

Mercedes me connect Overview of Services for personal use	Terms	Necessary special equipment and/or apps	Availability for the following model series from manufacturing date
Further information			
1) Maintenance Management <sup>1)</sup>			<b>Transmission mode 2:</b> Available on all 2019 and newer Mercedes-Benz passenger vehicles and 2018 Mercedes-Benz passenger vehicles capable of Mercedes me connect.  Available on all MY2019 and newer Mercedes-Benz Sprinter/Freightliner Sprinter with Communication module capable of Mercedes me connect.
2) Telediagnosics <sup>1)</sup>			Available on all 2019 and newer Mercedes-Benz passenger vehicles and 2018 Mercedes-Benz passenger vehicles capable of Mercedes me connect.  Available on all MY2019 and newer Mercedes-Benz Sprinter/Freightliner Sprinter with Communication module capable of Mercedes me connect. Available on all MY2020 and newer Mercedes-Benz Metris with Communication Module capable of Mercedes me connect. Battery observer is not available for Mercedes-Benz Metris.
3) Accident and Breakdown Management <sup>1)</sup>			Available on all 2019 and newer Mercedes-Benz passenger vehicles and 2018 Mercedes-Benz passenger vehicles capable of Mercedes me connect.  Available on all MY2019 and newer Mercedes-Benz Sprinter/Freightliner Sprinter with Communication module capable of Mercedes me connect. Available on all MY2020 and newer Mercedes-Benz Metris with Communication Module capable of Mercedes me connect.
4) Remote vehicle diagnostics			Available on all 2019 and newer Mercedes-Benz passenger vehicles and 2018 Mercedes-Benz passenger vehicles capable of Mercedes me connect.  Available on all MY2019 and newer Mercedes-Benz Sprinter/Freightliner Sprinter with Communication module capable of Mercedes me connect. Available on all MY2020 and newer Mercedes-Benz Metris with Communication Module capable of Mercedes me connect.
5) Remote Retrieval of Vehicle Status/Remote Status			Available on all 2019 and newer Mercedes-Benz passenger vehicles and 2018 Mercedes-Benz passenger vehicles capable of Mercedes me connect.  Available on all MY2019 and newer Mercedes-Benz Sprinter/Freightliner Sprinter with Communication module capable of Mercedes me connect. Available on all MY2020 and newer Mercedes-Benz Metris with Communication Module capable of Mercedes me connect.
6) Programming of charging settings and Pre-Entry Climate Control <sup>2)</sup>		COMAND Online, Audio 20 or MBUX multimedia system	Available on all 2019 and newer plug-in hybrid Mercedes-Benz passenger vehicles
7) Remote Door Locking and Unlocking		COMAND Online, Audio 20 or MBUX multimedia system	Available on all 2019 and newer Mercedes-Benz passenger vehicles and 2018 Mercedes-Benz passenger vehicles capable of Mercedes me connect.  Available on all MY2019 and newer Mercedes-Benz Sprinter/Freightliner Sprinter with Communication module capable of Mercedes me connect. Available on all MY2020 and newer Mercedes-Benz Metris with Communication Module capable of Mercedes me connect.
8) Personalization		COMAND Online, Audio 20 or MBUX multimedia system	Available on 2019 and 2020 C-Class, E-Class, CLS-Class, S-Class, G-Class and AMG GT 4-door and all 2021 and newer Mercedes-Benz passenger vehicles
9) Vehicle Tracker	for Passenger Car only: 1 year beginning MY22, Term extension via Mercedes me connect Store  for Vans only: 3 years beginning MY2019 and newer Sprinter, MY2020 and newer Metris with Communication Module		Available on all 2019 and newer Mercedes-Benz passenger vehicles and 2018 Mercedes-Benz passenger vehicles capable of Mercedes me connect.  Available on all MY2019 and newer Mercedes-Benz Sprinter/Freightliner Sprinter with Communication module capable of Mercedes me connect. Available on all MY2020 and newer Mercedes-Benz Metris with Communication Module capable of Mercedes me connect.
10) Parked Vehicle Locator <sup>2)</sup>			Available on all 2019 and newer Mercedes-Benz passenger vehicles and 2018 Mercedes-Benz passenger vehicles capable of Mercedes me connect.  Available on all MY2019 and newer Mercedes-Benz Sprinter/Freightliner Sprinter with Communication module capable of Mercedes me connect. Available on all MY2020 and newer Mercedes-Benz Metris with Communication Module capable of Mercedes me connect.
11) Route Planning <sup>2)</sup>			Available on all 2019 and newer plug-in hybrid Mercedes-Benz passenger vehicles
12) Last Mile Navigation		COMAND Online, Audio 20 or MBUX multimedia system and	Available on all 2019 and newer Mercedes-Benz passenger vehicles and 2018 Mercedes-Benz passenger vehicles capable of Mercedes me connect.  Available on all MY2019 and newer Mercedes-Benz Sprinter/Freightliner Sprinter with Communication module capable of Mercedes me connect.

