Symbols

In this Operator's Manual you will find the following symbols:

⚠️ **WARNING**
Warning notes make you aware of dangers which could pose a threat to your health or life, or to the health and life of others.

ение **Environmental note**
Environmental notes provide you with information on environmentally aware actions or disposal.

⚠️ Notes on material damage alert you to dangers that could lead to damage to your vehicle.

💡 Practical tips or further information that could be helpful to you.

ゝ This symbol indicates an instruction that must be followed.

ゝ Several of these symbols in succession indicate an instruction with several steps.

▷ This symbol tells you where you can find more information about a topic.

.Slice This text indicates a message in the multimedia display.

Parts of the software in the vehicle are protected by copyright © 2005 The FreeType Project http://www.freetype.org. All rights reserved.

Publication details

Internet

Further information about Mercedes-Benz vehicles and about Daimler AG can be found on the following websites:

http://www.mbusa.com (USA only)

http://www.mercedes-benz.ca (Canada only)

Editorial office

You are welcome to forward any queries or suggestions you may have regarding this Operator's Manual to the technical documentation team at the following address:

Daimler AG, HPC: CAC, Customer Service, 70546 Stuttgart, Germany

© Daimler AG: Not to be reprinted, translated or otherwise reproduced, in whole or in part, without written permission from Daimler AG.

Vehicle manufacturer

Daimler AG
Mercedesstraße 137
70327 Stuttgart
Germany

As at 10.03.2016
Welcome to the world of Mercedes-Benz
First of all, familiarize yourself with your multimedia system. Read these operating instructions, particularly the safety and warning notes, before you drive off.
This will help you to obtain the maximum pleasure from your multimedia system and avoid endangering yourself and others.
The equipment level and functions of your multimedia system may differ depending on:
- Model
- Order
- Country specification
- Availability
Mercedes-Benz therefore reserves the right to introduce changes in the following areas:
- design
- equipment
- technical features
The equipment in your vehicle may therefore differ from that shown in the descriptions and illustrations.
Consult an authorized Mercedes-Benz Center if you have further questions.
The Operator’s Manual and all supplements are integral parts of the vehicle. You should always keep it in the vehicle and pass it on to the new owner if you sell the vehicle.
The technical documentation team at Daimler AG wishes you safe and pleasant motoring.
Mercedes-Benz USA, LLC
Mercedes-Benz Canada, Inc.
A Daimler Company
Contents

Index .......................................................... 4
Introduction ............................................ 14
Operating safety ...................................... 14
Data stored in the vehicle ...................... 15
Information on copyright ....................... 17
Your multimedia system equipment ...... 17

Overview and operation ...................... 18
Overview ................................................ 18
Touchpad ............................................... 22
Basic functions ...................................... 27
Character entry (telephony) ................... 28
Character entry (navigation) .................. 30
Favorites ................................................ 31

System settings .................................. 33
Your multimedia system equipment ...... 33
Important safety notes ......................... 33
Display settings ..................................... 33
Time settings ......................................... 34
Text reader settings .............................. 36
Voice Control System settings .............. 36
Wi-Fi ...................................................... 36
Bluetooth® settings ............................... 39
Setting the system language ................. 40
Calling up the favorite functions .......... 40
Importing/exporting data ..................... 41
Reset function ....................................... 42

Vehicle functions ......................... 43
Your multimedia system equipment ...... 43
Important safety notes ......................... 43
Vehicle settings .................................... 43
Seats .................................................... 45
360° camera ........................................... 46
Rear view camera ................................. 47
DYNAMIC SELECT ............................... 48
Driving dynamics ................................. 50

Navigation ............................................ 51
Your multimedia system equipment ...... 51
Introduction ......................................... 51
Basic settings ....................................... 53

Destination entry .................................. 55
Personal POIs and routes ...................... 66
Route guidance .................................... 69
Real-time traffic reports ....................... 75
Storing destinations ......................... 79
Map functions ..................................... 81
Navigation functions ......................... 86

Telephone ............................................ 89
Your multimedia system equipment ...... 89
Important safety notes ......................... 89
General notes ....................................... 89
Telephone menu overview ................. 90
Connecting/disconnecting a mobile phone ............................................................... 90
Setting the reception and transmis-
sion volume ........................................... 94
Using the telephone ......................... 95
Mobile phone voice recognition ............ 98
Phone book ........................................... 99
Address book ........................................ 102
Importing contacts ......................... 107
Call lists ............................................... 109
Speed dial lists .................................... 110
Messages (text messages and e-
mails) ................................................... 111
Dictation function ............................... 117
Apple CarPlay™ ................................... 118
Android Auto™ .................................... 119

Online and Internet functions ........... 122
Your multimedia system equipment ...... 122
Important safety notes ......................... 122
General notes ..................................... 122
Conditions for access .......................... 122
Setting up an Internet connection
(Canada) .............................................. 123
Establishing/ending the connection .... 125
Mercedes-Benz Apps ......................... 126
Web browser ....................................... 127

Radio .................................................. 131
Your multimedia system equipment ...... 131
Switching on the radio ....................... 131
Overview ........................................... 131
### Index

#### 360° camera
- Displaying images .................................. 46
- Opening the camera cover for cleaning (COMAND) ...... 47
- Settings ........................................... 47

#### Access data of the mobile phone network provider
- Deleting ........................................ 125
- Editing ........................................ 125
- Making entries .................................. 124
- Selecting ........................................ 123

#### Activating media mode
- General notes .................................... 140

#### Adding bookmarks .................................. 128

#### Address book
- Adding a new contact .......................... 103
- Adding information to a contact ........ 104
- Automatically importing contacts from the phone .......... 106
- Browsing .......................................... 103
- Calling up ....................................... 103
- Changing the category of an entry .................. 105
- Changing the display and sorting criteria for contacts ...... 106
- Deleting contacts .................................. 107
- Deleting imported contacts ...................... 108
- Displaying contact details ...................... 104
- Editing a contact .................................. 105
- Importing contacts ................................ 107
- Introduction ...................................... 102
- Making a call ..................................... 105
- Receiving vCards .................................. 108
- Saving a contact .................................. 107
- Searching for a contact .......................... 103
- Sending e-mails .................................. 105
- Sending text messages ............................ 105
- Starting route guidance .......................... 104
- Storing a phone number as a speed dial number .......... 105
- Voice tags ........................................ 106

#### Address entry menu .......................... 55

#### Adjusting the volume
- COMAND ........................................ 27
- Traffic announcements .......................... 27

#### Alternative Route .................................. 73

#### Ambient lighting
- Setting (COMAND) ................................ 43

#### Android Auto™
- Activating voice control .......................... 120
- Canceling the connection ....................... 121
- Changing the sound settings .................. 120
- Establishing a connection ...................... 120
- Transmitted vehicle data ...................... 121

#### Apple CarPlay™
- Activating ....................................... 118
- Changing the activation mode .................. 119
- Connecting ....................................... 118
- Ending ............................................ 119
- Requirements .................................... 118
- Transmitted vehicle data ...................... 119

#### Armrest
- Adjusting (COMAND) ....................... 45

#### Audio CD/DVD and MP3 mode
- Switching to (Rear Seat Entertainment System) ............ 183

#### Audio CD/MP3 mode
- Switching to ..................................... 140

#### Audio CDs
- Saving ............................................ 147

#### Automatic time
- Switching on/off .................................. 34

#### AUX jacks
- CD/DVD drive .................................... 178

#### Avoiding an area .................................. 84

#### Back button .................................. 21

#### Bang & Olufsen sound system
- Balance/Fader .................................... 166
- Calling up the sound menu ...................... 165
- Equalizer ........................................ 165
- Features ........................................ 165
- Sound profile .................................... 166
- VIP selection .................................... 166

#### Bluetooth®
- Connecting a different mobile phone .................. 93

#### Bluetooth®
- Activating audio mode ....................... 150
- Activating/deactivating ....................... 40
Audio device mode and searching
for mobile phones ...................... 154
Basic display (audio mode) ............ 150
Connecting audio devices ............. 151
De-authorizing (de-registering) a
device ......................................... 154
Device list .................................... 151
Displaying connection details ....... 94
Displaying details ...................... 152
Entering the passcode ................. 92
External authorization (audio
device) ........................................ 151
Increasing the volume using
COMAND ...................................... 153
Interface ..................................... 89
Playback options ...................... 153
Preparation ................................ 149
Reconnecting an audio device ...... 153
Searching for a mobile phone ...... 91
Selecting a playback option .......... 153
Selecting a track ....................... 152
Starting and stopping playback .... 152
Starting playback if the Blue-
tooth® audio device has been
stopped ........................................ 152
Telephony ................................... 90
Telephony notes ......................... 89
Removing/ejecting (Rear Seat
Entertainment System) ....... 183
Selecting a track ....................... 146
CD mode
Playback options ....................... 145
Character entry
Phone book .................................. 28
Characters
Entering (navigation) .............. 30
Clear button .............................. 21
Climate control
Ionization (COMAND) ............... 44
COMAND
Active multicontour seat .......... 45
Basic functions ....................... 27
Components ........................... 18
Control panel ......................... 20
Controller .............................. 21
Display .................................. 19
Functions ................................ 18
Multicontour seat ................... 45
Seat functions ......................... 45
Switching on/off ....................... 27
COMAND display
Cleaning instructions ............ 19
Setting .................................. 33
Contacts
Deleting .................................. 107
Importing ................................ 107
Controller .............................. 21
Cordless headphones
Changing batteries ................. 180
Indicator lamp ......................... 179
Rear Seat Entertainment System ...
Selecting the screen .......... 178
Selecting the screen ............ 179
Date format, setting .................. 35
Day design, setting .................. 33
Delayed switch-off
Interior lighting ..................... 44
Delayed switch-off time
Setting (COMAND) ................. 44
Destination
Saving to an SD card .............. 79
Storing in the address book ....... 79
Destination (navigation)
- Entering a destination using the map .......................... 62
- Entering a point of interest ......................... 60
- Entering using geo-coordinates ............. 65
- Entering using Mercedes-Benz Apps .................. 65
- Keyword search .................................. 58
- Saving ........................................ 79
- Selecting an address book contact as a destination .......... 60
- Selecting from the list of last destinations .................. 59

Dialing a number (telephone) .......... 95

Display
- Selecting the design ......................... 33
- Switching on/off .......................... 34

Displaying energy consumption and generated electrical energy (COMAND) .......... 44

Driving Dynamics
- Displaying ............................... 50

DVD
- Inserting/loading (DVD changer) ........... 144
- Inserting/loading (Rear Seat Entertainment System) .......... 183
- Notes on discs ................................ 143
- Removing/ejecting (DVD changer) ............... 144
- Removing/ejecting (Rear Seat Entertainment System) .......... 183

DVD video
- Rear Seat Entertainment System .......... 186

DYNAMIC SELECT
- Configuration via the DYNAMIC SELECT controller .......... 48
- Configuring individual drive program ....................... 48
- Configuring using the DYNAMIC SELECT button ............. 48
- Displaying engine data ....................... 48
- Setting options ................................ 49

E

E-mail
- Answering .................................. 115
- Calling up the settings menu ............... 112

Changing the name of the e-mail account ................................ 112
- Configuring an e-mail account ........ 112
- Configuring the e-mails displayed .......... 112
- Deactivating the e-mail function ........ 112
- Deleting .................................. 117
- Displaying details .......................... 114
- Downloading e-mails manually .......... 113
- Editing text templates ..................... 113
- Forwarding .................................. 116
- Inbox ..................................... 113
- Reading .................................. 113
- Settings .................................. 112
- Storing the sender as a new entry in the address book .......... 117
- Using a phone number in the text .......... 116
- Using text templates ..................... 116
- Writing .................................. 115

Entering the address (example) .......... 56

Entering the city .......... 56

Factory setting (reset function) .......... 42

Favorites
- Adding .................................. 31
- Adding (predefined) ....................... 31
- Adding (your own) .......................... 32
- Deleting .................................. 32
- Displaying and calling up .................. 31
- Moving .................................. 32
- Overview .................................. 31
- Renaming .................................. 32

Favorites (Internet) ....................... 129

Favorites button ................................ 40

Fuel consumption (COMAND) .......... 44

G

GPS reception .................................. 51

Gracenote® Media Database .......... 147

H

Handwriting recognition
- Switching text reader function on/off ................................ 25
- Touchpad .................................. 24
Harman kardon® Logic 7® surround sound system
  Balance/Fader ............................................. 164
  Calling up the sound menu ............................ 163
  Equalizer .................................................. 164
  Features ................................................... 163
  Surround sound ........................................... 164

Heading up (navigation) .................................. 81

Home address
  Entering and saving .................................... 57

I

Incident (traffic report) ................................... 75

Intermediate destinations
  Accepting for the route .................................. 65
  Creating ................................................... 63
  Editing ..................................................... 64
  Entering .................................................... 63
  Searching for a gas station when the fuel level is low ......... 65

Internet
  Conditions for access ..................................... 122
  Creating favorites ....................................... 129
  Entering the URL ......................................... 127
  Favorites manager ....................................... 129
  Favorites menu .......................................... 130
  Menu functions .......................................... 127
  Options menu ............................................ 128
  Selecting/setting access data ......................... 123
  Setting up an Internet connection .................... 123

K

Keyword search (navigation)
  Entering keywords ....................................... 58
  Online search ........................................... 59
  Selecting search options ................................ 59
  Selecting search results ................................ 58

L

Lane recommendations
  Explanation ................................................ 70
  Presentation ............................................. 70

Lights
  Activating/deactivating the exterior lighting delayed switch-off ........ 44
  Setting the ambient lighting (COMAND) .................. 43

List of access data
  New provider ............................................. 124

List of mobile phone network providers
  With the selected provider ............................... 124

Locator lighting
  Setting (COMAND) ........................................ 44

Lumbar support
  Adjusting (COMAND) ...................................... 45

M

Making a call
  Using speed dial ......................................... 96
  Using the call lists ....................................... 95
  Using the number keypad ................................ 95
  Using the phone book .................................... 95

Map
  Selecting map content ................................... 81

Map (navigation)
  Adjusting the scale ...................................... 81
  Building images ......................................... 84
  Displaying the next intersection ....................... 83
  Heading .................................................... 81
  Map settings ............................................. 81
  Moving .................................................... 52
  North orientation ....................................... 81
  Notes ....................................................... 81
  Rotating the 3D map ..................................... 83
  Selecting POI symbols on the map ....................... 82
  Selecting text information on the map ................... 82
  Showing the map version ................................ 83
  Switching highway information on/off .................... 83
  Traffic Sign Assist ....................................... 83
  Updating ................................................... 86

Map functions ............................................. 81

Massage
  Selecting a program ..................................... 46

Media Interface
  Basic display ............................................. 154
  Mode ....................................................... 154
  Playback options ....................................... 156
  Search ..................................................... 155
Index

Selecting a music file .................................. 155
Supported devices .................................. 154
Supported file formats .................................. 155
Switching to Media Interface .................. 154
Video function .................................. 156

Media mode
- Bluetooth® Audio .................................. 149
- Connections for external media sources ................. 140

Media search
- By folder .................................. 149
- Category list .................................. 148
- Current track list .................................. 148
- General notes .................................. 148
- Keyword search .................................. 149
- Music genres .................................. 149
- Selecting by cover .................................. 149
- Starting the media search .................. 148

Menu overview
- CD audio and MP3 mode .................. 143

Mercedes-Benz Apps
- Calling up .................................. 126
- Voice-operated control system .......... 126

Microphone, switching on/off ................ 97

Mobile phone
- Authorizing .................................. 92
- Connecting (Bluetooth® interface) .......... 90
- Connecting another mobile phone .......... 93
- De-authorizing .................................. 94
- Displaying Bluetooth® connection details .......... 94
- Enabling for Internet access ................. 123

MP3
- Copyright .................................. 143
- Fast forward/fast rewind ................. 146
- Notes .................................. 141
- Safety notes .................................. 141
- Stop and playback function ................. 146

Basic settings .................................. 53
Blocking a route section affected by a traffic jam .......... 74
Calling up the compass display .......... 87
Calling up the menu .................................. 86
Entering a destination .................................. 55
Entering a destination using the map .................. 62
Entering a point of interest .................. 60
Entering characters (character bar) .................. 30
GPS reception .................................. 51
Important safety notes .................................. 51
Info on navigation .................................. 87
Lane recommendation .................................. 70
Off-road/Off-map (off-road destination) ................. 75
Online map display .................................. 86
Reading out traffic reports .................. 78
Repeating announcements .................. 72
Selecting a destination from the list of last destinations .......... 59
Setting route options (avoiding: highways, toll roads, tunnels, ferries) .......... 53
Setting the route type (short route, fast route, dynamic route or economic route) .......... 53
Showing/hiding the menu .................. 52
Starting route calculation .................. 57
Switching announcements on/off ................. 72
Switching to .................................. 52

Navigation announcements
- Switching off .................................. 27

North orientation (navigation) ................. 81

Off-road .................................. 75

Online and Internet functions
- Calling up the device list .................. 125
- Enabling a mobile phone for Internet access .......... 126
- Ending the connection .................. 125
- Establishing a connection .................. 125
Manually setting the access data of the mobile phone network provider .............................................. 124
Mercedes-Benz Apps ........................................ 126
Selecting the access data of the mobile phone network provider .............................................. 123
Setting up an Internet connection .......................... 123
Web browser ........................................ 127

Pause function
Video DVD ............................................. 160

Personal POIs and routes
Alert when approaching (personal POI) ....................... 66
Editing ........................................ 67
Importing via Mercedes-Benz Apps ........................ 67
Recording the route .................................. 68
Saving ........................................ 66
Selecting ........................................ 67
Settings for personal POIs ................................ 66

Phone book
Adding a new contact ................................ 100
Adding information to a contact ...................... 101
Automatically importing contacts from the mobile phone .................. 101
Calling up ........................................ 99
Deleting a contact ................................ 102
Displaying the details of an entry .................. 100
Entering characters ................................ 28
Saving a contact ................................ 102
Searching for a contact ................................ 99
Symbol overview ................................ 99

Phone call
Dialing ............................................ 95

Picture viewer
Changing view .................................... 161
Displaying pictures ................................ 160
Exiting the picture viewer .......................... 161

POI (navigation)
Category ........................................... 61
Defining the position for the POI search .................. 60
Entering ........................................ 60
Selecting ........................................ 62
Previous destinations (navigation) ........................ 80

Radio
Activating/deactivating the station presets display .................. 132
Deleting a station ................................ 133
Displaying information ................................ 134
Displaying station information ................................ 134
Displaying the artist and track .......................... 134
Overview ........................................ 131
Setting the waveband .................................. 132
Sound settings (balance, bass, treble) ...................... 134
Storing stations .................................. 133
Switching on ........................................ 131
Tagging music tracks (downloading/purchasing tracks from the iTunes Store®) ...................... 134

Read-aloud function
Automatic ........................................... 78
Read-aloud function for e-mails ...................... 114

Read-out
Traffic reports on the route ................................ 78

Real-time traffic reports ................................ 75

Rear Seat Entertainment System
Active COMAND source ................................ 190
Adjusting sound settings ................................ 181
Adjusting the brightness ................................ 181
Adjusting the color .................................. 181
Adjusting the contrast ................................ 181
AUX mode ........................................ 191
CD/DVD audio and MP3 mode ...................... 182
Changing the batteries ................................ 179
Changing the picture format ...................... 182
Control menu ........................................ 186
Cordless headphones ................................ 178
DVD video mode .................................. 186
Multiple users ...................................... 181
Operating with the headphones .................. 180
Picture settings .................................. 181
System settings .................................. 182
Using the main loudspeaker ...................... 181

Rear view camera
Displaying the image ................................ 47
Opening the camera cover for cleaning (COMAND) .................. 47
Index

Switching on/off (COMAND) .......... 47
Rear-compartment screens .......... 176
Receiving vCards ...................... 108
Redialing (telephone) ............... 95
Remote control
   Button lighting ...................... 177
   Changing batteries .................. 180
   Rear Seat Entertainment System ... 177
Reserve fuel level
   Switching the function on/off in
   COMAND ......................................... 54
Resetting (factory settings) ........ 42
Route (navigation)
   Selecting an alternative route ....... 73
   Setting route options (avoiding:
   highways, toll roads, tunnels, fer-
   ries) ................................................. 53
   Setting the route type (short
   route, fast route, dynamic route or
   economic route) ............................... 53
   Starting calculation ..................... 57
Route guidance
   Continue .......................................... 73
   Freeway information ................... 71
   General notes ............................... 69
   Lane recommendations ................ 70
   Off-road ........................................... 75
   Traffic reports ............................. 75
Safety notes
   Audio CD and MP3 mode .............. 141
   Using the telephone ..................... 89
Satellite radio
   Displaying information ............... 138
   Overview ........................................ 136
   Presets menu view ...................... 137
   Registering ................................. 135
   Switching to ............................... 135
SatRadio
   Channel list updates ................. 139
   Memory functions ...................... 137
   Music and sports alerts .............. 137
   Notes ............................................. 134
   Selecting a category ................... 136
   Selecting a channel ................... 136
   Tagging music tracks ................ 138
Screen
   Selecting for the remote control .... 177
SD card
   Inserting ........................................ 145
   Inserting/removing ..................... 145
   Removing ...................................... 145
Seat cushion
   Adjusting (COMAND) .................... 45
Seats
   Active multicontour seat
   (COMAND) ....................................... 45
   Adjusting the lumbar support
   (COMAND) ....................................... 45
   Balance (seat heating) ................. 46
   Massage function (COMAND) .......... 45
   Massage programs (COMAND) ....... 45
   Resetting settings .......................... 46
   Seat functions (COMAND) ............. 45
   Selecting for adjustment
   (COMAND) ....................................... 45
   Setting the driving dynamics
   (COMAND) ....................................... 45
Selecting stations
   Radio ............................................. 132
Sending DTMF tones ................... 97
Setting access data
   Online and Internet .................... 123
Setting the audio format
   Rear Seat Entertainment System ... 188
Setting the language
   COMAND ......................................... 40
   Rear Seat Entertainment System ... 188
Setting the night design ............ 33
Setting the text reader speed ........ 36
Setting the volume
   Telephone calls ............................ 27
Settings
   Sound settings .............................. 162
Short message
   see Text messages (SMS)
SIRIUS weather display
   5-day forecast ............................... 168
   Daily forecast ............................... 168
   Detail information ....................... 169
   Information chart ....................... 168
   Selecting a location for the
   weather forecast ........................... 169
   Switching on/off ............................ 168
<table>
<thead>
<tr>
<th>Topic</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>Weather map</td>
<td>171</td>
</tr>
<tr>
<td><strong>SIRIUS weather map</strong></td>
<td></td>
</tr>
<tr>
<td>Storm Guide</td>
<td>175</td>
</tr>
<tr>
<td>Storm Watch Box</td>
<td>175</td>
</tr>
<tr>
<td><strong>Sound</strong></td>
<td></td>
</tr>
<tr>
<td>Switching on/off</td>
<td>27</td>
</tr>
<tr>
<td><strong>Sound settings</strong></td>
<td></td>
</tr>
<tr>
<td>Balance/fader</td>
<td>162</td>
</tr>
<tr>
<td>Calling up the sound menu</td>
<td>162</td>
</tr>
<tr>
<td>Equalizer</td>
<td>162</td>
</tr>
<tr>
<td><strong>Speed dial</strong></td>
<td></td>
</tr>
<tr>
<td>Deleting</td>
<td>111</td>
</tr>
<tr>
<td>Setting up</td>
<td>110</td>
</tr>
<tr>
<td><strong>State/province</strong></td>
<td></td>
</tr>
<tr>
<td>Selecting</td>
<td>56</td>
</tr>
<tr>
<td><strong>Station presets (radio)</strong></td>
<td></td>
</tr>
<tr>
<td>Deleting marked stations</td>
<td>133</td>
</tr>
<tr>
<td><strong>Stop function</strong></td>
<td></td>
</tr>
<tr>
<td>Video DVD</td>
<td>160</td>
</tr>
<tr>
<td><strong>Storing stations</strong></td>
<td></td>
</tr>
<tr>
<td>Radio</td>
<td>133</td>
</tr>
<tr>
<td><strong>Switching between summer time and standard time</strong></td>
<td>34</td>
</tr>
<tr>
<td><strong>Switching on media mode</strong></td>
<td></td>
</tr>
<tr>
<td>Using the Media button</td>
<td>140</td>
</tr>
<tr>
<td>Via the device list</td>
<td>141</td>
</tr>
<tr>
<td>Via the main function bar</td>
<td>140</td>
</tr>
<tr>
<td>Via the number keypad</td>
<td>141</td>
</tr>
<tr>
<td><strong>System settings</strong></td>
<td></td>
</tr>
<tr>
<td>Bluetooth®</td>
<td>39</td>
</tr>
<tr>
<td>Date</td>
<td>34</td>
</tr>
<tr>
<td>Importing/exporting data</td>
<td>41</td>
</tr>
<tr>
<td>Language</td>
<td>40</td>
</tr>
<tr>
<td>Text reader speed</td>
<td>36</td>
</tr>
<tr>
<td>Time</td>
<td>34</td>
</tr>
<tr>
<td>Time zone</td>
<td>34</td>
</tr>
<tr>
<td>Voice Control System</td>
<td>36</td>
</tr>
</tbody>
</table>

**Telephone**

<table>
<thead>
<tr>
<th>Topic</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>Accepting a call (COMAND)</td>
<td>95</td>
</tr>
<tr>
<td>Adding a call</td>
<td>96</td>
</tr>
<tr>
<td>Adjusting the volume for calls</td>
<td>27</td>
</tr>
<tr>
<td>Apple CarPlay™</td>
<td>118</td>
</tr>
<tr>
<td>Authorizing a mobile phone (connecting)</td>
<td>92</td>
</tr>
<tr>
<td>Call lists</td>
<td>109</td>
</tr>
<tr>
<td>Call waiting</td>
<td>98</td>
</tr>
<tr>
<td>Calls with several participants</td>
<td>97</td>
</tr>
<tr>
<td>Conference calls</td>
<td>97</td>
</tr>
<tr>
<td>Connecting a mobile phone (general information)</td>
<td>90</td>
</tr>
<tr>
<td>De-authorizing (disconnecting) a mobile phone</td>
<td>94</td>
</tr>
<tr>
<td>Deleting a speed dial preset</td>
<td>111</td>
</tr>
<tr>
<td>Deleting messages</td>
<td>117</td>
</tr>
<tr>
<td>Dictation function for text messages and e-mails</td>
<td>117</td>
</tr>
<tr>
<td>Displaying Bluetooth® connection details</td>
<td>94</td>
</tr>
<tr>
<td>Downloading messages manually</td>
<td>113</td>
</tr>
<tr>
<td>E-mail</td>
<td>111</td>
</tr>
<tr>
<td>E-mail requirements</td>
<td>111</td>
</tr>
<tr>
<td>E-mail settings</td>
<td>112</td>
</tr>
<tr>
<td>Ending an active call</td>
<td>98</td>
</tr>
<tr>
<td>Entering a number</td>
<td>95</td>
</tr>
<tr>
<td>Entering phone numbers</td>
<td>95</td>
</tr>
<tr>
<td>Establishing the connection from the mobile phone</td>
<td>93</td>
</tr>
<tr>
<td>Function restrictions</td>
<td>90</td>
</tr>
<tr>
<td>Functions available during a call</td>
<td>96</td>
</tr>
<tr>
<td>General notes</td>
<td>89</td>
</tr>
<tr>
<td>Incoming call during an existing call</td>
<td>98</td>
</tr>
<tr>
<td>Making a call</td>
<td>95</td>
</tr>
<tr>
<td>Message conditions</td>
<td>111</td>
</tr>
<tr>
<td>Message settings</td>
<td>112</td>
</tr>
<tr>
<td>Operating options</td>
<td>89</td>
</tr>
<tr>
<td>Phone book</td>
<td>99</td>
</tr>
<tr>
<td>Reading messages</td>
<td>113</td>
</tr>
<tr>
<td>Reception and transmission volume</td>
<td>94</td>
</tr>
<tr>
<td>Reconnecting a mobile phone automatically</td>
<td>93</td>
</tr>
<tr>
<td>Rejecting a call (COMAND)</td>
<td>95</td>
</tr>
<tr>
<td>Safety notes</td>
<td>89</td>
</tr>
<tr>
<td>Sending DTMF tones</td>
<td>97</td>
</tr>
<tr>
<td>Setting up a speed dial</td>
<td>110</td>
</tr>
<tr>
<td>Switching between calls (call waiting)</td>
<td>97</td>
</tr>
<tr>
<td>Switching between mobile phones</td>
<td>93</td>
</tr>
<tr>
<td>Switching the microphone on/off</td>
<td>97</td>
</tr>
<tr>
<td>Telephone menu overview</td>
<td>90</td>
</tr>
<tr>
<td>Text message conditions</td>
<td>111</td>
</tr>
</tbody>
</table>
Text message settings ................................................. 112
Text messages (SMS) ..................................................... 111
Toggling .................................................................... 97
Using the telephone ..................................................... 95
Voice recognition .......................................................... 98
Writing e-mails .............................................................. 115
Writing text messages ................................................... 114

**Telephone number**

Entering .................................................................. 95

**Text messages (SMS)**

Calling the sender ......................................................... 116
Calling up the settings menu .......................................... 112
Configuring the text messages displayed .................. 112
Deleting ................................................................. 117
Displaying details ....................................................... 114
Downloading manually .............................................. 113
Editing text templates ............................................... 116
Inbox .................................................................. 113
Reading ................................................................ 113
Reading aloud ........................................................... 114
Settings .................................................................. 112
Storing the sender as a new address book entry .......... 116
Using a phone number in the text ......................... 116
Using text templates ............................................... 116
Writing ................................................................ 114

**Time**

Setting the format ...................................................... 35
Setting the time manually .......................................... 35
Setting the time zone ................................................... 34
Setting the time/date format ....................................... 35
Switching automatic time on/off ............................ 34

**Touchpad**

Calling up quick access for audio ... .......................... 23
Changing the audio source ....................................... 27
Changing the input language for handwriting recognition .................................................. 26
Changing the station/music track ................................ 26
Character suggestions .............................................. 25
Deleting characters ................................................... 25
Entering a space ....................................................... 25
Entering characters ................................................... 25
Gesture control ....................................................... 22
Handwriting recognition ........................................... 24
Operating the touchpad .......................................... 22
Overview ................................................................ 22

Quick access for Audio ............................................ 26
Switching ................................................................. 22
Switching input line .................................................. 25

**Track information** .................................................. 185

**Traffic jam function** ................................................ 74

**Traffic reports**

Calling up a list ......................................................... 76
Real-time traffic report .............................................. 77

**U**

**Updating the digital map** ........................................ 86

**USB audio mode**

Selecting a track ....................................................... 146

**USB devices**

Connecting to the Media Interface ............................. 145

**V**

**Vehicle**

Data acquisition ....................................................... 15

**Vehicle settings**

Calling up ................................................................. 43

**Video**

see Video DVD

**Video DVD**

Changing the picture format ..................................... 158
Control option .......................................................... 157
DVD functions .......................................................... 159
DVD menu ............................................................... 159
DVD’s control menu .................................................. 158
Full-screen mode ...................................................... 158
Function restrictions .................................................. 157
Menu options ............................................................. 158
Notes on discs ............................................................ 156
Operation ................................................................. 156
Overview ................................................................. 157
Pause function .......................................................... 160
Picture settings ........................................................ 158
Playing conditions ..................................................... 156
Safety notes ............................................................... 156
Selecting a scene/chapter ......................................... 160
Stop function ............................................................ 160
Switching to ............................................................. 157
Video menu .............................................................. 159

**Voice Control System**

Settings ................................................................. 36
Volume, adjusting

- Navigation messages ................................ 27

W

Weather map (SIRIUS)

- Activating/deactivating display
- levels .................................................. 172
- Calling up ......................................... 171
- Legend ............................................. 174
- Moving ............................................ 171
- Showing/hiding the menu ..................... 171
- Time stamp ....................................... 174

Weather memory (SIRIUS)

- Selecting an area ............................... 171
- Storing an area .................................. 171

Web browser

- Entering a web address ...................... 127

Wi-Fi

- Changing the SSID name (USA) ........ 38
- Connecting the device (Canada) ........ 39
- Connecting the device (USA) ............. 37
- General notes (Canada) ....................... 39
- General notes (USA) ......................... 37
- Generating a new security key (USA) ... 38
- Overview (Canada) ......................... 37
- Overview (USA) ............................... 36

WiFi

- Activating (Canada) ......................... 37
- Activating (USA) ............................... 37
- Connecting a device via WPS PBC (CANADA) .......................... 39
- Connecting a device via WPS PBC (USA) .................................. 38
- Connecting a device via WPS PIN (CANADA) .......................... 39
- Connecting a device via WPS PIN (USA) .................................. 37
- Selecting a hotspot ............................ 39
### Operating safety

#### Important safety notes

**WARNING**

If you operate information systems and communication equipment integrated in the vehicle while driving, you will be distracted from traffic conditions. You could also lose control of the vehicle. There is a risk of an accident. Only operate the equipment when the traffic situation permits. If you are not sure that this is possible, park the vehicle paying attention to traffic conditions and operate the equipment when the vehicle is stationary.

You must observe the legal requirements for the country in which you are currently driving when operating the multimedia system.

The multimedia system calculates the route to the destination without taking account of the following, for example:

- traffic lights
- stop and yield signs
- merging lanes
- parking or stopping in a no parking/no stopping zone
- other road and traffic rules and regulations
- narrow bridges

The multimedia system can give incorrect navigation commands if the actual street/traffic situation does not correspond with the digital map’s data. Digital maps do not cover all areas nor all routes in an area. For example, a route may have been diverted or the direction of a one-way street may have changed.

For this reason, you must always observe road and traffic rules and regulations during your journey. Road and traffic rules and regulations always have priority over the system’s driving recommendations.

Navigation announcements are intended to direct you while driving without diverting your attention from the road and driving. Please always use this feature instead of consulting the map display for directions. Looking at the icons or map display can distract you from traffic conditions and driving, and increase the risk of an accident.

Bear in mind that at a speed of only 30 mph (approximately 50 km/h), your vehicle covers a distance of 44 feet (approximately 14 m) every second.

This equipment complies with FCC radiation exposure limits set forth for uncontrolled equipment and meets the FCC radio frequency (RF) Exposure Guidelines in Supplement C to OET65. This equipment has very low levels of RF energy that is deemed to comply without maximum permissive exposure evaluation (MPE). However, it is recommended to install it at a distance of at least 8 inches (approx. 20 cm) between the radiation source and a person’s body (not including limbs such as hands, wrists, feet and legs).

**WARNING**

Modifications to electronic components, their software as well as wiring can impair their function and/or the function of other networked components. In particular, systems relevant to safety could also be affected. As a result, these may no longer function as intended and/or jeopardize the operating safety of the vehicle. There is an increased risk of an accident and injury.

Never tamper with the wiring as well as electronic components or their software. You should have all work to electrical and electronic equipment carried out at a qualified specialist workshop.

### Declarations of conformity

**Vehicle components which receive and/or transmit radio waves**

**USA only:** The wireless devices of this vehicle comply with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

1) These devices may not cause interference, and
2) These devices must accept any interference, including interference that may cause undesired operation of the device.

Changes or modifications not expressly approved by the party responsible for compliance could void the user’s authority to operate the equipment.
Canada only: The wireless devices of this vehicle comply with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions:
1) These devices may not cause interference, and
2) These devices must accept any interference, including interference that may cause undesired operation of the device.

Correct use

You need to observe the following information when using the multimedia system:
- the safety notes in this manual
- traffic rules and regulations
- laws and safety standards pertaining to motor vehicles

Using roof carriers may impair the correct functioning of a roof antenna (phone, satellite radio, GPS).

Attaching metalized retrofit film to the windshield may affect radio reception. This can have a negative impact on all other antennas (e.g. emergency call antenna) in the vehicle interior.

Protection against theft: this device is equipped with technical provisions to protect it against theft. Further information on protection against theft can be obtained from an authorized Mercedes-Benz Center.

Qualified specialist workshop

Read the information on qualified specialist workshops in the vehicle Operator’s Manual.

Function restrictions

For safety reasons, some functions are restricted or unavailable while the vehicle is in motion. You will notice this, for example, because either you will not be able to select certain menu items or a message will appear to this effect.

Data stored in the vehicle

Data recording

A wide range of electronic components in your vehicle contain data memories. These data memories temporarily or permanently store technical information about:
- the vehicle’s operating state
- events
- malfunctions

In general, this technical information documents the state of a component, a module, a system or the surroundings. These include, for example:
- operating conditions of system components, e.g. fluid levels
- the vehicle’s status messages and those of its individual components, e.g. number of wheel revolutions/speed, deceleration in movement, lateral acceleration, accelerator pedal position
- malfunctions and defects in important system components, e.g. lights, brakes
- vehicle reactions and operating conditions in special driving situations, e.g. air bag deployment, intervention of stability control systems
- ambient conditions, e.g. outside temperature

This data is of an exclusively technical nature and can be used to:
- assist in detecting and rectifying faults and defects
- analyze vehicle functions, e.g. after an accident
- optimize vehicle function

The data cannot be used to trace the vehicle’s movements.

When your vehicle is serviced, technical information can be read from the event data memory and fault data memory.

Services include, for example:
- repair services
- service processes
- warranty events
- quality assurance

The vehicle is read out by employees of the service network (including the manufacturer) using special diagnostic testers. You can obtain more information there, if required.
After a malfunction has been rectified, the information is deleted from the malfunction memory or is continually overwritten. When operating the vehicle, situations are conceivable in which this technical data, in connection with other information (if necessary, after consultation with an authorized expert), could be traced to a person. Examples include:
- accident reports
- damage to the vehicle
- witness statements

Further additional functions that have been contractually agreed upon with the customer allow certain vehicle data to be conveyed by the vehicle as well. The additional functions include, for example, vehicle location in case of an emergency.

**COMAND/mbrace**

If the vehicle is equipped with COMAND or mbrace, additional data about the vehicle’s operation, the use of the vehicle in certain situations, and the location of the vehicle may be compiled through COMAND or the mbrace system.

For additional information please refer to the COMAND User Manual and/or the mbrace Terms and Conditions.

**Event data recorders**

This vehicle is equipped with an event data recorder (EDR). The main purpose of an EDR is to record data that will assist in understanding how a vehicle’s systems performed in certain crash or near crash-like situations, such as during air bag deployment or when hitting a road obstacle. The EDR is designed to record data related to vehicle dynamics and safety systems for a short period of time, typically 30 seconds or less.

The EDR in this vehicle is designed to record such data as:
- how various systems in your vehicle are operating
- whether or not the driver and passenger seat belts are fastened
- how far (if at all) the driver is depressing the accelerator and/or brake pedal and
- how fast the vehicle is traveling

This data can help provide a better understanding of the circumstances in which crashes and injuries occur. NOTE: EDR data is recorded by your vehicle only if a non-trivial crash situation occurs; no data is recorded by the EDR under normal driving conditions and no personal data (e.g., name, gender, age, and crash location) are recorded. However, other parties, such as law enforcement, can combine the EDR data with the type of personal identification data routinely acquired during a crash investigation.

To read data recorded by an EDR, special equipment is required, and access to the vehicle or the EDR is needed. In addition to the vehicle manufacturer, other parties that have the special equipment, such as law enforcement, can read the information by accessing the vehicle or the EDR.

EDR data may be used in civil and criminal matters as a tool in accident reconstruction, accident claims, and vehicle safety. Since the Crash Data Retrieval CDR tool that is used to extract data from the EDR is commercially available, Mercedes-Benz USA, LLC ("MBUSA") expressly disclaims any and all liability arising from the extraction of this information by unauthorized Mercedes-Benz personnel.

MBUSA will not share EDR data with others without the consent of the vehicle owners or, if the vehicle is leased, without the consent of the lessee. Exceptions to this representation include responses to subpoenas by law enforcement; by federal, state or local government; in connection with or arising out of litigation involving MBUSA or its subsidiaries and affiliates; or, as required by law.

Warning: The EDR is a component of the Supplemental Restraint System ("SRS") Module. Tampering with, altering, modifying or removing the EDR component may result in a malfunction of the SRS Module and other systems.

State laws or regulations regarding EDRs that conflict with federal regulation are pre-empted. This means that in the event of such conflict, the federal regulation governs. As of February 2013, 13 states have enacted laws relating to EDRs.
Information on copyright

Information on licenses for free and Open Source software used in your vehicle and in the electronic components can be found on this website: http://www.mercedes-benz.com/opensource.

Your multimedia system equipment

These operating instructions describe all the standard and optional equipment of your multimedia system, as available at the time of going to press. Country-specific differences are possible. Bear in mind that your vehicle may not feature all functions described here. This also applies to safety-relevant systems and functions.

Read the information on qualified specialist workshops in the vehicle Operator's Manual.
Overview

Components:
- Display (page 19)
- Control panel (page 20)
- Controller and buttons (page 21)

The multimedia system consists of:
- the display
- the control panel with a single drive or DVD changer
- the controller and buttons
- the touchpad
- two connection options for USB devices or via Media Interface in the center console

An iPod® is connected via a USB cable.

