/Month/Day date format, year (all four digits)
YYYY-MM-DD	Day - Month - Year date format, year (all four digits)
HH:MM (24 hrs)	Hours : Minutes (24 hour time format)
HH:MM (AM/PM)	Hours : Minutes (AM/PM time format)

### Text reader settings



- ▶ Press the  button on the COMAND control panel.
- or
- ▶ Press **Vehicle** in the main function bar. The vehicle menu is displayed.
- ▶ To select **System Settings**: slide , turn and press the controller to confirm. A menu appears.
- ▶ To select **Text Reader Speed**: turn and press the controller. A list appears.
- ▶ Select **Fast, Medium** or **Slow**. The **•** dot indicates the current setting.

### Voice Control System settings

#### Opening/closing the help window

- i** If the set system language is not supported by the Voice Control System, English will be selected.

The help window also shows you information on audible instructions:

- during individualization
- during subsequent operation of the Voice Control System
- ▶ Press the  button on the COMAND control panel.
- ▶ To select **System Settings**: slide , turn and press the controller. A menu appears.
- ▶ To select **Voice Control**: turn and press the controller.
- ▶ Select **Help Window**. You have switched the help window on  or off .

More information on the Voice Control System is available in the separate operating instructions.

### Individualization

Using individualization, you can fine-tune the Voice Control System to your own voice. This will help improve voice recognition (see the separate operating instructions).

### WiFi

#### Overview

#### USA:

To establish a WiFi connection between COMAND and a WiFi-enabled device, such as a tablet computer or smartphone:

- Activate WiFi on COMAND and WiFi on the device you wish to connect.

If COMAND is to be used as a WiFi hotspot:

- COMAND must be connected to an Internet-enabled mobile phone via Bluetooth® or USB.
- The Internet access data for the mobile phone network provider must be selected or set for COMAND.
- Establish an Internet connection with COMAND.



#### Canada:

Prerequisites for establishing a WiFi connection between COMAND and a WiFi hotspot for a WiFi-enabled device, such as a smartphone, or another hotspot:

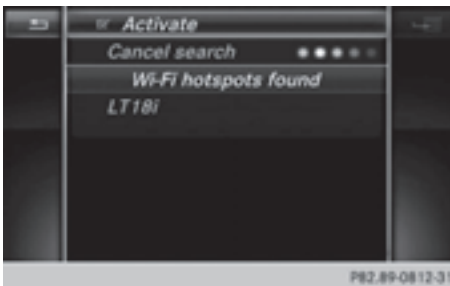
- Switch on WiFi on COMAND.
- Switch on WiFi hotspot on an external device (see the manufacturer's operating instructions).


### Activating WiFi (USA)




- ▶ Press the  button on the COMAND control panel.
- or
- ▶ Press **Vehicle** in the main function bar. The vehicle menu is displayed.
- ▶ **To switch to the menu bar:** slide  the controller.
- ▶ To select **System Settings:** press the controller.
- ▶ To select **WiFi:** turn and press the controller. The WiFi menu appears.
- ▶ To select the **Activate**  option: press the controller.

### Activating WiFi (Canada)



- ▶ Press the  button on the COMAND control panel.
- or
- ▶ Press **Vehicle** in the main function bar. The vehicle menu is displayed.

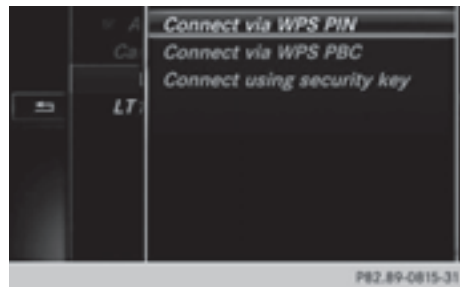
- ▶ **To switch to the menu bar:** slide  the controller.
- ▶ To select **System Settings:** press the controller.
- ▶ To select **WiFi:** turn and press the controller. The WiFi menu appears.
- ▶ To select the **Activate**  option: press the controller. Available WiFi hotspots are searched for and displayed.



### Connecting the device

#### General notes

The exact WiFi connection procedure may vary depending on the device to be connected. Follow the instructions that are shown in the display. Further information can be found on the operating instructions for the device you wish to connect.

#### Selecting a hotspot (Canada)



- ▶ Press the  button on the COMAND control panel.
- or
- ▶ Press **Vehicle** in the main function bar. The vehicle menu is displayed.
- ▶ **To switch to the menu bar:** slide  the controller.
- ▶ To select **System Settings:** press the controller.

- ▶ To select **WiFi**: turn and press the controller. The WiFi menu appears. A search for hotspots is carried out.
- ▶ **To select a hotspot**: turn and press the controller. A menu for making the connection appears.

### Connecting a device via WPS PIN (USA)



Prerequisite:



For this type of connection, the device to be connected must support "Connect using WPS PIN".

- ▶ Select **Connect via WPS PIN**.
- ▶ Select the vehicle from the device to be connected and "Connect using WPS PIN". The vehicle is displayed with the SSID **MB HOTSPOT XXXXX**. The device to be connected generates a PIN.
- ▶ This PIN is also entered on COMAND.
- ▶ **To confirm the entry**: press the controller.

### Connecting a device via WPS PIN (Canada)

Prerequisite:

For this type of connection, the device to be connected must support "Connect using WPS PIN".


- ▶ Press the  button on the COMAND control panel.
- or
- ▶ Press **Vehicle** in the main function bar. The vehicle menu is displayed.
- ▶ To switch to the menu bar: slide  the controller.
- ▶ Select **System Settings**. The **System Settings** menu is displayed.
- ▶ To select **WiFi**: turn and press the controller. The WiFi menu appears.
- ▶ Select one of the hotspots that has been found. A menu for making the connection appears.
- ▶ Select **Connect via WPS PIN**.
- ▶ Enter the WPS PIN generated by COMAND into the device.
- ▶ **To confirm the entry**: press the controller.

### Connecting a device via WPS PBC (USA)



Prerequisite:

For this type of connection, the device to be connected must support "Connect via push button".

- ▶ Press the  button on the COMAND control panel.
- or
- ▶ Press **Vehicle** in the main function bar. The vehicle menu is displayed.




- ▶ To switch to the menu bar: slide Ⓞ↓ the controller.
- ▶ To select **System Settings**: press the controller.
- ▶ Select **WiFi**.  
The WiFi menu appears.
- ▶ Select **Connect via WPS PBC**.
- ▶ Select the vehicle from the device to be connected and **Connect via WPS PBC**.  
The vehicle is displayed with the SSID **MB HOTSPOT XXXXX**.
- ▶ **To confirm the entry**: press the controller.

### Connecting a device via WPS PBC (Canada)


Prerequisite:

For this type of connection, the device to be connected must support "Connect via push button".

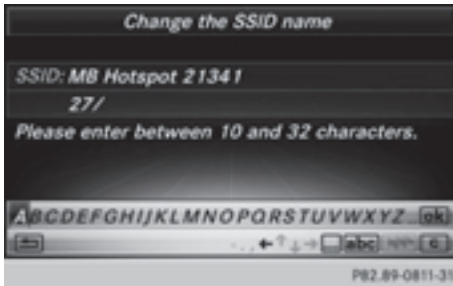
- ▶ Press the  button on the COMAND control panel.
- or
- ▶ Press **Vehicle** in the main function bar.  
The vehicle menu is displayed.
  - ▶ To switch to the menu bar: slide Ⓞ↓ the controller.
  - ▶ To select **System Settings**: press the controller.
  - ▶ Select **WiFi**.  
The WiFi menu appears.
  - ▶ To select one of the hotspots that has been found: turn and press the controller.  
A menu for making the connection appears.
  - ▶ Select **Connect via WPS PBC**.
  - ▶ Press the pushbutton on your device.
  - ▶ **To confirm the entry**: press the controller.



### Generating a new security key (USA)



- ▶ Press the  button on the COMAND control panel.
- or
- ▶ Press **Vehicle** in the main function bar.  
The vehicle menu is displayed.
  - ▶ To switch to the menu bar: slide Ⓞ↓ the controller.
  - ▶ To select **System Settings**: press the controller.
  - ▶ To select **WiFi**: turn and press the controller.  
The WiFi menu appears.
  - ▶ To select **Generate Security Key**: turn and press the controller.
  - ▶ To select **Regenerate**: press the controller.  
A new security key is generated.
  - ▶ To save the security key: turn the controller and select **Save**.  
The WiFi menu appears. The new security key will now be displayed and verified when a connection is established via the security key. The connection must be re-established with the newly created security key.
- i** Device connections established using the previous security key will no longer work after the security key is changed. You have to reconnect these devices (▷ page 45).

### Changing the name of the SSID (USA)



- ▶ Press the  button on the COMAND control panel.
- or
- ▶ Press **Vehicle** in the main function bar. The vehicle menu is displayed.
- ▶ To switch to the menu bar: slide  the controller.
- ▶ To select **System Settings**: press the controller.
- ▶ To select **WiFi**: turn and press the controller. The WiFi menu appears.
- ▶ To select **Change SSID**: turn and press the controller. A dialog for entering the SSID appears.
- ▶ Enter the new SSID.
- ▶ To select **OK**: turn and press the controller. The new SSID is shown on the device to be connected and in the **Connect Using Security Key** menu.

**i** Device connections established using the previous SSID will no longer work after the SSID is changed. You have to reconnect these devices (▶ page 45).

### Bluetooth® settings

#### General information about Bluetooth®

Bluetooth®-capable devices, e.g. mobile phones, have to comply with a certain profile



in order to be connected to COMAND. Every Bluetooth® device has its own specific Bluetooth® name.

Bluetooth® technology is a standard for short-range wireless data transmissions up to approximately 10 meters. You can use Bluetooth® to connect your mobile phone to COMAND to, for example:

- use the hands-free system
- establish an Internet connection
- listen to music using Bluetooth® Audio
- exchange vCards

Bluetooth® is a registered trademark of Bluetooth Special Interest Group (SIG) Inc.

#### Activating/deactivating Bluetooth®

- ▶ Press the  button on the COMAND control panel.
- or
- ▶ Press **Vehicle** in the main function bar. The vehicle menu is displayed.
- ▶ To select **System Settings**: slide , turn and press the controller to confirm. A menu appears.
- ▶ To select **Activate Bluetooth**: turn and press the controller. This switches Bluetooth® on  or off .



#### Setting the system language

This function allows you to determine the language for the menu displays and the navigation messages. The selected language affects the characters available for entry.

**i** The navigation announcements are not available in all languages. If a language is not available, the navigation announcements will be in English.

**i** When you set the system language, the language of the Voice Control System will change accordingly. If it is not supported by

the Voice Control System, English will be selected.



- ▶ Press the  button on the COMAND control panel.
- or
- ▶ Press **Vehicle** in the main function bar. The vehicle menu is displayed.
- ▶ To select **System Settings**: slide , turn and press the controller. A menu appears.
- ▶ To select **Language**: turn and press the controller. The list of languages appears. The • dot indicates the current setting.
- ▶ Select the desired language. COMAND loads the selected language and sets it.

### Calling up the favorite functions

The favorites function can be called up as follows:

- via the **System Settings** menu
- via the Favorites button on the controller ([▷ page 24](#))
- via the Favorites button on the touchpad ([▷ page 25](#))

### Calling up the Favorites function via the system menu:

- ▶ Press the  button on the COMAND control panel.
- or
- ▶ Press **Vehicle** in the main function bar. The vehicle menu is displayed.
- ▶ To select **System Settings**: slide , and press the controller. A menu appears.
- ▶ To select **Favorite Functions**: press the controller. The favorites are displayed.
- ▶ To select the desired function, e.g. **Phone-book**: turn and press the controller. A menu appears.

### Calling up the Favorites function using the controller:




- ▶ Press the favorites button on the controller. The favorites are displayed.
- ▶ To select the desired function, e.g. **Phone-book**: turn and press the controller.

### Calling up the Favorites function via the touchpad:

- ▶ Press the favorites button on the touchpad. The favorites are displayed.
- ▶ To select the desired function, e.g. **Phone-book**: turn and press the controller.

The Favorites function can be exited at any time.

### To exit the Favorites function:

- ▶ Press the Favorites button again
- or
- ▶ Press  on the controller.
- or
- ▶ Press the  button on the touchpad.
- or
- ▶ To select  in the display: turn and press the controller.


Further information on the Favorites function ([▷ page 35](#)).

## Importing/exporting data

### General notes

- ❗ Never remove the stick or card when writing data to the USB stick or the memory card. You may otherwise lose data.

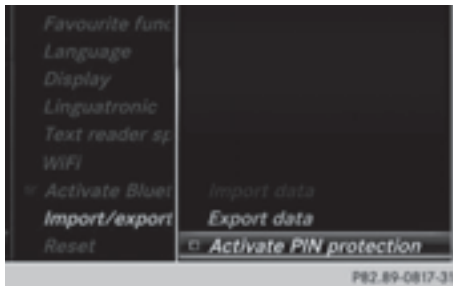
Using this function you can:



- transfer your personal COMAND data from one system/vehicle to another.
- make a backup copy of your personal data (export data) and load it again (import data).
- protect your data from unwanted export by activating a PIN prompt (presetting: deactivated ).

You can either use an SD memory card or a USB storage device (e.g. a USB stick) as temporary storage.



Please remember that the NTFS file system is not supported. The FAT32 file system is recommended.

### Activating/deactivating PIN protection



- ▶ Press the  button on the COMAND control panel.
- or
- ▶ Press **Vehicle** in the main function bar. The vehicle menu is displayed.
- ▶ To select **System Settings**: slide , turn and press the controller. A menu appears.
- ▶ To select **Data Import/Export**: turn and press the controller.
- ▶ Select **Activate PIN Protection**. Activate  or deactivate  PIN protection. When activating PIN protection, you will be prompted to enter a PIN.





- ▶ To enter the 4-digit PIN and select  : turn and press the controller. You will be prompted to enter the PIN again.
- ▶ Enter the PIN again and select  . The PIN prompt now protects your personal data from unwanted export.

**i** If you deactivate your PIN protection, you will first be prompted to enter your PIN. If you have forgotten your PIN, an authorized Mercedes-Benz Center can deactivate your PIN protection for you. Alternatively, you can deactivate PIN protection by resetting your personal COMAND data (▷ page 51).

### Importing/exporting data



- ▶ Insert the SD memory card (▷ page 183).
- or
- ▶ Connect a USB device (e.g. a USB memory stick) (▷ page 184).
- ▶ Press the  button on the COMAND control panel.
- or
- ▶ Press **Vehicle** in the main function bar. The vehicle menu is displayed.
- ▶ To select **System Settings**: slide , turn and press the controller. A menu appears.
- ▶ To select **Data Import/Export**: turn and press the controller.
- ▶ Select **Import Data** or **Export Data**.

- i** If you import data, such as address data, the existing data on COMAND is overwritten. You will see a message to this effect. COMAND is restarted after the data import.




If PIN protection is activated, a PIN prompt appears when you select **Export Data**.

- ▶ To enter the PIN: turn the controller and press **OK**.  
PIN protection is deactivated.
- ▶ To select **Memory Card, USB 1** or **USB 2**: turn and press the controller.  
This function exports all the data to the selected disc.  
A window appears with the message that the data has been exported.

- i** You can export address data, bookmarks, system settings that you have made and radio station lists, for example.  
Mercedes-Benz is not liable for any loss of data.


In addition, an activated PIN protection, which you have used to protect your data against unwanted export, will be deactivated. Resetting is recommended before selling or transferring ownership of your vehicle, for example.

Mercedes-Benz is not liable for any loss of data.

- ▶ Press the  button on the COMAND control panel.

or

- ▶ Press **Vehicle** in the main function bar. The vehicle menu is displayed.

- ▶ To select **System Settings**: slide , turn and press the controller to confirm. A menu appears.

- ▶ To select **Reset**: turn and press the controller.

A prompt appears asking whether you wish to reset.

- ▶ Select **Yes** or **No**.

If you select **No** the process is canceled.

If you select **Yes** a prompt will appear again asking whether you really wish to reset.

- ▶ Select **Yes** or **No**.

If you select **Yes** a message will be shown. COMAND is reset to the factory settings and restarted.

If you select **No** the process is canceled.

## Reset function

You can reset COMAND to the factory settings. Amongst other things, this will delete all personal COMAND data. These include:

- Station presets
- Entries in the destination memory
- Entries in the list of previous destinations in the navigation system
- Entries in the address book
- Authorized telephone



Your COMAND equipment ..... 54  
Important safety notes ..... 54  
Vehicle settings ..... 54  
Seats ..... 56  
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Rear view camera ..... 59  
DYNAMIC SELECT ..... 59

### Your COMAND equipment

These operating instructions describe all standard and optional equipment available for your COMAND system at the time of purchase. Country-specific differences are possible. Please note that your COMAND system may not be equipped with all the features described. This also applies to safety-relevant systems and functions. Therefore, the equipment on your COMAND system may differ from that in the descriptions and illustrations. Should you have any questions concerning equipment and operation, please consult an authorized Mercedes-Benz Center.

### Important safety notes


#### WARNING

If you operate mobile communication equipment while driving, you will be distracted from traffic conditions. You could also lose control of the vehicle. There is a risk of an accident. Only operate this equipment when the vehicle is stationary.

You must observe the legal requirements for the country in which you are currently driving when operating mobile communications equipment in the vehicle.


### Vehicle settings

#### Calling up vehicle settings

- ▶ Press the  button on the COMAND control panel.
- or
- ▶ Press **Vehicle** in the main function bar. The vehicle menu is displayed.

- ▶ To select **Vehicle Settings**: turn and press the controller.
- ▶ **To select the desired vehicle setting**: turn and press the controller. The main area with the setting element is active.

#### Selecting a different vehicle setting:

- ▶ To activate the menu for selecting the vehicle setting: slide  the controller.

Exiting the vehicle settings:

- ▶ To select : slide  and press the controller.

### Ambient lighting

#### General notes

You can set the following for the ambient lighting:

- Interior welcome light  
Ambient lighting is activated for a short time when the driver's door is opened.
- Brightness  
This setting makes an additional change to the brightness of the ambient lighting.
- Color  
This setting changes the color of the ambient lighting.

#### Setting the brightness

- ▶ Call up **Vehicle Settings** (> page 54).
- ▶ To select **Ambient Light Brightness**: turn and press the controller. The setting element is active.
- ▶ Press the controller.
- ▶ To change the brightness value: turn and press the controller.

You can find further information on the interior lighting in the vehicle Operator's Manual.



### Setting the color

- ▶ Call up **Vehicle Settings** (▷ page 54).
- ▶ To select **Ambient Light Color**: turn and press the controller.  
The setting element is active.
- ▶ To select a color: turn the controller.

You can find further information on the interior lighting in the vehicle Operator's Manual.

### Setting the interior welcome light

- ▶ Call up **Vehicle Settings** (▷ page 54).
- ▶ To select **Interior welcome light**: turn and press the controller.
- ▶ Press the controller.  
The function is switched on or off, depending on the previous status.

You can find further information on the interior lighting in the vehicle Operator's Manual.

### Switching locator lighting on/off

If you switch on the **Locator Lighting** function, the exterior lighting is switched on for a short time when it is dark. The light switch must be set to **AUTO**.

The exterior lighting remains on for 40 seconds after the vehicle is unlocked. When you start the engine, the locator lighting is switched off and automatic headlamp mode is activated.

You can find further information on the automatic headlamp mode in the vehicle Operator's Manual.

- ▶ Call up **Vehicle Settings** (▷ page 54).
- ▶ To select **Locator Lighting**: turn and press the controller.
- ▶ Press the controller.  
The function is switched on or off, depending on the previous status.

You can find further information on the locking feature in the vehicle Operator's Manual.

- ▶ **i** There may be fewer settings or none depending on your vehicle's equipment.

### Setting the delayed switch-off time

#### Interior lighting delayed switch-off

The interior lighting is activated for the duration of the delayed switch-off time when the SmartKey is removed from the ignition lock.

- ▶ Call up **Vehicle Settings** (▷ page 54).
- ▶ To select **Interior Lighting Delayed Switch-off**: turn and press the controller.  
The setting element is active.
- ▶ To change the delayed switch-off time: turn the controller.

You can find further information on the interior lighting in the vehicle Operator's Manual.

#### Exterior lighting delayed switch-off

If you switch on the **Exterior Lighting Delayed Switch-off** function, the exterior lighting is switched on for a short time after the engine is switched off. The light switch must be set to **AUTO**.

The exterior lighting remains on for 60 seconds after the engine is switched off. If you close all the doors and the tailgate, the exterior lighting switches off after the set time.

- ▶ Call up **Vehicle Settings** (▷ page 54).
- ▶ To select **Exterior Lighting Delayed Switch-off**: turn and press the controller.  
The setting element is active.
- ▶ To change the delayed switch-off time: turn the controller.

### Displaying energy consumption and generated electrical energy

A bar graph displays the energy consumption and the generated electrical energy.

- ▶ Call up **Vehicle Settings** (▷ page 54).
- ▶ To select **Consumption**: turn and press the controller.

The energy consumption and the generated electrical energy for the last 15 minutes of the journey is shown.

For further information on energy consumption, see the vehicle Operator's Manual.

### Displaying the fuel consumption

A bar graph displays the fuel consumption.


- ▶ Call up **Vehicle Settings** (▷ page 54).
- ▶ To select **Consumption**: turn and press the controller.  
The fuel consumption for the last 15 minutes of the journey is shown.

### Switching the ionization on/off

The ionization has a cleansing effect on the air in the vehicle interior. You can find further information on the ionization in the vehicle Operator's Manual.

- ▶ Call up **Vehicle Settings** (▷ page 54).
- ▶ To select **Ionization**: turn and press the controller.  
The ionization is switched on or off, depending on the previous status: press and turn the controller.

Exiting a menu

- ▶ Press the  button.

## Seats


### Overview

You can configure the following seat functions in the menu:

- Backrest side bolsters
- Lumbar
- Seat cushion
- Massage
- Dynamics
- Seat heating balance

**i** There may be fewer settings or none depending on your vehicle's equipment.




### Selecting the adjustment function and seat

- ▶ Press the  button on the COMAND control panel.

or


- ▶ To select **Vehicle** from the main function bar: turn and press the controller.  
The vehicle menu is displayed.
- ▶ To select **Seat Settings**: turn and press the controller.  
The seat settings menu is shown.

or

- ▶ Press the  button on the controller.  
The seat settings menu is shown.
- ▶ To select the required seat function: turn and press the controller.
- ▶ To switch between **Driver** and **Front Passenger**: slide   the controller.

### Adjustment functions




#### Adjusting the backrest side bolsters

- ▶ Call up the seat functions (▷ page 56).
- ▶ To select **Backrest Sides**: turn and press the controller.
- ▶ To change the setting: turn the controller.  
You will see the changes you have made in the settings display.
- ▶ **To exit the menu**: press the  button.



#### Adjusting the seat contour in the lumbar region of the seat backrest

This function allows you to adjust the air cushions in the lumbar region of the backrest (4-way lumbar support).


- ▶ Call up the seat functions (▷ page 56).
- ▶ To select **Lumbar**: turn and press the controller.
- ▶ To activate the setting element: press the controller.

- ▶ To change the setting: slide  or  the controller.  
The change will be visible in the setting element.
- ▶ **To exit the menu:** press the  button.


### Adjusting the seat cushion

- ▶ Call up the seat functions (▷ page 56).
- ▶ To select **Seat Surface**: turn and press the controller.
- ▶ To select a seat: slide  the controller.
- ▶ To change the setting: turn the controller.  
You will see the changes you have made in the settings display.
- ▶ **To exit the menu:** press the  button.

### Adjusting the driving dynamics

- ▶ Call up the seat functions (▷ page 56).
- ▶ To select a seat: slide  the controller.
- ▶ To select **Dynamic Multicontour Seat**: turn and press the controller.

You can select:

- **0**: Off
- **1**: Level 1 (weak)
- **2**: Level 2 (strong)
- ▶ To select the setting: turn the controller.
- ▶ **To exit the menu:** press the  button.

### Message programs

#### Overview

You can select the following message programs:

- **Relaxing Massage**  
Massage the entire back, rising waves, soothing downward movements
- **Activating Massage**  
Mobilizing massage and rising and descending dynamic waves



- **Classic Massage**

Single and twin waves moving upwards across the entire back

- **Mobilizing Massage**

Mobilization via stronger single and twin waves moving upwards across the entire back


### Selecting a message program

- ▶ Call up the seat functions (▷ page 56).
- ▶ To select **Message**: turn and press the controller.
- ▶ To select a seat: slide  the controller.
- ▶ To select message programs: turn and press the controller.  
The message program runs for approximately 15 to 25 minutes, depending on the setting.
- ▶ **To exit the menu:** press the  button.


### Seat heating balance

The balance function controls the distribution of heat on the seat backrest and cushion.




The balance function influences the currently set heating level of the seat heating (see the vehicle Operator's Manual).

- ▶ Call up the seat functions (▷ page 56).
- ▶ To select **Seat Heating Balance**: turn and press the controller.
- ▶ To select a seat: slide  the controller.
- ▶ To change the setting: turn the controller.  
You will see the changes you have made in the settings display.

The settings represent the following:

- **0** – the backrest and seat cushion are evenly heated according to the setting selected with the seat heating button.
- **1 to 3** – the heat output to the seat cushion is reduced one level at a time.
- **-1 to -3** – the heat output to the backrest is reduced one level at a time.
- ▶ **To exit the menu:** press the  button.

### Resetting all adjustments

- ▶ Call up the seat functions (▷ page 56).
- ▶ Select a seat.
- ▶ To select **Reset**: turn and press the controller.
- ▶ To select a seat: slide    the controller.
- ▶ To reset: press the controller.  
A prompt appears.
- ▶ To select **Yes** or **No**: turn and press the controller.  
If you select **No** the process is canceled.  
After selecting **Yes** all seat adjustments are reset to the default values (factory setting).

### 360° camera

#### General notes


The 360° camera surveys the vehicle surroundings and assists you, for example when parking or at exits with reduced visibility.

The 360° camera is only an aid. It is not a replacement for your attention to your immediate surroundings. You are always responsible for safe maneuvering and parking. Make sure that no persons or animals are in the maneuvering range.

Further information on the 360° camera can be found in the vehicle Operator's Manual.

#### Displaying the 360° camera image

The 360° camera image can be displayed if:

- your vehicle is equipped with a 360° camera
  - the **360° Camera** function is activated; (see the vehicle Operator's Manual)
  - ▶ Press the  button on the COMAND control panel.
- or
- ▶ Press **Vehicle** in the main function bar.  
The vehicle menu is displayed.



- ▶ Select **360° Camera**.

The 360° camera image appears in split-screen mode.

You will see the previous view on the display if, when the function is switched on:

- you turn the SmartKey to position **1** in the ignition lock
- you select transmission position **P**
- when you are driving at moderate speeds

#### Switching the display off manually



- ▶ To select : slide  and press the controller.

#### Switching the display on automatically

- ▶ You can automatically switch the 360 camera display using reverse gear (▷ page 58).

#### Switching the 360° camera automatic mode on/off

This function activates the 360° camera when reverse gear is engaged.

- ▶ Press the  button on the COMAND control panel.
- or
- ▶ Press **Vehicle** in the main function bar.  
The vehicle menu is displayed.
  - ▶ **To switch to the menu bar**: slide  the controller.
  - ▶ To select **System Settings**: turn and press the controller.
  - ▶ To select **360° Camera**: turn and press the controller.  
The **360° Camera** menu appears.
  - ▶ Select **Activation by R gear**.  
The function is switched on  or off , depending on the previous status.

### Opening the camera cover for cleaning

- ▶ To select **Open Camera Cover** in the 360° camera menu: turn the controller and press to confirm.  
The **Please Wait...** message appears for approximately three seconds.  
The camera cover opens.

The camera cover closes automatically if:

- the ignition is switched off
- the vehicle exceeds a moderate speed

### Rear view camera

#### General notes


The rear view camera covers the immediate surroundings of the vehicle and assists you when parking.

The rear view camera is only an aid. It is not a replacement for your attention to your immediate surroundings. You are always responsible for safe maneuvering and parking. When maneuvering or parking, make sure that there are no persons, animals or objects in the area in which you are maneuvering.


You can find further information about the rear view camera in the vehicle Operator's Manual.

### Switching the rear view camera automatic mode on/off

This function activates the rear view camera when reverse gear is engaged.

- ▶ Press the  button on the COMAND control panel.

or

- ▶ Press **Vehicle** in the main function bar. The vehicle menu is displayed.
- ▶ Slide  the controller.
- ▶ To select **System Settings**: turn and press the controller.

- ▶ Select **Rear View Camera**.  
The **Rear View Camera** menu appears.
- ▶ Select **Activation by R gear**.  
The function is switched on  or off , depending on the previous status.  
When you start the vehicle and engage reverse gear, the area behind the vehicle is shown with guide lines in the display. You can find further information about the rear view camera in the vehicle Operator's Manual.

### Opening the camera cover for cleaning

- ▶ To select **Open Camera Cover** in the rear view camera menu: turn and press the controller.  
The **Please Wait...** message appears for approximately three seconds.  
The camera cover opens.

The camera cover closes automatically if:

- the ignition is switched off
- the vehicle pulls away

### DYNAMIC SELECT

#### General notes

Press **DYNAMIC SELECT** to configure the following settings for the **Individual** drive program:

- Drive system
- Suspension
- Steering
- Climate control
- ECO start/stop function

- i** In a few countries, the ECO start/stop function is deactivated at the factory due to the available fuel grade. In this case, the ECO start/stop function is not available regardless of the display in the COMAND display.


For AMG vehicles, you can press **DYNAMIC SELECT** to configure the following settings for the **Individual** drive program:

- Drive system
- Suspension
- Transmission

**i** There may be fewer settings or none depending on your vehicle's equipment.

For further information on the **Individual** drive program, see the vehicle Operator's Manual.

#### Configuration via the controller

- ▶ Press the  button.
- or
- ▶ Press **Vehicle** in the main function bar. The vehicle menu is displayed.
- ▶ To select **DYNAMIC SELECT**: turn and press the controller. The menu for setting the **Individual** drive program appears.
- ▶ To select **Drive, Suspension, Steering, Climate Control** or **Eco Start/Stop Function**: turn and press the controller.
- ▶ For AMG vehicles, you can select **Drive, Suspension** or **Transmission**: turn and press the controller.
- ▶ **To select individual settings**: turn and press the controller.

#### Configuration via the DYNAMIC SELECT controller

- i** There may be fewer settings depending on your vehicle's equipment.
- ▶ Use the DYNAMIC SELECT controller to select the **Individual** drive program (see the vehicle Operator's Manual). A window appears after a short while.
- ▶ To confirm **Adjust**: press the controller. The menu for setting the **Individual** drive program appears.

- ▶ To select **Drive, Suspension, Steering, Climate Control** or **Eco Start/Stop Function**: turn and press the controller.
- ▶ To select **Drive, Suspension** or **Transmission** on AMG vehicles: turn and press the controller.
- ▶ **To select individual settings**: turn and press the controller.

#### Setting options

You can choose from the following settings for the drive:

C	Comfort
S	Sport
S+	Sport +
M	Manual
E	Eco

You can make the following settings for the suspension:

C	Comfort
S	Sport
S+	Sport +

You can make the following settings for the steering:

C	Comfort
S	Sport

You can choose from the following settings for climate control:

E	Eco
C	Comfort

You can choose from the following settings for the ECO start/stop function:

ON	Switches the ECO start/stop function on
Unlit	Switches the ECO start/stop function off

### Setting options (AMG vehicles)

You can choose from the following settings for the drive:

R	Race
C	Comfort
S	Sport
S+	Sport +

You can make the following settings for the suspension:

C	Comfort
S	Sport
S+	Sport +

You can choose from the following settings for the transmission:

D	Automatic
M	manually

You can find further information on the individual drive program in the vehicle Operator's Manual.





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<b>Personal POIs and routes .....</b>	<b>82</b>
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### Your COMAND equipment

These operating instructions describe all standard and optional equipment available for your COMAND system at the time of purchase. Country-specific differences are possible. Please note that your COMAND system may not be equipped with all the features described. This also applies to safety-relevant systems and functions. Therefore, the equipment on your COMAND system may differ from that in the descriptions and illustrations. Should you have any questions concerning equipment and operation, please consult an authorized Mercedes-Benz Center.

### Introduction

#### Important safety notes

##### WARNING

If you operate information systems and communication equipment integrated in the vehicle while driving, you will be distracted from traffic conditions. You could also lose control of the vehicle. There is a risk of an accident.

Only operate the equipment when the traffic situation permits. If you are not sure that this is possible, park the vehicle paying attention to traffic conditions and operate the equipment when the vehicle is stationary.

You must observe the legal requirements for the country in which you are currently driving when operating COMAND.

COMAND calculates the route to the destination without taking account of the following, for example:

- traffic lights
- stop and yield signs
- merging lanes
- parking or stopping in a no parking/no stopping zone
- other road and traffic rules and regulations
- narrow bridges

COMAND can give incorrect navigation commands if the actual street/traffic situation does not correspond with the digital map's data. Digital maps do not cover all areas nor all routes in an area. For example, a route may have been diverted or the direction of a one-way street may have changed.

For this reason, you must always observe road and traffic rules and regulations during your journey. Road and traffic rules and regulations always have priority over the system's driving recommendations.

Navigation announcements are intended to direct you while driving without diverting your attention from the road and driving.

Please always use this feature instead of consulting the map display for directions. Looking at the icons or map display can distract you from traffic conditions and driving, and increase the risk of an accident.


#### General notes

#### Operational readiness of the navigation system

The navigation system must determine the position of the vehicle before first use or whenever operational status is restored. Therefore, you may have to drive for a while before precise route guidance is possible.

#### GPS reception

Among other things, correct functioning of the navigation system depends on GPS reception. In certain situations, GPS reception may be impaired, there may be interference or there may be no reception at all, e.g. in tunnels or parking garages.

-  Using roof carriers may impair the correct functioning of a roof antenna (phone, satellite radio, GPS).

## Entry restriction

For vehicles in certain countries, there is a data entry restriction.

Entries can be made when the selector lever is in position **P** or the vehicle is stationary.

When the restriction is active, certain entries cannot be made. This will be indicated by the fact that certain menu items are grayed out and cannot be selected.

The following entries are not possible, for example:

- entering the destination city and street
- POI entry via a name search
- editing and saving of entries


Other entries are however possible, such as a keyword search and entering POIs in the vicinity of the destination or current position.

## Switching to navigation mode



- ▶ Press the **NAVI** button. The map shows the vehicle's current position.

Access from one of the other main functions:

- ▶ To activate the menu: slide **↑**  the controller (e.g. in radio mode).
- ▶ To select **Navi**: turn and press the controller.



Calling up the map while navigation mode is switched on:

- ▶ From any menu, press the **NAVI** button. The navigation menu appears.
- ▶ Press the controller. The map shows the vehicle's current position.



## Showing/hiding the menu



Using the menu, you can make a destination entry or select the navigation settings, for example.

- ▶ **To show:** slide **⊙**  the controller when the map appears. If there has been no route calculated, **Destination** is marked. If a route has been calculated,  is marked.



- ▶ **To hide:** press the  button.
- or
- ▶ Slide **↑**  the controller. Full screen symbol **①** appears.
- ▶ Press the controller.

### Moving the map

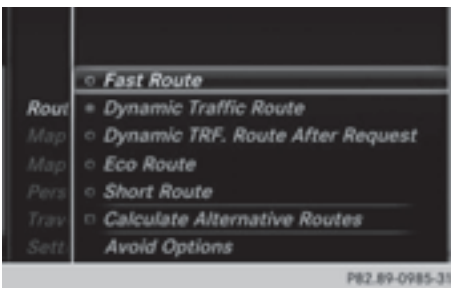


Requirement: the map is in full screen mode, the menu is faded out (▷ page 65).

- ▶ Press the controller. The crosshair is shown.
- ▶ Slide ←→, ↑↓ or ↻ the controller. The map moves in the corresponding direction under the crosshair.
- ▶ To show the menu: press the controller.
- ▶ Select **Menu**.

### Basic settings

#### Selecting the route type



- ▶ **To switch to navigation mode:** press the **NAVI** button.
- ▶ **To show the menu:** slide Ⓞ↓ the controller.
- ▶ To select **Options:** turn and press the controller.

- ▶ To select **Route Settings:** press the controller.
- ▶ To select the route type: turn and press the controller. A filled circle indicates the current selection.
  - With active route guidance, COMAND calculates a new route. Route guidance active: a destination has been entered and the route has been calculated.
  - If there has been no route calculated, COMAND uses the selection as the new basic setting.

<b>Fast Route</b>	COMAND calculates a route with a short journey time.
<b>Dynamic Traffic Route</b>	Based on the <b>Fast Route</b> route type and includes traffic reports on the route for the route guidance.
<b>Dynamic TRF. Route After Request</b>	If there are traffic reports, a prompt appears asking whether these reports should be considered in the route calculation.
<b>Eco Route</b>	COMAND calculates an economical route. The journey may take slightly longer compared to taking the fast route.
<b>Short Route</b>	COMAND calculates a shorter route.

The route types **Dynamic Traffic Route** and **Dynamic TRF. Route After Request** use real-time traffic reports from SIRIUS satellite radio.

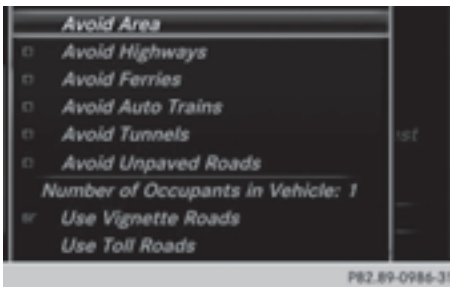
Further Information on real-time traffic reports (▷ page 94).

- ▶ **To calculate alternative routes:** select **Calculate Alternative Routes**. Switch the function on  or off .

Function activated: after each route calculation, route alternatives are offered that correspond to the local conditions (> page 92).

If desired, you can have COMAND calculate alternative routes even during route guidance (> page 92).

### Setting route options



► **To switch to navigation mode:** press the **NAVI** button.

► **To show the menu:** slide **⊙↓** the controller.

► To select **Options**: turn and press the controller.

► To select **Route Settings**: press the controller.

► **To avoid/use route options:** select **Avoid Options**.

A menu appears.

► Select one of the options.

: using or avoiding route options is enabled

: using or avoiding route options is disabled

• **Avoid Area** (> page 104)

COMAND enables you to avoid areas you do not wish to drive through.

• **Avoid Highways**

• **Avoid Ferries**

• **Avoid Auto Trains**

• **Avoid Tunnels**

• **Avoid Unpaved Roads**

The function is not available in all countries.

• **Use Toll Roads**

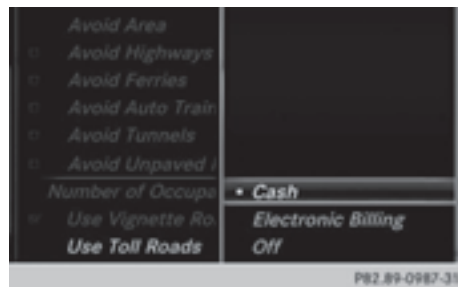
The route calculation includes roads which require you to pay a usage fee (toll).

• **Number of Occupants in the Vehicle:**

If your vehicle meets the access conditions for carpool lanes, you can use this function.

Navigation includes carpool lanes if the carpool lanes option is activated.

Depending on local conditions, COMAND may not always be able to include all route options. A route may include a ferry, for instance, even though **Avoid Ferries** is enabled. COMAND will notify you of this visually and through a navigation message.



► **To use toll roads:** turn and press the controller.

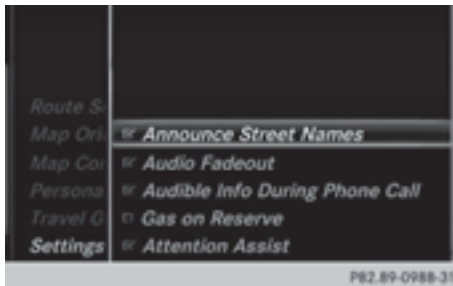
A menu appears.


► Select an option.

The options include using roads that require cash payment or electronic billing, or switching off the function.

► **To exit a menu:** slide **←⊙→** the controller.

### Selecting announcements



- ▶ **To switch to navigation mode:** press the **NAVI** button.
- ▶ **To show the menu:** slide  the controller.
- ▶ To select **Options:** turn and press the controller.
- ▶ Select **Settings**.
- ▶ Select an option.  
Switch the option on  or off .

<b>Announce Street Names</b>	COMAND announces the names of the streets to which the impending change of direction will lead.
<b>Audio Fadeout</b>	The volume of an active media source is automatically reduced during a navigation announcement.
<b>Audible Info During Phone Call</b>	The navigation message is also given during telephone calls.

### Gas on Reserve

Function activated: once the reserve fuel tank level is reached, a message appears to help you start a gas station search.

### Attention Assist

Function activated: if ATTENTION ASSIST displays a warning in the multifunction display, a message appears in the COMAND display when driving on a highway. This can help you start a rest stop search.

For further information on ATTENTION ASSIST, see the vehicle Operator's Manual.

### Using car pool lanes

You can include carpool lanes (HOV or car sharing lanes) in the route calculation.

If you use HOV or carpool lanes, please observe the applicable laws as well as the local and time limitation conditions.

Carpool lanes may only be used under certain conditions. They can normally be used when there are two people in the vehicle. However, there are also carpool lanes which can only be used when there are three or more people in the vehicle. In California, single drivers may also use the carpool lanes if the vehicle's emission or consumption values are below the prescribed levels.

Carpool lanes may be reserved for specific times (e.g. during the peak period).

Carpool lanes are indicated by a diamond symbol on specific road signs and on the road surface. The road signs may also include the designation CARPOOL. The lanes are arranged as a separate lane next to the others or are built as a physically separate lane.

Depending on the setting under **Number of Occupants in the Vehicle**, COMAND uses carpool lanes when calculating the route. During route guidance, visual and audi-

ble driving directions provide guidance into and out of carpool lanes.

- ▶ **To switch to navigation mode:** press the **NAVI** button.
- ▶ **To show the menu:** press the controller.
- ▶ To select **Options:** turn and press the controller.
- ▶ Select **Route Settings**.
- ▶ Select **Avoid Options**.
- ▶ Select **Number of Occupants in the Vehicle:**.  
A menu appears. The • dot indicates the current setting.
- ▶ To select the number: turn and press the controller.

## Destination entry

### Important safety notes

#### **WARNING**

If you operate information systems and communication equipment integrated in the vehicle while driving, you will be distracted from traffic conditions. You could also lose control of the vehicle. There is a risk of an accident. Only operate the equipment when the traffic situation permits. If you are not sure that this is possible, park the vehicle paying attention to traffic conditions and operate the equipment when the vehicle is stationary.


You must observe the legal requirements for the country in which you are currently driving when operating COMAND.

Destination entry may be blocked while driving, depending on the country specifications.

### Using an address

#### Calling up the address entry menu



- ▶ **To switch to navigation mode:** press the **NAVI** button.
- ▶ **To show the menu:** slide  the controller.
- ▶ To select **Destination:** turn and press the controller.
- ▶ Select **Address Entry**.

#### Address entry options

Examples of how you can enter an address:

- City/ZIP, street, house number
- City/ZIP, street
- City/ZIP, center
- City/ZIP, street, intersection
- Street, City/ZIP, house number
- Street, City/ZIP, intersection

The address can be entered faster by entering the street before the city if the address has an unusual street name.

While entering an address, you can also switch to other destination entry options:

- Keyword search (▷ page 72)
- Map (▷ page 78)
- POI (▷ page 74)

### Entering an address



The example shows you how to enter a city, street and house number for an address, e.g. for your home address.

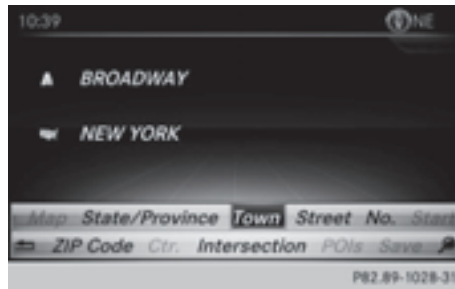
- ▶ In the address entry menu, select **Street**: press the controller (▷ page 69).  
The city in which the vehicle is currently located is at the top of the list.
- ▶ Enter **BROADWAY**. Character entry (▷ page 33).



- ▶ **To call up the list**: slide ↑⊙ the controller repeatedly until the character bar disappears.

or

- ▶ To select **OK**: turn and press the controller.



- ▶ To select **Town**: press the controller.
- ▶ Enter the city, e.g. **New York**. Then call up the list and select an entry. Proceed in the same way as when entering a street.
- ▶ To select **No.**: press the controller.
- ▶ Enter the house number. Then call up the list and select an entry. Proceed in the same way as when entering a street.  
The address entry menu shows the address.

The city in which the vehicle is currently located (current vehicle position) is at the top of the list of cities. When destinations are entered using the character bar, the locations for which route guidance has already been carried out are more prominently available.

You can enter any of the cities, streets, ZIP codes, etc. which are stored in the digital map. However, ZIP codes are not available for some countries.

State/province and city are sufficient to start navigating. You can enter either a city or a ZIP code. The street and house number complete the destination address.

### Entering additional address data

You can enter additional address data:

- State/province  
You can use **Last Used** to select the last selected state (USA) or province (Canada). You can also select Mexico and The Bahamas.
- ZIP code  
Entering a ZIP code will delete a previously entered city.