13) Trip Statistics		navigation	Available on all 2019 and newer Mercedes-Benz passenger vehicles and 2018 Mercedes-Benz passenger vehicles capable of Mercedes me connect.  Available on all MY2019 and newer Mercedes-Benz Sprinter/Freightliner Sprinter with Communication module capable of Mercedes me connect. Available on all MY2020 and newer Mercedes-Benz Metris with Communication Module capable of Mercedes me connect.
14) Geofencing		COMAND Online, Audio 20 or MBUX multimedia system	Available on all 2019 and newer Mercedes-Benz passenger vehicles and 2018 Mercedes-Benz passenger vehicles capable of Mercedes me connect.  Available on all MY2019 and newer Mercedes-Benz Sprinter/Freightliner Sprinter with Communication module capable of Mercedes me connect. Available on all MY2020 and newer Mercedes-Benz Metris with Communication Module capable of Mercedes me connect.
15) Concierge Service	1 year from activation	COMAND Online and Navigation	Available on all 2019 and 2020 Mercedes-Benz passenger vehicles equipped with Navigation and 2018 Mercedes-Benz passenger vehicles capable of Mercedes me connect and equipped with Navigation
16) Concierge Payments	1 year from activation	COMAND Online and Navigation	Available on all 2019 and 2020 Mercedes-Benz passenger vehicles equipped with Navigation and 2018 Mercedes-Benz passenger vehicles capable of Mercedes me connect and equipped with Navigation
17) Live Traffic Information		COMAND Online, Audio 20, Audio 40 or MBUX multimedia system with navigation	Available on 2019 A-Class, C-Class, E-Class, CLS-Class, S-Class, G-Class and AMG GT 4-door and 2020 A-Class, CLA, C-Class, GLB, GLC, GLC-Coupe, E-Class, GLE, CLS, S-Class, GLS, G-Class, AMG GT, AMD GT 4-door and all 2021 Mercedes-Benz passenger vehicles equipped with Navigation.  Available on all MY2019 and newer Mercedes-Benz Sprinter/Freightliner Sprinter with Communication module capable of Mercedes me connect. Available on all MY2021 and newer Mercedes-Benz Metris equipped with Communication Module and Navigation and capable of Mercedes me connect.
18) Car-to-X Communication		COMAND Online, Audio 20 or MBUX multimedia system with navigation	Available on 2019 A-Class, C-Class, E-Class, CLS-Class, S-Class, G-Class and AMG GT 4-door and 2020 A-Class, CLA, C-Class, GLB, GLC, GLC-Coupe, E-Class, GLE, CLS, S-Class, GLS, G-Class, AMG GT, AMD GT 4-door and all 2021 Mercedes-Benz passenger vehicles equipped with Navigation.  Available on all MY2019 and newer Mercedes-Benz Sprinter/Freightliner Sprinter with Communication module capable of Mercedes me connect.
19) Internet Radio <sup>3)</sup>		COMAND Online, Audio 20 or MBUX multimedia system with navigation	Available on all 2019 and newer Mercedes-Benz passenger vehicles (2019 A-Class and 2020 A-Class, CLA, GLC, GLC-Coupe, GLE, GLS with connect 5 excluded) and all 2018 Mercedes-Benz passenger vehicles capable of Mercedes me connect  Available on all MY2019 and newer Mercedes-Benz Sprinter/Freightliner Sprinter with Communication module capable of Mercedes me connect.
20) Parking		COMAND Online, Audio 20 or MBUX multimedia system with navigation	Available on 2019 A-Class, C-Class, E-Class, CLS-Class, S-Class, G-Class and AMG GT 4-door and 2020 A-Class, CLA, C-Class, GLB, GLC, GLC Coupe, E-Class, GLE, CLS, S-Class, GLS, G-Class, AMG GT, AMG GT 4-door and all 2021 Mercedes-Benz passenger vehicles
21) Fuel Station Prices	for Passenger Car only: 1 year beginning MY22, Term extension via Mercedes me connect Store	COMAND Online, Audio 20 or MBUX multimedia system with navigation	Available on 2019 A-Class, C-Class, E-Class, CLS-Class, S-Class, G-Class and AMG GT 4-door and 2020 A-Class, CLA, C-Class, GLB, GLC, GLC Coupe, E-Class, GLE, CLS, S-Class, GLS, G-Class, AMG GT, AMG GT 4-door and all 2021 Mercedes-Benz passenger vehicles
22) Online Map Update	for Vans only: 3 years beginning MY2019 and newer Sprinter, MY2020 and newer Metis with Communication Module	COMAND Online, Audio 20 or MBUX multimedia system with navigation	Available on 2019 A-Class, C-Class, E-Class, CLS-Class, S-Class, G-Class and AMG GT 4-door and 2020 A-Class, CLA, C-Class, GLB, GLC, GLC Coupe, E-Class, GLE, CLS, S-Class, GLS, G-Class, AMG GT, AMG GT 4-door and all 2021 Mercedes-Benz passenger vehicles.  Available on all MY2019 and newer Mercedes-Benz Sprinter/Freightliner Sprinter with Communication module capable of Mercedes me connect.
23) e-Navigator/Charging Stations <sup>2)</sup>		COMAND Online, Audio 20 or MBUX multimedia system with navigation	Available on all 2019 and newer plug-in hybrid Mercedes-Benz passenger vehicles
24) Local Search		COMAND Online, Audio 20 or MBUX multimedia system with navigation	Available on 2019 A-Class, C-Class, E-Class, CLS-Class, S-Class, G-Class and AMG GT 4-door and 2020 A-Class, CLA, C-Class, GLB, GLC, GLC Coupe, E-Class, GLE, CLS, S-Class, GLS, G-Class, AMG GT, AMG GT 4-door and all 2021 Mercedes-Benz passenger vehicles.  Available on all MY2019 and newer Mercedes-Benz Sprinter/Freightliner Sprinter with Communication module capable of Mercedes me connect.
24.1) POI Download			Available on all 2019 and newer Mercedes-Benz passenger vehicles and 2018 Mercedes-Benz passenger vehicles capable of Mercedes me connect.  Available on all MY2019 and newer Mercedes-Benz Sprinter/Freightliner Sprinter with Communication module capable of Mercedes me connect.