Functions

- **HD FM radio and HD AM radio/satellite radio**
- **Media**
  - Media support: audio CD, MP3 CD, DVD video, two connection options for USB or via Media Interface, SD card, Bluetooth® audio
  - An iPod®, for example, can be connected directly to the USB via the integrated Media Interface.
  - Media search
- **Sound system**

You can select from two sound systems:
- harman/kardon® Logic7® surround sound system
- Bang & Olufsen BeoSound AMG sound system

**Navigation system**
- Navigation via the hard drive
- Destination entry, for example using keyword search
- Realistic 3D map with textured city models
- Personal POIs and routes using SD memory card
- Dynamic route guidance with traffic reports via SIRIUS satellite radio
- Additional navigation system functions, e.g. compass display
Communication
- Messaging functions (text messages, e-mail)
- Address book
- Internet browser
- Mercedes-Benz Apps with online search, destination and route download, Facebook, stock prices, news and much more
- Mercedes-Benz Mobile Website
- Wi-Fi interface for the connection of a smartphone to the multimedia system
- Wi-Fi hotspot functionality to connect a tablet PC or laptop in order to enable access to the Internet using the customer’s mobile phone

SIRIUS Weather
- Weather data as an information chart (current forecast, 5-day preview, detailed information)
- Weather data on the weather map, e.g. rain radar data, storm characteristics and the track of tropical cyclones (hurricanes, tornadoes)

Vehicle functions
- Vehicle settings, e.g. fuel consumption
- Ionization
- 360° camera
- Rear view camera
- Seat functions
- DYNAMIC SELECT (individual drive program)
- Driving dynamics display in the multimedia system for vehicles with the Off-Road Engineering package (see the vehicle Operator’s Manual)

Favorites button
- Fast access to favorites functions using the favorites button on the controller

Wearing polarized sunglasses may impair your ability to read the display. The display has an automatic temperature-controlled switch-off feature. The brightness is automatically reduced if the temperature is too high. The display may then temporarily switch off completely.

Overview

In the status bar at the top you will see the time and other displays, depending on the settings. Below it you will see the main display field. The climate control status display is briefly displayed when you operate the climate control system. The example shows media playback in SD memory card mode.

Cleaning instructions
- Do not touch the display. The display has a very sensitive high-gloss surface; there is a risk of scratching. If you have to clean the screen, however, use a mild cleaning agent and a soft, lint-free cloth.

The display must be switched off and have cooled down before you start cleaning. Clean the display screen, when necessary, with a commercially available microfiber cloth and cleaning agent for TFT and LCD displays. Do not apply pressure to the display surface when cleaning it, as this could cause irreversible damage to the display. Then, dry the surface with a dry microfiber cloth.

Avoid using alcoholic thinners, gasoline or abrasive cleaning agents. These could damage the display surface.

Display

General notes
- Do not use the space in front of the display for storage. Objects placed here could damage the display or impair its function. Avoid any direct contact with the display surface. Pressure on the display surface may result in impairments to the display, which could be irreversible.

Wearing polarized sunglasses may impair your ability to read the display. The display has an automatic temperature-controlled switch-off feature. The brightness is automatically reduced if the temperature is too high. The display may then temporarily switch off completely.
## Control panel

<table>
<thead>
<tr>
<th>Function</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>① Switches to radio mode</td>
<td>131</td>
</tr>
<tr>
<td>Sets the waveband</td>
<td>132</td>
</tr>
<tr>
<td>② Switches to the last selected media mode</td>
<td>140</td>
</tr>
<tr>
<td>Calls up the Media menu</td>
<td>140</td>
</tr>
<tr>
<td>③ Inserts/removes a CD/DVD into/from the single drive</td>
<td>143</td>
</tr>
<tr>
<td>Inserts a CD/DVD into the DVD changer</td>
<td>144</td>
</tr>
<tr>
<td>Removes a CD/DVD from the DVD changer</td>
<td>144</td>
</tr>
<tr>
<td>④ Selects the previous station from the station list</td>
<td>132</td>
</tr>
<tr>
<td>Skips back to a track</td>
<td>146</td>
</tr>
<tr>
<td>Rewinds</td>
<td>146</td>
</tr>
<tr>
<td>⑤ Inserts/removes a CD/DVD</td>
<td>143</td>
</tr>
<tr>
<td>Single drive</td>
<td>144</td>
</tr>
<tr>
<td>DVD changer</td>
<td></td>
</tr>
<tr>
<td>⑥ Clear button</td>
<td>21</td>
</tr>
<tr>
<td>• Deletes characters</td>
<td></td>
</tr>
<tr>
<td>• Deletes an entry</td>
<td></td>
</tr>
<tr>
<td>⑦ Selects the next station from the station list</td>
<td>132</td>
</tr>
<tr>
<td>Skips forwards to a track</td>
<td>146</td>
</tr>
<tr>
<td>Fast forward</td>
<td>146</td>
</tr>
<tr>
<td>⑧ Number pad</td>
<td></td>
</tr>
<tr>
<td>• Saves a station</td>
<td>133</td>
</tr>
<tr>
<td>• Authorizes (connects) a mobile phone</td>
<td>92</td>
</tr>
<tr>
<td>• Telephone number entry</td>
<td>95</td>
</tr>
<tr>
<td>• Searches for a contact</td>
<td>99</td>
</tr>
<tr>
<td>• Character entry</td>
<td>30</td>
</tr>
<tr>
<td># Displays the current track being played (if the data medium supports track information)</td>
<td>141</td>
</tr>
<tr>
<td>★ Selects stations by entering the frequency manually</td>
<td>132</td>
</tr>
<tr>
<td>★ Selects a track</td>
<td>146</td>
</tr>
<tr>
<td>⑨ Switches the multimedia system on/off</td>
<td>27</td>
</tr>
<tr>
<td>Adjusts the volume</td>
<td>27</td>
</tr>
<tr>
<td>⑩ Inserts/removes the SD card</td>
<td>145</td>
</tr>
<tr>
<td>⑪ Accepts a call</td>
<td>95</td>
</tr>
<tr>
<td>Makes a call</td>
<td>95</td>
</tr>
<tr>
<td>Redial</td>
<td>95</td>
</tr>
<tr>
<td>Accepts a new call when a call is being made (call waiting)</td>
<td>98</td>
</tr>
<tr>
<td>⑫ Rejects a call</td>
<td>95</td>
</tr>
<tr>
<td>Ends an active call</td>
<td>98</td>
</tr>
</tbody>
</table>
### Function Table

<table>
<thead>
<tr>
<th>Function</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>13 Switches the mute function on/off</td>
<td>27</td>
</tr>
<tr>
<td>Switches off navigation announcements</td>
<td>27</td>
</tr>
<tr>
<td>14 Switches to navigation mode</td>
<td>52</td>
</tr>
<tr>
<td>Calls up the navigation system menu</td>
<td>86</td>
</tr>
<tr>
<td>15 Calls up the telephone menu</td>
<td>90</td>
</tr>
<tr>
<td>16 Calls up vehicle settings</td>
<td>43</td>
</tr>
</tbody>
</table>

### Buttons and controller

#### Overview

<table>
<thead>
<tr>
<th>1 Back button</th>
</tr>
</thead>
<tbody>
<tr>
<td>2 Favorites button</td>
</tr>
<tr>
<td>3 Controller</td>
</tr>
</tbody>
</table>

The 2-button controller may be equipped as follows:
- instead of button 2 with a delete button
- additionally with a touchpad (page 22)

The controller may be equipped as a 4-button controller as follows:
- additionally with a clear button and display off button
- instead of the display off button with a button for the seat settings
- instead of the display off button with a further favorites button

For Mercedes-AMG vehicles: the controller is equipped with the button and the delete button.

### Controller

The controller in the center console lets you:
- select menu items on the display
- enter characters
- select a destination on the map
- save entries

The controller can be:
- turned
- slid left or right
- slid forwards or back
- slid diagonally
- pressed briefly or pressed and held

### Back button

You can use the button to exit a menu or to call up the basic display of the current operating mode.

- **To exit the menu:** briefly press the button.
  The multimedia system changes to the next higher menu level in the current operating mode.

- **To call up the basic display:** press the button for longer than two seconds.
  The multimedia system changes to the basic display of the current operating mode.

### Clear button

The clear button is on the control panel and on the controller.

- **To delete individual characters:** briefly press the clear button on the control panel.
  or
- **Briefly press the clear button on the controller.**
Touchpad

Overview and operation

To delete an entire entry: press and hold the clear button on the control panel.
or
Press and hold the clear button on the controller.

Favorites button

You can assign predefined functions using the favorites button and call them up by pressing the button (page 40).

Display off button

You can switch off the display using the button.

Seat button

If the controller is equipped with the button, you can call up the menu for the seat settings (page 45).

Touchpad overview

! Do not use any sharp objects on the touchpad. This could damage the touchpad.

1 Touch-sensitive surface
2 Favorites button
3 Calls up quick access for audio
4 Back button

Using the touchpad, you can:

• select menu items in the display (page 22).
• enter characters (handwriting recognition) (page 24).
• control the active audio source (page 26).

• create, manage and call up favorites (page 31).
• enter destinations in navigation
• save entries

Further information on operating the touchpad (page 22).

Do not press your fingers too hard on the touchpad. This could cause malfunctions.

Switching the touchpad on/off

Press the button.
The vehicle menu is displayed.

To select System Settings: slide, turn and press the controller.
A menu appears.

Select Touchpad if the touchpad is equipped with handwriting recognition.
Select Activate Touchpad.
The touchpad is switched on or off.

Operating the touchpad

Selecting a menu item

Use one finger to touch the touch-sensitive surface.

Swipe your finger up, down, to the left or right.
The selection in the display moves in accordance with the direction of movement.

You can navigate in lists or menus in this way.
Confirming a selection

- Use one finger to press the touch-sensitive surface until you reach the pressure point. A menu, an option or an application is started.

Calling up quick access for audio

- Use two fingers to touch the touch-sensitive surface. Swipe your fingers up. Quick access is displayed.

Further information on quick access for audio (page 26).

Hiding quick access for audio

- Use one finger to press the touch-sensitive surface until you reach the pressure point. The crosshair is shown.

Operating the control for vehicle and sound settings

- Touch the touch-sensitive surface with two fingers, spaced slightly apart.
- Turn both fingers clockwise. The control setting is increased.
  or
- Turn both fingers counter-clockwise. The control setting is decreased.

Moving the map

- Use two fingers to touch the lower part of the touch-sensitive surface. Swipe your fingers up. Quick access is displayed.
Overview and operation

Touch the touch-sensitive surface again with one finger.

Swipe your finger in any direction. The map is moved in the direction of movement.

Zooming in on the map

Touch the touch-sensitive surface with two fingers, spaced slightly apart.

Glide your fingers away from each other. The map scale is magnified.

Zooming out of the map

Touch the touch-sensitive surface with two fingers, spaced far apart.

Glide your fingers towards each other. The map scale is reduced.

Handwriting recognition

Handwriting recognition overview

This function is only available if the touchpad is equipped with handwriting recognition. You can use handwriting recognition for text, numbers or characters in any input line.

Active input line (page 25)
Inserts a space (page 25)
Illustration of the touch-sensitive surface
Deletes characters (page 25)

If the character that you have entered can be interpreted in different ways, these options are displayed. More information on the character suggestions (page 25). You can also switch the text reader function of the handwriting recognition on and off (page 25).

1. To exit the menu
2. To return to handwriting recognition
3. To use the phone book or text templates
4. To change the input line or the position of the cursor
5. To change the input language
6. To finish character entry

▶ To display the menu: press the touchpad.

Switching the text reader function of the handwriting recognition on/off

You can switch the text reader function of the handwriting recognition on or off.

▶ Press the \[\text{button}\].
   The vehicle menu is displayed.
▶ To select System Settings: slide \[\text{1}\], turn and press the controller.
   A menu appears.
▶ To select Touchpad: turn and press the controller.
▶ Select Read Out Handwriting Recognition.
   The text reader function is switched on \[\text{or} \]
   off \[\text{}].

Entering characters

Requirement: an input line for text, numbers or characters has been selected.

▶ Use one finger to draw the desired character on the touch-sensitive surface.
   The character recognized is entered in the input line. You can draw the next character on the touch-sensitive surface.

If the character can be interpreted in different ways, these options are displayed.
More information on the character suggestions (> page 25).

Character suggestions

1. Character recognized
2. Character suggestions

▶ To select a character suggestion: turn the controller.
   The selected character is entered instead of the automatically recognized character. Character entry can be continued.

Inserting a space

Requirement: an input line for text, numbers or characters has been selected.

▶ Use your finger to touch the touch-sensitive surface and swipe to the right.
   A space is entered into the input line.

Deleting characters

Requirement: an input line for text, numbers or characters has been selected.

▶ Use your finger to touch the touch-sensitive surface and swipe to the left.
   The character last entered is deleted.

Switching input lines
Overview and operation

Press the touchpad. A symbol is shown.
To select a character: glide your finger to the left or right and press.
To select the input line: swipe up or down and press.
The selected input line is active and character entry can be continued.

Moving the cursor within the input line

Press the touchpad. A symbol is shown.
To select a character: glide your finger to the left or right and press.
To move the cursor: glide to the left or right.

Changing the input language for handwriting recognition

Requirement: an input line for text, numbers or characters has been selected.
Press the touchpad. A symbol is shown.
To select a character: glide your finger to the left or right and press.
The list of available input languages appears.
To select a language: swipe up or down and press.
The input language for handwriting recognition has been changed.

Searching in lists

The phone book search is used as an example. You determine the first letter of the contact you are looking for with the first character you enter.
Draw the letter on the touchpad surface. The first contact with the selected first character is highlighted in the phone book.

Further information on handwriting recognition on the touchpad (> page 24).
Draw additional letters on the touchpad surface one after another.
To complete the search and return to the phone book: press the touchpad.

Selecting the touchpad or controller for character entry

Requirement: an input line for text, numbers or characters has been selected.
To switch to character entry on the touchpad: press the touchpad with your finger. Handwriting recognition on the touchpad is active.
To switch to character entry with the controller: press the controller. Character entry with the controller is active.

Quick access for audio

Changing the station or music track

Depending on the audio source that is currently activated, you can use this function to select the next station or music track.
Call up quick access (> page 23). The current audio source is displayed.
To select the previous or next station or music track: swipe to the left or right. The selected station or music track is played.
Changing the audio source

Call up quick access (>). The current audio source is displayed.
To display the available audio sources: glide down with one finger.
To select an audio source: glide your finger to the left or right and press. The selected audio source is played.

Basic functions

Switching the multimedia system on/off

Press the control knob. When you switch the multimedia system on, a warning message will appear. The multimedia system calls up the previously selected menu. If you switch the multimedia system off, playback of the current media source will also be switched off.

Adjusting the volume

Adjusting the volume for media sources

Turn the control knob.

or

Press the or button on the multifunction steering wheel. The volume of the media source currently selected changes.

Adjusting the volume for traffic announcements and navigation announcements

During traffic or navigation announcements:

Turn the control knob.

or

Press the or button on the multifunction steering wheel.

You can set the volume for navigation announcements to be different from the volume of the respective media source.

Adjusting the volume for phone calls

You can adjust the volume for hands-free mode during a telephone call.

Turn the control knob.

or

Press the or button on the multifunction steering wheel.

Setting the volume for the Voice Control System voice output; see the separate operating instructions.

Switching the sound on or off

Media source sound

Press the button on the control panel or on the multifunction steering wheel. The sound is switched off. If the audio output is switched off, the status line will show the symbol. If you switch the media source or change the volume, the sound is automatically switched on.

Even if the sound is switched off, you will still hear navigation system announcements.

Switching navigation announcements off and on again

To switch navigation announcements off: press the button during an announcement. The Spoken driving recommendations have been deactivated. message appears.
To switch navigation announcements on again: switch the multimedia system off and then on again ( page 27).

or

Start a new route calculation ( page 57).

or

Select\[\text{0}\]: while route guidance is active, show the menu and press the controller ( page 72).

### Function menu

Press the [MEDIA] button or the [NAV], [RADIO], [TEL], or [ ] button.

**Navigation:** the map displays the current vehicle position.

**Radio:** the basic menu of the last radio mode set appears.

**Media:** the basic display for the last media source set appears. In the example, Media Interface mode is set.

**Telephone/Internet:** the basic menu of the last communication function set appears (telephone, address book, Internet).

**Vehicle:** the basic display appears.

To show the menu: slide 1 the controller. The menu for the selected functions appears. Depending on the operation, the marking is shown:

- in the main function bar at the top or
- below in the menu bar

To select a menu item: turn and press the controller.

If you have selected a menu item from the main function bar, switch to the last menu set for the selected function. The menu bar features options within the currently set function.

### Selecting the operating mode for a main function

For the main functions, e.g. communication or media, you can choose from the available operating modes.

In the communication menu, you can:

- switch to telephone mode
- call up the address book
- call up the Internet
- call up the Digital Operator's Manual for \[\text{Tel}/\]

To call up the menu: press the [TEL] button. The phone menu appears.

To select a menu option: turn and press the controller.

### Character entry (telephony)

#### Entering characters using the character bar

In the example, a new entry is added to the phone book ( page 100). The new entry has three input lines for entering the last name, first name and phone number. The input line for the surname is selected automatically.
Entering characters
► Turn and press the controller. The character selected in character bar ② is entered into surname input line ①.
► Enter the complete last name.

Deleting individual characters
► To switch to the bottom line of the character bar: slide ⑤ the controller.
► To select ①: turn and press the controller. The character last entered is deleted.

Deleting an entire entry
► To switch to the bottom line of the character bar: slide ⑤ the controller.
► To select ①: turn and hold the controller until the entire entry has been deleted.

Switching input lines
► To switch to the bottom line of the character bar: slide ⑤ the controller.
► To select ①: turn and press the controller. The input line for the first name is selected. You can enter the characters for the first name.

Further functions available in the character bar

<table>
<thead>
<tr>
<th>Symbol</th>
<th>Function</th>
</tr>
</thead>
<tbody>
<tr>
<td>• • •</td>
<td>Switches the character bar for entering characters, digits and symbols</td>
</tr>
<tr>
<td>ABC</td>
<td>Switches the character bar to upper-case or lower-case letters</td>
</tr>
<tr>
<td>③</td>
<td>Changes the country setting for the character bar</td>
</tr>
<tr>
<td>④</td>
<td>Deletes a character or an entry</td>
</tr>
<tr>
<td>⑤</td>
<td>Selects the input line</td>
</tr>
<tr>
<td>⑥</td>
<td>Moves the cursor within the input line</td>
</tr>
<tr>
<td>OK</td>
<td>Confirms an entry</td>
</tr>
<tr>
<td>⑦</td>
<td>Cancels input</td>
</tr>
<tr>
<td>⑧</td>
<td>Inserts a line break (when writing text messages)</td>
</tr>
</tbody>
</table>

Entering characters using the number keypad
If an input line for text or numbers is selected, the number keypad is used for the character entry.
► For example, to enter the letter c: press the ③ number key briefly three times in succession.
An additional display area is shown with all the available characters. Press the key repeatedly to go through the characters until c is highlighted.
► Wait until the character display goes out. The letter c is entered in the input line.

When the telephone number input line is selected, the character bar is adapted for entering digits.

Entering characters
► Turn and press the controller. The character selected in character bar ④ is entered into telephone number input line ③.

Finishing an entry and saving a contact
► To switch to the bottom line of the character bar: slide ⑤ the controller.
► To select ③: turn and press the controller.
Character entry (navigation)

Entering characters using the character bar

1. Characters NEW (orange color) entered by the user
2. Characters automatically added by the multimedia system YORK
3. Characters not currently available
4. Currently selected character
5. Characters currently available
6. Character bar

The example shows the address entry (page 56).

- **To enter a character:** turn, slide ① or ③ and press the controller.
  
  Selected character ① is entered in the upper line. The multimedia system adds the missing characters and shows the entry that best matches the current input.
  
  The characters are available ② or not ③, depending on the characters already entered and the data stored in the digital map.
  
  The ④ symbol indicates that an entry exists more than once.

- **To delete a character:** slide ① and turn the controller, then press it after selecting ⑥.

- **To delete an entire entry:** slide ④ and turn the controller; then after selecting ⑥, press and hold down the controller until the entire entry is deleted.

- **To confirm an entry:** slide ① and turn the controller, then press it after selecting ⑧.
  
  or
  
  Slide ① the controller repeatedly until the character bar disappears.

  The location selection list appears. The selected entry is highlighted.

- **To change the character bar language:** slide ④ and turn the controller, then press it after selecting ⑥.
  
  A menu appears.

  or

  Slide ④ the controller repeatedly until the character bar disappears.

  The character set for the selected language is set.

The example shows the character entry when you save a destination as a navigable contact in the address book (page 57). The cursor is located in the input line.

- **To select an input line:** slide ⑦ and turn the controller, then press it after selecting ⑤ or ⑥.

  or

  Slide ⑦ the controller repeatedly until the character bar disappears.

- **To move the cursor:** select the input line.

  or

  Slide ⑦ and turn the controller, then press it after selecting ⑤ or ⑥. 
The character bar entry functions are listed in the table.

<table>
<thead>
<tr>
<th>Symbol</th>
<th>Function</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ä</td>
<td>Switches between digits and symbols</td>
</tr>
<tr>
<td>ABC</td>
<td>Switches the character bar from uppercase to lowercase letters</td>
</tr>
<tr>
<td></td>
<td>Changes the character bar language</td>
</tr>
<tr>
<td>c</td>
<td>Deletes a character or an entry</td>
</tr>
<tr>
<td></td>
<td>Switches to keyword search (page 58)</td>
</tr>
<tr>
<td></td>
<td>Selects the input line</td>
</tr>
<tr>
<td></td>
<td>Moves the cursor within the input line</td>
</tr>
<tr>
<td>ok</td>
<td>Confirms an entry</td>
</tr>
<tr>
<td></td>
<td>Cancels input</td>
</tr>
</tbody>
</table>

**Entering characters using the number keypad**

- Press one of the number keypad buttons, e.g. 2, once or repeatedly in quick succession.
  - The character appears at the bottom of the display when the key is pressed. The first available letter is highlighted.
  - You see which characters you can enter with that key. Each time the key is pressed, the next character is selected.
  - Wait until the character display goes out. The entries matching your input are shown in the list.

**Favorites**

**Overview of favorites**

1. Assigns new favorites (page 31)
2. Renames a selected favorite (page 32)
3. Moves a selected favorite (page 32)
4. Deletes a selected favorite (page 32)

- **To display the favorites overview:** press the favorites button on the controller. The favorites are displayed.
- **To show the menu bar:** slide 6 the controller.

You can manage a total of 20 favorites. Further information on how to select and display a favorite (page 31).

**Displaying and selecting favorites**

- Press the favorites button on the controller. The favorites are displayed.
- **To call up a favorite:** turn and press the controller.

**Adding favorites**

**Adding predefined favorites**

- Press the favorites button on the controller. The favorites are displayed.
- **To show the menu bar:** slide 6 the controller.
- **To select Reassign:** turn and press the controller.
  - The categories for the available favorites are displayed.
- **To select a category:** turn the controller and press to confirm.
  - The corresponding favorites are displayed.
To select a favorite: turn and press the controller.
To add a favorite at the desired position: turn and press the controller.
If there is already a favorite at this position, then this will be deleted.

Adding your own favorites
You can create your own favorites to help you to use these functions, for example:
- Calling up telephone numbers from the telephone book
- Selecting a radio station
- Skipping to a specific place in a track or an audio book
- Calling up favored media
- Selecting navigation destinations for route calculation

The example describes how to add a contact’s telephone number as a favorite.
- Call up the phone book (> page 99).
- Select the contact.
- To add a telephone number as a favorite at the desired position: press and hold the favorites button on the controller until the favorites are displayed.
- Turn and press the controller.
  If there is already a favorite at this position, it will be deleted and replaced by a new one.

Renaming favorites
- Press the favorites button on the controller. The favorites are displayed.
- To select a favorite to be renamed: turn the controller.
- To show the menu bar: slide the controller.
- To select Rename: turn and press the controller.
- Enter characters using the controller.
- To finish the entry: select OK. The favorite is renamed.

Moving favorites
- Press the favorites button on the controller. The favorites are displayed.
- To select a favorite to be moved: turn the controller.
- To show the menu bar: slide the controller.
- To select Move: turn and press the controller.
- To store a favorite in the desired order: turn and press the controller.
The favorite is moved.
If one favorite is stored over another one, this is then is deleted.

Deleting favorites
- Press the favorites button on the controller. The favorites are displayed.
- To select a favorite to be deleted: turn the controller.
- To show the menu bar: slide the controller.
- To select Delete: turn and press the controller.
- To select Yes or No: turn and press the controller.
  If you select Yes the favorite is deleted. No cancels the procedure.
Your multimedia system equipment

These operating instructions describe all the standard and optional equipment of your multimedia system, as available at the time of going to press. Country-specific differences are possible. Bear in mind that your vehicle may not feature all functions described here. This also applies to safety-relevant systems and functions.

Read the information on qualified specialist workshops in the vehicle Operator’s Manual.

Important safety notes

⚠️ WARNING

If you operate mobile communication equipment while driving, you will be distracted from traffic conditions. You could also lose control of the vehicle. There is a risk of an accident. Only operate this equipment when the vehicle is stationary.

⚠️ WARNING

SD cards are small parts. They can be swallowed and cause choking. This poses an increased risk of injury or even fatal injury. Keep the SD card out of the reach of children. If a SD card is swallowed, seek medical attention immediately.

You must observe the legal requirements for the country in which you are currently driving when operating mobile communications equipment in the vehicle.

Display settings

Setting the brightness

The brightness detected by the display light sensor affects the setting options for this function.

Press the button.

or

Press Vehicle in the main function bar. The vehicle menu is displayed.

To switch to the menu bar: slide the controller.

To select System Settings: turn and press the controller. A menu appears.

To select Display: turn and press the controller. A menu appears.

Select Brightness. A control appears.

To select the desired brightness: turn and press the controller.

Display design

The display features optimized designs for daytime and night-time operation. You can set the design by manually selecting day or night design or opt for an automatic setting.

Press the button.

or

Press Vehicle in the main function bar. The vehicle menu is displayed.

To switch to the menu bar: slide the controller.

To select System Settings: turn and press the controller. A menu appears.

To select Display: turn and press the controller. A menu appears.

To select Day Mode, Night Mode or Auto: turn and press the controller. The dot indicates the current setting.
### Design

<table>
<thead>
<tr>
<th>Design</th>
<th>Explanation</th>
</tr>
</thead>
<tbody>
<tr>
<td>Day Mode</td>
<td>The display is set permanently to day design.</td>
</tr>
<tr>
<td>Night Mode</td>
<td>The display is set permanently to night design.</td>
</tr>
<tr>
<td>Auto</td>
<td>The multimedia system evaluates the data of the light sensor and automatically switches over the display design.</td>
</tr>
</tbody>
</table>

### Switching the display on/off

**Switching off the display**

- Press the button.
- To switch to the menu bar: slide the controller.
- To select Display Off: turn and press the controller.
  The display goes out.
- To switch the display on again: press the controller.

### Time settings

#### General information

The multimedia system can automatically set the time and date.

The following navigation system functions require the time, time zone and summer/standard time to be set correctly in order to work properly:

- route guidance on routes with time-dependent traffic guidance
- calculation of expected time of arrival

#### Setting the time zone

To set the time zone, the Automatic Time Settings function must be activated.

- Press the button.
  or
- Press Vehicle in the main function bar.
  The vehicle menu is displayed.
- To switch to the menu bar: slide the controller.
- To select Time: turn and press the controller.
- To select Time Zone: turn and press the controller.
  A list of countries appears. The dot indicates the current setting.
- To select the country in which you are currently driving: turn and press the controller.
  The country is accepted. A time zone list may also be displayed, depending on the country selected.
- To select the desired time zone: turn and press the controller.
  The time zone is accepted.
  A list of available options for setting summer time appears (page 34).

#### Setting summer and standard time

The Daylight Saving Time function is not available in all countries.

Using the Daylight Saving Time function, you can set the automatic changeover to summer time or switch the summer time settings on and off. The changeover to summer time advances the time by one hour.

- Press the button.
  or
- Press Vehicle in the main function bar.
  The vehicle menu is displayed.
To switch to the menu bar: slide the controller.
To select **Time**: turn and press the controller. A menu appears.
To select **Daylight Saving Time**: turn and press the controller. A list with options appears.
To select **Automatic, On or Off**: turn and press the controller.

<table>
<thead>
<tr>
<th>Setting</th>
<th>Function</th>
</tr>
</thead>
<tbody>
<tr>
<td>Automatic</td>
<td>The summer and standard time are automatically changed over.</td>
</tr>
<tr>
<td>On</td>
<td>The clock is advanced one hour ahead of standard time.</td>
</tr>
<tr>
<td>Off</td>
<td>The standard time for the chosen time zone is selected.</td>
</tr>
</tbody>
</table>

**Setting the time manually**

1. Using the manual time settings, you can set the time forward or back by up to several hours.
   - Press the button.
   or
   - Press **Vehicle** in the main function bar. The vehicle menu is displayed.
   - To switch to the menu bar: slide the controller.
   - To select **Time**: turn and press the controller. A menu appears.
   - To select **Set Time Manually**: turn and press the controller. An analog clock appears.

   - **To set the hour**: turn the controller.
   - **To highlight the minutes**: slide the controller.
   - **To set the minutes**: turn and press the controller.
   The time is accepted.
   The **Automatic Time Settings** function is deactivated.
   If **Automatic** is set for the summer time changeover, you will see a prompt asking whether the automatic changeover should be maintained between summer and winter time.

   i If **Automatic Time Settings** is reactivated, the previous settings for time zone and summer time changeover are restored.

**Setting the time and date format**

Use this function to set the time and date format for all displays in the vehicle.
- Press the button.
- Press **Vehicle** in the main function bar. The vehicle menu is displayed.
- To switch to the menu bar: slide the controller.
- To select **Format**: turn and press the controller.
- To select the desired date format: turn and press the controller. The • dot indicates the current setting.
- To select the desired time format: turn and press the controller. The • dot indicates the current setting.

<table>
<thead>
<tr>
<th>Abbreviation</th>
<th>Meaning</th>
</tr>
</thead>
<tbody>
<tr>
<td>DD.MM.YYYY</td>
<td>Day.Month.Year date format, year (all four digits)</td>
</tr>
<tr>
<td>DD/MM/YYYY</td>
<td>Day/Month/Year date format, year (all four digits)</td>
</tr>
<tr>
<td>YYYY/MM/DD</td>
<td>Year/Month/Day date format, year (all four digits)</td>
</tr>
</tbody>
</table>
### System settings

<table>
<thead>
<tr>
<th>Abbreviation</th>
<th>Meaning</th>
</tr>
</thead>
<tbody>
<tr>
<td>YYYY-MM-DD</td>
<td>Year - Month - Day date format, year (all four digits)</td>
</tr>
<tr>
<td>YY/MM/DD</td>
<td>Year/Month/Day date format, year (two digits)</td>
</tr>
<tr>
<td>MM/DD/YYYY</td>
<td>Month/Day/Year date format, year (all four digits)</td>
</tr>
<tr>
<td>HH:MM (24 hrs)</td>
<td>Hours : Minutes (24 hour time format)</td>
</tr>
<tr>
<td>HH:MM (AM/PM)</td>
<td>Hours : Minutes (AM/PM time format)</td>
</tr>
</tbody>
</table>

### Text reader settings

- Press the 
  button on the control panel.
- Press Vehicle in the main function bar. The vehicle menu is displayed.
- To switch to the menu bar: slide the controller.
- To select System Settings: turn and press the controller. A menu appears.
- To select Text Reader Speed: turn and press the controller. A list appears.
- Select Fast, Medium or Slow. The • dot indicates the current setting.

### Voice Control System settings

#### Opening/closing the help window

- If the set system language is not supported by the Voice Control System, English will be selected.

The help window also shows you information on audible instructions:
- during individualization
- during subsequent operation of the Voice Control System

### Wi-Fi

#### Overview (USA)

Establishing a Wi-Fi connection between the multimedia system and a Wi-Fi-enabled device, such as a tablet computer or smartphone, requires the following:

- Wi-Fi must be activated on the multimedia system and on the device to be connected.
- If the multimedia system is to be used as a Wi-Fi hotspot:
  - The multimedia system must be connected to an Internet-enabled mobile phone via Bluetooth® or USB.
  - The Internet access data for the mobile phone network provider is selected or set in the multimedia system.
  - An Internet connection must be established on the multimedia system.
Overview (Canada)

The following requirements for establishing a Wi-Fi connection between the multimedia system and a Wi-Fi hotspot of a Wi-Fi-enabled device, such as a smartphone, or another hotspot must be met:

- Wi-Fi must be enabled on the multimedia system.
- Switch on Wi-Fi hotspot on the external device; see the manufacturer’s operating instructions.

Activating Wi-Fi (USA)

Press the button.

or

Press Vehicle in the main function bar.

The vehicle menu is displayed.

To switch to the menu bar: slide the controller.

To select System Settings: press the controller.

To select WiFi: turn and press the controller.

The Wi-Fi menu appears.

To switch on Activate: turn and press the controller.

Available Wi-Fi hotspots are searched for and displayed.

Activating Wi-Fi (Canada)

Press the button.

or

Press Vehicle in the main function bar.

The vehicle menu is displayed.

To switch to the menu bar: slide the controller.

To select System Settings: press the controller.

To select WiFi: turn and press the controller.

The Wi-Fi menu appears.

To switch on Activate: turn and press the controller.

Connecting the device (USA)

General notes

The exact Wi-Fi connection procedure may vary depending on the device to be connected. Follow the instructions that are shown in the display. Further information; see the manufacturer’s operating instructions.

Connecting a device via WPS PIN (USA)

Requirement: for this type of connection, the device to be connected must support "Connect using WPS PIN".

Select Connect via WPS PIN.

Select the vehicle from the device to be connected and "Connect using WPS PIN". The vehicle is displayed with the SSID MB Hot-spot XXXXX.

The device to be connected generates a PIN.
Also enter this PIN into the multimedia system.
To confirm the entry: press the controller.

Connecting a device via WPS PBC (USA)

Requirement: for this type of connection, the device to be connected must support "Connect via push button".
Press the button.
or
Press the button.
The vehicle menu is displayed.
To switch to the menu bar: slide the controller.
Select System Settings.
Select WiFi.
The Wi-Fi menu appears.
Select Connect via WPS PBC.
Select the vehicle from the device to be connected and Connect via WPS PBC. The vehicle is displayed with the SSID MB Hotspot XXXXX.
To confirm the entry: press the controller.

Generating a new security key (USA)

Press the button.
or
Press the button.
The vehicle menu is displayed.
To switch to the menu bar: slide the controller.
Select System Settings.
To select WiFi: turn and press the controller.
The Wi-Fi menu appears.
To select Generate Security Key: turn and press the controller.

To select Regenerate: press the controller. A new security key is generated.
To save the security key: turn the controller and select Save.
The Wi-Fi menu appears. The new security key will now be displayed and verified when a connection is established via the security key. The connection must be re-established with the newly created security key.

Device connections established using the previous security key will no longer work after the security key is changed. You have to reconnect these devices (page 37).

Changing the name of the SSID (USA)

Press the button.
or
Press the button.
The vehicle menu is displayed.
To switch to the menu bar: slide the controller.
Select System Settings.
To select WiFi: turn and press the controller.
The Wi-Fi menu appears.
To select Change SSID: turn and press the controller.
A dialog for entering the SSID appears.
Enter the new SSID.
To select Change SSID: turn and press the controller.
The new SSID is shown on the device to be connected and in the Connect Using Security Key menu.

Device connections established using the previous SSID will no longer work after the SSID is changed. You have to reconnect these devices (page 39).
Connecting the device (Canada)

General notes
The exact Wi-Fi connection procedure may vary depending on the device to be connected. Follow the instructions that are shown in the display. Further information; see the manufacturer’s operating instructions.

Selecting a hotspot (Canada)

► Press the button.

or

► Press Vehicle in the main function bar.

The vehicle menu is displayed.

► To switch to the menu bar: slide the controller.

► To select System Settings: turn and press the controller.

► To select WiFi: turn and press the controller.

The Wi-Fi menu appears. A search for hotspots is carried out.

► To select a hotspot: turn and press the controller.

Connecting a device via WPS PBC (Canada)

Requirement: for this type of connection, the device to be connected must support "Connect using WPS PIN".

► Press the button.

or

► Press Vehicle in the main function bar.

The vehicle menu is displayed.

► To switch to the menu bar: slide the controller.

► Select System Settings.

► To select WiFi: turn and press the controller.

The Wi-Fi menu appears.

► To select one of the hotspots that has been found: turn and press the controller.

► Select Connect via WPS PBC.

► Enter the WPS PIN generated by the multimedia system into the device.

► To confirm the entry: press the controller.

Connecting a device via WPS PIN (Canada)

Requirement: for this type of connection, the device to be connected must support "Connect using WPS PIN".

► Press the button.

or

► Press Vehicle in the main function bar.

The vehicle menu is displayed.

► To switch to the menu bar: slide the controller.

► Select System Settings.

► To select WiFi: turn and press the controller.

The Wi-Fi menu appears.

► To select one of the hotspots that has been found: turn and press the controller.

► Select Connect via WPS PIN.

► Enter the WPS PIN generated by the multimedia system into the device.

► To confirm the entry: press the controller.

Bluetooth® settings

General information about Bluetooth®

Bluetooth®-capable devices, e.g. mobile phones, need to comply with a certain profile in order to be connected to the multimedia system. Every Bluetooth® device has its own specific Bluetooth® name.

Bluetooth® technology is a standard for short-range wireless data transmissions up to approximately 10 m.

You can use Bluetooth® to connect your mobile phone to the multimedia system, for example:

• use the hands-free system
• establish an Internet connection
• listen to music using Bluetooth® Audio
• exchange vCards

Bluetooth® is a registered trademark of Bluetooth Special Interest Group (SIG) Inc.
Activating/deactivating Bluetooth®

Press the button.

or

Press Vehicle in the main function bar. The vehicle menu is displayed.

To switch to the menu bar: slide the controller.

To select System Settings: turn and press the controller.

A menu appears.

To select Activate Bluetooth on or off: turn and press the controller.

Setting the system language

General information

This function allows you to determine the language for the menu displays and the navigation messages. The selected language affects the characters available for entry.

The navigation announcements are not available in all languages. If a language is not available, the navigation announcements will be in English.

When you set the system language, the language of the Voice Control System will change accordingly. If it is not supported by the Voice Control System, English will be selected.

Calling up the favorite functions

The favorites function can be called up as follows:

- via the System Settings menu
- via the Favorites button on the controller (> page 21)
- via the Favorites button on the touchpad (> page 22)

Calling up the Favorites function via the system menu

Press the button.

or

Press Vehicle in the main function bar. The vehicle menu is displayed.

To switch to the menu bar: slide the controller.

To select System Settings: turn and press the controller.

A menu appears.

To select Favorite Functions: press the controller.

The favorites are displayed.

To select the desired function, e.g. Phonebook: turn and press the controller.

A menu appears.

Calling up the Favorites function using the controller

Press the favorites button on the controller. The favorites are displayed.

To select the desired function, e.g. Phonebook: turn and press the controller.

Calling up the Favorites function via the touchpad

Press the favorites button on the touchpad. The favorites are displayed.

To select the desired function, e.g. Phonebook: turn and press the controller.
Exiting the Favorites function

- Press the Favorites button again.
- or
- Press the button.

Further information on the Favorites function (page 31).

**Importing/exporting data**

**General notes**

- Never remove the stick or card when writing data to the USB stick or the memory card. You may otherwise lose data.

Using this function you can do the following with your personal data:

- transfer your data from one multimedia system to another multimedia system
  - The transfer may be limited or not possible, depending on the vehicle’s equipment.
- make a backup copy of your personal data (export data) and load it again (import data)
- protect your data from unwanted export by activating a pin prompt (presetting: deactivated)

You can either use an SD card or a USB storage device (e.g. a USB stick) as temporary storage. Please remember that the NFTS file system is not supported. The FAT32 file system is recommended.

Further information on importing and exporting data can be obtained at a qualified specialist workshop.

**Activating/deactivating PIN protection**

- Press the button.
- or
- Press Vehicle in the main function bar.
  - The vehicle menu is displayed.
- To switch to the menu bar: slide the controller.
- To select System Settings: turn and press the controller.
- To select Data Import/Export: turn and press the controller.
- To activate or deactivate Activate PIN Protection: turn and press the controller.
  - When activating PIN protection, you will be prompted to enter a PIN.
  - To enter the 4-digit PIN and select : turn and press the controller.
  - You will be prompted to enter the PIN again.
  - Enter the PIN again and select .
  - The PIN prompt now protects your personal data from unwanted export.

- If you deactivate your PIN protection, you will first be prompted to enter your PIN. If you have forgotten your PIN, a qualified specialist workshop can deactivate the PIN protection for you. Alternatively, you can deactivate PIN protection by resetting your personal data (page 42).

**Importing/exporting data**

**Connecting a USB storage device**

- Insert the SD memory card (page 145).
- or
- Connect a USB device (e.g. a USB memory stick) (page 145).