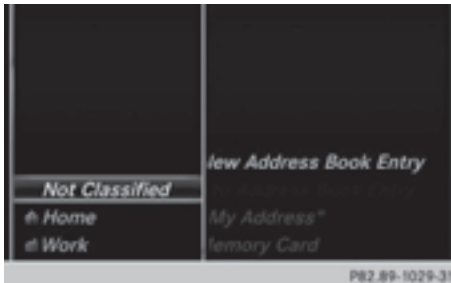


- Center  
Entering a center will delete a previously entered street.
  - Intersection  
Entering an intersection will delete a previously entered house number.
- ▶ Select the address entry menu (▷ page 69).
  - ▶ To select: **State/Province, ZIP Code, Ctr.** or **Intersection**: turn, slide Ⓞ↓ and press the controller.
  - ▶ Select an entry (▷ page 70).

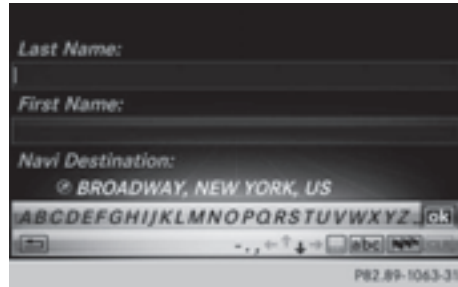
### Saving an address

You can store the addressed entered as:

- home address in the address book
- a navigable address book contact  
For further information on the address book, see (▷ page 128)
- a personal destination on the SD memory card (▷ page 99)

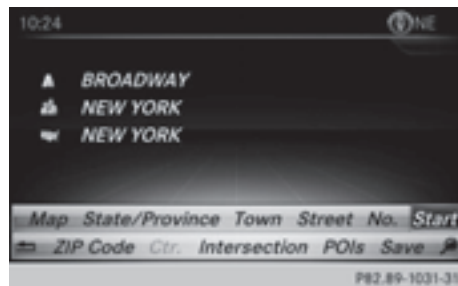


- ▶ Call up the address entry menu (▷ page 69).
- ▶ To select **Save**: slide Ⓞ↓, turn and press the controller.
- ▶ **As the home address**: select **As "My Address"**.  
COMAND stores your home address under **My Address** in the list of contacts.



- ▶ **As a contact**: select **As New Address Book Entry**.
- ▶ Select **Not Classified, Home** or **Work**.
- ▶ Enter a surname and first name (▷ page 33).
- ▶ To select **OK**: turn and press the controller.  
The destination address is saved in the address book as a navigable contact.

### Starting route calculation



The entered destination appears in the address entry menu.

- ▶ To confirm **Start** or **Continue**: press the controller.  
If you select **Start**: the route is calculated with the current route settings (▷ page 66). While route calculation is in progress, an arrow will indicate the direction to your destination. Once the route has been calculated, route guidance begins. If the vehicle is traveling on a non-digitized road, the system displays the linear distance to the destination, the direction to the destination and the **Road Not Mapped** message.

Selection **Continue**: If **Calculate Alternative Routes** is activated, alternative routes are calculated (▷ page 67). You can display these and select them for route guidance (▷ page 92).

If route guidance has already been activated, a prompt will appear asking whether you wish to end the current route guidance.

- ▶ To select **Yes** or **Set as Intermediate Destination**: turn and press the controller.


**Yes** cancels the current route guidance and starts route calculation to the new destination.

**Set as Intermediate Destination** adds the new destination in addition to the existing destination and opens the intermediate destinations list.

- ❗ The route is calculated using the digital map data. The calculation time depends on the distance from the destination, for example.

The route may differ from the ideal route, e.g. due to incomplete map data. Please also refer to the notes about the digital map (▷ page 106).

Calling up the keyword search

- ▶ To select the magnifying glass symbol: while in the address entry menu, slide , turn and then press the controller.

### Keyword search

#### Entering keywords




P82.89-1033-31


The keyword search is used to help find destinations using fragments of words. If you enable the appropriate setting in the search options, the keyword search is tolerant of errors (▷ page 73).

It can be used for an address or a POI. For example, you can search for the Empire State Building in New York.

The keyword search finds geographically tolerant hits. If, for example, you are searching for a street located on the edge of a major city, the search will also cover adjacent smaller cities.

The keyword search supports the character sets of the system languages available.

- ▶ **To switch to navigation mode**: press the  button.

- ▶ **To show the menu**: slide  the controller.

- ▶ To select **Destination**: turn and press the controller.

- ▶ Select **Keyword Search**.

- ▶ Enter the first few letters of the city and street, e.g. **NEW** and **EMP**.

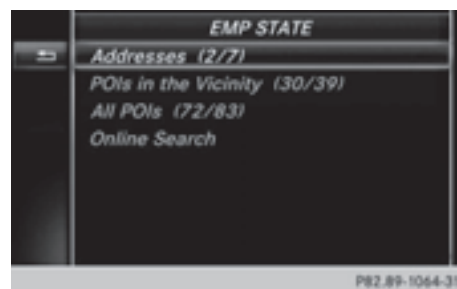
While entering the information, the number of exact matches/all hits is shown.

---/-- is displayed if fewer than three characters have been entered.

**999+** is displayed if there are too many hits.

- ▶ Select **OK**.  
The search results are displayed (▷ page 72).

#### Selecting search results



P82.89-1064-31

The search results are divided into categories, such as addresses. The number of exact/total hits is shown in brackets. Further search results are displayed, if [POI Search](#) and/or [Fuzzy Search](#) are activated in the search options (▷ page 73).



- ▶ **To select an address:** press the controller. The search results are displayed.

Exact hits are shown at the very top of the list. Hits are listed alphabetically. The search term that you entered is highlighted in orange in the entries.

- ▶ Select an entry: turn and press the controller. The address entry menu appears, showing the destination address.
- ▶ To start route calculation: select [Start](#) .
- ▶ **To select POI:** select [POIs in the Vicinity](#) or [All POIs](#) by turning and pressing controller. A list appears. The search results are displayed according to the linear distance, starting with those closest.
- ▶ Select a POI. The POI is shown.
- ▶ To start route calculation: select [Start](#) .
- ▶ **To select online search:** select [Online Search](#) by turning and pressing the controller. The search switches to the online functions. Online search requirement (USA): mbrace must be activated for Internet access (▷ page 149).

Requirement for the online search (Canada): a mobile phone must be connected via Bluetooth® (▷ page 114) or USB (▷ page 196) with COMAND.

### Selecting search options

- ▶ **To switch to navigation mode:** press the [NAVI](#) button.
- ▶ **To show the menu:** slide the controller.
- ▶ To select [Destination](#): turn and press the controller.
- ▶ Select [Keyword Search](#).
- ▶ To select [Search Options](#): slide , turn and press the controller.
- ▶ Select [Fuzzy Search](#) or [POI Search](#). Switch the setting on  or off .

The error-tolerant search is useful if parts of the address are incomplete or the spelling is unclear.

The POI search takes into account points of interest in the search.



### Selecting a state/province

- ▶ **To switch to navigation mode:** press the [NAVI](#) button.
- ▶ **To show the menu:** slide the controller.
- ▶ To select [Destination](#): turn and press the controller.
- ▶ Select [Keyword Search](#).
- ▶ To select [State/Province](#): slide , turn and press the controller. States/provinces are sorted alphabetically.
- ▶ To select a state/province : turn and press the controller.

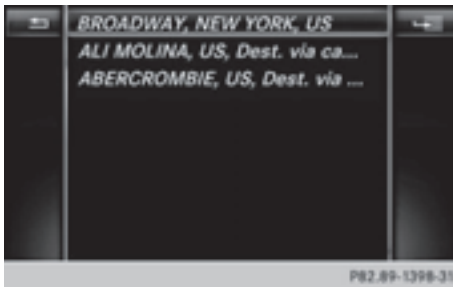
### Using online search

Requirement (USA): mbrace must be activated for Internet access (▷ page 149).


Requirement (Canada): a mobile phone is connected via Bluetooth® (▷ page 114) or USB (▷ page 196) with COMAND.

- ▶ **To switch to navigation mode:** press the **NAVI** button.
- ▶ **To show the menu:** slide  the controller.
- ▶ To select **Destination**: turn and press the controller.
- ▶ Select **Keyword Search**.
- ▶ To select **Online Search**: slide , turn and press the controller.  
The search switches to the online functions.

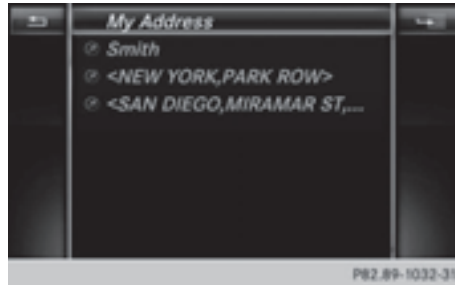
#### Selecting a destination from the list of last destinations





COMAND automatically stores the last 50 destinations.

- ▶ **To switch to navigation mode:** press the **NAVI** button.
- ▶ **To show the menu:** slide  the controller.
- ▶ To select **Destination**: turn and press the controller.
- ▶ Select **From Last Destinations**.
- ▶ Select the destination.  
The address entry menu appears, showing the destination address.
- ▶ **To start route calculation:** select **Start**.

#### Selecting an address book contact as a destination

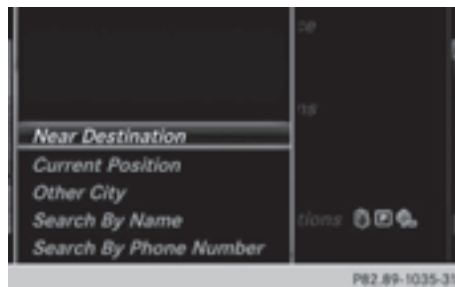



You can select navigable address book contacts as the destination. These are identified by the  symbol. If you have already entered and saved your home address, you can select this as the destination by using **My Address**.

- ▶ **To switch to navigation mode:** press the **NAVI** button.
- ▶ **To show the menu:** slide  the controller.
- ▶ To select **Destination**: turn and press the controller.
- ▶ Select **From Contacts**.
- ▶ Select the destination.  
The address entry menu appears, showing the contact and associated destination address.
- ▶ **To start route calculation:** select **Start**.


#### Selecting a destination from POIs

##### Calling up the POI menu



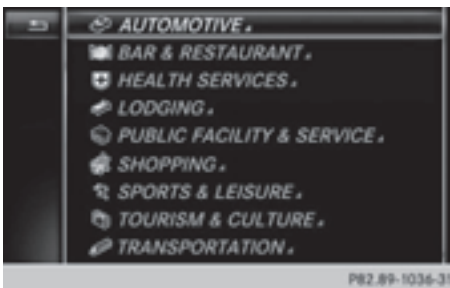
- ▶ **To switch to navigation mode:** press the **NAVI** button.
- ▶ **To show the menu:** slide  the controller.
- ▶ To select **Destination**: turn and press the controller.
- ▶ Select **From POIs**.

## Defining the position for the POI search


Selection	Instructions
<b>Near Destination</b> (when route guidance is active)	<ul style="list-style-type: none"> <li>▶ Call up the POI menu (▷ page 74).</li> <li>▶ To select <b>Near Destination</b>: turn and press the controller.</li> <li>▶ Select a POI category (▷ page 77).</li> </ul>
<b>Current Position</b> Searches in the vicinity of the current vehicle position.	<ul style="list-style-type: none"> <li>▶ Call up the POI menu (▷ page 74).</li> <li>▶ To select <b>Current Position</b>: turn and press the controller.</li> <li>▶ Select a POI category (▷ page 77).</li> </ul>
<b>Other City</b> After entering a city, the search is performed within the city's boundaries	<p><b>Option 1</b></p> <ul style="list-style-type: none"> <li>▶ Call up the POI menu (▷ page 74).</li> <li>▶ To select <b>Other City</b>: turn and press the controller.</li> <li>▶ Select the state/province (▷ page 70), if desired.</li> <li>▶ Enter the city (▷ page 70).</li> <li>▶ Select a POI category (▷ page 77).</li> </ul> <p><b>Option 2</b></p> <ul style="list-style-type: none"> <li>▶ Enter a city in the address entry menu (▷ page 70).</li> <li>▶ To select <b>POIs</b>: slide  the controller, turn and press to confirm.</li> <li>▶ Select a POI category (▷ page 77).</li> </ul>

Selection	Instructions
<p><b>Search By Name</b></p> <p>Searches for all POIs on the digital map or around one of the three previously specified positions</p>	<ul style="list-style-type: none"> <li>▶ Call up the POI menu (▷ page 74).</li> <li>▶ To select <b>Search By Name</b>: turn and press the controller.</li> <li>▶ Select <b>All POIs</b> or one of the three previously selected positions. The POI list with character bar appears.</li> <li>▶ Enter a name.</li> <li>or</li> <li>▶ To select <b>Mercedes-Benz Service</b>: turn and press the controller.</li> </ul>
<p><b>Search By Phone Number</b></p> <p>All POIs with a telephone number can be selected.</p>	<ul style="list-style-type: none"> <li>▶ Call up the POI menu (▷ page 74).</li> <li>▶ To select <b>Search By Phone Number</b>: turn and press the controller. You will see a list of phone numbers.</li> <li>▶ Enter the telephone number.</li> </ul> <p>The telephone number consists of:</p> <ul style="list-style-type: none"> <li>• the country code (international dialing code)</li> <li>• the area code</li> </ul> <p>When entering the area code, omit the leading "0"</p> <ul style="list-style-type: none"> <li>• the telephone number of the participating caller</li> </ul>

### Selecting a POI category



POI categories appear after choosing the menu items **Near Destination, Current Position** and after entering another city.

- ▶ Turn and press the controller.  
The  symbol after an entry shows that further categories are available.
- ▶ Select a sub-category.  
The POI search covers a 240 mile (400 km) radius around the selected position.

Once the search is completed, the POI list is displayed.

The search results display the following information:

- an arrow that shows the linear direction to the POI (search around vehicle position)
  - the linear distance to the POI
  - the name of the POI
- ▶ Select a POI.  
The complete address of the POI is shown.

### Selecting a POI

Requirement for "Calling up POI": a mobile phone must be connected to COMAND (▷ page 114).

Requirements for "Viewing the vicinity of the destination" and "Loading data from the Internet" (USA): mbrace must be activated for Internet access (▷ page 149).

Requirements for "Viewing the vicinity of the destination" and "Loading data from the Internet" (Canada): a mobile phone must be connected via Bluetooth® (▷ page 114) or USB (▷ page 196) with COMAND.



The complete address of the POI is shown.

#### Viewing the vicinity of the destination

- ▶ To select ①: turn and press the controller. If street images are available, the street in the vicinity of the destination address is shown.

#### Calling up the map

- ▶ Select **Map**.
- ▶ Move the map, change the map scale (▷ page 78) and select the POI.

#### Calling up a POI

- ▶ Select **Call**.  
If a phone number is available, COMAND switches to the telephone function.

#### Loading data from the Internet

- ▶ Select **www**.  
If an Internet address is available, data is loaded from the Internet.

#### Saving a POI

- ▶ To select **Save**: turn and press the controller.  
The POI can be saved as:
  - home address
  - a navigable address book contact (▷ page 128)
  - a personal destination on the SD memory card (▷ page 99)

#### Starting route calculation

- ▶ To select **Start** or **Continue**: turn and press the controller.

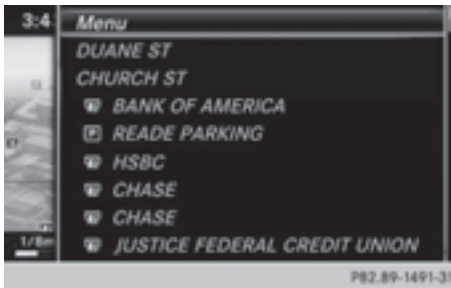
If **Calculate Alternative Routes** is enabled in the basic settings, the menu item **Continue** is displayed instead of **Start** (▷ page 66).

#### Using the Map



- ① Crosshair
- ② Distance of crosshair position from current vehicle position
- ▶ **To switch to navigation mode**: press the **NAVI** button.
- ▶ **To show the menu**: slide **⊙↓** the controller.
- ▶ To select **Destination**: turn and press the controller.
- ▶ Select **Using Map**.  
The map with crosshair is shown.
- ▶ **To move the map**: slide **←⊙→**, **↑⊙↓** or **↖⊙↗** the controller.
- ▶ **To change the map scale**: turn the controller until the desired map scale is selected.  
The scale is displayed at the bottom.  
To enlarge the map: turn the controller counter-clockwise.  
To zoom the map out: turn the controller clockwise.





- ▶ **To select a destination:** press the controller.  
The list contains the **Menu** menu item. If several destinations are available in the area around the crosshair, these are also displayed.
- ▶ To show the menu: press the controller.
- ▶ To select a destination from the selection list: turn and press the controller.  
If the digital map provides navigable address data, you will see the destination address in the address entry menu.
- ▶ **To start route calculation:** select **Start** .

## Entering intermediate destinations

### Introduction

You can also map the route to the destination yourself by entering up to four intermediate destinations. The sequence of the intermediate destinations can be changed at any time. COMAND provides a selection of predefined POIs in eight categories, e.g. **Restaurants** for a quick selection. You can also use the destination entry options to enter intermediate destinations.

## Creating intermediate destinations

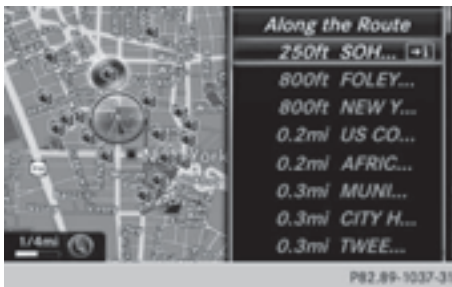


- ▶ **To switch to navigation mode:** press the **NAVI** button.
- ▶ **To show the menu:** slide **⊙↓** the controller.
- ▶ To select **Destination**: turn and press the controller.
- ▶ Select **Intermediate Destinations**.  
The destination is entered in the intermediate destinations menu.
- ▶ To select **Add New**:: press the controller.



- ▶ To select a POI category or **Other** : turn and press the controller.  
After selecting one of the eight POI categories, available POIs are displayed:
  - along the route
  - in the vicinity
 COMAND first searches for destinations on the route. The search for destinations is then initiated in the area around the current vehicle position.
- ▶ After selecting **Other**, select one of the destination entry options.

Selection	Step
Address Entry	▶ Enter a destination by address (▷ page 70).
Keyword Search	▶ Select a destination by means of a keyword search (▷ page 72).
From Last Destinations	▶ Select a destination from the list of last destinations (▷ page 74).
From Contacts	▶ Select a contact from the address book as the destination (▷ page 74).
From POIs	▶ Select a point of interest (▷ page 74).
Using Map	▶ Enter a destination using the map (▷ page 78).
From Memory Card	▶ Select a personal POI (▷ page 85).
From Mercedes-Benz Apps	▶ Enter a destination from Mercedes-Benz Apps (▷ page 82).
Using Geo-Coordinates	▶ Enter a destination using the geo-coordinates (▷ page 82).



- ▶ To select a POI: turn the controller and press to confirm. After selecting a POI or entering a destination, the address of the intermediate destination is displayed. After entering a destination using the map, the address entry menu is displayed. **Start** is highlighted.

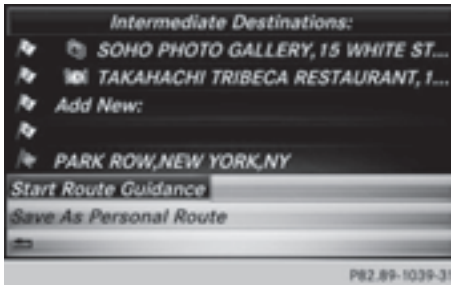


- ▶ **To call up a map:** select **Map** by turning and pressing the controller. You can move the map and select the destination.
- ▶ **To make a call:** select **Call**. If the intermediate destination has a telephone number and a mobile phone is connected to COMAND (▷ page 114), the call is connected.
- ▶ **To load data from the Internet:** select **www**. If an Internet address is available, data is loaded from the Internet.
- ▶ **To store an intermediate destination in the destination memory:** select **Save** (▷ page 98).
- ▶ **To accept an intermediate destination:** select **OK** by pressing the controller. The destination is entered in the intermediate destinations menu.

## Editing intermediate destinations

You can perform the following functions:

- change intermediate destinations
- switch the sequence of the intermediate destinations in the intermediate destinations menu
- delete intermediate destinations



- ▶ To select an intermediate destination in the intermediate destinations menu: turn and press the controller. A menu appears.
- ▶ **To change an intermediate destination:** select **Edit** in the menu.
- ▶ Change the address, e.g. the city and street.
- ▶ To select **OK**: turn and press the controller. The intermediate destinations menu appears and displays the changed intermediate destination.

You can change the sequence of the intermediate destinations entered and the destination. To change the sequence, at least one intermediate destination and the destination must have been entered.

- ▶ **To change the order:** in the menu, select **Move**.
- ▶ Turn the controller and move the intermediate destination or destination to the desired position.
- ▶ Press the controller.
- ▶ **To delete an intermediate destination:** select **Delete** in the menu.

## Accepting intermediate destinations for the route

- ▶ To select **Start** in the intermediate destinations menu: press the controller. The route is calculated with the entered intermediate destinations.

If **Calculate Alternative Routes** is enabled in the basic settings, the menu item **Continue** is displayed instead of **Start** (> page 66).

If an intermediate destination was passed during route guidance, a green tick mark will be entered in the intermediate destinations menu. Once the route has been recalculated, the intermediate destination is deleted from the intermediate destinations menu.

## Saving as a personal route

- ▶ Insert the SD memory card (> page 183).
- ▶ To select **Save As Personal Route** in the intermediate destinations menu: turn and press the controller. The route is saved on the SD memory card under **Personal Routes**.

## Searching for a gas station when the fuel level is low

Requirement: the setting **Gas on Reserve** must be enabled (> page 68).

If the fuel tank reserve level is displayed, you will see the **Gas on Reserve Do you want to start a search for surrounding gas stations?** message.

- ▶ To select **Yes** or **No**: turn and press the controller. If you select **Yes**, the gas station search starts. When the search is complete, a list of the gas stations available along the route or in the vicinity is displayed.

If you select **No**, the search is canceled.

- ▶ Select the gas station.  
The address of the gas station is displayed.
- ▶ To select **Start**: press the controller.  
The gas station selected is set in the intermediate destinations menu as the next intermediate destination not yet reached.  
Route guidance begins.

### Entering a destination from Mercedes-Benz Apps

Requirement (USA): mbrace is activated for the Mercedes-Benz Apps (▷ page 149).

Requirement (Canada): a mobile phone is connected via Bluetooth® (▷ page 114) or USB (▷ page 196) with COMAND.

- ▶ **To switch to navigation mode**: press the **NAVI** button.
- ▶ **To show the menu**: slide **⊙↓** the controller.
- ▶ To select **Destination**: turn and press the controller.
- ▶ Select **From Mercedes-Benz Apps**.  
The list of Mercedes-Benz Apps appears.

### Using geo-coordinates

- ▶ **To switch to navigation mode**: press the **NAVI** button.
- ▶ **To show the menu**: slide **⊙↓** the controller.
- ▶ To select **Destination**: turn and press the controller.
- ▶ Select **Using Geo-Coordinates**.  
Geo-coordinates are entered in degrees, minutes and seconds.

### Entering the latitude and longitude coordinates

- ▶ To change the value: turn the controller.
- ▶ To move the selection within the line: slide **←⊙→** the controller.

- ▶ To move the selection between lines: slide **↑⊙↓** the controller.

- ▶ To confirm the value: press the controller.

### Saving a destination

- ▶ To select **Save**: turn and press the controller.

The destination can be stored as:

- home address in the address book
- a navigable address book contact

For further information on the address book, see (▷ page 128)

- a personal destination on the SD memory card (▷ page 99)

### Starting route calculation

- ▶ To select **Start Route Guidance**: turn and press the controller.

## Personal POIs and routes

### General notes

The use of personal POIs for displaying traffic surveillance equipment is not permitted in every country. Please observe the country-specific regulations and always drive at a suitable speed.

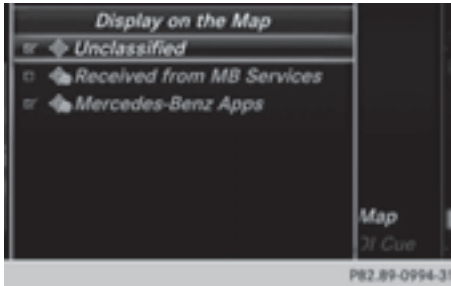
Personal POIs are filed in categories:

- **Not Classified**  
Standard entry for personal POIs
- **Mercedes-Benz Apps**  
Personal POIs (destinations, routes) that you have imported via the online functions
- Categories which you have created yourself, e.g. on your PC

Personal routes are not categorized.

## Settings for personal POIs

### Displaying on the map



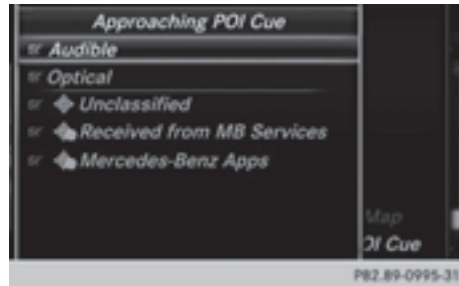
Requirement: an SD memory card with personal POIs is inserted (▷ page 183).

All personal POIs of the selected category are displayed on the map with a corresponding symbol.

If the "Alert when approaching" (▷ page 83) function is activated, the symbols are displayed up to a map scale of 2 km.

- ▶ **To switch to navigation mode:** press the **NAVI** button.
- ▶ **To show the menu:** slide **⊙↓** the controller.
- ▶ To select **Options**: turn and press the controller.
- ▶ Select **Personal POIs**.
- ▶ Select **Display on the Map**.  
The menu displays the categories available on the SD memory card.
- ▶ To select a category: turn the controller and press to confirm.  
All personal POIs in the selected category are displayed  or not displayed , depending on the previous status.

### Alert when approaching



Requirement: an SD memory card with personal POIs is inserted (▷ page 183).

If the vehicle is approaching a personal POI, this is highlighted on the map and/or an audible signal sounds.

For this purpose, both the corresponding function **Alert When Approaching** and the category containing the personal POI must be activated.

- ▶ **To switch to navigation mode:** press the **NAVI** button.
- ▶ **To show the menu:** slide **⊙↓** the controller.
- ▶ To select **Options**: turn and press the controller.
- ▶ Select **Personal POIs**.
- ▶ Select **Alert When Approaching**.  
The menu displays the categories available on the SD memory card.
- ▶ Select **Audible** or **Optical**.  
The function is switched on  or off , depending on the previous status.
- ▶ To select a category: turn the controller and press to confirm.  
The function is switched on  or off , for all personal POIs of this category, depending on the previous setting.

### Saving personal POIs and routes

#### General notes

Personal POIs and routes are geodata which are saved in the open GPX (GPS Exchange) format on the SD memory card.

#### Personal POI from current vehicle position or crosshair position

- ▶ Insert the SD memory card (▷ page 183).
- ▶ **To switch to navigation mode:** press the **NAVI** button.
- ▶ When the map is displayed, press the controller until a message appears.  
The current vehicle position is saved to the **Not Classified** category on the SD memory card and also stored in the "Last destinations" memory (▷ page 99).  
If the "Move map" function is selected (▷ page 66), the crosshair position is saved.

**i** If no SD memory card is inserted, the personal POI will only be stored in the "Last destinations" memory.

#### Personal POI from destination address

- ▶ Insert the SD memory card (▷ page 183).
- ▶ **To switch to navigation mode:** press the **NAVI** button.
- ▶ Call up the address entry menu and enter the destination address (▷ page 69).
- ▶ To select **Save:** slide **⊙**↓ the controller.
- ▶ Turn and press the controller.
- ▶ To select **To Memory Card:** turn and press the controller.
- ▶ Enter the name.
- ▶ Select a category.

The current address is saved as a personal point of interest on the SD memory card.

**i** You can select a destination from the **From Last Destinations** or **From Contacts** memories and save it on the SD memory card.

- **From Last Destinations** (▷ page 74)
- **From Contacts** (▷ page 74)

#### Personal route from a tour including intermediate destinations

- ▶ Insert the SD memory card (▷ page 183).
- ▶ **To switch to navigation mode:** press the **NAVI** button.
- ▶ Enter a destination, e.g. by address (▷ page 69).
- ▶ Start route calculation (▷ page 71).
- ▶ To create intermediate destinations (▷ page 79).
- ▶ To select **Save As Personal Route** in the intermediate destinations menu: turn and press the controller.  
The route is saved in the **Personal Routes** folder on the SD memory card.

#### Importing personal POIs and routes via Mercedes-Benz Apps

You can use Mercedes-Benz Apps (e.g. Download POI, Local Search) to import destinations to the navigation system. These have their own symbol and are filed in the **Mercedes-Benz Apps** category.

You can save the imported destinations and routes as personal POIs and routes (▷ page 84).



When importing routes, please note:

- The Mercedes-Benz Apps may generate a route based on a different map from the one used by COMAND. Points on the route may therefore be situated off the digital roads. For this reason an imported route commenced in COMAND may deviate from the original route from the Mercedes-Benz Apps.
- The Mercedes-Benz Apps minimize the number of route points offered. For this reason an imported route commenced in




COMAND may deviate from the original route from the Mercedes-Benz Apps.

### Selecting and editing personal POIs and routes

#### Selecting

- ▶ Insert the SD memory card (▷ page 183).
- ▶ **To switch to navigation mode:** press the  button.
- ▶ **To show the menu:** slide  the controller.
- ▶ To select **Destination:** turn and press the controller.
- ▶ Select **From Memory Card.**  
The menu displays the categories available on the SD memory card.
- ▶ To select a category or **Personal Routes:** turn and press the controller.  
The available personal POIs or route entries are displayed.
- ▶ Select personal POI or personal route.  
The address of the personal POI appears or the personal route is displayed in the map.

If a large number of entries are stored, a register for quick selection appears. Personal POIs and routes can be saved and sorted with different character sets (e. g. Latin, Cyrillic, Arabic).

- ▶ **To select a register:** slide  the controller.
- ▶ To select a character: turn and press the controller.
- ▶ **To select a character set for sorting:** slide  the controller to select .
- ▶ Press the controller.  
The available character sets are displayed.  
The • dot indicates the current setting.
- ▶ Turn and press the controller.


#### Editing



The example shows a personal route.

- ▶ Select personal POI or personal route (▷ page 85).

#### Exploring personal POI or route

- ▶ To select **Map:** turn and press the controller.  
The map with the crosshair appears and shows the destination.
- ▶ Scroll the map (▷ page 66).
- ▶ Set the map scale (▷ page 100).
- ▶ To return to the menu: press the  button.

#### Placing a call to the personal POI

- ▶ To select **Call:** turn and press the controller.  
If a mobile phone is connected to COMAND and the telephone number is available, the call is connected (▷ page 120).

#### Changing name and category

- ▶ To select **Edit:** turn and press the controller.
- ▶ Select **Change Name** or **Edit Icon.**
- ▶ To change name: enter character (▷ page 33).
- ▶ To change the category: select a category.  
The personal POI is saved in the selected category.

### Deleting personal POI or route

- ▶ To select **Delete**: turn and press the controller.  
A prompt will appear.
- ▶ Select **Yes** or **No**.  
If you select **Yes**, the personal destination or personal route is deleted.

### Selecting outward and return route

- ▶ To select **Swap**: turn and press the controller.  
The starting and destination positions of your personal route, and thus the direction for route guidance, are switched round. One-way streets or restricted intersections are taken into consideration. Therefore, the outward and return routes may differ from each other.

### Saving personal POI

- ▶ To select **Save**: turn and press the controller.
- ▶ To continue saving (▷ page 98).

### Starting route guidance

- ▶ To select **Start**: turn and press the controller.

## Recording the route

### General notes

When recording the route, bear in mind the following:

- if the SD memory card is inserted, it must not be removed during recording.
- if route recording is started manually, it must be finished manually before COMAND is switched off (e.g. when the engine is switched off).
- COMAND minimizes the number of route points recorded. Therefore when the recorded route is subsequently commenced, it may differ from the route that was originally recorded.

### Starting/finishing route recording

- ▶ Insert the SD memory card (▷ page 183).
- ▶ **To switch to navigation mode**: press the **NAVI** button.
- ▶ **To show the menu**: slide **⊙↓** the controller.
- ▶ To select **Destination**: turn and press the controller.
- ▶ Select **From Memory Card**.
- ▶ Select **Start Route Recording**.  
The route is recorded and REC appears at the bottom edge of the screen.
- ▶ To stop recording, select **End Route Recording** from the menu.  
The route is stored under **Personal Routes**.

### Displaying/editing the recorded route



- ▶ Insert the SD memory card (▷ page 183).
- ▶ **To switch to navigation mode**: press the **NAVI** button.
- ▶ **To show the menu**: slide **⊙↓** the controller.
- ▶ To select **Destination**: turn and press the controller.
- ▶ Select **From Memory Card**.
- ▶ Select **Personal Routes**.  
Previously recorded routes are displayed.
- ▶ To select a route: turn and press the controller.  
The map appears with a menu. The recorded route is shown on the map in blue.



**Starting route calculation**

- ▶ Select **Start**.

**Changing the name and symbol**

- ▶ Select **Edit**.
- ▶ Select **Change Name** or **Edit Icon**.
- ▶ To change name: enter character (▷ page 33).
- ▶ To change symbol: select a symbol. The symbol is saved.

**Route guidance****General notes**

Always observe the traffic regulations when driving. Road and traffic rules and regulations always have priority over system driving recommendations.

COMAND calculates the route to the destination without taking account of the following, for example:

- traffic lights
- stop and yield signs
- parking or stopping restrictions
- road narrowing
- temporary traffic rules and regulations

COMAND may give differing navigation commands if the actual street/traffic situation does not correspond with the digital map's data. For example, if the road layout or the direction of a one-way street has been changed.

Route guidance begins once a route has been calculated (▷ page 71).

COMAND guides you to your destination by means of navigation announcements in the form of audible navigation announcements and route guidance displays.

Navigation messages guide you during the journey without distracting you from traffic conditions or driving. Please always use this feature instead of consulting the map display for directions. The symbols on the map display

could distract you from traffic conditions and driving.

The route guidance displays can be seen if navigation mode is switched on.

If you do not follow the navigation announcements or if you leave the calculated route, COMAND automatically calculates a new route to the destination.

If the digital map contains the corresponding information, the following applies:

- during route guidance, COMAND tries to avoid roads with restricted access. Those roads, for example, that are closed to through-traffic.
- roads that have time restrictions (e.g. closed on Sundays and public holidays) are considered for route guidance on days when they are open. For this purpose, the relevant times must be correctly stored in the database.

**Change of direction****Overview**

Changes of direction have three phases:

- preparation phase
- announcement phase
- change-of-direction phase

Changes in direction are also shown in the multifunction display of the instrument cluster (see the vehicle Operator's Manual).

**Preparation phase**

COMAND prepares you for the upcoming change of direction, e.g. with the announcement "Prepare to turn right". You see the full-screen map.

### Announcement phase



- ① Point at which the change of direction takes place (white dot)
- ② Change of direction (turn right here)
- ③ Distance to the next change of direction

COMAND announces the imminent change of direction. The change of direction is announced ahead of time, with the announcement "Turn right in 300 meters", for example. The display is now split into two sectors. The map is shown on the left side of the display, and a detailed image of the intersection or a 3D image of the imminent change of direction is shown on the right side of the display.

### Change-of-direction phase



COMAND announces an imminent change of direction. The change of direction is announced ahead of time, e.g. with the announcement "Now turn right".

The display is split in two like in the announcement phase.

The change of direction is performed when the light-colored bar on the right drops down to 0 ft and the current vehicle position symbol

has reached the white change-of-direction point.

When the change of direction is completed, the map will appear in full screen mode again.

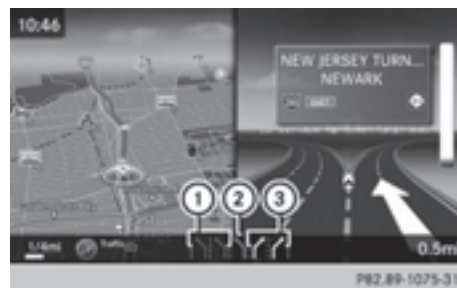
### Display on highways



The image shows an example of route guidance at a highway intersection when driving on a highway.

### Lane recommendations

#### Display on multi-lane roads



- ① Lanes not recommended (dark gray)
- ② Possible lane (light gray)
- ③ Recommended lanes (white)

If the digital map contains the relevant data, COMAND can display lane recommendations on multilane roads for the next change of direction.

Lane not recommended ①: you will not be able to complete the next change of direction if you stay in this lane.

Possible lane ②: you will be able to complete the next change of direction in this lane.

Recommended lane ③: in this lane you will be able to complete the next change of direction and the one after that.

Lane recommendations are also shown in the multifunction display of the instrument cluster (see the vehicle Operator's Manual).

### Approaching new lanes

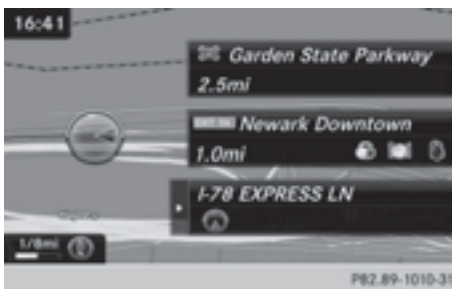


#### ① Approaching new lane

During the change of direction, new lanes may be added. These will be shown in the display of lane recommendations with a lower boundary line.

### Highway information

#### Display mode




Requirement: the [Highway Information](#) map content must be enabled (▷ page 100).

While driving on the highway, gas stations, rest stops, rest areas and highway exits are displayed along with their immediate distances from the current vehicle position.

### Calling up the selection mode



- ▶ When highway information is displayed, slide  the controller. The marker is on the highway information. The associated position is highlighted on the map.
- ▶ To select the desired rest stop/highway exit: turn and press the controller. The available POIs are displayed.

### Starting route guidance to a POI



Highway information enables route guidance to a POI and other functions.

- ▶ To select a POI: turn the controller and press to confirm. The POI details are displayed. You can perform the following functions:
  - store in the address book (▷ page 98)
  - save to the SD memory card (▷ page 98)
  - view on the map (▷ page 104)
  - call if a mobile phone is connected and a phone number is available (▷ page 120)

- USA: view the vicinity of the destination if street images are available and mbrace is activated for Internet access (▷ page 149)
- Canada: view the vicinity of the destination if street images are available and a mobile phone is connected to COMAND via Bluetooth® (▷ page 114) or USB (▷ page 196)
- USA: download data from the Internet if an Internet address is available and mbrace is activated for Internet access (▷ page 114)
- Canada: download data from the Internet if an Internet address is available and a mobile phone is connected to COMAND via Bluetooth® (▷ page 114) or USB (▷ page 196)
- select for route guidance and a route to it calculated (▷ page 71).

### Using the traffic jam function



Highway information enables the use of the traffic jam function. The remaining route on the highway in this case is blocked in the direction of travel from the selected exit.

- ▶ To select **Detour**: turn and press the controller. The traffic jam function appears (▷ page 93).

### Destination reached



Once the destination is reached, you will see the checkered flag. Route guidance is finished.

### Navigation announcements

#### Repeating navigation announcements

If you missed the current navigation announcement, you can call it up again.

- ▶ **To switch to navigation mode**: press the **NAVI** button.
- ▶ **To show the menu**: slide **⊙↓** the controller.
- ▶ Select **⏮**: turn and press the controller.


**i** If you previously assigned the **Repeat Spoken Driving Recomm.** function to the Favorites button, you can select the function using the Favorites button instead (▷ page 49).

#### Setting the volume manually


- ▶ During a navigation announcement, turn the **(ON)** control knob.
- i** When you start the engine, the volume will be at its lowest setting.

#### Switching navigation announcements on/off



- ▶ **To deactivate navigation messages**: during a navigation announcement, press the

 button on the COMAND control panel.

or

- ▶ During a navigation announcement, press the  button on the multifunction steering wheel.


The **Spoken driving recommendations have been deactivated.** message appears.

- ▶ **To switch navigation announcements back on:** slide  the controller.
- ▶ Select : turn and press the controller. COMAND automatically switches the navigation announcements back on when:
  - a new route is calculated.
  - you switch COMAND on again or start the engine.

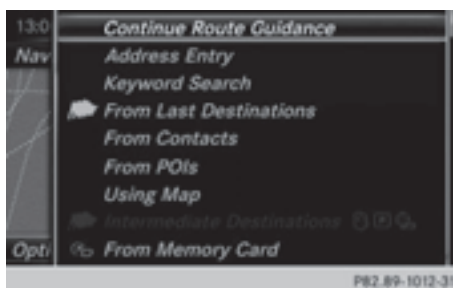
A navigation message is given if the route is recalculated during dynamic route guidance due to new traffic reports (▷ page 94).


### Canceling/continuing route guidance

#### Canceling route guidance

- ▶ Slide  the controller. The menu is shown.
- ▶ To select **Destination:** turn and press the controller.
- ▶ Select **Cancel Active Route Guidance.** The blue route line is no longer shown on the map.

#### Resuming route guidance





- ▶ Slide  the controller. The menu is shown.
- ▶ To select **Destination:** turn and press the controller.
- ▶ Select **Continue Route Guidance.** COMAND calculates the route.

### Route information

#### Destination information



- ▶ **To switch to navigation mode:** press the  button.
- ▶ **To show the menu:** slide  the controller.
- ▶ To select **Route:** turn and press the controller.
- ▶ Select **Destination Information.** The destination and existing intermediate destinations are displayed with distances, travel time and arrival time.
- ▶ **To select destination or intermediate destination:** turn and press the controller. The address appears.

You can use these functions for the destination or intermediate destination:

- store in the address book (▷ page 98)
- save to the SD memory card (▷ page 98)
- view on the map (▷ page 104)
- call if a mobile phone is connected and a phone number is available (▷ page 120)

- USA: view the vicinity of the destination if street images are available and mbrace is activated for Internet access (▷ page 149)
- Canada: view the vicinity of the destination if street images are available and a mobile phone is connected to COMAND via Bluetooth® (▷ page 114) or USB (▷ page 196)
- USA: download data from the Internet if an Internet address is available and mbrace is activated for Internet access (▷ page 114).
- Canada: download data from the Internet if an Internet address is available and a mobile phone is connected to COMAND via Bluetooth® (▷ page 114) or USB (▷ page 196).

### Take alternative route



If the **Calculate Alternative Routes** setting is activated , different routes will be offered each time a route is calculated (▷ page 67).

You can also view these for the current route any time from COMAND.

Route 1 is calculated with the current settings for the route type and route options and shown with a dark blue line.

Routes 2 and 3 are alternatives to route 1 and also displayed with a dark blue line.

Route 4 is the most economic route and is displayed with a green line.

- ▶ **To switch to navigation mode:** press the **NAVI** button.
- ▶ **To show the menu:** slide **⊙↓** the controller.
- ▶ To select **Route:** turn and press the controller.
- ▶ Select **Alternative Route**.  
Route 1 is shown.
- ▶ To display additional routes: select **Next** or **Prev..**
- ▶ **To start a new route guidance:** select **Start**.


### Route list



- ▶ **To switch to navigation mode:** press the **NAVI** button.
- ▶ **To show the menu:** slide **⊙↓** the controller.
- ▶ To select **Route:** turn and press the controller.
- ▶ Select **Route List**.  
The route list shows the next change of direction and the immediate distances from the current vehicle position.
- ▶ **To display additional route sections:** turn the controller.  
The position of the change of direction that belongs to the respective route section is indicated on the map with a cross.


### Where am I?



- ▶ **To switch to navigation mode:** press the **NAVI** button.
- ▶ **To show the menu:** slide  the controller.
- ▶ To select **Position:** turn and press the controller.
- ▶ Select **Where am I?**.  
The street you are currently on and the previous and next intersections are displayed.

### Traffic jam function



- ▶ **To switch to navigation mode:** press the **NAVI** button.
- ▶ **To show the menu:** slide  the controller.
- ▶ To select **Route:** turn and press the controller.
- ▶ Select **Detour**.
- ▶ **To specify the start of the traffic jam section:** select **Beginning**.  
The next possible traffic jam section starting point is marked.

- ▶ Turn the controller.  
The marking moves along the route to the next starting position.
- ▶ Press the controller.  
The start of the traffic jam is set.
- ▶ **To specify the end of a traffic jam section:** select **End**.  
The next possible traffic jam section end point is marked.
- ▶ Turn the controller.  
The marking moves along the route to the next end position.
- ▶ Press the controller.  
The end of the traffic jam is determined.
- ▶ **To calculate the detour:** select **Start**.

### Off-road

#### General notes

The COMAND navigation system may direct you to off-road routes that your vehicle may not be capable of traversing through without damaging your tires, wheels or vehicle. It is the driver's sole responsibility to determine the suitability of the route. The status and navigability of off-road routes may be influenced by various factors such as time of day, time of year and current weather conditions. The COMAND system is unable to assess these factors or take them into consideration.

#### Route guidance to an off-road destination

COMAND can guide you to destinations which are within the area of the digital map, but which are not themselves on the map. These destinations are known as off-road destinations, which you can enter using the map, for example. In these cases, COMAND guides you for as long as possible with navigation announcements and displays on roads known to the system.

If the vehicle reaches an area which is not part of the digital map, the display appears as a

split-screen view. On the right, an arrow appears that points to the off-road destination. You hear the announcement: "Please follow the arrow on the display". As the vehicle approaches the destination, you will see a display to this effect.

### Route guidance from an off-road location to a destination

Off-road location: the vehicle's position is on the digital map, but the map does not contain any information about that location. COMAND is able to guide you to a destination even from an off-road location.

At the start of route guidance, you will see the **Road Not Mapped** message, an arrow and the distance to the destination. The arrow shows the compass heading to the actual destination.

As soon as the vehicle is back on a road known to the system, route guidance continues in the usual way.

### Off-road during route guidance

Due to road works, for example, there may be differences between the data on the digital map and the actual course of the road.