25) Weather			Available on 2019 A-Class, C-Class, E-Class, CLS-Class, S-Class, G-Class and AMG GT 4-door and 2020 A-Class, CLA, C-Class, GLB, GLC, GLC Coupe, E-Class, GLE, CLS, S-Class, GLS, G-Class, AMG GT, AMG GT 4-door and all 2021 Mercedes-Benz passenger vehicles.  Available on all MY2019 and newer Mercedes-Benz Sprinter/Freightliner Sprinter with Communication module capable of Mercedes me connect.
26) Predictive Navigation			Available on 2019 A-Class, C-Class, E-Class, CLS-Class, S-Class, G-Class and AMG GT 4-door and 2020 A-Class, CLA, C-Class, GLB, GLC, GLC Coupe, E-Class, GLE, CLS, S-Class, GLS, G-Class, AMG GT, AMG GT 4-door and all 2021 Mercedes-Benz passenger vehicles  Available on all MY2019 and newer Mercedes-Benz Sprinter/Freightliner Sprinter with Communication module capable of Mercedes me connect.
<b>27) Mercedes-Benz Apps</b>		<b>COMAND Online or Audio 20</b>	
27.1) Internet Radio	1 year beginning MY22		Available on all 2019 Mercedes-Benz passenger vehicles (A-Class excluded) and 2020 GLA, C-Class, SLC, E-Class, CLS, S-Class, SL, G-Class, AMG GT, AMG GT 4-door and 2018 Mercedes-Benz passenger vehicles capable of Mercedes me connect
27.2) Local Search	Term extension via Mercedes me connect Store		Available on all 2019 Mercedes-Benz passenger vehicles (A-Class excluded) and 2020 GLA, C-Class, SLC, E-Class, CLS, S-Class, SL, G-Class, AMG GT, AMG GT 4-door and 2018 Mercedes-Benz passenger vehicles capable of Mercedes me connect
27.3) Weather			Available on all 2019 Mercedes-Benz passenger vehicles (A-Class excluded) and 2020 GLA, C-Class, SLC, E-Class, CLS, S-Class, SL, G-Class, AMG GT, AMG GT 4-door and 2018 Mercedes-Benz passenger vehicles capable of Mercedes me connect
<b>28) Theft notification and Parked Collision Detection</b>	1 year beginning MY22  Term extension via Mercedes me connect Store	Anti-Theft Protection package (P54) & 852	Available standard on 2020 E-Class, CLS, S-Class, G-Class, GT 4-door, C AMG and 2021 C AMG, GLC AMG, E-Class, CLS, GLE, GLS, S-Class, G-Class, GT 4-Door. Optional on 2020 C-Class, GLB and 2021 C-Class, GLC
32.1) Theft notification and parking damage detection incl. 360° camera images			Available on 2021 S-class and 2022 EQS
<b>29) Interface to Third-Party Providers</b>		COMAND Online, Audio 20 or MBUX multimedia system	Available on all 2019 and newer Mercedes-Benz passenger vehicles and 2018 Mercedes-Benz passenger vehicles capable of Mercedes me connect.  Available on all MY2019 and newer Mercedes-Benz Sprinter/Freightliner Sprinter with Communication module capable of Mercedes me connect. Available on all MY2020 and newer Mercedes-Benz Metris equipped with Communication Module and Navigation and capable of Mercedes me connect.
<b>30) Connection to Content Providers</b>	for Passenger Car only: 1 year beginning MY22, Term extension via Mercedes me connect Store  for Vans only: 3 years beginning MY2019 and newer Sprinter, MY2020 and newer Metis with Communication Module	MBUX multimedia system with pre-installation for navigation or media display	Available on 2019 and newer A-Class, 2020 CLA, GLE, GLB, GLS and 2021 CLA, CLS, E-Class, GLA, GLB, GLC, GLE, GLS, GT 4-Door, S-Class.  Available on all MY2019 and newer Mercedes-Benz Sprinter/Freightliner Sprinter with Communication module capable of Mercedes me connect.
<b>31) LINGUATRONIC online voice control</b>	for Passenger Car only: 1 year beginning MY22, Term extension via Mercedes me connect Store  for Vans only: 3 years beginning MY2019 and newer Sprinter, MY2020 and newer Metis with Communication Module	MBUX multimedia system with pre-installation for navigation or media display	Available on 2019 and newer A-Class, 2020 CLA, GLE, GLB, GLS and 2021 CLA, CLS, E-Class, GLA, GLB, GLC, GLE, GLS, GT 4-Door, S-Class.  Available on all MY2019 and newer Mercedes-Benz Sprinter/Freightliner Sprinter with Communication module capable of Mercedes me connect.
<b>32) Global Search</b>	for Passenger Car only: 1 year beginning MY22, Term extension via Mercedes me connect Store  for Vans only: 3 years beginning MY2019 and newer Sprinter, MY2020 and newer Metis with Communication Module	MBUX multimedia system with pre-installation for navigation or media display	Available on 2019 and newer A-Class, 2020 CLA, GLE, GLB, GLS and 2021 CLA, CLS, E-Class, GLA, GLB, GLC, GLE, GLS, GT 4-Door, S-Class.  Available on all MY2019 and newer Mercedes-Benz Sprinter/Freightliner Sprinter with Communication module capable of Mercedes me connect.