**Importing/exporting data**

- If you import data such as address data, the existing data on the multimedia system is overwritten. You will see a message to this effect. The multimedia system is restarted after the data import.
- Press the button.
- or
- Press Vehicle in the main function bar.
  - The vehicle menu is displayed.
To switch to the menu bar: slide the controller.

To select **System Settings**: turn and press the controller.
A menu appears.

To select **Data Import/Export**: turn and press the controller.
Select **Import Data** or **Export Data**. If PIN protection is activated, a PIN prompt appears when you select **Export Data**.

To enter the 4-digit PIN and select **OK**: turn and press the controller.
PIN protection is deactivated.

To select **Memory Card**, **USB 1** or **USB 2**: turn and press the controller.
This function exports all the data to the selected disc.

! You can export address data, bookmarks, system settings that you have made and radio station lists, for example.
Mercedes-Benz is not liable for any loss of data.

### Reset function

#### General information

You can reset the multimedia system to the factory settings. This includes the deletion of all of your personal data on the multimedia system.
These include:
- Station presets
- Entries in the destination memory
- Entries in the list of previous destinations in the navigation system
- Entries in the address book
- Authorized telephone

In addition, an activated PIN protection, which you have used to protect your data against unwanted export, will be deactivated. Resetting is recommended before selling or transferring ownership of your vehicle, for example.
Mercedes-Benz is not liable for any loss of data.

## Resetting the multimedia system

- Press the **button**.
  - or
  - Press **Vehicle** in the main function bar.
The vehicle menu is displayed.

- To switch to the menu bar: slide the controller.
- To select **System Settings**: turn and press the controller.
- To select **Reset**: turn and press the controller.
  - A prompt appears asking whether you wish to reset.
  - Select **Yes**.
    - A prompt appears again asking whether you really wish to reset.
  - Select **Yes**.
    - The multimedia system is reset to the factory settings and restarted.
Your multimedia system equipment

These operating instructions describe all the standard and optional equipment of your multimedia system, as available at the time of going to press. Country-specific differences are possible. Bear in mind that your vehicle may not feature all functions described here. This also applies to safety-relevant systems and functions. Read the information on qualified specialist workshops in the vehicle Operator’s Manual.

Important safety notes

⚠️ WARNING
If you operate mobile communication equipment while driving, you will be distracted from traffic conditions. You could also lose control of the vehicle. There is a risk of an accident. Only operate this equipment when the vehicle is stationary.

You must observe the legal requirements for the country in which you are currently driving when operating mobile communications equipment in the vehicle.

Vehicle settings

Calling up vehicle settings

- Press the button.

- Press Vehicle in the main function bar. The vehicle menu is displayed.

- To select Vehicle Settings: turn and press the controller.

- To select the desired vehicle setting: turn and press the controller. The main area with the setting element is active.

Selecting a different vehicle setting:

- To activate the menu for selecting the vehicle setting: slide the controller.

Exiting the vehicle settings:

- To select: slide and press the controller.

Ambient lighting

General notes

You can set the following for the ambient lighting:

- Brightness
  This setting makes an additional change to the brightness of the ambient lighting.

- Color
  This setting changes the color of the ambient lighting.

- Interior welcome light
  Ambient lighting is activated for a short time when the driver’s door is opened.

Setting the brightness

- Call up Vehicle Settings (page 43).

- To select Ambient Light Brightness: turn and press the controller. The setting element is active.

- To change the brightness value: turn and press the controller.

You can find further information on the interior lighting in the vehicle Operator’s Manual.

Setting the color

- Call up Vehicle Settings (page 43).

- To select Ambient Light Color: turn and press the controller. The setting element is active.

- To select a color: turn and press the controller.

You can find further information on the interior lighting in the vehicle Operator’s Manual.

Setting the interior welcome light

- Call up Vehicle Settings (page 43).

- To select Interior Welcome Light: turn and press the controller.

- Press the controller. The function is switched on or off, depending on the previous status.
You can find further information on the interior lighting in the vehicle Operator's Manual.

### Switching locator lighting on/off

If you switch on the **Locator Lighting** function, the exterior lighting is switched on for a short time when it is dark. The light switch must be set to **Auto**.

The exterior lighting remains on for 40 seconds after the vehicle is unlocked. When you start the engine, the locator lighting is switched off and the automatic driving lights are activated.

You can find further information on the automatic headlamp mode in the vehicle Operator’s Manual.

- Call up **Vehicle Settings** (> page 43).
- To select **Locator Lighting**: turn and press the controller.
- Press the controller.
  The function is switched on or off, depending on the previous status.

You can find further information on the locking feature in the vehicle Operator’s Manual.

ℹ️ There may be fewer settings or none depending on your vehicle’s equipment.

### Setting the switch-off delay time

#### Interior lighting switch-off delay time

The interior lighting is activated for the duration of the switch-off delay time when the SmartKey is removed from the ignition lock.

- Call up **Vehicle Settings** (> page 43).
- To select **Interior Lighting Delayed Switch-off**: turn and press the controller.
- To change the delayed switch-off time: turn and press the controller.

You can find further information on the interior lighting in the vehicle Operator’s Manual.

#### Exterior lighting switch-off delay time

If you switch on the **Exterior Lighting Delayed Switch-off** function, the exterior lighting is switched on for a short time after the engine is switched off. The light switch must be set to **Auto**.

The exterior lighting remains lit for 60 seconds after the engine is switched off. If you close all the doors and the tailgate, the exterior lighting switches off after the set time.

- Call up **Vehicle Settings** (> page 43).
- To select **Exterior Lighting Delayed Switch-off**: turn and press the controller.
  The setting element is active.
- To change the delayed switch-off time: turn and press the controller.

### Displaying energy consumption and generated electrical energy

A bar graph displays the energy consumption and the generated electrical energy.

- Press **Vehicle** in the main function bar.
  The vehicle menu is displayed.
- To select **Consumption**: turn and press the controller.
  The energy consumption and the generated electrical energy for the last 15 minutes of the journey is shown.

For further information on energy consumption, see the vehicle Operator’s Manual.

### Displaying the fuel consumption

A bar graph displays the fuel consumption.

- Press **Vehicle** in the main function bar.
  The vehicle menu is displayed.
- To select **Consumption**: turn and press the controller.
  The fuel consumption for the last 15 minutes of the journey is shown.

### Switching the ionization on/off

The ionization has a cleansing effect on the air in the vehicle interior. Further information (see the vehicle Operator’s Manual).

- Call up **Vehicle Settings** (> page 43).
- To select **Ionization**: turn and press the controller.
  The ionization is switched on or off, depending on the previous status: press and turn the controller.
- To exit the menu: press the **Exit** button.
Seats

Overview

You can configure the following seat functions in the menu:
- Backrest side bolsters
- Lumbar
- Seat cushion
- Massage
- Dynamics
- Seat heating balance

There may be fewer settings or none depending on your vehicle’s equipment.

Selecting the adjustment function and seat

- Press the £ button.
  
  or

- To select Vehicle from the main function bar: turn and press the controller.
  The vehicle menu is displayed.
- To select Seat Settings: turn and press the controller.
  The seat settings menu is shown.
  
  or

- Press the £ button on the controller.
  The seat settings menu is shown.
- To select the required seat function: turn and press the controller.
- To switch between Driver and Front Passenger: slide ↓ or ↑ the controller.

Adjustment functions

Adjusting the backrest side bolsters

- Call up the seat functions (> page 45).
- To select Backrest Sides: turn and press the controller.
- To change the setting: turn the controller.
  You will see the changes you have made in the settings display.
- To exit the menu: press the £ button.

Adjusting the seat contour in the lumbar region of the seat backrest

This function allows you to adjust the air cushions in the lumbar region of the backrest (4-way lumbar support).

- Call up the seat functions (> page 45).
- To select Lumbar: turn and press the controller.
- To activate the setting element: press the controller.
- To change the setting: slide ↑ or ↓ the controller.
  The change will be visible in the setting element.
- To exit the menu: press the £ button.

Adjusting the seat cushion

- Call up the seat functions (> page 45).
- To select Seat Surface: turn and press the controller.
- To select a seat: slide ← or → the controller.
- To change the setting: turn the controller.
  You will see the changes you have made in the settings display.
- To exit the menu: press the £ button.

Adjusting the driving dynamics

- Call up the seat functions (> page 45).
- To select Dynamic Multicontour Seat: turn and press the controller.
- To select a seat: slide ← or → the controller.
  You can select:
  - OFF:
  - 1: Level 1 (weak)
  - 2: Level 2 (strong)
- To select the setting: turn the controller.
- To exit the menu: press the £ button.

Massage programs

Overview

You can select the following massage programs:
- Relaxing Massage
Massage the entire back, rising waves, soothing downward movements
- **Activating Massage**
  Mobilizing massage and rising and descending dynamic waves
- **Classic Massage**
  Single and twin waves moving upwards across the entire back
- **Mobilizing Massage**
  Mobilization via stronger single and twin waves moving upwards across the entire back

### Selecting a massage program

- Call up the seat functions (page 45).
- To select **Massage**: turn and press the controller.
- To select a seat: slide ➤ the controller.
- To select massage programs: turn and press the controller.
  The massage program runs for approximately 15 to 25 minutes, depending on the setting.
- To exit the menu: press the ➔ button.

### Seat heating balance

The balance function controls the distribution of heat for the seat backrest and seat cushion. The balance function influences the currently set heating level of the seat heating (see the vehicle Operator’s Manual).

- Call up the seat functions (page 45).
- To select **Seat Heating Balance**: turn and press the controller.
- To select a seat: slide ➤ the controller.
- To change the setting: turn the controller. You will see the changes you have made in the settings display.
  The settings represent the following:
  - 0 — the backrest and seat cushion are evenly heated according to the setting selected with the seat heating button.
  - 1 to 3 increasing — the heat output to the seat cushion is reduced one level at a time.
  - 1 to 3 decreasing — the heat output for the backrest is reduced one level at a time.
- To exit the menu: press the ➔ button.

### Resetting all adjustments
- Call up the seat functions (page 45).
- Select a seat.
- To select **Reset**: turn and press the controller.
- To select a seat: slide ➤ the controller.
- To reset: press the controller.
  A prompt appears.
- To select **Yes** or **No**: turn and press the controller.
  If you select **No** the process is canceled.
  After selecting **Yes** all seat adjustments are reset to the default values (factory setting).

### 360° camera

#### General notes

The 360° camera covers the immediate surroundings of the vehicle and assists you, for instance when parking or at exits with reduced visibility.

The 360° camera is only an aid. It is not a replacement for your attention to your immediate surroundings. You are always responsible for safe maneuvering and parking. Make sure that no persons or animals are in the maneuvering range.

Further information on the 360° camera can be found in the vehicle Operator’s Manual.

#### Displaying the 360° camera image

The 360° camera image can be displayed if:

- your vehicle is equipped with a 360° camera
- the 360° **Camera** function is switched on (see the vehicle Operator’s Manual)

- Press **Vehicle** in the main function bar.
  The vehicle menu is displayed.
- Select 360° **Camera**.
  The 360° camera image appears in split-screen mode.

You will see the previous view on the display if, when the function is switched on:

- turn the SmartKey to position 1 in the ignition lock
- you select transmission position P
- when you are driving at moderate speeds
Switching the display off manually

- To select \( \mathsf{\text{i}} \): slide \( \mathsf{\text{i}} \) and press the controller.

Switching the display on automatically

- You can switch on the 360 camera display automatically using the reverse gear (\( \text{> page 47} \)).

Switching the 360° camera automatic mode on/off

This function activates the 360° camera when reverse gear is engaged.

- Press Vehicle in the main function bar. The vehicle menu is displayed.
- To switch to the menu bar: slide \( \mathsf{i} \) the controller.
- To select System Settings: turn and press the controller.
- To select 360° Camera: turn and press the controller.
  The 360° Camera menu appears.
- Select Activation by R gear.
  The function is switched on \( \checkmark \) or off \( \square \).

Opening the camera cover for cleaning

- To select Open Camera Cover in the 360° camera menu: turn the controller and press to confirm.
  The Please Wait... message appears for approximately three seconds.
  The camera cover opens.

The camera cover closes automatically if:
- the ignition is switched off
- the vehicle exceeds a moderate speed

Depending on the vehicle's equipment, this function is not available.

Rear view camera

General notes

The rear view camera covers the immediate surroundings behind the vehicle and assists you when parking.

The rear view camera is only an aid. It is not a replacement for your attention to your immediate surroundings. You are always responsible for safe maneuvering and parking. Make sure that there are no persons, animals or objects in the maneuvering area while maneuvering and parking in parking spaces.

There may be fewer settings depending on your vehicle's equipment.

You can find further information about the rear view camera in the vehicle Operator's Manual.

Switching the rear view camera automatic mode on/off

This function activates the rear view camera when reverse gear is engaged.

- Press the \( \mathsf{\text{Ø}} \) button.
  or
- Press Vehicle in the main function bar. The vehicle menu is displayed.
- Slide \( \mathsf{i} \) the controller.
- To select System Settings: turn and press the controller.
- Select Rear View Camera. The Rear View Camera menu appears.
- Select Activation by R gear.
  The function is switched on \( \checkmark \) or off \( \square \), depending on the previous status.
  When you start the vehicle and engage reverse gear, the area behind the vehicle is shown with guide lines in the display. For further information on the rear view camera; see the vehicle Operator's Manual.

Opening the camera cover for cleaning

- To select Open Camera Cover in the rear view camera menu: turn and press the controller.
  The Please Wait... message appears for approximately three seconds.
  The camera cover opens.

The camera cover closes automatically if:
- the ignition is switched off
- the vehicle pulls away
**DYNAMIC SELECT**

**General notes**

Press DYNAMIC SELECT to configure the following settings and values for the Individual drive program:
- Drive system
- Suspension
- Steering
- Climate control
- ECO start/stop function

ℹ️ In a few countries, the ECO start/stop function is deactivated at the factory due to the available fuel grade. In this case, the ECO start/stop function is not available regardless of the display in the multimedia system display.

For Mercedes-AMG vehicles, you can configure the following settings and adjustment values for the Individual drive program:
- Drive system
- Suspension
- Transmission
- ESP® (Electronic Stability Program)

There may be fewer settings or set values, or none, depending on your vehicle’s equipment. For further information on the Individual drive program; see the vehicle Operator's Manual.

### Configuration using the DYNAMIC SELECT button

- Use the DYNAMIC SELECT button to select the Individual drive program (see the vehicle Operator's Manual). A window appears after a short while.
- To confirm Adjust: press the controller. The Individual Configuration menu for setting the drive program appears.
- To select Drive, Suspension, Transmission or ESP: turn and press the controller.
- Select individual settings. The menu symbol, text and image show the selected setting.

### Configuration via the DYNAMIC SELECT controller

The DYNAMIC SELECT Controller is available for Mercedes-AMG vehicles.

- Use the DYNAMIC SELECT controller to select the Individual drive program; see the vehicle Operator's Manual. A window appears after a short while.
- To confirm Adjust: press the controller. The Individual Configuration menu for setting the drive program appears.
- To select Drive, Suspension, Transmission or ESP: turn and press the controller.
- Select individual settings. The menu symbol, text and image show the selected setting.

### Displaying vehicle data

- Press Vehicle in the main function bar. The vehicle menu is displayed.
- To select DYNAMIC SELECT: turn and press the controller.
- Select Vehicle Data. Updates of the following data are displayed:
  - Road type analogous to the selected drive program
  - G-force display of longitudinal and lateral acceleration
  - Accelerator and brake pedal activity
  - Activity of the suspension struts
  - Wheel angle
  - Vehicle level display (Mercedes-AMG vehicles)

The G-force display is not available in all of the drive programs. Daytime or night-time view is shown depending on the automatic light sensor.

### Displaying engine data

ℹ️ There may be fewer displays depending on your vehicle’s equipment.
Press **Vehicle** in the main function bar. The vehicle menu is displayed.

To select **DYNAMIC SELECT**: turn and press the controller. The **Individual Configuration** and **Engine Data** menus appear.

Select **Engine Data**. The following current data is displayed:
- Engine output
- Engine torque
- Engine oil temperature
- Transmission oil temperature (Mercedes-AMG vehicles)
- On-board electrical system voltage

The values for engine output and engine torque may deviate from the nominal values. Items that can influence this are, for example:
- Engine speed
- Sea level
- Fuel grade
- Outside temperature

### Setting options

You can choose from the following settings for the drive:

<table>
<thead>
<tr>
<th>Setting</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>C</td>
<td>Comfort</td>
</tr>
<tr>
<td>S</td>
<td>Sport</td>
</tr>
<tr>
<td>S+</td>
<td>Sport Plus</td>
</tr>
<tr>
<td>M</td>
<td>Manual</td>
</tr>
<tr>
<td>E</td>
<td>Eco</td>
</tr>
</tbody>
</table>

You can choose from the following settings for climate control:

<table>
<thead>
<tr>
<th>Setting</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>E</td>
<td>Eco</td>
</tr>
<tr>
<td>C</td>
<td>Comfort</td>
</tr>
</tbody>
</table>

You can choose from the following settings for the ECO start/stop function:

<table>
<thead>
<tr>
<th>Setting</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>On</td>
<td>Switches the ECO start/stop function on</td>
</tr>
<tr>
<td>Off</td>
<td>Switches the ECO start/stop function off</td>
</tr>
</tbody>
</table>

**Setting options (Mercedes-AMG vehicles)**

You can choose from the following settings for the drive:

<table>
<thead>
<tr>
<th>Setting</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>R</td>
<td>Race</td>
</tr>
<tr>
<td>C</td>
<td>Comfort</td>
</tr>
<tr>
<td>S</td>
<td>Sport</td>
</tr>
<tr>
<td>S+</td>
<td>Sport Plus</td>
</tr>
<tr>
<td>M</td>
<td>Manual</td>
</tr>
<tr>
<td>E</td>
<td>Eco</td>
</tr>
</tbody>
</table>

You can make the following settings for the suspension:

<table>
<thead>
<tr>
<th>Setting</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>C</td>
<td>Comfort</td>
</tr>
<tr>
<td>S</td>
<td>Sport</td>
</tr>
</tbody>
</table>

You can make the following settings for the steering:

<table>
<thead>
<tr>
<th>Setting</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>C</td>
<td>Comfort</td>
</tr>
<tr>
<td>S</td>
<td>Sport</td>
</tr>
</tbody>
</table>

You can choose from the following settings for the transmission:

<table>
<thead>
<tr>
<th>Setting</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>D</td>
<td>Automatic</td>
</tr>
<tr>
<td>M</td>
<td>Manual</td>
</tr>
</tbody>
</table>

You can choose from the following settings for the ESP® (Electronic Stability Program):

<table>
<thead>
<tr>
<th>Setting</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>S</td>
<td>Sport</td>
</tr>
<tr>
<td>On</td>
<td>Activates ESP® (Electronic Stability Program)</td>
</tr>
</tbody>
</table>
You can choose from the following settings for the ECO start/stop function:

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>On</td>
<td>Switches the ECO start/stop function on</td>
</tr>
<tr>
<td>Off</td>
<td>Switches the ECO start/stop function off</td>
</tr>
</tbody>
</table>

**Driving dynamics**

**General notes**

In the Driving Dynamics menu you can call up current vehicle and engine data. There may be less or no data and displays depending on your vehicle’s equipment.

**Displaying engine data**

- Press Vehicle in the main function bar. The vehicle menu is displayed.
- To select Driving Dynamics: turn and press the controller.
- Select Engine Data. The following current data is displayed:
  - Engine output
  - Engine torque
  - Engine oil temperature
  - Transmission oil temperature (Mercedes-AMG vehicles)
  - On-board electrical system voltage

  The values for engine output and engine torque may deviate from the nominal values. Items that can influence this are, for example:
  - Engine speed
  - Sea level
  - Fuel grade
  - Outside temperature

**Displaying vehicle data**

- Press Vehicle in the main function bar. The vehicle menu is displayed.
- To select Driving Dynamics: turn and press the controller.
- Select Vehicle Data. Updates of the following data are displayed:
  - Road type analogous to the selected drive program
  - G-force display of longitudinal and lateral acceleration
  - Accelerator and brake pedal activity
  - Activity of the suspension struts
  - Wheel angle
  - Vehicle level display (Mercedes-AMG vehicles)

The G-force display is not available in all of the drive programs.

Daytime or night-time view is shown depending on the automatic light sensor.
Your multimedia system equipment

These operating instructions describe all the standard and optional equipment of your multimedia system, as available at the time of going to press. Country-specific differences are possible. Bear in mind that your vehicle may not feature all functions described here. This also applies to safety-relevant systems and functions. Read the information on qualified specialist workshops in the vehicle Operator’s Manual.

Introduction

Important safety notes

⚠️ WARNING

If you operate information systems and communication equipment integrated in the vehicle while driving, you will be distracted from traffic conditions. You could also lose control of the vehicle. There is a risk of an accident. Only operate the equipment when the traffic situation permits. If you are not sure that this is possible, park the vehicle paying attention to traffic conditions and operate the equipment when the vehicle is stationary.

You must observe the legal requirements for the country in which you are currently driving when operating the multimedia system.

The multimedia system calculates the route to the destination without taking account of the following, for example:

- traffic lights
- stop and yield signs
- merging lanes
- parking or stopping in a no parking/no stopping zone
- other road and traffic rules and regulations
- narrow bridges

The multimedia system may provide incorrect navigation recommendations if the actual street/traffic situation does not correspond with the digital map’s data.

Examples of such deviations include:

- a diverted route
- a change in the direction of a one-way street

Digital maps do not cover all areas nor all routes in an area.

For this reason, you must always observe road and traffic rules and regulations during your journey. Road and traffic rules and regulations always have priority over the system’s driving recommendations.

Navigation announcements are intended to direct you while driving without diverting your attention from the road and driving.

Please always use this feature instead of consulting the map display for directions. Looking at the icons or map display can distract you from traffic conditions and driving, and increase the risk of an accident.

General notes

Operational readiness of the navigation system

The navigation system must determine the position of the vehicle before first use or whenever operational status is restored. Therefore, you may have to drive for a while before precise route guidance is possible.

GPS reception

Among other things, correct functioning of the navigation system depends on GPS reception. In certain situations, GPS reception may be impaired, there may be interference or there may be no reception at all, e.g. in tunnels or parking garages.

Using roof carriers may impair the correct functioning of a roof antenna (phone, satellite radio, GPS).

Entry restriction

For vehicles in certain countries, there is a data entry restriction.

Entries can be made when the selector lever is in position P or the vehicle is stationary.

When the restriction is active, certain entries cannot be made. This will be indicated by the fact that certain menu items are grayed out and cannot be selected.
The following entries are not possible, for example:

- entering the destination city and street
- POI entry via a name search
- editing and saving of entries

Other entries are however possible, such as a keyword search and entering POIs in the vicinity of the destination or current position.

Using the menu, you can make a destination entry or select the navigation settings, for example.

- **To show**: slide the controller when the map appears. If there has been no route calculated, **Destination** is marked. If a route has been calculated, **F** is marked.

### Switching to navigation mode

- Press the **NAV** button.
  The map shows the vehicle’s current position.

  or

- Slide the controller (e.g. in radio mode).
- To select **Navi**, turn and press the controller.
  The map shows the vehicle’s current position.

- **To call up the map while navigation mode is switched on**: press the **NAV** button in any menu.
  The navigation menu appears.
- Press the controller.
  The map shows the vehicle’s current position.

### Showing/hiding the menu

- **To show**: slide the controller when the map appears. If there has been no route calculated, **Destination** is marked. If a route has been calculated, **F** is marked.

### Moving the map

Requirement: the map is in full screen mode, the menu is faded out (> page 52).

- Press the controller.
  The crosshair is shown.
- Slide the controller.
  The map moves in the corresponding direction under the crosshair.
- Press the controller to show the menu.
- Select **Menu**.
Basic settings

Selecting the route type

To switch to navigation mode: press the \[NAV\] button.
To show the menu: slide \(\textcircled{C}\) the controller.
To select Options: turn and press the controller.
To select Route Settings: press the controller.
To select the route type: turn and press the controller.
A filled circle indicates the current selection.
- With active route guidance, the navigation system calculates a new route.
  Route guidance active: a destination has been entered and the route has been calculated.
- If there has been no route calculated, the navigation system uses the selection as the new basic setting.

<table>
<thead>
<tr>
<th>Fast Route</th>
<th>The navigation system calculates a route with a short journey time.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Dynamic Traffic Route</td>
<td>Based on the Fast Route route type and includes traffic reports on the route for the route guidance.</td>
</tr>
<tr>
<td>Dynamic TRF. Route After Request</td>
<td>If there are traffic reports, a prompt appears asking whether these reports should be considered in the route calculation.</td>
</tr>
</tbody>
</table>

The route types Dynamic Traffic Route and Dynamic TRF. Route After Request use real-time traffic reports from SIRIUS satellite radio.

Further Information on real-time traffic reports (\(\text{\(\text{\(>\text{\( page 75).\)\)\)\)\)\)}}\)

To calculate alternative routes: select Calculate Alternative Routes.
Switch the function on \(\text{\(\text{\(\checkmark\text{\(\)\)\)\)\)\)\)}}\) or off \(\text{\(\text{\(\square\text{\(\)\)\)\)\)\)}}\).
Function activated: after each route calculation, route alternatives are offered that correspond to the local conditions (\(\text{\(\text{\(>\text{\( page 73).\)\)\)\)\)\)}}\)
If desired, you can have the navigation system calculate alternative routes even during route guidance (\(\text{\(\text{\(>\text{\( page 73).\)\)\)\)\)\)}}\)

Setting route options

To switch to navigation mode: press the \[NAV\] button.
To show the menu: slide \(\textcircled{C}\) the controller.
To select Options: turn and press the controller.
To select Route Settings: press the controller.
To avoid/use route options: select Avoid Options.
A menu appears.
Select one of the options.
✓: using or avoiding route options is enabled
☐: using or avoiding route options is disabled
Avoid Area (page 84)
You can define areas that you would like to avoid.
Avoid Highways
Avoid Ferries
Avoid Auto Trains
Avoid Tunnels
Avoid Unpaved Roads
The function is not available in all countries.
Use Toll Roads
The route calculation includes roads which require you to pay a usage fee (toll).
Number of Occupants in the Vehicle:
If your vehicle meets the access conditions for carpool lanes, you can use this function.
Navigation includes carpool lanes if the carpool lanes option is activated.
Depending on local conditions, the navigation system may not always be able to include all route options. A route may include a ferry, for instance, even though Avoid Ferries is enabled. The navigation system will notify you of this visually and through a navigation message.

To use toll roads: turn and press the controller.
A menu appears.
Select an option.
The options include using roads that require cash payment or electronic billing, or switching off the function.
To exit a menu: slide ◄ ◄ ◄ the controller.

Selecting announcements

To switch to navigation mode: press the NAVI button.
To show the menu: slide ◄ ◄ the controller.
To select Options: turn and press the controller.
Select Settings.
Select an option.
Switch the option on ✓ or off ☐.

<table>
<thead>
<tr>
<th>Announcement</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Street Names</td>
<td>The navigation system announces the names of the roads onto which the upcoming change of direction leads.</td>
</tr>
<tr>
<td>Audio Fadeout</td>
<td>The volume of an active media source is automatically reduced during a navigation announcement.</td>
</tr>
<tr>
<td>Audible Info During Phone Call</td>
<td>The navigation message is also given during telephone calls.</td>
</tr>
<tr>
<td>Gas on Reserve</td>
<td>Function activated: once the reserve fuel tank level is reached, a message appears to help you start a gas station search.</td>
</tr>
<tr>
<td>Attention Assist</td>
<td>Function activated: if ATTENTION ASSIST displays a warning in the multifunction display, a message appears in the multimedia system display when you drive onto a highway. This can help you start a rest stop search. For further information on ATTENTION ASSIST, see the vehicle Operator’s Manual.</td>
</tr>
</tbody>
</table>
Using car pool lanes

You can include carpool lanes (HOV or car sharing lanes) in the route calculation.

If you use HOV or carpool lanes, please observe the applicable laws as well as the local and time limitation conditions.

Carpool lanes may only be used under certain conditions. They can normally be used when there are two people in the vehicle. However, there are also carpool lanes which can only be used when there are three or more people in the vehicle. In California, single drivers may also use the carpool lanes if the vehicle’s emission or consumption values are below the prescribed levels.

Carpool lanes may be reserved for specific times (e.g. during the peak period).

Carpool lanes are indicated by a diamond symbol on specific road signs and on the road surface. The road signs may also include the designation CARPOOL. The lanes are arranged as a separate lane next to the others or are built as a physically separate lane.

Depending on the setting under Number of Occupants in the Vehicle, the navigation system uses carpool lanes when calculating the route. During route guidance, visual and audible driving directions provide guidance into and out of carpool lanes.

To switch to navigation mode: press the button.

To show the menu: press the controller.

To select Options: turn and press the controller.

Select Route Settings.

Select Avoid Options.

Select Number of Occupants in the Vehicle.

A menu appears. The dot indicates the current setting.

To select the number: turn and press the controller.

Destination entry

Important safety notes

⚠️ WARNING

If you operate information systems and communication equipment integrated in the vehicle while driving, you will be distracted from traffic conditions. You could also lose control of the vehicle. There is a risk of an accident. Only operate the equipment when the traffic situation permits. If you are not sure that this is possible, park the vehicle paying attention to traffic conditions and operate the equipment when the vehicle is stationary.

You must observe the legal requirements for the country in which you are currently driving when operating the multimedia system. Destination entry may be blocked while driving, depending on the country specifications.

Using an address

Calling up the address entry menu

To switch to navigation mode: press the button.

To show the menu: slide the controller.

To select Destination: turn and press the controller.

Select Address Entry.

Address entry options

Examples of how you can enter an address:

- city or ZIP code, street, house number
- city or ZIP code, street
Entering an address

The example shows you how to enter a city, street and house number for an address, e.g. for your home address.

- In the address entry menu, select Street: press the controller (page 55).
- Enter BROADWAY. Character entry (page 30).

To call up the list: slide the controller repeatedly until the character bar disappears.

or

- To select the symbol: turn and press the controller.

- To select Town: press the controller.
- Enter the city, e.g. New York. Then call up the list and select an entry. Proceed in the same way as when entering a street.
- To select No.: press the controller.
- Enter the house number. Then call up the list and select an entry. Proceed in the same way as when entering a street.

The address entry menu shows the address.

The city in which the vehicle is currently located (current vehicle position) is at the top of the list of cities. When destinations are entered using the character bar, the locations for which route guidance has already been carried out are more prominently available.

You can enter any of the cities, streets, ZIP codes, etc. which are stored in the digital map. However, ZIP codes are not available for some countries.

State/province and city are sufficient to start navigating. You can enter either a city or a ZIP code. The street and house number complete the destination address.

Entering additional address data

You can enter additional address data:

- State/province
  You can use Last Used to select the last selected state (USA) or province (Canada). You can also select Mexico and The Bahamas.
- ZIP code
  Entering a ZIP code will delete a previously entered city.
- Center
  Entering a center will delete a previously entered street.
- Intersection
  Entering an intersection will delete a previously entered house number.
Select the address entry menu (page 55).
To select State/Province, ZIP Code, Center or Intersection: turn, slide and press the controller.
Select an entry (page 56).

Saving an address
You can store the address entered as:
- a home address in the address book
- a navigable address book contact
  For further information on the address book, see (page 103)
- a personal destination on the SD card (page 79)

Call up the address entry menu (page 55).
To select Save: slide , turn and press the controller.
As the home address: select As “My Address”.
The home address is stored in the list of contacts under the entry My Address.

As a contact: select As New Contact.
Select Not Classified, Home or Work.
Enter a surname and first name (page 30).
To select the symbol: turn and press the controller.
The destination address is saved in the address book as a navigable contact.

Starting route calculation
The entered destination appears in the address entry menu.
To confirm Start or Continue: press the controller.
If you select Start: the route is calculated with the current route settings (page 53).
While route calculation is in progress, an arrow will indicate the direction to your destination. Once the route has been calculated, route guidance begins. If the vehicle is traveling on a non-digitized road, the system displays the linear distance to the destination, the direction to the destination and the Road Not Mapped message.
Selection Continue: If Calculate Alternative Routes is activated, alternative routes are calculated (page 53). You can display these and select them for route guidance (page 73).
If route guidance has already been activated, a prompt will appear asking whether you wish to end the current route guidance.
To select Cancel Active Route Guidance or Set as Intermediate Destination: turn and press the controller.
Cancel Active Route Guidance cancels the current route guidance and starts route calculation to the new destination.
Set as Intermediate Destination adds the new destination in addition to the existing destination and opens the intermediate destinations list.
The route is calculated using the digital map data. The calculation time depends on the distance from the destination, for example. The route may differ from the ideal route, e.g. due to incomplete map data. Please also refer to the notes about the digital map (> page 86).

**Keyword search**

*Entering keywords*

The keyword search is used to help find destinations using fragments of words. If you enable the appropriate setting in the search options, the keyword search is tolerant of errors (> page 59).

It can be used for an address or a POI. For example, you can search for the Empire State Building in New York.

The keyword search finds geographically tolerant hits. If, for example, you are searching for a street located on the edge of a major city, the search will also cover adjacent smaller cities.

The keyword search supports the character sets of the system languages available.

- To switch to navigation mode: press the NAVI button.
- To show the menu: slide the controller.
- To select Destination: turn and press the controller.
- Select Keyword Search.
- Enter the first few letters of the city and street, e.g. **NEW** and **EMP**.

While entering the information, the number of exact matches and total number of matches is shown.

---/--- is displayed if fewer than three characters have been entered.

999+ is displayed if there are too many hits.

- Select the symbol.

The search results are displayed (> page 58).

**Selecting search results**

The search results are divided into categories, such as addresses. The number of exact matches and total number of matches is shown in brackets.

Further search results are displayed, if POI Search and/or Fuzzy Search are activated in the search options (> page 59).

- To select an address: press the controller.

The search results are displayed.

Exact hits are shown at the very top of the list. Hits are listed alphabetically. The search term that you entered is highlighted in orange in the entries.

- Select an entry: turn and press the controller.

The address entry menu appears, showing the destination address.

- To start route calculation: select Start.
To select POI: select **POIs in the Vicinity** or **All POIs** by turning and pressing controller. A list appears. The search results are displayed according to the linear distance, starting with those closest.

- Select a POI. The POI is shown.
- To start route calculation: select **Start**.

**Selecting search options**

- **To switch to navigation mode:** press the [NAV] button.
- **To show the menu:** slide the controller.
- To select **Destination:** turn and press the controller.
- **Select Keyword Search.**
- **To select Search Options:** slide , turn and press the controller.
- **Select Fuzzy Search or POI Search.**
  Switch the setting on or off . The error-tolerant search is useful if parts of the address are incomplete or the spelling is unclear.
  The POI search takes into account points of interest in the search.

**Selecting a state/province**

- **To switch to navigation mode:** press the [NAV] button.
- **To show the menu:** slide the controller.
- To select **Destination:** turn and press the controller.
- **Select Keyword Search.**

To select **State/Province:** slide , turn and press the controller. The states or provinces are sorted alphabetically.

- To select a state/province: turn and press the controller.

**Using online search**

Requirement (USA): mbrace must be activated for Internet access (page 122).

Requirement (Canada): a mobile phone is connected to the multimedia system via Bluetooth® (page 90) or USB (page 154).

- **To switch to navigation mode:** press the [NAV] button.
- **To show the menu:** slide the controller.
- To select **Destination:** turn and press the controller.

- Select **Keyword Search.**
- **To select Online Search:** slide , turn and press the controller.
  The search switches to the online functions.

**Selecting a destination from the list of last destinations**

The last 50 destinations are stored automatically.

- **To switch to navigation mode:** press the [NAV] button.
- **To show the menu:** slide the controller.
- To select **Destination:** turn and press the controller.

- Select **From Last Destinations.**
Select the destination.
The address entry menu appears, showing the destination address.

To start route calculation: select Start.

Selecting an address book contact as a destination

You can select navigable address book contacts as the destination. These are identified by the symbol. If you have already entered and saved your home address, you can select this as the destination by using My Address.

To switch to navigation mode: press the button.
To show the menu: slide the controller.
To select Destination: turn and press the controller.

Select From Contacts.
Select the destination.
The address entry menu appears, showing the contact and associated destination address.

To start route calculation: select Start.

Selecting a destination from POIs

Calling up the POI menu

To switch to navigation mode: press the button.
To show the menu: slide the controller.
To select Destination: turn and press the controller.
Select From POIs.

Defining the position for the POI search

<table>
<thead>
<tr>
<th>Selection</th>
<th>Instructions</th>
</tr>
</thead>
<tbody>
<tr>
<td>Near Destination</td>
<td>▶ Call up the POI menu (&gt; page 60).</td>
</tr>
<tr>
<td>(when route guidance is active)</td>
<td>▶ To select Near Destination: turn and press the controller.</td>
</tr>
<tr>
<td></td>
<td>▶ Select a POI category (&gt; page 61).</td>
</tr>
<tr>
<td>Current Position</td>
<td>▶ Call up the POI menu (&gt; page 60).</td>
</tr>
<tr>
<td>Searches in the vicinity of the current vehicle position.</td>
<td>▶ To select Current Position: turn and press the controller.</td>
</tr>
<tr>
<td></td>
<td>▶ Select a POI category (&gt; page 61).</td>
</tr>
</tbody>
</table>
### Selection

<table>
<thead>
<tr>
<th>Instructions</th>
</tr>
</thead>
</table>
| **Other City**

After entering a city, the search is performed within the city's boundaries.

**Option 1**
- Call up the POI menu (> page 60).
- To select Other City: turn and press the controller.
- Select the state/province (> page 56), if desired.
- Enter the city (> page 56).
- Select a POI category (> page 61).

**Option 2**
- Enter a city in the address entry menu (> page 56).
- To select POIs: slide 6, turn and press the controller.
- Select a POI category (> page 61).

<table>
<thead>
<tr>
<th>Instructions</th>
</tr>
</thead>
</table>
| **Search By Name**

Searches for all POIs on the digital map or around one of the three previously specified positions.

- Call up the POI menu (> page 60).
- To select Search By Name: turn and press the controller.
- Select All POIs or one of the three previously selected positions. The POI list with character bar appears.
- Enter a name.
- or
- To select Mercedes-Benz Service: turn and press the controller.

<table>
<thead>
<tr>
<th>Instructions</th>
</tr>
</thead>
</table>
| **Search By Phone Number**

All POIs with a telephone number can be selected.

- Call up the POI menu (> page 60).
- To select Search By Phone Number: turn and press the controller.
  - You will see a list of phone numbers.
- Enter the telephone number.

The telephone number consists of:
- the country code (international dialing code)
- the area code
- When entering the area code, omit the leading "0"
- the telephone number of the participating caller

### Selecting a POI category

POI categories appear after choosing the menu items Near Destination, Current Position and after entering another city.
Turn and press the controller.
The symbol after an entry shows that further categories are available.

Select a sub-category.
The POI search covers a 240 mi (400 km) radius around the selected position.
Once the search is completed, the POI list is displayed.
The search results display the following information:
- an arrow that shows the linear direction to the POI (search around vehicle position)
- the linear distance to the POI
- the name of the POI

Select a POI.
The complete address of the POI is shown.

Selecting a POI

Requirement for "Calling up a POI": a mobile phone must be connected to the multimedia system (page 90).
Requirements for "Viewing the vicinity of the destination" and "Loading data from the Internet" (USA): mbrace must be activated for Internet access (page 122).
Requirements for "Viewing the vicinity of the destination" and "Loading data from the Internet" (Canada): a mobile phone must be connected to the multimedia system via Bluetooth® (page 90) or USB (page 154).

To call up a POI: select Call.
If a phone number is available, the multimedia system switches to the telephone function.

To load data from the Internet: select www.
If an Internet address is available, data is loaded from the Internet.

To store a POI: select Save.
The POI can be saved as:
- home address
- a navigable address book contact (page 103)
- a personal destination on the SD card (page 79)

To start route calculation: to select Start or Continue: turn and press the controller.
If Calculate Alternative Routes is enabled in the basic settings, the menu item Continue is displayed instead of Start (page 53).

To view the vicinity of the destination:
select by turning and pressing the controller.
If street images are available, the street in the vicinity of the destination address is shown.

To call up the map: select Map.

Move the map, change the map scale (page 62) and select the POI.

To switch to navigation mode: press the button.

To show the menu: slide the controller.
To select Destination: turn and press the controller.
Select Using Map.
The map with crosshair is shown.

To move the map: slide the controller.
To change the map scale: turn the controller until the desired map scale is selected.
The scale is displayed at the bottom of the display.
To enlarge the map: turn the controller counter-clockwise.
To zoom the map out: turn the controller clockwise.

To select a destination: press the controller.
If several destinations are available in the area around the crosshair, these are displayed. The list may show the Menu menu item.

Press the controller to show the menu.
To select a destination from the selection list: turn and press the controller.
If the digital map provides navigable address data, you will see the destination address in the address entry menu.

To start route calculation: select Start.