In such cases, the system will temporarily be unable to locate the vehicle position on the digital map. The vehicle is therefore in an off-road position.

In the display, you will then see the **Road Not Mapped** message, an arrow and the distance to the destination. The direction arrow shows the compass heading to the destination.

As soon as the system can assign the vehicle position to the map again, route guidance continues in the usual way.

## Real-time traffic reports

### Prerequisites

This function is currently not available for Canada.

In order to receive real-time traffic reports via satellite radio, you need to subscribe to SIRIUS XM Satellite Radio Traffic Message Service.

Further information on satellite radio (▷ page 169).

COMAND can receive traffic reports via satellite radio and take account of these for route guidance in the navigation system. Received traffic reports are displayed on the map either as text or as symbols.

### Real-time traffic reports on the map



COMAND can show certain traffic messages on the map with symbols (type of incident) and color lines (extent). Traffic reports are shown on the map at scales of 1/32 mi to 10 mi.

When ① is displayed, traffic reports can be received or traffic reports are available. If it is not displayed, no reception is possible.

- ▶ To hide the menu: slide ↑⊙ and press the controller.  
The map can be seen in the full-screen display.
- ▶ To set the map scale: turn the controller until the desired map scale is selected. The legend shows the symbolic traffic messages on the map.

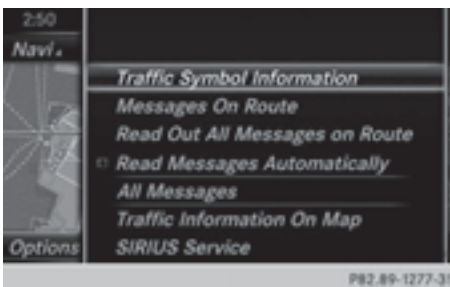




- ① Traffic jam on the route
- ② Slow-moving traffic on the route
- ③ Road blocked
- ④ Traffic disruption
- ⑤ Traffic warning
- ⑥ Dashed red and white line delimiting the traffic warning
- ⑦ Road block (red crosses along the affected road)
- ⑧ Slow-moving traffic (orange line along the affected route)
- ⑨ Traffic jam (red line along the affected route)

**Displaying real-time traffic reports**

**Starting a search for traffic reports**

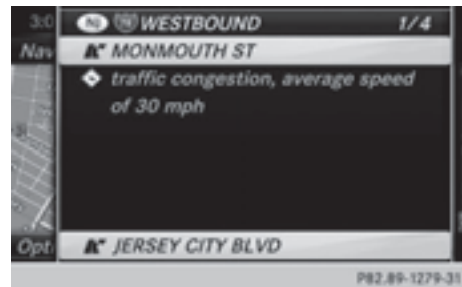


- ▶ To switch to navigation mode: press the **NAVI** button.
- ▶ To show the menu: slide Ⓞ↓ the controller.
- ▶ To select **Traffic**: turn and press the controller.
- ▶ To close the report: press the controller.

**Traffic symbol information**




- ① Affected roads with indication of direction
  - ② Symbol for report type, e.g. traffic flow message
- ▶ To switch to navigation mode: press the **NAVI** button.
  - ▶ To show the menu: slide Ⓞ↓ the controller.
  - ▶ To select **Traffic**: turn and press the controller.
  - ▶ To select **Traffic Symbol Information**: turn and press the controller. The map appears and shows the available traffic information as icons. The first traffic information is highlighted.
  - ▶ To highlight other traffic symbols, select **Next** or **Previous**.
  - ▶ **To move the map**: select **Map**. You can move the map to enable further traffic information to be displayed.



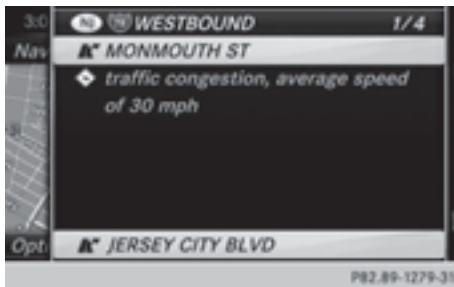
You can have the traffic report relevant to a traffic icon shown.

- ▶ To select **Details**: turn and press the controller.

The report shows the following information:



- State/province, road and display of the affected direction
- Section of the road to which the traffic report applies
- Traffic icon and traffic report
- ▶ To close the detailed display: press the  button.

### Displaying reports on the route




The function is only available while route guidance is active. It shows the available traffic reports affecting the current route.

If there are no reports for the route or the function is not supported in the selected language: the **Messages On Route** menu item is gray and cannot be selected.

- ▶ To switch to navigation mode: press the  button.
- ▶ To show the menu: slide  the controller.
- ▶ To select **Traffic**: turn and press the controller.
- ▶ To select **Messages On Route**: turn and press the controller.




The traffic report window appears. Several traffic reports may be available for the calculated route, marked for example by 1/4.

The report shows the following information:

- State/province, road and display of the affected direction
- Section of the road to which the traffic report applies
- Traffic icon and traffic report
- ▶ To display the next/previous traffic report: turn the controller.
- ▶ To close the display: press the  button.


### Displaying all traffic reports



- ▶ To switch to navigation mode: press the  button.
- ▶ To show the menu: slide  the controller.
- ▶ To select **Traffic**: turn and press the controller.
- ▶ To select **All Messages**: turn and press the controller.  
A list is shown containing all roads, areas or regions affected by traffic reports. Roads, areas or regions not on the route also appear in the list.
- ▶ To select the road, area or region: turn the controller and press to confirm.  
The traffic report is displayed (▷ page 96). There may be several traffic reports for the affected road.
- ▶ To close the display: press the  button.

## Activating/deactivating traffic information on the map

You can switch traffic information on the map on/off:

- Incidents
- Speed & Flow
- Free Flow
- ▶ To switch to navigation mode: press the **NAVI** button.
- ▶ To show the menu: slide  the controller.
- ▶ To select **Traffic**: turn and press the controller.
- ▶ To select **Traffic Information On Map**: turn and press the controller.
- ▶ Select **Incidents**, **Speed & Flow** or **Free Flow**.  
The display is on  or off .

## Reading out traffic reports on the route

### Introduction

The read-aloud function is only available while route guidance is active. It reads out traffic reports affecting the current route.


You can select from the following text reader properties:

- Language (▷ page 48)
- Text reader speed (▷ page 44)


You can start the text reader function manually or set it to automatic.

### Starting the text reader function manually

- ▶ To switch to navigation mode: press the **NAVI** button.

- ▶ To show the menu: slide  the controller.
- ▶ To select **Traffic**: turn and press the controller.
- ▶ Select **Read Out All Messages on Route**.  
COMAND reads out the reports in sequence.  
If there are no reports for the route, the **Read Out All Messages on Route** menu item is gray and cannot be selected.
- ▶ To cancel the read-aloud function: select **Cancel Read-Aloud Function**.  
COMAND reads out the current report and then exits the read-aloud function.

### Automatic read-aloud function

- ▶ To switch to navigation mode: press the **NAVI** button.
- ▶ To show the menu: slide  the controller.
- ▶ To select **Traffic**: turn and press the controller.
- ▶ Select **Read Messages Automatically**.  
Depending on the previous state, switch the option on  or off .

### Recalculating the route dynamically

Route types **Dynamic Traffic Route** and **Dynamic TRF. Route After Request** take into account all of the traffic reports they receive for the current route when calculating the route (▷ page 66).

If you have selected **Dynamic Traffic Route** as the route type, COMAND guides you to your destination along the updated route.

If you have selected the route type **Dynamic TRF. Route After Request**, a prompt will first appear.

You can now decide whether to:

- accept the route suggested by COMAND
- continue your original route

- ▶ To accept the proposed detour: press the controller.
- ▶ To reject the proposed detour and continue with the original route: turn the controller and press to confirm. The original route is continued.

## Storing destinations

### General notes

In the "Last destinations" memory, the following are stored:

- destinations and intermediate destinations according to the route calculation
- the current vehicle position or the crosshair position, if these are saved
- personal routes

If the memory is full, COMAND overwrites the oldest destination.

You can save destinations permanently in the address book (▷ page 98) and on an SD memory card (▷ page 99). For instance, this is possible immediately after entering an address.

For further information on the address book, see (▷ page 127)

### Storing the destination in the address book

#### Storing as a new contact



The example shows a POI.

- ▶ To select **Save**: turn and press the controller. A menu appears.
- ▶ Select **As New Address Book Entry**.
- ▶ Select **Not Classified, Home** or **Work**. An input menu shows the destination address.
- ▶ Enter a surname and first name. Character entry (▷ page 32).
- ▶ To select **OK**: turn and press the controller. The **Saving Successful** message appears. The destination address is saved in the address book as a navigable contact.

#### Adding to a contact



The example shows a POI.

Requirement: the address book contains contacts.

- ▶ To select **Save**: turn and press the controller. A menu appears.
- ▶ Select **Add to Address Book Entry**. The address book appears.
- ▶ Search for a contact (▷ page 128).
- ▶ Press the controller. The **Saving Successful** message appears. The destination address is allocated to a contact in the address book. Telephone numbers are not transferred to the telephone number fields of the address book. After selecting the destination address from the address book for navigation, the associated telephone number will be displayed.

If the contact already has two destination addresses, a prompt will appear asking if a destination address should be overwritten.

- ▶ Select **Yes** or **No**.  
If you select **Yes**, a list showing both destination addresses appears.
- ▶ To select the destination address: turn and press the controller.  
The destination address is overwritten.

### Saving destination to the SD memory card

- ▶ Insert the SD memory card (▷ page 183).
- ▶ Display a POI, for example.
- ▶ To select **Save**: turn and press the controller.  
A menu appears.
- ▶ Select **To Memory Card**.
- ▶ Select **Not Classified** or, if available, select a category that you have created yourself.  
An input menu appears.
- ▶ Enter a surname and first name. Character entry (▷ page 33).
- ▶ Select **OK**.  
The **Saving Successful** message appears. The destination is saved to the SD memory card.

### Saving the current vehicle position

#### Using the Map

- ▶ **To switch to navigation mode**: press the **NAVI** button.
- ▶ When the map is shown, press and hold the COMAND controller until you hear a tone. The current vehicle position is saved to the "Last destinations" memory.  
If an SD memory card is inserted, the current vehicle position will also be saved in the **Not Classified** category.

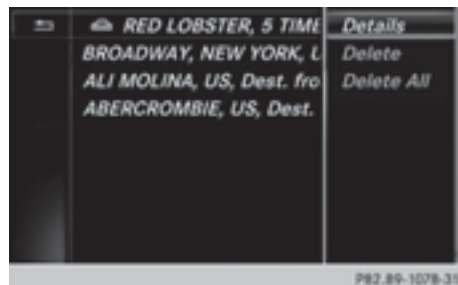
#### Using the menu

- ▶ **To switch to navigation mode**: press the **NAVI** button.
- ▶ **To show the menu**: slide **⊙↓** the controller.
- ▶ To select **Position**: turn and press the controller.
- ▶ Select **Save**.
- ▶ Store the destination in the address book (▷ page 98).
- ▶ Save the destination to the SD card (▷ page 99).

### Saving the crosshair position

- ▶ **To switch to navigation mode**: press the **NAVI** button.
- ▶ **To display the crosshair**: press the controller.
- ▶ Move the map to the desired position (▷ page 66).
- ▶ **To show the menu**: press the controller.
- ▶ To select **Position**: turn and press the controller.
- ▶ Select **Save**.
- ▶ Store the destination in the address book (▷ page 98).
- ▶ Save the destination to the SD card (▷ page 99).

### Editing the last destinations



- ▶ **To switch to navigation mode:** press the **NAVI** button.
- ▶ **To show the menu:** slide **⊙↓** the controller.
- ▶ To select **Destination:** turn and press the controller.
- ▶ Select **From Last Destinations.**  
The "Last destinations" memory appears.
- ▶ **To save the destination:** select the destination.  
The destination address appears.
- ▶ Store the destination in the address book (▷ page 98).
- ▶ Save the destination to the SD card (▷ page 99).
- ▶ **To view the details:** while in the "Last destinations" memory, turn the controller and highlight the entry.
- ▶ Slide **⊙→** the controller.  
A menu appears.
- ▶ To select **Details:** press the controller.
- ▶ **i** The destination address can be changed if desired.
- ▶ **To delete one or all destinations:** while in the "Last destinations" memory, turn the controller and highlight the entry.
- ▶ Slide **⊙→** the controller.  
A menu appears.
- ▶ To select **Delete** or **Delete All:** turn and press the controller.  
A prompt appears.
- ▶ Select **Yes** or **No.**  
Selecting **Yes** deletes the selected destination or all destinations.

## Map functions

### General notes

Company logos displayed on the map are trademarks of the respective companies and used solely for the purpose of indicating the locations of these companies. The use of such logos on the map does not indicate approval

of, support of or advertising by these companies for the navigation system itself.

## Map settings

### Setting the map scale



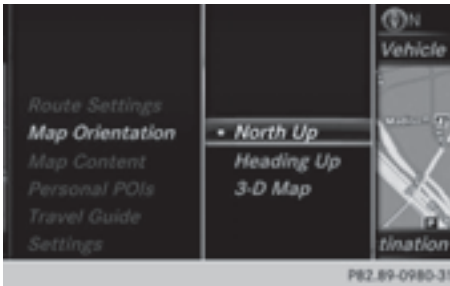
Requirement: the map is in full screen mode, the menu is faded out (▷ page 65).

The lower left-hand section of the map shows the currently set map scale and compass needle.

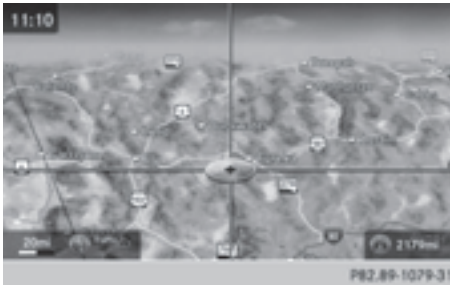
Right-hand-drive vehicles: the currently set map scale and compass needle are displayed in the lower right-hand section of the map.

- ▶ **To show the map in full screen mode:** to hide the menu, push the **⏪** button.
- or
- ▶ Slide the controller to the center of the map and press to confirm.
- ▶ **To set the map scale:** as soon as you turn the controller, the scale bar appears on the bottom of the display.
- ▶ Turn the controller until the needle points to the desired map scale.  
Once you are finished selecting a map scale, the new map scale will be shown.

## Selecting map orientation



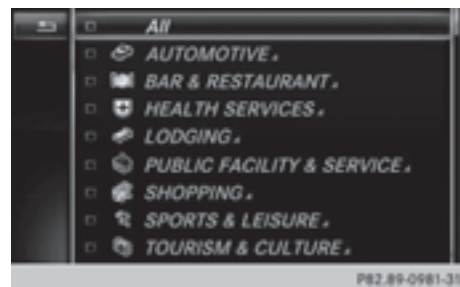
- ▶ **To switch to navigation mode:** press the **NAVI** button.
- ▶ **To show the menu:** slide the controller.
- ▶ To select **Options**: turn and press the controller.
- ▶ Select **Map Orientation**.  
The • dot indicates the current setting.
- ▶ Turn and press the controller.  
The map orientation is set.



The image is an example of the 3D map display with crosshair.

Map orientation	Explanation
North Up	The map view is displayed so that north is always up.
Heading Up	The map view is aligned to the direction of travel. The direction of travel is always at the top; the red tip of the symbol points north.
3-D Map	The map view is aligned to the direction of travel. The map displays a 3D oblique view with elevation; the red tip of the symbol points north.

## Selecting POI symbols on the map



POIs can be displayed as symbols in the map display. POIs include, for example, gas stations, hotels and restaurants.

- ▶ **To switch to navigation mode:** press the **NAVI** button.
- ▶ **To show the menu:** slide the controller.
- ▶ To select **Options**: turn and press the controller.
- ▶ Select **Map Content**.
- ▶ Select **POI Symbols On Map**.  
The • dot indicates the current setting.
- ▶ Turn and press the controller.  
**Default Symbols** shows symbols of pre-defined categories in the map.


**Custom Symbols** allows symbols to be selected from other/all available categories.

- ▶ Turn and press the controller.  
You have the option of selecting symbols to be displayed  or not displayed  on the map.

The list shows all symbols that are contained on the digital map across all countries. However, not all points of interest are available in all countries. As a result, certain point of interest symbols may not be displayed on the map, even if the symbol display is switched on.

### Selecting text information on the map

At the bottom of the display, you can specify whether to display geo-coordinates or not to display text information for the street you are currently on.

- ▶ **To switch to navigation mode:** press the  button.
- ▶ **To show the menu:** slide  the controller.
- ▶ To select **Options:** turn and press the controller.
- ▶ Select **Map Content**.
- ▶ Select **Text Information On Map**.  
The • dot indicates the current setting.
- ▶ Turn and press the controller.

**Current Street** shows the current street at the bottom of the display.

**Geo-coordinates** shows the longitude and latitude, elevation and number of satellites received.


The elevation shown may deviate from the actual elevation.

- ▶ Turn and press the controller.

### Displaying the range on the map


The range can be displayed on the map for electric vehicles. A circle appears around the current vehicle position.

For further information on range, see the vehicle Operator's Manual.

- ▶ **To switch to navigation mode:** press the  button.
- ▶ **To show the menu:** slide  the controller.
- ▶ To select **Options:** turn and press the controller.
- ▶ Select **Map Content**.
- ▶ Select **Range on Map**.  
Switch the display in the map on  or off .

### Switching highway information on/off


While driving on the highway, gas stations, rest stops, rest areas and highway exits are displayed along with their immediate distances from the current vehicle position (▷ page 89).

- ▶ **To switch to navigation mode:** press the  button.
- ▶ **To show the menu:** slide  the controller.
- ▶ To select **Options:** turn and press the controller.
- ▶ Select **Map Content**.
- ▶ Select **Highway Information**.  
Switch the display in the map on  or off . Further information (▷ page 89).

### Traffic Sign Assist

The function is available depending on the equipment installed in the vehicle.

The map shows traffic signs detected by Traffic Sign Assist (see the vehicle Operator's Manual).


- ▶ **To switch to navigation mode:** press the  button.
- ▶ **To show the menu:** slide  the controller.
- ▶ To select **Options:** turn and press the controller.



- ▶ Select **Map Content**.
- ▶ Select **Traffic Sign Assist**.  
Switch the display in the map on  or off .


### Displaying the next crossroads

If route guidance is not active, the next crossroads can be displayed at the upper edge of the display.

- ▶ **To switch to navigation mode:** press the **NAVI** button.
- ▶ **To show the menu:** slide  the controller.
- ▶ To select **Options:** turn and press the controller.
- ▶ Select **Map Content**.
- ▶ Select **Next Intersecting Street**.  
Switch the display in the map on  or off .

### Showing the map version


The number of the map data version is shown. Information about new versions of the digital map can be obtained from an authorized Mercedes-Benz Center.

- ▶ **To switch to navigation mode:** press the **NAVI** button.
- ▶ **To show the menu:** slide  the controller.
- ▶ To select **Options:** turn and press the controller.
- ▶ Select **Map Content**.
- ▶ Select **Map Version**.  
Information on the current map version is shown.

### Rotating the 3D map



You can use this function to explore the vicinity of the destination in a 3D view. The function is available in all map scales.

- ▶ **To switch to navigation mode:** press the **NAVI** button.
- ▶ **To show the menu:** slide  the controller.
- ▶ To select **Position:** turn and press the controller.
- ▶ Select **3D Map Rotation**.
- ▶ Turn the controller to change to the 3D map perspective.

Additional functions:

- Moving the map (▶ page 66)

### Map display

#### Displaying the navigation map



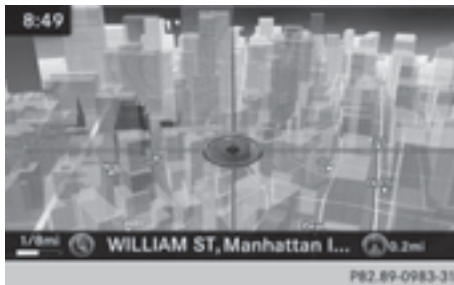
COMAND displays the navigation map in the globe. This allows for a realistic map display free from distortion in all map scales.

Satellite maps are shown in map scales from 2 km to 1000 km.

Other functions:

- Moving the map (▷ page 66)
- Changing the map scale (▷ page 100)

### Building images



In small map scales (20 m, 50 m), important buildings are depicted realistically on the map. Other buildings are shown as models.

### Avoiding an area

#### General notes

COMAND enables you to avoid areas you do not wish to drive through.

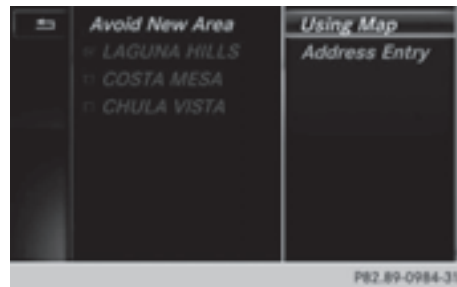
If you activate or deactivate a route block while route guidance is active, COMAND will calculate a new route. If you activate or deactivate a route block while route guidance is inactive, COMAND will use the new setting for the next route guidance.

The calculated route may include an area to be avoided if:

- your destination is located in such an area.
- there is no alternative route available

Highways within blocked areas are always taken into consideration in the route calculation.

### Avoiding a new area



- ▶ **To switch to navigation mode:** press the **NAVI** button.
  - ▶ **To show the menu:** slide the controller.
  - ▶ To select **Options**: turn and press the controller.
  - ▶ Select **Route Settings**.
  - ▶ Select **Avoid Options**.
  - ▶ Select **Avoid Area**.
  - ▶ Select **Avoid New Area**.
- A menu appears.
- ▶ Select **Using Map** or **Address Entry**.
- If you select **Using Map**, the map with crosshair appears.

If you select **Address Entry**, the address entry menu appears where you can enter the address (▷ page 69). The map appears with the crosshair after the address is entered.



- ▶ **To select an area:** when the map with crosshair appears, press the controller. A red square appears on the map, symbolizing the area to be blocked.
- ▶ To change the size of the area, turn the controller.  
The map scale is shown at the bottom of the display. The needle points to the map scale currently selected.
- ▶ When the desired size is set, press the controller.  
The area is entered into the list.

### Turning Area on/off and displaying/ changing the area



- ▶ **To switch to navigation mode:** press the **NAVI** button.
- ▶ **To show the menu:** slide  $\odot \downarrow$  the controller.
- ▶ To select **Options:** turn and press the controller.
- ▶ Select **Route Settings.**
- ▶ Select **Avoid Options.**
- ▶ Select **Avoid Area.**  
A list appears.
- ▶ **To switch an area to avoid on/off:** select an area by turning and pressing the controller.  
The area will be avoided  or not .
- ▶ **To display/change an area:** mark an area by turning the controller.
- ▶ Slide  $\odot \rightarrow$  the controller.

- ▶ To select **Display/Change:** press the controller.  
The map with the crosshair appears.  
The area currently blocked is displayed as a red square.
- ▶ To move the area to a new location: slide  $\leftarrow \odot \rightarrow$ ,  $\uparrow \odot \downarrow$ ,  $\swarrow \odot \nwarrow$  the controller.
- ▶ To change the size of the area: press the controller.
- ▶ Turn the controller.
- ▶ To accept changes: press the controller.  
A message appears stating that the area has been set.


### Deleting one/all areas:

- ▶ **To switch to navigation mode:** press the **NAVI** button.
- ▶ **To show the menu:** slide  $\odot \downarrow$  the controller.
- ▶ To select **Options:** turn and press the controller.
- ▶ Select **Route Settings.**
- ▶ Select **Avoid Options.**
- ▶ Select **Avoid Area.**  
A list appears.
- ▶ **To delete an area:** mark an area by turning the controller.
- ▶ Slide  $\odot \rightarrow$  the controller.
- ▶ Select **Delete** or **Delete All.**  
A prompt appears asking whether you wish to delete the area.
- ▶ Select **Yes** or **No.**  
After selecting **Yes**, the area is deleted.
- ▶ **To delete all areas:** when the list appears, slide  $\odot \rightarrow$  the controller.
- ▶ Select **Delete All.**  
A prompt appears asking whether you wish to delete all areas.
- ▶ Select **Yes** or **No.**  
After selecting **Yes**, all areas are deleted.


### SIRIUS XM service

#### Displaying SIRIUS XM service information

You can display the SIRIUS XM service information.

- ▶ **To switch to navigation mode:** press the **NAVI** button.
- ▶ **To show the menu:** slide  the controller.
- ▶ To select **Traffic:** turn and press the controller.
- ▶ Select **SIRIUS Service**.  
The provider's phone number (SIRIUS XM) and the serial number of your service module are displayed.

#### Registering the SIRIUS XM service

- ▶ Call the provider telephone number shown on the COMAND display.
-  You can also have the satellite service activated online. To do so, visit the SIRIUS XM Radio website at **<http://www.sirius.com>** (USA).

Once the connection has been established:

- ▶ Follow the service employee's instructions. The activation process may take up to 10 minutes.

If registration is not included when purchasing the system, your credit card details will be required to activate your account.

### Updating the digital map

#### Introduction

The digital maps generated by the map software become outdated in the same way as conventional road maps. Optimal route guidance can only be provided by the navigation system in conjunction with the most up-to-date map software.

Information about new versions of the digital map can be obtained from an authorized

Mercedes-Benz Center. You can have the digital map updated there using a data medium, or you can update it yourself.

For North American countries, it is possible to update the map data for COMAND free of charge for a period of three years. Information on the availability of this service for your vehicle can be obtained from your authorized Mercedes-Benz Center.

#### Entitlement to the free update

For the first three years after your vehicle is registered, you are entitled to all available updates to the map software for COMAND. They are usually installed during a regular vehicle service. After this period, you can purchase further updates from your authorized Mercedes-Benz Center.

The free updates relate to the vehicle and not to an individual. If there is a change of ownership within the three years after first registration, the new owner is entitled to the map software updates.

#### Updating at an authorized Mercedes-Benz Center

If an update for your map software is available, you will receive it free of charge at your authorized Mercedes-Benz Center during your vehicle's annual service. You can arrange a separate appointment for this at your authorized Mercedes-Benz Center on request.

The update can only be performed:

- at an authorized Mercedes-Benz Center
- for navigation data for North America

The map software is not provided on DVD.

#### Carrying out a manual update

After the free update of the map data has expired or when buying map data, you can update the data yourself.



The update process may take some time (up to 45 minutes), depending on the size of the

digital map. The update will be completed more quickly if the vehicle is stationary. If you start the update with the engine switched off and the starter battery has insufficient power, COMAND may automatically switch off. This protects the battery. In order to prevent this, a suitable power supply to the vehicle must be maintained.

## Navigation functions

### Calling up the navigation system menu




- ▶ **To switch to navigation mode:** press the  button.
- ▶ **To show the menu:** slide  the controller. **Navi** is highlighted in the main function bar.
- ▶ Press the controller. The navigation menu appears.
- ▶ Turn the controller to display the navigation functions one after another.
- ▶ To switch to the map, turn the controller until **Navigation** appears and press the controller.

### Calling up the online map display




Requirement: a mobile phone with a data package must be connected to COMAND (▷ page 114).

- ▶ Call up the navigation menu (▷ page 107).
- ▶ Turn the controller until **Online Map Display** is brought to the front.
- ▶ Press the controller. The online connection is established. Once the connection is established, the Google Maps™ map shows the vicinity of the current vehicle position.
- ▶ To exit the online map display: press the  button.

### Calling up the compass display



- ▶ Call up the navigation menu (▷ page 107).
- ▶ Turn the controller until **Compass** is brought to the front.
- ▶ Press the controller. The compass display provides the following information:

- The current direction of travel with bearing (360 degree format) and compass direction
  - Longitude and latitude coordinates in degrees, minutes and seconds
  - Height (rounded off) above sea level
  - Number of GPS satellites from which a signal can be received
- ▶ To select **Show on Map**: turn and press the controller.
  - ▶ To exit the compass display: press the  button.

### Info on navigation



- ▶ Call up the navigation menu (▷ page 107).
- ▶ Turn the controller until **Info on Navigation** is brought to the front.
- ▶ Press the controller.  
The Digital Operator's Manual is opened at the section on navigation.

## Problems with the navigation system

Problem	Possible causes/consequences and ► Solutions
COMAND does not resume route guidance after the journey has been interrupted.	<p>Route guidance is canceled if you interrupt the journey for more than two hours.</p> <p>"Interrupting the journey" refers to stopping the vehicle.</p> <p>"Continuing route guidance" refers to switching COMAND back on and driving on.</p> <p>► Continue route guidance manually (► page 91).</p>
COMAND is unable to determine the vehicle's position.	<p>COMAND has to redetermine the position of the vehicle if the vehicle has been transported.</p> <p>Example:</p> <ul style="list-style-type: none"> <li>• After transporting the vehicle by ferry</li> <li>• After transporting the vehicle by motorail</li> </ul> <p>► Start the vehicle and pull away.</p> <p>COMAND determines the vehicle's position. Depending on the driving situation, this may take some time.</p> <p>Route guidance may be restricted during the determination of the vehicle's position.</p> <p>When positioning is complete, route guidance is resumed with navigation announcements and route guidance displays.</p>
The digital map is not compatible with the vehicle software.	<p>The data medium containing the digital map cannot be used for the update.</p> <p>► To confirm the message: press the controller.</p> <p>► Remove the data medium.</p> <p>► Have the data medium checked at an authorized Mercedes-Benz Center.</p>
COMAND asks for an activation code during the map update.	<p>The digital map is secured with an activation code.</p> <p>► Consult an authorized Mercedes-Benz Center.</p>

Problem	Possible causes/consequences and ► Solutions
The map software update has failed.	<p>The digital map can be loaded with a DVD, SD memory card or USB stick.</p> <ul style="list-style-type: none"> <li>► Check the readability of the data medium, e.g. in a PC.</li> <li>► To restart the update: insert the DVD.</li> </ul> <p>or</p> <ul style="list-style-type: none"> <li>► Insert an SD memory card or USB stick.</li> </ul>
	<p>COMAND asks for an activation code during the map update. The code must be validated in the vehicle.</p> <ul style="list-style-type: none"> <li>► Switch on the ignition.</li> <li>► To restart the update: insert the DVD.</li> </ul> <p>or</p> <ul style="list-style-type: none"> <li>► Insert an SD memory card or USB stick.</li> </ul>
	<p>COMAND's integrated hard disk is defective.</p> <ul style="list-style-type: none"> <li>► Consult an authorized Mercedes-Benz Center.</li> </ul>



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### Your COMAND equipment

These operating instructions describe all standard and optional equipment available for your COMAND system at the time of purchase. Country-specific differences are possible. Please note that your COMAND system may not be equipped with all the features described. This also applies to safety-relevant systems and functions. Therefore, the equipment on your COMAND system may differ from that in the descriptions and illustrations. Should you have any questions concerning equipment and operation, please consult an authorized Mercedes-Benz Center.

### Important safety notes

#### WARNING

If you operate mobile communication equipment while driving, you will be distracted from traffic conditions. You could also lose control of the vehicle. There is a risk of an accident. Only operate this equipment when the vehicle is stationary.

If you make a call on your mobile phone while driving, always use hands-free mode. Only use the mobile phone when road, weather and traffic conditions permit. Some jurisdictions prohibit the driver from using a mobile phone while driving a vehicle.

Bear in mind that at a speed of 30 mph (approximately 50 km/h), the vehicle covers a distance of 44 feet (approximately 14 m) per second.

Excessive levels of electromagnetic radiation may cause damage to your health and the health of others.

There is scientific discussion surrounding the possible health risks posed by electromagnetic fields. You can reduce this risk by using an exterior antenna.

Therefore, connect your mobile communications equipment to the vehicle's exterior antenna wherever possible.

### General notes

#### Telephony

The Bluetooth® interface on COMAND is available for telephony.

If your mobile phone supports the Bluetooth® profile PBAP (**P**hone **B**ook **A**ccess **P**rofile), the contacts are automatically displayed in COMAND.

You can use the text message and e-mail functions if your mobile phone supports the MAP Bluetooth® profile (**M**essage **A**ccess **P**rofile). Observe the other requirements for the e-mail and text message functions (▷ page 138).

With a suitable mobile phone, you can use the hands-free system and receive vCards via the Bluetooth® interface.

You can obtain more information about suitable mobile phones on the Internet at [www.mercedes-benz-mobile.com](http://www.mercedes-benz-mobile.com).

You can also obtain more information by calling.

In the USA, you can get in touch with the Mercedes-Benz Customer Assistance Center on 1-800-FOR-MERCEDES (1-800-367-6372).

In Canada, you can get in touch with the Customer Relations Center on 1-800-387-0100.



#### Call disconnection while the vehicle is in motion

A call may be disconnected if:

- there is insufficient network coverage in certain areas.
- you move from one transmitter/receiver area (cell) into another and no channels are free.
- you use a SIM card that is not compatible with the network available.

### Operating options

You can operate the telephone by:

- using the controller:
  - turning
  - sliding ←⊙→ or ↑⊙↓
  - pressing
- using the  or  button on the multifunction steering wheel
- using Voice Control (see the separate operating instructions)

### Function restrictions

You may have to wait before using telephony via COMAND in the following situations:

- when the mobile phone is switched off
- if Bluetooth® is switched off on the mobile phone
- if the mobile phone has not logged on to a mobile phone network
- if the Bluetooth® function is switched off in COMAND

The telephone automatically tries to log on to a network. If no network is available, you may not be able to make a "911" emergency call. If you attempt to make an outgoing call, the **No Service** message will appear for a short while.


### "911" emergency call

The following requirements must be fulfilled for a **911** emergency call:

- a valid and operational SIM card is inserted in the mobile phone
- the mobile phone is switched on
- the PIN has been entered in the mobile phone
- a mobile phone network is available
- the mobile phone is connected to COMAND via Bluetooth®



If you cannot make an emergency call, you must arrange rescue measures yourself.

Making an emergency call:

- ▶ Enter the telephone number (▷ page 119).
- ▶ Press .
  - The telephone makes the connection.
- ▶ Wait until the emergency call center answers and describe the emergency situation.

### Telephone menu overview





- ① Mobile phone network provider
- ② Signal strength of the mobile phone network
- ③ Receiver icon  or 
- ④ Telephone menu character bar
- ⑤ Bluetooth® device name of the currently connected mobile phone
- ⑥ To display the phone book

Symbols ① to ③ and ⑤ are not shown until after a mobile phone has been connected to COMAND. The symbols depend on your mobile phone and your mobile phone network provider. Further information on connecting a mobile phone (▷ page 114).

Symbol ② shows the current signal strength of the mobile phone network. If all bars are filled, you have optimum reception.


If no bars are shown, reception is either very poor or there is none at all.


Receiver icon shows whether a call is active/being connected  or not .



### Calling up the telephone menu

- ▶ Press **TEL**.

### Showing the menu bar

- ▶ Slide  the controller.

If the mobile phone connected supports the MAP Bluetooth® profile (**M**essage **A**ccess **P**rofile), the  menu item is available. Further information on text messages and e-mail (▷ page 138).

If you have an unread text message or e-mail, the  mail symbol is displayed in the status bar. The symbol disappears once you have read the text message or e-mail. The  symbol is displayed as soon as the message memory on the connected mobile phone is full. The symbol disappears once you delete at least one message.

## Connecting/disconnecting a mobile phone

### Prerequisites

For telephony via the Bluetooth® interface, you require a Bluetooth®-capable mobile phone. The mobile phone must support Hands-Free Profile 1.0 or above.

### On COMAND

- ▶ Activate Bluetooth® (▷ page 48).

### On the mobile phone

- ▶ Switch on the mobile phone and enter the PIN when prompted to do so (see the manufacturer's operating instructions).
- ▶ Activate Bluetooth® and, if necessary, Bluetooth® visibility for other devices (see the manufacturer's operating instructions). This visibility is for restricted periods of time on some mobile phones (see the manufacturer's operating instructions).
- ▶ Set the Bluetooth® device name for the mobile phone if necessary.

The device names for all of one manufacturer's products might be identical. To make it

possible to clearly identify your mobile phone, change the device name (see the manufacturer's operating instructions). The name can be freely selected.

If the mobile phone supports the PBAP (**P**hone **B**ook **A**ccess **P**rofile) and MAP (**M**essage **A**ccess **P**rofile) Bluetooth® profiles, the following information will be transmitted after you connect:

- Phone book
- Call lists
- Text messages and e-mails

Further information on allowing or suppressing the automatic download of the phone book (▷ page 132).

The battery of the mobile phone should always be kept sufficiently charged in order to prevent malfunctions.

- i** Not all mobile phones available on the market are equally suitable. You can obtain more detailed information about suitable mobile phones and about the connection between the mobile phone and COMAND on the Internet at **[www.mercedes-benz-mobile.com](http://www.mercedes-benz-mobile.com)**.

You can also obtain more information by calling.

In the USA, you can get in touch with the Mercedes-Benz Customer Assistance Center on 1-800-FOR-MERCEdes (1-800-367-6372).

In Canada, you can get in touch with the Customer Relations Center on 1-800-387-0100.

- i** Some displays (e.g. the signal strength) depend on the supported version of the Hands-Free Profile.

## Procedure and general information

### Authorizing a mobile phone (connecting)

Before using your mobile phone with COMAND for the first time, you will need to search for the phone (▷ page 115) and then authorize it (▷ page 116). Depending on the mobile phone, authorization either takes place by means of Secure Simple Pairing or by entering a passkey. COMAND automatically enables the procedure suited to your mobile phone. You can recognize Secure Simple Pairing by a code which is displayed in COMAND and on the mobile phone. You can recognize the passkey system by the fact that you have to enter a code on the mobile phone and in COMAND. The mobile phone is connected automatically after authorization. Further information about automatically reconnecting authorized mobile phones (▷ page 117).

If COMAND does not detect your mobile phone, this may be due to particular security settings on your mobile phone. You can also start the search procedure and authorization on the mobile phone (▷ page 117).

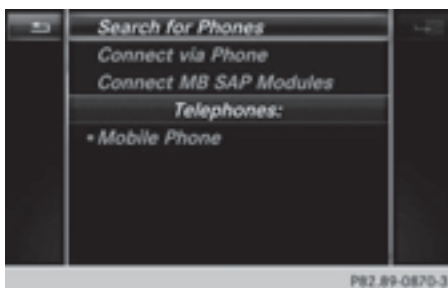
Device-specific information on authorizing and connecting Bluetooth®-capable mobile phones can be obtained from your authorized Mercedes-Benz Center or via the Internet at <http://www.mercedes-benz.com/connect>.

You can authorize up to 15 mobile phones. Only one mobile phone can be connected to COMAND at any one time for telephony.

### De-authorizing (disconnecting) a mobile phone

The connection is terminated automatically if you leave the receiver range of COMAND or deactivate Bluetooth® on your mobile phone. If you no longer want the Bluetooth® connection to be established automatically, the mobile phone must be de-authorized (disconnected) (▷ page 118).

## Searching for a mobile phone



- ▶ To call up the telephone menu: press the **TEL** button.
- ▶ To switch to the menu bar: slide **⊙↓** the controller.
- ▶ To select **Conn. Device**: turn and press the controller.  
The device list is displayed.
- ▶ To select **Search for Phones**: turn and press the controller.  
A message is displayed that Bluetooth® must be activated on the mobile phone and must be made visible to other devices.
- ▶ To select **Start Search**: press the controller.  
The available mobile phones are displayed in the device list.



The duration of the search depends on the number of Bluetooth® telephones within range and their characteristics.

If a new phone is found, it appears in the device list with the **📱** symbol. You can now authorize (connect) the mobile phone found (▷ page 116).

If the maximum number of authorized devices in the device list is reached, you will be requested to de-authorize a mobile phone (▷ page 118).

When you call up the device list again, de-authorized devices will be removed from the list. To update the device list, start the search again.

### Symbols in the device list

Sym- bol	Explanation
	New mobile phone found, not yet authorized.
	Mobile phone is authorized, but is not connected.
•	Mobile phone is authorized and connected.

### Authorizing a mobile phone (connecting)

#### Authorization via Secure Simple Pairing

If COMAND has found your mobile phone, you can authorize (connect) it.

- ▶ To select a mobile phone from the device list: turn the controller and press to confirm.  
A code is displayed in COMAND and on the mobile phone.

#### The code is the same

- ▶ **COMAND:** select **Yes**.
- ▶ **Mobile phone:** confirm the code. Depending on the mobile phone used, you may have to confirm the connection to COMAND and for the PBAP and MAP Bluetooth® profiles individually. You may also save the confirmation on the mobile phone (see the manufacturer's operating instructions).  
The mobile phone is now authorized and connected to COMAND. You can now speak using the hands-free system.


To ensure an optimum language quality, you can set the mobile phone's transmission and reception volume (▷ page 118).

#### The code is different

- ▶ **COMAND:** select **No**.  
The process is canceled. Repeat the authorization.

#### Authorization via passkey entry (access code)

If COMAND has found your mobile phone, you can authorize (connect) it.

- ▶ To select a mobile phone from the device list: turn the controller and press to confirm.  
The input menu for the passkey is displayed.  
The passkey is a one- to sixteen-digit number combination which you can choose yourself. Depending on the mobile phone used, you may have to enter a number sequence of four digits or more.
- ▶ **COMAND:** enter the passkey using the character bar.
- ▶ Select  once all the numbers have been entered.
- ▶ **Mobile phone:** enter the same passkey and confirm your entry. Depending on the mobile phone used, you may have to confirm the connection to COMAND and for the PBAP and MAP Bluetooth® profiles individually. You may also save the confirmation on the mobile phone (see the manufacturer's operating instructions).  
The mobile phone is now authorized and connected to COMAND. You can now speak using the hands-free system.


To ensure an optimum language quality, you can set the mobile phone's transmission and reception volume (▷ page 118).

If the **Authorization Failed** message appears, you may have entered a different passkey or exceeded the prescribed time limit. Repeat the procedure.

- i** If you wish to re-authorize the mobile phone after de-authorizing it, you can choose another passkey for it.
- i** Mercedes-Benz recommends de-authorization in COMAND and on the mobile phone (▷ page 118). Subsequent authorization may otherwise fail.

### Establishing the connection from the mobile phone

The Bluetooth® device name of COMAND is "MB Bluetooth".

- ▶ **COMAND:** call up the telephone menu.
- ▶ To switch to the menu bar: slide  the controller.
- ▶ To select **Conn. Device:** turn and press the controller.  
The device list is displayed.
- ▶ To select **Connect via Phone:** turn and press the controller.  
A message is displayed, stating that you can start the search on your mobile phone.
- ▶ **Mobile phone:** start the search for a Bluetooth® device (see manufacturer's operating instructions).  
COMAND is displayed with the name "MB Bluetooth" in the mobile phone's device list.
- ▶ Select "MB Bluetooth".  
A prompt appears in the COMAND display asking if the mobile phone should be authorized.
- ▶ **COMAND:** select **Yes**.  
If **No** is selected, the procedure is canceled.  
If your mobile phone supports Secure Simple Pairing, a code is now displayed on both devices.

### The code is the same

- ▶ **COMAND:** select **Yes**.
- ▶ **Mobile phone:** confirm the code. Depending on the mobile phone used, you may have to confirm the connection to COMAND and for the PBAP and MAP Bluetooth® profiles individually. You may also save the confirmation on the mobile phone (see the manufacturer's operating instructions).  
The mobile phone is now authorized and connected to COMAND. You can now speak using the hands-free system.

To ensure an optimum language quality, you can set the mobile phone's transmission and reception volume (▷ page 118).

### The code is different

- ▶ **COMAND:** select **No**.  
The process is canceled. Repeat the procedure.

If your mobile phone does not support Secure Simple Pairing, an input menu is displayed for the passkey. The passkey is a one- to sixteen-digit number combination which you can choose yourself. Enter the same passkey on both COMAND and the mobile phone and confirm. Depending on the mobile phone used, you may have to confirm the connection to COMAND and for the PBAP and MAP Bluetooth® profiles.



### Reconnecting automatically

COMAND always searches for the last connected mobile phone.

If no connection can be made to the most recently connected mobile phone, the system searches for the mobile phone that was connected before that one.

### Switching between mobile phones

If you have authorized more than one mobile phone, you can switch between the individual phones.

- ▶ To call up the telephone menu: press the  button.
- ▶ To switch to the menu bar: slide  the controller.
- ▶ To select **Conn. Device:** turn and press the controller.  
The device list is displayed.
- ▶ To select the desired mobile phone: turn and press the controller.  
The selected mobile phone is connected if it is within Bluetooth® range and if Bluetooth® is activated.

Only one mobile phone can be connected at any one time for telephony. The currently connected mobile phone is indicated by the • dot in the device list.

**i** You can only switch to another authorized mobile phone if you are not currently making a call.

### De-authorizing (disconnecting) a mobile phone

Mercedes-Benz USA, LLC recommends de-authorization in COMAND and on the mobile phone. Subsequent authorization may otherwise fail.

- ▶ To call up the telephone menu: press the **TEL** button.
- ▶ To switch to the menu bar: slide **☉**↓ the controller.
- ▶ To select **Conn. Device**: turn and press the controller. The device list is displayed.
- ▶ To highlight the desired mobile phone in the device list: turn the controller.
- ▶ To select **[☐]**: slide **☉**→ the controller.
- ▶ To select **Deauthorize**: turn and press the controller. A prompt appears, asking whether you really wish to de-authorize this device.
- ▶ To select **Yes**: turn and press the controller. The mobile phone is de-authorized.

or

- ▶ To select **No**: turn and press the controller. The process is canceled.

### Displaying connection details

- ▶ To call up the telephone menu: press the **TEL** button.
- ▶ To switch to the menu bar: slide **☉**↓ the controller.
- ▶ To select **Conn. Device**: turn and press the controller. The device list is displayed.