33) Valet Protect	for Passenger Car only: 1 year beginning MY22, Term extension via Mercedes me connect Store  for Vans only: 3 years beginning MY2019 and newer Sprinter, MY2020 and newer Metis with Communication Module	COMAND Online, Audio 20 or MBUX multimedia system	Available on all 2019 and newer Mercedes-Benz passenger vehicles and 2018 Mercedes-Benz passenger vehicles capable of Mercedes me connect.  Available on all MY2019 and newer Mercedes-Benz Sprinter/Freightliner Sprinter with Communication module capable of Mercedes me connect. Available on all MY2020 and newer Mercedes-Benz Metris equipped with Communication Module capable of Mercedes me connect.
34) Speed Alert	for Passenger Car only: 1 year beginning MY22, Term extension via Mercedes me connect Store  for Vans only: 3 years beginning MY2019 and newer Sprinter, MY2020 and newer Metis with Communication Module	COMAND Online, Audio 20 or MBUX multimedia system	Available on all 2019 and newer Mercedes-Benz passenger vehicles and 2018 Mercedes-Benz passenger vehicles capable of Mercedes me connect.  Available on all MY2019 and newer Mercedes-Benz Sprinter/Freightliner Sprinter with Communication module capable of Mercedes me connect
35) ENERGIZING COACH	1 year beginning MY22  Term extension via Mercedes me connect Store	Special equipment PBR or PBP Code	Available on 2020 GLE, GLS, 2021 S-Class, 2022 EQS
36) Mercedes me Charge <sup>2)</sup>	1 year from activation  Term extension via Mercedes me connect Store	MBUX multimedia system with navigation pre- installation, Remote and Navigation Services (13U)	Available on 2020 GLC 350e and 2022 EQS
37) Remote Engine Start (for pre-entry climate control)	1 year beginning MY22  Term extension via Mercedes me connect Store	Automatic transmission without ESL, code 26U or 37U	Available on 2019 and newer A-Class, CLA, GLA, C-Class, E-Class, CLS, S-Class, GLB, GLC, GLE, GLS, G-Class.
38) Stolen-Vehicle Location Assistance	for Passenger Car only: 1 year beginning MY22, Term extension via Mercedes me connect Store  for Vans only: 3 years beginning MY2019 and newer Sprinter, MY2020 and newer Metis with Communication Module	09U or 34U	Available on all 2019 and newer Mercedes-Benz passenger vehicles and 2018 Mercedes-Benz passenger vehicles capable of Mercedes me connect  Available on all MY2019 and newer Mercedes-Benz Sprinter/Freightliner Sprinter with Communication module capable of Mercedes me connect. Available on all MY2020 and newer Mercedes-Benz Metris equipped with Communication Module capable of Mercedes me connect.
39) Connected Traffic Light Information	1 year beginning MY22  Term extension via Mercedes me connect Store	MBUX multimedia system with pre-installation for navigation or media display	Available on all 2021 and newer Mercedes-Benz passenger vehicles capable of Mercedes me connect.
40) Third Party Marketplace (Tolls)	-	MBUX multimedia system with pre-installation for navigation or media display and additional required hardware	Available on 2021 S-class
41) Online-Music	1 year beginning MY22  Term extension via Mercedes me connect Store	MBUX multimedia system with pre-installation for navigation or media display and additional required hardware	Available on 2021 S-class
42) Navigation with Electric Intelligence <sup>2)</sup>	1 year beginning MY22  Term extension via Mercedes me connect Store	MBUX multimedia system with pre-installation for navigation or media display and additional required hardware	Available on 2022 EQS

