

Mercedes me connect Overview of Services for business use	Terms	Necessary special equipment and/or apps	Availability for the following model series from manufacturing date
Further information			
1) Maintenance Management ¹⁾			Transmission mode 2: Available on all 2019 and newer Mercedes-Benz passenger vehicles and 2018 Mercedes-Benz passenger vehicles capable of Mercedes me connect. Available on all MY2019 and newer Mercedes-Benz Sprinter/Freightliner Sprinter with Communication module capable of Mercedes me connect.
2) Telediagnosics ¹⁾			Available on all 2019 and newer Mercedes-Benz passenger vehicles and 2018 Mercedes-Benz passenger vehicles capable of Mercedes me connect. Available on all MY2019 and newer Mercedes-Benz Sprinter/Freightliner Sprinter with Communication module capable of Mercedes me connect. Available on all MY2020 and newer Mercedes-Benz Metris with Communication Module capable of Mercedes me connect. Battery observer is not available for Mercedes-Benz Metris.
3) Accident and Breakdown Management ¹⁾			Available on all 2019 and newer Mercedes-Benz passenger vehicles and 2018 Mercedes-Benz passenger vehicles capable of Mercedes me connect. Available on all MY2019 and newer Mercedes-Benz Sprinter/Freightliner Sprinter with Communication module capable of Mercedes me connect. Available on all MY2020 and newer Mercedes-Benz Metris with Communication Module capable of Mercedes me connect.
4) Remote vehicle diagnostics			Available on all 2019 and newer Mercedes-Benz passenger vehicles and 2018 Mercedes-Benz passenger vehicles capable of Mercedes me connect. Available on all MY2019 and newer Mercedes-Benz Sprinter/Freightliner Sprinter with Communication module capable of Mercedes me connect. Available on all MY2020 and newer Mercedes-Benz Metris with Communication Module capable of Mercedes me connect.
5) Remote Retrieval of Vehicle Status/Remote Status			Available on all 2019 and newer Mercedes-Benz passenger vehicles and 2018 Mercedes-Benz passenger vehicles capable of Mercedes me connect. Available on all MY2019 and newer Mercedes-Benz Sprinter/Freightliner Sprinter with Communication module capable of Mercedes me connect. Available on all MY2020 and newer Mercedes-Benz Metris with Communication Module capable of Mercedes me connect.
6) Remote Door Locking and Unlocking	for Passenger Car only: 1 year beginning MY22, Term extension via Mercedes me Store	COMAND Online, Audio 20 or MBUX multimedia system	Available on all 2019 and newer Mercedes-Benz passenger vehicles and 2018 Mercedes-Benz passenger vehicles capable of Mercedes me connect. Available on all MY2019 and newer Mercedes-Benz Sprinter/Freightliner Sprinter with Communication module capable of Mercedes me connect. Available on all MY2020 and newer Mercedes-Benz Metris with Communication Module capable of Mercedes me connect.
7) Vehicle Tracker	for Vans only: 3 years beginning MY2019 and newer Sprinter, MY2020 and newer Metis with Communication Module		Available on all 2019 and newer Mercedes-Benz passenger vehicles and 2018 Mercedes-Benz passenger vehicles capable of Mercedes me connect. Available on all MY2019 and newer Mercedes-Benz Sprinter/Freightliner Sprinter with Communication module capable of Mercedes me connect. Available on all MY2020 and newer Mercedes-Benz Metris with Communication Module capable of Mercedes me connect.
8) Parked Vehicle Locator ²⁾			Available on all 2019 and newer Mercedes-Benz passenger vehicles and 2018 Mercedes-Benz passenger vehicles capable of Mercedes me connect. Available on all MY2019 and newer Mercedes-Benz Sprinter/Freightliner Sprinter with Communication module capable of Mercedes me connect. Available on all MY2020 and newer Mercedes-Benz Metris with Communication Module capable of Mercedes me connect.
9) Live Traffic Information	for Passenger Car only: 3 years beginning MY2019 and newer Sprinter, MY2020 and newer Metis with Communication Module	COMAND Online, Audio 20, Audio 40 or MBUX multimedia system with navigation	Available on 2019 A-Class, C-Class, E-Class, CLS-Class, S-Class, G-Class and AMG GT 4-door and 2020 A-Class, CLA, C-Class, GLB, GLC, GLC-Coupe, E-Class, GLE, CLS, S-Class, GLS, G-Class, AMG GT, AMD GT 4-door and all 2021 Mercedes-Benz passenger vehicles equipped with Navigation. Available on all MY2019 and newer Mercedes-Benz Sprinter/Freightliner Sprinter with Communication module capable of Mercedes me connect. Available on all MY2021 and newer Mercedes-Benz Metris equipped with Communication Module and Navigation and capable of Mercedes me connect.
10) Car-to-X Communication	for Vans only: 3 years beginning MY2019 and newer Sprinter, MY2020 and newer Metis with Communication Module	COMAND Online, Audio 20 or MBUX multimedia system with navigation	Available on 2019 A-Class, C-Class, E-Class, CLS-Class, S-Class, G-Class and AMG GT 4-door and 2020 A-Class, CLA, C-Class, GLB, GLC, GLC-Coupe, E-Class, GLE, CLS, S-Class, GLS, G-Class, AMG GT, AMD GT 4-door and all 2021 Mercedes-Benz passenger vehicles equipped with Navigation. Available on all MY2019 and newer Mercedes-Benz Sprinter/Freightliner Sprinter with Communication module capable of Mercedes me connect.