Entering intermediate destinations

Introduction
You can also map the route to the destination yourself by entering up to four intermediate destinations. The sequence of the intermediate destinations can be changed at any time.
The multimedia system provides a selection of eight predefined POI categories, e.g. Restaurants for a quick selection. You can also use the destination entry options to enter intermediate destinations.

Creating intermediate destinations

To switch to navigation mode: press the button.
To show the menu: slide the controller.
To select Destination: turn and press the controller.
Select Intermediate Destinations.

To select a POI category or Other: turn and press the controller.
After selecting one of the eight POI categories, available POIs are displayed:
• along the route
• in the vicinity
The multimedia system first searches for destinations on the route. The search for destinations is then initiated in the area around the current vehicle position.
After selecting Other, select one of the destination entry options.

<table>
<thead>
<tr>
<th>Selection</th>
<th>Step</th>
</tr>
</thead>
<tbody>
<tr>
<td>Address Entry</td>
<td>Enter a destination by address (&gt; page 56).</td>
</tr>
<tr>
<td>Keyword Search</td>
<td>Select a destination using a keyword search (&gt; page 58).</td>
</tr>
<tr>
<td>From Last Destinations</td>
<td>Select a destination from the list of last destinations (&gt; page 59).</td>
</tr>
<tr>
<td>From Contacts</td>
<td>Select a contact from the address book as the destination (&gt; page 60).</td>
</tr>
<tr>
<td>From POIs</td>
<td>Select a point of interest (&gt; page 60).</td>
</tr>
<tr>
<td>Using Map</td>
<td>Enter a destination using the map (&gt; page 62).</td>
</tr>
<tr>
<td>From Memory Card</td>
<td>Select a personal POI (&gt; page 67).</td>
</tr>
<tr>
<td>From Mercedes-Benz Apps</td>
<td>Enter a destination from Mercedes-Benz Apps (&gt; page 65).</td>
</tr>
<tr>
<td>Using Geo-Coordinates</td>
<td>Enter a destination using the geo-coordinates (&gt; page 65).</td>
</tr>
</tbody>
</table>
To select a POI: turn the controller and press to confirm. After selecting a POI or entering a destination, the address of the intermediate destination is displayed. After entering a destination using the map, the address entry menu is displayed. Start is highlighted.

To call up a map: select Map by turning and pressing the controller. You can move the map and select the destination.

To make a call: select Call. If the intermediate destination has a telephone number and a mobile phone is connected to the multimedia system (> page 90), the call is connected.

To load data from the Internet: select www. If an Internet address is available, data is loaded from the Internet.

To store an intermediate destination in the destination memory: select Save (> page 79).

To accept an intermediate destination: select OK by pressing the controller. The destination is entered in the intermediate destinations menu. Start Route Guidance is highlighted.

To enter another intermediate destination: slide the controller and highlight Add New:

Press the controller.

Proceed as described above.

Editing intermediate destinations

The following editing options are available:

- You can change intermediate destinations.
- You can switch the sequence of the intermediate destinations in the intermediate destinations menu.
- You can delete intermediate destinations.

To select an intermediate destination in the intermediate destinations menu: turn and press the controller. A menu appears.

To change an intermediate destination: select Edit in the menu.

Select a new intermediate destination from a category or via Other.

To select OK: turn and press the controller. The intermediate destinations menu appears and displays the changed intermediate destination.

You can change the order of the intermediate destinations entered and the destination. To change the order, at least one intermediate destination and the destination must have been entered.

To change the order: in the menu, select Move.

Turn the controller and move the intermediate destination or destination to the desired position.

Press the controller.

To delete an intermediate destination: select Delete in the menu.
Accepting intermediate destinations for the route

- To select Start Route Guidance in the intermediate destinations menu: press the controller.
  The route is calculated with the entered intermediate destinations.
  If Calculate Alternative Routes is enabled in the basic settings, the Continue menu item is displayed (> page 53).
  If an intermediate destination was passed during route guidance, a green tick mark will be entered in the intermediate destinations menu. Once the route has been recalculated, the intermediate destination is deleted from the intermediate destinations menu.

Saving as a personal route

- Insert the SD memory card (> page 145).
- To select Save As Personal Route in the intermediate destinations menu: turn and press the controller.
  The route is saved on the SD card under Personal Routes.

Searching for a gas station when the fuel level is low

Requirement: the setting Gas on Reserve must be enabled (> page 54).
If the fuel tank reserve level is displayed, you will see the Reserve Fuel Would you like to start a search for surrounding gas stations? message.
- To select Yes or No: turn and press the controller.
  If you select Yes: the gas station search starts. When the search is complete, a list of the gas stations available along the route or in the vicinity is displayed.
  If you select No: the search is canceled.
- Select the gas station.
  The address of the gas station is displayed.
- To select Start: press the controller.
  The gas station selected is set in the intermediate destinations menu as the next intermediate destination not yet reached. Route guidance begins.

Entering a destination from Mercedes-Benz Apps

Requirement (USA): mbappe is activated for the Mercedes-Benz Apps (> page 122).
Requirement (Canada): a mobile phone is connected to the multimedia system via Bluetooth® (> page 90) or USB (> page 154).
- To switch to navigation mode: press the NAVI button.
- To show the menu: slide the controller.
- To select Destination: turn and press the controller.
- Select From Mercedes-Benz Apps.
  The list of Mercedes-Benz Apps appears.

Using geo-coordinates

- To switch to navigation mode: press the NAVI button.
- To show the menu: slide the controller.
- To select Destination: turn and press the controller.
- Select Using Geo-Coordinates.
  Geo-coordinates are entered in degrees, minutes and seconds.
- To enter the latitude and longitude coordinates: turn the controller to change the value.
  To move the selection within the line: slide the controller.
  To move the selection between lines: slide the controller.
  To confirm the value: press the controller.
- To save a destination: to select Save: turn and press the controller.
  The destination can be stored as:
  - a home address in the address book
  - a navigable address book contact
  - a personal destination on the SD card (> page 79)

Starting route calculation

- To select Start Route Guidance: turn and press the controller.
Personal POIs and routes

General notes

The use of personal POIs for displaying traffic surveillance equipment is not permitted in every country. Please observe the country-specific regulations and always drive at a suitable speed. Personal POIs are filed in categories:

- **Not Classified**
  Standard entry for personal POIs
- **Mercedes-Benz Apps**
  Personal POIs (destinations, routes) that you have imported via the online functions
- **Categories which you have created yourself, e.g. on your PC**

Personal routes are not categorized.

Settings for personal POIs

Displaying on the map

Requirements: an SD card with personal POIs is inserted (page 145).

All personal POIs of the selected category are displayed on the map with a corresponding symbol.

If the "Alert when approaching" function (page 66) is activated, the symbols are displayed up to a map scale of 2 km (2 mi).

- **To switch to navigation mode**: press the Navi button.
- **To show the menu**: slide the controller.
- **To select Options**: turn and press the controller.
- **Select Personal POIs**.
- **Select Approaching POI Cue**.
  The menu displays the categories available on the SD card.
- **Select Audible or Optical**.
  The function is switched on or off, depending on the previous status.
- **To select a category**: turn the controller and press to confirm.
  The function is switched on or off, for all personal POIs of this category, depending on the previous setting.

Alert when approaching

Requirements: an SD card with personal POIs is inserted (page 145).

If the vehicle is approaching a personal POI and the functions are enabled, the personal POI is highlighted on the map and an audible signal sounds.

For this purpose, both the corresponding function Approaching POI Cue and the category containing the personal POI must be activated.

- **To switch to navigation mode**: press the Navi button.
- **To show the menu**: slide the controller.
- **To select Options**: turn and press the controller.
- **Select Personal POIs**.
- **Select Approaching POI Cue**.

The menu displays the categories available on the SD card.

- **Select Audible or Optical**.
  The function is switched on or off, depending on the previous status.
- **To select a category**: turn the controller and press to confirm.
  The function is switched on or off, for all personal POIs of this category, depending on the previous setting.

Saving personal POIs and routes

General notes

Personal POIs and routes are geodata which are saved in open GPX format (GPS Exchange format) on the SD card.

Personal POI from current vehicle position or crosshair position

- **To switch to navigation mode**: press the Navi button.
- **To switch to navigation mode**: press the Navi button.
- **To switch to navigation mode**: press the Navi button.
- **To move map**: select Move Map.
- **To select a category**: turn the controller and press to confirm.
  The current vehicle position is saved to the Not Classified category on the SD card and also stored in the "Last destinations" category.
  Insert the SD memory card (page 145).
  **To switch to navigation mode**: press the Navi button.
  When the map is displayed, press the controller until a message appears.
  The current vehicle position is saved to the Not Classified category on the SD card and also stored in the "Last destinations" memory.
  If the "Move map" function is selected (page 52), the crosshair position is saved.
  **To move map**: select Move Map.
  **To switch to navigation mode**: press the Navi button.
  When the map is displayed, press the controller until a message appears.
  The current vehicle position is saved to the Not Classified category on the SD card and also stored in the "Last destinations" memory.
  If the "Move map" function is selected (page 52), the crosshair position is saved.

If no SD card is inserted, the personal POI will only be stored in the "Last destinations" memory.
Personal POI from destination address

- Insert the SD memory card (> page 145).
- **To switch to navigation mode:** press the [NAV] button.
- Call up the address entry menu and enter the destination address (> page 55).
- To select **Save:** slide ① the controller.
- Turn and press the controller.
- To select **To Memory Card:** turn and press the controller.
- Enter the name.
  The current address is saved in the **Not Classified** category on the SD card.

1 You can select a destination from the **From Last Destinations** or **From Contacts** memories and save it on the SD card.
   - **From Last Destinations** (> page 59)
   - **From Contacts** (> page 60)

Personal route from a tour including intermediate destinations

- Insert the SD memory card (> page 145).
- **To switch to navigation mode:** press the [NAV] button.
- Enter a destination, e.g. by address (> page 55).
- Start route calculation (> page 57).
- Create intermediate destinations (> page 63).
- To select **Save As Personal Route** in the intermediate destinations menu: turn and press the controller.
  The route is saved in the **Personal Routes** folder on the SD card.

Importing personal POIs and routes via Mercedes-Benz Apps

You can use Mercedes-Benz Apps (e.g. Download POI) to import destinations to the navigation system. These have their own symbol and are filed in the **Mercedes-Benz Apps** category.

You can save the imported destinations and routes as personal POIs and routes (> page 66).

When importing routes, please note:
- The Mercedes-Benz Apps may generate a route based on a different map from the one used by the multimedia system. Points on the route may therefore be situated off the digital roads.
- The Mercedes-Benz Apps minimize the number of route points offered.
  For this reason an imported route commenced in the multimedia system may deviate from the original route from the Mercedes-Benz Apps.

Selecting and editing personal POIs and routes

Selecting

- Insert the SD memory card (> page 145).
- **To switch to navigation mode:** press the [NAV] button.
- **To show the menu:** slide ① the controller.
- To select **Destination:** turn and press the controller.
- Select **From Memory Card**.
- To select a category or **Personal Routes:** turn and press the controller.
  The available personal POIs or route entries are displayed.
- Select personal POI or personal route.
  The address of the personal POI appears or the personal route is displayed in the map.

If a large number of entries are stored, a register for quick selection appears. Personal POIs and routes can be stored with different character sets (e.g. Latin, Cyrillic, Arabic).

- **To select a register:** slide ① the controller.
- **Select a character by turning the controller.**

Editing

The example shows a personal route.
Select personal POI or personal route (p. 67).

To explore a personal POI or route: slide ▲ and press the controller to select **Map**. The map with the crosshair appears and shows the destination.

Scroll the map (p. 52).

Set the map scale (p. 81).

To return to the menu: press the ☐ button.

To call the personal POI: turn and press the controller to select **Call**. If a mobile phone is connected to the multimedia system and the telephone number is available, the call is connected (p. 96).

To change the name: turn and press the controller to select **Edit**.

Select **Change Name** or **Edit Icon**.

To change name: enter character (p. 30).

To delete a personal POI or route: turn and press the controller to select **Delete**. A prompt will appear.

Select Yes or No. If you select Yes, the personal destination or personal route is deleted.

To select the outward and return routes: select **Swap** by turning and pressing the controller. The starting and destination positions of your personal route, and thus the direction for route guidance, are switched round. One-way streets or restricted intersections are taken into consideration. Therefore, the outward and return routes may differ from each other.

To save a personal POI: turn and press the controller to select **Save**.

Continue saving (p. 79).

To start route guidance: select **Start** by turning and pressing the controller.

---

**Recording the route**

**General notes**

When recording the route, bear in mind the following:

- If the SD card is inserted, it must not be removed during recording.
- If route recording is started manually, it must be finished manually before the multimedia system is switched off.
- The multimedia system minimizes the number of route points recorded. Therefore when the recorded route is subsequently commenced, it may differ from the route that was originally recorded.

**Starting/finishing route recording**

Insert the SD memory card (p. 145).

To switch to navigation mode: press the NAVI button.

To show the menu: slide دائرة the controller.

To select Destination: turn and press the controller.

Select From Memory Card.

Select Start Route Recording. The route is recorded and REC appears at the bottom edge of the screen.

To stop recording, select End Route Recording from the menu. The route is stored under Personal Routes.

**Displaying/editing the recorded route**

Insert the SD memory card (p. 145).

To switch to navigation mode: press the NAVI button.

To show the menu: slide دائرة the controller.
To select **Destination**: turn and press the controller.
- Select **From Memory Card**.
- Select **Personal Routes**.
  Previously recorded routes are displayed.
- To select a route: turn and press the controller.
  The map appears with a menu. The recorded route is shown on the map in blue.
- **To start route calculation**: select **Start**.
- **To change the name and symbol**: select **Edit**.
- Select **Change Name** or **Edit Icon**.
- To change name: enter character (>).
- To change symbol: select a symbol. The symbol is saved.

**Route guidance**

**General notes**

Always observe the traffic regulations when driving. Road and traffic rules and regulations always have priority over system driving recommendations.

The multimedia system calculates the route to the destination without taking account of the following, for example:

- traffic lights
- stop and yield signs
- parking or stopping restrictions
- road narrowing
- temporary traffic rules and regulations

The multimedia system may give differing navigation commands if the actual street/traffic situation does not correspond with the digital map's data. For example, if the road layout or the direction of a one-way street has been changed.

Route guidance begins once a route has been calculated (> page 57).

The multimedia system guides you to your destination by means of navigation announcements in the form of audible navigation announcements and route guidance displays.

Navigation messages guide you during the journey without distracting you from traffic conditions or driving. Please always use this feature instead of consulting the map display for directions. The symbols or the map display could distract you from traffic conditions and driving.

The route guidance displays can be seen if navigation mode is switched on. If you do not follow the navigation announcements or if you leave the calculated route, the multimedia system automatically calculates a new route to the destination.

If the digital map contains the corresponding information, the following applies:

- During route guidance, the multimedia system tries to avoid roads with restricted access. These include, for example, roads which are closed to through-traffic.
- Roads that have time restrictions (e.g. closed on Sundays and public holidays) are considered for route guidance on days when they are open. For this purpose, the relevant times must be correctly stored in the database.

**Change of direction**

**Overview**

Changes of direction have three phases:

- Preparation phase
- Announcement phase
- Change-of-direction phase

Changes in direction are also shown in the multifunction display of the instrument cluster (see the vehicle Operator's Manual).

**Preparation phase**

The multimedia system prepares you for the upcoming driving maneuver, e.g. with the announcement "Prepare to turn right". You see the full-screen map.
Announcement phase

- Point at which the change of direction takes place (white dot)
- Change of direction (turn right here)
- Distance to the next change of direction

The multimedia system announces the imminent change of direction. The change of direction is announced ahead of time, with the announcement "Turn right in 300 meters", for example.

The display is now split into two sectors. The map is shown on the left side of the display, and a detailed image of the intersection or a 3D image of the imminent change of direction is shown on the right side of the display.

Change-of-direction phase

The multimedia system announces the immediate change of direction. The change of direction is announced ahead of time, e.g. with the announcement "Now turn right".

The display is split in two like in the announcement phase.

The change of direction is performed when the light-colored bar on the right drops down to 0 ft and the current vehicle position symbol has reached the white change-of-direction point.

When the change of direction is completed, the map will appear in full screen mode again.

Display on highways

The image shows an example of route guidance at a highway intersection when driving on a highway.

Lane recommendations

Display on multi-lane roads

- Lanes not recommended (dark gray)
- Possible lane (light gray)
- Recommended lanes (white)

If the digital map contains the relevant data, the multimedia system can display lane recommendations on multi-lane roads for the next change of direction.

Lane not recommended ①: you will not be able to complete the next change of direction if you stay in this lane.
Possible lane ②: you will be able to complete the next change of direction in this lane.
Recommended lane ③: in this lane you will be able to complete the next change of direction and the one after that.
Lane recommendations are also shown in the multifunction display of the instrument cluster (see the vehicle Operator's Manual).

**Approaching new lanes**

During the change of direction, new lanes may be added. These will be shown in the display of lane recommendations with a lower boundary line.

**Highway information**

**Display mode**

Requirement: the Highway Information map content must be enabled (> page 83).

While driving on the highway, gas stations, rest stops, rest areas and highway exits are displayed along with their immediate distances from the current vehicle position.

**Calling up the selection mode**

- When highway information is displayed, slide \( \text{\textcircled{9}} \) the controller. The marker is on the highway information. The associated position is highlighted on the map.
- To select the desired rest stop/freeway exit: turn and press the controller. The available POIs are displayed.

**Starting route guidance to a POI**

Highway information enables route guidance to a POI and other functions.

- To select a POI: turn the controller and press to confirm. The POI details are displayed.

You can perform the following functions:

- Storing in the address book (> page 79)
- Saving to the SD card (> page 79)
- Viewing on the map (> page 84)
- Calling if a mobile phone is connected and a phone number is available (> page 96)
- USA: viewing the vicinity of the destination if street images are available and mbrace is activated for Internet access (> page 122)
- Canada: viewing the vicinity of the destination if street images are available and a
mobile phone is connected to the multimedia system via Bluetooth® (>
page 90) or USB (>
page 154)

- USA: downloading data from the Internet if an Internet address is available and mbrace is activated for Internet access (>
page 90)
- Canada: downloading data from the Internet if an Internet address is available and a mobile phone is connected to the multimedia system via Bluetooth® (>
page 90) or USB (>
page 154)
- Selecting for route guidance and calculating a route to it (>
page 57)

**Using the traffic jam function**

Highway information enables the use of the traffic jam function. The remaining route on the highway in this case is blocked in the direction of travel from the selected exit.

- To select **Detour**: turn and press the controller. The traffic jam function appears (>
page 74).

**Destination reached**

Once the destination is reached, you will see the checkered flag. Route guidance is finished.

### Navigation announcements

#### Repeating navigation announcements

If you missed the current navigation announcement, you can call it up again.

- **To switch to navigation mode**: press the **NAV** button.
- **To show the menu**: slide the controller.
- **To select **: turn and press the controller.

If you previously assigned the Repeat **Spoken Driving Recomm.** function to the Favorites button, you can select the function using the Favorites button instead (>
page 40).

**Setting the volume manually**

- **During a navigation announcement, turn the control knob.**

- **When you start the engine, the volume will be at its lowest setting.**

**Switching navigation announcements on/off**

- **To deactivate navigation announcements**: during a navigation announcement, press the button on the control panel.

- **During a navigation announcement, press the button on the multifunction steering wheel.**

  The **Spoken driving recommendations have been deactivated**. message appears.

- **To switch navigation announcements back on**: slide the controller.

- **To select **: turn and press the controller.

  The multimedia system automatically switches the navigation announcements back on when:
  
  - a new route is calculated
  - the multimedia system is switched back on
  - the vehicle is started

A navigation message is given if the route is recalculated during dynamic route guidance due to new traffic reports (>
page 75).
Canceling/continuing route guidance

Canceling route guidance

► Slide the controller.
The menu is shown.

► To select Destination, turn and press the controller.

► Select Cancel Route Guidance.
The blue route line is no longer shown on the map.

Resuming route guidance

► Slide the controller.
The menu is shown.

► To select Destination: turn and press the controller.

► Select Continue Route Guidance.
The multimedia system calculates the route.

Route information

Destination information

► To switch to navigation mode: press the button.

► To show the menu: slide the controller.

► To select Route: turn and press the controller.

► Select Destination Information.
The destination and existing intermediate destinations are displayed with distances, travel time and arrival time.

► To select destination or intermediate destination: turn and press the controller.
The address appears.

You can use these functions for the destination or intermediate destination:

- Storing in the address book (➤ page 79)
- Saving to the SD card (➤ page 79)
- Viewing on the map (➤ page 84)
- Calling if a mobile phone is connected and a phone number is available (➤ page 96)
- USA: viewing the vicinity of the destination if street images are available and mbrace is activated for Internet access (➤ page 122)
- Canada: viewing the vicinity of the destination if street images are available and a mobile phone is connected to the multimedia system via Bluetooth® (➤ page 90) or USB (➤ page 154)
- USA: downloading data from the Internet if an Internet address is available and mbrace is activated for Internet access (➤ page 90)
- Canada: downloading data from the Internet if an Internet address is available and a mobile phone is connected to the multimedia system via Bluetooth® (➤ page 90) or USB (➤ page 154)

Taking an alternative route

If the Calculate Alternative Routes setting is activated ☑, different routes will be offered each time a route is calculated (➤ page 53).

You can call up alternative routes to the current route.
Route 1 is calculated with the current settings for the route type and route options and shown with a dark blue line.
Routes 2 and 3 are alternatives to route 1 and also displayed with a dark blue line.
Route 4 is the most economic route and is displayed with a green line.

- **To switch to navigation mode:** press the NAVI button.
- **To show the menu:** slide ⤐ the controller.
- **To select Route,** turn and press the controller.
- **Select Alternative Route.**
  Route 1 is shown.
- **To display additional routes:** select Next or Previous.
- **To start a new route guidance:** select Start.

**Route list**

- **To switch to navigation mode:** press the NAVI button.
- **To show the menu:** slide ⤐ the controller.
- **To select Route,** turn and press the controller.
- **Select Route List.**
The route list shows the next change of direction and the immediate distances from the current vehicle position.
- **To display additional route sections:** turn the controller.
The position of the change of direction that belongs to the respective route section is indicated on the map with a direction arrow.

**Traffic jam function**

- **To switch to navigation mode:** press the NAVI button.
- **To show the menu:** slide ⤐ the controller.
- **To select Position,** turn and press the controller.
- **Select Where am I?.**
The street you are currently on and the previous and next intersections are displayed.
- **To specify the start of the traffic jam section:** select Beginning.
The next possible traffic jam section starting point is marked.
- **Turn the controller.**
The marking moves along the route to the next starting position.
- **Press the controller.**
The start of the traffic jam is set.
To specify the end of a traffic jam section:
select End.
The next possible traffic jam section end point is marked.

Turn the controller.
The marking moves along the route to the next end position.

Press the controller.
The end of the traffic jam is determined.

To calculate the detour: select Start.

Off-road

General notes
The multimedia system may guide you to off-road routes that your vehicle cannot drive on without causing damage to the tires and wheels, or the vehicle itself. It is the driver’s sole responsibility to determine the suitability of the route. The state and navigability of off-road routes may be influenced, for example, by factors such as time of day, time of year and current weather conditions. The multimedia system cannot judge these factors or take them into account for route guidance.

Route guidance to an off-road destination
The multimedia system can guide you to destinations which are within the area of the digital map, but which are not themselves on the map. These destinations are known as off-road destinations, which you can enter using the map, for example. In these cases, the multimedia system guides you for as long as possible with navigation announcements and displays on roads known to the system.
If the vehicle reaches an area which is not part of the digital map, the display appears as a split-screen view. On the right, an arrow appears that points to the off-road destination. You hear the announcement: “Please follow the arrow on the display”. As the vehicle approaches the destination, you will see a display to this effect.

Route guidance from an off-road location to a destination
Off-road location: the vehicle’s position is on the digital map, but the map does not contain any information about that location. The multimedia system is able to guide you to a destination even from an off-road location.
At the start of route guidance, you will see the Road Not Mapped message, an arrow and the distance to the destination. The arrow shows the compass heading to the actual destination. As soon as the vehicle is back on a road known to the system, route guidance continues in the usual way.

Off-road during route guidance
Due to road construction, for example, there may be differences between the data on the digital map and the actual course of the road. In such cases, the system will temporarily be unable to locate the vehicle position on the digital map. The vehicle is therefore in an off-road position.
In the display, you will then see the Road Not Mapped message, an arrow and the distance to the destination. The direction arrow shows the compass heading to the destination. As soon as the system can assign the vehicle position to the map again, route guidance continues in the usual way.

Real-time traffic reports
Requirements
In order to receive real-time traffic reports via satellite radio, you need to subscribe to SIRIUS XM Satellite Radio Traffic Message Service. Further information on satellite radio (page 134).
The multimedia system can receive traffic reports via satellite radio and take account of these for route guidance in the navigation system. Received traffic reports are displayed on the map either as text or as symbols.
Real-time traffic reports on the map

Traffic reports are shown on the map with symbols and colored lines. The symbols indicate the type of traffic report and the colored lines show the extent of the area affected by the traffic incident. The symbols are shown in map scales from 1/32 miles (20 m) to 10 miles (10 km).

When ① is displayed, traffic reports can be received or traffic reports are available. If it is not displayed, no reception is possible.

- **To hide the menu:** slide ⑦ and press the controller.
- **The map can be seen in the full-screen display.**

- **To set the map scale:** turn the controller until the desired map scale is selected.
- **The legend shows the symbolic traffic messages on the map.**

- **Traffic symbol information:**
  ① Affected roads with indication of direction
  ② Symbol for report type, e.g. traffic flow message

- **Starting a search for traffic reports**

- **To switch to navigation mode:** press the NAVI button.
- **To show the menu:** slide ⑦ the controller.
- **To select Traffic:** turn and press the controller.
- **To close the report:** press the controller.
To select **Traffic Symbol Information**: turn and press the controller.
The map appears and shows the available traffic information as icons. The first traffic information is highlighted.

To highlight additional traffic symbols, select **Next** or **Previous**.

To move the map: select **Map**.
You can move the map to enable further traffic information to be displayed.

You can have the traffic report relevant to a traffic icon shown.

To select **Details**: turn and press the controller.
The report shows the following information:
- State/province, road and display of the affected direction
- Section of the road to which the traffic report applies
- Traffic icon and traffic report

To close the detailed display: press the **button.

Displaying reports on the route

If there are no reports for the route or the function is not supported in the selected language: the **Messages On Route** menu item is gray and cannot be selected.

To switch to navigation mode: press the **button.

To show the menu: slide the controller.

To select **Traffic**: turn and press the controller.

To select **Messages On Route**: turn and press the controller.
The traffic report window appears. Several traffic reports may be available for the calculated route, marked for example by 1/4. The report shows the following information:
- State/province, road and display of the affected direction
- Section of the road to which the traffic report applies
- Traffic icon and traffic report

To display the next/previous traffic report: turn the controller.

To close the display: press the **button.

Displaying all traffic reports

The function is only available while route guidance is active. It shows the available traffic reports affecting the current route.

To switch to navigation mode: press the **button.

To show the menu: slide the controller.

To select **Traffic**: turn and press the controller.

To select **All Messages**: turn and press the controller.
A list is shown containing all roads, areas or regions affected by traffic reports. Roads, areas or regions not on the route also appear in the list.
To select the road, area or region: turn the controller and press to confirm. The traffic report is displayed (page 77). There may be several traffic reports for the affected road.

To close the display: press the button.

Activating/deactivating traffic information on the map
You can switch the following traffic information on the map on/off:
- Incidents
- Speed & Flow
- Free Flow

To switch to navigation mode: press the button.
To show the menu: slide the controller.
To select Traffic: turn and press the controller.
To select Traffic Information On Map: turn and press the controller.
Select Incidents, Speed & Flow or Free Flow. The display is on or off.

Reading out traffic reports on the route
Introduction
The text reader function is only available while route guidance is active. It reads out traffic reports affecting the current route. You can select from the following text reader properties:
- Language (page 40)
- Text reader speed (page 36)
You can start the text reader function manually or set it to automatic.

Starting the text reader function manually
- To switch to navigation mode: press the button.
- To show the menu: slide the controller.
- To select Traffic: turn and press the controller.

Select Read Out All Messages on Route. The multimedia system reads out the reports in sequential order.
If there are no reports for the route, the Read Out All Messages on Route menu item is gray and cannot be selected.
To cancel the read-aloud function: select Cancel Read-Aloud Function. The multimedia system reads the current report aloud and then exits the read-aloud function.

Automatic text reader function
- To switch to navigation mode: press the button.
- To show the menu: slide the controller.
- To select Traffic: turn and press the controller.
- Select Read Messages Automatically. Depending on the previous state, switch the option on or off.

Recalculating the route dynamically
Route types Dynamic Traffic Route and Dynamic TRF. Route After Request take into account all of the traffic reports they receive for the current route when calculating the route (page 53).
If you have selected Dynamic Traffic Route as the route type, the multimedia system guides you to your destination along the updated route. If you have selected the route type Dynamic TRF. Route After Request, a prompt will first appear.
You can now decide whether to:
- accept the detour proposed by the multimedia system or
- continue along the original route
To accept the proposed detour: press the controller.
To reject the proposed detour and continue with the original route: turn the controller and press to confirm. The original route is continued.
Storing destinations

General notes

In the "Last destinations" memory, the following are stored:
- destinations and intermediate destinations according to the route calculation
- the current vehicle position or the crosshair position, if these are saved
- personal routes
If the memory is full, the oldest destination is overwritten.
You can save destinations permanently in the address book (page 79) and on an SD card (page 79). For instance, this is possible immediately after entering an address.
For further information on the address book, see (page 102)

Storing the destination in the address book

Storing as a new contact

The example shows a POI.
- To select Save: turn and press the controller.
  A menu appears.
- Select As New Contact.
- Select Not Classified, Home or Work.
  An input menu shows the destination address.
- Enter a surname and first name. Character entry (page 28).
- To select OK: turn and press the controller.
  The Saving Successful message appears.
  The destination address is saved in the address book as a navigable contact.

Adding to a contact

The example shows a POI.
Requirement: the address book contains contacts.
- To select Save: turn and press the controller.
  A menu appears.
- Select Add to Contact.
  The address book appears.
- Search for a contact (page 103).
- Press the controller.
  The Saving Successful message appears.
  The destination address is allocated to a contact in the address book.
  Telephone numbers are not transferred to the telephone number fields of the address book.
  After selecting the destination address from the address book for navigation, the associated telephone number will be displayed.
  If the contact already has two destination addresses, a prompt will appear asking if a destination address should be overwritten.
- Select Yes or No.
  If you select Yes, a list showing both destination addresses appears.
- To select the destination address: turn and press the controller.
  The destination address is overwritten.

Saving a destination to an SD card

- Insert the SD memory card (page 145).
- Display a POI, for example.
- To select Save: turn and press the controller.
  A menu appears.
- Select To Memory Card.
- Select Not Classified or, if available, select a category that you have created yourself.
  An input menu appears.
Enter a surname and first name. Character entry (page 30).
Select OK. The Saving Successful message appears. The destination is saved to the SD card.

Saving the current vehicle position

Using the map
To switch to navigation mode: press the NAVI button.
When the map is shown, press and hold the COMAND controller until you hear a tone. The current vehicle position is saved to the “Last destinations” memory.
If an SD card is inserted, the current vehicle position will also be saved in the Not Classified category.

Using the menu
To switch to navigation mode: press the NAVI button.
To show the menu: slide the controller.
To select Position: turn and press the controller.
Select Save.
Store the destination in the address book (page 79).
Save the destination to the SD card (page 79).

Saving the crosshair position
To switch to navigation mode: press the NAVI button.
To display the crosshair: press the controller.
Move the map to the desired position (page 52).
To show the menu: press the controller.
To select Position: turn and press the controller.
Select Save.
The current crosshair position is saved to the “Last destinations” memory.

If an SD card is inserted, the current crosshair position will also be saved in the Not Classified category.

Editing the last destinations

To switch to navigation mode: press the NAVI button.
To show the menu: slide the controller.
To select Destination: turn and press the controller.
Select From Last Destinations. The “Last destinations” memory appears.
To save the destination: select the destination. The destination address appears.
Store the destination in the address book (page 79).
Save the destination to the SD card (page 79).
To view the details: while in the “Last destinations” memory, turn the controller and highlight the entry.
Slide the controller. A menu appears.
To select Details: press the controller. The destination address can be changed if desired.
To delete one or all destinations: while in the “Last destinations” memory, turn the controller and highlight the entry.
Slide the controller. A menu appears.
To select **Delete** or **Delete All**: turn and press the controller. A prompt appears.

Select **Yes** or **No**. Selecting **Yes** deletes the selected destination or all destinations.

### Map functions

#### General notes

Company logos displayed on the map are trademarks of the respective companies and used solely for the purpose of indicating the locations of these companies. The use of such logos on the map does not indicate approval of, support of or advertising by these companies for the navigation system itself.

### Setting the map scale

Requirement: the map is in full screen mode, the menu is faded out (> page 52).

The lower left-hand section of the map shows the currently set map scale and compass needle.

Right-hand-drive vehicles: the currently set map scale and compass needle are displayed in the lower right-hand section of the map.

**To show the map in full screen mode:** to hide the menu, push the **NAV** button.

or

**Slide the controller to the center of the map and press to confirm.**

**To set the map scale:** as soon as you turn the controller, the scale bar appears on the bottom of the display.

Turn the controller until the needle points to the desired map scale. Once you are finished selecting a map scale, the new map scale will be shown.

### Selecting map orientation

**To switch to navigation mode:** press the **NAV** button.

**To show the menu:** slide the controller.

**To select Options:** turn and press the controller.

**Select Map Orientation.**

The • dot indicates the current setting.

**Turn and press the controller.**

The map orientation is set.

The image is an example of the 3D map display with crosshair.
### Change map direction

<table>
<thead>
<tr>
<th>Change map direction</th>
<th>Explanation</th>
</tr>
</thead>
<tbody>
<tr>
<td>North Up</td>
<td>1. The map view is displayed so that north is always up.</td>
</tr>
<tr>
<td>Heading Up</td>
<td>2. The map view is aligned to the direction of travel. The direction of travel is always at the top; the red tip of the symbol points north.</td>
</tr>
<tr>
<td>3-D Map</td>
<td>2. The map view is aligned to the direction of travel. The map displays a 3D oblique view with elevation; the red tip of the symbol points north.</td>
</tr>
</tbody>
</table>

### Selecting POI symbols on the map

POIs can be displayed as symbols in the map display. POIs include, for example, gas stations, hotels and restaurants.

- **To switch to navigation mode**: press the **NAV** button.
- **To show the menu**: slide ○ the controller.
- **To select Options**: turn and press the controller.
- **Select Map Content**.
- **Select POI Symbols On Map**.
  - The ● dot indicates the current setting.
- **Turn and press the controller**.
  - Default Symbols shows symbols of predefined categories in the map.
  - Custom Symbols allows symbols to be selected from other/all available categories.
- **Turn and press the controller**.
  - You have the option of selecting symbols to be displayed ○ or not displayed □ on the map.

The list shows all symbols that are contained on the digital map across all countries. However, not all points of interest are available in all countries. As a result, certain point of interest symbols may not be displayed on the map, even if the symbol display is switched on.

### Selecting text information on the map

At the bottom of the display, you can specify whether to display geo-coordinates or not to display text information for the street you are currently on.

- **To switch to navigation mode**: press the **NAV** button.
- **To show the menu**: slide ○ the controller.
- **To select Options**: turn and press the controller.
- **Select Map Content**.
- **Select Text Information On Map**.
  - The ● dot indicates the current setting.
- **Turn and press the controller**.
  - Current Street shows the current street at the bottom of the display.
  - Geo-coordinates shows the longitude and latitude, elevation and number of satellites received.
  - The elevation shown may deviate from the actual elevation.
- **Turn and press the controller**.

### Displaying the range on the map

The range can be displayed on the map for electric vehicles. A circle appears around the current vehicle position.

For further information on range, see the vehicle Operator’s Manual.

- **To switch to navigation mode**: press the **NAV** button.
- **To show the menu**: slide ○ the controller.
- **To select Options**: turn and press the controller.
- **Select Map Content**.
- **Select Range on Map**.
  - Switch the display in the map on ○ or off □.
Switching highway information on/off

While driving on the highway, gas stations, rest stops, rest areas and highway exits are displayed along with their immediate distances from the current vehicle position (>
> page 71).

To switch to navigation mode: press the \( \text{NAV}\) button.
To show the menu: slide \( \circ \) \( \bullet \) the controller.
To select Options: turn and press the controller.
Select Map Content.
Select Highway Information.
Switch the display in the map on \( \checkmark \) or off \( \square \).

Traffic Sign Assist

The function is available depending on the equipment installed in the vehicle.
The map shows traffic signs detected by Traffic Sign Assist (see the vehicle Operator’s Manual).

To switch to navigation mode: press the \( \text{NAV}\) button.
To show the menu: slide \( \circ \) \( \bullet \) the controller.
To select Options: turn and press the controller.
Select Map Content.
Select Traffic Sign Assist.
Switch the display in the map on \( \checkmark \) or off \( \square \).

Displaying the next crossroads

If route guidance is not active, the next crossroads can be displayed at the upper edge of the display.

To switch to navigation mode: press the \( \text{NAV}\) button.
To show the menu: slide \( \circ \) \( \bullet \) the controller.
To select Options: turn and press the controller.
Select Map Content.
Select Next Intersecting Street.
Switch the display in the map on \( \checkmark \) or off \( \square \).

Showing the map version

To switch to navigation mode: press the \( \text{NAV}\) button.
To show the menu: slide \( \circ \) \( \bullet \) the controller.

Rotating the 3D map

You can use this function to explore the vicinity of the destination in a 3D view. The function is available in all map scales.

To switch to navigation mode: press the \( \text{NAV}\) button.
To show the menu: slide \( \circ \) \( \bullet \) the controller.
To select Position: turn and press the controller.
Select 3D Map Rotation.
Turn the controller to change to the 3D map perspective.

Additional functions:
• Moving the map (>
> page 52)
Map display

Displaying the navigation map

The multimedia system shows the navigation map in globe projection. This allows for a realistic map display free from distortion in all map scales.
Satellite maps are shown in map scales from 2 miles to 1000 miles.
Other functions:
- Moving the map (page 52)
- Changing the map scale (page 81)

Building images

In small map scales (1/32 mile, 1/16 mile), important buildings are depicted realistically on the map. Other buildings are shown as models.

Avoiding an area

General notes

The multimedia system enables you to avoid areas you do not wish to drive through.
If you activate or deactivate a route block while route guidance is active, the multimedia system will calculate a new route. If you activate or deactivate a route block while route guidance is inactive, the multimedia system will use the new setting for the next route guidance.
The calculated route may include an area to be avoided if:
- your destination is located in such an area
- there is no alternative route available
Highways within blocked areas are always taken into consideration in the route calculation.

Avoiding a new area

To switch to navigation mode: press the Navi button.
To show the menu: slide the controller.
To select Options: turn and press the controller.
Select Route Settings.
Select Avoid Options.
Select Avoid Area.
Select Avoid New Area.
A menu appears.
Select Using Map or Address Entry.
If you select Using Map, the map with crosshair appears.
If you select Address Entry, the address entry menu appears where you can enter the address (page 55). The map appears with the crosshair after the address is entered.
To select an area: when the map with crosshair appears, press the controller. A red square appears on the map, symbolizing the area to be blocked.

To change the size of the area: turn the controller. The map scale is shown at the bottom of the display. The needle points to the map scale currently selected.

When the desired size is set, press the controller. The area is entered into the list.

Turning an area on/off and displaying/changing the area

To switch to navigation mode: press the button.

To show the menu: slide the controller.

To select Options: turn and press the controller.

Select Route Settings.

Select Avoid Options.

Select Avoid Area.

A list appears.

To delete an area: mark an area by turning the controller.

Slide the controller.

Select Delete or Delete All. A prompt appears asking whether you wish to delete the area.

Select Yes or No. After selecting Yes, the area is deleted.

To delete all areas: when the list appears, slide the controller.

Select Delete All. A prompt appears asking whether you wish to delete all areas.

Select Yes or No. After selecting Yes, all areas are deleted.

To display/change an area: mark an area by turning the controller.

Slide the controller.

To select Display/Change: press the controller. The map with the crosshair appears. The area currently blocked is displayed as a red square.

To move the area to a new location: slide the controller.

To change the size of the area, press the controller.

Turn the controller.

To apply the changes, press the controller. A message appears stating that the area has been set.

Deleting one/all areas

To switch to navigation mode: press the button.

To show the menu: slide the controller.

To select Options: turn and press the controller.

Select Route Settings.

Select Avoid Options.

Select Avoid Area.

A list appears.

To delete an area: mark an area by turning the controller.

Slide the controller.

Select Delete or Delete All. A prompt appears asking whether you wish to delete the area.

Select Yes or No. After selecting Yes, the area is deleted.

To delete all areas: when the list appears, slide the controller.

Select Delete All. A prompt appears asking whether you wish to delete all areas.

Select Yes or No. After selecting Yes, all areas are deleted.