- ▶ To highlight the desired mobile phone: turn the controller.
- ▶ To select **[☐]**: slide **☉**→ the controller.
- ▶ To select **Details**: turn and press the controller. The following information concerning the selected mobile phone is shown:
  - Bluetooth® device name
  - Bluetooth® address
  - authorization status
- ▶ **To close the detailed display**: slide **☉**→ the controller.

### Setting the reception and transmission volume

Once the mobile phone has been authorized, you can optimize the transmission and reception volume settings. To find out about the best possible settings for your mobile phone, visit [www.mercedes-benz-mobile.com](http://www.mercedes-benz-mobile.com).



You can also obtain more information by calling.

In the USA, you can get in touch with the Mercedes-Benz Customer Assistance Center on 1-800-FOR-MERCEDES (1-800-367-6372). In Canada, you can get in touch with the Customer Relations Center on 1-800-387-0100.



- ▶ To call up the telephone menu: press the **TEL** button.
- ▶ To switch to the menu bar: slide **☉**↓ the controller.




- ▶ To select **Conn. Device**: turn and press the controller.  
The device list appears.
- ▶ To highlight the desired mobile phone in the device list: turn the controller.
- ▶ To select : slide  the controller.
- ▶ To select **Reception Volume** or **Transmission Volume**: turn and press the controller.
- ▶ To select a volume setting: turn the controller.
- ▶ To accept changes: press the controller.

**i** Incorrect settings may have an impact on the quality of calls.

## Using the telephone

### Accepting a call

- ▶ To select **Accept**: press the controller.
- or
- ▶ Press  on the multifunction steering wheel.  
The call is accepted.


Additional functions available during a call (▷ page 120).

Adjusting the call volume (▷ page 118).

Further information about ending a call (▷ page 123).



- i** You can also accept the call by voice command using the Voice Control System (see the separate operating instructions).
- i** If the phone number of the caller is transferred, it appears in the display. If the phone number is saved in the phone book, the contact's name and picture are also displayed. If the phone number is not transferred, **Unknown** is shown in the display.

### Rejecting a call

- ▶ To select **Reject**: turn and press the controller.
- or
- ▶ Press  on the multifunction steering wheel.



### Making a call

#### Using the telephone menu



- ▶ To call up the telephone menu: press the  button.
- ▶ To select all numbers one after the other in the telephone menu: turn and press the controller each time.
- ▶ To select  in the telephone menu: turn and press the controller.  
The call is made.

Further information about ending a call (▷ page 123).

#### Using the number keypad on the upper section of the center console


- ▶ To call up the telephone menu: press the  button.
- ▶ Enter the digits using the number keypad.
- ▶ To select  in the telephone menu: turn and press the controller.  
The call is made.

#### Redial

- ▶ To call up the telephone menu: press the  button.
- ▶ To select  in the telephone menu: turn and press the controller.  
The list of outgoing calls is displayed. The most recently dialed number is at the top.
- ▶ To select an entry and make a call: turn and press the controller.

Further information about ending a call (▷ page 123).

### Using call lists

- ▶ To call up the telephone menu: press the **TEL** button.
- ▶ To switch to the menu bar: slide  the controller.
- ▶ To select **Call Lists**: turn and press the controller.
- ▶ To select **Calls Received** or **Calls Dialed**: turn and press the controller. The relevant list is displayed.
- ▶ To select an entry and make a call: turn and press the controller.

Further information about ending a call (▷ page 123).

### Using the phone book

- ▶ To call up the telephone menu: press the **TEL** button.
- ▶ To select **Name** in the telephone menu: turn and press the controller.
- ▶ Search for and call a contact (▷ page 124).


Further information about ending a call (▷ page 123).

### Using speed dial

#### Option 1

- ▶ To call up the telephone menu: press the **TEL** button.
- ▶ To highlight a number from the character bar: turn the controller.
- ▶ Press the controller for longer than two seconds. The telephone menu displays the selected entry. The number is dialed.

#### Option 2

- ▶ To call up the telephone menu: press the **TEL** button.
- ▶ To switch to the menu bar: slide  the controller.
- ▶ To select **Call Lists**: turn and press the controller.

- ▶ To select **Speed Dial Preset List**: turn and press the controller. The speed dial list is displayed.
- ▶ To select an entry and make a call: turn and press the controller. The telephone menu displays the selected entry. The number is dialed.

Further information on setting up speed dial (▷ page 137).

Further information about ending a call (▷ page 123).

### Functions available during a call

#### Overview



- ① To add a call (▷ page 121)
- ② Person you are calling
- ③ Symbol for active telephone connection
- ④ To end a call
- ⑤ To switch the microphone on/off (▷ page 121)
- ⑥ To send DTMF tones (not possible with all mobile phones) (▷ page 121)

Other functions:

- Accepting a waiting call (▷ page 122)
- Making a second call (▷ page 121)
- Call waiting (▷ page 121)

Availability depends on the network (only possible in the GSM network) and on the Bluetooth® mobile phone.

## Adding a call



### ① Adds a call

If the mobile phone network provider and the mobile phone support the function, you can make another call during an existing call. The previously active call is held.

- ▶ To select 2: turn and press the controller.
- ▶ Make a call:
  - Using the telephone menu (▷ page 119)
  - Redial (▷ page 119)
  - Using call lists (▷ page 135)
  - Using the phone book (▷ page 119)
  - Using speed dial (▷ page 119)

## Switching the microphone on or off

This function is available in the telephone menu during an active phone call.

Switching off the microphone:

- ▶ To switch to the menu bar: slide the controller.
- ▶ To select **Microphone Off**: turn and press the controller.  
If the microphone is switched off, the symbol and the **The microphone is off.** message are displayed.

Switching on the microphone:

- ▶ Select **Microphone On**.  
The symbol disappears. The **The microphone is on.** message is shown.

## Sending DTMF tones

This function is not supported by all mobile phones.

Answering machines or other devices can be controlled by DTMF tones, e.g. for remote query functions.

- ▶ If you would like to listen to the messages on your answering machine, for example, dial the corresponding number.

Transmitting individual characters:

- ▶ Once a connection has been established to the answer phone, select the desired characters in the telephone menu: turn and press the controller each time.

or

- ▶ Press the corresponding key on the number keypad.  
Every character selected will be transmitted immediately.

- i** You can also send DTMF tones using the Voice Control System (see the separate operating instructions).

## Calls with several participants




### Switching between calls (call waiting)





If you make another call, you can switch between the two calls (call waiting). This function depends on your mobile phone network provider and the mobile phone (see the manufacturer's operating instructions).

The calls are marked 1 and 2. The active call is highlighted.

### Switching between the calls

- ▶ Press  on the multifunction steering wheel.
  - or
  - ▶ To select  or : turn and press the controller.
- The selected call is active. The other call is on hold.

### Ending the active call

- ▶ To select  in the telephone menu: turn and press the controller.
  - or
  - ▶ Press  on the multifunction steering wheel.
- The other call is still on hold.
- ▶ To activate the call on hold: select **Resume**. The call on hold is activated. If you select **Hang Up**, the call on hold is also ended.
- i** On some mobile phones, the call on hold is activated as soon as the active call is ended.

### Conference call

This function depends on your mobile phone network provider and the mobile phone (see the manufacturer's operating instructions). You can interconnect active and held calls. This permits several parties to hear one another and speak with one another.



- ▶ Add a call (▷ page 121).
- or
- ▶ Answer an incoming call (▷ page 122).


- ▶ To select **Conference** in the telephone menu: turn and press the controller. The new participant is included in the conference call. **Conference** is displayed in the telephone menu.

### Incoming call during an existing call (call waiting)

The call waiting function depends on your mobile phone network provider and your mobile phone. Depending on the mobile phone used, behavior when answering a call may vary (see the manufacturer's operating instructions).

**Call waiting:** if you receive a call while already in a call, a message is shown. You also hear a tone. You can decide whether to accept or reject the call.

#### Accepting:

- ▶ To select **Accept:** press the controller.
- or
- ▶ Press  on the multifunction steering wheel.

The incoming call is active. Depending on the mobile phone used, the call which was previously active is put on hold or ended (see the manufacturer's operating instructions). If the call is on hold, you can switch back and forth between the two calls (call waiting) (▷ page 121).


This is also the case if you accept the waiting call using the Voice Control System (see the separate operating instructions).

- i** Depending on the mobile phone, you may also be able to accept the incoming call (call waiting) on your mobile phone. This function and behavior depends on your mobile phone network provider and the mobile phone (see the manufacturer's operating instructions).

**Rejecting:**

- ▶ To select **Reject**: turn and press the controller.

or


- ▶ Press  on the multifunction steering wheel.

The behavior after the call is rejected depends on your mobile phone and mobile phone network provider.


Option 1: The originally active call is ended and the incoming call is accepted.

Option 2: Both calls are ended.

**Ending an active call**

- ▶ To select  in the telephone menu: turn and press the controller.

or

- ▶ Press  on the multifunction steering wheel.

The active call is ended.

**Phone book****Introduction**

The telephone book displays the contacts from the address book which have a phone number.

The mobile phone's telephone book is automatically displayed in COMAND after connection (default setting). You can deactivate automatic calling up (▷ page 132).

In the telephone book, you can:


- Create new contacts (▷ page 125)
- Add information to contacts (▷ page 125)
- Search for contacts (▷ page 124)
- Store contacts (▷ page 126)
- Delete contacts (▷ page 127)

Further information on importing contacts (▷ page 133).

When you import, save, edit or add contacts, they will be permanently saved in COMAND.

These contacts will remain there even when you connect COMAND to a different mobile phone. You can view these contacts even without a mobile phone.

**Calling up the phone book**

- ▶ To call up the telephone menu: press the  button.
- ▶ To select **Name** in the telephone menu: turn and press the controller.






If the phone book contains contacts, they will be displayed in alphabetical order. The character bar at the bottom of the display is active.

You can now search for a contact (▷ page 124).

Further information on the symbols shown (▷ page 124).

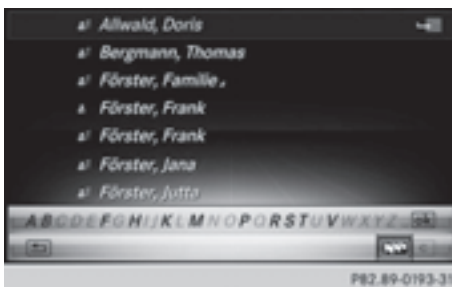
- i** You can also call up the phone book with the multifunction steering wheel; see the separate operating instructions.

### Symbol overview

Symbol	Explanation
	Contact that has been entered, edited or saved on COMAND.
	Contact with voice tag These contacts have also been assigned a voice tag. Voice tags are available in vehicles with the Voice Control System (see the separate operating instructions).
	Contact that was called up from a mobile phone
	Contact imported from the SD memory card or USB device.
	Contact imported via the Bluetooth® interface.

### Searching for a contact

#### Using the character bar







You determine the first letter of the contact you are looking for with the first character you enter.

- ▶ To select characters: turn the controller and press to confirm.  
The first contact with the selected first character is highlighted in the phone book. If there are similar contacts, the next different character is shown. For example, with contacts such as **Jana** and **John**, the

beginnings of the names are identical. The next different character **A** and **O** are offered for selection.

- ▶ Select the characters of the contact you are searching for one by one, pressing and confirming with the controller each time.
- ▶ To end the search: select **ok** .  
The contacts in the phone book are displayed.
- ▶ To highlight a contact: turn the controller.
- ▶ To call the contact: press the controller.

The  symbol indicates that a contact contains more than one phone number.

- ▶ To select a contact with the  symbol: turn the controller and press to confirm. The phone numbers are displayed. The  symbol changes to .
- ▶ To call a telephone number: turn and press the controller.


#### Back to the character bar

- ▶ Press the  button repeatedly until the character bar is displayed.

Further information about character entry (> page 32).

#### Using the number keypad on the upper section of the center console

You determine the first letter of the contact you are looking for with the first character you enter.

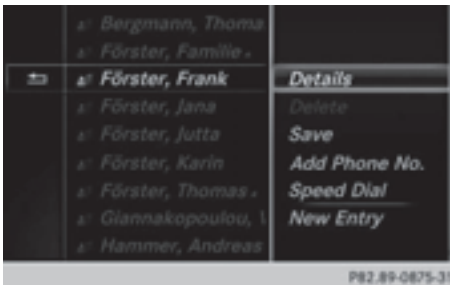
- ▶ For example, to enter the letter **C**: press the  number key briefly three times in succession.  
The character appears the first time the key is pressed and shows all the available characters. It switches to the next character each time the key is pressed.



## Using the touchpad

You determine the first letter of the contact you are looking for with the first character you enter.

- ▶ Draw the letter on the touchpad surface. The first contact with the selected first character is highlighted in the phone book. Further information on handwriting recognition on the touchpad (▷ page 27).
- ▶ Draw additional letters on the touchpad surface one after another.
- ▶ To complete the search and return to the phone book: press the touchpad.
- ▶ To select and call the contact: glide up or down and press.

## Displaying the details of a contact

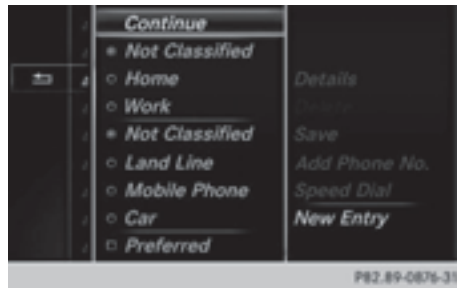






- ▶ Call up the phone book (▷ page 123).
- ▶ Search for and highlight a contact (▷ page 124).
- ▶ To select : slide  → the controller.
- ▶ To select **Details**: turn and press the controller. The detailed view appears.

## Closing the detailed display

- ▶ To select : slide  ← the controller.



## Adding a new contact



- ▶ Call up the phone book (▷ page 123).
- ▶ In the phone book, slide  the controller repeatedly until the character bar disappears.
- ▶ To select : slide  → the controller.
- ▶ To select **New Entry**: turn and press the controller.
- ▶ To select a category for the number, e.g. **Home**: turn the controller and press to confirm.
- ▶ To select a telephone category, e.g. **Mobile Phone**: turn the controller and press to confirm. If you have marked a number as preferred, it is shown at the top of the list.
- ▶ To select **Continue**: turn and press the controller. The input menu with data fields is displayed.
- ▶ Enter characters using the controller (▷ page 32) or the number keypad or the touchpad (▷ page 27) depending on the vehicle's equipment.
- ▶ Enter characters using the controller (▷ page 32) or the number keypad.
- ▶ To finish and save an entry: select . The contact is created in the phone book and in the address book.

## Adding information to a contact

A maximum of five telephone numbers can be saved for one contact.

- ▶ Call up the phone book (▷ page 123).
- ▶ Search for and highlight a contact in the phone book (▷ page 124).
- ▶ To select : slide  the controller.
- ▶ To select **Add Phone No.:** turn and press the controller.
- ▶ To select a category for the number, e.g. **Home:** turn the controller and press to confirm.
- ▶ To select a telephone category, e.g. **Mobile Phone:** turn the controller and press to confirm.  
If you have marked a number as preferred, it is shown at the top of the list.
- ▶ To select **Continue:** turn and press the controller.  
The telephone number has been saved.

If five numbers are already stored for the contact you are searching for, a prompt will appear asking whether you wish to overwrite one of the existing numbers.

If you wish to overwrite one of the phone numbers:



- ▶ To select **Yes:** turn and press the controller.  
A list of the existing five phone numbers is displayed.
- ▶ To select the phone number to be overwritten from the list: turn the controller and press to confirm.  
The entry field for the new phone number is displayed.
- ▶ Enter characters using the controller (▷ page 32) or the number keypad or the touchpad (▷ page 27) depending on the vehicle's equipment.
- ▶ Enter characters using the controller (▷ page 32) or the number keypad.

If you do not wish to overwrite any of the phone numbers:



- ▶ To select **No:** turn and press the controller.  
The process is canceled.

### Automatically importing contacts from the mobile phone

Depending on the mobile phone used, you can set whether the contacts should be called up automatically after the mobile phone is connected to COMAND.


- ▶ To call up the telephone menu: press the  button.
- ▶ To switch to the menu bar: slide  the controller.
- ▶ To select **Options:** turn and press the controller.
- ▶ To select **Automatically Import Contacts from Phone:** turn and press the controller.  
You can allow  or deactivate  the automatic download. If the function is deactivated, contacts which have already been called up will continue to be displayed.

If the function is deactivated, the contacts can be called up manually:




- ▶ To call up the telephone menu: press the  button.
- ▶ To switch to the menu bar: slide  the controller.
- ▶ To select **Options:** turn and press the controller.
- ▶ To select **Import Contacts:** turn and press the controller.  
The contacts are called up.

### Saving a contact


Saved contacts are indicated in the phone book by different symbols (▷ page 124).

- ▶ Call up the phone book (▷ page 123).
- ▶ Search for and highlight a contact from the mobile phone  (▷ page 124).



- ▶ To select : slide  the controller.
- ▶ To select **Save**: turn and press the controller.  
The contact has now been saved. The contact is identified by the  symbol in the phone book.

**i** Saved contacts are also displayed in the address book.



Saving or editing the contact data on COMAND does not change the contacts on the mobile phone. If automatic calling up of phone contacts is activated, COMAND displays the copy  with the changed data.

### Deleting a contact



You can delete contacts that have been added, supplemented, saved or imported in COMAND.

If there are one or several phone numbers saved under the contact, the contact is deleted from the phone book and the address book.

If there are additional entries under the contact, such as a navigable destination, only the phone numbers are deleted. The contact is retained in the address book with the remaining entries.

- ▶ Call up the phone book (> page 123).
  - ▶ Search for and highlight a contact in the phone book (> page 124).
  - ▶ To select : slide  the controller.
  - ▶ To select **Delete**: turn and press the controller.  
A prompt appears asking whether the contact should be deleted.
  - ▶ To select **Yes**: turn and press the controller.  
The phone number is deleted.
- or
- ▶ To select **No**: turn and press the controller.  
The process is canceled.

### Closing the phone book

- ▶ To select  from the character bar: turn the controller and press to confirm.
- or
- ▶ Press the  button.

## Address book

### Introduction

Always pay attention to traffic conditions.

Familiarize yourself with the address book functions before beginning your journey.

You can use COMAND when the road and traffic conditions permit. You could otherwise become involved in an accident in which you or others could be injured.

The address book displays all the contacts from the various sources (mobile phone, memory card, USB device, COMAND phone book, navigation).

You can use the contacts to make telephone calls, navigate and to write messages.

If a mobile phone is connected to COMAND and automatic calling up is activated (> page 132), the mobile phone's contacts are displayed in the address book. If you disconnect the mobile phone from COMAND, these contacts are no longer displayed in the address book.

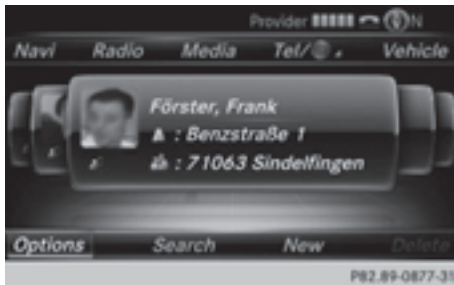
When you import, save, edit or add contacts, they will be saved in COMAND. These contacts will remain there even when you connect COMAND to a different mobile phone. You can view these contacts even without a mobile phone.

- i** The address book can store a total of 5000 contacts.
  - 2000 entries are reserved for permanently saved contacts.
  - 3000 entries are reserved for contacts that you can load from the mobile phone.

- ▶ **i** Before selling your vehicle, delete the contacts saved in COMAND using the reset function (▷ page 51).

### Calling up the address book

- ▶ To call up the telephone menu: press the **TEL** button.
- ▶ To switch to the menu bar: slide **↑** the controller.
- ▶ To select **Tel**: turn the controller and press to confirm.
- ▶ To select **Address Book**: turn and press the controller.



An address book entry can also include a picture. This is shown to the left of the address data. Address book entries with pictures can only be created by importing vCards (vcf files). Further information on importing vCards (▷ page 133). The quality of the picture depends on the picture's resolution.

- ▶ To browse in the address book: turn the controller.

### Searching for a contact

#### Using the character bar

- ▶ Call up the address book (▷ page 128).
- ▶ To switch to the menu bar: slide **⊙↓** the controller.

- ▶ To select **Search**: turn and press the controller.
- ▶ To select characters: turn the controller and press to confirm.  
The first contact with the selected first character is highlighted in the address book. If there are similar contacts, the next different character is shown. For example, with contacts such as **Jana** and **John**, the beginnings of the names are identical. The next different character **A** and **O** are offered for selection.
- ▶ Select the characters of the contact you are searching for one by one, pressing and confirming with the controller each time.
- ▶ To end the search: select **ok** .  
The contacts in the address book are displayed.
- ▶ To select a contact: turn and press the controller.
- ▶ **To return to the character bar**: press the **←** button repeatedly until the character bar is displayed.

Further information about character entry (▷ page 32).

#### Using the number keypad on the upper section of the center console

You determine the first letter of the contact you are looking for with the first character you enter.

- ▶ For example, to enter the letter **C**: press the **2** number key briefly three times in succession.  
The character appears the first time the key is pressed and shows all the available characters. It switches to the next character each time the key is pressed.



## Using the touchpad


You determine the first letter of the contact you are looking for with the first character you enter.

- ▶ Draw the letter on the touchpad surface. The first contact with the selected first character is highlighted in the address book. Further information on handwriting recognition on the touchpad (▷ page 27).
- ▶ Draw additional letters on the touchpad surface one after another.
- ▶ To complete the search and return to the address book: press the touchpad.
- ▶ To select and call the contact: glide up or down and press.

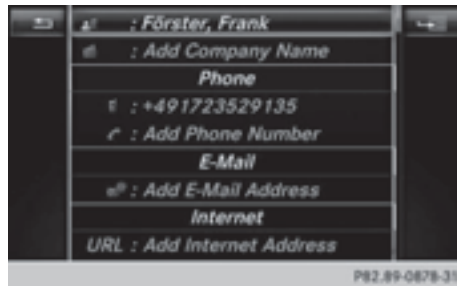
## Adding a new contact

You can enter address data directly into the address book. If you store telephone numbers in the COMAND phone book, these are also saved in the address book. If you store a navigation destination, COMAND creates an address book entry which includes the complete navigable address data.

- ▶ Call up the address book (▷ page 128).
- ▶ To switch to the menu bar: slide  the controller.
- ▶ To select **New**: turn and press the controller. The surname and first name input lines are displayed.
- ▶ Enter characters using the controller (▷ page 32) or the number keypad or the touchpad (▷ page 27) depending on the vehicle's equipment.
- ▶ Enter characters using the controller (▷ page 32) or the number keypad.
- ▶ To save the surname and first name: select  . The details for the contact are displayed.



- ▶ To add a desired entry (e.g. **Add E-Mail Address**): turn and press the controller. Depending on the type of entry, the corresponding input menu appears.
- ▶ Enter characters using the controller (▷ page 32) or the number keypad or the touchpad (▷ page 27) depending on the vehicle's equipment.
- ▶ Enter characters using the controller (▷ page 32) or the number keypad.
- ▶ To finish and save an entry: select  .

## Displaying contact details



- ▶ Call up the address book (▷ page 128).
- ▶ To select a contact: turn and press the controller. The details for the contact are displayed.

The entries can be categorized as follows:

-  Business details
-  Home details

**i** An address book entry can contain the following information:

- name
- first name
- company
- up to five telephone numbers
- two email addresses
- Internet address
- two addresses
- geo-coordinates


### Adding information to a contact

A maximum of five telephone numbers can be saved for one contact.

- ▶ Call up the address book (▷ page 128).
- ▶ To select a contact: turn and press the controller.  
The details for the contact are displayed.
- ▶ To add the desired entry (e.g. **Add E-Mail Address**): turn and press the controller.  
Depending on the type of entry, the corresponding input menu appears.
- ▶ Enter characters using the controller (▷ page 32) or the number keypad or the touchpad (▷ page 27) depending on the vehicle's equipment.
- ▶ Enter characters using the controller (▷ page 32) or the number keypad.
- ▶ To finish and save an entry: select **ok** .

### Starting route guidance to an address or geo-coordinates



If an address with a ZIP code is saved, the address can be used for route guidance. If the ZIP code cannot be assigned to an exact address, you can adjust the destination subsequently using the controller.

- ▶ Call up the address book (▷ page 128).
- ▶ To select a contact: turn and press the controller.  
The details for the contact are displayed.
- ▶ To select the address or geo-coordinates: turn and press the controller.  
The navigation menu is displayed.
- ▶ To select **Start**: slide  and press the controller.  
The route to the destination address is calculated and route guidance starts.

### Making a call

- ▶ Call up the address book (▷ page 128).
- ▶ To select a contact: turn and press the controller.  
The details for the contact are displayed.
- ▶ To select a telephone number: turn and press the controller.  
The number is dialed. Further information about the functions during a call (▷ page 120).

### Sending text messages

- ▶ Call up the address book (▷ page 128).
- ▶ To select a contact: turn and press the controller.  
The details for the contact are displayed.
- ▶ To highlight the telephone number: turn the controller.
- ▶ To select : slide  the controller.
- ▶ To select **Send Text Message**: turn and press the controller.  
The entry fields for a text message are displayed (▷ page 142).




Observe the requirements for the message function (▷ page 138).

### Sending e-mail

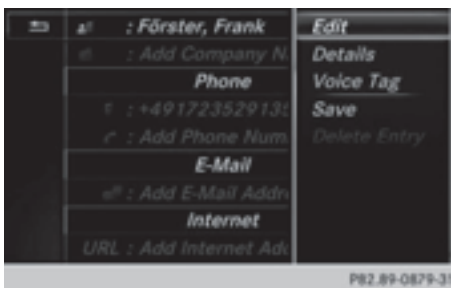
- ▶ Call up the address book (▷ page 128).
- ▶ Select an entry: turn and press the controller.  
The details for the contact are displayed.
- ▶ To select an e-mail address: turn and press the controller.  
The entry fields for an e-mail are displayed (▷ page 142).



Observe the requirements for the message function (▷ page 138).

### Displaying sub-entry information

- ▶ Call up the address book (▷ page 128).
- ▶ Select an entry: turn and press the controller.  
The details for the contact are displayed.
- ▶ To highlight the desired entry: turn the controller.
- ▶ To select : slide  the controller.
- ▶ To select **Details**: turn and press the controller.  
The display is shown in full.
- ▶ **To close the detailed display**: press the  button.



### Editing a contact





- ▶ Call up the address book (▷ page 128).
- ▶ To select a contact: turn and press the controller.  
The details for the contact are displayed.
- ▶ To highlight the desired entry: turn the controller.
- ▶ To select : slide  the controller.
- ▶ To select **Edit**: turn and press the controller.  
The entry field for the selected entry is displayed.

Further information about character entry (▷ page 32).

### Changing the category of an entry

- ▶ Call up the address book (▷ page 128).
- ▶ Select an entry: turn and press the controller.  
The details for the contact are displayed.
- ▶ To highlight the desired entry: turn the controller.
- ▶ To select : slide  the controller.
- ▶ To select **Change Category**: turn and press the controller.
- ▶ To select a category: turn the controller and press to confirm.

### Storing the phone number as a speed dial number



- ▶ Call up the address book (▷ page 128).
- ▶ Select an entry: turn and press the controller.  
The details for the contact are displayed.
- ▶ To highlight the desired telephone number: turn the controller.
- ▶ To select : slide  the controller.
- ▶ To select **Speed Dial**: turn and press the controller.
- ▶ To select **Assign Speed Dial Preset**: turn and press the controller.
- ▶ To select a memory position for the speed dial: turn and press the controller.  
The phone number has been saved as a speed dial.

### Voice tags



#### Introduction

You can enter voice tags via the Voice Control System (see the separate operating instructions). Once you have assigned a voice tag to an address book entry, you can call up this entry with a voice command and dial a phone number, for example. You can add one voice tag per address book entry.

### Adding a voice tag

- ▶ Call up the address book (▷ page 128).
- ▶ Search for an address book entry with or without a voice tag (▷ page 128).
- ▶ To select : slide  the controller.
- ▶ To select **Voice Tag**: turn and press the controller.
- ▶ To select **Add**: turn and press the controller. Subsequent operation is voice-controlled. The Voice Control System guides you through the dialogs.



### Deleting a voice tag

- ▶ Call up the address book (▷ page 128).
- ▶ Search for an address book entry with a voice tag (▷ page 128).
- ▶ To select : slide  the controller.
- ▶ To select **Voice Tag**: turn and press the controller.
- ▶ To select **Delete**: turn and press the controller.
- ▶ To select **Yes**: turn and press the controller. The voice tag is deleted.


or

- ▶ To select **No**: turn and press the controller. The process is canceled.

### Listening to a voice tag

- ▶ Search for an address book entry with a voice tag (▷ page 128).
- ▶ To select : slide  the controller.
- ▶ To select **Voice Tag**: turn and press the controller.
- ▶ To select **Listen**: turn and press the controller. You hear the voice tag.

### Changing the display and sorting criteria for contacts


- ▶ Call up the address book (▷ page 128).
- ▶ To switch to the menu bar: slide  the controller.
- ▶ To select **Options**: turn and press the controller.
- ▶ To select **Display and Sorting**: turn and press the controller.

You have the following options:

- **Last Name, First Name** (default setting)  
The contacts are sorted by surname and displayed with a comma.
- **Last Name First Name**  
The contacts are sorted by surname and displayed without a comma.
- **First Name Last Name**  
The contacts are sorted by first name and displayed without a comma.
- ▶ To select the required option: turn and press the controller. The contacts are sorted and displayed according to the selection.

### Automatically importing contacts from the phone



Depending on the mobile phone used, you can set whether the contacts should be called up automatically after the mobile phone is connected to COMAND.

- ▶ Connect a mobile phone (▷ page 114).
- ▶ Call up the address book (▷ page 128).
- ▶ To switch to the menu bar: slide  the controller.
- ▶ To select **Options**: turn and press the controller.
- ▶ To select **Automatically Import Contacts from Phone**: turn and press the controller. You can allow  or suppress  the automatic download. If the function is deacti-


vated, contacts which have already been called up will continue to be displayed.

### Saving a contact



Saved contacts are indicated in the phone book by different symbols (▷ page 124).

- ▶ Call up the address book (▷ page 128).
- ▶ To select a contact: turn and press the controller.  
The details for the contact are displayed.
- ▶ To select : slide  the controller.
- ▶ To select **Save**: turn and press the controller.  
The contact has now been saved.

**i** If the saved address book entry contains a phone number, the entry is also displayed in the phone book.

Saving or editing the contact data on COMAND does not change the contacts on the mobile phone. If automatic downloading of phone contacts is activated, COMAND displays the copy  with the changed data. To add additional data, such as additional phone numbers or e-mail addresses, select this contact. In this way, you avoid creating additional copies of the mobile phone entry.

### Deleting a contact

- ▶ Call up the address book (▷ page 128).
  - ▶ Search for a contact (▷ page 128).
  - ▶ To select : slide  the controller.
  - ▶ To select **Delete Entry**: turn and press the controller.
  - ▶ To select **Yes**: turn and press the controller.  
The contact is deleted.
- or
- ▶ To select **No**: turn and press the controller.  
The process is canceled.

### Closing the address book

- ▶ Press the  button.

## Importing contacts


### Information and requirements

Contacts can be imported as vCards (vcf files). A vCard is an electronic business card. A memory card, USB device or a Bluetooth® connection can be used for importing.

**i** Up to 2000 entries can be imported into the address book. A message notifies you when the maximum number is reached. In order to be able to then import new contacts, you have to delete existing contacts (▷ page 133).

Source	Prerequisites
Memory card	The SD memory card is inserted. It contains importable contact details.
USB device	The USB device is inserted into the USB port. It contains importable contact details.
Bluetooth® connection	If the sending of vCards is supported via Bluetooth®, vCards can be received on mobile phones or net-books, for example. Bluetooth® must be activated in COMAND and on the respective device (see the manufacturer's operating instructions).

### Importing from the memory card or USB device

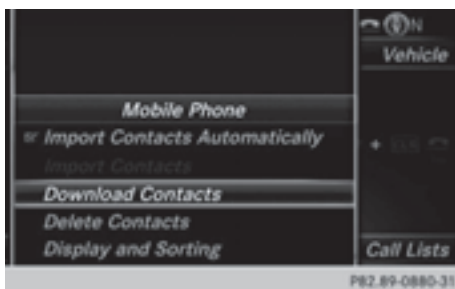
Contacts imported from the memory card or from a USB device are identified by the  symbol.

The following conditions must be fulfilled in order to import vCards:

- vCards (vcf files) may be located in the main directory or in folders. COMAND allows you to select the relevant folders directly.
- vCards must have the file extension ".vcf".

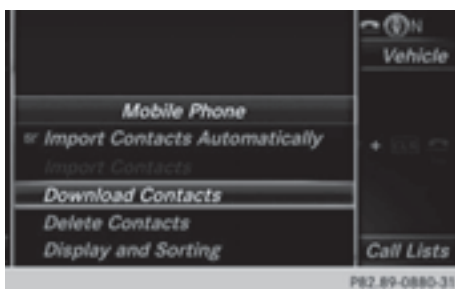
**i** COMAND supports vCards in versions 2.1 and 3.0.

## Telephone



- ▶ To switch to the menu bar in the telephone menu or the address book: slide the controller.
- ▶ To select **Options**: turn and press the controller.
- ▶ To select **Download Contacts**: turn and press the controller.
- ▶ To select **From Memory Card, USB 1** or **USB 2**: turn and press the controller.

### Receiving vCards via Bluetooth®



### COMAND

- ▶ To switch to the menu bar in the telephone menu or the address book: slide the controller.
  - ▶ To select **Options**: turn and press the controller.
  - ▶ To select **Download Contacts**: turn and press the controller.
  - ▶ To select **From Bluetooth Device**: turn and press the controller.
- If COMAND is connected to a mobile phone, all connections are terminated. vCards can now be received by a device (PC, mobile phone) via Bluetooth®.

### External device

- ▶ Start the data transfer (see the manufacturer's operating instructions).  
The number of vCards received is displayed in COMAND.

### COMAND

- ▶ To end reception: press the controller or the button.  
If a mobile phone was connected, the connection to the mobile phone is established again.

vCards received via Bluetooth® are identified by the symbol in the phone book.

**i** If you switch to another main function, e.g. navigation, while receiving vCards, the reception of vCards will be terminated.

### Deleting imported contacts

- ▶ To switch to the menu bar in the telephone menu or the address book: slide the controller.
- ▶ To select **Options**: turn and press the controller.
- ▶ To select **Delete Contacts**: turn and press the controller.
- ▶ Select one of the following options:



- Internal Contacts
- Downloaded from Phone
- Imported from Storage Device
- Imported from BT Devices

Turn and press the controller.

- ▶ To select **Yes**: turn and press the controller. The contacts are deleted.

or

- ▶ To select **No**: turn and press the controller. The process is canceled.

- i** If automatic calling up of the contacts is deactivated (> page 132), the **Downloaded from Phone** option is available.

## Call lists

### Introduction

If your mobile phone supports the PBAP Bluetooth® profile, the call lists from the mobile phone are displayed in COMAND.

If the mobile phone call lists cannot be displayed, COMAND generates its own call lists. These are not the same as the call lists in your mobile phone.

The Call list option is not available unless a mobile phone is connected to COMAND.

If the contact for an incoming call is not saved in the address book, you can use the call list to save the telephone number. You can save this telephone number as a new contact in the address book or add it to an existing contact (> page 136).

- i** If you connect a different mobile phone to COMAND, the call lists from the new mobile phone are displayed.

### Opening the call list and selecting an entry



- ① Date and time (if available)
- ② Telephone number of the highlighted entry and symbols (if assigned)

- ▶ To call up the telephone menu: press the **TEL** button.
- ▶ To switch to the menu bar: slide **⊙↓** the controller.
- ▶ To select **Call Lists**: turn and press the controller.
- ▶ To select **Calls Received** or **Calls Dialed**: turn and press the controller. The relevant list is displayed.
- ▶ To highlight an entry: turn the controller.
- ▶ To make a call: press the controller.

### Closing the call list

- ▶ To select **⏪**: slide **←⊙** the controller.

or

- ▶ Press the **⏪** button. The list is closed.

- i** You can also call up the list of dialed calls by pressing the **☎** button when the telephone menu is shown. In this case, the list will only show names or phone numbers.

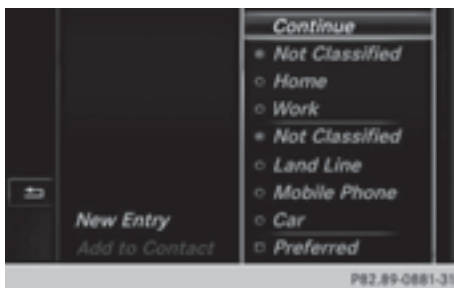
### Displaying details from a list entry

Abbreviated list entries can also be shown in full.

- ▶ To call up the telephone menu: press the **TEL** button.
- ▶ To switch to the menu bar: slide **⊙↓** the controller.
- ▶ To select **Call Lists**: turn and press the controller.
- ▶ To select **Calls Received** or **Calls Dialed**: turn and press the controller. The relevant list is displayed.
- ▶ To highlight the desired entry: turn the controller.
- ▶ To select **☰**: slide **⊙→** the controller.
- ▶ To select **Details**: turn and press the controller. The details are displayed.
- ▶ To go back to the list: slide **←⊙** the controller repeatedly until the list is highlighted.

### Saving telephone numbers

#### Adding new entries to the address book



- ▶ To call up the telephone menu: press the **TEL** button.
- ▶ To switch to the menu bar: slide **⊙↓** the controller.
- ▶ To select **Call Lists**: turn and press the controller.
- ▶ To select **Calls Received** or **Calls Dialed**: turn and press the controller. The relevant list is displayed.
- ▶ To highlight the desired telephone number: turn the controller.

- ▶ To select **☰**: slide **⊙→** the controller.
- ▶ To select **Save**: turn and press the controller.
- ▶ Select **New Entry**.
- ▶ Select a number category, e.g. **Home**.
- ▶ Select a telephone category, e.g. **Mobile Phone**. The selected category is marked with **•**. If you have marked a number as **Preferred**, it is shown at the top of the list.
- ▶ Select **Continue**. The entry field for the name of the new contact is displayed. The entry field for the telephone number is filled in automatically.
- ▶ Enter characters using the controller (▷ page 32) or the number keypad or the touchpad (▷ page 27) depending on the vehicle's equipment.
- ▶ Enter characters using the controller (▷ page 32) or the number keypad.
- ▶ To finish and save an entry: select **OK**. The new contact has been created.

#### Adding information to an address book entry

- ▶ To call up the telephone menu: press the **TEL** button.
- ▶ To switch to the menu bar: slide **⊙↓** the controller.
- ▶ To select **Call Lists**: turn and press the controller.
- ▶ To select **Calls Received** or **Calls Dialed**: turn and press the controller. The relevant list is displayed.
- ▶ To highlight the desired telephone number: turn the controller.
- ▶ To select **☰**: slide **⊙→** the controller.
- ▶ To select **Save**: turn and press the controller.
- ▶ Select **Add Phone No..**
- ▶ Select a number category, e.g. **Home**.
- ▶ Select a telephone category, e.g. **Mobile Phone**.

- ▶ Select **Continue**.  
The address book is displayed.
- ▶ Search for the desired contact and highlight (▷ page 128).
- ▶ To save a telephone number: press the controller.  
A maximum of five telephone numbers can be saved for one contact.

If five numbers are already stored for the contact you are searching for, a prompt will appear asking whether you wish to overwrite one of the existing numbers.

If you wish to overwrite one of the phone numbers:


- ▶ To select **Yes**: turn and press the controller.  
A list of the existing five phone numbers is displayed.
- ▶ To select the phone number to be overwritten from the list: turn the controller and press to confirm.  
The entry is overwritten with the new telephone number.

If you do not wish to overwrite any of the phone numbers:



- ▶ To select **No**: turn and press the controller.  
The process is canceled.

## Speed dial lists

### Setting up




- ▶ To call up the telephone menu: press the **TEL** button.
- ▶ To call up the menu bar: slide  the controller.
- ▶ To select **Call Lists**: turn and press the controller.
- ▶ Select **Speed Dial Preset List**.  
The speed dial list is displayed.
- ▶ To highlight a memory position for the speed dial: turn the controller.

If you highlight an entry that already exists in the speed dial list, this is overwritten with the new entry.

- ▶ To select : slide  the controller.
- ▶ Select **Assign Speed Dial Preset**.  
The phone book is displayed.
- ▶ Search for a contact (▷ page 124).
- ▶ To select a contact: turn and press the controller.  
The phone number has been saved as a speed dial.

### Deleting


#### Deleting a speed dial preset



- ▶ To call up the telephone menu: press the **TEL** button.
- ▶ To call up the menu bar: slide  the controller.
- ▶ To select **Call Lists**: turn and press the controller.
- ▶ Select **Speed Dial Preset List**.  
The speed dial list is displayed.
- ▶ To highlight the memory position you want to delete: turn the controller.
- ▶ To select : slide  the controller.
- ▶ To select **Delete Speed Dial Preset**: turn and press the controller.
- ▶ To select **Yes**: turn and press the controller.  
The speed dial preset has been deleted.

or

- ▶ To select **No**: turn and press the controller.  
The process is canceled.

#### Deleting all speed dial presets

- ▶ To call up the telephone menu: press the **TEL** button.
- ▶ To call up the menu bar: slide  the controller.
- ▶ To select **Call Lists**: turn and press the controller.
- ▶ Select **Speed Dial Preset List**.  
The speed dial list is displayed.

- ▶ To select : slide  the controller.
- ▶ To select **Delete All Speed Dial Pre-sets**: turn and press the controller.
- ▶ To select **Yes**: turn and press the controller. All speed dials are deleted.

or

- ▶ To select **No**: turn and press the controller. The process is canceled.

To read and write e-mails in COMAND, the e-mail account first needs to be configured (▷ page 139).

#### **Some mobile phones with the MAP Bluetooth® profile:**

- only show new text messages.
- do not support the deleting or editing of text messages.
- do not support the drafts folder for text messages.
- do not support the sending of text messages.
- do not support the e-mail function.
- do not send messages in a locked status.

Not all mobile phones available on the market are equally suitable. You can obtain further information about settings and supported functions of Bluetooth®-capable mobile phones on the Internet at

**[www.mercedes-benz-mobile.com](http://www.mercedes-benz-mobile.com)**.


You can also obtain more information by calling.

In the USA, you can get in touch with the Mercedes-Benz Customer Assistance Center on 1-800-FOR-MERCEDES (1-800-367-6372).


In Canada, you can get in touch with the Customer Relations Center on 1-800-387-0100.

## Messages (text messages and e-mails)

### General notes

New messages are identified by an audible signal and the  symbol in the COMAND display. Once you have read all the messages, the symbol is no longer displayed.

COMAND displays the 100 newest text messages and e-mails.

The  symbol is displayed when the mobile phone's message memory is full. The symbol is no longer displayed if you delete messages.

### Function restrictions

Text messages cannot be written while the vehicle is in motion.

### Prerequisites

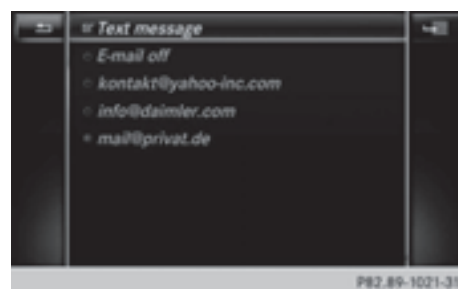
To use the message functions, the connected mobile phone must support the MAP Bluetooth® profile. When connecting the mobile phone, you may have to accept the prompt for the MAP Bluetooth® profile.

With some mobile phones, some settings still have to be made after connecting to COMAND (see the manufacturer's operating instructions). The messages are displayed the next time you connect to COMAND.

An e-mail account must be set up on the mobile phone for the e-mail function (see the manufacturer's operating instructions).

### Settings

#### Calling up the settings menu for messages



- ▶ To call up the telephone menu: press the **TEL** button.
- ▶ To switch to the menu bar: slide **☉**↓ the controller.
- ▶ To select **☒**: turn and press the controller. The message menu is displayed.
- ▶ To switch to the menu bar: slide **☉**↓ the controller.
- ▶ To select **Settings**: turn and press the controller. The text message settings and the available e-mail accounts of the connected mobile phone will be displayed.

### Configuring the text messages displayed

---

- ▶ Call up the settings menu for messages (▷ page 138).
- ▶ To highlight **Text Message**: turn the controller.
- ▶ To select **☒**: slide **☉**→ the controller. A menu with the following options is shown:
  - **All Messages**  
All the messages are displayed.
  - **New Messages**  
Only the messages that are new on the mobile phone are displayed.
  - **Off**  
The messages are not displayed automatically. You can display the 100 newest text messages from the mobile phone using the **Download** option in the message menu.
- ▶ To select the required option: turn and press the controller.

### Configuring the e-mails displayed

---

- ▶ Call up the settings menu for messages (▷ page 138).
- ▶ To highlight an e-mail account: turn the controller.
- ▶ To select **☒**: slide **☉**→ the controller.

- ▶ To select **Automatic Download**: turn and press the controller. A menu with the following options is shown:
  - **All Messages**  
All the messages are displayed.
  - **New Messages**  
Only the messages that are new on the mobile phone are displayed.
  - **Off**  
The messages are not displayed automatically. You can display the 100 newest text messages from the mobile phone using the **Download** option in the message menu.
- ▶ To select the required option: turn and press the controller.

### Configuring an e-mail account

---

- ▶ Call up the settings menu for messages (▷ page 138).
- ▶ To select an e-mail account: turn and press the controller. The e-mail account is now configured. E-mails can now be received and sent in COMAND.

### Deactivating the e-mail function



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- ▶ Call up the settings menu for messages (▷ page 138).
- ▶ To select **E-Mail Off**: turn and press the controller. E-mail reception is deactivated.





