

# First Class Key Protection

Lock in peace of mind. Your Mercedes-Benz key has important technology and features that make it costly to replace. First Class Key Protection provides security and peace of mind in the event that your keys are lost, damaged, or stolen.



**If provided through a motor club membership agreement, the Provider offering the First Class Key Protection product is SafeRide Motor Club, Inc. If provided through a service contract agreement, the Administrator/Obligor offering the First Class Key Protection product is Safe-Guard Products International, LLC, except in Florida where the Administrator/Obligor is Safe-Guard Warranty Corporation, in Oklahoma where the Obligor is Safe-Guard Warranty Corporation, and in Washington where the Obligor is National Product Care Company.**



# Unlock the advantages.

Here's what First Class Key Protection has to offer:

- Covers the cost to replace the key and remote up to \$800 per occurrence
- Up to \$75 towards taxi, rental vehicle and/or public transportation services
- Towing assistance to the nearest registered service facility, or other facility of your choice, up to \$100 per occurrence
- In the event the covered vehicle key/remote are damaged and will not work or are locked in your covered vehicle, vehicle lockout assistance is available 24-hours a day, 365 days a year, up to \$100 per occurrence
- 24-hour home lock-out assistance includes<sup>1</sup>:
  - Locksmith reimbursement up to \$100 per occurrence
  - House key replacement of up to three (3) house keys for the term of your agreement, for up to \$75 per replacement key
- Replacement benefit for additional non-programmable keys on your key ring for up to \$250 per occurrence<sup>1</sup>
- Emergency message relay for up to three (3) emergency contacts<sup>1</sup>
- Retrieval and reward system that motivates anyone who finds your keys to return them<sup>1</sup>
- Transferable from consumer to consumer in a private vehicle sale, or in a lease agreement transfer and assumption, for a \$40 transfer fee<sup>2</sup>
- Available on New, Certified Pre-Owned, and Pre-Owned Mercedes-Benz vehicles and vans

## **Comprehensive coverage:**

- No mileage limitations
- No deductible
- Prior claim authorization required

## **Coverage exclusions may apply<sup>3</sup>:**

- Replacement keys, if you did not receive two (2) master keys at the time of sale or lease of the vehicle
- Replacement keys, if your keys are covered by the manufacturer's, repairer's, or supplier's warranty or recall
- Any replacement key made without prior authorization
- Any Key Protection claim for a vehicle other than the covered vehicle

**Ask your Mercedes-Benz dealer about First Class Key Protection.**

<sup>1</sup> Benefit is not available in all states or for all vehicle models. Please see your dealer for more information. The Key Protection member must demonstrate proof of residence and be present for home lockout services.

<sup>2</sup> Please see your product agreement for complete transfer and cancellation rules, including state-specific transfer and cancellation rules.

<sup>3</sup> Additional exclusions may apply. Please see your product agreement for specific coverage details, limitations and a complete list of exclusions.

**If the First Class Key Protection product is provided through a service contract agreement, the Administrator/Obligor of the First Class Key Protection product is Safe-Guard Products International, LLC, Two Concourse Parkway, Suite 500, Atlanta, GA 30328, except in Florida where the Administrator/Obligor is Safe-Guard Warranty Corporation, Two Concourse Parkway, Suite 500, Atlanta, GA 30328, Florida License Number 60126, in Oklahoma where the Obligor is Safe-Guard Warranty Corporation, and in Washington where the Obligor is National Product Care Company, 175 W. Jackson Blvd, Chicago IL 60604. If the First Class Key Protection product is provided through a motor club membership agreement, the Provider of the First Class Key Protection product is SafeRide Motor Club, Inc., 13901 Midway Road, Suite 102-429, Dallas, TX 75244-4388.**

The First Class Key Protection product is provided through either a service contract agreement or a motor club membership agreement.

The scope of coverage and all transactions related to the optional First Class Key Protection product are governed solely by the provisions of the applicable product agreement. This brochure provides general information about the optional First Class Key Protection product and should not be solely relied upon when purchasing coverage. Please refer to your product agreement for details of terms, conditions, and specific coverage details, including limitations, exclusions, transferability and cancelability. Coverage may vary by state. This product may not be available in all states or for all vehicle models. This product is available at the time of vehicle sale or lease only. Please see your Mercedes-Benz dealer for more information. This is an optional product that is not insurance and is marketed through Mercedes-Benz Financial Services. MBFS NMLS #2546