To switch an area to avoid on/off: select an area to mark by turning and pressing the controller. The area will be avoided or not.
SIRIUS XM service

Displaying SIRIUS XM service information

You can display the SIRIUS XM service information.

- To switch to navigation mode: press the \( \text{NAV} \) button.
- To show the menu: slide \( \odot \)the controller.
- To select Traffic: turn and press the controller.
- Select SIRIUS Service.
  The provider’s phone number (SIRIUS XM) and the serial number of your service module are displayed.

Registering the SIRIUS XM service

- Call the provider telephone number shown on the multimedia system display.
  You can also have the satellite service activated online. To do so, visit the SIRIUS XM Radio website at http://www.sirius.com (USA).

Once the connection has been established:
- Follow the service employee’s instructions.
  The activation process may take up to ten minutes.

If registration is not included when purchasing the system, your credit card details will be required to activate your account.

Updating the digital map

Introduction

The digital maps generated by the map software become outdated in the same way as conventional road maps. Optimal route guidance can only be provided by the navigation system in conjunction with the most up-to-date map software.

Information about new versions of the digital map can be obtained from an authorized Mercedes-Benz Center. You can have the digital map updated there using a data medium, or you can update it yourself.

Carrying out a manual update

You can carry out the update yourself.

The update process may take some time (up to 45 minutes), depending on the size of the digital map. The update will be completed more quickly if the vehicle is stationary. If you begin the update while the vehicle is stationary and the starter battery has insufficient power, the multimedia system may switch off automatically. This protects the battery. In order to prevent this, a suitable power supply to the vehicle must be maintained.

Navigation functions

Calling up the navigation system menu

- To switch to navigation mode: press the \( \text{NAV} \) button.
- To show the menu: slide \( \odot \)the controller. \( \text{NAV} \) is highlighted in the main function bar.
- Press the controller.
  The navigation menu appears.
- Turn the controller to display the navigation functions one after another.
- To switch to the map, turn the controller until \( \text{Navigation} \) appears and press the controller.

Calling up the online map display

Online search requirement (USA): mbrace must be activated for Internet access (> page 122).

- Call up the navigation menu (> page 86).
- Turn the controller until \( \text{Online Map Display} \) is brought to the front.
Press the controller.
The online connection is established. Once
the connection is established, the map shows
the vicinity of the current vehicle position.

To exit the online map display: press the
button.

Calling up the compass display

Call up the navigation menu (page 86).
Turn the controller until Compass is brought to
the front.
Press the controller.
The compass display provides the following
information:
  - The current direction of travel with bearing
    (360 degree format) and compass direction
  - Longitude and latitude coordinates in
degrees, minutes and seconds
  - Height (rounded off) above sea level
  - Number of GPS satellites from which a sig-
    nal can be received

To select Compass On Map: turn and press
the controller.
To exit the compass display: press the
button.

Problems with the navigation system

<table>
<thead>
<tr>
<th>Problem</th>
<th>Possible causes/consequences and Solutions</th>
</tr>
</thead>
<tbody>
<tr>
<td>The multimedia system does not resume route guidance after the journey has been interrupted.</td>
<td>Route guidance is canceled if you interrupt the journey for more than two hours. &quot;Interrupting the journey&quot; refers to stopping the vehicle. &quot;Continuing route guidance&quot; refers to switching the multimedia system back on and driving on. Continue route guidance manually (page 73).</td>
</tr>
</tbody>
</table>
# Problems with the navigation system

<table>
<thead>
<tr>
<th>Problem</th>
<th>Possible causes/consequences and Solutions</th>
</tr>
</thead>
</table>
| The multimedia system is unable to determine the vehicle's position. | The multimedia system must identify the vehicle's position again after it has been transported.  
Example:  
- After transporting the vehicle by ferry  
- After transporting the vehicle by motorail  
  - Start the vehicle and pull away.  
  - The multimedia system calculates the vehicle's position. Depending on the driving situation, this may take some time.  
  - Route guidance may be restricted during the determination of the vehicle's position.  
  - When positioning is complete, route guidance is resumed with navigation announcements and route guidance displays. |

<table>
<thead>
<tr>
<th>Problem</th>
<th>Possible causes/consequences and Solutions</th>
</tr>
</thead>
</table>
| The digital map is not compatible with the vehicle software. | The data medium containing the digital map cannot be used for the update.  
  - To confirm the message: press the controller.  
  - Remove the data medium.  
  - Have the data medium checked at an authorized Mercedes-Benz Center. |

<table>
<thead>
<tr>
<th>Problem</th>
<th>Possible causes/consequences and Solutions</th>
</tr>
</thead>
</table>
| The multimedia system asks for an activation code during the map update. | The digital map is secured with an activation code.  
  - Consult an authorized Mercedes-Benz Center. |

<table>
<thead>
<tr>
<th>Problem</th>
<th>Possible causes/consequences and Solutions</th>
</tr>
</thead>
</table>
| The map software update has failed. | The digital map can be installed with a DVD, SD card or USB stick.  
  - Check the readability of the data medium, e.g. in a PC.  
  - To restart the update: insert the DVD.  
  or  
  - Insert an SD card or USB stick.  
  - The multimedia system asks for an activation code during the map update. The code must be validated in the vehicle.  
  - Start the vehicle.  
  - To restart the update: insert the DVD, SD card or connect a USB device.  
  - The multimedia system’s integral hard disk has been physically damaged.  
  - Consult an authorized Mercedes-Benz Center. |
Your multimedia system equipment

These operating instructions describe all the standard and optional equipment of your multimedia system, as available at the time of going to press. Country-specific differences are possible. Bear in mind that your vehicle may not feature all functions described here. This also applies to safety-relevant systems and functions.

Read the information on qualified specialist workshops in the vehicle Operator’s Manual.

Important safety notes

⚠️ WARNING

If you operate mobile communication equipment while driving, you will be distracted from traffic conditions. You could also lose control of the vehicle. There is a risk of an accident.

Only operate this equipment when the vehicle is stationary.

If you make a call on your mobile phone while driving, always use hands-free mode. Only use the mobile phone when road, weather and traffic conditions permit. Some jurisdictions prohibit the driver from using a mobile phone while driving a vehicle.

Bear in mind that at a speed of 30 mph (approximately 50 km/h), the vehicle covers a distance of 44 ft (approximately 14 m) per second.

Excessive levels of electromagnetic radiation may cause damage to your health and the health of others.

There is scientific discussion surrounding the possible health risks posed by electromagnetic fields. You can reduce this risk by using an exterior antenna.

Therefore, connect your mobile communications equipment to the vehicle’s exterior antenna wherever possible.

Operating options

You can operate the telephone by:

- using the controller:
  - turning
  - sliding ← or →
  - pressing
- using the button on the multifunction steering wheel
- using the Voice Control System (see the separate operating instructions)

If your mobile phone supports the Bluetooth® profile PBAP (Phone Book Access Profile), the contacts are automatically displayed in the multimedia system.

You can use the text message and e-mail functions if your mobile phone supports the MAP Bluetooth® profile (Message Access Profile). Observe the other requirements for the e-mail and text message functions (› page 111).

With a suitable mobile phone, you can use the hands-free system and receive vCards via the Bluetooth® interface.

You can obtain more information about suitable mobile phones on the Internet at http://www.mercedes-benz.com/connect.

You can also obtain more information by calling.

In the USA, you can get in touch with the Mercedes-Benz Customer Assistance Center on 1-800-FOR-MERCedes (1-800-367-6372).

In Canada, you can get in touch with the Customer Relations Center on 1-800-387-0100.

Call disconnection while the vehicle is in motion

A call may be disconnected if:

- there is insufficient network coverage in certain areas.
- you move from one transmitter/receiver area (cell) into another and no channels are free.
- you use a SIM card which is not compatible with the network available.

General notes

Telephony

The Bluetooth® interface on the multimedia system is available for telephony.
Function restrictions

You may have to wait to use telephony via the multimedia system in the following situations:

- the mobile phone is switched off
- Bluetooth® is switched off on the mobile phone
- the mobile phone has not logged on to a mobile phone network
- if the Bluetooth® function is switched off in the multimedia system

The telephone automatically tries to log on to a network. If no network is available, you may not be able to make a "911" emergency call. If you attempt to make an outgoing call, the No Service message will appear for a short while.

Calling up the telephone menu

► Press TEL.

Showing the menu bar

► Slide the controller.

If the mobile phone connected supports the MAP Bluetooth® profile (Message Access Profile), the menu item is available. Further information on text messages and e-mail (page 111).

If you have an unread text message or e-mail, the mail symbol is displayed in the status bar. The symbol disappears once you have read the text message or e-mail. The symbol is displayed as soon as the message memory on the connected mobile phone is full. The symbol disappears once you delete at least one message.

Telephone menu overview

1. Mobile phone network provider
2. Signal strength of the mobile phone network
3. Receiver icon or
4. Telephone menu character bar
5. Bluetooth® device name of the currently connected mobile phone
6. Displays the phone book

Symbols 1 to 3 and 5 are not shown until after a mobile phone has been connected to the multimedia system. The symbols depend on your mobile phone and your mobile phone network provider. Further information on connecting a mobile phone (page 90).

Symbol 2 shows the current signal strength of the mobile phone network. If all bars are filled, you have optimum reception.

If no bars are shown, reception is either very poor or there is none at all.

Receiver icon shows whether a call is active/being connected or not.

Connecting/disconnecting a mobile phone

Requirements

For telephony via the Bluetooth® interface, you require a Bluetooth®-capable mobile phone. The mobile phone must support Hands-Free Profile 1.0 or above.

On the multimedia system

► Activate Bluetooth® (page 40).

On the mobile phone

► Switch on the mobile phone and enter the PIN when prompted to do so (see the manufacturer’s operating instructions).

► Activate Bluetooth® and, if necessary, Bluetooth® visibility for other devices (see the manufacturer’s operating instructions).

This visibility is for restricted periods of time on some mobile phones (see the manufacturer’s operating instructions).

► Set the Bluetooth® device name for the mobile phone if necessary.

The device names for all of one manufacturer’s products might be identical. To make it possible to clearly identify your mobile phone, change the device name (see the manufacturer's operating instructions). The name can be freely selected.
If the mobile phone supports the PBAP (Phone Book Access Profile) and MAP (Message Access Profile) Bluetooth® profiles, the following information will be transmitted after you connect:

- Phone book
- Call lists
- Text messages and e-mail

Further information on allowing or suppressing the automatic download of the phone book (page 106).

The battery of the mobile phone should always be kept sufficiently charged in order to prevent malfunctions.

Not all mobile phones available on the market are equally suitable. You can obtain further information about suitable mobile phones and about the connection between the mobile phone and the multimedia system on the Internet at http://www.mercedes-benz.com/connect.

You can also obtain more information by calling.

In the USA, you can get in touch with the Mercedes-Benz Customer Assistance Center on 1-800-FOR-MERCEDES (1-800-367-6372).

In Canada, you can get in touch with the Customer Relations Center on 1-800-387-0100.

Some displays (e.g. the signal strength) depend on the supported version of the Hands-Free Profile.

Procedure and general information

Authorization of a mobile phone (connecting)

Before using your mobile phone with the multimedia system for the first time, you will need to search for the phone (page 91) and then authorize it (page 92). Depending on the mobile phone, authorization either takes place by means of Secure Simple Pairing or by entering a passkey. The multimedia system automatically makes the procedure that is relevant for your mobile phone available. You can recognize Secure Simple Pairing by the fact that a code is displayed on the mobile phone and on the multimedia system. You can recognize the passkey system by the fact that you have to enter a code on the mobile phone and on the multimedia system. The mobile phone is connected automatically after authorization. Further information about automatically reconnecting authorized mobile phones (page 93).

If the multimedia system does not detect your mobile phone, this may be due to particular security settings on your mobile phone. You can also start the search procedure and authorization on the mobile phone (page 93).

Device-specific information on authorizing and connecting Bluetooth®-capable mobile phones can be obtained from an authorized Mercedes-Benz Center or via the Internet at http://www.mercedes-benz.com/connect.

You can authorize up to 15 mobile phones. After authorization, the connection of the last two telephones used always functions automatically. For telephony, only one mobile phone can be connected to the multimedia system at any one time.

De-authorizing (disconnecting) a mobile phone

The connection is terminated automatically if you leave the receiver range of the multimedia system or deactivate Bluetooth® on your mobile phone.

If you no longer want the Bluetooth® connection to be established automatically, the mobile phone must be de-authorized (disconnected) (page 94).

Searching for a mobile phone

- To call up the telephone menu: press the [TEL] button.
- To switch to the menu bar: slide ◊ the controller.
To select **Conn. Device**: turn and press the controller.
The device list is displayed.

To select **Search for Phones**: turn and press the controller.
A message is displayed that Bluetooth® must be activated on the mobile phone and must be made visible to other devices.

To select **Start Search**: press the controller.
The available mobile phones are displayed in the device list.

The duration of the search depends on the number of Bluetooth® telephones within range and their characteristics.

If a new phone is found, it appears in the device list with the ![ ] symbol. You can now authorize (connect) the mobile phone found (page 92).

If the maximum number of authorized devices in the device list is reached, you will be requested to de-authorize a mobile phone (page 92).

When you call up the device list again, de-authorized devices will be removed from the list. To update the device list, start the search again.

### Symbols in the device list

<table>
<thead>
<tr>
<th>Symbol</th>
<th>Explanation</th>
</tr>
</thead>
<tbody>
<tr>
<td>![ ]</td>
<td>New mobile phone found, not yet authorized.</td>
</tr>
<tr>
<td>![ ]</td>
<td>Mobile phone is authorized, but is not connected.</td>
</tr>
<tr>
<td>![ ]</td>
<td>Mobile phone is authorized and connected.</td>
</tr>
</tbody>
</table>

### Authorizing a mobile phone (connecting)

#### Authorization via Secure Simple Pairing

If the multimedia system has found your mobile phone, you can authorize (connect) it.

To select a mobile phone from the device list: turn the controller and press to confirm.

A code is displayed in the multimedia system and on the mobile phone.

#### The code is the same

- **Multimedia system**: select **Yes**.
- **Mobile phone**: confirm the code. Depending on the mobile phone used, you may have to confirm the connection to the multimedia system and for the PBAP and MAP Bluetooth® profiles separately. You may also save the confirmation on the mobile phone (see the manufacturer’s operating instructions).

The mobile phone is now authorized and connected to the multimedia system. You can now speak using the hands-free system.

To ensure an optimum language quality, you can set the mobile phone’s transmission and reception volume (page 94).

#### The code is different

- **Multimedia system**: select **No**.

The process is canceled. Repeat the authorization.

#### Authorization via passkey entry (access code)

If the multimedia system has found your mobile phone, you can authorize (connect) it.

To select a mobile phone from the device list: turn the controller and press to confirm.

The input menu for the passkey is displayed.

The passkey is a one- to sixteen-digit number combination which you can choose yourself. Depending on the mobile phone used, you may have to enter a number sequence of four digits or more.

- **Multimedia system**: enter the passkey using the character bar.
- **Mobile phone**: enter the same passkey and confirm your entry. Depending on the mobile phone used, you may have to confirm the connection to the multimedia system and for the PBAP and MAP Bluetooth® profiles separately. You may also save the confirmation on the mobile phone (see the manufacturer’s operating instructions).

The mobile phone is now authorized and connected to the multimedia system. You can now speak using the hands-free system.

To ensure an optimum language quality, you can set the mobile phone’s transmission and reception volume (page 94).
If the Authorization Failed message appears, you may have entered a different passkey or exceeded the prescribed time limit. Repeat the procedure.

If you wish to re-authorize the mobile phone after de-authorizing it, you can choose another passkey for it.

Mercedes-Benz recommends de-authorization in the multimedia system as well as on the mobile phone (page 94). Subsequent authorization may otherwise fail.

Establishing the connection from the mobile phone

The Bluetooth® device name of the multimedia system is MB Bluetooth.

- Multimedia system: call up the telephone menu.
- To switch to the menu bar: slide the controller.
- To select Conn. Device: turn and press the controller.
  The device list is displayed.
- To select Connect via Phone: turn and press the controller.
  A message is displayed, stating that you can start the search on your mobile phone.
- Mobile phone: start the search for a Bluetooth® device (see manufacturer’s operating instructions).
  The multimedia system is displayed with the name MB Bluetooth in the mobile phone’s device list.
- Select MB Bluetooth.
  A prompt appears in the multimedia system’s display asking if the mobile phone should be authorized.
- Multimedia system: select Yes.
  If No is selected, the procedure is canceled.
  If your mobile phone supports Secure Simple Pairing, a code is now displayed on both devices.

The code is the same

- Multimedia system: select Yes.
- Mobile phone: confirm the code. Depending on the mobile phone used, you may have to confirm the connection to the multimedia system and for the PBAP and MAP Bluetooth profiles separately. You may also save the confirmation on the mobile phone (see the manufacturer’s operating instructions).
  The mobile phone is now authorized and connected to the multimedia system. You can now speak using the hands-free system.
  To ensure an optimum language quality, you can set the mobile phone’s transmission and reception volume (page 94).

The code is different

- Multimedia system: select No.
  The process is canceled. Repeat the procedure.

If your mobile phone does not support Secure Simple Pairing, an input menu is displayed for the passkey. The passkey is a one- to sixteen-digit number combination which you can choose yourself. Enter the same passkey in both the multimedia system and on the mobile phone and confirm. Depending on the mobile phone used, you may have to confirm the connection to the multimedia system and for the PBAP and MAP Bluetooth profiles.

Reconnecting automatically

The multimedia system always searches for the last connected mobile phone.
If no connection can be made to the most recently connected mobile phone, the system searches for the mobile phone that was connected before that one.

Switching between mobile phones

If you have authorized more than one mobile phone, you can switch between the individual phones.

- To call up the telephone menu: press the TEL button.
- To switch to the menu bar: slide the controller.
- To select Conn. Device: turn and press the controller.
  The device list is displayed.
- To select the desired mobile phone: turn and press the controller.
  The selected mobile phone is connected if it is within Bluetooth® range and if Bluetooth® is activated.
Only one mobile phone can be connected at any one time for telephony. The currently connected mobile phone is indicated by the ● dot in the device list.

- You can only switch to another authorized mobile phone if you are not currently making a call.

**De-authorizing (disconnecting) a mobile phone**

Mercedes-Benz USA, LLC recommends de-authorization in the multimedia system as well as on the mobile phone. Subsequent authorization may otherwise fail.

- To call up the telephone menu: press the [TEL] button.
- To switch to the menu bar: slide the controller.
- To select **Conn. Device**: turn and press the controller.
  - The device list is displayed.
- To highlight the desired mobile phone in the device list: turn the controller.
- To select **Deauthorize**: turn and press the controller.
  - A prompt appears, asking whether you really wish to de-authorize this device.
- To select **Yes**: turn and press the controller.
  - The mobile phone is de-authorized.

**Displaying connection details**

- To call up the telephone menu: press the [TEL] button.
- To switch to the menu bar: slide the controller.
- To select **Conn. Device**: turn and press the controller.
  - The device list appears.
- To highlight the desired mobile phone in the device list: turn the controller.
- To highlight the desired mobile phone: turn the controller.
- To select **Details**: turn and press the controller.
  - The following information concerning the selected mobile phone is shown:
    - Bluetooth® device name
    - Bluetooth® address
    - Authorization status

**Setting the reception and transmission volume**

Once the mobile phone has been authorized, you can optimize the transmission and reception volume settings. To find out about the best possible settings for your mobile phone, visit [http://www.mercedes-benz.com/connect](http://www.mercedes-benz.com/connect).

You can also obtain more information by calling.

In the USA, you can get in touch with the Mercedes-Benz Customer Assistance Center on 1-800-FOR-MERCEdes (1-800-367-6372).

In Canada, you can get in touch with the Customer Relations Center on 1-800-387-0100.
Using the telephone

Accepting a call

▷ To select [Accept] press the controller.

or

▷ Press on the multifunction steering wheel.

The call is accepted.

Additional functions available during a call (page 96).

Adjusting the call volume (page 94).

Further information about ending a call (page 98).

If the phone number of the caller is transferred, it appears in the display. If the phone number is saved in the phone book, the contact’s name and picture are also displayed. If the phone number is not transferred, Unknown is shown in the display.

Rejecting a call

▷ To select [Reject] turn and press the controller.

or

▷ Press on the multifunction steering wheel.

Making a call

Using the telephone menu

▷ To call up the telephone menu: press the TEL button.

▷ To select Name in the telephone menu: turn and press the controller.

Further information about ending a call (page 98).

Using the number keypad

▷ To call up the telephone menu: press the TEL button.

▷ Enter the number sequence using the number keypad.

▷ To select in the telephone menu: turn and press the controller.

The call is made.

Redial

▷ To call up the telephone menu: press the TEL button.

▷ To select in the telephone menu: turn and press the controller.

The list of outgoing calls is displayed. The most recently dialed number is at the top.

▷ To select an entry and make a call: turn and press the controller.

For redialing using the multifunction steering wheel (see the vehicle Operator’s Manual).

Further information about ending a call (page 98).

Using call lists

▷ To call up the telephone menu: press the TEL button.

▷ To switch to the menu bar: slide the controller.

▷ To select Call Lists: turn and press the controller.

▷ To select Calls Received or Calls Dialed: turn and press the controller.

Selecting and placing a call using the multifunction steering wheel (see vehicle Operator’s Manual)

Further information about ending a call (page 98).

Using the phone book

▷ To call up the telephone menu: press the TEL button.

▷ To select Name in the telephone menu: turn and press the controller.

▷ Search for and call a contact (page 99).
Selecting and placing a call using the multifunction steering wheel (see vehicle Operator’s Manual)
Further information about ending a call (› page 98).

Using speed dial

Option 1
➤ To call up the telephone menu: press the TEL button.
➤ To highlight a number from the character bar: turn the controller.
➤ Press the controller for longer than two seconds.
The telephone menu displays the selected entry. The number is dialed.

Option 2
➤ To call up the telephone menu: press the TEL button.
➤ To switch to the menu bar: slide the controller.
➤ To select Call Lists: turn and press the controller.
➤ To select Speed Dial Preset List: turn and press the controller.
The speed dial list is displayed.
➤ To select an entry and make a call: turn and press the controller.
The telephone menu displays the selected entry. The number is dialed.

Further information on setting up speed dial (› page 110).
Further information about ending a call (› page 98).

Functions available during a call

Overview

1. Adds a call (› page 96)
2. Person you are calling
3. Symbol for active telephone connection
4. Ends a call
5. Switches the microphone on/off (› page 97)
6. Sends DTMF tones (not possible with all mobile phones) (› page 97)

Other functions:
- Accepting a waiting call (› page 98)
- Call waiting (› page 97)
- Conducting a conference call (› page 97)

Availability depends on the network (only possible on GSM networks) and the Bluetooth® mobile phone.

Adding a call

1. Adds a call

If the mobile phone network provider and the mobile phone support the function, you can make another call during an existing call. The previously active call is held.
➤ To select ✅: turn and press the controller.
➤ To make a call, e.g.:
Switching the microphone on or off

This function is available in the telephone menu during an active phone call.

Switching off the microphone:

- To switch to the menu bar: slide \( \uparrow \) the controller.
- To select **Microphone Off**: turn and press the controller.
  
  If the microphone is switched off, the \( \odot \) symbol and the "The microphone is off." message are displayed.

Switching on the microphone:

- Select **Microphone On**.
  
  The \( \odot \) symbol disappears. The "The microphone is on." message is shown.

Sending DTMF tones

This function is not supported by all mobile phones.

Answering machines or other devices can be controlled by DTMF tones, e.g. for remote query functions.

- If you would like to listen to the messages on your answering machine, for example, dial the corresponding number.

Transmitting individual characters

- Once a connection has been established to the answer phone, select the desired characters in the telephone menu: turn and press the controller each time.

  or

- Press the corresponding key on the number keypad.

  Every character selected will be transmitted immediately.

Calls with several participants

Switching between calls (call waiting)

If you make another call, you can switch between the two calls (call waiting). This function depends on your mobile phone network provider and the mobile phone (see the manufacturer’s operating instructions).

The calls are marked 1 and 2. The active call is highlighted.

Switching between the calls

- Press \( \mathcal{L} \) on the multifunction steering wheel.

  or

- To select \( \mathcal{L}_1 \) or \( \mathcal{L}_2 \): turn and press the controller.

  The selected call is active. The other call is on hold.

Ending the active call

- To select \( = \) in the telephone menu: turn and press the controller.

  or

- Press \( \mathcal{L} \) on the multifunction steering wheel.

  The other call is still on hold.

- To activate the call on hold: select \( \mathcal{L} \) **Resume**.

  The call on hold is activated. If you select \( \mathcal{L} \) **Hang Up**, the call on hold is also ended.

  On some mobile phones, the call on hold is activated as soon as the active call is ended.

Conference call

This function depends on your mobile phone network provider and the mobile phone (see the manufacturer’s operating instructions). You can interconnect active and held calls. This permits
several parties to hear one another and speak with one another.

 ▶ Add a call (▶ page 96).
 or
 ▶ Answer an incoming call (▶ page 98).
 ▶ To select Conference in the telephone menu: turn and press the controller.
 The new participant is included in the conference call. Conference Call is displayed in the telephone menu.

**Incoming call during an existing call (call waiting)**

The call waiting function depends on your mobile phone network provider and your mobile phone. Depending on the mobile phone used, behavior when answering a call may vary (see the manufacturer’s operating instructions).

**Call waiting:** if you receive a call while already in a call, a message is shown. You also hear a tone. You can decide whether to accept or reject the call.

**Accepting**

 ▶ To select [Accept]: press the controller.
 or
 The incoming call is active. Depending on the mobile phone used, the call which was previously active is put on hold or ended (see the manufacturer’s operating instructions). If the call is on hold, you can switch back and forth between the two calls (call waiting) (▶ page 97).

 Depending on the mobile phone, you may also be able to accept the incoming call (call waiting) on your mobile phone. This function and behavior depends on your mobile phone network provider and the mobile phone (see the manufacturer’s operating instructions).

**Rejecting**

 ▶ To select [Reject]: turn and press the controller.
 or
 The behavior after the call is rejected depends on your mobile phone and mobile phone network provider.

 Option 1: The originally active call is ended and the incoming call is accepted.
 Option 2: Both calls are ended.

**Ending an active call**

 ▶ To select [Call]: turn and press the controller.
 or
 The active call is ended.

**Mobile phone voice recognition**

You can start or end voice recognition on your mobile phone with this function. Further information on the voice recognition service; see the manufacturer’s operating instructions.

**Starting the mobile phone voice recognition**

 ▶ Connect the mobile phone to the multimedia system (▶ page 90).
 ▶ Press and hold the [Voice] button on the multifunction steering wheel for more than one second.
 You can now use the mobile phone voice recognition.

**Ending the mobile phone voice recognition**

 ▶ Press [Voice] on the multifunction steering wheel.
 The mobile phone voice recognition is stopped.
Phone book

Introduction
The phone book displays the contacts from the address book which have a phone number. The phone book of the mobile phone is automatically displayed in the multimedia system after the connection is established (default setting). You can deactivate automatic calling up (page 106).

In the telephone book, you can:
- Create new contacts (page 100)
- Add information to contacts (page 101)
- Search for contacts (page 99)
- Store contacts (page 102)
- Delete contacts (page 102)

Further information on importing contacts (page 107).

When you import, save, edit or add contacts, they will be permanently saved in the multimedia system. These contacts will remain available even when you connect the multimedia system to a different mobile phone. You can view these contacts even without a mobile phone.

Calling up the phone book

You can also call up the phone book with the multifunction steering wheel; see the Vehicles Operator’s Manual.

Symbol overview

<table>
<thead>
<tr>
<th>Symbol</th>
<th>Explanation</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Contact that has been entered, edited or saved in the multimedia system</td>
</tr>
<tr>
<td></td>
<td>Contact with voice tag</td>
</tr>
<tr>
<td></td>
<td>These contacts have also been assigned a voice tag. For more information, see the separate operating instructions.</td>
</tr>
<tr>
<td></td>
<td>Contact that was called up from a mobile phone</td>
</tr>
<tr>
<td></td>
<td>Contact imported from the SD memory card or USB device</td>
</tr>
<tr>
<td></td>
<td>Contact imported via the Bluetooth® interface</td>
</tr>
</tbody>
</table>

Searching for a contact

Using the character bar

You determine the first letter of the contact you are looking for with the first character you enter.

To select characters: turn the controller and press to confirm.

The first contact with the selected first character is highlighted in the phone book. If there are similar contacts, the next different character is shown. For example, with contacts such as Jana and John, the beginnings of the
names are identical. The next different character A and O are offered for selection.

- Select the characters of the contact you are searching for one by one, pressing and confirming with the controller each time.
- To end the search: select ✗✓. The contacts in the phone book are displayed.
- To highlight a contact: turn the controller.
- To call the contact: press the controller.

The ▶ symbol indicates that a contact contains more than one phone number.

- To select a contact with the ▶ symbol: turn the controller and press to confirm. The phone numbers are displayed. The ▶ symbol changes to ▼.
- To call a telephone number: turn and press the controller.

Back to the character bar

- Press the ▶ button repeatedly until the character bar is displayed.

Further information about character entry (> page 28).

Using the number keypad

You determine the first letter of the contact you are looking for with the first character you enter.

- For example, to enter the letter C: press the 2 number key briefly three times in succession. The character appears the first time the key is pressed and shows all the available characters. It switches to the next character each time the key is pressed.

Using the touchpad

You determine the first letter of the contact you are looking for with the first character you enter.

- Press the touchpad.
- Draw the letter on the touchpad surface. The first contact with the selected first character is highlighted in the phone book.
- Further information on handwriting recognition on the touchpad (> page 24).
- Draw additional letters on the touchpad surface one after another.

- To complete the search and return to the phone book: press the touchpad.
- To select and call the contact: glide up or down and press.

Using the multifunction steering wheel

- Dial a number from the phone book; see the vehicle Operator's Manual.

Displaying the details of a contact

- Call up the phone book (> page 99).
- Search for and highlight a contact (> page 99).
- To select ▶: slide up the controller.
- To select Details: turn and press the controller. The detailed view appears.

Closing the detailed display

- To select ▶: slide down the controller.

Adding a new contact

- Call up the phone book (> page 99).
- In the phone book, slide the controller repeatedly until the character bar disappears.
To select **G**: slide \( \bigcirc \) the controller.

To select **New Entry**: turn and press the controller.

To select a category for the number, e.g. **Home**: turn the controller and press to confirm.

To select a telephone category, e.g. **Mobile Phone**: turn the controller and press to confirm.

If you have marked a number as preferred, it is shown at the top of the list.

To select **Continue**: turn and press the controller.

The input menu with data fields is displayed.

Enter characters using the controller (\( \text{Y page 28} \)) or the number keypad, for example.

To finish and save an entry: select \( \bigcirc \).

If five numbers are already stored for the contact you are searching for, a prompt will appear asking whether you wish to overwrite one of the existing numbers.

**Adding information to a contact**

A maximum of five telephone numbers can be saved for one contact.

- Call up the phone book (\( \text{> page 99} \)).
- Search for and highlight a contact in the phone book (\( \text{> page 99} \)).
- To select \( \bigcirc \): slide \( \bigcirc \) the controller.
- To select **Add Phone No.**: turn and press the controller.
- To select a category for the number, e.g. **Home**: turn the controller and press to confirm.
- To select a telephone category, e.g. **Mobile Phone**: turn the controller and press to confirm.

If you have marked a number as preferred, it is shown at the top of the list.

To select **Continue**: turn and press the controller.

An input line appears.

- Enter the telephone number.
- Select \( \bigcirc \).

If you wish to overwrite one of the phone numbers:

- To select **Yes**: turn and press the controller.

A list of the existing five phone numbers is displayed.

- To select the phone number to be overwritten from the list: turn the controller and press to confirm.

The entry field for the new phone number is displayed.

If you do not wish to overwrite any of the phone numbers:

- To select **No**: turn and press the controller.

The process is canceled.

**Automatically importing contacts from the mobile phone**

Depending on the mobile phone used, you can set whether the contacts should be called up automatically after the mobile phone is connected to the multimedia system.

- To call up the telephone menu: press the \( \text{T} \) button.
- To switch to the menu bar: slide \( \bigcirc \) the controller.
- To select **Options**: turn and press the controller.
- To select **Import Contacts Automatically**: turn and press the controller.

You can allow \( \checkmark \) or deactivate \( \square \) the automatic download. If the function is deactivated, contacts which have already been called up will continue to be displayed.

If the function is deactivated, the contacts can be called up manually:

- To call up the telephone menu: press the \( \text{T} \) button.
- To switch to the menu bar: slide \( \bigcirc \) the controller.
- To select **Options**: turn and press the controller.
- To select **Import Contacts**: turn and press the controller.

The contacts are called up.
### Saving a contact

Saved contacts are indicated in the phone book by different symbols (page 99).

- Call up the phone book (page 99).
- Search for and highlight a contact from the mobile phone (page 99).
- To select: slide the controller.
- To select **Save**: turn and press the controller. The contact has now been saved. The contact is identified by the symbol in the phone book.

Saved contacts are also displayed in the address book.

Saving or editing the contact data in the multimedia system does not change the contacts on the mobile phone. If automatic calling-up of phone contacts is activated, the multimedia system displays the copy with the changed data.

### Deleting a name

You can delete contacts that have been added, supplemented, saved or imported in the multimedia system.

If there are one or several phone numbers saved under the contact, the contact is deleted from the phone book and the address book.

If there are additional entries under the contact, such as a navigable destination, only the phone numbers are deleted. The contact is retained in the address book with the remaining entries.

- Call up the phone book (page 99).
- Search for and highlight a contact in the phone book (page 99).
- To select: slide the controller.
- To select **Delete**: turn and press the controller.
  A prompt appears asking whether the contact should be deleted.
- To select **Yes**: turn and press the controller. The phone number is deleted.

### Closing the phone book

- To select from the character bar: turn the controller and press to confirm.
- Press the button.

### Address book

#### Introduction

Always pay attention to traffic conditions. Familiarize yourself with the address book functions before beginning your journey.

You can use the multimedia system when the road and traffic conditions permit. You could otherwise become involved in an accident in which you or others could be injured.

The address book displays all the contacts from the various sources (mobile phone, memory card, USB device, the phone book of the multimedia system, navigation).

You can use the contacts to make telephone calls, navigate and to write messages.

If a mobile phone is connected to the multimedia system and automatic calling up is activated (page 106), the mobile phone’s contacts are displayed in the address book. If you disconnect the mobile phone from the multimedia system, these contacts are no longer displayed in the address book.

When you import, save, edit or add contacts, they will be saved in the multimedia system. These contacts will remain available even when you connect the multimedia system to a different mobile phone. You can view these contacts even without a mobile phone.

- The address book can store a total of 5000 contacts.
  - 2000 entries are reserved for permanently saved contacts
  - 3000 entries are reserved for contacts that you can load from the mobile phone

Before selling your vehicle, delete the contacts saved in the multimedia system using the reset function (page 42).
Calling up the address book

To call up the telephone menu: press the TEL button.
To switch to the menu bar: slide the controller.
To select Te1/®: press the controller.
To select Address Book: turn and press the controller.
To browse in the address book: turn the controller.

An address book entry can also include a picture. This is shown to the left of the address data. Address book entries with pictures can only be created by importing vCards (vcf files). Further information on importing vCards (page 107). The quality of the picture depends on the picture’s resolution.

Search for a contact

Using the character bar

Call up the address book (page 103).
To switch to the menu bar: slide the controller.
To select Search: turn and press the controller.
To select characters: turn the controller and press to confirm.

The first contact with the selected first character is highlighted in the address book. If there are similar contacts, the next different character is shown. For example, with contacts such as Jana and John, the beginnings of the names are identical. The next different character A and 0 are offered for selection.

Select the characters of the contact you are searching for one by one, pressing and confirming with the controller each time.
To end the search: select OK.
The contacts in the address book are displayed.
To select a contact: turn and press the controller.
To return to the character bar: press the button repeatedly until the character bar is displayed.

Further information about character entry (page 28).

Using the number keypad

You determine the first letter of the contact you are looking for with the first character you enter.
For example, to enter the letter C: press the number key briefly three times in succession.
The character appears the first time the key is pressed and shows all the available characters. It switches to the next character each time the key is pressed.

Using the touchpad

You determine the first letter of the contact you are looking for with the first character you enter.

Draw the letter on the touchpad surface.
The first contact with the selected first character is highlighted in the address book.
Further information on handwriting recognition on the touchpad (page 24).

Draw additional letters on the touchpad surface one after another.
To complete the search and return to the address book: press the touchpad.
To select and call the contact: glide up or down and press.

Adding a new contact

You can enter address data directly into the address book. If you store telephone numbers in the phone book of the multimedia system, these are also saved in the address book. If you store a navigation destination, the multimedia system creates an address book entry that includes the complete navigable address data.
Call up the address book (> page 103).
To switch to the menu bar: slide 6 the controller.
To select **New**: turn and press the controller.
The surname and first name input lines are displayed.
Enter characters using the controller (> page 28) or the number keypad, for example.
To save the surname and first name: select **OK**.
The details for the contact are displayed.
To add a desired entry (e.g. **Add E-Mail Address**): turn and press the controller.
Depending on the type of entry, the corresponding input menu appears.
Enter characters using the controller (> page 28) or the number keypad, for example.
To finish and save an entry: select **OK**.

### Adding information to a contact
A maximum of five telephone numbers can be saved for one contact.

- Call up the address book (> page 103).
- To select a contact: turn and press the controller.
The details for the contact are displayed.
- To add the desired entry (e.g. **Add E-Mail Address**): turn and press the controller.
  Depending on the type of entry, the corresponding input menu appears.
- Enter characters using the controller or the number keypad (> page 28), for example.
- To finish and save an entry: select **OK**.

### Starting route guidance to an address or geo-coordinates
If an address with a ZIP code is saved, the address can be used for route guidance. If the ZIP code cannot be assigned to an exact address, you can adjust the destination subsequently using the controller.

- Call up the address book (> page 103).
- To select a contact: turn and press the controller.
The details for the contact are displayed.
- To select the address or geo-coordinates: turn and press the controller.
The navigation menu is displayed.
- To select **Start Route Guidance**: slide 6 and press the controller.
The route to the destination address is calculated and route guidance starts.
Making a call

➤ Call up the address book (➤ page 103).
➤ To select a contact: turn and press the controller.
The details for the contact are displayed.
➤ To select a telephone number: turn and press the controller.
The number is dialed. Further information about the functions during a call (➤ page 96).

Sending text messages

➤ Call up the address book (➤ page 103).
➤ To select a contact: turn and press the controller.
The details for the contact are displayed.
➤ To highlight the telephone number: turn the controller.
➤ To select [Text]: slide ( )→ the controller.
➤ To select Send Text Message: turn and press the controller.
The entry fields for a text message are displayed (➤ page 114).
Observe the requirements for the message function (➤ page 111).

Sending an e-mail

➤ Call up the address book (➤ page 103).
➤ Select an entry: turn and press the controller.
The details for the contact are displayed.
➤ To select an e-mail address: turn and press the controller.
The entry fields for an e-mail are displayed (➤ page 115).
Observe the requirements for the message function (➤ page 111).

Displaying sub-entry information

➤ Call up the address book (➤ page 103).
➤ Select an entry: turn and press the controller.
The details for the contact are displayed.
➤ To highlight the desired entry: turn the controller.
➤ To select [Details]: turn and press the controller.
The display is shown in full.
➤ To close the detailed display: press the [ ] button.

Editing a contact

➤ Call up the address book (➤ page 103).
➤ To select a contact: turn and press the controller.
The details for the contact are displayed.
➤ To highlight the desired entry: turn the controller.
➤ To select [ ]: slide ( )→ the controller.
➤ To select Edit: turn and press the controller.
The entry field for the selected entry is displayed.
Further information about character entry (➤ page 28).

Changing the category of an entry

➤ Call up the address book (➤ page 103).
➤ Select an entry: turn and press the controller.
The details for the contact are displayed.
➤ To highlight the desired entry: turn the controller.
➤ To select [ ]: slide ( )→ the controller.
➤ To select Change Category: turn and press the controller.
➤ To select a category: turn the controller and press to confirm.
➤ Select Save.

Storing the phone number as a speed dial number

➤ Call up the address book (➤ page 103).
➤ Select an entry: turn and press the controller.
The details for the contact are displayed.
➤ To highlight the desired telephone number: turn the controller.
➤ To select [ ]: slide ( )→ the controller.
➤ To select Speed Dial: turn and press the controller.
To select **Assign Speed Dial Preset**: turn and press the controller.

To select a memory position for the speed dial: turn and press the controller. The phone number has been saved as a speed dial.

To select **Voice Tag**: turn and press the controller.

To select **Listen**: turn and press the controller. You hear the voice tag.

---

**Voice tags**

**Introduction**

You can enter voice tags via the Voice Control System (see the separate operating instructions). Once you have assigned a voice tag to an address book entry, you can call up this entry with a voice command and dial a phone number, for example. You can add one voice tag per address book entry.