### Changing the displayed name of the e-mail account

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- ▶ Call up the settings menu for messages (▷ page 138).
- ▶ To highlight an e-mail account: turn the controller.

- ▶ To select : slide  the controller.
- ▶ To select **Own E-Mail Address**: turn and press the controller.  
The input menu for entering your own e-mail address is displayed.

#### Downloading messages manually

- ▶ To call up the telephone menu: press the  button.
- ▶ To switch to the menu bar: slide  the controller.
- ▶ To select : turn and press the controller.  
The message menu is displayed.
- ▶ To switch to the menu bar: slide  the controller.
- ▶ To select **Download**: turn and press the controller.

#### Downloading text messages and e-mails from the phone

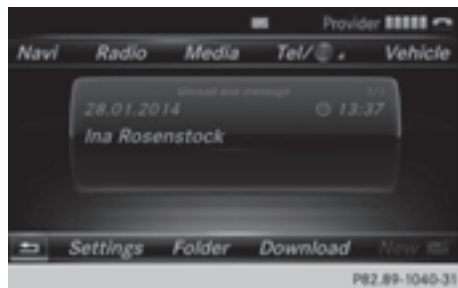
- ▶ Select **From the Phone**.  
The messages are downloaded. If you have selected **Automatic Download** in the e-mail settings, manual downloading is not possible.

#### Updating from the e-mail server by the mobile phone





- ▶ Select **From the E-Mail Server**.  
The e-mails in the mobile phone are updated.  
This function is not supported by all mobile phones.

#### Reading messages

##### In the message menu

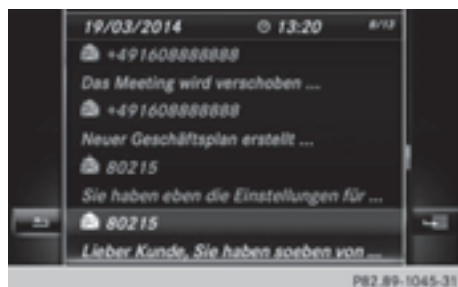







The message menu contains all the unread text messages and e-mails. If the corresponding folder is called up, the messages are displayed sorted by text messages and e-mails.

- ▶ To call up the telephone menu: press the  button.
- ▶ To switch to the menu bar: slide  the controller.
- ▶ To select : turn and press the controller.  
The message menu is displayed with the unread messages.
- ▶ To select the message: turn and press the controller.  
The message text is displayed.
- ▶ **To close the message text**: press the  button.

If you want to read messages that have already been read again, you have to call up the corresponding message folder ([▷ page 140](#)).

##### In the message folder




- ▶ To call up the telephone menu: press the  button.
- ▶ To switch to the menu bar: slide  the controller.
- ▶ To select : turn and press the controller. The message menu is displayed.
- ▶ To switch to the menu bar: slide  the controller.
- ▶ To select **Folder**: turn and press the controller.
- ▶ To select the desired folder in **Text Message** or **E-Mail** category: turn and press the controller. The selected folder is displayed.
- ▶ To select the message: turn and press the controller. The message is displayed.
- ▶ To scroll through the message or select phone numbers in the text: turn the controller. The display scrolls up or down line by line, or skips to the next or previous telephone number and automatically highlights it.
- ▶ **To close the message text**: press the  button.

**The following sub-folders can be selected for text messages and e-mails:**

- **Inbox**  
This folder contains all the incoming messages.
  - **Outbox**  
This folder contains all the outgoing messages.
  - **Drafts**  
This folder contains all the messages that you have saved as a draft.
- i** Folders cannot be selected if they are empty.

Depending on the mobile phone used, the sub-folder function may be available.








### Read-aloud function for messages

- ▶ To start the read-aloud function: press the controller when the message is displayed.
  - ▶ To select **Read Aloud**: turn and press the controller. COMAND reads out the message.
  - ▶ To cancel the read-aloud function: press the  button.
- or
- ▶ Press the controller, select **Cancel Read-Aloud Function** and press the controller again.

You can set the language (▷ page 48) and the speed (▷ page 44) of the read-aloud function.

### Displaying details and phone numbers

COMAND can also show a shortened sender display in full.

- ▶ To call up the telephone menu: press the  button.
- ▶ To switch to the menu bar: slide  the controller.
- ▶ To select : turn and press the controller. The message menu is displayed.
- ▶ To switch to the menu bar: slide  the controller.
- ▶ To select **Folder**: turn and press the controller.
- ▶ To select **Text Message** or **E-Mail**: turn and press the controller. The selected folder is displayed.
- ▶ To highlight the desired message: turn the controller.
- ▶ To select : slide  the controller.
- ▶ To select **Details**: turn and press the controller. The detailed view appears.
- ▶ **To close the detailed display**: slide  the controller.

### Writing text messages

#### Writing a new text message



Observe the requirements for the message function (▷ page 138).

- ▶ To call up the telephone menu: press the **TEL** button.
- ▶ To switch to the menu bar: slide **⊙↓** the controller.
- ▶ To select **☒**: turn and press the controller. The message menu is displayed.
- ▶ To switch to the menu bar: slide **⊙↓** the controller.
- ▶ To select **New**: turn and press the controller.
- ▶ To select **Text Message**: turn and press the controller. The text message input menu is displayed. The **To**: input line is selected.

#### Entering a recipient

- ▶ Enter characters using the controller (▷ page 32) or the number keypad.
- or
- ▶ To enter a phone number from the phone book: select the **☎** symbol. The contacts from the address book which have a phone number are displayed.
- ▶ Search for and select an entry (▷ page 124). The number is copied to the recipient line.

#### Entering text and sending text messages

- ▶ To select an input line for text: select **↓** in the character bar.
- ▶ Enter characters.

COMAND contains templates which you can use when writing your messages (▷ page 143).

- ▶ To send the text message: select **OK**.

#### Answering a text message

Observe the requirements for the message function (▷ page 138).

- ▶ Display the message (▷ page 140).
- ▶ Press the controller.
- ▶ To select **Reply**: turn and press the controller. The text message input menu is displayed. The addressee's details are automatically filled in using the details in the original message.

### Writing e-mails

#### Writing a new e-mail




Observe the requirements for the message function (▷ page 138).

- ▶ To call up the telephone menu: press the **TEL** button.
- ▶ To switch to the menu bar: slide **⊙↓** the controller.
- ▶ To select **☒**: turn and press the controller. The message menu is displayed.
- ▶ To switch to the menu bar: slide **⊙↓** the controller.




- ▶ To select **New**: turn and press the controller.
- ▶ To select **E-Mail**: turn and press the controller.  
The e-mail input menu appears. The **To:** input line is selected.


### Entering a recipient

- ▶ Enter characters using the controller (▷ page 32) or the number keypad.  
or
- ▶ To insert an e-mail address from the address book: select the  symbol.  
The contacts from the address book which have an e-mail address are displayed.
- ▶ Search for and select an entry (▷ page 124).  
The e-mail address is copied to the address line.

### Entering the subject

- ▶ To select the **Subject:** input line: select  in the character bar.
- ▶ Enter characters.

### Entering text and sending e-mails

- ▶ To select an input line for text: select  in the character bar.
- ▶ Enter characters.  
COMAND contains templates which you can use when writing your messages (▷ page 143).
- ▶ To send the e-mail: select **OK**.

### Answering an e-mail

Observe the requirements for the message function (▷ page 138).

- ▶ Display the message (▷ page 140).
- ▶ To call up a menu: press the controller.
- ▶ To select **Reply**: turn and press the controller.  
The e-mail input menu appears. The addressee's details are automatically filled in using the details in the original message.

When replying to an e-mail, you can also select **Reply to All** instead of **Reply**. In this

case, the reply is sent not just to the sender but to all those who received the original message.

### Forwarding an e-mail

Observe the requirements for the message function (▷ page 138).

- ▶ Display the message (▷ page 140).
- ▶ To call up a menu: press the controller.
- ▶ To select **Forward**: turn and press the controller.  
The input menu appears. The subject line is automatically filled in with the same details as those in the original message.

### Text templates

#### Using text templates






- ① Displays text templates
- ▶ Select the input line for a text message (▷ page 142) or e-mail (▷ page 142).
- ▶ To select text templates ① in the character bar: turn and press the controller.  
The text templates are displayed.
- ▶ To select and insert a text template: turn and press the controller.  
The text template is inserted into the text message or e-mail.

### Editing text templates



① Displays text templates

- ▶ Select the input line for a text message (▷ page 142) or e-mail (▷ page 142).
- ▶ To select text templates ① in the character bar: turn and press the controller. The text templates are displayed.
- ▶ To highlight the text template to be edited: turn the controller.
- ▶ To select : slide  the controller.
- ▶ To select **Edit**: turn and press the controller. The text template is displayed in an input line.
- ▶ Enter characters using the controller (▷ page 32) or the number keypad.
- ▶ To adopt changes to the text template, select : turn and press the controller. The text template has been changed.

### Calling a text message sender

- ▶ Display the message (▷ page 140).
- ▶ To call up a menu: press the controller.
- ▶ To select **Call Sender**: turn and press the controller. The call is made.

### Using a phone number in the text

Numbers in text messages that are highlighted can be used.

- ▶ To select a usable telephone number while the message is displayed: turn the controller.
- ▶ To select **Use**: press the controller.
- ▶ To select **Call**: turn and press the controller. The call is made.

**i** It is possible that a highlighted numerical sequence may not contain a telephone number.

**i** You can use the "New entry" or "Add no." functions to save this telephone number or to add it to an existing entry.

### Storing sender as a new contact

#### Storing the sender of a text message



- ▶ To call up the menu when a text message is displayed: press the controller.
- ▶ To select **Save Number**: turn and press the controller.
- ▶ Select a number category, e.g. **Home**.
- ▶ Select a telephone category, e.g. **Mobile Phone**.
- ▶ Select **Continue**. The input line for the name of the new contact is displayed. The input line for the telephone number is filled in automatically.
- ▶ Enter characters using the controller (▷ page 32) or the number keypad.
- ▶ To finish the entry: select **OK**. The new contact has been created.

#### Saving the sender of an e-mail

- ▶ To call up the menu when an e-mail is displayed: press the controller.
- ▶ To select **Save Sender's E-Mail Address**: turn and press the controller. The input line for the name of the new contact is displayed. The input line for the e-mail address is filled in automatically.

- ▶ Enter characters using the controller (▷ page 32) or the number keypad.
- ▶ To finish the entry: select **OK**.  
The new contact has been created.

### Deleting messages

- ▶ Call up the message folder (▷ page 140).
- ▶ To select the message: turn and press the controller.
- ▶ To select : slide  the controller.
- ▶ To select **Delete**: turn and press the controller.
- ▶ To select **Yes**: turn and press the controller.  
The message is deleted from the mobile phone and COMAND.

or

- ▶ To select **No**: turn and press the controller.  
The process is canceled.

**i** This delete function is not supported by all mobile phones. The **Delete failed**. message then appears.



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### Your COMAND equipment

These operating instructions describe all standard and optional equipment available for your COMAND system at the time of purchase. Country-specific differences are possible. Please note that your COMAND system may not be equipped with all the features described. This also applies to safety-relevant systems and functions. Therefore, the equipment on your COMAND system may differ from that in the descriptions and illustrations. Should you have any questions concerning equipment and operation, please consult an authorized Mercedes-Benz Center.

### Important safety notes

#### WARNING

If you operate information systems and communication equipment integrated in the vehicle while driving, you will be distracted from traffic conditions. You could also lose control of the vehicle. There is a risk of an accident.

Only operate the equipment when the traffic situation permits. If you are not sure that this is possible, park the vehicle paying attention to traffic conditions and operate the equipment when the vehicle is stationary.

You must observe the legal requirements for the country in which you are driving when operating the system.

### General notes

#### Connection difficulties while the vehicle is in motion

The connection may be lost if:

- the mobile phone network coverage is insufficient
- the vehicle has moved into a mobile phone cell with no free channels
- the SIM card used is not compatible with the network available

#### Function restrictions (Canada)

You will not be able to use the Mercedes-Benz Apps and Internet connection, or will no longer be able to use them, or may have to wait before using them, in the following situations:

- when the mobile phone is switched off
- if your mobile phone has not been enabled for Internet access
- if the Bluetooth® function is switched off on COMAND and the desired phone is supposed to be connected via Bluetooth®
- if the Bluetooth® function is switched off on the mobile phone and the phone is supposed to be connected via Bluetooth®
- if neither the mobile phone network nor the mobile phone allow simultaneous use of a phone and an Internet connection
- if the mobile phone has not been enabled for Internet access via Bluetooth®

The driver is not permitted to call up websites while driving and use of the Mercedes-Benz Apps is restricted.

- i** It is possible that you may not be able to receive calls when an Internet connection is active. This depends on the mobile phone and the mobile phone network used.

### Conditions for access

**USA:** to use Mercedes-Benz Apps and Internet access, mbrace must be activated and operational. Furthermore, mbrace must be activated for Mercedes-Benz Apps and Internet access. Take note of the connection priorities. An emergency call has the highest priority. When a service call, e.g. a breakdown service call or the MB Info Call, is active, an emergency call can still be initiated. A service call, on the other hand, has priority over a current Internet connection. Therefore, you cannot establish an Internet connection during a service call.

**Canada:** a mobile phone must be connected via Bluetooth® (> page 114) with COMAND. Furthermore, you need a valid mobile service contract with a data option, which is used to calculate the associated connection costs.

#### Conditions for a Bluetooth® connection:

- The mobile phone supports at least one of the Bluetooth® profiles DUN (Dial-Up Networking) or PAN (Personal Area Network).

The Bluetooth® profiles DUN and PAN enable the Internet connection of the mobile phone to be made available to the system.

The terms of use are shown when the system is used for the first time and then once a year thereafter. Only read and accept the terms of use when the vehicle is stationary.

The driver is not permitted to call up websites while driving and use of the Mercedes-Benz Apps is restricted.

- i** The availability of individual Mercedes-Benz Apps may vary depending on the country.



### Setting up an Internet connection (Canada)

#### Procedure and general information

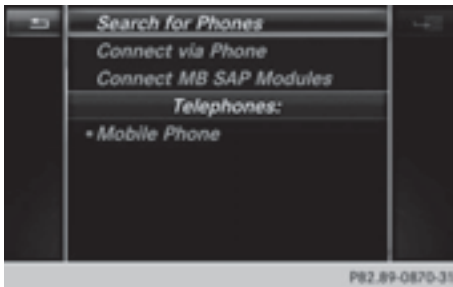
**USA:** to use Mercedes-Benz Apps and Internet access, mbrace must be activated and operational. Furthermore, mbrace must be activated for Mercedes-Benz Apps and Internet access. No further settings are required.

**Canada:** in order to set up a mobile phone for Internet access, the mobile phone must be connected via Bluetooth® (> page 114) with COMAND. If you are using Internet access for the first time, you must enable the connected mobile phone for Internet access (> page 149). If the connected mobile phone supports the Bluetooth® PAN profile, you do not need to make additional settings. The Internet connection is established. If the connected mobile phone does not support the named Bluetooth® profile, predefined (> page 150) or manual access data (> page 150) must be set.

#### Enabling the mobile phone for Internet access

- ▶ To call up the telephone menu: press the **TEL** button.
- ▶ To switch to the main function bar: slide **↑**  the controller.
- ▶ To select **TEL/** : press the controller.
- ▶ To select **Internet:** turn and press the controller.  
The menu with the Internet functions is displayed.
- ▶ To switch to the menu bar: slide **⊙** **↓** the controller.
- ▶ To select **Settings:** turn and press the controller.

- ▶ To select **Configure Internet Settings**: turn and press the controller. The device list is displayed.
- ▶ To select **Search for Bluetooth Phone**: turn and press the controller. Mobile phones are displayed that:
  - fulfill the conditions for the Internet functions
  - have not yet been set up for the Internet function



- ▶ To select a mobile phone from the device list: turn the controller and press to confirm. If the mobile phone supports the Bluetooth® PAN profile, Internet access is set up. You can use the Internet functions. If the connected mobile phone does not support the named Bluetooth® profile, predefined (▷ page 150) or personalized access data (▷ page 150) must be set.

#### Setting access data of the mobile phone network provider

##### Selecting the predefined access data of the mobile phone network provider

- ▶ To select **Predefined Settings**: turn and press the controller. A list of countries appears.
- ▶ To select **Confirm Settings**: turn and press the controller. If the data is not correct, you can edit the settings (▷ page 152).

If the mobile phone network provider provides multiple access data options, the relevant access data still has to be selected. This depends on the data package used, for example.

The access data for the mobile phone network provider is selected once for the mobile phone connected and is loaded again each time the mobile phone is connected. Establishing a connection (▷ page 152).

You must set the access data of the mobile phone network provider who provides the SIM card and the associated data package (access settings) for the connected mobile phone. The access data remains the same when you are in a different country (roaming). The access data of another network is **not** selected.

##### Manually setting the access data of the mobile phone network provider

- ▶ To select **Manual Settings**: turn and press the controller. An overview of the provider settings appears.
- ▶ Set access data (▷ page 150).
- ▶ To confirm settings: select **Confirm Settings** and turn and press the controller.

The access data for the mobile phone network provider is selected once for the mobile phone connected and is loaded again each time the mobile phone is connected.

You must set the access data of the mobile phone network provider who provides the SIM card and the associated data package (access settings) for the connected mobile phone. The access data remains the same when you are in a different country (roaming). The access data of another network is **not** selected.

##### Setting access data

Set the access data in accordance with your data package. You can contact your mobile



phone network provider to obtain the precise access data.

**Explanation of the access data**

Input field	Meaning
Phone Number:	Access number for establishing the connection The access number depends on the mobile phone used. For GSM/UMTS mobile phones, *99***1# is used as a standard.
Access Point:	APN network access point (Access Point Name) You can obtain this information from your mobile phone network provider. Entry is not necessary for all mobile phone network providers and mobile phones.
PDP Type:	Internet protocol used. You can obtain this information from your mobile phone network provider.
User ID:	The user identification can be obtained from your mobile phone network provider. Entry is not necessary for all mobile phone network providers.
Password:	The password can be obtained from your mobile phone network provider. Entry is not necessary for all mobile phone network providers.

Input field	Meaning
Auto DNS:	Automatic allocation of DNS servers is activated. If the function is deactivated, the DNS server addresses must be entered manually. DNS (Domain Name Service)
DNS1: DNS2:	Fields for entering the DNS server addresses manually. The address can be obtained from your mobile phone network provider.

**Managing existing access data**

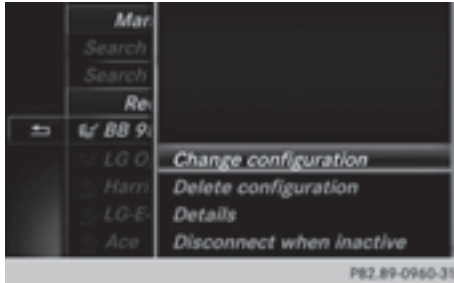
**Calling up the device list**





- ▶ To call up the telephone menu: press the **TEL** button.
- ▶ To switch to the main function bar: slide **↑** the controller.
- ▶ To select **TEL/**: press the controller.
- ▶ To select **Internet**: turn and press the controller.  
The menu with the Internet functions is displayed.
- ▶ To switch to the menu bar: slide **⊙↓** the controller.

- ▶ To select **Settings**: turn and press the controller.
- ▶ To select **Configure Internet Settings**: turn and press the controller. The device list is displayed.

### Editing the access data



The mobile phone must be connected with the system for the access data to be changed. When the Internet connection is active, you cannot edit or delete the access data of the currently set mobile phone network provider.



- ▶ Call up the device list (▷ page 151).
- ▶ To highlight the desired mobile phone in the device list: turn the controller.
- ▶ To select : slide  the controller.
- ▶ To select **Change Configuration**: turn and press the controller.
- ▶ Select **Predefined Settings** or **Manual Settings**.

The provider settings are displayed.

In order to edit the access data of the mobile phone network provider you have two options:

- Option 1: select the predefined access data of the mobile phone network provider (▷ page 150).
- Option 2: manually set the access data of the mobile phone network provider (▷ page 150).

### Canceling Internet access permissions for a mobile phone

- ▶ Call up the device list (▷ page 151).
- ▶ To highlight the desired mobile phone in the device list: turn the controller.
- ▶ To select : slide  the controller.
- ▶ To select **Delete Configuration**: turn and press the controller. A prompt appears asking whether you wish to delete the Internet configuration.
- ▶ To select **Yes**: turn and press the controller. The Internet access permission for the mobile phone is now canceled. The mobile phone can now no longer be used by the system for Internet functions.

or

- ▶ To select **No**: turn and press the controller. The process is canceled.

### Establishing/ending the connection

#### Establishing the connection

Read the conditions for establishing a connection (▷ page 149).

A connection can be established by:

- entering a web address
- calling up the Mercedes-Benz mobile website
- calling up a Mercedes-Benz App
- calling up a Favorite.

#### Ending the connection

- ▶ Press **Cancel** in the connections window.

### Connection status



- ① Display of existing connection and signal strength of the mobile phone network

In most cases, the current connection status is then shown in the status bar when you switch to another main function.

### Detailed connection status

- ▶ To call up the telephone menu: press the **TEL** button.
- ▶ To switch to the main function bar: slide ↑⊙ the controller.
- ▶ To select **TEL**/🌐: press the controller.
- ▶ To select **Internet**: turn and press the controller.  
The menu with the Internet functions is displayed.
- ▶ To switch to the menu bar: slide ⊙↓ the controller.
- ▶ To select **Settings**: turn and press the controller.
- ▶ To select **Connection Status**: turn and press the controller.  
The following information is displayed:
  - the volume of transferred data
  - connection status
  - the device name of the mobile phone
  - name of provider

### Ending the connection

**USA:** you cannot cancel the connection yourself. The Internet connection is automatically

terminated if the system does not recognize any user input within a five-minute time period.

### Canada:

- ▶ To call up the telephone menu: press the **TEL** button.
- ▶ To switch to the main function bar: slide ↑⊙ the controller.
- ▶ To select **TEL**/🌐: press the controller.
- ▶ To select **Internet**: turn and press the controller.  
The menu with the Internet functions is displayed.
- ▶ To switch to the menu bar: slide ⊙↓ the controller.
- ▶ To select the scissors symbol: turn and press the controller.

If the mobile phone Internet connection is canceled, COMAND tries to reconnect. You should therefore always close the connection on COMAND.

### Google™ local search

#### Calling up Local Search



You do not need a Google™ account to use Local Search.

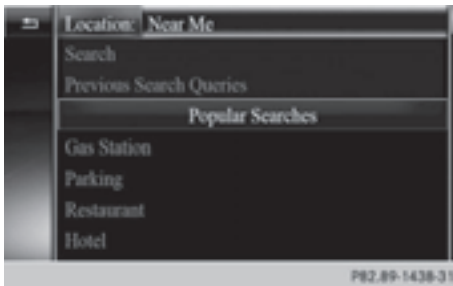
- ▶ To call up the telephone menu: press the **TEL** button.
- ▶ To switch to the main function bar: slide ↑⊙ the controller.
- ▶ To select **TEL**/🌐: press the controller.

- ▶ To select **Internet**: turn and press the controller.  
The menu with the Internet functions is displayed.
- ▶ To select **Mercedes-Benz Apps**: turn and press the controller.
- ▶ To select **Local Search**: turn and press the controller.

Further information on how to enter the search position and search term (▷ page 154).

- i** You will first need to register COMAND before you can use the Internet functions. To do so, you have to enter your name and postal address once in the vehicle and confirm the general terms and conditions.

#### Entering a search position and search term



- ▶ Call up Local Search (▷ page 153).
- ▶ To enter the search position: press the controller.  
The following options are available:
  - **Nearby**  
Searches for destinations near the current vehicle position
  - **In the Vicinity of the Destination**  
You can search for destinations in the vicinity of the destination if route guidance is active.
- ▶ To select the search position: turn and press the controller.

- ▶ To select **Search**: turn and press the controller.  
The input menu for the search term is displayed.
- ▶ Enter characters using the controller (▷ page 32) or the number keypad.
- ▶ To complete the entry and start the search, select **OK**: turn and press the controller. The search results are displayed.

- i** Google™ determines how the search results are sorted; this is not necessarily based on the shortest distance.

Further information on how to make use of a search result (▷ page 154).

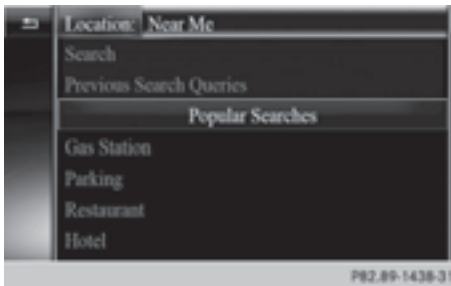
#### Using search results

- ▶ To select a search result: turn and press the controller.  
The following options are available:
  - **Details**  
The address of the selected entry is displayed.
  - **Set as Destination**  
The navigation is called up. You can use the search result as the destination for route calculation. The search result is immediately stored in the **From Last Destinations** memory. You can take the destination from this memory and save it permanently in the contacts.
  - **Call**  
The telephone menu is called up and a call is activated. If there is no phone number available, the menu item cannot be selected.
  - **Google Street View**  
Google Street View™ is called up. If no Google Street View™ information is available, a corresponding message appears.
  - **Panoramio by Google**

You see pictures of places worth seeing in the vicinity of the search result.

- ▶ To select the option: turn and press the controller.

### Popular searches



- ▶ Call up Local Search (▷ page 153).
- ▶ To select a search position, e.g. **In the Vicinity of the Destination**: turn and press the controller.
- ▶ To select search queries in the **Popular Searches** section: turn and press the controller. The search results are displayed.

### Search history

You can use this function if search queries have already been carried out.

- ▶ Call up Local Search (▷ page 153).
- ▶ To select the search position, e.g. **At current location**: turn and press the controller.
- ▶ To select **Search history**: turn and press the controller. The most recent search queries are displayed.

## Destination/route download

### Prerequisites

To download navigation locations you need a Google™ account and your vehicle identifica-

tion number. Further information about the vehicle identification number (VIN) (▷ page 157).

**USA: to download navigation locations, the mbrace system must be**

- activated
- operational
- activated for the services of the system and for Internet access

### Procedure and general information

Sign into your Google™ account on the Internet. Use the Google Maps™ website to send the destination to a server (▷ page 155). Using the **Download POI** App, the destination is displayed in the vehicle (▷ page 156).

The destination can be:

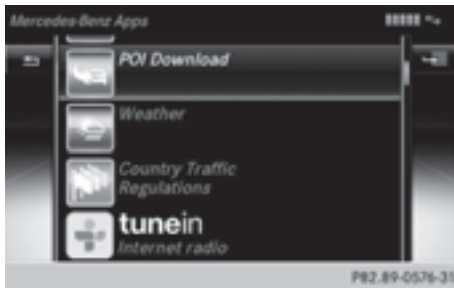
- imported (▷ page 157)
- used for route guidance (▷ page 156)
- called up (▷ page 156)
- deleted from the server (▷ page 157).

### Sending destinations to the server

- ▶ Sign into your Google™ account.
- ▶ Call up the Google Maps™ website.
- ▶ Enter a destination.
- ▶ Click "More" at the destination.
- ▶ Click "Send".
- ▶ Enter the corresponding information in the boxes shown.
- ▶ Select "Send to car".
- ▶ Select Mercedes-Benz as the vehicle brand.
- ▶ Enter the mbrace e-mail address or the vehicle identification number. Further information about the vehicle identification number (▷ page 157).
- ▶ Click "Send". The destination is sent to the server.

The availability of the destination/route download function is country-dependent.

### Displaying destinations in the vehicle



- ▶ To call up the telephone menu: press the **TEL** button.
- ▶ To switch to the main function bar: slide **↑** the controller.
- ▶ To select **TEL**/**🌐**: press the controller.
- ▶ To select **Internet**: turn and press the controller.  
The menu with the Internet functions is displayed.
- ▶ To select **Mercedes-Benz Apps**: turn and press the controller.
- ▶ To select **Download POI**: turn and press the controller.  
Available destinations are shown in the list.
- ▶ To select and download a destination: turn and press the controller.
- ▶ To exit destination download: select **Close**.

Further information on how to use the destination for route guidance (▷ page 156).

Further information on importing the destination (▷ page 157).

Further information on deleting the destination (▷ page 157).

You can save up to 50 destinations for your vehicle on the server and display these in the list. If you send further destinations to the server, the oldest entries are deleted from the list.

### Using destinations

#### Displaying details



- ▶ Display the destination in the vehicle (▷ page 156).
- ▶ To highlight a destination: turn the controller.
- ▶ To select **📄**: slide **⊙** → the controller.
- ▶ To select **Details**: turn and press the controller.  
The destination address is shown.



#### Using a destination for route guidance

- ▶ Display the destination in the vehicle (▷ page 156).
- ▶ To highlight a destination: turn the controller.
- ▶ To select **📄**: slide **⊙** → the controller.
- ▶ To select **Set as Destination**: turn and press the controller.  
You then switch to navigation mode and can start route calculation.  
The destination is entered in the list of last destinations.

#### Calling up the destination



You can use the function if:

- a mobile phone is connected (▷ page 114)
- the destination address contains a telephone number

- ▶ Display the destination in the vehicle (> page 156).
- ▶ To highlight a destination: turn the controller.
- ▶ To select : slide  the controller.
- ▶ Select **Call**.  
You then switch to the telephone function and make the call (> page 119).



### Importing destinations

You can save destinations and routes on an SD card when importing.

- ▶ Insert the SD memory card (> page 183).
- ▶ Display the destination in the vehicle (> page 156).
- ▶ To highlight a destination: turn the controller.
- ▶ To select : slide  the controller.
- ▶ Select **Import**.  
The entry is saved on the SD card.

### Deleting a destination from the server

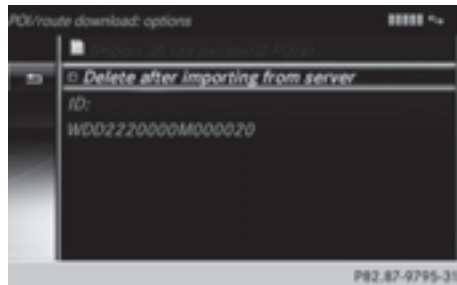
Destinations on the server are automatically deleted after seven days.







- ▶ Display the destination in the vehicle (> page 156).
- ▶ To highlight a destination: turn the controller.
- ▶ To select : slide  the controller.
- ▶ Select **Delete**.  
A prompt appears asking whether the destination should be deleted.
- ▶ To select **Yes**: turn and press the controller.  
The phone number is deleted.

or

- ▶ To select **No**: turn and press the controller.  
The process is canceled.




### Displaying the vehicle identification number (VIN)






- ▶ To call up the telephone menu: press the **TEL** button.
- ▶ To switch to the main function bar: slide   the controller.
- ▶ To select **TEL**/: press the controller.
- ▶ To select **Internet**: turn and press the controller.  
The menu with the Internet functions is displayed.
- ▶ To select **Mercedes-Benz Apps**: turn and press the controller.
- ▶ To select **Download POI**: turn and press the controller.
- ▶ To select : slide  the controller.  
The vehicle identification number is displayed.
- ▶ **To exit the menu**: press the  button.

### Deleting destinations automatically after importing to the server

Destinations on the server are automatically deleted after seven days.

- ▶ To call up the telephone menu: press the **TEL** button.
- ▶ To switch to the main function bar: slide   the controller.
- ▶ To select **TEL**/: press the controller.
- ▶ To select **Internet**: turn and press the controller.  
The menu with the Internet functions is displayed.

- ▶ To select **Mercedes-Benz Apps**: turn and press the controller.
- ▶ To select **Download POI**: turn and press the controller.
- ▶ To select : slide  the controller.
- ▶ To select **Delete after importing to the server**: turn and press the controller. Switch the setting on  or off .
- ▶ **To exit the menu**: press the  button.

## Further Mercedes-Benz Apps

### General notes

To be able to use Mercedes-Benz Apps, you first have to register. To do so, you have to enter your name and postal address once in the vehicle and confirm the general terms and conditions. A message to this effect appears the first time you call up the online and Internet functions.




For individual Mercedes-Benz Apps, it may be necessary to pay license fees before using. Use is then limited to a certain period of time. License fees must be paid again for use beyond this time period.

### Mercedes-Benz mobile website






Connecting to the Internet: (▷ page 152)

The online functions contain the Mercedes-Benz Mobile Website as a predefined favorite.

- ▶ Press the  button. The last function called up appears.
- ▶ Select **TEL/** in the main function bar by sliding , turning and pressing the controller. A menu appears.
- ▶ To select **Internet**: turn the controller and press to confirm. The menu for the Internet functions appears.
- ▶ Select the **Mercedes-Benz Mobile Website** menu. The Mercedes-Benz home page appears.
- i** You cannot delete the **Mercedes-Benz Mobile Website** menu.

### Calling up Mercedes-Benz Apps

- ▶ To call up the telephone menu: press the  button.
- ▶ To switch to the main function bar: slide  the controller.
- ▶ To select **TEL/**: press the controller.
- ▶ To select **Internet**: turn and press the controller. The menu with the Internet functions is displayed.
- ▶ To select **Mercedes-Benz Apps**: turn and press the controller. The available **Mercedes-Benz Apps** are displayed.
- ▶ To select the desired app: turn and press the controller.



Additional Mercedes-Benz Apps can be purchased on the Mercedes-Benz website. You can find further information at:

**http://apps.mercedes-benz.com/apps/**

The available features are country-dependent.








### Closing Mercedes-Benz Apps

- ▶ Press the  button.  
The Internet menu appears.
- or
- ▶ Press the  button for longer than two seconds.  
The Mercedes-Benz Apps menu or the Internet menu appears.

### Resetting adjustments

With the reset function, all Mercedes-Benz Apps settings are reset to the factory settings.

- ▶ To call up the telephone menu: press the  button.
- ▶ To switch to the main function bar: slide  the controller.
- ▶ To select **TEL**/: press the controller.
- ▶ To select **Internet**: turn and press the controller.  
The menu with the Internet functions is displayed.
- ▶ To select **Mercedes-Benz Apps**: turn and press the controller.  
The available **Mercedes-Benz Apps** are displayed.
- ▶ To select : slide  the controller.
- ▶ To select **Reset**: turn and press the controller.  
A prompt appears asking whether you really wish to reset.
- ▶ To select **Yes**: turn and press the controller.  
The settings are reset.
- or
- ▶ To select **No**: turn and press the controller.  
The process is canceled.

### Web browser





#### Calling up a website

##### Function restrictions



Internet pages cannot be shown while the vehicle is in motion.

##### Entering a web address




- ▶ To call up the telephone menu: press the  button.
- ▶ To switch to the main function bar: slide  the controller.
- ▶ To select **TEL**/: press the controller.
- ▶ To select **Internet**: turn and press the controller.  
The menu with the Internet functions is displayed.
- ▶ To select **www**: turn and press the controller.  
An input menu for the web address is displayed.
- ▶ Enter characters using the controller or the number keypad.
- ▶ To finish entry and call up a website: select  .

##### Selecting a web address from the list

- ▶ When the character bar is displayed, slide  the controller.
- ▶ To select the desired web address: turn and press the controller.  
The web address can still be changed as desired.
- ▶ To call up a website: select  .  
The website is called up.



### Navigating the website







Step	Result
<ul style="list-style-type: none"> <li>▶ Turn the controller.</li> </ul>	Navigates from one selectable item (e.g. link, text field or menu) to the next and highlights the respective element on the website.
Sliding the controller: <ul style="list-style-type: none"> <li>▶ Left or right ←○→</li> <li>▶ Up or down ↑○↓</li> <li>▶ Diagonally ↗○↘</li> </ul>	Moves the pointer on the page.
<ul style="list-style-type: none"> <li>▶ Press the controller.</li> </ul>	Opens the selected item.
<ul style="list-style-type: none"> <li>▶ Press .</li> </ul>	Calls up the menu.

### Menu functions



- ① Closes the browser
- ② Back or forwards
- ③ Updates or cancels
- ④ URL entry
- ⑤ Favorites
- ⑥ Options



- ▶ **To show the menu:** press the  button.
- ▶ **To call up the Options menu:** select : turn and press the controller.

- ▶ **To close the website:** select .
- ▶ **To call up the previous website:** select .
- ▶ **To call up the next website:** select .
- ▶ **To refresh the website:** select . The website is refreshed. This procedure may take some time.
  - ⓘ While the website is loading, a cross appears in the menu. This can be used to cancel the loading procedure.
- ▶ **To enter a URL:** select .
- ▶ Enter a web address (URL) (▶ page 159).
- ▶ **Favorites:** select . The Favorites menu appears (▶ page 162).



### Options menu

#### Adding to bookmarks

Adds the current website to the favorites. The website can then be called up using the menu. You can store up to 20 favorites in the menu.






- ▶ **To show the menu:** press the  button.
- ▶ To select : turn and press the controller.
- ▶ Select **Add to Bookmarks**. The message: **The website was added to bookmarks** appears.

#### Current URL

- ▶ **To show the menu:** press the  button.
- ▶ To select : turn and press the controller.
- ▶ Select **Current URL**. The URL appears.



#### Zoom

You can use this function to enlarge web pages.

- ▶ **To show the menu:** press the  button.
- ▶ To select : turn and press the controller. A menu appears. The • dot indicates the current setting.
- ▶ Select [Zoom](#).
- ▶ To navigate on the web page: slide ,  or  the controller.
- ▶ To zoom in on the web page: turn the controller.



### Jumping from link to link

You can use this function to skip from one link to the next on a website.

- ▶ **To show the menu:** press the  button.
- ▶ To select : turn and press the controller. A menu appears. The • dot indicates the current setting.
- ▶ Select [Jump From Link To Link](#). If a website has been called up and the controller is turned, the cursor jumps from link to link.



### Directional scrolling

You can use this function to scroll up and down on the web page.

- ▶ **To show the menu:** press the  button.
- ▶ To select : turn and press the controller. A menu appears. The • dot indicates the current setting.
- ▶ Select [Directional Scrolling](#). If a website has been called up and the controller is turned, the cursor moves up or down depending on the direction of the turn.

## Settings

### Overview

- ▶ **To show the menu:** press the  button.
- ▶ To select : turn and press the controller. A menu appears.
- ▶ Select [Settings](#).

You can activate or deactivate the following settings:

- [Download Images Automatically](#)  
It may take some time to download the contents of websites that contain a large amount of images. Therefore, it may be useful to deactivate this option.
- [Block Pop-Ups](#)  
Pop-ups are windows (usually with advertisements) which are displayed automatically when you call up a website. You can block these displays.
- [Activate Javascript](#)  
Javascript makes it possible to display and interact with dynamic content on the website.
- [Allow Cookies](#)  
Some websites save information in small text files (cookies) on your system. You can determine whether cookies may be stored.
- [Enable Internet Audio](#)  
You can switch the browser's audio playback on or off here.
- [Hide Scroll Bars](#)  
You can show or hide the scroll bar here.
- [Show Link Target](#)  
You can display the link's URL here.
- [Character Size](#)  
You can select the font size which is used when displaying the website.
- [Character Code](#)  
You can select a different character set here, e.g. if the characters of a website appear distorted.

### Changing settings

- ▶ To select the desired setting: turn and press the controller.  
Switch the setting on  or off .

### Changing the character size or character code.

- ▶ Select **Character Size** or **Character Code**.
- ▶ To select the setting you require: turn and press the controller.

- i** If you change the settings, the websites may not be displayed correctly.

### Deleting private data



- ▶ Press the **TEL** button.
- ▶ Select **Internet**.
- ▶ To show the menu: slide **⊙↓** the controller.
- ▶ To select **Settings**: slide **⊙↓**, turn and press the controller to confirm.  
A menu appears.
- ▶ To select **Delete Private Data**: turn and press the controller.  
A menu appears. The **•** dot indicates the current setting.
- ▶ To select the setting you require: turn and press the controller.

or

- ▶ Select **Delete All Data On Exit**.  
Switch the setting on  or off .

Option	Function
All	Deletes all personal data.
Cache	Deletes data in the cache.
Cookies	Deletes cookies that are created by websites which you have called up.
URL History	Deletes all websites visited (path).
<input checked="" type="checkbox"/> Delete All Data On Exit	If this function is activated <input checked="" type="checkbox"/> , all personal data is deleted when you exit the Internet browser.

### Favorites

#### Introduction



Favorites are frequently visited websites.

#### Creating favorites




Adding a favorite in the menu

- ▶ Press the **TEL** button.  
The last function called up appears.
- ▶ Select **TEL/⊕** in the main function bar by sliding **↑⊙**, turning and pressing the controller.  
A menu appears.
- ▶ To select **Internet**: turn and press the controller.  
The menu for the Internet functions appears.
- ▶ Select **www**.
- ▶ Enter the web address (URL) and name using the character bar and press **ok**.





### Adding to favorites

- ▶ To call up the menu: press the  button.
- ▶ To select : turn and press the controller.
- ▶ Select **Add to Bookmarks** (▷ page 160).






### Selecting favorites

- ▶ Press the  button.  
The last function called up appears.
- ▶ Select **TEL/** in the main function bar by sliding , turning and pressing the controller.  
A menu appears.
- ▶ To select **Internet**: turn and press the controller.  
The menu for the Internet functions appears.
- ▶ To select the **Internet Favorites** menu: turn and press the controller.  
The Favorites menu appears.
- ▶ Select the desired bookmark.  
The favorite is opened in a new window.



### Editing favorites

- ▶ Press the  button.  
The last function called up appears.
- ▶ Select **TEL/** in the main function bar by sliding , turning and pressing the controller.  
A menu appears.
- ▶ To select **Internet**: turn and press the controller.  
The menu for the Internet functions appears.
- ▶ To select the **Internet Favorites** menu: turn and press the controller.  
The Favorites menu appears.
- ▶ To bring the desired favorites to the front.
- ▶ To select **Edit**: slide  and press the controller.  
An input menu appears.
- ▶ Enter the web address (URL) and name using the character bar.

### Deleting favorites

- ▶ Press the  button.  
The last function called up appears.
- ▶ Select **TEL/** in the main function bar by sliding , turning and pressing the controller.  
A menu appears.
- ▶ To select **Internet**: turn and press the controller.  
The menu for the Internet functions appears.
- ▶ To select the **Internet Favorites** menu: turn and press the controller.  
The Favorites menu appears.
- ▶ Select the desired favorites.
- ▶ To select : slide  and press the controller.
- ▶ Select **Delete**.  
A prompt appears.
- ▶ Select **Yes** or **No**.  
If you select **Yes** the favorite is deleted.  
If you select **No** the process is canceled.

### Closing the browser

- ▶ Select  in the browser menu (▷ page 160)
- or
- ▶ Press the  button for longer than two seconds.  
A prompt appears, asking whether you want to close the Internet browser.
  - ▶ Select **Yes** or **No**.  
If you select **Yes** the application is closed.  
If you select **No** the process is canceled.



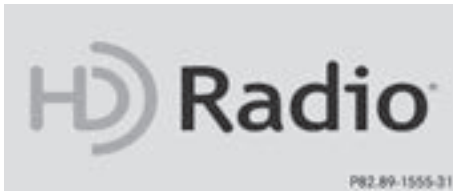
<b>Your COMAND equipment .....</b>	<b>166</b>
<b>Switching on the radio .....</b>	<b>166</b>
<b>Overview .....</b>	<b>166</b>
<b>Setting the waveband .....</b>	<b>167</b>
<b>Station .....</b>	<b>167</b>
<b>Tagging music tracks .....</b>	<b>169</b>
<b>Displaying the artist and track .....</b>	<b>169</b>
<b>Calling up sound settings .....</b>	<b>169</b>
<b>Displaying information .....</b>	<b>169</b>
<b>Satellite radio .....</b>	<b>169</b>

## Your COMAND equipment

These operating instructions describe all standard and optional equipment available for your COMAND system at the time of purchase. Country-specific differences are possible. Please note that your COMAND system may not be equipped with all the features described. This also applies to safety-relevant systems and functions. Therefore, the equipment on your COMAND system may differ from that in the descriptions and illustrations. Should you have any questions concerning equipment and operation, please consult an authorized Mercedes-Benz Center.

## Switching on the radio

- ▶ Press the **RADIO** button.  
The radio display appears. You will hear the last station played on the last waveband selected.



### Switching HD Radio on/off

- ▶ In radio mode: slide **⊕/⊖** the controller.
- ▶ Select **Options**.
- ▶ By selecting  or  before **HD Radio**, you determine whether HD radio is switched on or off.

If HD radio is switched off, the system does not switch to digital radio and it is not possible to select any sub-channels.

- i** HD Radio™ Technology Manufactured Under License From iBiquity Digital Corp. U.S. and Foreign Patents. The HD and HD Radio logos are proprietary trademarks of iBiquity Digital Corp.

## Overview



- ① Main function bar
- ② Status bar with compass display
- ③ Main display field with available stations and relevant information
- ④ Display of radio station selected
- ⑤ Radio menu bar

### Radio main function bar

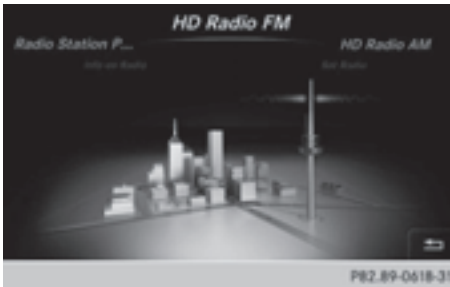
- **HD Radio FM:** HD FM radio mode
- **HD Radio AM:** HD MW radio mode
- **Sat Radio:** satellite radio
- **Info on Radio:** Digital Operator's Manual
- **Radio Station Presets:** 100 preset positions for radio stations

### Radio menu bar

- **🔍:** searches for stations by name
- **Band/Preset:** selects wavebands
- **Info:** displays additional information about the current station (radio text or Artist Experience®)
- **Sound:** sound settings, harman/kardon® Logic 7® Surround, Bang & Olufsen Beo-Sound AMG sound system



### Setting the waveband



- ▶ In radio mode: press the **RADIO** button. A menu appears with a selection of **HD Radio FM**, **HD Radio AM**, **Sat Radio**, **Info on Radio** and **Radio Station Pre-sets**.
- ▶ Turn the controller until the required waveband is in the center. Press the controller.