11) Internet Radio ³⁾	for Passenger Car only: 1 year beginning MY22, Term extension via Mercedes me Store for Vans only: 3 years beginning MY2019 and newer Sprinter, MY2020 and newer Metis with Communication Module	COMAND Online, Audio 20 or MBUX multimedia system with navigation	Available on all 2019 and newer Mercedes-Benz passenger vehicles (2019 A-Class and 2020 A-Class, CLA, GLC, GLC-Coupe, GLE, GLS with connect 5 excluded) and all 2018 Mercedes-Benz passenger vehicles capable of Mercedes me connect Available on all MY2019 and newer Mercedes-Benz Sprinter/Freightliner Sprinter with Communication module capable of Mercedes me connect.
12) Parking		COMAND Online, Audio 20 or MBUX multimedia system with navigation	Available on 2019 A-Class, C-Class, E-Class, CLS-Class, S-Class, G-Class and AMG GT 4-door and 2020 A-Class, CLA, C-Class, GLB, GLC, GLC Coupe, E-Class, GLE, CLS, S-Class, GLS, G-Class, AMG GT, AMG GT 4-door and all 2021 Mercedes-Benz passenger vehicles
13) Online Map Update		COMAND Online, Audio 20 or MBUX multimedia system with navigation	Available on 2019 A-Class, C-Class, E-Class, CLS-Class, S-Class, G-Class and AMG GT 4-door and 2020 A-Class, CLA, C-Class, GLB, GLC, GLC Coupe, E-Class, GLE, CLS, S-Class, GLS, G-Class, AMG GT, AMG GT 4-door and all 2021 Mercedes-Benz passenger vehicles. Available on all MY2019 and newer Mercedes-Benz Sprinter/Freightliner Sprinter with Communication module capable of Mercedes me connect.
14) Local Search		COMAND Online, Audio 20 or MBUX multimedia system with navigation	Available on 2019 A-Class, C-Class, E-Class, CLS-Class, S-Class, G-Class and AMG GT 4-door and 2020 A-Class, CLA, C-Class, GLB, GLC, GLC Coupe, E-Class, GLE, CLS, S-Class, GLS, G-Class, AMG GT, AMG GT 4-door and all 2021 Mercedes-Benz passenger vehicles. Available on all MY2019 and newer Mercedes-Benz Sprinter/Freightliner Sprinter with Communication module capable of Mercedes me connect.
15) POI Download		COMAND Online, Audio 20 or MBUX multimedia system with navigation	Available on all 2019 and newer Mercedes-Benz passenger vehicles and 2018 Mercedes-Benz passenger vehicles capable of Mercedes me connect. Available on all MY2019 and newer Mercedes-Benz Sprinter/Freightliner Sprinter with Communication module capable of Mercedes me connect.
16) Weather		COMAND Online, Audio 20 or MBUX multimedia system with navigation	Available on 2019 A-Class, C-Class, E-Class, CLS-Class, S-Class, G-Class and AMG GT 4-door and 2020 A-Class, CLA, C-Class, GLB, GLC, GLC Coupe, E-Class, GLE, CLS, S-Class, GLS, G-Class, AMG GT, AMG GT 4-door and all 2021 Mercedes-Benz passenger vehicles. Available on all MY2019 and newer Mercedes-Benz Sprinter/Freightliner Sprinter with Communication module capable of Mercedes me connect.
17) Interface to Third-Party Providers		COMAND Online, Audio 20 or MBUX multimedia system	Available on all 2019 and newer Mercedes-Benz passenger vehicles and 2018 Mercedes-Benz passenger vehicles capable of Mercedes me connect. Available on all MY2019 and newer Mercedes-Benz Sprinter/Freightliner Sprinter with Communication module capable of Mercedes me connect. Available on all MY2020 and newer Mercedes-Benz Metris equipped with Communication Module and Navigation and capable of Mercedes me connect.
18) LINGUATRONIC online voice control	for Passenger Car only: 1 year beginning MY22, Term extension via Mercedes me Store	MBUX multimedia system with pre-installation for navigation or media display	Available on 2019 and newer A-Class, 2020 CLA, GLE, GLB, GLS and 2021 CLA, CLS, E-Class, GLA, GLB, GLC, GLE, GLS, GT 4-Door, S-Class. Available on all MY2019 and newer Mercedes-Benz Sprinter/Freightliner Sprinter with Communication module capable of Mercedes me connect.
19) Global Search	for Vans only: 3 years beginning MY2019 and newer Sprinter, MY2020 and newer Metis with Communication Module	MBUX multimedia system with pre-installation for navigation or media display	Available on 2019 and newer A-Class, 2020 CLA, GLE, GLB, GLS and 2021 CLA, CLS, E-Class, GLA, GLB, GLC, GLE, GLS, GT 4-Door, S-Class. Available on all MY2019 and newer Mercedes-Benz Sprinter/Freightliner Sprinter with Communication module capable of Mercedes me connect.

1) Available for use by main and co-users.

2) The services are available only for electric and plug-in vehicles.

3) In the case of the designated model series, the Services require a data allowance from a separate mobile-phone contract from a telecommunications service provider, which can be purchased via the customer portal, or via separate data allowance via the customer's compatible device (e.g. tethering).

4) Activation is by creating a Mercedes me connect user account, accepting the terms of use and pairing the vehicle.

5) Mercedes-Benz USA, LLC reserves the right to change or discontinue Mercedes me connect services at any time without prior notification or incurring any future obligation. For example, technologies can and do change over time so current technologies used by Mercedes me connect may become obsolete or be replaced by other, different technologies, including different cellular or WiFi signals, which may render Mercedes me connect inoperable with your vehicle. Mercedes-Benz USA, LLC will not be responsible for purchasing for your vehicle and/or cellular device, or updating them with, new technologies that might in the future be required to restore operation of Mercedes me connect with your vehicle.