**Adding a voice tag**

- Call up the address book (> page 103).
- Search for an address book entry with or without a voice tag (page 103).
- To select [Voice Tag]: slide on the controller.
- To select **Voice Tag**: turn and press the controller.
- To select **Add**: turn and press the controller. Subsequent operation is voice-controlled. The Voice Control System guides you through the dialogs.

**Deleting a voice tag**

- Call up the address book (> page 103).
- Search for an address book entry with a voice tag (> page 103).
- To select [Voice Tag]: slide on the controller.
- To select **Voice Tag**: turn and press the controller.
- To select **Delete**: turn and press the controller.
- To select **Yes**: turn and press the controller. The voice tag is deleted.

**Listening to a voice tag**

- Search for an address book entry with a voice tag (> page 103).
- To select [Voice Tag]: slide on the controller.

---

**Changing the display and sorting criteria for contacts**

- Call up the address book (> page 103).
- To switch to the menu bar: slide on the controller.
- To select **Options**: turn and press the controller.
- To select **Display and Sorting**: turn and press the controller. You have the following options:
  - **Last Name, First Name** (default setting) The contacts are sorted by surname and displayed with a comma.
  - **Last Name First Name** The contacts are sorted by surname and displayed without a comma.
  - **First Name Last Name** The contacts are sorted by first name and displayed without a comma.
- To select the required option: turn and press the controller. The contacts are sorted and displayed according to the selection.

**Automatically importing contacts from the phone**

Depending on the mobile phone used, you can set whether the contacts should be called up automatically after the mobile phone is connected to the multimedia system.

- Connect a mobile phone (> page 90).
- Call up the address book (> page 103).
- To switch to the menu bar: slide on the controller.
- To select **Options**: turn and press the controller.
- To select **Import Contacts Automatically**: turn and press the controller. You can allow or suppress the automatic download. If the function is deactiva-
Importing contacts

saving a contact

Saved contacts are indicated in the phone book by different symbols (page 99).

Call up the address book (page 103).

To select a contact: turn and press the controller.

The details for the contact are displayed.

To select Save: turn and press the controller.

The contact has now been saved.

If the saved address book entry contains a phone number, the entry is also displayed in the phone book.

Saving or editing the contact data in the multimedia system does not change the contacts on the mobile phone. If automatic downloading of phone contacts is activated, the multimedia system displays the copy with the changed data. To add additional data, such as additional phone numbers or e-mail addresses, select this contact. In this way, you avoid creating additional copies of the mobile phone entry.

deleting a name

Call up the address book (page 103).

Search for a contact (page 103).

To select : slide the controller.

To select Delete: turn and press the controller.

To select Yes: turn and press the controller.

The contact is deleted.

closing the address book

Press the button.

Importing contacts

information and requirements

Contacts can be imported as vCards (vcf files). A vCard is an electronic business card. A memory card, USB device or a Bluetooth® connection can be used for importing.

Up to 2000 entries can be imported into the address book. A message notifies you when the maximum number is reached. In order to be able to then import new contacts, you have to delete existing contacts (page 107).

<table>
<thead>
<tr>
<th>Source</th>
<th>Requirements</th>
</tr>
</thead>
<tbody>
<tr>
<td>Memory card</td>
<td>The SD card is inserted. It contains importable contact details.</td>
</tr>
<tr>
<td>USB device</td>
<td>The USB device is inserted into the USB port. It contains importable contact details.</td>
</tr>
<tr>
<td>Bluetooth® connection</td>
<td>If the sending of vCards is supported via Bluetooth®, vCards can be received on mobile phones or netbooks, for example. Bluetooth® must be activated in the multimedia system and on the respective device; see the manufacturer's operating instructions.</td>
</tr>
</tbody>
</table>

Importing from the memory card or USB device

Contacts imported from the memory card or from a USB device are identified by the symbol.

The following conditions must be fulfilled in order to import vCards:

- vCards (vcf files) may be located in the main directory or in folders. The multimedia system allows for a targeted selection of the corresponding directories.
- vCards must have the file extension ".vcf".

The multimedia system supports vCards in versions 2.1 and 3.0.
To switch to the menu bar in the telephone menu or the address book: slide the controller.

To select **Options**: turn and press the controller.

To select **Download Contacts**: turn and press the controller.
If the multimedia system is connected to a mobile phone, all connections are terminated. vCards can now be received by a device (PC, mobile phone) via Bluetooth®.

**External device**

- Start the data transfer; see the manufacturer’s operating instructions.
- The number of vCards received is displayed in the multimedia system.

**Multimedia system**

- To end reception: press the controller or the button.
- If a mobile phone was connected, the connection to the mobile phone is established again.

vCards received via Bluetooth® are identified by the symbol in the phone book.

If you switch to another main function, e.g. navigation, while receiving vCards, the reception of vCards will be terminated.

**Deleting imported contacts**

- To switch to the menu bar in the telephone menu or the address book: slide the controller.
- To select **Options**: turn and press the controller.
- To select **Delete Contacts**: turn and press the controller.
- Select one of the following options:
  - **Internal Contacts**
  - **Downloaded from Phone**
  - **Imported from Storage Device**
  - **Imported from BT Devices**
- Turn and press the controller.
- To select **Yes**: turn and press the controller.
- The contacts are deleted.

If automatic calling up of the contacts is deactivated (> page 106), the **Downloaded from Phone** option is available.
Call lists

Introduction

If your mobile phone supports the PBAP Bluetooth® profile, the call lists from the mobile phone are displayed in the multimedia system. If the mobile phone call lists cannot be displayed, the multimedia system generates its own call lists. These are not the same as the call lists in your mobile phone.

The Call Lists option is not available unless a mobile phone is connected to the multimedia system.

If the contact for an incoming call is not saved in the address book, you can use the call list to save the telephone number. You can save this telephone number as a new contact in the address book or add it to an existing contact (page 109).

If you connect a different mobile phone to the multimedia system, the call lists from the new mobile phone are displayed.

Opening the call list and selecting an entry

1. Date and time (if available)
2. Telephone number of the highlighted entry and symbols (if assigned)

- To call up the telephone menu: press the TEL button.
- To switch to the menu bar: slide the controller.
- To select Call Lists: turn and press the controller.
- To select Calls Received or Calls Dialed: turn and press the controller.
- To select Details: turn and press the controller.
- To highlight an entry: turn the controller.
- To make a call: press the controller.

Closing the call list

- To select: slide and press the controller.
- Or
- Press the button.

The list is closed.

Displaying details from a list entry

Abbreviated list entries can also be shown in full.

- To call up the telephone menu: press the TEL button.
- To switch to the menu bar: slide the controller.
- To select Call Lists: turn and press the controller.
- To select Calls Received or Calls Dialed: turn and press the controller.
- The relevant list is displayed.
- To highlight the desired entry: turn the controller.
- To select: slide the controller.
- To select Details: turn and press the controller.
- The details are displayed.
- To go back to the list: slide the controller repeatedly until the list is highlighted.

Saving telephone numbers

Adding new entries to the address book
Speed dial lists

Setting up

To call up the telephone menu: press the [TEL] button.
To call up the menu bar: slide ◎↓ the controller.
To select Call Lists: turn and press the controller.
To select Calls Received or Calls Dialed: turn and press the controller.
The relevant list is displayed.
To highlight the desired telephone number: turn the controller.
To select [ ]: slide ◎→ the controller.
To select Save: turn and press the controller.
The entry is written to the relevant list.
Select Continue.
The address book is displayed.
Search for the desired contact and highlight (>] page 103).
To save a telephone number: press the controller.
A maximum of five telephone numbers can be saved for one contact.
If five numbers are already stored for the contact you are searching for, a prompt will appear asking whether you wish to overwrite one of the existing numbers.
If you wish to overwrite one of the phone numbers:
To select Yes: turn and press the controller.
A list of the existing five phone numbers is displayed.
To select the phone number to be overwritten from the list: turn the controller and press to confirm.
The entry is overwritten with the new telephone number.
If you do not wish to overwrite any of the phone numbers:
To select No: turn and press the controller.
The process is canceled.

Adding information to an address book entry

To call up the telephone menu: press the [TEL] button.
To switch to the menu bar: slide ◎↓ the controller.
To select Call Lists: turn and press the controller.
To select Calls Received or Calls Dialed: turn and press the controller.
The relevant list is displayed.
To highlight the desired telephone number: turn the controller.
To select [ ]: slide ◎→ the controller.
To select Save: turn and press the controller.
Select Add to Contact.
Select a number category, e.g. Home.
Select a telephone category, e.g. Mobile Phone.
Select Continue.
The address book is displayed.
Search for the desired contact and highlight (>] page 103).
To save a telephone number: press the controller.
A maximum of five telephone numbers can be saved for one contact.
If five numbers are already stored for the contact you are searching for, a prompt will appear asking whether you wish to overwrite one of the existing numbers.
If you wish to overwrite one of the phone numbers:
To select Yes: turn and press the controller.
A list of the existing five phone numbers is displayed.
To select the phone number to be overwritten from the list: turn the controller and press to confirm.
The entry is overwritten with the new telephone number.
If you do not wish to overwrite any of the phone numbers:
To select No: turn and press the controller.
The process is canceled.

Speed dial lists

Setting up

To call up the telephone menu: press the [TEL] button.
To call up the menu bar: slide ◎↓ the controller.
To select Call Lists: turn and press the controller.
To select Speed Dial Preset List.
The speed dial list is displayed.
To highlight a memory position for the speed dial: turn the controller.
If you highlight an entry that already exists in the speed dial list, this is overwritten with the new entry.
To select [ ]: slide ◎→ the controller.
Select Assign Speed Dial Preset.
The phone book is displayed.
Messages (text messages and e-mails)

General notes

New messages are identified by the symbol in the display of the multimedia system and an audible signal. Once you have read all the messages, the symbol is no longer displayed. The multimedia system displays the 100 newest text messages and e-mails. The symbol is displayed when the mobile phone’s message memory is full. The symbol is no longer displayed if you delete messages.

Function restrictions

Text messages cannot be written while the vehicle is in motion.

Requirements

To use the message functions, the connected mobile phone must support the MAP Bluetooth® profile. When connecting the mobile phone, you may have to accept the prompt for the MAP Bluetooth® profile.

With some mobile phones, some settings still have to be made after connecting to the multimedia system (see the manufacturer’s operating instructions). The messages are then displayed the next time you connect to the multimedia system.

An e-mail account must be set up on the mobile phone for the e-mail function (see the manufacturer’s operating instructions).

To read and write e-mails in the multimedia system, the e-mail account first needs to be configured (page 112).

Some mobile phones with the MAP Bluetooth® profile:

- only show new text messages
- do not support the deleting or editing of text messages
- do not support the drafts folder for text messages
- do not support the sending of text messages
- do not support the e-mail function
- do not send messages when in a locked status

Not all mobile phones available on the market are equally suitable. Further information about settings and supported functions of Bluetooth®-capable mobile phones can be found on the Internet at http://www.mercedes-benz.com/connect.

You can also obtain more information by calling.
In the USA, you can get in touch with the Mercedes-Benz Customer Assistance Center on 1-800-FOR-MERcedes (1-800-367-6372).
In Canada, you can get in touch with the Customer Relations Center on 1-800-387-0100.

**Settings**

**Calling up the settings menu for messages**

- To call up the telephone menu: press the TEL button.
- To switch to the menu bar: slide the controller.
- To select the menu: turn and press the controller.
- To switch to the menu bar: slide the controller.
- To select Settings: turn and press the controller.

The text message settings and the available e-mail accounts of the connected mobile phone will be displayed.

**Configuring the text messages displayed**

- Call up the settings menu for messages (> page 112).
- To highlight Text Message: turn the controller.
- To select the menu: slide the controller.

A menu with the following options is shown:

- **All Messages**
  All the messages are displayed.

- **New Messages**
  Only the messages that are new on the mobile phone are displayed.

- **Off**
  The messages are not displayed automatically. You can display the 100 newest text messages from the mobile phone using the Download option in the message menu.

- To select the required option: turn and press the controller.

**Configuring an e-mail account**

- Call up the settings menu for messages (> page 112).
- To select an e-mail account: turn and press the controller.

The e-mail account is now configured. E-mails can now be received and sent in the multimedia system.

**Deactivating the e-mail function**

- Call up the settings menu for messages (> page 112).
- To select E-Mail Off: turn and press the controller.

E-mail reception is deactivated.

**Changing the displayed name of the e-mail account**

- Call up the settings menu for messages (> page 112).
- To highlight an e-mail account: turn the controller.
To select \( \text{Own E-Mail Address} \): turn and press the controller. The input menu for entering your own e-mail address is displayed.

**Downloading messages manually**

- To call up the telephone menu: press the \( \text{TEL} \) button.
- To switch to the menu bar: slide \( \uparrow\downarrow \) the controller.
- To select \( \text{Own E-Mail Address} \): turn and press the controller. The message menu is displayed.
- To call up the telephone menu: press the \( \text{TEL} \) button.
- To switch to the menu bar: slide \( \uparrow\downarrow \) the controller.
- To select \( \text{Download} \): turn and press the controller.

**Downloading text messages and e-mails from the phone**

- Select \( \text{From the Phone} \).
  The messages are downloaded. If you have selected \( \text{Automatic Download} \) in the e-mail settings, manual downloading is not possible.

**Updating from the e-mail server by the mobile phone**

- Select \( \text{From the E-Mail Server} \).
  The e-mails in the mobile phone are updated. This function is not supported by all mobile phones.

**Reading messages**

**In the message menu**

The message menu contains all the unread text messages and e-mails. If the corresponding folder is called up, the messages are displayed sorted by text messages and e-mails.

- To call up the telephone menu: press the \( \text{TEL} \) button.
- To switch to the menu bar: slide \( \uparrow\downarrow \) the controller.
- To select \( \text{Export} \): turn and press the controller. The message menu is displayed with the unread messages.
- To select the message: turn and press the controller. The message text is displayed.
- To close the message text: press the \( \text{ESC} \) button.

If you want to read messages that have already been read again, you have to call up the corresponding message folder (page 113).

**In the message folder**

- To call up the telephone menu: press the \( \text{TEL} \) button.
- To switch to the menu bar: slide \( \uparrow\downarrow \) the controller.
- To select \( \text{Folder} \): turn and press the controller.
- To select the desired folder in \( \text{Text Message} \) or \( \text{E-Mail} \) category: turn and press the controller. The selected folder is displayed.
- To select the message: turn and press the controller. The message is displayed.
To scroll through the message or select phone numbers in the text: turn the controller. The display scrolls up or down line by line, or skips to the next or previous telephone number and automatically highlights it.

To close the message text: press the button.

The following sub-folders can be selected for text messages and e-mails:

- **Inbox**
  This folder contains all the incoming messages.

- **Outbox**
  This folder contains all the outgoing messages.

- **Drafts**
  This folder contains all the messages that you have saved as a draft.

Folders cannot be selected if they are empty. Depending on the mobile phone used, the subfolder function may be available.

Read-aloud function for messages

To start the read-aloud function: press the controller when the message is displayed.

To select Read Aloud: turn and press the controller. The multimedia system reads the message aloud.

To cancel the read-aloud function: press the button.

or

Press the controller, select Cancel Read Aloud Function and press the controller again.

You can set the language (page 40) and the speed (page 36) of the read-aloud function.

Displaying details and phone numbers

The multimedia system can also show a shortened sender display in full.

To call up the telephone menu: press the button.

To switch to the menu bar: slide the controller.

To select Folder: turn and press the controller.

To select Text Message or E-Mail: turn and press the controller.

To highlight the desired message: turn the controller.

To select Details: turn and press the controller.

The detailed view appears.

To close the detailed display: slide the controller.

Writing text messages

Writing a new text message

Observe the requirements for the message function (page 111).

To call up the telephone menu: press the button.

To switch to the menu bar: slide the controller.

To select New: turn and press the controller.

To select Text Message: turn and press the controller.

To select Details: turn and press the controller.

The text message input menu is displayed.

To: input line is selected.

Entering a recipient

Enter characters using the controller or the number keypad (page 28).
To enter a phone number from the phone book: select the symbol. The contacts from the address book which have a phone number are displayed.

Search for and select an entry (page 99). The number is copied to the recipient line.

**Entering text and sending text messages**

- To select an input line for text: select in the character bar.
- Enter characters.
  The multimedia system contains templates which you can use to compile your messages (page 116).
- To send the text message: select OK.

**Answering a text message**

Observe the requirements for the message function (page 111).

- Display the message (page 113).
- Press the controller.
- To select : turn and press the controller. The text message input menu is displayed. The addressee's details are automatically filled in using the details in the original message.

**Writing e-mails**

**Writing a new e-mail**

Observe the requirements for the message function (page 111).

- To call up the telephone menu: press the button.
- To switch to the menu bar: slide the controller.
- To select : turn and press the controller. The message menu is displayed.

To switch to the menu bar: slide the controller.
- To select : turn and press the controller.
- To select E-Mail: turn and press the controller. The e-mail input menu appears. The To: input line is selected.

**Entering a recipient**

- Enter characters using the controller or the number keypad (page 28).
- To insert an e-mail address from the address book: select the symbol. The contacts from the address book which have an e-mail address are displayed.
- Search for and select an entry (page 99). The e-mail address is copied to the addressee line.

**Entering the subject**

- To select the Subject: input line: select in the character bar.
- Enter characters.

**Entering text and sending e-mails**

- To select an input line for text: select in the character bar.
- Enter characters.
  The multimedia system contains templates which you can use to compile your messages (page 116).
- To send the e-mail: select OK.

**Answering an e-mail**

Observe the requirements for the message function (page 111).

- Display the message (page 113).
- To call up a menu: press the controller.
- To select : turn and press the controller. The e-mail input menu appears. The addressee's details are automatically filled in using the details in the original message.

When replying to an e-mail, you can also select Reply to All instead of Reply. In this case, the reply is sent not just to the sender but to all those who received the original message.
Forwarding an e-mail

Observe the requirements for the message function (page 111).
- Display the message (page 113).
- To call up a menu: press the controller.
- To select **Forward**: turn and press the controller.
The input menu appears. The subject line is automatically filled in with the same details as those in the original message.

Text templates

Using text templates

- Select the input line for a text message (page 114) or e-mail (page 115).
- To select text templates 1 in the character bar: turn and press the controller.
The text templates are displayed.
- To select and insert a text template: turn and press the controller.
The text template is inserted into the text message or e-mail.

Editing text templates

- Select the input line for a text message (page 114) or e-mail (page 115).
- To select text templates 1 in the character bar: turn and press the controller.
The text templates are displayed.
- To select **Edit**: turn and press the controller.
The text template is displayed in an input line.
- Enter characters using the controller or the number keypad (page 28).
- To adopt changes to the text template, select 1: turn and press the controller.
- Select **Yes**.
The text template has been changed.

Calling a text message sender

- Display the message (page 113).
- To call up a menu: press the controller.
- To select **Call Sender**: turn and press the controller.
The call is made.

Using a phone number in the text

Numbers in text messages that are highlighted can be used.
- To highlight and select a usable phone number while the message is displayed: turn and press the controller.
- To select **Use**: turn and press the controller.
- To select **Call**: turn and press the controller.
The call is made.

- It is possible that a highlighted numerical sequence may not contain a telephone number.

Storing sender as a new contact

Storing the sender of a text message

- To call up the menu when a text message is displayed: press the controller.
- To select **Save Number**: turn and press the controller.
Select New Entry.

or

Select Add to Contact.

Select a number category, e.g. Home.

Select a telephone category, e.g. Mobile Phone.

Select Continue.

The input line for the name of the new contact is displayed. The input line for the telephone number is filled in automatically.

Enter characters using the controller (page 28) or the number keypad.

To finish the entry: select OK.

The new contact has been created.

Saving the sender of an e-mail

To call up the menu when an e-mail is displayed: press the controller.

To select Save Sender’s E-Mail Address: turn and press the controller.

The input line for the name of the new contact is displayed. The input line for the e-mail address is filled in automatically.

Enter characters using the controller or the number keypad (page 28).

To finish the entry: select OK.

The new contact has been created.

Deleting messages

Call up the message folder (page 113).

To select the message: turn and press the controller.

To select [ ]: slide the controller.

To select Delete: turn and press the controller.

To select Yes: turn and press the controller.

The message is deleted from the multimedia system and the mobile phone.

This delete function is not supported by all mobile phones. The Delete failed message then appears.

Dictation function

Requirements

To use the dictation function, the connected mobile phone must support the MAP Bluetooth® profile. When connecting the mobile phone, you may have to accept the prompt for the MAP Bluetooth® profile.

With some mobile phones, some settings still have to be made after connecting to the multimedia system (see the manufacturer’s operating instructions).

An e-mail account must be set up on the mobile phone for the e-mail function (see the manufacturer’s operating instructions).

To read and write e-mails in the multimedia system, the e-mail account first needs to be configured (page 112).

Some mobile phones with the MAP Bluetooth® profile:

- do not support the deleting or editing of text messages
- do not support the drafts folder for text messages
- do not support the sending of text messages
- do not support the e-mail function
- do not send messages when in a locked status

The availability of the dictation function is country-dependent.

Calling up text messages or e-mails in the message menu

To call up the telephone menu: press the TEL button.

To switch to the menu bar: slide the controller.

To select : turn and press the controller.

To switch to the menu bar: slide the controller.

To select New: turn and press the controller.

To select Text Message or E-Mail: turn and press the controller.

The input menu for the message is displayed.
Calling up and using the dictation function

- Select the microphone. The app for the dictation function is loaded.
  If there was no prior Internet connection, a connection is now established.
- To start the dictation function: press the controller.
- Say your message. The dictation ends automatically after you have finished speaking.
  After the spoken message has been processed, it is shown as text on the display.
- To select words: turn and press the controller.
- In the correction menu, you can:
  - adjust capitalization of words (if supported by the character set)
  - add words
  - delete words
  - replace the dictated message with a new one
- To exit the menu: select Done.

Send message

The dictated text is displayed in the message input window.
- Enter the telephone number or e-mail address into the addressee line.
- To send the message: select OK.

Apple CarPlay™

Introduction

iPhone® functions can be used via the multimedia system using Apple CarPlay™. Apple CarPlay™ can be operated using the controller or Siri® voice-operated control system. Whether selected buttons are supported in the vehicle depends on the iOS version of the mobile phone and the apps available. You will find an overview of the multimedia system's control panel and available buttons here (>
page 18).
To activate voice-operated control, press and hold the button on the multifunction steering wheel (> page 98). Apple CarPlay™ is only available for Apple® mobile phones (see the manufacturer's operating instructions). The availability of Apple CarPlay™ may vary by country and depending on vehicle equipment. During Apple CarPlay™ use, various multimedia system functions, such as navigation, are not available.
The provider is responsible for its application and related services and content.

Requirements

- Apple CarPlay™ is available from the iPhone® 5. Mercedes-Benz recommends that you use the latest operating system on the iPhone®.
- You require a connector cable for the iPhone®.
- The full range of functions for Apple CarPlay™ is only possible when the Apple CarPlay™-capable mobile phone is connected to the Internet.

Connecting the iPhone® with the multimedia system

In order to be able to use Apple CarPlay™, a connection must be established between the iPhone® and the multimedia system.
- Connect the iPhone® via a connection cable to the USB port . The first time you connect an Apple CarPlay™-capable mobile phone to the multimedia system or switch between Apple CarPlay™-capable mobile phones, a prompt appears asking whether you want future activation to be automatic or manual.

Activating Apple CarPlay™

Automatic activation

- To select Auto: press the controller. Apple CarPlay™ will start automatically each time a connection has been established between the iPhone® and the multimedia system.

Manual activation
To call up the telephone menu: press the \texttt{TEL} button.
To show the main function bar: slide \textcircled{1} the controller.
To select \texttt{Tel/®}: turn and press the controller.
Select \texttt{Apple CarPlay}. Apple CarPlay™ starts.

Depending on the operating status, not all of the steps may be necessary. A message to start Apple CarPlay™ appears on the display. Confirm this.

Changing the activation type

When the mobile phone is disconnected from the multimedia system, the activation mode can be changed.
To call up the telephone menu: press the \texttt{TEL} button.
To display the main function bar: slide \textcircled{1} the controller.
To select \texttt{Tel/®}: turn and press the controller.
Select \texttt{Apple CarPlay}.
To show the menu bar: slide \textcircled{2} the controller.
To select Options: turn and press the controller.
Deactivate \texttt{Start Apple CarPlay Automatically} or activate \texttt{Start Apple CarPlay Automatically}.

Canceling Apple CarPlay™

Mercedes-Benz recommends that you only cancel Apple CarPlay™ when your vehicle is stationary.
Remove the connection cable from the USB port \texttt{USB}. The \texttt{No Apple CarPlay Device Connected Please ensure that your device is connected to the correct USB port} message appears.

Transmitted vehicle data

When using Apple CarPlay™, specific vehicle data are transmitted to the mobile phone. This makes it possible to use selected mobile phone services efficiently. The mobile phone does not have active access to vehicle data.
The following system information is transmitted:
- Vehicle model
- Vehicle model year
- Multimedia system software version
These data are transmitted in order to optimize communication between the vehicle and mobile phone.
A random vehicle code is generated for this purpose and in order to assign multiple vehicles to the mobile phone.
This code is not related to the vehicle identification number (VIN) and is deleted if the multimedia system is reset (\textgreater page 42).
The following driving status data is transmitted:
- Gear position engaged
- Difference between parked, stationary, coasting and driving
- Instrument cluster day/night mode
These data are transmitted in order to adapt the content displayed to the driving situation.
The following position data is transmitted:
- GPS coordinates
- Speed
- Compass direction
- Acceleration direction
- Gyroscopic effects
These data are transmitted only when navigation is active in order to improve navigation (e.g. when driving through a tunnel).
If you do not wish to have your vehicle data transmitted, you can deactivate automatic starting of Apple CarPlay™ (\textgreater page 119) and briefly terminate the mobile phone’s USB connection to the vehicle.

Android Auto™

Introduction

Functions on mobile phones with the Android™ operating system can be used with Android Auto™:
- Android Auto™-capable apps from the mobile phone are shown in the multimedia system.
- Audio content from the mobile phone is played back in the multimedia system.
Only one mobile phone at a time can be connected to the multimedia system via Android Auto™.

Various multimedia system functions such as the navigation system are not available while using Android Auto™.

The availability of Android Auto™ and Android Auto™ apps may vary from country to country and depending on the equipment in the vehicle. The provider is responsible for its application and related services and content.

Connecting a mobile phone via Android Auto™

Requirements:
- For safety reasons, the first time Android Auto™ is activated on the multimedia system, the vehicle must be stationary.
- The mobile phone supports Android Auto™ from Android™ 5.0.
- The Android Auto™ app is installed on the mobile phone.
- In order to use the telephone functions, a mobile phone needs to be connected with the multimedia system via Bluetooth®.
- The full range of functions for Android Auto™ is only possible with an Internet connection.
- The mobile phone is connected to the USB port on the multimedia system via a USB cable.

The multimedia system automatically establishes a connection to the mobile phone via Bluetooth®. If this is unsuccessful, an error message will appear. In this case, you should connect the mobile phone manually via Bluetooth® (> page 90).

Starting Android Auto™

Multimedia system
- To call up the telephone menu: press the TEL button.
- To show the main function bar: slide the controller.
- To select Te1/: turn and press the controller.
- To select Android Auto: turn and press the controller.
- To switch to the menu bar: slide the controller.
- To select Options: turn and press the controller.
- To select Start Android Auto Automatically: turn and press the controller.
- Allow automatic connection.

Android Auto™ starts automatically as soon as the mobile phone is connected to the USB port of the multimedia system.

Changing the sound settings

If Android Auto™ is active, you can change the sound settings in the radio menu.
- To call up the radio menu: press the RADIO button.
- To show the main function bar: slide the controller.
- To select Radio: turn and press the controller.
- To switch to the menu bar: slide the controller.
- To select : turn and press the controller. Change the sound settings.

Activating voice control

If Android Auto™ is active, you can start the mobile phone’s voice control system.
- Press and hold the button on the multifunction steering wheel. Depending on the mobile phone a tone sounds.

### Ending Android Auto™

Mercedes-Benz recommends that you cancel Android Auto™ only when the vehicle is stationary.

- Terminate the USB connection between the mobile phone and the multimedia system. The **No Android Auto Device Connected** message appears in the multifunction display.

### Transmitted vehicle data

When using Android Auto™, specific vehicle data are transmitted to the mobile phone. This makes it possible to use selected mobile phone services efficiently. The mobile phone does not have active access to vehicle data.

The following system information is transmitted:

- Vehicle model
- Vehicle model year
- Multimedia system software version

These data are transmitted in order to optimize communication between the vehicle and mobile phone.

A random vehicle code is generated for this purpose and in order to assign multiple vehicles to the mobile phone.

This code is not related to the vehicle identification number (VIN) and is deleted if the multimedia system is reset (page 42).

The following driving status data is transmitted:

- Gear position engaged
- Difference between parked, stationary, coasting and driving
- Instrument cluster day/night mode

These data are transmitted in order to adapt the content displayed to the driving situation.

The following position data is transmitted:

- GPS coordinates
- Speed
- Compass direction

These data are transmitted only when navigation is active in order to improve navigation (e.g. when driving through a tunnel).

If you do not wish to have your vehicle data transmitted, you can deactivate automatic starting of Android Auto™ (page 120) and briefly terminate the mobile phone’s USB connection to the vehicle.
Your multimedia system equipment

These operating instructions describe all the standard and optional equipment of your multimedia system, as available at the time of going to press. Country-specific differences are possible. Bear in mind that your vehicle may not feature all functions described here. This also applies to safety-relevant systems and functions. Read the information on qualified specialist workshops in the vehicle Operator’s Manual.

Important safety notes

⚠️ WARNING
If you operate information systems and communication equipment integrated in the vehicle while driving, you will be distracted from traffic conditions. You could also lose control of the vehicle. There is a risk of an accident.

Only operate the equipment when the traffic situation permits. If you are not sure that this is possible, park the vehicle paying attention to traffic conditions and operate the equipment when the vehicle is stationary.

You must observe the legal requirements for the country in which you are driving when operating the system.

General notes

Connection difficulties while the vehicle is in motion

The connection may be lost if:

- the mobile phone network coverage is insufficient
- the vehicle has moved into a mobile phone cell with no free channels
- the SIM card used is not compatible with the network available

Function restrictions (Canada)

You will not be able to use the Mercedes-Benz Apps and Internet connection, or will no longer be able to use them, or may have to wait before using them, in the following situations:

- if your mobile phone is switched off
- if your mobile phone has not been enabled for Internet access
- if the Bluetooth® function is switched off on the multimedia system and the desired mobile phone is supposed to be connected via Bluetooth®
- if the Bluetooth® function is switched off on the mobile phone and the phone is supposed to be connected via Bluetooth®
- if either the mobile phone network or the mobile phone does not allow simultaneous use of a phone and an Internet connection
- if the mobile phone has not been enabled for Internet access via Bluetooth®

The driver is not permitted to call up websites while driving and use of the Mercedes-Benz Apps is restricted.

ℹ️ It is possible that you may not be able to receive calls when an Internet connection is active. This depends on the mobile phone and the mobile phone network used.

Conditions for access

USA: to use Mercedes-Benz Apps and Internet access, mbrace must be activated and operational. Furthermore, mbrace must be activated for Mercedes-Benz Apps and Internet access. Take note of the connection priorities. An emergency call has the highest priority. When a service call, e.g. a breakdown service call or the MB Info Call, is active, an emergency call can still be initiated. A service call, on the other hand, has priority over a current Internet connection. Therefore, you cannot establish an Internet connection during a service call.

Canada: a mobile phone must be connected via Bluetooth® (page 90) with the multimedia system. Furthermore, you need a valid mobile service contract with a data option, which is used to calculate the associated connection costs.
Conditions for a Bluetooth® connection:
- The mobile phone supports at least one of the Bluetooth® profiles DUN (Dial-Up Networking) or PAN (Personal Area Network).
  The Bluetooth® profiles DUN and PAN enable the Internet connection of the mobile phone to be made available to the system.
The terms of use are shown when the system is used for the first time and then once a year thereafter. Only read and accept the terms of use when the vehicle is stationary.
The driver is not permitted to call up websites while driving and use of the Mercedes-Benz Apps is restricted.

Setting up an Internet connection (Canada)

Procedure and general information

USA: to use Mercedes-Benz Apps and Internet access, mbrace must be activated and operational. Furthermore, mbrace must be activated for Mercedes-Benz Apps and Internet access. No further settings are required.

Canada: in order to set up a mobile phone for Internet access, your mobile phone must be connected via Bluetooth® (page 90) to the multimedia system. If you are using Internet access for the first time, you must enable the connected mobile phone for Internet access (page 123). If the connected mobile phone supports the Bluetooth® PAN profile, Internet access is set up. You can use the Internet functions.

If the connected mobile phone does not support the named Bluetooth® profile, predefined (page 123) or personalized access data (page 124) must be set.

Enabling the mobile phone for Internet access

- To call up the telephone menu: press the TEL button.
- To switch to the main function bar: slide the controller.
- To select Te1: press the controller.
- To select Internet: turn and press the controller. The menu with the Internet functions is displayed.
- To switch to the menu bar: slide the controller.
- To select Settings: turn and press the controller.
- To select Configure Internet Settings: turn and press the controller.
- To select Search for Bluetooth Phone: turn and press the controller.
  Mobile phones are displayed that:
  - are connected to the multimedia system
  - fulfill the conditions for the Internet functions
  - have not yet been set up for the Internet function

Setting access data of the mobile phone network provider

Selecting the predefined access data of the mobile phone network provider

- To select Predefined Settings: turn and press the controller.
  A list of countries appears.
- To select Confirm Settings: turn and press the controller.
  If the data is not correct, you can edit the settings (page 125).

If the mobile phone network provider provides multiple access data options, the relevant access data still has to be selected. This depends on the data package used, for example. The access data for the mobile phone network provider is selected once for the mobile phone connected and is loaded again each time the
mobile phone is connected. Establishing a connection (page 125).
You must set the access data of the mobile phone network provider who provides the SIM card and the associated data package (access settings) for the connected mobile phone. The access data remains the same when you are in a different country (roaming). The access data of another network is not selected.

**Manually setting the access data of the mobile phone network provider**

- To select Manual Settings: turn and press the controller.
- An overview of the provider settings appears.
- To select Confirm Settings: turn and press the controller.

The access data for the mobile phone network provider is selected once for the mobile phone connected and is loaded again each time the mobile phone is connected.

You must set the access data of the mobile phone network provider who provides the SIM card and the associated data package (access settings) for the connected mobile phone. The access data remains the same when you are in a different country (roaming). The access data of another network is not selected.

**Setting access data**

Set the access data in accordance with your data package. You can contact your mobile phone network provider to obtain the precise access data.

**Explanation of the access data**

<table>
<thead>
<tr>
<th>Input field</th>
<th>Meaning</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Phone Number:</strong></td>
<td>Access number for establishing the connection. The access number depends on the mobile phone used. For GSM/UMTS mobile phones, <em>99</em>**1# is used as a standard.</td>
</tr>
<tr>
<td><strong>Access Point:</strong></td>
<td>APN network access point (Access Point Name). You can obtain this information from your mobile phone network provider. Entry is not necessary for all mobile phone network providers and mobile phones.</td>
</tr>
<tr>
<td><strong>PDP Type:</strong></td>
<td>Internet protocol used. You can obtain this information from your mobile phone network provider.</td>
</tr>
<tr>
<td><strong>User ID:</strong></td>
<td>The user identification can be obtained from your mobile phone network provider. Entry is not necessary for all mobile phone network providers.</td>
</tr>
<tr>
<td><strong>Password:</strong></td>
<td>The password can be obtained from your mobile phone network provider. Entry is not necessary for all mobile phone network providers.</td>
</tr>
<tr>
<td><strong>Auto DNS:</strong></td>
<td>Automatic allocation of DNS servers is activated. If the function is deactivated, the DNS server addresses must be entered manually. DNS (Domain Name Service).</td>
</tr>
<tr>
<td><strong>DNS1:</strong> <strong>DNS2:</strong></td>
<td>Fields for entering the DNS server addresses manually. The address can be obtained from your mobile phone network provider.</td>
</tr>
</tbody>
</table>
Managing existing access data

Calling up the device list

▶ To call up the telephone menu: press the TEL button.
▶ To switch to the main function bar: slide the controller.
▶ To select Tel/®: press the controller.
▶ To select Internet: turn and press the controller.
The menu with the Internet functions is displayed.
▶ To switch to the menu bar: slide the controller.
▶ To select Settings: turn and press the controller.
▶ To select Configure Internet Settings: turn and press the controller.
The device list is displayed.

Editing the access data

The mobile phone must be connected with the system for the access data to be changed.
When the Internet connection is active, you cannot edit or delete the access data of the currently set mobile phone network provider.
▶ Call up the device list (page 125).
▶ To highlight the desired mobile phone in the device list: turn the controller.
▶ To select Settings: slide the controller.
▶ To select Change Configuration: turn and press the controller.
▶ Select Predefined Settings or Manual Settings.
The provider settings are displayed.
In order to edit the access data of the mobile phone network provider you have two options:
- Option 1: select the predefined access data of the mobile phone network provider (page 123).
- Option 2: manually set the access data of the mobile phone network provider (page 124).

Canceling Internet access permission for a mobile phone

▶ Call up the device list (page 125).
▶ To highlight the desired mobile phone in the device list: turn the controller.
▶ To select Phone: slide the controller.
▶ To select Delete Configuration: turn and press the controller.
A prompt appears asking whether you wish to delete the Internet configuration.
▶ To select Yes: turn and press the controller.
The Internet access permission for the mobile phone is now canceled. The mobile phone can now no longer be used by the system for Internet functions.

Establishing/ending the connection

Establishing the connection

Read the conditions for establishing a connection (page 122).
A connection can be established, for example by:
- entering a web address
- calling up a Mercedes-Benz App
- calling up a favorite

Ending the connection

▶ Press Cancel in the connections window.

Connection status

Display of existing connection and signal strength of the mobile phone network
In most cases, the current connection status is then shown in the status bar when you switch to another main function.
Detailed connection status

- To call up the telephone menu: press the [TEL] button.
- To switch to the main function bar: slide [.Array] the controller.
- To select [TEl/®]: press the controller.
- To select [Internet]: turn and press the controller.
  The menu with the Internet functions is displayed.
- To switch to the menu bar: slide [Array] the controller.
- To select [Settings]: turn and press the controller.
- To select [Connection Status]: turn and press the controller.
  The following information is displayed:
  - the volume of transferred data
  - connection status
  - the device name of the mobile phone
  - name of provider

Ending the connection

USA: you cannot cancel the connection yourself. The Internet connection is automatically terminated if the system does not recognize any user input within a five-minute time period.

Canada:
- To call up the telephone menu: press the [TEL] button.
- To switch to the main function bar: slide [Array] the controller.
- To select [TEl/®]: press the controller.
- To select [Internet]: turn and press the controller.
  The menu with the Internet functions is displayed.
- To switch to the menu bar: slide [Array] the controller.
- To select : turn and press the controller.

If the mobile phone Internet connection is canceled, the multimedia system tries to reconnect. You should therefore always end the connection in the multimedia system.

Mercedes-Benz Apps

General notes

To be able to use Mercedes-Benz Apps, you have to register and confirm the terms and conditions.

Calling up Mercedes-Benz Apps

- To call up the telephone menu: press the [TEL] button.
- To switch to the main function bar: slide [Array] the controller.
- To select [TEl/®]: press the controller.
- To select [Internet]: turn and press the controller.
- To select [Mercedes-Benz Apps]: turn and press the controller.
- To call up the app: turn and press the controller.

You can find further Mercedes-Benz Apps and information under:
http://apps.mercedes-benz.com/apps/

Voice-operated control of Mercedes-Benz Apps

The following apps can be operated using the voice-operated control system:
- Weather
- Online search
- TuneIn Radio
- Call up a Mercedes-Benz app (page 126).
- To use voice-operated control: select [Array].
- Say the question or prompt.

The voice-operated control system is not available in all countries.
### Web browser

#### Calling up a website

**Function restrictions**

Internet pages cannot be shown while the vehicle is in motion.

**Entering a web address**

- To call up the telephone menu: press the \[TEL\] button.
- To switch to the main function bar: slide \[\] the controller.
- To select Te1/\([\)\]: press the controller.
- To select Internet: turn and press the controller.
  - The menu with the Internet functions is displayed.
- To select www: turn and press the controller.
  - An input menu for the web address is displayed.
- Enter characters using the controller or the number keypad.
- To finish entry and call up a website: select \[OK\].

**Selecting a web address from the list**

- When the character bar is displayed, slide \[\] the controller.
- To select the desired web address: turn and press the controller.
  - The web address can still be changed as desired.
- To call up a website: select \[OK\].
  - The website is called up.