### Station

#### Selecting a station

#### From the main display field



All currently available stations are displayed.

- ▶ In radio mode, turn the controller until the desired station is in the center.

### Using the current station list



- ▶ In radio mode, press the controller. The station list appears with the stations currently available.
- ▶ To select the desired station: turn and press the controller.
- ▶ **i** The loudspeaker symbol in front of a station indicates the currently set station.

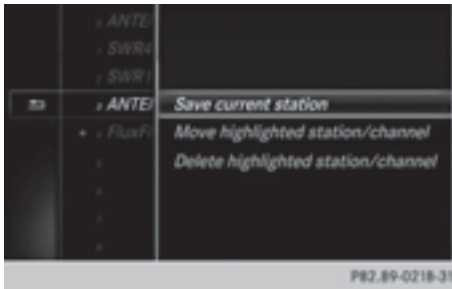
### Using frequency entry

- ▶ In radio mode: slide **⊙** the controller. The radio menu bar appears.
  - ▶ To select **Options**: turn and press the controller.
  - ▶ Select **Enter Frequency**.
  - ▶ Enter the frequency of the desired station in the entry field.
- or
- ▶ Press the **\*** key on the number keypad. An input field appears.
  - ▶ Enter the frequency of the desired station in the entry field.

### Using the search function

- ▶ In radio mode: slide **⊙** the controller. The radio menu bar appears.
- ▶ Select **🔍** and enter the first letters of the required station using the controller.
- ▶ Press **OK** to confirm. **COMAND** displays a list of available stations.
- ▶ To select stations from the list: turn the controller and press to confirm.

### Saving/deleting a station



## Radio

### Storing current stations

- ▶ In radio mode: slide  $\odot \downarrow$  the controller.
- ▶ To select **Options**: turn and press the controller.
- ▶ Select **Edit Station Preset**.
- ▶ Select the position of the required preset: turn the controller.

This can also be a preset position that is already occupied, which is then overwritten by the current station.

- ▶ Slide  $\odot \rightarrow$  the controller. An additional menu appears.
- ▶ To select the **Save Current Station/Channel** option: turn and press the controller. The currently set station is stored in the selected preset position.

or

- ▶ Set the desired station in radio mode.
- ▶ Press and hold down the preset number to be assigned on the number keypad until a tone confirms the storing process.
- ▶ If the preset number has two digits, press the first digit briefly and then press and hold down the second digit.

or

- ▶ Set the desired station in radio mode.
- ▶ Press and hold the controller until the preset list appears.
- ▶ To select the preset number: turn and press the controller. A tone confirms that the storing process was successful.

### Moving highlighted stations

- ▶ In radio mode: slide  $\odot \downarrow$  the controller.
- ▶ To select **Options**: turn and press the controller.
- ▶ Select **Edit Station Preset**.
- ▶ To select the required preset entry: turn the controller.
- ▶ Slide  $\odot \rightarrow$  the controller. An additional menu appears.
- ▶ To select the **Move Highlighted Station/Channel** option: turn and press the controller. The list of stored stations appears again.
- ▶ To move the highlighted station to the new position: turn the controller and press to confirm.

### Deleting highlighted stations

- ▶ In radio mode: slide  $\odot \downarrow$  the controller.
- ▶ To select **Options** in the radio menu bar: turn and press the controller.
- ▶ Select **Edit Station Preset**.
- ▶ To select the required preset entry: turn the controller.
- ▶ Slide  $\odot \rightarrow$  the controller.
- ▶ To select the **Delete Highlighted Station/Channel** option in the additional menu: turn and press the controller.


or

- ▶ Press the **CLEAR** button. The prompt **Do you want to delete the preset?** appears


- ▶ To select **Yes**: turn and press the controller.  
The highlighted station is deleted.
- or
- ▶ To select **No**: press the controller.  
The process is canceled.
- i** Frequencies are already stored in COMAND. There are 100 preset positions available.

### Tagging music tracks


This function allows you to transfer the music track currently playing to an Apple® device and then purchase it in the iTunes store®.

- ▶ In radio mode: slide  the controller.
- ▶ To select **Options**: turn and press the controller.
- ▶ Select **Tag This Track**.  
A message appears in COMAND about storing the track information.

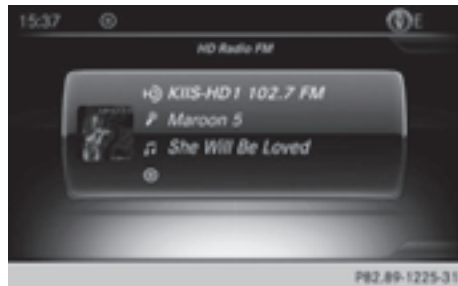
### Displaying the artist and track

- ▶ In radio mode: slide  the controller.
- ▶ To select **Options**: turn and press the controller.
- ▶ With  or  in front of **Show Station Information** you can determine whether the station name should be displayed.  
If the function is active, the artist and track will also be displayed in the main display field.

### Calling up sound settings

- ▶ In radio mode: slide  the controller.
- ▶ To select **Sound** in the radio menu bar: turn and press the controller.  
The sound menu appears (▷ page 206).

### Displaying information



This function is available in HD FM radio and HD AM radio mode.


Reception is only possible if the radio stations provide the relevant information.

- ▶ To select **Info** in the radio menu bar: turn and press the controller.  
Information on the currently received program is displayed.

If available, you will see:

- the track that is currently being played
- the artist of the track that is currently being played
- the album name
- the channel abbreviation
- the logo of the station or Artist Experience®

### Back to radio display:

- ▶ To select **Info**: slide  and press the controller.

or

- ▶ Press the  button.

### Satellite radio

#### General notes

The satellite radio mode requires satellite radio equipment and registration with a satellite radio provider.

Note that the categories and channels shown in the illustrations depend on the program content offered by the provider. The illustrations and descriptions in these operating

instructions may therefore differ from the channels and categories offered by the provider.

Satellite radio mode may be temporarily unavailable or interrupted for a variety of reasons. These include environmental or topographical conditions as well as other factors beyond the control of Mercedes-Benz USA, LLC. This means operation may not be possible in certain areas.

These include:

- tunnels
- parking garages
- locations inside or next to buildings
- locations in the vicinity of other structures

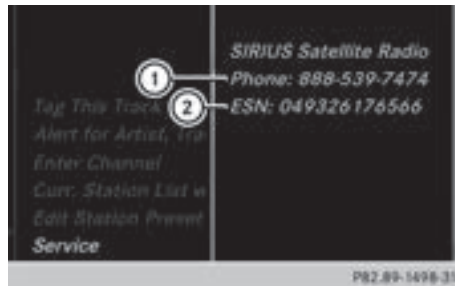
SIRIUS XM Satellite Radio offers more than 140 digital-quality radio channels providing 100% commercial-free music, sports, news and entertainment.

SIRIUS XM Satellite Radio employs a fleet of high-performance satellites to broadcast around the clock throughout the USA and Canada.

The satellite radio program is available for a monthly fee. Details are available from the SIRIUS XM Service Center and at <http://www.siriusxm.com> (USA) or <http://www.siriusxm.ca> (Canada).

Your new Mercedes-Benz vehicle comes with SIRIUS XM Satellite Radio pre-installed at the factory. This service is free for a six-month trial period. About a month before the trial period ends, information will be provided on how to extend this subscription. An acoustic signal sounds and a message is shown, describing how the subscription can be extended.

### Registering satellite radio



- ① Phone number of provider
- ② SIRIUS XM ID of your satellite receiver

- ▶ Switch on satellite radio mode (▷ page 171).

The satellite radio main menu appears showing the preview channel. You cannot select any other stations.

- ▶ To select **Options** in the radio menu bar: turn and press the controller.
- ▶ To select **Service**: turn and press the controller. The service information screen appears.

Once the telephone connection has been established:



- ▶ Follow the instructions of the service staff. The activation process may take up to ten minutes. If the activation is completed successfully, the **Updating Channels...** message appears in the display, followed by the satellite radio main menu.

**i** You can also have the satellite service activated online. To do so, visit the SIRIUS XM Radio website at <http://www.siriusxm.com> (USA) or <http://www.siriusxm.ca> (Canada).

**i** If registration is not included when purchasing the system, your credit card details will be required to activate your account.

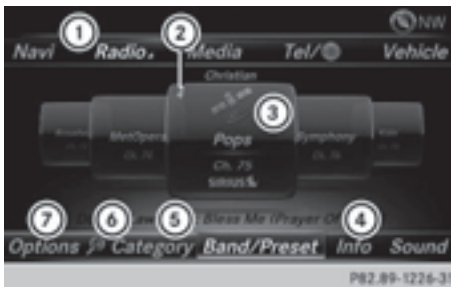
If the satellite receiver is not installed correctly, the **Device Unavailable** message will appear.

### Switching to satellite radio

- ▶ To show the main function bar: slide **↑** .
- ▶ To select **Radio**: turn and press the controller.  
The radio display appears. You will hear the last station played on the last waveband selected.
- ▶ To select **Radio** in radio mode: slide **↑**  and press the controller.  
The menu appears with the available radio modes.
- ▶ To select **Sat Radio**: turn and press the controller.

The **No Service** message appears if there is no signal.

### Satellite radio overview



- ① Main function bar
- ② Preset
- ③ Channel name and channel number
- ④ Channel information
- ⑤ Category list
- ⑥ Keyword search
- ⑦ Options menu

Channel information ④ can be viewed in detail (▶ page 174).

### Selecting a category

Satellite radio channels are sorted into various categories. You can choose between various categories such as News/Discussions,

Sports and Country (if available). The category list is sorted alphabetically. The content of the categories is sorted by channel numbers.

- ▶ **To call up the category list:** select **Category** in the menu bar by turning and pressing the controller.  
The category list appears.


- ▶ **To select a category:** turn the controller and press to confirm.  
The category selected is shown in the display. You hear the station last selected for this category.

The **•** dot indicates the current setting.

When you select a specific category, the channels are filtered exclusively according to this category. Select the **All Channels** category in order to see all of the available channels. Only this category enables you to browse all available stations.

### Selecting a channel

#### Changing channels

- ▶ When the display/selection window in the satellite radio display is selected, slide **←**  **→** or turn the controller.  
COMAND switches to the next available channel.

#### Entering channel numbers directly

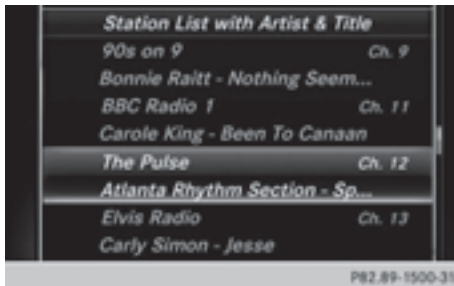
- ▶ To select **Options** in the radio menu bar: turn and press the controller.  
The satellite radio menu appears.
- ▶ To select **Enter Channel**: turn and press the controller.  
An input menu appears.
- ▶ Enter the frequency of the desired station in the entry field.

or

- ▶ Press the **[\*]** key on the number keypad.  
An input menu appears.
- ▶ Enter the frequency of the desired station in the entry field.

- ▶ For the channel number, press the corresponding number keys on the control panel one after the other.
- ▶ Press the **#** key on the number keypad. COMAND sets the selected channel.
- i** You can only select currently permitted digits.

### Selecting a channel via the satellite radio station list



You can select the channel using the station list displaying the artists and tracks that are currently playing.

- ▶ To select **Options** in the radio menu bar: turn and press the controller.
- ▶ To select **Curr. Station List with Artist & Title**: turn and press the controller. The channel list appears.

or

- ▶ Press the controller in the main display field.
- ▶ Select the desired channel

### Keyword search



- ▶ To select the **🔍** keyword search in the menu bar: slide **⏴** and turn the controller.
- ▶ To enter the required search term: turn and press the controller. Direct and indirect results are shown.
- ▶ Select the required result. The relevant channel is played.

### Memory functions


- i** There are 100 presets available.
  - ▶ To **store a channel using the edit function**: select **Options** in the radio menu bar by turning and pressing the controller.
  - ▶ To select **Edit Station Preset**: turn and press the controller. The list of saved channels appears.
  - ▶ To select the preset: turn the controller and press for about 2 seconds. The newly saved station overwrites the existing preset.
- or
- ▶ To **quick store**: press and hold number key 2, for example. The channel is saved to the second position in the radio channel presets.

or

- ▶ Set the desired channel in satellite radio mode.
- ▶ Press and hold the controller until the preset list appears.
- ▶ To select the preset number: turn and press the controller. A tone confirms that the storing process was successful.

### Deleting highlighted stations

- ▶ To select **Options** in the radio menu bar: turn and press the controller.
- ▶ Select **Edit Station Preset**.
- ▶ To select the required preset entry: turn the controller.

- ▶ Slide  the controller.
  - ▶ To select the **Delete Highlighted Station/Channel** option in the additional menu: turn and press the controller.
- or
- ▶ Press the **CLEAR** button.  
The prompt **Do you want to delete the preset?** appears
  - ▶ To select **Yes**: turn and press the controller.  
The highlighted station is deleted.
- or
- ▶ To select **No**: press the controller.  
The process is canceled.

## Music and sport alerts

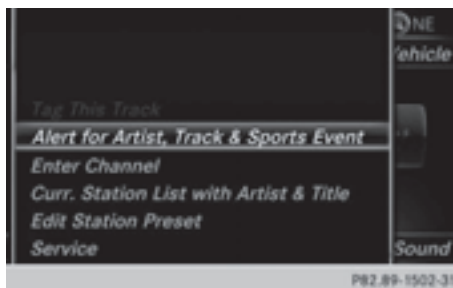
### General notes

This function makes it possible to store a program alert for your favorite artists, tracks or sporting events.

You can store up to 30 music and sports alerts (favorites).

Music alerts can only be saved whilst a track is being played. You can also specify sport alerts via the menu option. The system then continuously searches through all the channels. If a match is found with a saved message, you will be informed. A window appears with the respective information.

### Setting a music alert



- ▶ To select **Options** in the radio menu bar: turn and press the controller.
- ▶ To select **Alert for Artist, Track & Sports Event**: turn and press the controller.  
A menu appears.
- ▶ Select **Add New Alert**.  
A window with a prompt appears.
- ▶ Select **Artist** or **Track**.  
The alert is set for the current artist or track.

### Setting a sport alert

- ▶ To select **Options** in the menu bar: turn and press the controller.
- ▶ To select **Alert for Artist, Track & Sports Event**: turn and press the controller.  
A menu appears.
- ▶ Select **Manage Sports Alerts**.  
A menu appears.
- ▶ Select **Select New Alerts**.  
A menu appears.
- ▶ Select the desired team from a league, e.g. college, NBA, NHL, NFL or MLB.  
The alert function for the sports team is added.

### A window with music and sport alerts appears

- ▶ To select **Change To** or **Ignore**: turn and press the controller.  
If you select **Change To**, the channel is changed and the favorite artist or track is played.
- If you select **Ignore**, the current channel will continue playing.

### Editing music and sport alerts

- ▶ Select **Edit Alert**.  
A list of set sport alerts appears.
- ▶ Select **Manage Music Alerts**.  
A list of set artists and tracks (artist) appears.

### Switching music and sport alerts on/off

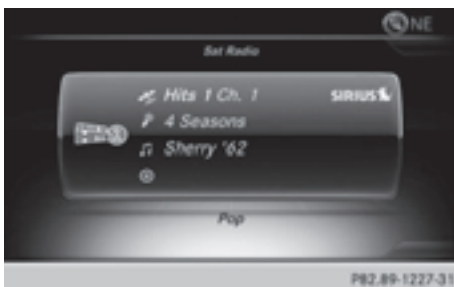
- ▶ With  or  in front of **Activate Music Alerts** you can determine whether music alerts should be switched on or off.
- ▶ With  or  in front of **Activate Sports Alerts** you can determine whether sport alerts are switched on or off.

### Tagging music tracks

This function allows you to transfer the music track currently playing to an Apple® device and then purchase it in the iTunes store®.


- ▶ To select **Options** in the radio menu bar: turn and press the controller.
- ▶ To select **Tag This Track**: turn and press the controller.  
A message about saving this music track on the Apple® device appears.

### Displaying information




- ▶ To select **Info** in the radio menu bar: turn and press the controller.  
Information on the currently received program is displayed.

If available, you will see:

- the channel logo
- the channel abbreviation
- the artist of the track that is currently being played
- the track that is currently being played
- category
- composer
- ▶ **To return to the radio display:** select **Info** by sliding  and pressing the controller.

### Displaying service information

The provider's customer service center is available by phone at any time to answer any general questions or questions on the versions available.

- ▶ To select **Options** in the menu bar: turn and press the controller.
- ▶ To select **Service**: turn and press the controller.  
The SIRIUS XM ID of your satellite receiver and the telephone number of the provider appear.
- ▶ **To return to the main display:** press the  button.

### Channel list updates

During reception of a new channel list, the **Updating Channels...** message is shown. The station last selected is switched to mute until the update has been completed. Satellite radio mode is not available during this process.

Once the update has been completed, the satellite radio basic menu appears. If the sta-



tion previously selected is still available, it will be played.

### Sound settings

Information on sound settings (> page 206).





<b>Your COMAND equipment .....</b>	<b>178</b>
<b>Activating media mode .....</b>	<b>178</b>
<b>Audio/video mode .....</b>	<b>179</b>
<b>Media search .....</b>	<b>187</b>
<b>Bluetooth® audio mode .....</b>	<b>190</b>
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<b>Video DVD mode .....</b>	<b>198</b>
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### Your COMAND equipment

These operating instructions describe all standard and optional equipment available for your COMAND system at the time of purchase. Country-specific differences are possible. Please note that your COMAND system may not be equipped with all the features described. This also applies to safety-relevant systems and functions. Therefore, the equipment on your COMAND system may differ from that in the descriptions and illustrations. Should you have any questions concerning equipment and operation, please consult an authorized Mercedes-Benz Center.

### Activating media mode



#### General notes

There are several ways to activate media sources using COMAND.

The relevant sections of the Operator's Manual describe the simplest way to activate a media source.

This section describes all options for activating media sources.

#### Button activation

- ▶ To call up the media menu: press the  button.  
The last media source you have set is displayed.
- ▶ Press the  button again.  
The menu appears with the available media sources.
- ▶ To select media sources: turn the controller until the desired media source is in the center. Press the controller.

The media sources are available in the following order:

- CD/DVD
- Memory card

- Media Interface 1 and Media Interface 2
- BT audio

If playable music files are found, they will be played by COMAND.

#### Switching on automatically

When an external media source is connected, CD and SD memory card functions are automatically switched on by COMAND. When using USB devices, switch to the appropriate Media Interface 1 or Media Interface 2 basic display.

External media sources:

- Apple® devices (e.g. iPhone®)
- USB devices (e.g. USB stick, MP3 player)
- CD
- DVD
- SD cards
- via devices connected by Bluetooth®

If playable music files are found, they will be played by COMAND.

**i** If a media function is already switched on in COMAND, this will be interrupted and the basic display of the newly connected device will appear (except when using with USB/iPod®).

If another function, such as navigation, is operating, the basic display will not change. Only the music from the newly connected media source will play (except when using with USB/iPod®).

### Using the main function bar

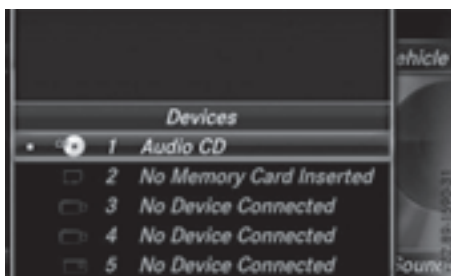


- ▶ To display the main function bar: slide the controller.
- ▶ To select **Media**: turn and press the controller. The last media source you have set is displayed.
- ▶ To select **Media** in media mode: slide and press the controller. The menu appears with the available media sources.
- ▶ To select the media source: turn the controller and press to confirm. If the media source contains music or video files, these will be played. The corresponding basic menu will be shown.

### Using the number keypad

- ▶ To select a media source: press the corresponding number key. If the media source contains music or video files, these will be played. The corresponding basic menu will be shown.
- ▶ To enter the track number: press the button. A menu appears.
- ▶ To enter and confirm the number of the track using the number keypad: press the controller. The track information for the track that is currently being played is shown using the "##" button. The track is played.

### Using the device list



- ▶ In Media mode, slide the controller. The media menu bar appears.
- ▶ To select **Devices**: turn and press the controller. The available media sources will be shown. The indicates the current setting.
- ▶ Select the media source. If the media source contains music or video files, these will be played. The corresponding basic menu will be shown.

### Audio/video mode

#### Important safety notes

##### **WARNING**

The CD/DVD drive is a class 1 laser product. If you open the housing of the CD/DVD drive, there is a risk of exposure to invisible laser radiation. This laser radiation could damage your retina. There is a risk of injury.

Never open the housing. Always have maintenance and repair work carried out at a qualified specialist workshop.

##### **WARNING**

Handling discs while driving may distract you from traffic conditions. You could also lose control of the vehicle. There is a risk of an accident.

Handle discs only when the vehicle is stationary.

### Notes on audio/video mode

#### Permissible data carriers

- CD audio, CD-R and CD-RW
- DVD video, DVD-R and DVD-RW (audio formats PCM DTS® and Dolby® Digital)
- SD memory card
- USB storage device
- Apple® devices

**i** Manufactured under license from Dolby Laboratories. Dolby and the double-D symbol are trademarks of Dolby Laboratories.

**i** For DTS patents see <http://patents.dts.com>. Manufactured under license from DTS Licensing Limited. DTS, the Symbol & DTS and the Symbol together are registered trademarks, and DTS Digital Surround is a trademark of DTS, Inc. © DTS, Inc. All rights reserved.

#### Permissible file systems

- ISO 9660/Joliet standard for CDs
- UDF for video DVDs
- FAT16, FAT32, exFAT and NTFS for SD memory card and USB storage media
- HFS and HFS+ for Apple® devices

**i** Writing access is not possible on NTFS.

#### Multisession CDs

For multisession CDs, the content of the first session determines how COMAND will process the CD. COMAND only plays back one session and gives priority to the first session on the CD.

#### File structure of a data carrier

When you create a disc with compressed music files, the tracks can be organized in folders. A folder may also contain subfolders. The disc may contain no more than eight directory levels (a root and seven sub-levels).

Files beyond the eighth level will not be recognized by the system.

**i** COMAND supports up to 25,000 files for all of the connected sources.

#### Track and file names

When you create a disc with compressed music files, you can assign names to the tracks and folders.

You should observe the following when assigning track names:

- track names must have at least one character.
- track names must have an extension of a supported audio/video format, e.g. mp3, aac or m4v.
- there must be a dot between the track name and the extension.

Example of a correct track name:  
"Track 1.mp3".

#### Permissible formats

COMAND supports the following audio formats:

- MP3
- WMA
- CD-A
- AAC formats: .aac, .mp4, .m4a and .m4b

Copy-protected iTunes® music files with the .m4p file extension are not supported.

COMAND supports the following video formats:

- DVD-V
- MPEG
- WMV
- M4V
- AVI

### Permissible bit and sampling rates

COMAND supports MP3 files of the following types:

- fixed and variable bit rates from 32 kbit/s to 320 kbit/s
- sampling rates of 8 kHz to 48 kHz

COMAND supports WMA files of the following types:

- fixed bit rates from 5 kbit/s to 384 kbit/s
- sampling rates of 8 kHz to 48 kHz

COMAND does not support WMA files of the following types:

- DRM (Digital Rights Management) encrypted files
- variable bit rate
- WMA Pro
- 5.1 surround sound

**i** Only use tracks with a bit rate of at least 128 kbit/s and a sampling rate of at least 44.1 kHz. Lower rates can cause a noticeable deterioration in quality. This is especially the case if you have activated a surround sound function.

### Selecting an active partition (USB mass storage devices only)

You can select this function for USB storage devices when the storage device is partitioned. Up to 9 partitions (primary or logical, FAT, FAT32, exFAT and NTFS) are supported.

#### Selecting an active partition

- ▶ To select **Options** in the media menu bar: turn and press the controller.
- ▶ Select **Select Active Partition**.

### Notes on copyright

Audio/video files that you create or reproduce yourself for playback are generally subject to copyright protection.

In many countries, reproductions, even for private use, are not permitted without the prior consent of the copyright holder.

Make sure that you know about the applicable copyright regulations and that you comply with these.

### Notes on CDs/DVDs

**!** COMAND is designed to play discs that comply with the EN 60908 standard. Therefore, you can only use discs with a maximum thickness of 1.3 mm.

If you insert thicker discs, e.g. those that contain data on both sides (DVD on one side and audio data on the other), they cannot be ejected and can damage the device.

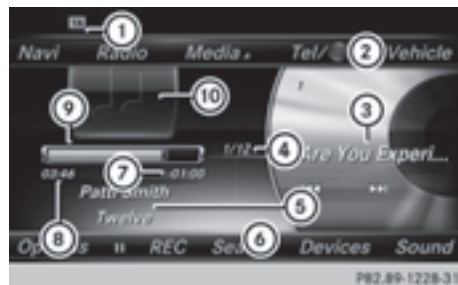
Only use round discs with a diameter of 12 cm. Do not use discs with a diameter of 8 cm, even with an adapter.

Discs with copy protection are not compatible with the audio CD standard and therefore may not be able to be played by COMAND.

Playback problems may occur when playing copied discs.

There may be playback problems if you play CDs that you have copied yourself with a storage capacity of more than 700 MB.

### Menu overview





CD mode basic display

- ① Status bar
- ② Main function bar
- ③ Name of the track currently playing
- ④ Track number/number of songs in the track list
- ⑤ Artist and album
- ⑥ Media menu bar


- ⑦ Remaining playing time of the current track
- ⑧ Elapsed playback time for the current track
- ⑨ Graphic time display
- ⑩ Album cover (if available)

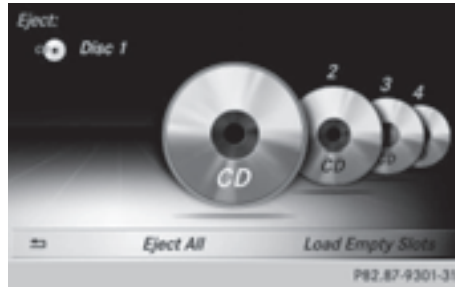
### Inserting and removing a disc from the single CD/DVD drive

- ▶ **To insert:** press the  button on the single drive.  
If there is a disc already inserted, it will be ejected.
- ▶ Insert a disc into the disc slot with the printed side facing upwards.  
The drive closes and the disc is played.  
If the CD/DVD is operated in Media mode, the corresponding basic menu will be shown. If the CD/DVD is started using another application (e.g. navigation), the display will not change.
- ❗ The drive may not be able to play discs with copy protection.
- ▶ **To remove:** press the  button.  
The drive ejects the disc.
- ▶ Remove the ejected disc from the slot.  
If you do not take the disc out of the slot, it is drawn in again automatically after a short while.

### Inserting discs into the DVD changer



The DVD changer has a magazine with six trays.

- ▶ **To insert the CD/DVD into the magazine tray:** press the  button.  
The magazine menu appears.




- ▶ **To select the magazine tray to be filled:** turn and press the controller or press the number buttons (1-6) on COMAND.  
The DVD changer switches to the selected magazine tray.  
The **Please Wait...** message appears.  
You will then see the **Please insert disc Slot\_number.** message.
- ▶ Insert a disc into the disc slot with the printed side facing upwards.




- ▶ **To load all empty magazine trays:** press the  button  
The magazine menu appears.
- ▶ To select **Load Empty Slots:** slide , turn and press the controller.  
COMAND switches to the next empty magazine tray.  
The **Please Wait...** message appears.  
You will then see the **Please insert disc Slot\_number.** message.

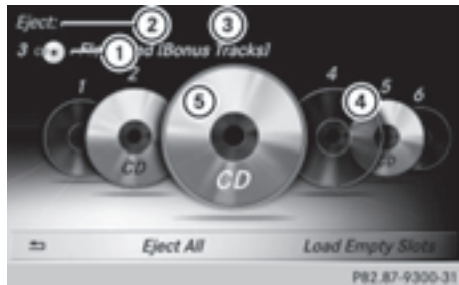


- ▶ Insert a disc into the disc slot with the printed side facing upwards. Once the disc is loaded, the DVD changer switches to the next empty tray.
- ▶ Repeat these steps until all magazine trays are filled. The DVD changer plays the last inserted disc.
- ▶ **To exit the DVD changer menu:** press the  button.




### Ejecting discs from the DVD changer

**i** If you remove one disc while playing another disc, the DVD changer interrupts playback. Playback continues once the disc has been ejected.

- ▶ **To eject a single CD/DVD:** press the  button. The magazine menu appears. The current disc is marked.



- ① Type of data medium
  - ② Active ejection
  - ③ Disc name
  - ④ Empty tray no. 4
  - ⑤ Current disc
- ▶ To select the data medium: turn and press the controller or press the number buttons (1-6) on COMAND. The DVD changer ejects the disc.

- ▶ Take the disc out of the slot.
- ▶ **To eject all CDs/DVDs:** press the  button. The magazine menu appears.
- ▶ Select **Eject All**. The last active disc is ejected. The **Please remove disc 1.** message appears.
- ▶ Remove the disc. The DVD changer ejects the disc.
- ▶ Repeat the last step until the magazine is empty.
- ▶ **To exit the menu:** press the  button. or
- ▶ Select  in the magazine menu.

### Inserting/removing an SD memory card

#### Important safety notes

#### WARNING

SD memory cards are small parts. They can be swallowed and cause asphyxiation. This poses an increased risk of injury or even fatal injury.

Keep SD memory cards out of the reach of children. If an SD memory card is swallowed, seek immediate medical attention.

- ▶ **!** If you are no longer using the SD memory card, you should remove it and take it out of the vehicle. High temperatures can damage the card.

COMAND supports SD memory cards (Secure Digital), SDHC memory cards (Secure Digital High Capacity), and SDXC memory cards (Secure Digital eXtended Capacity).

#### Inserting an SD memory card

- ▶ Insert the SD memory card into the slot on the control panel until it engages in place.

The side with the contacts must face downwards.

The music is played while the files are loaded in the background. If there are no supported audio/video files, you will see a message to this effect.

### Ejecting an SD memory card

- ▶ Press the memory card.  
The memory card is ejected.
- ▶ Remove the memory card.

## Media

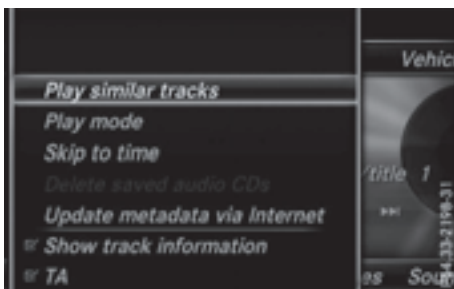
### Connecting USB devices


There are two USB ports in the stowage space under the armrest.

- ▶ Connect the USB device to the USB port. If the corresponding media display is visible, the medium is played and the files are loaded in the background. Otherwise, the system does not automatically switch to USB. If there are no supported audio/video files, you will see a message to this effect.

**i** MP3 players must support Media Transfer Protocol (MTP).

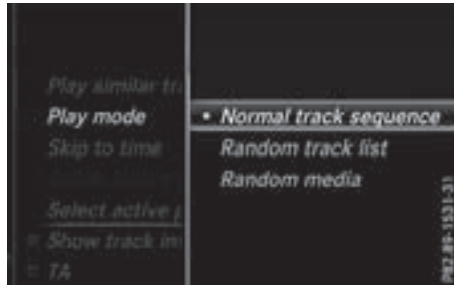
### Playback options



- ▶ In media mode, slide  the controller. The media menu bar is shown.
- ▶ To select **Options**: turn and press the controller.

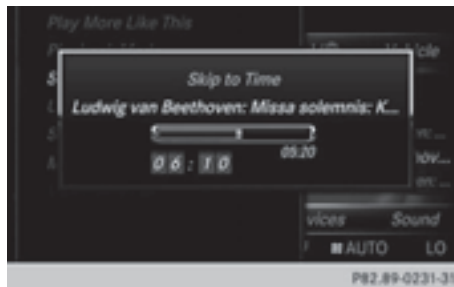
### Playing similar tracks

- ▶ To select **Play More Like This**: turn and press the controller.



### Play mode

- ▶ To select **Playback Mode**: turn and press the controller.
- ▶ Select **Normal Track Sequence**.  
The current track list is played in the order it appears on the data medium.
- ▶ Select **Random Track List**.  
The current track list is played in random order.
- ▶ Select **Random Medium**.  
All tracks on the data medium are played in random order.



### Skip to time

- ▶ To select **Skip to Time**: turn and press the controller.  
A menu appears.
- ▶ To set the time: turn the controller or
- ▶ Set the desired time using the number keypad.

### Selecting an active partition

- ▶ To select **Select Active Partition:** turn and press the controller. With the **Select Active Partition** option, you can select a partition in the current USB data medium.

### Showing track information

Ticking or removing the tick from the box in front of **Show Track Information** displays or hides the information on the track, artist and album in the main display field. If it is deactivated, the file name and the folder name of the track are displayed.

#### Direct track entry



- ▶ **To enter the track number:** press the **\*** button. A menu appears.
- ▶ Use the number keypad to enter the desired track number. The track is played.

#### Pause and playback function

- ▶ **To pause playback:** in audio/video mode, slide **⊙↓** the controller. The media menu bar is shown.
- ▶ To activate **⏸** in the Media menu bar: turn and press the controller. Playback is interrupted here. The display changes to **▶**.

- ▶ **To continue playback:** in audio/video mode, slide **⊙↓** the controller. The media menu bar is shown.
- ▶ To activate **▶** in the Media menu bar: turn and press the controller. Playback is continued from the point of interruption. The symbol changes to **⏸**.

#### Selecting a track

##### Selecting using the current track list

- ▶ **To display the current track list:** press the controller in the basic display. The category list appears. Select the current track list.
- ▶ To select a track: turn the controller and press to confirm.

##### Selecting by skipping to a track

- ▶ To skip forwards or backwards to a track: turn or briefly slide **⊙↔** the controller in the media basic display.

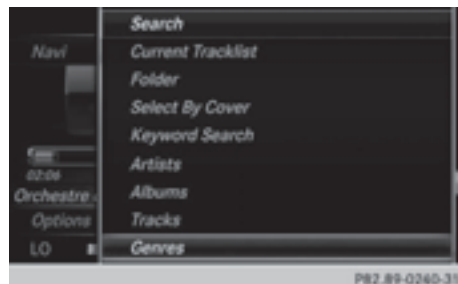
or


- ▶ Press the **⏮** or **⏭** button.

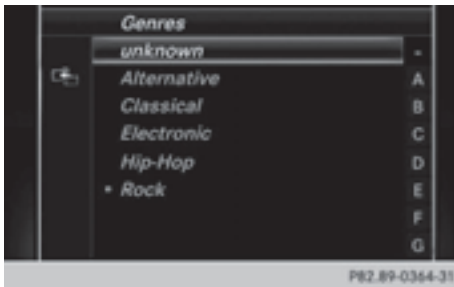
##### Fast forwarding/rewinding

- ▶ In the media basic display, press and hold the **⏮** or **⏭** button until the desired position is reached.

#### Search



- ▶ In Media mode, slide  the controller. The media menu bar is shown.
- ▶ To select **Search**: turn and press the controller. The category list is shown.
- ▶ Select a category, e.g. **Genres**. After the category has been chosen, sub-categories appear depending on the available music tracks.



- ▶ Select a sub-category, e.g. **Rock**.
- ▶ Select a track in the sub-category for playing. All of the tracks in this sub-category are played.

### Gracenote® Media Database

#### General notes

This function is available in CD audio, MP3 and iPod® mode.

There is a version of Gracenote® music recognition technology, Emeryville, California, USA on the COMAND hard disk. You will recognize this by the logo in the bottom right-hand corner of certain audio displays. If the audio CD does not contain any CD text information, COMAND can use the Gracenote® Media Database to identify unknown audio tracks when in audio CD mode.

In addition the cover art for the main display field, the album list and the "Select by cover" function from the Gracenote® Media Database are displayed for the music files and the iPod®. This occurs when the cover art is not

contained in the files but in the Gracenote® Media Database.

#### Online prompt for metadata

A connection to the Gracenote® Data Server is made automatically when an audio CD is inserted. The missing data is loaded, saved in COMAND and shown on the display. If the search for metadata is unsuccessful, no data can be displayed. If no phone is connected or configured for data use, this function is unavailable.

An Internet connection is required for this ([▶ page 152](#)).

### Saving audio CDs


#### General notes

- i** Store your audio CDs in a safe place. An malfunction in COMAND may result in the loss of stored files. Mercedes-Benz is not liable for any loss of data.

No individual music tracks can be stored or deleted, only a maximum of 12 complete audio CDs.

If 12 audio CDs are stored, the **REC** option in the Media menu bar is grayed out and has no function. One audio CD must be deleted before a new audio CD can be copied.

#### Copying an audio CD

- ▶ Insert an audio CD.
- ▶ In media mode, slide  the controller. The media menu bar appears.
- ▶ **To start the copying process**: select **REC** by turning and pressing the controller.
- ▶ To select **Start**: press the controller. The copying procedure starts and is shown in the progress bar. It may take some time for the copying process to be completed, depending on the amount of data.

If the copying process is successful, the **Music files copied.** message appears

- ▶ **To cancel copying:** select **Cancel**.

The files copied up to the point of cancellation are lost.

- i** During the copying process, you can switch to another function (e.g. radio) or to another media source (e.g. USB). The copying procedure continues in the background. It is however not possible to select another CD in the CD changer.

### Playing audio CDs

- ▶ In Media mode, slide **⊙↓** the controller. The media menu bar appears.
- ▶ To select **Search**: turn and press the controller. The category list appears.
- ▶ To select **Stored Audio CDs** in the category list: turn and press the controller. A selection list for the copied audio CDs is displayed.
- ▶ To select the desired audio CD: turn and press the controller. The track list is displayed.
- ▶ To select a track: turn the controller and press to confirm.

The tracks on the stored audio CDs can also be found and played using other media search functions (▷ page 187).

### Deleting stored audio CDs

The function for deleting saved audio CDs is available if music is played from the stored audio CDs.

- ▶ In media mode, slide **⊙↓** the controller. The media menu bar appears.
- ▶ To select **Options**: turn and press the controller.

- ▶ To select **Delete Saved Audio CDs**: press the controller. A selection list for the stored audio CDs is displayed.
- ▶ To select the desired audio CD: turn and press the controller. The audio CD is deleted.

### Media search

#### General notes

COMAND plays back files from the following data media:

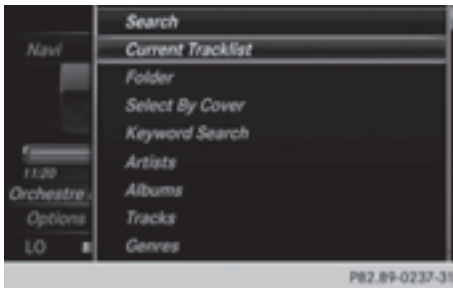
- Disc (CD/DVD)
- Memory card
- USB storage device
- Apple® devices (folder, year and photos are not available)

The categories are shown according to the data available, whereby a database is created for iPod® and for all the other media sources (CD, USB, SD card) respectively. During the search the relevant database is accessed depending on the active media source.

#### Starting the media search

- ▶ In Media mode, slide **⊙↓** the controller. The media menu bar appears.
- ▶ To select **Search**: turn and press the controller. The category list appears.

### Category list



- ▶ In Media mode, slide the controller. The media menu bar is shown.
- ▶ To select **Search**: turn and press the controller. The category list is shown.

Depending on the connected media sources and files, the following categories are listed:

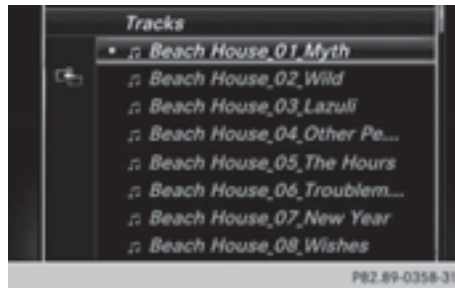
- **Current Track List**
- **Folder**
- **Select By Cover**
- **Keyword Search**
- **Playlists**
- **Artists**
- **Albums**
- **Tracks**
- **Genres**
- **Year**
- **Composers**
- **Stored Audio CDs Composers**
- **Videos**
- **Photos**

**i** The categories are available as soon as the entire media content has been read and analyzed.

If the same device is reconnected with unchanged media content, these categories are available more quickly.

When connecting Apple® devices, the categories “Folder”, “Year” and “Photos” are not available.

### Searching by current track list



- ▶ To select **Current Track List** in the category list: turn and press the controller. The selection list appears.
- ▶ Select the required track.

### Searching by folder

Playable files can be searched for in the active data medium's directories.

- ▶ To select **Folder** in the category list: turn and press the controller. The folder list appears.
- ▶ Select the required folder. Either the desired track list appears or continue searching in the folder directory until the desired track list has been found.
- ▶ Select the required track.

### Select By Cover

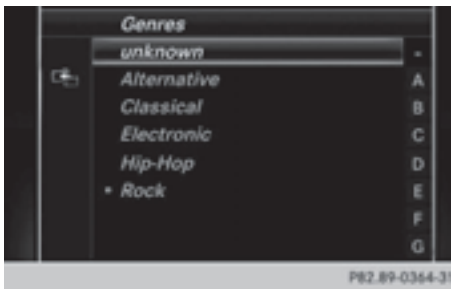



- ▶ To select **Select By Cover** in the category list: turn and press the controller. An album list sorted by artist appears.

COMAND searches all media sources.

- i** There is a database for iPod® and for each of the other media sources (CD, USB, SD card). During the search the relevant database is accessed depending on the active media source.
- ▶ To turn the desired album to the front and then select: turn and press the controller.
- ▶ The desired album is played.

### Searching by genre




- ▶ To select **Genres** in the category list: turn and press the controller. COMAND searches all media sources. A selection list with **Genres** and media sources appears.
- ▶ Select the desired **Genres**. A selection list with music tracks from the selected genre appears.
- ▶ Select a music track. The track is played. The basic menu for the active media source is shown.
- ▶ To exit the selection list: press the  button.
- i** The list is closed automatically once a selection has been made.

### Keyword search



- ▶ To select **Keyword Search** in the category list: turn and press the controller. The input field appears.
- ▶ To select the required characters: turn and press the controller for each one (▷ page 32). Entering just part of the name of a track or artist is enough. The search result then displays the entire text.



- ▶ Select  . The search results are displayed. The numbers behind the results, as shown in the example **Artists** (1/0) mean: 1 result that contains the exact keyword searched for and 0 result is similar.
- ▶ Select one of the results. Keywords that have already been searched for are displayed in the "Search history" without having to enter them completely. They can be accepted directly and displayed in the search result.
- ▶ Select one entry, e.g. **Artists**. The tracks are listed.

- i** If available, the album list and covers are shown.
- i** There is a database for iPod® and for each of the other media sources (CD, USB, SD card). During the search the relevant database is accessed depending on the active media source.



- ▶ Select a track.  
The basic display appears and playback starts.

## Bluetooth® audio mode

### Connecting Bluetooth® audio devices

#### Prerequisites

- ▶ Activate the Bluetooth® function in COMAND (▷ page 48).

Bluetooth® audio mode requires a Bluetooth®-capable audio device.

Check your Bluetooth® audio device for the following (see the manufacturer's operating instructions):

- Bluetooth® audio profile  
The Bluetooth® audio device must support the A2DP and AVRCP Bluetooth® audio profiles.
- Bluetooth® visibility  
Certain Bluetooth® audio devices do not just require activation of the Bluetooth® function. In addition, your device must be made "visible" to other devices.
- Bluetooth® device name

This device name is predetermined but can usually be changed. To make a clear selection of the Bluetooth® device possible, we recommend that you customize the device name.

- i** A2DP (**A**dvanced **A**udio **D**istribution **P**rofile): Bluetooth® audio profile for audio data transmission
- AVRCP (**A**udio **V**ideo **R**emote **C**ontrol **P**rofile): Bluetooth® audio profile for audio data playback.

- i** The Bluetooth® device must be visible for authorization. After authorization, COMAND even finds the Bluetooth® device when it is not visible.
- ▶ The Bluetooth® function in COMAND must be activated (▷ page 48).

#### General notes

Before using your Bluetooth® audio device with COMAND for the first time, you will need to authorize it.

When you authorize a new Bluetooth® audio device, it is connected automatically. Connection involves first searching for a Bluetooth® audio device and then authorizing it. You can authorize up to fifteen Bluetooth® devices.

- i** If you authorize a mobile phone that supports Bluetooth® audio, the A2DP and AVRCP Bluetooth® audio profiles are connected automatically.

The mobile phone is then entered:

- in the Bluetooth® telephone list (▷ page 115)
- in the Bluetooth® audio device list (▷ page 191)

Mercedes-Benz recommends authorizing a mobile phone in Bluetooth® telephony (▷ page 116).