<b>43) Display of Charging Stations<sup>2)</sup></b>	1 year beginning MY22 Term extension via Mercedes me connect Store	MBUX multimedia system with pre-installation for navigation or media display and additional required hardware	Available on 2020 GLC 350e and 2022 EQS
<b>44) Remote Vehicle Finder</b>	1 year beginning MY22 Term extension via Mercedes me connect Store		Available on 2019 and newer A-Class, 2020 CLA, GLE, GLB, GLS and 2021 CLA, CLS, E-Class, GLA, GLB, GLC, GLE, GLS, GT 4-Door, S-Class.
<b>45) Online Route Calculation</b>	1 year beginning MY22 Term extension via Mercedes me connect Store	MBUX multimedia system with pre-installation for navigation or media display and additional required hardware	Available on 2021 S-class and 2022 EQS

1) Available for use by main and co-users.

2) The services are available only for electric and plug-in vehicles.

3) In the case of the designated model series, the Services require a data allowance from a separate mobile-phone contract from a telecommunications service provider, which can be purchased via the customer portal, or via separate data allowance via the customer's compatible device (e.g. tethering).

4) Activation is by creating a Mercedes me connect user account, accepting the terms of use and pairing the vehicle.

5) Mercedes-Benz USA, LLC reserves the right to change or discontinue Mercedes me connect services at any time without prior notification or incurring any future obligation. For example, technologies can and do change over time so current technologies used by Mercedes me connect may become obsolete or be replaced by other, different technologies, including different cellular or WiFi signals, which may render Mercedes me connect inoperable with your vehicle. Mercedes-Benz USA, LLC will not be responsible for purchasing for your vehicle and/or cellular device, or updating them with, new technologies that might in the future be required to restore operation of Mercedes me connect with your vehicle.