### Navigating the website

<table>
<thead>
<tr>
<th>Step</th>
<th>Result</th>
</tr>
</thead>
<tbody>
<tr>
<td>➤ Turn the controller.</td>
<td>Navigates from one selectable item (e.g. link, text field or menu) to the next and highlights the respective element on the website.</td>
</tr>
<tr>
<td>Sliding the controller:</td>
<td>Moves the pointer on the page.</td>
</tr>
<tr>
<td>➤ Left or right []</td>
<td></td>
</tr>
<tr>
<td>➤ Up or down []</td>
<td></td>
</tr>
<tr>
<td>➤ Diagonally []</td>
<td></td>
</tr>
<tr>
<td>➤ Press the controller.</td>
<td>Opens the selected item.</td>
</tr>
<tr>
<td>➤ Press [].</td>
<td>Calls up the menu.</td>
</tr>
</tbody>
</table>

### Menu functions

1. Closes the browser
2. Back or forwards
3. Updates or cancels
4. URL entry
5. Favorites
6. Options

- To show the menu: press the \[\] button.
- To call up the Options menu: select \[\] by turning and pressing the controller.
- To close the website: select \[\].
- To call up the previous website: select \[\].
- To call up the next website: select \[\].
To refresh the website: select ø.
The website is refreshed. This procedure may take some time.

While the website is loading, a cross appears in the menu. This can be used to cancel the loading procedure.

To enter a URL: select g.
Enter a web address (URL) (> page 127).

Favorites: select ★.
The Favorites menu appears (> page 129).

Options menu

Adding to bookmarks

Adds the current website to the favorites. The website can then be called up using the menu. You can store up to 20 favorites in the menu.

To show the menu: press the ➟ button.
To select [ ]: turn and press the controller.
Select Add to Bookmarks.
The The page has been added to your bookmarks. message appears.

Current URL

To show the menu: press the ➟ button.
To select [ ]: turn and press the controller.
Select Current URL.
The URL appears.

Zoom

You can use this function to enlarge web pages.

To show the menu: press the ➟ button.
To select [ ]: turn and press the controller.
A menu appears. The • dot indicates the current setting.
Select Zoom.
To navigate on the web page: slide ←○→, ↑↓ or ←→ the controller.
To zoom in on the web page: turn the controller.

Jumping from link to link

You can use this function to skip from one link to the next on a website.

To show the menu: press the ➟ button.
To select [ ]: turn and press the controller.
A menu appears. The • dot indicates the current setting.
Select Jump From Link To Link.
If a website has been called up and the controller is turned, the cursor jumps from link to link.

Directional scrolling

You can use this function to scroll up and down on the web page.

To show the menu: press the ➟ button.
To select [ ]: turn and press the controller.
A menu appears. The • dot indicates the current setting.
Select Directional Scrolling.
If a website has been called up and the controller is turned, the cursor moves up or down depending on the direction of the turn.

Settings

Overview

To show the menu: press the ➟ button.
To select [ ]: turn and press the controller.
A menu appears.
Select Settings.

You can activate or deactivate the following settings:

- Download Images Automatically
  It may take some time to download the contents of websites that contain a large amount of images. Therefore, it may be useful to deactivate this option.

- Block Pop-Ups
  Pop-ups are windows (usually with advertisements) which are displayed automatically when you call up a website. You can block these displays.

- Activate Javascript
  Javascript makes it possible to display and interact with dynamic content on the website.

- Allow Cookies
  Some websites save information in small text files (cookies) on your system. You can determine whether cookies may be stored.

- Enable Internet Audio
You can switch the browser's audio playback on or off here.

- **Hide Scroll Bars**
  You can show or hide the scroll bar here.
- **Show Link Target**
  You can display the link's URL here.
- **Character Size**
  You can select the font size which is used when displaying the website.
- **Character Code**
  You can select a different character set here, e.g. if the characters of a website appear distorted.

### Changing settings

- To select the desired setting: turn and press the controller.
  Switch the setting on  ✔  or off  ❌.

### Changing the character size or character code

- Select **Character Size** or **Character Code**.
- To select the setting you require: turn and press the controller.

⚠ If you change the settings, the websites may not be displayed correctly.

### Deleting private data

- Press the **TEL** button.
- To switch to the main function bar: slide  ⬃  the controller.
- To select **Tel/®**: press the controller.
- To select **Internet**: turn and press the controller.
- To switch to the menu bar: slide  ⬃  the controller.
- To select **Settings**: slide  ⬃  , turn and press the controller.
  A menu appears.
- To select **Delete Private Data**: turn and press the controller.
- To select the setting you require: turn and press the controller.
  or
- Select **Delete All Data On Exit**.
  Switch the setting on  ✔  or off  ❌.

<table>
<thead>
<tr>
<th>Option</th>
<th>Function</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>All</strong></td>
<td>Deletes all personal data.</td>
</tr>
<tr>
<td><strong>Cache</strong></td>
<td>Deletes data in the cache.</td>
</tr>
<tr>
<td><strong>Cookies</strong></td>
<td>Deletes cookies that are created by websites which you have called up.</td>
</tr>
<tr>
<td><strong>URL History</strong></td>
<td>Deletes all websites visited (path).</td>
</tr>
<tr>
<td>✔ <strong>Delete All Data On Exit</strong></td>
<td>If this function is activated ✔, all personal data is deleted when you exit the Internet browser.</td>
</tr>
</tbody>
</table>

### Favorites

#### Introduction

Favorites are frequently visited websites.

#### Creating favorites

Adding a favorite in the menu

- Press the **TEL** button.
  The last function called up appears.
- To select **Tel/®** in the main function bar: slide  ⬃  , turn and press the controller.
  A menu appears.
- To select **Internet**: turn and press the controller.
  The menu for the Internet functions appears.
- Select **www**.
- Enter the web address (URL) and name using the character bar and press  ▼  .
Adding to favorites

- To call up the menu: press the % button.
- To select [ ], turn and press the controller.
- Select Add to Bookmarks (page 128).

Selecting favorites

- Press the [TEL] button.
  The last function called up appears.
- To select Te1/® in the main function bar: slide ①, turn and press the controller.
  A menu appears.
- To select Internet: turn and press the controller.
  The menu for the Internet functions appears.
- To select the Internet Favorites menu: turn and press the controller.
  The Favorites menu appears.
- Select the desired bookmark.
  The favorite is opened in a new window.

Editing favorites

- Press the [TEL] button.
  The last function called up appears.
- To select Te1/® in the main function bar: slide ①, turn and press the controller.
  A menu appears.
- To select Internet: turn and press the controller.
  The menu for the Internet functions appears.
- To select the Internet Favorites menu: turn and press the controller.
  The Favorites menu appears.
- To bring the desired favorites to the front.
  To select Edit: slide ③ and press the controller.
  An input menu appears.
- Enter a web address (URL).
  Press the touchpad or controller.
  Select [TAB].
  Press the touchpad or controller.
  Slide ① the controller.
  Enter a name.

Deleting favorites

- Press the [TEL] button.
  The last function called up appears.
- To select Te1/® in the main function bar: slide ①, turn and press the controller.
  A menu appears.
- To select Internet: turn and press the controller.
  The menu for the Internet functions appears.
- To select the Internet Favorites menu: turn and press the controller.
  The Favorites menu appears.
- To bring the desired favorites to the front.
- To select Delete: slide ③ and press the controller.
  A prompt appears.
- Select Yes.
  The favorite is deleted.

Closing the browser

- Select in the browser menu (page 127)
  or
- Press the [TEL] button for longer than two seconds.
  A prompt appears, asking whether you want to close the Internet browser.
- Select Yes.
  The application is closed.
Your multimedia system equipment

These operating instructions describe all the standard and optional equipment of your multimedia system, as available at the time of going to press. Country-specific differences are possible. Bear in mind that your vehicle may not feature all functions described here. This also applies to safety-relevant systems and functions.

Read the information on qualified specialist workshops in the vehicle Operator’s Manual.

Switching on the radio

▶ Press the button.
The radio display appears. You will hear the last station set on the waveband selected last.

Switching HD Radio on/off

▶ In radio mode: slide the controller.
▶ Select Options.
▶ By selecting or in front of HD Radio, you determine whether HD radio is switched on or off.

If HD Radio is switched off, the system does not switch to digital radio and it is not possible to select any sub-channels.

HD Radio™ Technology Manufactured Under License From iBiquity Digital Corp. U.S. and Foreign Patents. The HD and HD Radio logos are proprietary trademarks of iBiquity Digital Corp.
Setting the waveband

- Turn the controller until the required waveband is in the center. Press the controller.

Using the search function

- In radio mode: slide [Q] the controller. The radio menu bar appears.
- Select [P] and enter the first letters of the required station using the controller.
- Press [OK] to confirm. A list with available stations appears.
- To select stations from the list: turn the controller and press to confirm.

Activating/deactivating the station presets display

**Activating**

You can use this function to change to the station presets display.

- In radio mode: slide [Q] the controller.
- To select [Preset]: turn and press the controller.
- To select [Station Preset View: On]: turn and press the controller.
- To switch between the stored stations: turn the controller.

**Deactivating**

- In radio mode: slide [Q] the controller.
- To select [Preset]: turn and press the controller.
- To select [Station Preset View: Off]: turn and press the controller.
- The view of the last heard waveband appears.

Station

Selecting a station

Using the main display field

All currently available stations are displayed.

- In radio mode, turn the controller until the desired station is in the center.

Using the current station list

- In radio mode, press the controller. The station list appears with the stations currently available.
- To select the desired station: turn and press the controller.
- The loudspeaker symbol in front of a station indicates the currently set station.

Using frequency entry

- In radio mode: slide [Q] the controller. The radio menu bar appears.
- To select [Options]: turn and press the controller.
- Select [Enter Frequency].
- Enter the frequency of the desired station in the entry field.
- Press the [key on the number keypad. An input field appears.
- Enter the frequency of the desired station in the entry field.
Saving/deleting a station

Storing current stations

- In radio mode: slide the controller. The radio menu bar appears.
- To select Preset: turn and press the controller.
- To select the Save Current Station/Channel option: turn and press the controller.
- To select the position of the required preset entry: turn and press the controller.

or

- Select the Edit Station Preset option.
- Select the position of the required preset: turn the controller.
  This can also be a preset position that is already occupied, which is then overwritten by the current station.
- Slide the controller. An additional menu appears.
- To select the Save Current Station/Channel option: turn and press the controller.
  The currently set station is stored in the selected preset position. A tone signals a successful preset entry.

or

- Set the desired station in radio mode.
- Press and hold down the preset number to be assigned on the number keypad until a tone confirms the storing process.
- If the preset number has two digits, press the first digit briefly and then press and hold down the second digit.

or

- Set the desired station in radio mode.
- Press and hold the controller until the preset list appears.
- To select the preset number: turn and press the controller.
  A tone confirms that the storing process was successful.

Moving highlighted stations

- In radio mode: slide the controller.
- To select Preset: turn and press the controller.
- Select Edit Station Preset.
- To select the required preset entry: turn the controller.
- Slide the controller. An additional menu appears.
- To select the Move Highlighted Station/Channel option: turn and press the controller.
  The list of stored stations appears again.
- To move the highlighted station to the new position: turn the controller and press to confirm.

Deleting highlighted stations

- In radio mode: slide the controller.
- To select Preset: turn and press the controller.
- Select Edit Station Preset.
- To select the required preset entry: turn the controller.
- Slide the controller. The list of stored stations appears again.
- To select the Delete Highlighted Station/Channel option in the additional menu: turn and press the controller.

or

- Press the button.
  A prompt appears.
- To select Yes: turn and press the controller.
  The highlighted station is deleted.

or

- To select No: press the controller.
  The process is canceled.

Frequencies have already been stored in the multimedia system. There are 100 preset positions available.
Tagging music tracks

This function allows you to transfer the music track currently playing to an Apple® device and then purchase it in the iTunes store®.

- In radio mode: slide the controller.
- To select Options: turn and press the controller.
- Select Tag This Track.
  A message appears in the multimedia system about storing the track information.

Displaying station information

- In radio mode: slide the controller.
- To select Options: turn and press the controller.
- With ✔ or ☐ in front of Show Station Information you can determine whether the station name should be displayed.
  If the function is active, the artist and track will also be displayed in the main display field.

Calling up sound settings

- In radio mode: slide the controller.
  The radio menu bar appears.
- To select ☑: turn and press the controller.
  The sound menu appears (page 162).

Displaying information

- Reception is only possible if the radio stations provide the relevant information.
- To select Information in the radio menu bar: turn and press the controller.
  Information on the currently received program is displayed.

If available, you will see:
- the track that is currently being played
- the artist of the track that is currently being played
- the album name
- the channel abbreviation
- the logo of the station or Artist Experience®

Back to radio display:

- To select Information: slide and press the controller.
  or
- Press the button.

Satellite radio

General notes

The satellite radio mode requires satellite radio equipment and registration with a satellite radio provider.

Note that the categories and channels shown in the illustrations depend on the program content offered by the provider. The illustrations and descriptions in these operating instructions may therefore differ from the channels and categories offered by the provider.

Satellite radio mode may be temporarily unavailable or interrupted for a variety of reasons. These include environmental or topographical conditions as well as other factors beyond the control of Mercedes-Benz USA, LLC. This means operation may not be possible in certain areas.

These include:
- tunnels
- parking garages
- locations inside or next to buildings
- locations in the vicinity of other structures

Sirius XM® Satellite Radio offers more than 140 digital-quality radio channels, providing 100% commercial-free music, sports, news and entertainment.
Sirius XM® Satellite Radio uses a fleet of high-performance satellites to broadcast around the clock throughout the USA and Canada. The satellite radio program is available for a monthly fee. Details are available from the Sirius XM® Service Center and at http://www.siriusxm.com (USA) or http://www.siriusxm.ca (Canada).

Your new Mercedes-Benz vehicle comes with Sirius XM® Satellite Radio pre-installed at the factory. This service is free for a six-month trial period. About a month before the trial period ends, information will be provided on how to extend this subscription. An acoustic signal sounds and a message is shown, describing how the subscription can be extended.

Sirius, XM and all related marks and logos are trademarks of Sirius XM Radio Inc. and its subsidiaries. All other marks, channel names and logos are the property of their respective owners. All rights reserved.

Once the telephone connection has been established:

- Follow the instructions of the service staff. The activation process may take up to ten minutes. If the activation is completed successfully, the Updating Channels... message appears in the display, followed by the satellite radio main menu.

- You can also have the satellite service activated online. To do this, visit http://www.siriusxm.com (USA) or http://www.siriusxm.ca (Canada).

- If registration is not included when purchasing the system, your credit card details will be required to activate your account.

If the satellite receiver is not installed correctly, the Device Unavailable message will appear.

### Switching to satellite radio

- To show the main function bar: slide the controller.
- To select Radio: turn and press the controller. The radio display appears. You will hear the last station set on the waveband selected last.
- To select Radio in radio mode: slide and press the controller. The menu with the available radio modes appears.
- To select Sat Radio: turn and press the controller. The No Service message appears if there is no signal.

### Registering satellite radio

1. Phone number of provider
2. Sirius XM® ID of your satellite receiver

- Switch on SatRadio mode (page 135). The satellite radio main menu appears showing the preview channel. You cannot select any other stations.
- To select Options in the radio menu bar: turn and press the controller.
- To select Service: turn and press the controller.

The service information screen appears.
Satellite radio overview

1 Main function bar
2 Preset
3 Channel name and channel number
4 Channel information
5 Station presets menu
6 Category list
7 Keyword search
8 Options menu

Channel information 4 can be viewed in detail (> page 138).

Selecting a category

Satellite radio channels are sorted into categories. You can choose between various categories such as News/Discussions, Sports and Country (if available). The category list is sorted alphabetically. The content of the categories is sorted by channel numbers.

► To call up the category list: select Category in the menu bar by turning and pressing the controller. The category list appears.

► To select a category: turn the controller and press to confirm.

The category selected is shown in the display. You hear the channel last selected for this category.

The dot indicates the current setting.

When you select a specific category, the channels are filtered exclusively according to this category. Select the All Channels category in order to see all of the available channels. Only this category enables you to browse all available stations.

Selecting a channel

Changing channels

► When the display/selection window in the satellite radio display is selected, slide ←→ or turn the controller. The multimedia system switches to the next available channel.

Entering channel numbers directly

► To select Options in the radio menu bar: turn and press the controller.

The satellite radio menu appears.

► To select Enter Channel: turn and press the controller.

An input menu appears.

► Enter the desired channel in the entry field.

or

► Press the * key on the number keypad.

An input menu appears.

► For the channel number, press the corresponding number keys on the control panel one after the other.

► Press the # key on the number keypad.

The multimedia system sets the selected channel.

You can only select currently permitted digits.

Selecting a channel via the satellite radio station list

You can select the channel using the station list displaying the artists and tracks that are currently playing.
To select **Options** in the radio menu bar: turn and press the controller.

To select **Station List with Artist & Title**: turn and press the controller.
   The channel list appears.

or

Press the controller in the main display field.
Select the desired channel

**Keyword search**

To select the keyword search [ in the menu bar: turn and press the controller.

To enter the required search term: turn and press the controller.
Direct and indirect results are shown.

Select the required result.
The relevant channel is played.

<table>
<thead>
<tr>
<th>Memory functions</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>i</strong> There are 100 presets available.</td>
</tr>
</tbody>
</table>

To store a channel using the edit function:
select **Preset** in the radio menu bar by turning and pressing the controller.

To select **Edit Station Preset**: turn and press the controller.
The list of saved channels appears.

To select the preset: turn the controller and press for about two seconds.
The newly saved channel overwrites the existing preset.

or

To quick store: press and hold a number key, for example, for two seconds.
The channel is saved to the second position in the radio channel presets.

or

Set the desired channel in satellite radio mode.
Press and hold the controller until the preset list appears.

To select the preset number: turn and press the controller.
A tone confirms that the storing process was successful.

**Deleting the highlighted channel**

To select **Preset** in the radio menu bar: turn and press the controller.

Select **Edit Station Preset**.

To select the required preset entry: turn the controller.

Slide [↑] the controller.

To select the **Delete Highlighted Station/Channel** option in the additional menu: turn and press the controller.

or

Press the [CLEAR] button.
A prompt appears.

To select **Yes**: turn and press the controller.
The highlighted station is deleted.

or

To select **No**: press the controller.
The process is canceled.

**Activating/deactivating the station presets display**

You can use this function to change to the station presets display.

*Activating*

In radio mode: slide [↑] the controller.

To select **Preset**:

To select **Station Preset View: On**: turn and press the controller.
The station preset display appears.

To switch between the stored stations: turn the controller.

*Deactivating*

In radio mode: slide [↓] the controller.

To select **Preset**:

To select **Station Preset View: Off**: turn and press the controller.
The view of the last heard waveband appears.

**Music and sports alerts**

**General notes**

This function makes it possible to store a program alert for your favorite artists, tracks or sporting events.
You can store up to 30 music and sports alerts (favorites).

Music alerts can only be saved whilst a track is being played. You can also specify sports alerts via the menu option. The system then continuously searches through all the channels. If a match is found with a saved message, you will be informed. A window appears with the respective information.

**Setting a music alert**

- To select **Options** in the radio menu bar: turn and press the controller.
- To select **Alert for Artist, Track & Sports Event**: turn and press the controller. A menu appears.
- Select **Add New Alert**.
  A window with a prompt appears.
- Select **Artist** or **Track**.
  The alert is set for the current artist or track.

  If an alert cannot be set, the **No Alerts Available** message appears.

**Setting a sports alert**

- To select **Options** in the menu bar: turn and press the controller.
- To select **Alert for Artist, Track & Sports Event**: turn and press the controller. A menu appears.
- Select **Manage Sports Alerts**.
  A menu appears.
- Select **Select New Alerts**.
  A menu appears.
- Select the desired team from a league, e.g. college, NBA, NHL, NFL or MLB.
  The alert function for the sports team is added.

**Editing music and sports alerts**

- To select **Alert for Artist, Track & Sports Event**: turn and press the controller. A menu appears.
- Select **Manage Music Alerts** or **Manage Sports Alerts**.
  A list of set alerts appears.

**Switching music and sport alerts on/off**

- With ✔ or ☐ in front of **Activate Music Alerts** you can determine whether music alerts should be switched on or off.
- With ✔ or ☐ in front of **Activate Sports Alerts** you can determine whether sport alerts should be switched on or off.

**Tagging music tracks**

If the channel supports this function, you are able to transfer the music track currently playing to an Apple® device. You can then purchase it in the iTunes® store.

- To select **Options** in the radio menu bar: turn and press the controller.
- To select **Tag This Track**: turn and press the controller.
  A message about saving this music track on the Apple® device appears.

**Displaying information**

138 Satellite radio

Radio
To select **Info** in the radio menu bar: turn and press the controller. Information on the currently received program is displayed. If available, you will see:

- the channel logo
- the channel abbreviation
- the artist of the track that is currently being played
- the track that is currently being played
- category
- composer

**To return to the radio display:** select **Info** by sliding and pressing the controller.

### Displaying service information

The provider’s customer service center is available by phone at any time to answer any general questions or questions on the versions available.

To select **Options** in the menu bar: turn and press the controller.

To select **Service:** turn and press the controller.

The Sirius XM® ID of your satellite receiver and the telephone number of the provider appear.

**To return to the main display:** press the button.

### Channel list updates

During reception of a new channel list, the **Updating Channels...** message is shown. The channel last selected is switched to mute until the update has been completed. Satellite radio mode is not available during this process. Once the update has been completed, the satellite radio basic menu appears. The channel previously selected will be played if it is still available.

### Sound settings

Information on sound settings (page 162).
Your multimedia system equipment

These operating instructions describe all the standard and optional equipment of your multimedia system, as available at the time of going to press. Country-specific differences are possible. Bear in mind that your vehicle may not feature all functions described here. This also applies to safety-relevant systems and functions. Read the information on qualified specialist workshops in the vehicle Operator’s Manual.

Activating media mode

General notes

There are several ways to activate media sources using the multimedia system. The relevant sections of the Operator’s Manual describe the simplest way to activate a media source. This section describes all options for activating media sources.

Connections for external media sources

The following external media sources can be used:

- Apple® devices (e.g. iPhone®)
- USB devices (e.g. USB stick, MP3 player)
  Two USB ports are located in the stowage space under the armrest.
- CD
- DVD video
- SD cards
- Devices with Bluetooth® connection

Activating media using the button

- Press the MEDIA button. The last media source you have set is displayed.
- Press the MEDIA button again. The menu appears with the available media sources.
- To select media sources: turn the controller until the desired media source is in the center. Press the controller.

Depending on the vehicle equipment, the following media sources will be available:

- Disc
- Memory Card
- Media Interface 1
- Media Interface 2
- Bluetooth Audio

Switching on automatically

When an external media source is connected, CD and SD memory card functions are automatically switched on by the multimedia system. When using with USB devices, switch to the respective basic display. If playable music files are found, they will be played by the multimedia system.

i If a media function is already switched on in the multimedia system, this will be interrupted. The basic display of the newly connected device will appear (except when using with USB/iPod®). If another function, such as navigation, is being operated, the basic display will not change.

Activating media using the main function bar

- To display the main function bar: slide the controller.
- To select Media: turn and press the controller. The last media source you have set is displayed.
To select Media in media mode: slide 5 and press the controller. The menu appears with the available media sources.

To select the media source: turn the controller and press to confirm. If the media source contains music or video files, these will be played. The corresponding basic menu will be shown.

Activating media using the number keypad

To select a media source: press the corresponding number key. If the media source contains music or video files, these will be played. The corresponding basic menu will be shown.

To enter the track number: press the button.

A menu appears.

To use the number keypad to enter the track number. The track is played.

Use the button to show the track information for the track that is currently playing.

Activating media using the device list

In Media mode, slide 6 the controller. The media menu bar appears.

To select Devices: turn and press the controller. The available media sources will be shown. The • dot indicates the current setting.

Select the media source.

If the media source contains music or video files, these will be played. The corresponding basic menu will be shown.

Audio/video mode

Important safety notes

⚠️ WARNING
The CD/DVD drive is a class 1 laser product. If you open the housing of the CD/DVD drive, there is a risk of exposure to invisible laser radiation. This laser radiation could damage your retina. There is a risk of injury.

Never open the housing. Always have maintenance and repair work carried out at a qualified specialist workshop.

⚠️ WARNING
Handling discs while driving may distract you from traffic conditions. You could also lose control of the vehicle. There is a risk of an accident.

Handle discs only when the vehicle is stationary.

Bear in mind that at a speed of only 30 mph (approximately 50 km/h), the vehicle covers a distance of 44 ft (approximately 14 m) per second.

Notes on audio/video mode

Permissible data carriers

- CD audio, CD-R and CD-RW
- DVD video, DVD-R and DVD-RW (audio formats PCM DTS® and Dolby® Digital)
- SD card
- USB storage device
- Apple® devices

Manufactured under license from Dolby Laboratories. Dolby and the double-D symbol are trademarks of Dolby Laboratories.

Manufactured under license from DTS Licensing Limited. DTS, the Symbol & DTS and the Symbol together are registered trademarks, and DTS Digital Surround is a trademark of DTS, Inc. © DTS, Inc. All rights reserved.

For DTS patents see http://patents.dts.com. Manufactured under license from DTS Licensing Limited. DTS, the Symbol & DTS and the Symbol together are registered trademarks, and DTS Digital Surround is a trademark of DTS, Inc. © DTS, Inc. All rights reserved.
Permissible file systems
- ISO 9660/Joliet standard for CDs
- UDF for video DVDs
- FAT16, FAT32, exFAT and NTFS for SD card and USB storage media
- HFS and HFS+ for Apple® devices

Writing access is not possible on NTFS.

Multisession CDs
For multi-session CDs, the content of the first CD session determines how the multimedia system will process the CD. The multimedia system only plays back one CD session and gives priority to the first session on the CD.

File structure of a data carrier
When you create a disc with compressed music files, the tracks can be organized in folders. A folder may also contain subfolders. The disc may contain no more than eight directory levels (a root and seven sub-levels). Files beyond the eighth level will not be recognized by the system.

The multimedia system supports up to 25,000 files for all of the connected sources.

Track and file names
When you create a disc with compressed music files, you can assign names to the tracks and folders.

You should observe the following when assigning track names:
- track names must have at least one character
- track names must have an extension of a supported audio or video format, e.g. mp3, aac or m4v
- there must be a dot between the track name and the extension

Example of a correct track name: "Track1.mp3".

Permissible formats
The multimedia system supports the following audio and video formats:

<table>
<thead>
<tr>
<th>Audio formats</th>
<th>Video formats</th>
</tr>
</thead>
<tbody>
<tr>
<td>MP3, WMA, CDA, AAC formats (.aac, .mp4, .m4a and .m4b)</td>
<td>DVD-V, MPEG, WMV, M4V, AVI up to 720p</td>
</tr>
</tbody>
</table>

Copy-protected iTunes® music files with the .m4p file extension are not supported.

Permissible sampling and data rates
The multimedia system supports MP3 and WMA files of the following type:

<table>
<thead>
<tr>
<th>Format</th>
<th>Data rate [kbit/s]</th>
<th>Sampling rates [kHz]</th>
</tr>
</thead>
<tbody>
<tr>
<td>MP3</td>
<td>32-320 (fixed and variable data rates)</td>
<td>8-48</td>
</tr>
<tr>
<td>WMA</td>
<td>5-384 (fixed and variable data rates)</td>
<td>8-48</td>
</tr>
</tbody>
</table>

The multimedia system does not support WMA files of the following type:
- DRM (Digital Rights Management) encrypted files
- WMA Pro
- 5.1 surround sound

Only use tracks with a data rate of at least 128 kbit/s and a sampling rate of at least 44.1 kHz. Lower rates can cause a noticeable deterioration in quality. This is especially the case if you have activated a surround sound function.

Selecting an active partition (USB mass storage devices only)
You can select this function for USB storage devices if the storage device is partitioned. Up to nine partitions (primary or logical, FAT, FAT32, exFAT and NTFS) are supported.
Selecting an active partition

- Select a USB storage device (page 140).
- To select Options in the media menu bar: turn and press the controller.
- Select Select Active Partition.

Notes on copyright

Audio or video files that you create or reproduce yourself for playback are generally subject to copyright protection.

In many countries, reproductions, even for private use, are not permitted without the prior consent of the copyright holder.

Make sure that you know about the applicable copyright regulations and that you comply with these.

Notes on CDs/DVDs

- Do not affix stickers or labels to the discs. They could peel off and damage the drive.

The drive is designed to receive EN 60908 standard discs. Therefore, you can only use discs with a maximum thickness of 1.3 mm.

If you insert thicker discs, e.g. those that contain data on both sides (DVD on one side and audio data on the other), they cannot be ejected and can damage the drive.

Do not use discs with an 8 cm diameter, even when using an adapter. Only use round discs with a 12 cm diameter.

Discs with copy protection are not compatible with the audio CD standard and therefore may not be able to be played.

Playback problems may occur when playing copied discs.

There may be playback problems if you play CDs that you have copied yourself with a storage capacity of more than 700 MB.

Inserting and removing a disc from the single CD/DVD drive

Inserting

- Press the button on the single drive.
  If there is a disc already inserted, it will be ejected.
- Insert a disc into the disc slot with the printed side facing up.
  The drive closes and the disc is played.

If the CD or DVD is started in Media mode, the corresponding basic menu will be shown. If the CD or DVD is started from another application (e.g. navigation), the display will not change.

The drive may not be able to play discs with copy protection.

Removing

- Press the button.
  The drive ejects the disc.
- Take the disc out of the slot.
  If you do not take the disc out of the slot, it is drawn in again automatically after a short while.
Inserting a CD/DVD into the DVD changer

The DVD changer has a magazine with six trays.

Inserting a CD/DVD into the magazine tray

- Press the button.
  The magazine menu appears.
- To switch to the disc view: slide the controller.
- To select the magazine tray: turn the controller and press to confirm.
  or
- Press number buttons (1-6) on the multimedia system.
  The DVD changer switches to the selected magazine tray.

The message appears.
You will then see the message.
- Insert a disc into the disc slot with the printed side facing up.
  Once the disc is loaded, the DVD changer switches to the next empty tray.
  If insertion of the next disc takes too long, the disc inserted first will be played.
- Repeat these steps until all magazine trays are filled.
  The DVD changer plays the first inserted disc.

Exiting the DVD changer menu

- Press the button.

Ejecting a CD/DVD from the DVD changer

Ejecting a single disc

- To show the magazine menu: press the button.
- To switch to the disc view: slide the controller.
  The current disc is marked.
- To select a disc: turn the controller and press to confirm.
  or
- Press number buttons (1-6) on the multimedia system.
  The DVD changer ejects the disc.
- Take the disc out of the slot.

Loading all empty magazine trays

- To show the magazine menu: press the button.
- To select Load Empty Slots: turn and press the controller.
  The multimedia system switches to the next empty magazine tray.

The message appears.
You will then see the message.
- Insert a disc into the disc slot with the printed side facing up.
  Once the disc is loaded, the DVD changer switches to the next empty tray.
  If insertion of the next disc takes too long, the disc inserted first will be played.
- Repeat these steps until all magazine trays are filled.
  The DVD changer plays the first inserted disc.

The please Wait... message appears.
You will then see the please insert disc 1 message.
- Insert a disc into the disc slot with the printed side facing up.
  Once the disc is loaded, the DVD changer switches to the next empty tray.
  If insertion of the next disc takes too long, the disc inserted first will be played.
- Repeat these steps until all magazine trays are filled.
  The DVD changer plays the first inserted disc.
Ejecting all CDs/DVDs

- To show the magazine menu: press the \( \text{▶} \) button.
- Select **Eject All**.
  The last active disc is ejected.
  The **Please remove disc 1**. message appears.
- Remove the disc.
- Repeat the last step until the magazine is empty.
  If you take too long removing the disc, the disc is re-loaded.

Exiting a menu

- Press the \( \text{▶} \) button.
  or
- Select **[ ]** in the magazine menu.

Removing an SD card

- Press the SD card.
  The SD card is ejected.
- Remove the SD card.

Connecting USB devices

Two USB ports are located in the stowage space under the armrest (\( \triangleright \) page 140).
- Connect the USB device with a suitable USB port.
  If the corresponding media display is visible, the medium is played and the files are loaded in the background. Otherwise, the system does not automatically switch to USB. If there are no supported audio or video files, you will see a message to this effect.

\( \text{i} \) MP3 players must support Media Transfer Protocol (MTP).

Selecting the playback option

- In media mode, slide \( \triangleright \) the controller.
  The media menu bar is shown.
- To select **Options**: turn and press the controller.

Playing similar tracks

\( \text{i} \) This option is available as soon as the music collection has been read and analyzed.
- To select **Play More Like This**: turn and press the controller.

Selecting Play mode

- To select **Playback Mode**: turn and press the controller.
  - Select **Normal Track Sequence**. The current track list is played in the order it is stored on the data medium.
  - Select **Random Track List**. The current track list is played in random order.
  - Select **Random Medium**.
    All tracks on the data medium are played in random order.

Inserting/removing an SD card

**Important safety notes**

**WARNING**

SD cards are small parts. They can be swallowed and cause choking. This poses an increased risk of injury or even fatal injury. Keep the SD card out of the reach of children. If a SD card is swallowed, seek medical attention immediately.

\( \text{i} \) If you are no longer using the SD card, you should remove it and store it outside the vehicle. High temperatures can damage the card.

The multimedia system supports SD cards (Secure Digital), SDHC cards (Secure Digital High Capacity), and SDXC cards (Secure Digital eXtended Capacity).

Inserting an SD card

- Insert the SD card into the SD card slot on the control panel until the SD card engages. The side with the contacts must face down.
  The medium is played and the files are loaded in the background. If there are no supported audio or video files, you will see a message to this effect.
Skip to time

- To select Skip to Time: turn and press the controller.
  A menu appears.
- To set the time: turn the controller.
  or
- Set the desired time using the number keypad.

Selecting an active partition

- To select Select Active Partition: turn and press the controller.
  With the Select Active Partition option, you can select a partition in the current USB data medium.

Showing track information

- To switch the Show Track Information function on ✔ or off ☐: turn and press the controller.
  You display or hide information for Track, Artist and Album in the main display field.
  If the function is deactivated, the file name and the folder name of the track are displayed.

Entering a track number directly

- To enter the track number: press the ✪ button.
  A menu appears.
- Use the number keypad to enter the desired track number.
  The track is played.

Pausing/continuing playback

- To pause playback: in audio or video mode, slide ◀ the controller.
  The media menu bar is shown.
- To select ▼ in the media menu bar: turn and press the controller.
  Playback is interrupted. The display changes to ◄.
- To continue playback: in audio or video mode, slide ◀ the controller.
  The media menu bar is shown.
- To select ▼ in the media menu bar: turn and press the controller.
  Playback is continued from the point of interruption. The symbol changes to ▼.

Selecting a track

Selecting a track using the current track list

- To display the current track list: press the controller in the basic display.
  The category list appears.
- To select a track: turn the controller and press to confirm.

Selecting a track by skipping to a track

- To skip forward or back to a track: turn or briefly slide ◀ the controller in the media basic display.
  or
- Press the ◀ or ◀ button.

Fast forwarding/rewinding

- In the media basic display, press and hold the ◀ or ◀ button until the desired position is reached.

Searching for a track

- In Media mode, slide ◀ the controller.
  The media menu bar is shown.
- To select Search: turn and press the controller.
  The category list is shown.
Select a category, e.g. *Genres*. After the category has been chosen, sub-categories appear depending on the music tracks available.

Select a sub-category, e.g. *Rock*.

Select a track in the sub-category for playing. All of the tracks in this sub-category are played.

**Gracenote® Media Database**

**General notes**

This function is available in CD, MP3 and iPod® mode.

There is a version of Gracenote® music recognition technology, Emeryville, California, USA on the hard disk of the multimedia system. You will recognize this by the logo in the bottom right-hand corner of certain audio displays. If the audio CD does not contain any CD text information, the multimedia system can use the Gracenote® Media Database to identify unknown audio tracks when in CD mode.

In addition, the cover arts for the main display field, the album list and the “Select by cover” function from the Gracenote® Media Database are displayed for the music files and the iPod®. This occurs when the cover art is not contained in the files but in the Gracenote® Media Database.

**Online prompt for metadata**

A connection to the Gracenote® server is established automatically when an audio CD is inserted. The missing data is loaded, saved in the multimedia system and shown on the display. If the search for metadata is unsuccessful, no data can be displayed. If no phone is connected or configured for data use, this function is unavailable.

An Internet connection is required for this (> page 125).

---

**Saving audio CDs**

**General notes**

> Store your audio CDs in a safe place. Any malfunction in the multimedia system may result in the loss of stored files. Mercedes-Benz is not liable for any loss of data.

No individual music tracks can be stored or deleted, only a maximum of twelve complete audio CDs.

If twelve audio CDs are stored, the REC option in the Media menu bar is grayed out and has no function. One audio CD must be deleted before a new audio CD can be copied.

**Copying an audio CD**

> Insert an audio CD.

> In media mode, slide the controller. The media menu bar appears.

> **To start the copying process:** select REC by turning and pressing the controller.

> **To select Start:** press the controller. The copying procedure starts and is shown in the progress bar.

> It may take some time for the copying process to be completed, depending on the amount of data.

If the copying process is successful, the **Music files copied** message appears.

> **To cancel copying:** select Cance1. The files copied up to the point of cancellation are lost.

During the copying process, you can switch to another function (e.g. radio) or to another media source (e.g. USB). The copying procedure continues in the background. It is however not possible to select another CD in the CD changer.

**Playing stored audio CDs**

> In Media mode, slide the controller. The media menu bar appears.

> **To select Search:** turn and press the controller. The category list appears.
To select Stored Audio CDs in the category list: turn and press the controller. A selection list for the copied audio CDs is displayed.

To select the desired audio CD: turn and press the controller. The track list is displayed.

To select a track: turn the controller and press to confirm.

The tracks on the stored audio CDs can also be found and played using other media search functions (> page 148).

Deleting stored audio CDs

If music is being played from the saved audio CDs, the function for deleting audio CDs is available.

In media mode, slide ① the controller. The media menu bar appears.

To select Options: turn and press the controller.

To select Delete Stored Audio CDs: press the controller. A selection list for the stored audio CDs is displayed.

To select the desired audio CD: turn and press the controller. The audio CD is deleted.

Media search

General notes

The multimedia system plays back files from the following data media:

- Disc (CD/DVD)
- Memory card
- USB storage device
- Apple® devices

The categories are displayed according to the data available. A database is created for the iPod® and a database is created for all of the other media sources (CD, USB, SD card). During the search the relevant database is accessed depending on the active media source.

Starting the media search

In Media mode, slide ① the controller.

The media menu bar appears.

To select Search: turn and press the controller. The category list appears.

Category list

In Media mode, slide ① the controller. The media menu bar is shown.

To select Search: turn and press the controller. The category list is shown.

Depending on the connected media sources and files, the following categories are listed:

- Current Tracklist
- Folder
- Select By Cover
- Keyword Search
- Playlists
- Artists
- Albums
- Tracks
- Genres
- Year
- Composers
- Stored Audio CDs
- Videos
- Photos

The categories are available as soon as the entire media content has been read and analyzed. If the same device is reconnected with unchanged media content, these categories are available more quickly.

When connecting Apple® devices, the categories “Folder”, “Year” and “Photos” are not available.

Searching a track using the current track list

To select Current Tracklist in the category list: turn and press the controller. The selection list appears.

Select the required track.
Searching for a track via a folder

Playable files can be searched for in the active data medium's directories.

- To select **Folder** in the category list: turn and press the controller.
  The folder list appears.

- Select the required folder.
  Either the desired track list appears or continue searching in the folder directory until the desired track list has been found.

- Select the required track.

Searching for a track via cover view

- To select **Select By Cover** in the category list: turn and press the controller.
  A menu with cover views appears.

- Select the required cover.
  Track playback is started automatically.

- There is a database for iPod® and for each of the other media sources (CD, USB, SD card).
  During the search the relevant database is accessed depending on the active media source.

Searching for a track via music genre

- To select **Genres** in the category list: turn and press the controller.
  The multimedia system searches in all media sources. A selection list with **Genres** and media sources appears.

- Select the desired **Genres**.
  A selection list with music tracks from the selected genre appears.

- Select a music track.
  The track is played. The basic menu for the active media source is shown.

- To exit the selection list: press the **button**.

- The list is closed automatically once a selection has been made.

Searching for a track via a keyword

- To select **Keyword Search** in the category list: turn and press the controller.
  The input field appears.

- To select the required characters: turn and press the controller for each one (page 28).
  Entering just part of the name of a track or artist is enough. The search result then displays the entire text.

- Select **OK**.
  The search results are displayed.

- The numbers behind the results, for example **Artists** (1/0), mean: 1 result that contains the exact keyword searched for and 0 results are similar.

- Select one of the results.
  Keywords that have already been searched for are displayed in the "Search history" without having to enter them completely. They can be accepted directly and displayed in the search result.

- Select one entry, e.g. **Artists**.
  The tracks are listed.

- Select a track.
  The basic display appears and playback starts.

- If available, the album list and covers are shown.

- There is a database for iPod® and for each of the other media sources (CD, USB, SD card).
  During the search the relevant database is accessed depending on the active media source.

Bluetooth® audio mode

Requirements

The Bluetooth® function must be activated in the multimedia system (page 40).
Bluetooth® audio mode requires a Bluetooth®-capable audio device.

Check your Bluetooth® audio device for the following; see the manufacturer’s operating instructions:

- Bluetooth® audio profile
  The Bluetooth® audio device must support the A2DP and AVRCP Bluetooth® audio profiles.