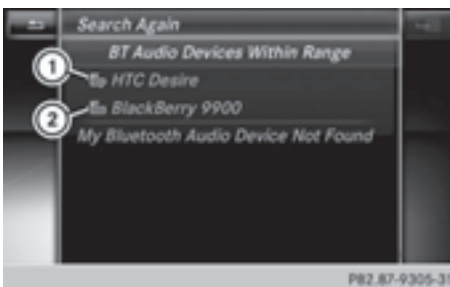
**i** If the mobile phone that is connected only supports two Bluetooth® profiles at the same time, COMAND functions may behave as follows:

- when connecting to the Internet, playback is stopped on the Bluetooth® audio device.
- when starting playback on the Bluetooth® audio device, the Internet connection is ended.

### Searching for and authorizing a Bluetooth® audio device

#### Switching to Bluetooth® audio mode

- ▶ Press the **MEDIA** button.
- ▶ To select **Bluetooth Audio** in the menu: turn and press the controller. A menu appears.  
If you see the **No Bluetooth Audio Device Authorized** message, you will need to authorize the Bluetooth® audio device first.
- ▶ To select **Options** in the Bluetooth audio menu: slide **⊙** the controller and press to confirm.
- ▶ To select **Bluetooth Audio Devices**: press the controller. A new menu appears.



- ① Bluetooth® audio player within range and already authorized
- ② Newly detected mobile phone with Bluetooth® audio mode in range

The Bluetooth® device list displays all authorized devices, whether they are within range or not. After a device search, devices which are within range but not authorized are also displayed.

#### Searching for Bluetooth® audio

- ▶ To select **Search for Audio Devices**: press the controller.

The **To connect an audio device, make sure that:** 1. The telephone is switched on. 2. The BT Audio function is activated and the audio device is visible via BT. (For details, see the audio device's operating instructions or visit [www.mercedes-benz.com/connect](http://www.mercedes-benz.com/connect)). message appears.

- ▶ Select **Start Search**. COMAND searches for Bluetooth® audio devices within range and adds them to the Bluetooth® device list.

The duration of the search depends on the number of Bluetooth® audio devices within range and their characteristics.

- i** With some Bluetooth® audio devices, playback must first be started on the device itself so that COMAND can play the audio files. Bluetooth® must also be given as a media output location for the audio device used.

#### Authorizing Bluetooth® audio

- ▶ Select a Bluetooth® audio device that has not yet been authorized from the list: turn and press the controller. Authorization starts.

Depending on the Bluetooth® audio device used, you now have two options for continuing with authorization.

**Option 1: entering the passkey**

- ▶ You can find information on this in the "Authorizing (connecting) a mobile phone" section (▷ page 116). After successful authorization, the Bluetooth® audio device is connected and starts playing.

**Option 2: Secure Simple Pairing**

- ❗ The Bluetooth® audio device must support Bluetooth® version 2.1 for connection via Secure Simple Pairing. COMAND creates a six-digit code, which is displayed on both devices that are to be connected


For some Bluetooth® audio devices, the pairing must be confirmed within 10 seconds.

- ▶ If the number code displayed on COMAND and on the Bluetooth® audio device is the same, select **Yes**: press the controller. If you select **Yes**, authorization continues and the Bluetooth® audio device is connected. Playback starts. If you select **No**, authorization is canceled.

**External authorization**

If COMAND does not find your Bluetooth® audio device, this may be due to particular security settings on your Bluetooth® audio device. In this case, check whether your Bluetooth® audio device can locate COMAND.

The Bluetooth® device name for COMAND is **MB Bluetooth**.

- ▶ Switch on Bluetooth® audio mode (▷ page 194).
- ▶ To select **Options**: slide  and press the controller.
- ▶ To select **Bluetooth Audio Devices**: press the controller.
- ▶ To select **Connect via Audio Device**: turn and press the controller. A message appears.

**Authorizing**

- ▶ Start the authorization on your Bluetooth® audio device (see the manufacturer's operating instructions). After successful authorization, the Bluetooth® audio device is connected and starts playing.

With some Bluetooth® audio devices, playback must first be started on the device itself so that COMAND can play the audio files.

**Reconnecting a Bluetooth® audio device**

The Bluetooth® audio profiles are connected automatically under the following circumstances:

- one of the last two mobile phones to have been connected has also been used as a Bluetooth® audio player (if this function is supported by the mobile phone).
- the mobile phone is automatically connected. The Bluetooth® audio player is then connected.

- ❗ For an automatic connection with COMAND, the telephone must be within range.


For most Bluetooth® audio devices, the "automatic connection" must be activated by checking a box. Depending on the device used, this prompt often takes place when authorizing (see the manufacturer's operating instructions).

If the **No Bluetooth Audio Device Connected** message appears, you have two options to reconnect the Bluetooth® audio device.

**Option 1:**

- ▶ To select **Connect Last Used Player** in the basic display: press the controller. If COMAND can locate the Bluetooth® audio device, it will be connected and will start playing.

**Option 2:**



- ▶ To select **Options**: slide  and press the controller.
- ▶ To select **Bluetooth Audio Devices**: press the controller.
- ▶ To select a Bluetooth® audio device: turn and press the controller.  
If the Bluetooth® audio device has been authorized, playback starts.

**Bluetooth® audio device and simultaneous search for mobile phones**


- i** When searching for a mobile phone or a new Bluetooth® audio device, the connection to an already activated Bluetooth® audio device is separated (▶ page 115).

In the Bluetooth® audio basic display, you will see the **No Bluetooth Audio Device Connected** message and the **Connect Device** menu item cannot be selected.

**Displaying details**



- ▶ To select a Bluetooth® audio device from the Bluetooth® device list: turn the controller.
- ▶ To select the symbol to the right of the Bluetooth® audio device: slide  the controller.
- ▶ To select **Details**: turn and press the controller.  
The following information concerning the selected mobile phone is shown:
  - Bluetooth® name
  - Bluetooth® address
  - availability status (shown after an update)
  - authorization status
- ▶ **To close the detailed display**: press the  button.

**De-authorizing (deregistering) a Bluetooth® audio device**

- ▶ To select a Bluetooth® audio device from the Bluetooth® device list: turn the controller.
- ▶ To select the symbol to the right of the Bluetooth® audio device: slide  and press the controller.
- ▶ To select **Deauthorize**: press the controller.  
A prompt appears asking whether you really wish to deauthorize this device.
- ▶ To select **Yes** or **No**: turn and press the controller.  
If you select **Yes**, the device will be deleted from the Bluetooth® device list.  
If you select **No** the process is canceled.
- i** Before re-authorizing the Bluetooth® audio device, you should also delete the device name **MB Bluetooth** from your Bluetooth® audio device's Bluetooth® list (see the Bluetooth® audio device's operating instructions).

**Switching to Bluetooth® audio mode****Basic display**


- ① Audio transmission status (depending on the Bluetooth® audio device, also title name and artist)
- ② Data medium position in the media list
- ③ Sound settings
- ④ Device list

- ⑤ To stop  or start  playback
- ⑥ Name of the connected Bluetooth® audio device (example)
- ⑦ Options menu

Some mobile phones only support two Bluetooth® profiles at the same time (e.g. Hands-Free Profile for Bluetooth® telephony and Bluetooth® audio profile for audio streaming). If you activate Bluetooth® audio mode and there is already an active Internet connection, this can cause the connection to be terminated.







## Media

### Switching to Bluetooth® audio

- ▶ Press the  button.
- ▶ To select **Bluetooth Audio** in the menu: turn and press the controller.  
COMAND activates the Bluetooth® audio device. The basic display then appears. Playback starts.

- i** If the Bluetooth® audio device connected supports metadata and corresponding data is available, then the artist, track and album name can be displayed.

### Starting/stopping playback



- ▶ **To select Start playback** : turn and press the controller.  
Playback starts.  is selected.
- ▶ **To stop playback: select** .  
A message appears.  is selected.
- ▶ **To continue playback: select** .  
A message appears.  is selected.

### Starting playback if the Bluetooth® audio device has been stopped

During the search for mobile phones, the connection with the Bluetooth® audio device is terminated (> page 115). In the Bluetooth® audio basic display (> page 194) you will see

the **No Bluetooth Audio Device Connected** message and the **Connect Last Used Player** menu item cannot be selected.

When the search is finished, the Bluetooth® audio device can be reconnected.

- ▶ **To select Start playback** : slide  and press the controller.  
Playback resumes from the beginning.



- ▶ To select **Connect Last Used Player**: press the controller.  
Depending on the Bluetooth® audio device used, playback starts immediately or you must start playback manually.  
In this case, you will see the **Bluetooth Audio Device Paused** message.







- i** If there is an Internet connection and the mobile phone that is connected only supports two Bluetooth® profiles at the same time, the Internet connection is interrupted.

- i** The connection to the Bluetooth® audio device can also be interrupted if:
  - the connected mobile phone only supports 2 Bluetooth® profiles at the same time.
  - you connect to the Internet using COMAND (> page 152).

### Selecting a track

The function is not supported by all Bluetooth® audio devices.

Some mobile phones impair function with regard to the following criteria:

- the number of tracks that can be selected
  - the time period until the next or previous track is played
- ▶ Switch the multifunction steering wheel to the media menu (see the vehicle Operator's Manual).
- ▶ **To skip forwards or backwards to a track:** press the  or  button on the multifunction steering wheel.
- ▶ **Rapid scroll:** press and hold the  or  button on the multifunction steering wheel until the desired track is reached. If you press and hold the  or  buttons, the rapid scrolling speed increases after a short time.

Further ways to select tracks (▷ page 185).

**i** In rapid scroll, track names are not shown, but instead only Track 1, Track 2 etc. The playback times for the tracks played are not displayed. This is available as an optional function starting with AVRCP Version 1.3. There is also no music search option available with Bluetooth® Audio.

### Selecting playback options

If the Bluetooth® audio device supports the corresponding function, the following options are available:

- **Normal Track Sequence:** the tracks are played in the normal order (e.g. track 1, 2, 3 etc.).

Audio data playback is determined by the order in which the tracks are written to the data medium. Alphabetical order is the most common. Once all the tracks in a

folder have been played, the tracks in the next folder are played.


- **Random Track List:** the current track list is played in random order (e.g. 3, 8, 5 etc.).
- **Random Medium:** all tracks on the data medium are played in random order (e.g. track 3, 8, 5 etc.).

Playback options are optional functions and are not, or only partially, supported by Bluetooth® audio devices.

### Selecting playback options

- ▶ To select **Options:** turn and press the controller.
- ▶ Select **Playback Mode.**  
A • dot indicates the current setting.
- ▶ Select the desired option.  
If you select **Random Track List**, you will see a corresponding message in the display/selection window.

### Increasing the volume on COMAND

- ▶ To select **Options:** slide  and press the controller.
- ▶ To select **Volume:** turn and press the controller.  
A menu appears. The • dot indicates the current setting.
- ▶ Select **Standard** or **Boost.**  
Information on sound settings (▷ page 206).

### Operation with the Media Interface

#### General notes

Media Interface is a universal interface for the connection of mobile audio and video devices. Media Interface in COMAND has two USB connections.

The USB connection sockets are located in the stowage compartment under the armrest.

### Media Interface basic display



- ① Main function bar
- ② Display for the active data medium
- ③ Media menu bar
- ④ Title display in the media list
- ⑤ Current track/number in track list
- ⑥ Numerical time display
- ⑦ Graphic time display
- ⑧ Additional display area with cover view

### Switching to Media Interface

- ▶ Connect a data medium to USB socket 1 or USB socket 2 (▷ page 184).
- ▶ Select the basic menu for Media Interface 1 or Media Interface 2 (▷ page 179).  
If playable media files are found, they will be played by COMAND.  
If you remove a device, the **No Device Connected** message appears.

### Supported devices

The following data media can be connected to COMAND via the Media Interface:

- iPod®
- iPhone®
- iPad®
- MP3
- USB devices

- ❗ It is not possible to run two Apple® devices simultaneously.

- ❗ iPod®, iPhone® and iPad® are registered trademarks of Apple Inc., Cupertino, California, USA.

- ❗ Audio files, photos and video files can be played back.

For details and a list of supported devices, visit our website at <http://www.mercedes-benz-mobile.com/>. Then follow the instructions in the "Media Interface" section.

Or call the Mercedes-Benz Customer Assistance Center at 1-800-FOR-MERCEdes (1-800-367-6372) (for the USA) or Customer Relations at 1-800-387-0100 (for Canada).

### Supported data formats

Music	mp3, wma, aac
Video	mpeg, wmv, mov, avi, mp4
Images	jpg, jpeg, bmp, png

### Selecting a music file

#### Selecting with the controller


- ▶ **To display the current track list:** press the controller in the basic display.  
The track list for the active data medium appears.
- ▶ To select a track: turn the controller and press to confirm.
- ▶ **To skip forwards or backwards to a track:** turn the controller in the basic display.  
The selected track is played.

#### Fast forward/rewind

- ▶ With the media source active in the basic display, slide ←Ⓞ→ the controller and hold it until the desired position has been reached.

**Search function**

**Selecting Search using media menu bar**

- ▶ Slide  the controller.  
The media menu bar appears.
- ▶ To select **Search**: turn and press the controller.  
The category list appears.

**Overview**

The following categories are listed:

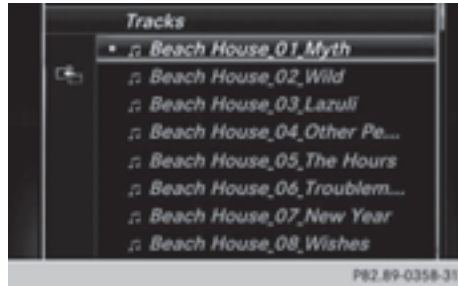
- **Current Track List**
- **Folder**
- **Select By Cover**
- **Keyword Search**
- **Playlists**
- **Artists**
- **Albums**
- **Tracks**
- **Genres**
- **Year**
- **Composers**
- **Videos**
- **Photos**
- **Audiobücher (Audio Books)**
- **Podcasts**
- **iTunes U**
- **Genius Mixes**

**i** The functions are available as soon as the entire media content has been read and analyzed.

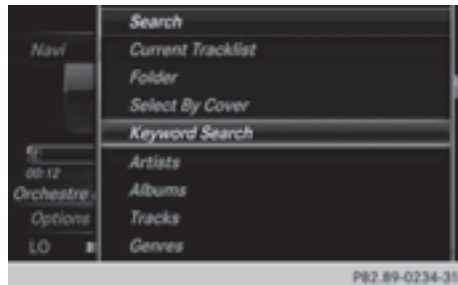
If the same device is reconnected with unchanged media content, these functions are available more quickly.

The categories Audio Books, Podcasts, iTunes U® and Genius Mixes® are only available for Apple® devices.

When connecting Apple® devices, the categories “Folder”, “Year”, “Videos” and “Photos” are not available.

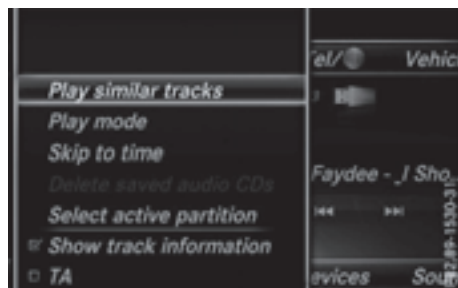


- ▶ To select a category, e.g. **Current Track List**: turn and press the controller.  
The selection list appears.
- ▶ Select the required track.



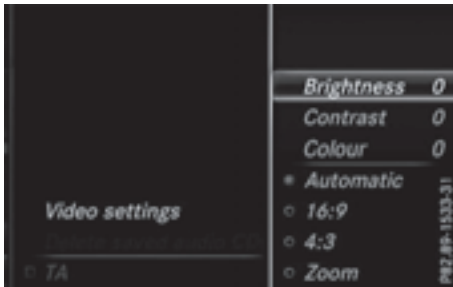
- ▶ **Keyword search**: using the controller, enter the characters for the desired search term and confirm (▶ page 189).  
Search results are sorted according to the available categories, displayed and can then be selected.

**Playback options**




- ▶ Select playback options (> page 184).
- ❗ The **Play More Like This** option is also available for Apple® devices. This is only possible if the Genius function is activated in iTunes followed by a synchronization of the Apple® device with iTunes again.

### Video function



If playable video files are found, they will be played by COMAND.

- ▶ To switch on full-screen mode: press the controller in the basic display.
- ▶ To show the video menu: slide  the controller in full-screen mode. The Media Interface menu bar appears.
- ▶ To select **Options**: turn and press the controller.
- ▶ Select **Video Settings**. Operate **Video Settings** (> page 200).

### Video DVD mode

#### Important safety notes

##### **WARNING**

The CD/DVD drive is a class 1 laser product. If you open the housing of the CD/DVD drive, there is a risk of exposure to invisible laser radiation. This laser radiation could damage your retina. There is a risk of injury.

Never open the housing. Always have maintenance and repair work carried out at a qualified specialist workshop.

##### **WARNING**

Handling discs while driving may distract you from traffic conditions. You could also lose control of the vehicle. There is a risk of an accident.

Handle discs only when the vehicle is stationary.

Bear in mind that at a speed of only 30 mph (approximately 50 km/h) your vehicle covers a distance of 44 feet (approximately 14 m) every second.

#### General notes

##### Notes on discs

- ❗ Do not affix stickers or labels to the discs. They could peel off and damage COMAND. Stickers can cause the disc to bend, which can result in read errors and disc recognition problems.
- ❗ COMAND is designed to play discs that comply with the EN 60908 standard. Therefore, you can only use discs with a maximum thickness of 1.3 mm. If you insert thicker discs, e.g. those that contain data on both sides (DVD on one side and audio data on the other), they cannot be ejected and can damage the device. Only use round discs with a diameter of 12 cm. Do not use discs with a diameter of 8 cm, even with an adapter.

The variety of data media, burners and burn software means there is no guarantee that the system will be able to play discs that you have copied yourself.

##### DVD playback conditions

If video DVDs do not conform to the NTSC or PAL TV standards, they may create picture, sound or other problems during playback.



COMAND is capable of playing back video DVDs produced according to the following standards:

- Region code 1 or region code 0 (no region code)
- PAL or NTSC standard

You will generally find the relevant details either on the DVD itself or on the DVD case.

- i** If you insert a video DVD with a different region code, a message to this effect appears.
- i** COMAND is set to region code 1 at the factory. This setting can be changed at an authorized Mercedes-Benz Center. It is also possible to play video DVDs with a different region code, provided that they are produced in accordance with the PAL or NTSC TV standard. The region code can be changed a maximum of four times.


### Control options

There are various control menus available in DVD video mode.


Most DVDs have their own control menu.

The DVD's control menu is operated directly using the controller or DVD functions.

Control menu and function	Operation
<ul style="list-style-type: none"> <li>• DVD's control menu Selection of title, scene, language, subtitles ...</li> </ul>	Operation with the controller
<ul style="list-style-type: none"> <li>• Menu <b>Options</b> Selection of brightness, contrast, color, format</li> </ul>	Operation using the menu bar/options/video settings

Control menu and function	Operation
<ul style="list-style-type: none"> <li>• Video menu Selection of scene, fast forward/rewind</li> </ul>	In full-screen mode, slide  the controller
<ul style="list-style-type: none"> <li>• DVD functions Selection of title, scene, language, subtitles ...</li> </ul>	In full-screen mode, press the controller

### Function restrictions

Depending on the DVD, certain functions or actions may not function at all. The symbol  appears in the display.

### Switching on video DVD mode

- Insert and eject a disc from the single drive ([▷ page 182](#))
- Insert a disc into the DVD changer ([▷ page 182](#))

Further options for switching on:

- Using the number keypad ([▷ page 179](#))
- Using the main function bar ([▷ page 179](#))
- Using the device list ([▷ page 179](#))
- Using the **[MEDIA]** button ([▷ page 178](#))

### DVD basic display



- ① Status bar
- ② Main function bar

- ③ Main display field
- ④ Media menu bar

The DVD basic display appears once the DVD has been inserted.

### DVD full-screen mode

Once a video DVD has been inserted, the disc is played.

- ▶ **To set full-screen mode:** slide **↑** the controller.  
The main function bar and menu bar are hidden. A full-screen symbol will be shown.
- ▶ Press the controller.  
The full-screen mode appears.
- ▶ **To show the DVD basic display in full-screen mode:** slide **↓** the controller.  
The video menu appears.
- ▶ Press the controller.  
The basic display appears.

### Menu options

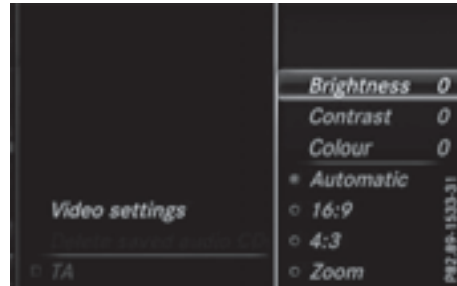
- ▶ **To select options:** in full-screen mode, slide **↓** the controller.  
The video menu appears.
- ▶ Press the controller.  
The DVD basic display appears.
- ▶ To select **Options** in the menu bar: turn and press the controller.  
The **Options** menu appears.

### DVD functions

- ▶ To select **DVD Functions**: turn and press the controller.  
A menu appears (▶ page 201).

### Video settings

#### Setting the picture format



The following options are available for the screen format for the DVD being played:

- **Auto**
- **16:9**
- **4:3**
- **Zoom**

- ▶ **To set the picture format:** turn and press the controller.  
The dot before the menu entry shows the selected format.

#### Manual image enhancement



- ▶ To select **Brightness**, **Contrast** or **Color**: turn and press the controller.  
A sliding menu appears.
- ▶ To select the required value: turn the controller.
- ▶ **To exit the sliding menu:** slide **←** the controller.

### DVD's control menu

Most DVDs have their **own control menu** which can be operated using the controller.

Showing the DVD's control menu

- ▶ To select **Menu** from the DVD overlay menu: turn and press the controller.  
The menu of the DVD overlay menu is hidden and the DVD's menu entries (e.g. scenes, language, trailers) are displayed.
- ▶ To select a menu entry: slide and press the controller.

### Video menu



- ① Type of data medium
- ② Current title
- ③ Shows the menu bars for the DVD basic display
- ④ Current scene
- ⑤ Track time

### Operating the video menu

- ▶ To show: in full-screen video mode, slide  $\odot\downarrow$  the controller.
- ▶ To hide: slide  $\uparrow\odot$  the controller.
- ▶ To select the next/previous scene: turn the controller clockwise/counter-clockwise.
- ▶ To fast forward/rewind: slide  $\leftarrow\odot\rightarrow$  and hold the controller until the desired position has been reached.

- ▶ To hide the video menu: slide  $\uparrow\odot$  the controller.
- ▶ To show the menu bars for the DVD basic display: press the controller.  
The video menu is hidden and the DVD basic menu appears.

### DVD functions

#### Showing/hiding the DVD functions

- ▶ **To show** the DVD overlay menu: in full-screen video mode, press the controller.  
The DVD overlay menu is shown.
- ▶ **To hide:** select  $\leftarrow\rightarrow$  in the DVD overlay menu by turning and pressing the controller
- ▶ **To show the DVD basic display:** select  $\square$  in the DVD overlay menu by turning and pressing the controller.

#### Overview of DVD overlay menu



- ① Activates DVD control menu
- ② Hides DVD overlay menu
- ③ Shows the DVD basic display
- ④ Confirms entry in control menu
- ⑤ Navigates DVD lists
- ⑥ Jumps to the start of the scene
- ⑦ Displays camera perspectives
- ⑧ Shows subtitles
- ⑨ Selects language
- ⑩ Stop function
- ⑪ Pause function

### Operating the DVD's own menu with the DVD overlay menu



- ▶ In full-screen mode, press the controller. The DVD overlay menu is shown. It is possible to navigate within the DVD's own control menu using the arrows in the upper bar of the DVD overlay menu.
- ▶ To select the **←↑ ↓→** arrow to navigate in the DVD's own menu: turn the controller. The active arrow is highlighted.
- ▶ To select the arrow: press the controller. The next menu entry in the direction of the arrow is highlighted.
- ▶ To select **OK** from the DVD overlay menu: turn and press the controller. The selected DVD scene is played.
- ▶ **To hide the DVD overlay menu:** select **⇒** using the controller.
- ▶ Press the controller. The DVD overlay menu is hidden.

If there are functions, such as **Display camera perspectives** on the DVD, these are shown in the DVD overlay menu.

- ▶ To call up Display camera perspectives: turn and press the controller

### Stop function

- ▶ Show the DVD overlay menu (▷ page 201).
- ▶ **Interrupting playback**

To select **■** in the menu of the DVD overlay menu: turn and press the controller.

The **||** display changes to **▶**. The video image is hidden.

- ▶ **To continue playback:** select **▶**. Playback continues from the point where it was interrupted.
- ▶ **To stop playback:** select **■** again while playback is interrupted.
- ▶ **To start playback again:** select **▶**. Playback restarts from the beginning.

### Pause function

- ▶ Show the DVD overlay menu (▷ page 201).
- ▶ **Pausing playback**
  - To select **||**: turn and press the controller.
  - The **||** display changes to **▶**.
- ▶ **To continue playback:** select **▶**.

### Selecting a scene/chapter

If the film is divided into scenes or chapters, these can be selected directly while the film is running, or skipped forwards step by step. This is not possible at certain points for some DVDs (e.g. during the opening credits).

It may also be possible to select the scene/chapter from the functions stored on the DVD.

- ▶ **To skip forwards or back:** in the video menu, turn the controller.

or

- ▶ Press the **⏮** or **⏭** button. The next or previous scene in the film is skipped to.

**i** The DVD overlay menu can also be used to make selections (▷ page 201).

## Picture viewer

### General notes

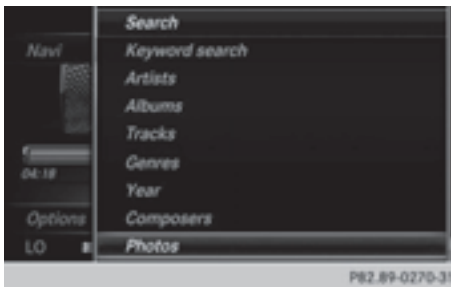
If pictures are stored on a medium (except on Apple® devices) which is connected to COMAND, you can view these on the COMAND display.

The following data media and picture formats are supported:

- **Data media:** CD, DVD, USB devices, SD memory cards
- **Picture formats:** jpeg, jpg, bmp, png

The maximum image resolution is 20 megapixels for jpeg, jpg and 1.5 megapixels for bmp, png.

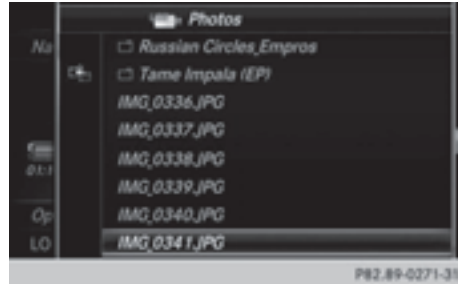
### Displaying pictures



- ▶ In the media basic display, press the controller.  
The **Search** with a category list appears.
- ▶ To select **Photos** in the category list: turn and press the controller.  
A directory list appears. Folders and picture files can be shown.
- ▶ Select a folder or picture.  
If there is no picture on the data medium, an empty list is shown.  
You can search for pictures on other data media.

### Searching for pictures on other data media

- ▶ In the directory list, slide ◀⊙ the controller.  
The device list appears.



Example: the directory list displays the existing picture files

- ▶ To select a data medium with picture files: turn the controller and press to confirm.  
A directory list appears. Folders and picture files can be shown.
- ▶ Select a folder or picture.


### Starting a slide show

- ▶ While viewing a picture, press the controller.  
The image menu appears.
- ▶ To select **Start Slideshow**: turn and press the controller.  
The slide show starts.
- ▶ To end the slide show: press the controller.  
The image menu appears.
- ▶ Select **End Slide Show**.

### Changing the picture view



## Media

- ▶ Press the controller.  
The image menu appears.
  - ▶ To select **Turn Clockwise**: turn and press the controller.  
The picture rotates 90 degrees.
  - ▶ Select **Turn Counterclockwise**.  
The picture rotates 90 degrees.
  - ▶ Select **Zoom In**.  
The size of the picture increases.  
After you have zoomed into the picture, you can move the section of the picture.
  - ▶ To move the section of the picture: slide  $\uparrow\odot\downarrow$  and  $\leftarrow\odot\rightarrow$  the controller.
  - ▶ To revert to the original size: press the controller.
- or
- ▶ Press the  button.

### Closing the picture viewer

- ▶ Press the controller.  
The menu appears.
- ▶ To select **Close Picture Viewer**: turn and press the controller.  
COMAND returns to the last accessed media function.

<b>Your COMAND equipment .....</b>	<b>206</b>
<b>Sound settings .....</b>	<b>206</b>
<b>Harman/kardon® Logic 7® sur- round sound system .....</b>	<b>207</b>
<b>Bang &amp; Olufsen BeoSound .....</b>	<b>209</b>


### Your COMAND equipment

These operating instructions describe all standard and optional equipment available for your COMAND system at the time of purchase. Country-specific differences are possible. Please note that your COMAND system may not be equipped with all the features described. This also applies to safety-relevant systems and functions. Therefore, the equipment on your COMAND system may differ from that in the descriptions and illustrations. Should you have any questions concerning equipment and operation, please consult an authorized Mercedes-Benz Center.

### Sound settings

#### Calling up the sound menu

You can make various sound settings for the different audio and video sources. It is possible to set more bass for radio mode than for audio CD mode, for example. The respective sound menu can be called up from the menu of the desired mode.

- ▶ Switch to radio mode (▷ page 166).
- or
- ▶ Switch to media mode (▷ page 178).
- ▶ To display the menu bars: slide  the controller.
- ▶ To select **Sound** in the menu bar: turn and press the controller.






The menu appears with the last setting accessed, e.g. **Balance/Fader**.

Sound menu overview

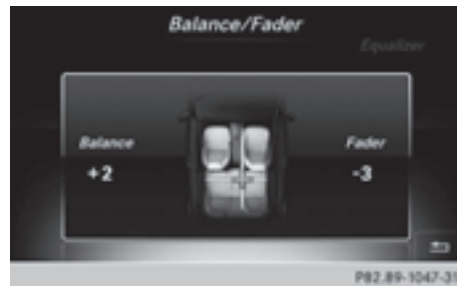
Function	Options
Equalizer	Sets treble, mid-range and base
Balance/fader	Adjusts the volume: right/left and front/rear

### Setting treble, mid-range and bass










- ▶ Call up the sound menu (▷ page 206).
- ▶ Turn the controller until **Equalizer** is brought to the front.
- ▶ To activate rotary menus for treble, mid-range and base: slide  the controller.
- ▶ To switch between the rotary menus: slide  or  the controller.
- ▶ To make the desired **Equalizer** settings: turn the controller. Rotary menus show the set values.
- ▶ To return to the menu: slide  the controller.
- ▶ To return to the basic menu: press the  button briefly.

### Adjusting the balance/fader



Balance adjusts the volume left and right. Fader adjusts the volume in front and rear. For the best sound, setting 0 is recommended.



- ▶ Call up the sound menu (▷ page 206).
- ▶ Turn the controller until **Balance/Fader** is brought to the front and then slide  the controller.
- ▶ To activate the menu for balance and fader: press the controller.
- ▶ To adjust the balance: slide   or  the controller.
- ▶ To adjust the fader: slide  or  the controller.
- ▶ To return to the basic menu: press the  button briefly.

## Harman/kardon® Logic 7® surround sound system

### General notes

The harman/kardon® Logic7® surround sound system is available for all functions in the radio and media modes.

The harman/kardon® Logic7® surround sound system is available for the following operating modes:

- radio (FM only)
- satellite radio
- audio CD
- MP3 (including SD memory card and USB storage device)
- Media Interface
- Bluetooth® audio mode
- video DVD (PCM, DTS® and Dolby® Digital audio formats)

- i** For the best sound, CD or WAV CD format is recommended. For data-reduced media, AAC with a data rate of 320 kbit/s is recommended.

Discs which support the audio formats mentioned have the following logos:




- i** Manufactured under license from Dolby Laboratories. Dolby and the double-D symbol are trademarks of Dolby Laboratories.

- i** For DTS patents see <http://patents.dts.com>. Manufactured under license from DTS Licensing Limited. DTS, the Symbol & DTS and the Symbol together are registered trademarks, and DTS Digital Surround is a trademark of DTS, Inc. © DTS, Inc. All rights reserved.

### Calling up the sound menu

You can make various sound settings for the different audio and video sources. It is possible to set more bass for radio mode than for audio CD mode, for example. The respective sound menu is called up from the menu of the desired mode.

- ▶ Switch to radio mode (▷ page 166).
- or
- ▶ Switch to media mode (▷ page 178).
- ▶ To switch to the menu bar: slide  the controller.
- ▶ To select **Sound**: turn and press the controller.  
The menu appears with the last setting accessed, e.g. **Balance/Fader**.

Overview of harman/kardon® Logic7® surround sound system

Function	Options
Equalizer	Sets treble, mid-range and base
Balance/fader	Adjusts the volume: right/left and front/rear
Logic 7	Optimizes the sound playback

### Setting treble, mid-range and bass



- ▶ Call up the sound menu (▷ page 207).
- ▶ Turn the controller until **Equalizer** is in the center.
- ▶ To activate rotary menus for treble, mid-range and base: slide the controller.
- ▶ To switch between the rotary menus: slide or the controller.
- ▶ To make the desired **Equalizer** settings: turn the controller. The rotary menus show the set values.
- ▶ To return to the menu: slide the controller.
- ▶ To return to the basic menu: press the button briefly.

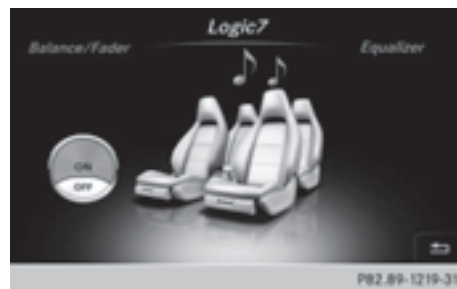
### Adjusting the balance/fader




Balance adjusts the volume left and right. Fader adjusts the volume in front and rear. For the best sound, setting 0 is recommended.

- ▶ Call up the sound menu (▷ page 207).
- ▶ Turn the controller until **Balance/Fader** is in the center.
- ▶ Slide the controller.
- ▶ To activate the menu for balance and fader: press the controller.
- ▶ To adjust the balance: slide or the controller.
- ▶ To adjust the fader: slide or the controller. An image shows the sound focus set.
- ▶ To return to the basic menu: press the button briefly.



### Setting surround sound



The **Logic7** setting optimizes the sound playback.

- ▶ Call up the sound menu (▷ page 207).
- ▶ Turn the controller until **Logic7** is in the center.
- ▶ Slide  the controller.  
The left-hand rotary menu to switch surround sound on and off is activated.
- ▶ To activate **Logic7**: turn the controller until **On** is active.

or

- ▶ To deactivate **Logic7**: turn the controller, until **OFF** is active.
- ▶ To return to the menu: slide  the controller.
- ▶ To return to the basic menu: press the  button briefly.

For the optimum audio experience for all passengers when Logic7<sup>®</sup> is switched on, the balance settings should be set to the center of the vehicle interior.

MP3 tracks should have a bit rate of at least 128 kbit/s.

Surround sound playback does not function for mono signal sources, such as for AM radio mode.

If radio reception is poor, e.g. in a tunnel, you should switch off Logic7<sup>®</sup>, since it may otherwise switch dynamically between stereo and mono and cause temporary sound distortions.

## Bang & Olufsen BeoSound

### General notes

The Bang & Olufsen BeoSound AMG sound system is available for all functions in the radio and media modes.

The following modes are available for the Bang & Olufsen BeoSound AMG sound system:

- radio (FM only)
- satellite radio
- audio CD
- MP3/AAC

- Media Interface
- Bluetooth<sup>®</sup> audio mode
- video DVD (PCM, DTS<sup>®</sup> and Dolby<sup>®</sup> Digital audio formats)

- i** For the best sound, CD or WAV CD format is recommended. For data-reduced media, AAC with a data rate of 320 kbit/s is recommended.



- i** Manufactured under license from Dolby Laboratories. Dolby and the double-D symbol are trademarks of Dolby Laboratories.

- i** For DTS patents see <http://patents.dts.com>. Manufactured under license from DTS Licensing Limited. DTS, the Symbol & DTS and the Symbol together are registered trademarks, and DTS Digital Surround is a trademark of DTS, Inc. © DTS, Inc. All rights reserved.

### Calling up the sound menu

You can make various sound settings for the different audio and video sources. It is possible to set more bass for radio mode than for audio CD mode, for example. The respective sound menu is called up from the menu of the desired mode.

- ▶ Switch to radio mode (▷ page 166).
- or
- ▶ Switch to media mode (▷ page 178).

- ▶ To switch to the menu bar: slide  $\odot\downarrow$  the controller.
- ▶ To select **Sound**: turn and press the controller.  
The menu appears with the last setting accessed, e.g. **Balance/Fader**.

Bang & Olufsen BeoSound AMG sound system

Function	Options
Equalizer	Sets treble, mid-range and base
Balance/fader	Adjusts the volume: right/left and front/rear
True Image	Sets a sound profile in the vehicle
Sound Mode	Optimizes the sound playback

### Setting treble, mid-range and bass



- ▶ Call up the sound menu (▷ page 209).
- ▶ Turn the controller until **Equalizer** is in the center.
- ▶ Slide  $\odot\downarrow$  the controller.  
Rotary menus for treble, mid-range and bass are activated.
- ▶ To switch between the rotary menus: slide  $\leftarrow\odot$  or  $\odot\rightarrow$  the controller.
- ▶ To make the desired **Equalizer** settings: turn the controller.  
The rotary menus show the set values.

- ▶ To return to the menu: slide  $\uparrow\odot$  the controller.
- ▶ To return to the basic menu: press the  $\square\leftarrow$  button.

### Adjusting the balance/fader



Balance adjusts the volume left and right. Fader adjusts the volume in front and rear. For the best sound, setting 0 is recommended.




- ▶ Call up the sound menu (▷ page 209).
- ▶ Turn the controller until **Balance/Fader** is in the center.
- ▶ Slide  $\odot\downarrow$  the controller.
- ▶ To activate the menu for balance and fader: press the controller.
- ▶ To adjust the balance focus: slide  $\leftarrow\odot$  or  $\odot\rightarrow$  the controller.
- ▶ To adjust the fader focus: slide  $\odot\downarrow$  or  $\uparrow\odot$  the controller.
- ▶ To return to the basic menu: press the  $\square\leftarrow$  button.

### Setting the sound profile



With the **Sound Profile** setting, you can select between two defined sound settings.




Sound profiles	Description
Reference	High-end sound setting for faithful audio playback
Surround	Optimum setting for LIVE and concert recordings

- ▶ Call up the sound menu (▷ page 209).
- ▶ Turn the controller until **Sound Profile** is in the center.
- ▶ Slide  the controller.  
The rotary menu to select the sound profile is activated.
- ▶ To select **Sound Profile**: turn the controller until the desired sound profile is activated.
- ▶ To return to the menu: slide  the controller.
- ▶ To return to the basic menu: press the  button.

### Sound playback for individual seats



For the best sound, the specific seats will need to be set.

- ▶ Call up the sound menu (▷ page 209).
- ▶ Turn the controller until **VIP & BAL Selection** is in the center.
- ▶ Slide  the controller.  
The rotary menu is activated.
- ▶ To set the desired **VIP & BAL Selection**: turn the controller.  
The segment, text and image show the selected setting.
- ▶ To return to the menu: slide  the controller.
- ▶ To return to the basic menu: press the  button.



Your COMAND equipment .....	214
Weather forecasts .....	214

### Your COMAND equipment

These operating instructions describe all standard and optional equipment available for your COMAND system at the time of purchase. Country-specific differences are possible. Please note that your COMAND system may not be equipped with all the features described. This also applies to safety-relevant systems and functions. Therefore, the equipment on your COMAND system may differ from that in the descriptions and illustrations. Should you have any questions concerning equipment and operation, please consult an authorized Mercedes-Benz Center.

### Weather forecasts

#### Introduction

This function is currently not available for Canada.

For the reception of weather forecasts via satellite radio, you will need a SIRIUS XM Satellite Weather subscription.

If the message: **Please call SIRIUS to activate the system at: SIRIUS\_number ESN: SIRIUS\_ID** appears along with the ID number of the SIRIUS device, you will need to have the weather service activated first.

- ▶ To select **Call** or **Cancel**: turn and press the controller.
  - If a mobile phone is connected to COMAND (> page 114), the call will connect to a SIRIUS service employee after selecting **Call**. The ID number of the SIRIUS device will be transferred to the telephone display.
- ▶ This will be followed by instructions from the service employee.

COMAND can receive weather forecasts via satellite radio for the entire USA (including Alaska and Hawaii).

The received weather data can be displayed as an information chart (daily forecast, five-

day forecast, detailed information) or on the weather map.

The weather data received from a weather station is stored in COMAND for one hour. It can therefore be displayed again immediately after restarting the engine (for example after refueling).

Depending on which scale has been selected, the weather map can display the following weather data with symbols:

- rain radar
  - The rain radar cannot be displayed for Alaska, Hawaii and Puerto Rico.
- storm characteristics
- high and low-pressure areas, weather fronts
- course of tropical cyclones (hurricanes, typhoons)
- gale warnings
- wind direction and speeds

**i** Hurricane: term used to describe the tropical cyclones that primarily develop in the Atlantic, North Pacific and South Pacific oceans. The wind speeds are above 74 mph (118 km/h). Five categories are used to classify the strength of a hurricane.

Typhoon: term used to describe a tropical cyclone that develops in the northwestern Pacific. The wind speeds are in the category of a hurricane.



## Switching the SIRIUS Weather display on/off

### Activating



- ▶ Press the **TEL** button.
- ▶ To select TEL/🌐 in the main function bar: slide **↑**🌐, turn and press the controller. The menu for selecting telephone and Internet applications appears.
- ▶ To select **SIRIUS Weather**: turn and press the controller. The information chart shows the daily forecast at the current vehicle position.

You see the following information:

- the date and time of the weather message received last
- information on the current weather (temperature, cloud cover) and forecast for the next 3, 6, 12 hours
- the current highest temperature and forecasts
- the current lowest temperature and forecasts
- the probability of rain

Switching to the 5-day forecast:

- ▶ To select **Current**: turn and press the controller. A menu appears.
- ▶ Select **5-Day**. The information chart displays the forecast for the next five days in the currently selected location.



Returning to the current-day forecast:

- ▶ To select **5-Day**: turn and press the controller. A menu appears.
- ▶ Select **Current**. The information chart shows the forecast for the current day again.

### Deactivating

- ▶ Press **←**.

### Displaying detailed information



Besides the current temperatures, you can display information such as wind speeds and UV index.

- ▶ To select **Current** or **5-Day** in the current-day or 5-day forecast: turn and press the controller. A menu appears.
- ▶ Select **Info**. The information chart shows detailed information for the selected area.

### Selecting the area for the weather forecast

#### Introduction

You can select the weather forecasts for:

- the current vehicle position
- vicinity of the destination
- a winter sports area
- an area within the USA

You can select a location in the information chart (option 1) or in the map (option 2). You can store frequently selected locations in the memory (▷ page 217).

- ❗ **COMAND** receives the data for the weather forecasts from the nearest weather station to the selected location.

#### Option 1: selecting the area in the information chart

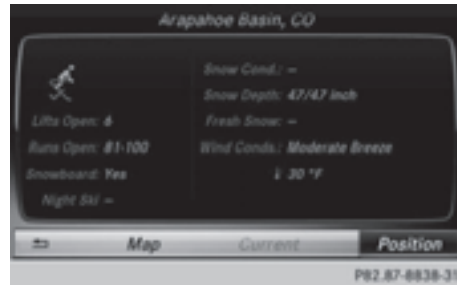
- ▶ To select **Location** in the information chart: turn and press the controller.
- ▶ **To select the current vehicle position:** select **Current Position** in the menu. **COMAND** receives the weather data for the current vehicle position from the nearest weather station and displays it automatically.

Requirement for "Near destination": a route to a destination has been calculated (▷ page 71). The menu item is otherwise grayed out.

- ▶ **To select the vicinity of the destination:** select **Near Destination**: turn and press the controller.



- ▶ **To select a winter sports area:** select **At Ski Area** from the menu: turn the controller and press to confirm.
- ▶ Select a state, e.g. **Colorado**.
- ▶ Select a winter sports area from the menu. The weather data and other information is displayed for the winter sports area that has been selected. The data is supplied by the nearest weather station.

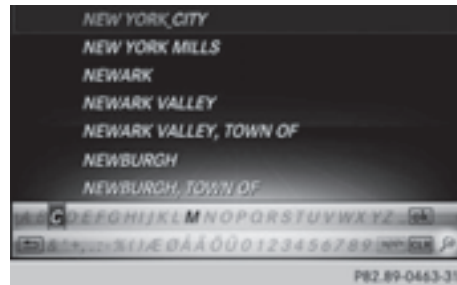


The information chart shows the following information (if available):

- ski slopes/ski lifts
- snowboarding and nighttime opening
- snow conditions (e.g. snow depth)
- temperature

The status of a facility is indicated as follows:

- green tick - open
- red cross - closed
- question mark - not known



Example: city list with character bar

Entry limitation: searching for a location using the character bar is not possible while driving.

- ▶ **To search for a location:** select **Search Areas**: turn the controller and press to confirm.
- ▶ Select **Other States (U.S.)** or **At Current State/Province**.  
Depending on the selection, the list of states or cities will appear with the character bar. You can limit the search using the character bar.
- ▶ To select state/province or city: enter the first few letters by turning and pressing the controller.
- ▶ To switch to the list without the character bar: slide **↑** or select **ok**.
- ▶ To delete an entry: select **CLR** in the character bar and press the controller.  
Pressing briefly deletes the last letter entered.  
Pressing and holding longer deletes the entire entry.
- ▶ To select the state/province or city from the list: turn and press the controller.  
After selecting a state (or province) the list of locations appears.  
After selecting a location, the information chart displays the weather forecast for the selected location. The data is supplied by the nearest weather station.

### Option 2: selecting the area in the weather map

- ▶ Call up the weather map (▷ page 218).
- ▶ Move the weather map so that the cross-hair is over the desired area (▷ page 218).
- ▶ Press the controller.  
The information chart shows the weather forecast for the selected area. The data is supplied by the nearest weather station.

## Memory functions

### Storing the area in the weather memory

You can save locations that are called up frequently in ten preset positions (0, 1-9) in the weather memory.

- ▶ **In the weather memory:** select the area for the weather forecast (▷ page 216).  
The selected location appears at the top in the status bar.
  - ▶ To select **Location** in the information chart: turn and press the controller.
  - ▶ Select **Preset**.
  - ▶ Select a preset using the controller.
  - ▶ Press and hold the controller until you hear a tone.  
The area is entered on the selected preset.
  - ▶ **To store rapidly:** in the daily forecast (▷ page 215) press and hold a number key, e.g. **2**, until the preset position number is shown in the status bar in front of the area name.
- i** You can also use this function in the five-day forecast (▷ page 215), and in the detailed information view (▷ page 215).

### Selecting an area from the weather memory

- ▶ **Directly from the weather memory:** select **Location** from the information chart: turn and press the controller.
- ▶ Select **Preset**.
- ▶ Select the memory position which contains the location you require.  
The weather data for the selected area is displayed.
- ▶ **Quick select:** if a location is stored in the weather memory, for example when the current forecast display is active, briefly press a number key, e.g. **2**.  
The weather data for the selected area is displayed.

## Weather map

### Calling up the weather map



- ▶ To select **Map** in the information chart: turn and press the controller. The weather map is shown on a 500-mi (500-km) scale. The crosshair highlights the weather station that supplies the current weather data.

### Moving the weather map

- ▶ Slide  $\uparrow\odot\downarrow$  or  $\leftarrow\odot\rightarrow$  the controller. The weather map moves in the corresponding direction under the crosshair.

### Changing the scale

- ▶ Turn the controller. The scale bar appears.
- ▶ Turn until the desired scale is set.

### Showing/hiding the menu in the weather map

- ▶ **To show:** press the controller.
- ▶ **To hide:** slide  $\uparrow\odot$  the controller.

### Selecting a weather station in the map

- ▶ Move the weather map and crosshair to the desired position (▷ page 218).
- ▶ To show the menu: press the controller.
- ▶ To select **Weather Table**: press the controller. COMAND receives the weather data for the selected position from the nearest weather

station and displays it automatically as a daily forecast.

### Switching layers on the map on/off



You can switch on different layers, for example to display the rain radar, weather fronts and the course of tropical storms on the map.

- ▶ Display the menu on the weather map (▷ page 218).
- ▶ To select **View**: turn and press the controller.
- ▶ Select a layer. Switch the display on  or off .

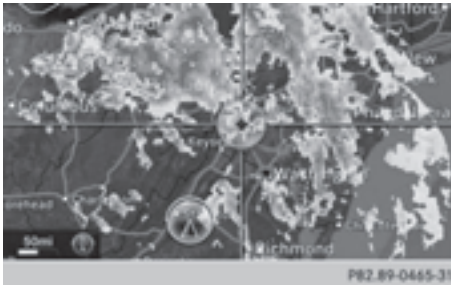
### Explanation of the layers on the weather map

- Menu item **Radar Map**  
Displays the rain radar as a colored area in all map scales. For an explanation of the colors, see the legend (▷ page 221).
- Menu item **Storm Characteristics**  
Displays the characteristics of a storm in all map scales:
  - tornadic storm:  
storm cell with strong winds (super cell), from which a tornado can develop. Tornadoes are also known as twisters.
  - cyclone:  
storm cells from which a tornadic storm can develop
  - hailstorm
  - the likelihood of a hailstorm
- Storm watch areas

Shows areas for which storm advisories have been issued (red areas). It is shown in map scales 50 mi (50 km), 200 mi (200 km) and 500 mi (500 km).

- Menu item **Atmospheric Pressure**  
Shows the position of high and low-pressure areas (H, L), weather fronts and isobars. It is shown in map scales 200 mi (200 km) and 500 mi (500 km).
- Menu item **Tropical Storm Tracking**  
Shows the direction and speed of propagation (track) of a tropical storm in all map scales with information on times and intensity.
- Menu item **Winds**  
Shows the wind direction and wind speed in map scale of 5 mi (5 km).

### Sample displays of weather data in the map



Displaying the rain radar:

- ▶ Activate the **Radar Map** display level (▷ page 218).  
The rain radar image is then displayed if weather data is available.
- ❗ You can call up the legend for the precipitation radar (▷ page 221).  
The transparency of the precipitation radar map display level can be adjusted in five stages.

Displaying storm characteristics:

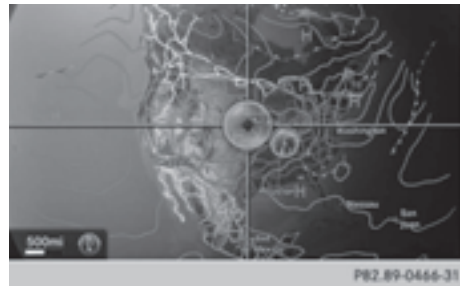
- ▶ Activate the **Storm Characteristics** display level (▷ page 218).  
If weather data is available, the weather map will then display the storm characteristics.

You can call up the legend for storms (▷ page 221).

The following information on a storm cell is displayed (if available):

- characteristics of the storm cell
- date and time of observation (time stamp)
- directional movement speed and path

Propagation speed: the speed at which the storm cell is advancing.



Displaying weather fronts:

- ▶ Activate the **Atmospheric Pressure** display level (▷ page 218).  
If weather data is available, the weather map will then display the weather fronts.  
The example shows the position of high and low-pressure areas (H, L), weather fronts and isobars. Isobars are lines that show where the air pressure is the same.

**Legend: weather fronts**

Weather front	Explanation
Cold front (blue line with blue triangles)	If a cold front moves in, the weather remains changeable and there are often rain showers and thunderstorms. The air temperature decreases.
Warm front (red line with red semi-circles)	A warm front may cause more prolonged steady rain, more cloud cover and a slow rise in temperature.
Stationary front (red and blue line with red semi-circles and blue triangles)	The weather front moves minimally. The weather remains changeable in this area.
Occlusion (purple line with purple semi-circles and triangles)	When the faster cold front catches up and joins the warm front ahead of it, an occluded front is formed. The weather remains changeable and rainy within an occlusion.



Displaying the track of a storm:

- ▶ Activate the **Tropical Storm Tracking** display level (▷ page 218). If weather data is available, the weather map will then display the track of the storm.

Example: in the middle of the map you can see the current position of the tropical low-pressure area (cyclone). To the right of this a solid line shows the previous path with positions and times. The forecast for the direction of propagation is shown by a dotted line with positions and times.



You can find out more information about cyclones in the Storm Guide (▷ page 222). Showing information (if available):

- name of the tropical storm and category
- time stamp
- directional movement speed and path
- maximum wind speed

Propagation speed: the speed at which the storm cell of a tropical cyclone is advancing. A tropical storm is separated into different categories according to the location at which it develops.

Region of origin	category
Atlantic, North and South Pacific Oceans	<b>Tropical Low Pressure System</b>
Atlantic, North and South Pacific Oceans	<b>Tropical Depression</b>
Atlantic, North and South Pacific Oceans	Name of tropical storm <b>Name_LP10 (Tropical Storm)</b>

Region of origin	category
Atlantic, North and South Pacific Oceans	Name of tropical storm (Hurricane Category 3) Displays hurricane categories 1 through 5
Northwestern Pacific Ocean	Tropical Low Pressure System
Northwestern Pacific Ocean	Name of tropical storm (Tropical Cyclone)
Northwestern Pacific Ocean	Name of tropical storm (Typhoon)
Northwestern Pacific Ocean	Name of tropical storm (Super-Typhoon)

You can also see the time stamp for the weather data on map scales of 50 miles and smaller.

The weather map shows wind directions and wind speeds.

**Legend (precipitation radar and storms)**



- ▶ Display the menu on the weather map (▷ page 218).
- ▶ To select **View**: turn and press the controller.
- ▶ Select **Legend**.
- i** The symbol for a tornadic storm is also valid for a cyclone (mesocyclone).

Precipitation type	Color scale
Rain	Eleven shades from light (light green) to heavy (red)
Mixed	Light (light violet) to heavy (violet)
Snow	Light (light turquoise) to heavy (turquoise)

**Time stamp**

The time stamp shows when the weather data was created by the weather station.

A time stamp corresponds to the time at the vehicle's current position. The changeover from summer time to standard time is performed automatically.

- ▶ Display the menu on the weather map (▷ page 218).
- ▶ To select **View**: turn and press the controller.
- ▶ Select **Time Stamp**.

**Changing to the information chart**

- ▶ Display the menu on the weather map (▷ page 218).
- ▶ To select **Weather Table**: turn and press the controller.

**Storm Watch Box**



Storm watch areas for which there are storm advisories are displayed as red areas on the weather map.

Activating/deactivating the display of areas in red:

- ▶ Display the menu on the weather map (▷ page 218).
- ▶ To select **View**: turn and press the controller.  
The list of display levels appears.
- ▶ Select **Storm Watch**.
- ▶ Select **Show Sym. for Storm Areas on Map**.  
Depending on the previous setting, activate  or deactivate  the display of areas in red.

## SIRIUS Weather

Activating/deactivating the automatic display of warning popups:

- ▶ Select **Display Storm Watch Automatically**.  
Depending on the previous setting, activate  or deactivate  the automatic display of warning popups.

Setting the radius for the popups:

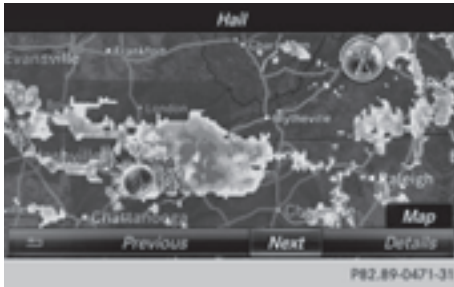
- ▶ Select **5 miles (5 km)**, **50 miles (50 km)** or **200 miles (200 km)**.

- ▶ To select **Next**: turn and press the controller.  
The next storm is marked.
- ▶ Select **Previous**.  
The previous storm is highlighted.

Showing storm details:

- ▶ Select **Details**.  
You see detailed information about the selected storm.

### Storm Guide



Displaying the Storm Guide:

- ▶ Display the menu on the weather map (▷ page 218).
- ▶ To select **Guide**: turn and press the controller.  
A menu appears. The current storm is highlighted. There is information about the storm in the status bar.



<b>Your COMAND equipment .....</b>	<b>224</b>
<b>Overview .....</b>	<b>224</b>
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<b>AUX mode .....</b>	<b>241</b>

### Your COMAND equipment

These operating instructions describe all standard and optional equipment available for your COMAND system at the time of purchase. Country-specific differences are possible. Please note that your COMAND system may not be equipped with all the features described. This also applies to safety-relevant systems and functions. Therefore, the equipment on your COMAND system may differ from that in the descriptions and illustrations. Should you have any questions concerning equipment and operation, please consult an authorized Mercedes-Benz Center.

### Overview

#### Important safety notes

##### WARNING

The CD/DVD drive is a class 1 laser product. If you open the housing of the CD/DVD drive, there is a risk of exposure to invisible laser radiation. This laser radiation could damage your retina. There is a risk of injury.

Never open the housing. Always have maintenance and repair work carried out at a qualified specialist workshop.

##### WARNING

If objects such as headphones/headsets or external audio/video sources are not secured in the passenger compartment, they can be flung around and hit vehicle occupants. There is a risk of injury, for example in the event of sudden braking or a sudden change in direction.

Always stow these items or similar objects carefully so that they cannot be flung around, for example in a lockable vehicle stowage compartment.

### Equipment

Observe that a range of Rear Seat Entertainment Systems are available for Mercedes-Benz vehicles. In this Operator's Manual, the Rear Seat Entertainment System Code 864 is used for illustration purposes. If you have a different Rear Seat Entertainment System in your vehicle, please refer to the manufacturer's operating instructions.

### Components

The Rear Seat Entertainment System includes:

- two screens for the rear behind the front-seat head restraints
- two remote controls
- a CD/DVD drive
- AUX jacks on both rear screens (AUX display) and on the CD/DVD drive (AUX drive)
- headphones for each rear screen
- two sets of cordless headphones

## Rear-compartment screens



- ① AUX jacks (AUX display)
- ② Display

The same AUX jacks (AUX drive) can be found in the rear-compartment drive (▷ page 226).

## Remote control

### Overview



- ① Switches the screen on/off
- ② Switches the button lighting on/off
- ③ Selects the screen for the remote control
- ④ Selects a menu item
- ⑤ Confirms a selection or setting
- ⑥ Switches the sound on or off
- ⑦ Adjusts the volume
- ⑧ Skips to a track, fast-forward/fast-rewind
- ⑨ Selects a track; direct entry
- ⑩ Exits a menu (back)

- ⑨ Selects a track; direct entry
- ⑩ Exits a menu (back)
- ❗ Two remote controls are supplied for the US and Canadian markets.

### Selecting the screen for the remote control

You can use the remote control to operate either of the two rear screens. To do so, the appropriate rear screen must be selected.

- ▶ **To select the left-hand screen:** turn thumbwheel ③ until **L REAR** (▷ page 225) is highlighted in the window.
- ▶ **To select the right-hand screen:** turn thumbwheel ③ until **REAR R** is highlighted in the window.

### Switching the screen on/off

The switched-on rear compartment screens switch off after 30 minutes if:

- the SmartKey in the ignition lock is in position **0** or **1** (see vehicle Operator's Manual)
- the SmartKey is not inserted

Before the screens switch off, they show a message to this effect.

You can switch the screens back on. However, this will discharge the starter battery.

- ▶ Point the remote control at the rear-compartment screen which has been selected for remote operation.
- ▶ Press button ① on the remote control (▷ page 225).  
The rear screen switches on or off.






### Switching the button lighting on/off

- ▶ Press button ② on the remote control (▷ page 225).  
Depending on the previous status, the button lighting is switched on or off.
- ❗ If you do not use the remote control for about 15 seconds, the button lighting switches off automatically.

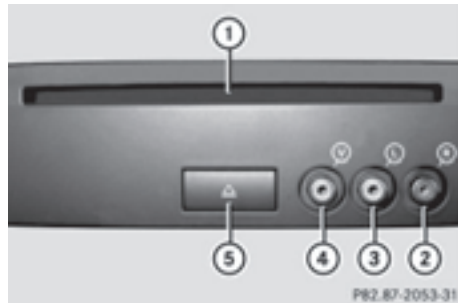
### Switching the sound on or off

- ▶ Press button ⑥ on the remote control (▷ page 225).  
The sound is switched on/off.

### Selecting a menu/menu item and confirming your selection

- ▶ Select a menu/menu item using the     buttons on the remote control and press the  button to confirm.

### CD/DVD drive and AUX jacks



- ① CD/DVD slot
- ② AUX, right-hand (R) jack for audio signal (red)
- ③ AUX, left-hand (L) jack for audio signal (white)
- ④ AUX, video (V) jack (yellow)
- ⑤ CD/DVD eject button

The AUX jacks shown are for the AUX drive. Identical jacks can be found on the right-hand side of the rear-compartment screens (AUX display) (▷ page 225).

## Cordless headphones

### Overview



- ▶ **To adjust the headphones:** open both sides of the headphones.
- ▶ Adjust the fit of the headphones by pulling the headphone band in the direction of the arrow.
- ▶ **To switch the headphones on/off:** press On/Off switch ②.
- ▶ **To adjust the volume:** turn volume control ③ until the desired volume is set. If you have connected corded headphones to a rear-compartment screen, you can adjust the volume using the remote control (▷ page 225).
- ▶ **To check the battery condition of charge:** check the state of the batteries using indicator lamp ① (▷ page 227).

The headphones automatically switch off if they have not received an audio signal for approximately three minutes. This preserves the batteries.

### Indicator lamp on the cordless headphones

The color of the indicator lamp shows:

- whether the device is switched on or off
- the condition of the inserted batteries

LED display	Status
Green	The batteries are fine.
Red	The batteries are almost discharged.
Lit continuously	The headphones are switched on and connected to a screen.

LED display	Status
Flashing	The headphones are searching for the connection to a screen.
No display (dark)	The headphones are switched off or the batteries are discharged.

The function of the headphones may be impaired by other radio-based electronic devices such as mobile phones or laptops.

### Selecting the screen for the cordless headphones



- ▶ Slide switch ① to **L** (left-hand screen) or **R** (right-hand screen).

### Connecting additional headphones

Up to two cordless headphones can be used at the same time for each screen.

You can also connect one additional set of corded headphones to each of the two rear-compartment screens (> page 225). The socket is designed for headphones with a 3.5 mm stereo jack plug and an impedance of 32 ohms.

### Replacing batteries

#### Notes

#### **WARNING**

Batteries contain toxic and corrosive substances. If batteries are swallowed, it can result in severe health problems. There is a risk of fatal injury.

Keep batteries out of the reach of children. If a battery is swallowed, seek medical attention immediately.

#### **Environmental note**



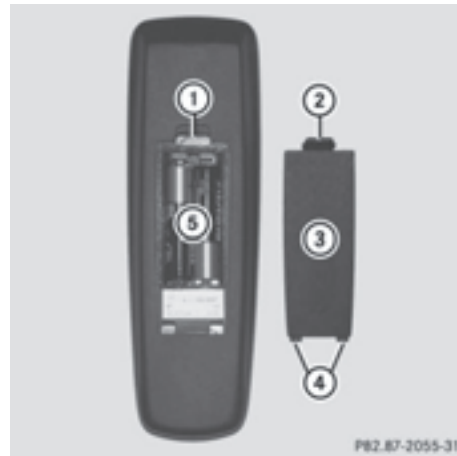
Batteries contain dangerous substances. It is against the law to dispose of them with the household rubbish. They must be collected separately and recycled to protect the environment.



Dispose of batteries in an environmentally friendly manner. Take discharged batteries to a qualified specialist workshop or a special collection point for used batteries.

Batteries are required for the remote control and for the two sets of cordless headphones. The batteries can be replaced (> page 228).

### On the remote control



- ① Battery compartment
- ② Catch tab
- ③ Battery compartment cover
- ④ Retaining lugs
- ⑤ Batteries

The remote control contains two type AAA, 1.5 V batteries.

- ▶ **To open the battery compartment:** remove battery compartment cover ③ on the back of the remote control.
- ▶ To do so, press down retaining lug ② and take off battery compartment cover ③.
- ▶ Remove discharged batteries ⑤ from the tray.
- ▶ Insert the new batteries. Observe the polarity markings on the batteries and battery compartment when doing so.  
Left-hand battery: the positive pole (+) must face upwards.  
Right-hand battery: the positive pole (+) must face downwards.
- ▶ **To close the battery compartment:** insert battery compartment cover ③ starting with retaining lugs ④ into the battery compartment and allow catch tab ② to engage in place.

### On the cordless headphones



The battery compartment is located on the left headphone. The cordless headphones require two type AAA, 1.5 V batteries.

- ▶ **To open the battery compartment:** turn battery compartment cover ① counter-clockwise and remove.
- ▶ Remove the discharged batteries from the tray.

- ▶ Insert the new batteries. Observe the polarity markings on the batteries and battery tray when doing so.
- ▶ **To close the battery compartment:** replace battery housing cover ① and turn it clockwise until it engages.  
If the batteries have been inserted correctly, the indicator lamp will light up green when the headphones are switched on.

**i** The operating duration of the headphones with a set of batteries is up to 40 hours.

### Basic functions

#### Using headphones

You can use the cordless headphones supplied and/or up to two sets of corded headphones connected to the corresponding jack of the rear-compartment screens (▷ page 225).

Information on the cordless headphones (▷ page 227).

#### Using the main loudspeakers

This function is available in conjunction with COMAND.








You can use the vehicle loudspeakers to listen to a disc inserted in the rear-compartment drive. To do so, CD/DVD audio/MP3 mode must be activated on at least one rear screen.

The headphones' volume setting does not affect the main loudspeakers.

- ▶ **To set on COMAND:** press the **RADIO** button, for example, to switch on an audio mode.
- ▶ To select **Sound** Ⓞ ↓ slide and press the controller.  
A menu appears.
- ▶ Turn the controller until **Rear Seat Entertainment System: Audio** is brought to the front.
- ▶ Press the controller.

### Selecting sound settings

You can select sound settings in the following operating modes:

- CD/MP3
  - Video DVD
  - Radio (active media source in COMAND)
  - AUX
- ▶ Switch on an operating mode (e.g. audio CD mode) (> page 232).
- ▶ Select **Treble** or **Bass** using the    buttons on the remote control and press the  button to confirm. An adjustment scale appears.
- ▶ Select a setting using the   buttons and press the  button to confirm.

### Multiple users

#### Simultaneous use of the rear-compartment disc drive

The two rear-compartment screens can be operated almost entirely independently from one another. However, a conflict may occur in some menus if the two screens are used simultaneously.

The following functions affect both screens:

- changing playback options
- selecting a track (from a track list or folder)
- using the play, pause and stop functions
- fast forward/rewind or scrolling
- calling up the DVD menu and navigating within it
- setting the language, subtitles and camera angle
- calling up interactive DVD content

The following functions affect only one screen:

- changing audio and video functions as well as picture settings
- switching between full screen and the menu

### Switching between operating modes

When you exit an operating mode (e.g. audio CD mode), the current setting is saved. If you call up this operating mode again later, there are two possibilities:

- the operating mode has been changed on the other screen.
- the operating mode has not been changed.

In the first case, the operating mode appears as it is on the other screen.












In the second case, the setting appears on the screen as it was when you last exited the operating mode.

### Picture settings

#### Overview

You can select the picture settings in video DVD and AUX mode (> page 241).

#### Adjusting the brightness, contrast and color

- ▶ Switch to video DVD mode (> page 235).
- ▶ **To show the menu:** press the  button on the remote control.
- ▶ Select **DVD-Video** using the    buttons and press the  button to confirm.
- ▶ Select **Brightness, Contrast** or **Color** using the   buttons and press the  button to confirm. A scale appears.
- ▶ Select a setting using the   buttons and press the  button to confirm.



### Changing the picture format

- ▶ **To show the menu:** press the **OK** button on the remote control.
- ▶ Select **DVD-Video** using the **▼** **◀** **▶** buttons and press the **OK** button to confirm.  
The dot in front of one of the menu items **Automatic**, **16:9 Optimized**, **4:3** or **Widescreen** shows the currently set picture format.
- ▶ Select a format using the **▲** **▼** buttons and press the **OK** button to confirm.

## System settings

### Note

You can adjust all system settings individually for each rear screen without affecting the other screen.

### Selecting the display language

- ▶ Select **System** using the **▲** **◀** **▶** buttons on the remote control and press **OK** to confirm.  
You see the system menu on the selected rear screen.
- ▶ Select **Settings** using the **▼** button and press **OK** to confirm.
- ▶ Confirm **Language** by pressing the **OK** button.  
The list of languages appears. The **•** dot indicates the current setting.
- ▶ Select a language using the **▲** **▼** buttons and press the **OK** button to confirm.  
The Rear Seat Entertainment System sets the selected language.

### Switching the display design

- ▶ Select **Settings** using the **▼** button and press **OK** to confirm.
- ▶ Select **Day Mode**, **Night Mode** or **Automatic** using the **▲** **▼** buttons and press the **OK** button to confirm.  
The dot indicates the current setting.

Design	Explanation
Day Mode	The display is set permanently to day design.
Night Mode	The display is set permanently to night design.
Automatic	The display design changes depending on the vehicle instrument cluster illumination.

### Setting the brightness

- ▶ Select **Settings** using the **▼** button and press **OK** to confirm.
- ▶ Select **Brightness** using the **▲** **▼** buttons and press the **OK** button to confirm.  
A scale appears.
- ▶ Adjust the brightness using the **▲** **▼** buttons and press the **OK** button to confirm.  
The bar moves up or down. The picture becomes lighter or darker.

### Showing/hiding the picture

- ▶ **To hide the picture:** select **Display Off** in the system menu using the **▼** **▶** buttons on the remote control and press the **OK** button to confirm.  
The picture is hidden.
- ▶ **To display the picture:** press the **OK** button.

### Audio CD/DVD and MP3 mode

#### Important safety notes

##### WARNING

The CD/DVD drive is a class 1 laser product. If you open the housing of the CD/DVD drive, there is a risk of exposure to invisible laser radiation. This laser radiation could damage your retina. There is a risk of injury.

Never open the housing. Always have maintenance and repair work carried out at a qualified specialist workshop.

#### General notes

The rear-compartment drive is a single disc drive.

Notes on audio mode can be found in the "Media" section (▷ page 180):

- Notes on CDs/DVDs
- Notes on MP3 mode
- Notes on copyright

#### Inserting and removing a CD/DVD from the rear-compartment drive




- ① Disc slot
- ② Disc eject button

The rear-compartment drive is located behind the center console in a folding compartment.

Depending on the vehicle equipment level, the rear-compartment drive is located:

- under the rear bench seat or
- in the center console between the driver's and front-passenger seats

If there is already a disc inserted, this must be ejected before another is inserted.

- ▶ **To remove:** press the  button. The single drive ejects the disc.
- ▶ **To insert:** insert a disc into the disc slot with the printed side facing upwards. The drive closes and the disc is played.

The CD/DVD drive plays the disc:

- if it has been inserted correctly and is a permissible disc, and
- after you have switched to disc mode (audio CD/audio DVD/MP3 mode) (▷ page 232)





Data on an MP3 CD first needs to be loaded by the drive. Loading may take some time, depending on the number of folders and tracks.

#### Switching to audio CD, audio DVD or MP3 mode



- ① Calls up CD functions, other displays: MP3 (MP3 mode), DVD-A (audio DVD mode)
- ② Calls up track list (audio CD/audio DVD mode), calls up folders (MP3 mode)
- ③ Sets the treble
- ④ Sets the bass





The example shows audio CD mode. The number and the elapsed playback time for the current track are displayed.

- ▶ Insert a CD/DVD (▷ page 232).  
The Rear Seat Entertainment System loads the inserted disc.
- ▶ Select **Disc** in the menu using the    buttons on the remote control and confirm by pressing the  button.  
The corresponding mode is switched on. The Rear Seat Entertainment System plays the disc.

**i** Variable bit rates in MP3 tracks can result in the elapsed time shown being different from the actual elapsed time.

### Selecting a track





#### Via skip function

- ▶ Press the  or  button on the remote control.
- or
- ▶ Press the  or  button.  
The skip forward function skips to the next track.  
If the elapsed track time has passed 8 seconds, the function skips back to the beginning of the track. If the elapsed time is shorter, it will skip to the start of the previous track.  
If the **Random Tracks** or **Random Folder** playback option has been selected, the track order is random.





#### Via track list

In audio CD mode, the track list contains all tracks on the disc currently playing. In audio DVD mode, the track list contains all tracks in the currently active group.


In MP3 mode, the track list shows all tracks in the currently active folder as well as the folder structure, allowing you to select any track on the MP3 CD.

- ▶ Select **Tracks** (audio CD/DVD mode) or **Folder** (MP3 mode) using the    buttons on the remote control, and confirm by pressing the  button.


or

- ▶ Press the  button when the display/selection window is active.  
The track list appears. The • dot indicates the current track.
- ▶ Select a track using the   buttons and press the  button to confirm.



#### By entering the track number directly

- ▶ Press the  button on the remote control.  
The track entry display appears.

Example: track 2





- ▶ Press the  button.

Example: track 23

- ▶ Press the  and  buttons in quick succession.
- ▶ Wait for approximately three seconds after making the entry.  
You will hear the track which has been entered. The corresponding basic menu then reappears.
















**i** It is not possible to enter numbers that exceed the number of tracks on the CD or in the currently active folder.

### Fast forwarding/rewinding

- ▶ With the display/selection window active, press the  or  button on the remote control repeatedly until you reach the desired position.
- or
- ▶ Press and hold the  or  button until the desired position has been reached.












### Selecting a folder

This function is available in MP3 mode.

- ▶ Select **Fo**lder in MP3 mode using the    buttons on the remote control and press the  button to confirm.
- or
- ▶ Press the  button when the display/selection window is active. The folder content appears.
- ▶ **To switch to the superordinate folder:** select symbol  using the   buttons on the remote control and press the  button to confirm. The display shows the next folder up.
- ▶ **To select a folder:** select a folder by pressing the   button and confirm by pressing the  button. You will see the tracks in the folder.
- ▶ Select a track using the   buttons and press the  button to confirm. The track is played and the selected folder is now the active folder.















### Pause function

This function is available in audio DVD mode.

- ▶ **To pause playback:** select  using the    buttons on the remote control and press the  button to confirm. The  display changes to .
- ▶ **To continue playback:** select  and press the  button to confirm. The  display changes to .














### Stop function

This function is available in audio DVD mode.








- ▶ **To interrupt playback:** select  using the    buttons on the remote control and press the  button to confirm. The  display changes to .
- ▶ **To continue playback:** select  and press the  button to confirm. Playback continues from the point where it was interrupted.
- ▶ **To stop playback:** while playback is interrupted, select  again and press the  button to confirm. Playback stops and returns to the beginning of the DVD.  is highlighted.
- ▶ **To restart playback:** select  and press the  button to confirm. Playback starts from the beginning of the DVD.

### Setting the audio format

The content of an audio DVD can be divided into up to 9 groups. The availability and type of group depends on the respective DVD. A group can contain music of different sound qualities (stereo and multichannel formats, for example), or bonus tracks.

- ▶ Select **DVD-A** using the    buttons on the remote control and press  to confirm.
- ▶ Select **Group** using the   buttons and press the  button to confirm. The list of available audio formats appears. The  dot indicates the format currently selected.
- ▶ Select an audio format using the   buttons and press the  button to confirm.
- ▶ **To exit the menu:** press the  or  button.








### Playback options

- ▶ Select **CD, DVD-A** or **MP3** using the    buttons on the remote control and press the  button to confirm. A list appears. The • dot indicates the playback option currently selected.
- ▶ Select **Normal Track Sequence, Random Tracks** or **Random Folder** using the   buttons and press the  button to confirm. The option is switched on. For all options except **Normal Track Sequence**, you will see a corresponding display in the display/selection window.
  - i** If you switch the data carrier which you are currently listening to, the **Normal Track Sequence** option is activated automatically. If an option is selected, it remains selected after the Rear Seat Entertainment System is switched on or off.

### Switching track information on/off (MP3 mode only)

If the function is switched on, folder and track names are displayed.

If the function is switched off, disc and file names are displayed.

- ▶ Select **MP3** using the    buttons on the remote control and press the  button to confirm.
- ▶ Select **Display Track Information** using the   buttons and press the  button to confirm. The function is switched on  or off , depending on the previous status.

## Video DVD mode

### Important safety notes

#### **WARNING**

The CD/DVD drive is a class 1 laser product. If you open the housing of the CD/DVD drive,

there is a risk of exposure to invisible laser radiation. This laser radiation could damage your retina. There is a risk of injury.


Never open the housing. Always have maintenance and repair work carried out at a qualified specialist workshop.

### General notes





#### DVD playback conditions

Playback problems may occur when playing copied discs. There is a large variety of discs, DVD authoring software, writing software and writers available. This variety means that there is no guarantee that the Rear Seat Entertainment System will be able to play video DVDs that you have copied yourself. Further information (▷ page 198). Information regarding COMAND also applies to the Rear Seat Entertainment System.

#### Function restrictions

Depending on the DVD, it is possible that certain functions or actions described in this section will be temporarily blocked or may not function at all. As soon as you try to activate these functions or actions, you will see the  symbol in the display.

#### Switching on video DVD mode

- ▶ Insert a video DVD (▷ page 232). The Rear Seat Entertainment System loads the disc.
  - If disc mode was the last mode selected, it will now be active.
  - If it was not, switch on video DVD mode as described in the following instructions.
- ▶ Select **Disc** in the menu using the    buttons on the remote control and confirm by pressing the  button. If the video DVD fulfills the playback criteria, the film either starts automatically or

the menu stored on the DVD appears. If the DVD menu appears, you must start the film manually.

- ▶ Select the corresponding menu item in the DVD menu.

#### Showing/hiding the control menu



- ① Type of data medium
- ② Current title
- ③ Current scene
- ④ Track time
- ⑤ Shows the menu

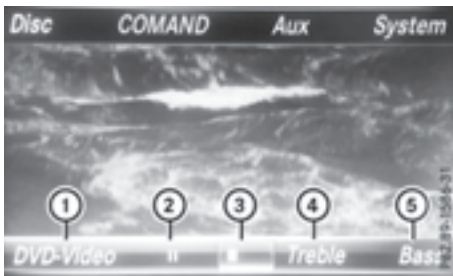
- ▶ **To show:** press the or button on the remote control.

- ▶ **To hide:** press the or button.

or

- ▶ Wait about eight seconds.

#### Showing/hiding the menu



- ① Video DVD options
- ② Pause function
- ③ Stop function

- ④ Sets the treble

- ⑤ Sets the bass

- ▶ **To show:** press the button on the remote control.

- ▶ **To hide:** press the button and confirm by pressing the .

#### Fast forwarding/rewinding

- ▶ Press and hold the or button on the remote control until the desired position has been reached. You see the control menu.

#### Pause function

- ▶ **To show the menu:** press the button on the remote control.

- ▶ **To pause playback:** select and press the button to confirm. The display changes to .

- ▶ **To continue playback:** select and press the button to confirm. The menu is hidden.



#### Stop function

- ▶ **To show the menu:** press the button on the remote control.

- ▶ **To interrupt playback:** select and press the button to confirm. The display changes to . The video image is hidden.





- ▶ **To continue playback:** select and press the button to confirm. Playback continues from the point where it was interrupted. The menu is hidden.

- ▶ **To stop playback:** while playback is interrupted, select again and press the button to confirm. Playback stops and returns to the beginning of the DVD. is highlighted.

- ▶ **To restart playback:** select  and press the  button to confirm. Playback starts from the beginning of the DVD.











### Selecting a scene/chapter

#### Skipping forwards/backwards

- ▶ Press the  or  button on the remote control.
- or
- ▶ Press the  or  button. The navigation menu (▷ page 236) appears for approximately eight seconds.



#### Selecting a scene/chapter directly





These examples illustrate how to select scene/chapter 5.

- ▶ **Option 1:** while the film is playing, press the  button on the remote control.
- ▶ Press a button, such as .
- ▶ **Option 2:** press the  button on the remote control.
- ▶ Select **DVD-Video** and press the  button to confirm.
- ▶ Select **DVD Functions** and press the  button to confirm.
- ▶ Select **Scene Selection** and press the  button to confirm.
- ▶ Select the  digit using the  or  button and press the  button to confirm.

In both cases, playback will begin from the 5th scene or chapter after a brief pause.

### Selecting a film/track

- ▶ **Option 1:** press the  button on the remote control.
- ▶ Select **DVD-Video** and press the  button to confirm.





- ▶ Select **DVD Functions** and press the  button to confirm.
- ▶ Select **Title Selection** and press the  button to confirm.
- ▶ To close the list: press the  button.
- ▶ Select a film/track.
- ▶ **Option 2:** to select film 2, for example, press the  button on the remote control. After a brief pause, the second film is played.

### DVD menu




#### Calling up the DVD menu


The DVD menu is the menu stored on the DVD itself. It is structured in various ways according to the individual DVD and permits various actions and settings.

In the case of multi-language DVDs, for example, you can change the DVD language in the DVD menu.


- ▶ **To show the menu:** press the  button on the remote control.
- ▶ Select **DVD-Video** and press the  button on the remote control to confirm.
- ▶ Select **DVD Functions** and press the  button to confirm.
- ▶ Select **Menu** and press the  button to confirm. The DVD menu appears.

#### Selecting menu items in the DVD menu




- ▶ Select a menu item using the     buttons on the

remote control and press the  button to confirm.






A menu appears.

- ▶ Confirm **Select** by pressing the  button. A submenu is displayed.
- ▶ If available, additional options can now be selected.  
The Rear Seat Entertainment System then switches back to the DVD menu.




**i** Menu items which cannot be selected are shown in gray.

**i** Depending on the DVD, the menu items **Back (to movie)**, **Play, Stop**, ,  or **Go Up** may not function at all or not at certain points in the DVD menu. To indicate this, the  symbol appears in the display.




### Stopping a film or skipping to the beginning or end of a scene

- ▶ Select any menu item from the DVD menu. The menu appears.
- ▶ **To stop the film:** select the **Stop** menu item and press the  button on the remote control to confirm.
- ▶ **To skip to the end of a scene:** select the  menu item and press the  button to confirm.
- ▶ **To skip to the beginning of a scene:** select the  menu item and press the  button to confirm.

### Moving up one level in the DVD menu











- ▶ Call up the DVD menu.
  - ▶ Press the  back button on the remote control or select the corresponding menu item in the DVD menu.
- or
- ▶ Select any menu item in the DVD menu and press the  remote control button to confirm.
  - ▶ Select **Go Up** and press  to confirm.

### Back to the film

- ▶ Press the  back button repeatedly until you see the film.
- or
- ▶ Select any menu item in the DVD menu and press the  remote control button to confirm.
  - ▶ Select the **Back (to movie)** menu item in the menu and press the  button to confirm.

### Setting the audio format

You can use this function to set the audio language or the audio format. The number of settings is determined by the DVD content. It may also be possible to access the settings from the DVD menu. This function is not available on all DVDs.

- ▶ **To show the menu:** press the  button on the remote control.
- ▶ Select **DVD-Video** and press the  button on the remote control to confirm.
- ▶ Select **DVD Functions** and press the  button to confirm.
- ▶ Select **Audio Language** and press the  button to confirm.  
A menu appears after a short while. The  dot indicates the currently set language.
- ▶ Select a language using the   buttons and press the  button to confirm.
- ▶ **To exit the menu:** press the  or  button.

### Subtitles and camera angle

These functions are not available on all DVDs. The number of subtitle languages and camera angles available depends on the content of the DVD. It may also be possible to access the settings from the DVD menu.



- ▶ **To show the menu:** press the **OK** button on the remote control.
- ▶ Select **DVD-Video** and press the **OK** button on the remote control to confirm.
- ▶ Select **DVD Functions** and press the **OK** button to confirm.
- ▶ Select **Subtitles** or **Camera Angle** and press the **OK** button to confirm.  
In both cases, a menu appears after a few seconds. The • dot indicates the current setting.
- ▶ Select a setting using the **▲** **▼** buttons and press the **OK** button to confirm.
- ▶ **To exit the menu:** press the **◀** or **▶** button.

### Interactive content

DVDs can also contain interactive content (e.g. a video game). In a video game, you may be able to influence events, for example, by selecting and triggering actions. The type and number of actions depend on the DVD.

- ▶ Select an action using the **▲** **▶** **▼** **◀** buttons on the remote control and press the **OK** button to execute it.  
A menu appears and the first entry, **Select**, is highlighted.
- ▶ Press the **OK** button.

## Active COMAND media source mode

### Overview

You can transfer a media source selected in COMAND to the Rear Seat Entertainment System. If you switch the media source in COMAND, this will not be transferred to the Rear Seat Entertainment System.

You can transfer these media sources to the Rear Seat Entertainment System:

- Radio
- CD/MP3 mode (CD, SD card, USB)

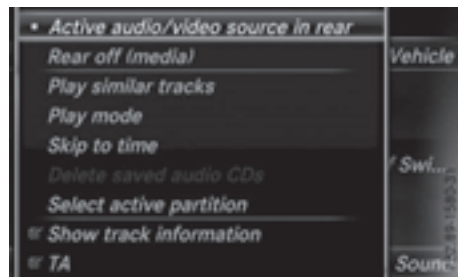
- Media Interface
- Video DVD mode

Observe the sequence described below when playing a COMAND media source on the Rear Seat Entertainment System.

### 1. Activating the function in COMAND





- ▶ Switch on the radio (▷ page 166).
- ▶ Activate CD/MP3 mode (CD, SD card, USB) (▷ page 178)
- ▶ Switch on the media interface (▷ page 196).

### 2. Transferring the active COMAND media to the Rear Seat Entertainment System



- ▶ To select the **Options** menu, turn and press the controller.
- ▶ To select **Active Aud./Vid. Source for Rear**, turn the controller.  
The • dot indicates that the function is activated.
- ▶ **To deactivate the function:** select **Rear Off (Radio)** or **Rear Off (Media)**.  
The • dot indicates that the function is deactivated.

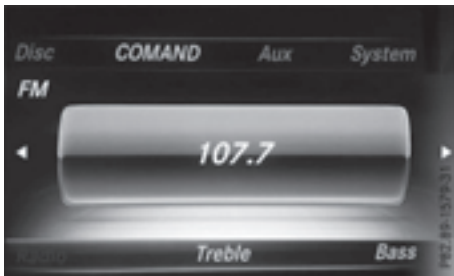
### 3. Transferring the active COMAND media source to the Rear Seat Entertainment System





- ▶ Select **COMAND** using the    buttons on the remote control and press  to confirm.

A message appears stating that the desired audio or video source needs to be activated in COMAND. If the media source is activated in COMAND, it is loaded on the Rear Seat Entertainment System and is then played.

If **Rear Off** is activated in COMAND, the **COMAND is off or there is no active COMAND source.** message appears.

#### Functions in radio mode







- ▶ **To select a station:** press the  or  button.
- or
- ▶ Press the  or  button. The radio selects the previous or next station in the alphabetical station list. DAB stations are displayed first, followed by stations with available station names. Stations showing station frequency are shown last.

Additional setting option:

- Adjusting the sound settings (▷ page 230)







#### Functions in audio CD mode

- ▶ **To select by skipping to a track:** press the  or  button.
- or
- ▶ Press the  or  button. The skip forward function skips to the next track. If more than 8 seconds of track time have elapsed, the function skips back to the beginning of the track. If less than 8 seconds of track time have elapsed, the function skips back to the beginning of the previous track.

Additional setting option:

- Adjusting the sound settings (▷ page 230)





#### Functions in audio DVD mode





- ▶ **To skip to the next or previous group:** press the  button on the remote control.
- ▶ To select  , highlight using the  or  button and press .

Additional setting option:

- Adjusting the sound settings (▷ page 230)

#### Functions in MP3 mode


- ▶ **To select a track by skipping to a track:** press the  or  button on the remote control.
- or
- ▶ Press the  or  button. The skip forward function skips to the next track. If the elapsed track time has exceeded 8 seconds, the function skips back to the beginning of the track. If the elapsed track time is less than 8 seconds, the function skips back to the beginning of the previous track.

- ▶ **To select a folder:** press the  button on the remote control.
- ▶ Highlight one of the two folder symbols with the  or  button and press  to confirm.  
Depending on your selection, the previous or next folder is selected and the first track is played.

Additional setting option:

- Adjusting the sound settings (▷ page 230)

### Functions in DVD video mode

- ▶ **To hide a menu:** confirm **Menu** with the  button.  
The video image is played in full screen mode.

Additional setting options:

- Adjusting the brightness, contrast and color (▷ page 230)
- Changing the picture format (▷ page 231)
- Adjusting the sound settings (▷ page 230)

## AUX mode

### Introduction

You can connect external video sources with a sound and video signal to the Rear Seat Entertainment System:


- one external video source to each of the rear screens (AUX display)
- one external video source to the rear-compartment disc drive (AUX drive)

Operating the external video source; see the manufacturer's operating instructions.

For further details about external video sources, please consult an authorized Mercedes-Benz Center.

### Connecting AUX equipment

#### AUX drive jacks

The AUX drive jacks are located on the rear-compartment drive to the right of the  (▷ page 226) button.

#### AUX display jacks

The AUX display jacks are on the side of the two rear screens (▷ page 225).







### Connecting audio and video cables

- ▶ Insert the audio plugs for the left and right signals into the corresponding **L** and **R** jacks.
- ▶ Insert the video plug into the **V** jack.

### Activating AUX mode

#### AUX drive

Requirements: the external video source is connected to the rear-compartment drive and playback is selected.







- ▶ Select **Aux** in the menu using the , ,  buttons on the remote control and press the  button to confirm.  
The AUX menu appears.
- ▶ Select **Source** from the AUX menu and press the  button to confirm.
- ▶ Select **Disc Drive Aux** and press the  button to confirm.  
Playback starts. If an external video source does not provide a video picture, an audio menu appears.

#### Displaying AUX





Requirements: the external video source is connected to the rear-compartment screen and playback is selected.

- ▶ Select a screen using the thumbwheel on the remote control (▷ page 225) until "**L**






REAR" (left-hand screen) or "R REAR" (right-hand screen) is highlighted in the window.

- ▶ Select **Aux** in the menu using the    buttons on the remote control and press the  button to confirm.
- ▶ Select **Source** from the AUX menu and press the  button to confirm.
- ▶ Select **Display Aux** and press the  button to confirm.  
Playback starts. If an external video source does not provide a video picture, an audio menu appears.





#### Adjusting treble and bass

- ▶ Select **Treble** or **Bass** in the AUX menu and press the  button on the remote control to confirm.  
A scale appears.
- ▶ Select a setting using the  or  button and press the  button to confirm.

#### Adjusting the brightness, contrast or color

- ▶ Select **Display Aux** or **Disc Drive Aux** in the AUX menu and press the  button to confirm.
- ▶ Select **Brightness**, **Contrast** or **Color** and press the  button to confirm.  
A scale appears.
- ▶ Select a setting using the  or  button and press the  button to confirm.

#### Changing the picture format

- ▶ Select **Display Aux** or **Disc Drive Aux** in the AUX menu and press the  button to confirm.
- ▶ Select **Automatic**, **16:9 Optimized**, **4:3** or **Widescreen** using the   buttons and confirm with  button.  
The dot in front of the menu item indicates the currently selected picture format.