- Bluetooth® visibility
  Certain Bluetooth® audio devices do not just require activation of the Bluetooth® function. In addition, your device must be made “visible” to other devices.

- Bluetooth® device name
  This device name is predetermined but can usually be changed. To make a clear selection of the Bluetooth® device possible, we recommend that you customize the device name.

A2DP (Advanced Audio Distribution Profile): Bluetooth® audio profile for audio data transmission
AVRCP (Audio Video Remote Control Profile): Bluetooth® audio profile for audio data playback

The Bluetooth® device must be visible to the multimedia system for authorization. After authorization, the multimedia system even finds the Bluetooth® device when it is not visible.

General notes

Before using your Bluetooth® audio device with the multimedia system for the first time, you will need to authorize it.

When you authorize a new Bluetooth® audio device, it is connected automatically. Connection involves first searching for a Bluetooth® audio device and then authorizing it.

You can authorize up to 15 Bluetooth® devices.

If you authorize a mobile phone that supports Bluetooth® audio, the A2DP and AVRCP Bluetooth® audio profiles are connected automatically.

The mobile phone is then entered:
- in the Bluetooth® telephone list (page 91)
- in the Bluetooth® audio device list (page 151)

Mercedes-Benz recommends authorizing a mobile phone in Bluetooth® telephony (page 92).

### Bluetooth® audio basic display

1. Audio transmission status (depending on the Bluetooth® audio device, also title name and artist)
2. Data medium position in the media list
3. Sound settings
4. Media sources
5. To stop [II] or start [▶] playback
6. Name of the connected Bluetooth® audio device (example)
7. Options menu

### Switching to Bluetooth® audio

- Press the MEDIA button.
- To select Bluetooth Audio in the menu: turn and press the controller.

The multimedia system activates the Bluetooth® audio device. The basic display (page 150) then appears. Playback starts.

If you see the No Bluetooth Audio Device Authorized message, you will need to authorize the Bluetooth® audio device first (page 151).

If the connected Bluetooth® audio device supports metadata and if the corresponding data is available, then the artist, track and album name can be displayed.
Searching for and authorizing a Bluetooth® audio device

Searching for a Bluetooth® audio device

▶ Switch on Bluetooth® audio mode (page 150).
▶ Slide the controller. The media menu bar appears.
▶ To select Options: turn and press the controller.
▶ To select Bluetooth Audio Devices: press the controller. A new menu appears.
▶ To select Search for Audio Devices: press the controller. A message appears.
▶ Select Start Search. The multimedia system searches for Bluetooth® audio devices within range and adds them to the Bluetooth® device list. The duration of the search depends on the number of Bluetooth® audio devices within range and their characteristics.

The Bluetooth® device list displays all authorized devices, whether they are within range or not. After a device search, devices which are within range but not authorized are also displayed.

If the multimedia system cannot find your Bluetooth® audio device, external authorization may follow (page 151).

Authorizing a Bluetooth® audio device

▶ Select a Bluetooth® audio device that has not yet been authorized from the list: turn and press the controller. Authorization starts.

Depending on which Bluetooth® audio device is being used, the device can be authorized either by entering a passkey or by Secure Simple Pairing. You can find information on this in the "Authorizing (connecting) a mobile phone" section (page 92).

After successful authorization, the Bluetooth® audio device is connected and starts playing.

With some Bluetooth® audio devices, playback must initially be started on the device itself, so that the multimedia system can play the audio data. Bluetooth® must also be given as a media output location for the audio device used.

The Bluetooth® audio device must support Bluetooth® version 2.1 for connection via Secure Simple Pairing. The multimedia system creates a six-digit code which is displayed simultaneously on both devices that are to be connected.

For some Bluetooth® audio devices, the pairing must also be confirmed within 10 seconds.

External authorization

If the multimedia system does not find your Bluetooth® audio device, this may be due to particular security settings on your Bluetooth® audio device. In this case, check whether your Bluetooth® audio device can locate the multimedia system.

The Bluetooth® device name of the multimedia system is MB Bluetooth.

▶ Switch on Bluetooth® audio mode (page 150).
▶ Slide the controller. The media menu bar appears.
▶ To select Options: turn and press the controller.
▶ To select Bluetooth Audio Devices: press the controller. A new menu appears.
To select **Connect via Audio Device**: turn and press the controller. A message appears.  
To start the authorization on your Bluetooth® audio device (see the manufacturer's operating instructions). After successful authorization, the Bluetooth® audio device is connected and starts playing.  
With some Bluetooth® audio devices, playback must initially be started on the device itself, so that the multimedia system can play the audio data.  

**Displaying details**  
To select a Bluetooth® audio device from the Bluetooth® device list: turn the controller (page 151).  
To select **Details**: turn and press the controller.  
The following information concerning the selected mobile phone is shown:  
- Bluetooth® name  
- Bluetooth® address  
- Availability status (shown after an update)  
- Authorization status  
To close the detailed display: press the button.  

**Starting/stopping playback**  
To select **start playback** [▶]: turn and press the controller. Playback starts. [II] is selected.  
To stop playback: select [II]. A message appears. [▶] is selected.  
To continue playback: select [▶]. A message appears. [II] is selected.  

**Starting playback if the Bluetooth® audio device has been stopped**  
During the search for mobile phones (page 91), the connection with the Bluetooth® audio device is terminated. The **No Bluetooth Audio Device Connected** message appears in the Bluetooth® audio basic display (page 150). The **Connect Last Used Player** message cannot be confirmed. When the search is finished, the Bluetooth® audio device can be reconnected.  

To select **start playback** [▶]: slide [ v] and press the controller. Playback resumes from the beginning.  
To confirm the **Connect Last Used Player** message in the basic display: press the controller. Depending on the Bluetooth® audio device used, playback starts immediately or you must start playback manually. In this case, you will see the **Bluetooth Audio Device Paused** message.  

**Selecting a track**  
The function is not supported by all Bluetooth® audio devices. Some mobile phones impair function with regard to the following criteria:  
- the number of tracks that can be selected.  
- the time period until the next or previous track is played.  
Use the multifunction steering wheel to switch to the media menu in the on-board computer; see the vehicle Operator's Manual.  
To skip forward or back to a track: press the [ n] or [ v] button on the multifunction steering wheel.  
Rapid scroll: press and hold the [ n] or [ v] button on the multifunction steering wheel until the desired track is reached. If you press and hold the [ n] or [ v] buttons, the rapid scrolling speed increases after a short time.  
Further ways to select tracks (page 146).  

In rapid scroll, track names are not shown, but instead only Track1, Track2 etc. The playback times for the tracks played are not displayed. This is available as an optional function starting with AVRCP Version 1.3. There is also no music search option available with Bluetooth® Audio.
Playback options

General information

If the Bluetooth® audio device supports the corresponding function, the following options are available:

- Normal Track Sequence: the tracks are played in the normal order (e.g. track 1, 2, 3 etc.).
  Audio data playback is determined by the order in which the tracks are written to the data medium. Alphabetical order is the most common. Once all the tracks in a folder have been played, the tracks in the next folder are played.
- Random Track List: the current track list is played in random order (e.g. 3, 8, 5 etc.).
- Random Medium: all tracks on the data medium are played in random order (e.g. track 3, 8, 5 etc.).

Playback options are optional functions and are not, or only partially, supported by Bluetooth® audio devices.

Selecting the playback option

- Slide the controller.
- To select Options: turn and press the controller.
- Select Playback Mode.
  A • dot indicates the current setting.
- Select the desired option.

Increasing the volume in the multimedia system

- Slide the controller in the Bluetooth® audio basic display (page 150).
- To select Options: turn and press the controller.
- To select Volume: turn and press the controller.
  A menu appears. The • dot indicates the current setting.
- Select Standard or Boost.
  If playback on the Bluetooth® audio device is too quiet, the Boost function may be used. It is recommended, however, that you increase the volume on the Bluetooth® audio device directly.

Reconnecting a Bluetooth® audio device

General notes

The Bluetooth® audio profiles are connected automatically under the following circumstances:

- one of the last two mobile phones to have been connected has also been used as a Bluetooth® audio device (if the function is supported by the mobile phone).
- the mobile phone is automatically connected. The Bluetooth® audio device is then connected.

For an automatic connection with the multimedia system, the mobile phone must be within range.

For most Bluetooth® audio devices, the "automatic connection" must be activated by ticking a box. Depending on the device used, this prompt often occurs during authorization (see the manufacturer's operating instructions).

Connecting Bluetooth® audio devices

If the No Bluetooth Audio Device Connected message appears, you have two options to reconnect the Bluetooth® audio device.

Option 1:

- To confirm the Connect Last Used Player message in the basic display: press the controller.
  If the multimedia system can locate the Bluetooth® audio device, it will be connected and start playing.

Option 2:

- Slide the controller.
  The media menu bar appears.
- To select Options: turn and press the controller.
- To select Bluetooth Audio Devices: press the controller.
  A new menu appears.
- To select a Bluetooth® audio device: turn and press the controller.
  If the Bluetooth® audio device has been authorized, playback starts.
Bluetooth® audio device and simultaneous search for mobile phones

When searching for a mobile phone or a new Bluetooth® audio device, the connection to an already activated Bluetooth® audio device is separated (> page 91).

In the Bluetooth® audio basic display, you will see the **No Bluetooth Audio Device Connected** message, and the displayed **Connect Last Used Player** message cannot be selected.

De-authorizing (deregistering) a Bluetooth® audio device

- To select a Bluetooth® audio device from the Bluetooth® device list: turn the controller (> page 151).
- To select [ ]: slide and press the controller.
- To select **Deauthorize**: press the controller. A prompt appears asking whether you really wish to de-authorize this device.
- To select **Yes**: turn and press the controller. The device is deleted from the Bluetooth® device list.

Before re-authorizing the Bluetooth® audio device, you should also delete the device name **MB Bluetooth** from your Bluetooth® audio device’s Bluetooth® list (see the Bluetooth® audio device’s operating instructions).

Operation with the Media Interface

**General notes**

Media Interface is a universal interface for the connection of mobile audio and video devices. Media Interface in the multimedia system has two USB connections. The USB ports are located in the stowage compartment under the armrest (> page 140).

**Media Interface basic display**

1. Main function bar
2. Display for the active data medium
3. Media menu bar
4. Title display in the media list
5. Current track and number in the track list
6. Numerical time display
7. Graphic time display
8. Additional display area with cover view

**Switching to Media Interface**

- Connect the data medium to USB port 1 or USB port 2 (> page 145).
- Select the basic menu for Media Interface 1 or Media Interface 2 (> page 141).

If playable media files are found, they will be played by the multimedia system.

If you remove a device, the **No Device Connected** message appears.

**Supported devices**

The following data media can be connected to the multimedia system via Media Interface:

- iPod®
- iPhone®
- iPad®
- MP3
- USB devices

iPod®, iPhone® and iPad® are registered trademarks of Apple Inc., Cupertino, California, USA.

For details and a list of supported devices, visit our website at [http://www.mercedes-benz-mobile.com/](http://www.mercedes-benz-mobile.com/).
Then follow the instructions in the "Media Interface" section.
Or call the Mercedes-Benz Customer Assistance Center at 1-800-FOR-MERcedes (1-800-367-6372) (for the USA) or Customer Relations at 1-800-387-0100 (for Canada).

<table>
<thead>
<tr>
<th>Supported data formats</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Music</strong></td>
</tr>
<tr>
<td>MP3, WMA, AAC</td>
</tr>
<tr>
<td><strong>Video</strong></td>
</tr>
<tr>
<td>MPEG, WMV, MOV, AVI, MP4</td>
</tr>
<tr>
<td><strong>Images</strong></td>
</tr>
<tr>
<td>JPG, JPEG, BMP, PNG</td>
</tr>
</tbody>
</table>

Video files from Apple® devices cannot be played.

**Supported data formats**

- **Music**: MP3, WMA, AAC
- **Video**: MPEG, WMV, MOV, AVI, MP4
- **Images**: JPG, JPEG, BMP, PNG

The following categories are listed:
- Current Tracklist
- Folder
- Select By Cover
- Keyword Search
- Playlists
- Artists
- Albums
- Tracks
- Genres
- Year
- Composers
- Videos
- Photos
- Audiobooks
- Podcasts
- iTunes U

The functions are available as soon as the entire media content has been read and analyzed. If the same device is reconnected with unchanged media content, these functions are available more quickly.

The audio books, podcasts and iTunes U® categories are only available for Apple® devices.

When connecting Apple® devices, the categories "Folder", "Year", "Videos" and "Photos" are not available.

To select a category, e.g. Current Tracklist: turn and press the controller.
A selection list appears.

Keyword search: using the controller, enter the characters for the desired search term and confirm (▷ page 149). Search results are sorted according to the available categories, displayed and can then be selected.

**Supported data formats**

- **Music**: MP3, WMA, AAC
- **Video**: MPEG, WMV, MOV, AVI, MP4
- **Images**: JPG, JPEG, BMP, PNG

The following categories are listed:

- Current Tracklist
- Folder
- Select By Cover
- Keyword Search
- Playlists
- Artists
- Albums
- Tracks
- Genres
- Year
- Composers
- Videos
- Photos
- Audiobooks
- Podcasts
- iTunes U

The functions are available as soon as the entire media content has been read and analyzed. If the same device is reconnected with unchanged media content, these functions are available more quickly.

The audio books, podcasts and iTunes U® categories are only available for Apple® devices.

When connecting Apple® devices, the categories "Folder", "Year", "Videos" and "Photos" are not available.

To select a category, e.g. Current Tracklist: turn and press the controller.
A selection list appears.

Keyword search: using the controller, enter the characters for the desired search term and confirm (▷ page 149). Search results are sorted according to the available categories, displayed and can then be selected.
Selecting the playback option

- In media mode, slide the controller. The media menu bar is shown.
- To select Options: turn and press the controller.
- Select the playback option (page 145)

The Play More Like This option is also available for Apple® devices. For this, the Genius functionality must be activated in iTunes®. Then synchronization of the Apple® device with iTunes® must be carried out again.

Selecting video settings

Video files from Apple® devices cannot be played.
If playable video files are found, they will be played by the multimedia system.
- To switch on full-screen mode: press the controller in the basic display.
- To show the video menu: slide the controller in full-screen mode. The Media Interface menu bar appears.
- To select Options: turn and press the controller.
- Select Video Settings.
Making settings (page 158)

Video DVD mode

Important safety notes

⚠️ WARNING
The CD/DVD drive is a class 1 laser product. If you open the housing of the CD/DVD drive, there is a risk of exposure to invisible laser radiation. This laser radiation could damage your retina. There is a risk of injury. Never open the housing. Always have maintenance and repair work carried out at a qualified specialist workshop.

⚠️ WARNING
Handling discs while driving may distract you from traffic conditions. You could also lose control of the vehicle. There is a risk of an accident.
Handle discs only when the vehicle is stationary.

Bear in mind that at a speed of only 30 mph (approximately 50 km/h) your vehicle covers a distance of 44 feet (approximately 14 m) every second.

General notes

Notes on discs

⚠️ Do not affix stickers or labels to the discs. They could peel off and damage the drive. The drive is designed to receive EN 60908 standard discs. Therefore, you can only use discs with a maximum thickness of 1.3 mm.

If you insert thicker discs, e.g. those that contain data on both sides (DVD on one side and audio data on the other), they cannot be ejected and can damage the drive.
Do not use discs with an 8 cm diameter, even when using an adapter. Only use round discs with a 12 cm diameter.

The variety of discs, burners and burn software available means there is no guarantee that the multimedia system will be able to play discs that you have burned yourself.

DVD playback conditions

The multimedia system can play back video DVDs produced according to the following standards:

- Region code 1 or region code 0 (no region code)
- PAL or NTSC standard
You will generally find the relevant details either on the DVD itself or on the DVD case. With DVDs that do not meet the standard requirements, you may encounter playback problems.

Observe the following notes:

- The multimedia system is set to region code 1 at the factory. This setting can be changed at a qualified specialist workshop. The region code can be changed up to five times.
- If the region code is changed at the workshop, video DVDs with another region code can also be played. If you insert a video DVD with a different region code, a message to this effect appears.
- If a DVD cannot be played back according to national color transfer methods (PAL or NTSC standards), problems with the image, sound or playback may occur.

**Control options**

There are various control menus available in DVD video mode. Most DVDs have their own control menu. The DVD’s control menu is operated directly using the controller or DVD functions.

<table>
<thead>
<tr>
<th>Control menu and function</th>
<th>Operation</th>
</tr>
</thead>
<tbody>
<tr>
<td>• DVD’s control menu</td>
<td>Operation with the controller</td>
</tr>
<tr>
<td>Selection of title, scene, language, subtitles ...</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Menu Options</th>
<th>Operation using the menu bar Options, video settings</th>
</tr>
</thead>
<tbody>
<tr>
<td>Selection of brightness, contrast, color, format</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Video menu</th>
<th>In full-screen mode, slide △ or □ the controller</th>
</tr>
</thead>
<tbody>
<tr>
<td>Selection of scene, fast forward or rewind</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>DVD functions</th>
<th>In full-screen mode, press the controller</th>
</tr>
</thead>
<tbody>
<tr>
<td>Selection of title, scene, language, subtitles ...</td>
<td></td>
</tr>
</tbody>
</table>

**Function restrictions**

Depending on the DVD, certain functions or actions may not function at all. The symbol  appears in the display.

**Switching on video DVD mode**

- Insert and eject a disc from the single drive (page 143)
- Insert a disc into the DVD changer (page 144)

Further options for switching on:

- Using the number keypad (page 141)
- Using the main function bar (page 140)
- Using the device list (page 141)
- Using the [MEDIA] button (page 140)

**Showing the DVD basic display**

The DVD basic display can be shown in the following situations:

- **To show the DVD menu**: press the button.
- **To show in the video DVD currently playing**: slide △ or □ the controller. The video menu appears.
- **Press the controller.** The basic display appears.
Switching on DVD full-screen mode

It is possible to switch from the DVD basic display to full screen mode as follows:

- Slide the controller.
  The main function bar and menu bar are hidden. A full-screen symbol will be shown.
- Press the controller.
  The full-screen mode appears.

Calling up the options menu

- To select options: in full-screen mode, slide the controller.
  The video menu appears.
- Press the controller.
  The DVD basic display appears.
- To select Options in the menu bar: turn and press the controller.
  The Options menu appears.

DVD functions

- To select DVD Functions: turn and press the controller.
  A menu appears (page 159).

Selecting video settings

Setting the picture format

The following options are available for the screen format for the DVD being played:

- Auto
- 16:9
- 4:3
- Zoom

To set the picture format: turn and press the controller.
The dot before the menu entry shows the selected format.

Manual image enhancement

- To select Brightness, Contrast or Color: turn and press the controller.
  A sliding menu appears.
- To select the required value: turn the controller.
- To exit the sliding menu: slide the controller.

Showing the DVD’s control menu

Most DVDs have their own control menu which can be operated using the controller.

Showing the DVD’s control menu

- To show the DVD overlay menu: in full-screen video mode, press the controller.
  The DVD overlay menu is shown.
- To select Menu from the DVD overlay menu: turn and press the controller.
  The menu of the DVD overlay menu is hidden and the DVD’s menu entries (e.g. scenes, language, trailers) are displayed.
- To select a menu entry: slide and press the controller.
Operating the video menu

To show: in full-screen video mode, slide ① the controller.
To hide: slide ③ the controller.
To select the next or previous scene: turn the controller clockwise/counter-clockwise.
To fast forward or rewind: slide ⑤ the controller and hold until the desired position has been reached.
To hide the video menu: slide ③ the controller.
To show the menu bars for the DVD basic display: press the controller.
The video menu is hidden and the DVD basic menu appears.

Overview of DVD overlay menu

Activates DVD control menu
Hides DVD overlay menu
Shows the DVD basic display
Confirms entry in control menu
Navigates DVD lists
Jumps to the start of the scene
Displays camera perspectives
Shows subtitles
Selects language
Stop function
Pause function

Operating the DVD's own menu with the DVD overlay menu

In full-screen mode, press the controller.
The DVD overlay menu is shown.
It is possible to navigate within the DVD's own control menu using the arrows in the upper bar of the DVD overlay menu.
To select the ⑤ arrow to navigate in the DVD's own menu: turn the controller.
The active arrow is highlighted.
To select the arrow: press the controller.
The next menu entry in the direction of the arrow is highlighted.
To select from the DVD overlay menu: turn and press the controller.
The selected DVD scene is played.
To hide the DVD overlay menu: select ⑧ using the controller.
Press the controller.
The DVD overlay menu is hidden.

If functions such as Display camera perspectives are available on the DVD, these functions are shown in the DVD overlay menu.
To call up Display camera perspectives: turn and press the controller.

DVD functions

Showing/hiding the DVD functions

To show the DVD overlay menu: in full-screen video mode, press the controller.
The DVD overlay menu is shown.
To hide: select ⑧ in the DVD overlay menu.
To show the DVD basic display: select ③ in the DVD overlay menu.
Stopping playback
- In full-screen mode, press the controller. The DVD overlay menu is shown.

Interrupting playback
- To select ■ in the menu of the DVD overlay menu: turn and press the controller. The [■] display changes to [▶]. The video image is hidden.
- To continue playback: select [▶]. Playback continues from the point where it was interrupted.
- To stop playback: select ■ again while playback is paused.
- To start playback again: select [▶]. Playback restarts from the beginning.

Pausing playback
- In full-screen mode, press the controller. The DVD overlay menu is shown.
- To pause playback
  Select [■]: turn and press the controller. The [■] display changes to [▶].
- To continue playback: select [▶].

Selecting a scene/chapter
If the film is divided into scenes and chapters, you can select these directly while the film is running or you can skip progressively through them. This is not possible at certain points for some DVDs (e.g. during the opening credits). It may also be possible to select the scene and chapter from the functions stored on the DVD.
- To skip forward or back: in the video menu, turn the controller.
  or
- Press the [◄ ►] or [►] button. The next or previous scene in the film is skipped to.

Picture viewer
General notes
If pictures are stored on a connected medium (except on Apple® devices), you can view these on the multimedia system.

The following data media and picture formats are supported:
- **Data media**: CD, DVD, USB devices, SD cards
- **Picture formats**: jpeg, jpg, bmp, png

The maximum image resolution is 20 megapixels for JPEG, JPG and 1.5 megapixels for BMP, PNG.

Displaying pictures
- In the media basic display, press the controller.
  - To select **Search**: turn and press the controller. The category list appears.
  - To select **Photos**: turn and press the controller. A directory list appears. Folders and picture files can be shown.
  - Select a folder or picture. If there is no picture on the data medium, an empty list is shown.

Searching for pictures on other data media
- You can search for pictures on other data media.
  In the directory list, slide the controller. The device list appears.
  - To select a data medium with picture files: turn the controller and press to confirm. A directory list appears. Folders and picture files can be shown.
  - Select a folder or picture.

Starting a slide show
- While viewing a picture, press the controller. The image menu appears.
  - To select **Start Slideshow**: turn and press the controller. The slide show starts.
  - To end the slide show: press the controller. The image menu appears.
  - Select **End Slide Show**.
Changing the picture view

Press the controller.
The image menu appears.

➢ To select **Turn Clockwise**: turn and press the controller.
The picture rotates 90 degrees.

➢ To select **Turn Counterclockwise**.
The picture rotates 90 degrees.

➢ Select **Zoom In**.
The size of the picture increases.
After you have zoomed into the picture, you can move the section of the picture.

➢ To move the section of the picture: slide  and  the controller.

➢ To revert to the original size: press the controller.

or

➢ Press the  button.

Closing the picture viewer

Press the controller.

➢ To select **Close Picture Viewer**: turn and press the controller.
The multimedia system returns to the last accessed media function.
Your multimedia system equipment

These operating instructions describe all the standard and optional equipment of your multimedia system, as available at the time of going to press. Country-specific differences are possible. Bear in mind that your vehicle may not feature all functions described here. This also applies to safety-relevant systems and functions.

Read the information on qualified specialist workshops in the vehicle Operator’s Manual.

Sound settings

Calling up the sound menu

You can select various sound settings for the different audio and video sources. It is possible to set more bass for radio mode than for CD audio mode, for example. The respective sound menu can be called up from the menu of the desired mode.

► Switch to radio mode (page 131).

or

► Switch to media mode (page 140).

► To display the menu bars: slide 6 the controller.

► To select : turn and press the controller.

The menu appears with the last setting accessed, e.g. Equalizer.

Setting treble, mid-range and bass

► Call up the sound menu (page 162).

► Turn the controller until Equalizer is brought to the front.

► To activate rotary menus for treble, mid-range and bass: slide 6 the controller.

► To switch between the rotary menus: slide ← or → the controller.

► To make the desired Equalizer settings: turn the controller.

Rotary menus show the set values.

► To return to the menu: slide 1 the controller.

► To return to the basic menu: press the button briefly.

Adjusting the balance/fader

Balance adjusts the volume left and right. Fader adjusts the volume in front and rear.

For the best sound, setting 0 is recommended.

► Call up the sound menu (page 162).

► Turn the controller until Balance/Fader is brought to the front and then slide 6 the controller.

► To activate the menu for balance and fader: press the controller.

Sound menu overview

<table>
<thead>
<tr>
<th>Function</th>
<th>Options</th>
</tr>
</thead>
<tbody>
<tr>
<td>Equalizer</td>
<td>Sets treble, mid-range and bass</td>
</tr>
<tr>
<td>Balance/fader</td>
<td>Adjusts the volume: right/left and front/rear</td>
</tr>
</tbody>
</table>
To adjust the balance: slide ← or → the controller.
To adjust the fader: slide ↑ or ↓ the controller.
To return to the basic menu: press the ← button briefly.

harman/kardon® Logic 7® surround sound system

General notes

The harman/kardon® Logic 7® surround sound system is available for all functions in the radio and media modes.

The harman/kardon® Logic 7® surround sound system is available for the following operating modes:
- Radio (FM only)
- Satellite radio
- Audio CD
- MP3 (including SD card and USB storage device)
- Media Interface
- Bluetooth® audio mode
- Video DVD (PCM, DTS® and Dolby® Digital audio formats)

For the best sound, CD or the WAV audio format are recommended. For data-reduced media, AAC with a data rate of 320 kbit/s is recommended.

Discs which support the audio formats mentioned have the following logos:

Manufactured under license from Dolby Laboratories. Dolby and the double-D symbol are trademarks of Dolby Laboratories.

For DTS patents see http:// patents.dts.com. Manufactured under license from DTS Licensing Limited. DTS, the Symbol & DTS and the Symbol together are registered trademarks, and DTS Digital Surround is a trademark of DTS, Inc.© DTS, Inc. All rights reserved.

Calling up the sound menu

You can select various sound settings for the different audio and video sources. It is possible to set more bass for radio mode than for CD audio mode, for example. The respective sound menu is called up from the menu of the desired mode.

Switch to radio mode (> page 131).
or
Switch to media mode (> page 140).
To switch to the menu bar: slide ↑ the controller.
To select : turn and press the controller. The menu appears with the last setting accessed, e.g. Equalizer.

Overview of harman/kardon® Logic 7® surround sound system

<table>
<thead>
<tr>
<th>Function</th>
<th>Options</th>
</tr>
</thead>
<tbody>
<tr>
<td>Equalizer</td>
<td>Sets treble, mid-range and bass</td>
</tr>
<tr>
<td>Balance/fader</td>
<td>Adjusts the volume: right/left and front/rear</td>
</tr>
<tr>
<td>Logic 7</td>
<td>Optimizes the sound playback</td>
</tr>
</tbody>
</table>
Setting treble, mid-range and bass

To adjust the balance: slide ◀ or ◀ the controller.
To adjust the fader: slide ▶ or ▶ the controller.
An image shows the sound focus set.
To return to the basic menu: press the button briefly.

Adjusting the balance/fader

Balance adjusts the volume left and right. Fader adjusts the volume in front and rear. For the best sound, setting 0 is recommended.
To adjust the balance: slide ◀ or ◀ the controller.
To adjust the fader: slide ▶ or ▶ the controller.
An image shows the sound focus set.
To return to the basic menu: press the button briefly.
The Bang & Olufsen BeoSound AMG sound system is available for all functions in the radio and media modes.

The following modes are available for the Bang & Olufsen BeoSound AMG sound system:
- Radio (FM only)
- Satellite radio
- Audio CD
- MP3/AAC
- Media Interface
- Bluetooth® audio mode
- Video DVD (PCM, DTS® and Dolby® Digital audio formats)

For the best sound, CD or the WAV audio format is recommended. For data-reduced media, the AAC audio format with a data rate of 320 kbit/s is recommended.

Manufactured under license from Dolby Laboratories. Dolby and the double-D symbol are trademarks of Dolby Laboratories.

For DTS patents see http://patents.dts.com. Manufactured under license from DTS Licensing Limited. DTS, the Symbol & DTS and the Symbol together are registered trademarks, and DTS Digital Surround is a trademark of DTS, Inc. © DTS, Inc. All rights reserved.

You can select various sound settings for the different audio and video sources. It is possible to set more bass for radio mode than for CD mode, for example. The respective sound menu is called up from the menu of the desired mode.

- Switch to radio mode (page 131).
- Switch to media mode (page 140).
- To switch to the menu bar: slide the controller.
- To select: turn and press the controller. The menu appears with the last setting accessed, e.g. Equalizer.

Bang & Olufsen BeoSound AMG sound system

<table>
<thead>
<tr>
<th>Function</th>
<th>Options</th>
</tr>
</thead>
<tbody>
<tr>
<td>Equalizer</td>
<td>Sets treble, mid-range and bass</td>
</tr>
<tr>
<td>Balance/fader</td>
<td>Adjusts the volume: right/left and front/rear</td>
</tr>
<tr>
<td>True Image™</td>
<td>Sets a sound profile in the vehicle</td>
</tr>
<tr>
<td>Sound mode (VIP &amp; BAL Selection)</td>
<td>Optimizes the sound playback</td>
</tr>
</tbody>
</table>

Setting treble, mid-range and bass

- Call up the sound menu (page 165).
- Turn the controller until Equalizer is in the center.
- Slide the controller. Rotary menus for treble, mid-range and bass are activated.
To switch between the rotary menus: slide ◀️ or ▶️ the controller.
To make the desired Equalizer settings: turn the controller. The rotary menus show the set values.
To return to the menu: slide ◀️ the controller.
To return to the basic menu: press the ◀️ button.

Adjusting the balance/fader

Balance adjusts the volume left and right. Fader adjusts the volume in front and rear.
For the best sound, setting 0 is recommended.
Call up the sound menu (▶️ page 165).
Turn the controller until Balance/Fader is in the center.
Slide ◀️ the controller.
To activate the menu for balance and fader: press the controller.
To adjust the balance focus: slide ◀️ or ▶️ the controller.
To adjust the fader focus: slide ◀️ or ▶️ the controller.
To return to the basic menu: press the ◀️ button.

Setting the sound profile

With the Sound Profile setting, you can select between two defined sound settings.

<table>
<thead>
<tr>
<th>Sound profiles</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Reference</td>
<td>High-end sound setting for faithful audio playback</td>
</tr>
<tr>
<td>Surround</td>
<td>Optimum setting for LIVE and concert recordings</td>
</tr>
</tbody>
</table>

Call up the sound menu (▶️ page 165).
Turn the controller until Sound Profile is in the center.
Slide ◀️ the controller.
The rotary menu to select the sound profile is activated.
To select Sound Profile: turn the controller until the desired sound profile is activated.
To return to the menu: slide ◀️ the controller.
To return to the basic menu: press the ◀️ button.

Sound playback for individual seats
For the best sound, the specific seats will need to be set.

- Call up the sound menu (page 16).
- Turn the controller until **VIP & BAL Selection** is in the center.
- Slide the controller.
  The rotary menu is activated.
- To set the desired **VIP & BAL Selection**: turn the controller.
  The segment, text and image show the selected setting.
- To return to the menu: slide the controller.
- To return to the basic menu: press the button.
Your multimedia system equipment

These operating instructions describe all the standard and optional equipment of your multimedia system, as available at the time of going to press. Country-specific differences are possible. Bear in mind that your vehicle may not feature all functions described here. This also applies to safety-relevant systems and functions.

Read the information on qualified specialist workshops in the vehicle Operator’s Manual.

Weather forecasts

Introduction

This function is currently not available for Canada.

For the reception of weather forecasts via satellite radio, you will need a SIRIUS XM Satellite Weather subscription.

If the message: Please call SIRIUS to activate the system at: 888-539-7474 ESN: SIRIUS ID appears along with the ID number of the SIRIUS device, you will need to have the weather service activated first.

To select Call or Cancel: turn and press the controller.

If a mobile phone is connected to the multimedia system (page 90), when you select Call, a call is placed to a member of the SIRIUS service staff. The ID number of the SIRIUS device will be transferred to the telephone display.

This will be followed by instructions from the service employee.

The multimedia system can receive weather forecasts for the USA (including Alaska and Hawaii) via satellite radio.

The received weather data can be displayed as an information chart (daily forecast, five-day forecast, detailed information) or on the weather map.

The weather data received from the weather station is stored for one hour in the multimedia system. It can therefore be displayed again immediately after restarting the engine (for example after refueling).

Depending on which scale has been selected, the weather map can display the following weather data with symbols:

- precipitation radar
  The precipitation radar cannot be displayed for Alaska, Hawaii and Puerto Rico.
- storm characteristics
- high and low-pressure areas, weather fronts
- course of tropical cyclones (hurricanes, typhoons)
- storm warnings
- wind direction and speeds

Hurricane: term used to describe the tropical cyclones that primarily develop in the Atlantic, North Pacific and South Pacific oceans. The wind speeds are above 74 mph (118 km/h). Five categories are used to classify the strength of a hurricane.

Typhoon: term used to describe a tropical cyclone that develops in the northwestern Pacific. The wind speeds are in the category of a hurricane.

Switching the SIRIUS Weather display on/off

Activating

Press the TEL button.

To select Tel in the main function bar: slide , turn and press the controller. A menu appears.

To select SIRIUS Weather: turn and press the controller.

The information chart shows the daily forecast at the current vehicle position.
You see the following information:
- the date and time of the weather message received last
- information on the current weather (temperature, cloud coverage) and a forecast for the next three, six and twelve hours
- the current highest temperature and forecasts
- the current lowest temperature and forecasts
- the probability of rain

► To switch to the 5-day forecast: select Current.
A menu appears.
► Select 5-Day.
The information chart displays the forecast for the next five days in the currently selected location.

► To return to the current-day forecast: select 5-Day.
A menu appears.
► Select Current.
The information chart shows the forecast for the current day again.

Deactivating
► Press [←].

Displaying detailed information

Besides the current temperatures, you can display information such as wind speeds and UV index.

► To select Current or 5-Day in the current-day or 5-day forecast: turn and press the controller.
A menu appears.
► Select Info.
The information chart shows detailed information for the selected area.

Selecting the area for the weather forecast

Introduction

You can select the weather forecasts for:
- the current vehicle position
- the vicinity of the destination
- a winter sports area
- an area within the USA

You can select a location in the information chart (option 1) or in the map (option 2). You can store frequently selected locations in the memory (► page 171).

ℹ️ The multimedia system receives data for the weather forecasts from the nearest weather station to the selected location.
Option 1: selecting the area in the information chart

- To select **Location** in the information chart: turn and press the controller.
- To select the current vehicle position: select **Current Position** in the menu.
  The multimedia system receives weather data for the current vehicle position from the nearest weather station and automatically displays the data.

Requirement for "Near destination": a route to a destination has been calculated (page 57). The menu item is otherwise grayed out.

- To select the vicinity of the destination: select **Near Destination**: turn and press the controller.
- To select a winter sports area: select **At Ski Area** from the menu: turn the controller and press to confirm.
- Select a state.
- Select a winter sports area from the menu. The weather data and other information is displayed for the winter sports area that has been selected. The data is supplied by the nearest weather station.

The information chart shows the following information (if available):
- ski slopes/ski lifts
- snowboarding and nighttime opening
- snow conditions (e.g. snow depth)
- temperature

The status of a facility is indicated as follows:
- green check mark - open
- red cross - closed
- question mark - not known

Example: city list with character bar

Entry limitation: searching for a location using the character bar is not possible while driving.

- To search for a location: select **Search Areas**: turn and press the controller.
- Select **Other States (U.S.)** or **Current State/Province (ABC)**. Depending on the selection, the list of states or cities will appear with the character bar. You can limit the search using the character bar.
- To select state/province or city: enter the first few letters by turning and pressing the controller.
- To select state/province or city from the list: turn and press the controller. After selecting a state (or province) the list of locations appears.
- To select the state/province or city from the list: turn and press the controller. After selecting a location, the information chart displays the weather forecast for the...
selected location. The data is supplied by the nearest weather station.

**Option 2: selecting the area in the weather map**

- Call up the weather map (page 171).
- Move the weather map so that the crosshair is over the desired area (page 171).
- Press the controller. The information chart shows the weather forecast for the selected area. The data is supplied by the nearest weather station.

**Memory functions**

**Storing the area in the weather memory**

You can save locations that are called up frequently in ten preset positions (0, 1–9) in the weather memory.

- **In the weather memory:** select the area for the weather forecast (page 169). The selected location appears at the top in the status bar.
- To select **Location** in the information chart: turn and press the controller.
- Select **Preset**.
- Select a preset using the controller.
- Press and hold the controller until you hear a tone. The area is entered on the selected preset.

- **To store rapidly:** in the daily forecast (page 168) press and hold a number key, e.g. 2, until the preset position number is shown in the status bar in front of the area name.

You can also use this function in the five-day forecast (page 168), and in the detailed information view (page 169).

**Selecting an area from the weather memory**

- **Directly from the weather memory:** select **Location** from the information chart: turn and press the controller.
- Select **Preset**.

- Select the memory position which contains the location you require. The weather data for the selected area is displayed.

- **Quick select:** if a location is stored in the weather memory, for example when the current forecast display is active, briefly press a number key, e.g. 2. The weather data for the selected area is displayed.

**Weather map**

**Calling up the weather map**

To select **Map** in the information chart: turn and press the controller. The weather map is shown on a 500-mi (500-km) scale. The crosshair highlights the weather station that supplies the current weather data.

**Moving the weather map**

- Slide 1 or 2 the controller. The weather map moves in the corresponding direction under the crosshair.

**Changing the scale**

- Turn the controller. The scale bar appears.
- Turn until the desired scale is set.

**Showing/hiding the menu in the weather map**

- **To show:** press the controller.
- **To hide:** slide 1 the controller.
Selecting a weather station in the map

- Move the weather map and crosshair to the desired position (> page 171).
- To show the menu: press the controller.
- To select Weather Table: press the controller.

The multimedia system receives weather data for the selected position from the nearest weather station and displays the data as a current-day forecast.

Switching layers on the map on/off

You can switch on different layers, for example to display the rain radar, weather fronts and the course of tropical storms on the map.

- Display the menu on the weather map (> page 171).
- To select View: turn and press the controller.
- Select a layer.
  Switch the display on ☑ or off ✗.

Explanation of the layers on the weather map

- Menu item Radar Map
  Displays the precipitation radar as a color area in all map scales. For an explanation of the colors, see the legend (> page 174).
- Menu item Storm Characteristics
  Displays the characteristics of a storm in all map scales:
  - tornadic storm:
    storm cell with strong winds (super cell), from which a tornado can develop. Tornadoes are also known as twisters.
  - cyclone:
  - hailstorm
  - the likelihood of a hailstorm
- Storm watch areas
  Shows areas for which storm advisories have been issued (red areas). It is shown in map scales 50 mi (50 km), 200 mi (200 km) and 500 mi (500 km).
- Menu item Atmospheric Pressure
  Shows the position of high and low-pressure areas (H, L), weather fronts and isobars. It is shown in map scales 200 mi (200 km) and 500 mi (500 km).
- Menu item Tropical Storm Tracking
  Shows the direction and speed of propagation of a tropical storm as a track in all map scales. Information on times and strength is also given.
- Menu item Winds
  Shows the wind direction and wind speed in map scale of 5 mi (5 km).

Sample displays of weather data in the map

- To display the precipitation radar: activate the Radar Map display level (> page 172). The precipitation radar is displayed if weather data is available.
  You can call up the legend for the precipitation radar (> page 174). The transparency of the precipitation radar display level can be adjusted in five stages.
- To display the storm characteristics: activate the Storm Characteristics display level (> page 172). If weather data is available, the weather map will then display the storm characteristics.
You can call up the legend for storms (▶ page 174).
The following information on a storm cell is displayed (if available):
- characteristics of the storm cell
- date and time of observation (time stamp)
- directional movement speed and path

Propagation speed: the speed at which the storm cell is advancing.

To display the weather fronts: activate the Atmospheric Pressure display level (▶ page 172).
If weather data is available, the weather map will then display the weather fronts.

The example shows the position of high and low-pressure areas (H, L), weather fronts and isobars. Isobars are lines that show where the air pressure is the same.

Legend: weather fronts

<table>
<thead>
<tr>
<th>Weather front</th>
<th>Explanation</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cold front (blue line with blue triangles)</td>
<td>If a cold front moves in, the weather remains changeable and there are often rain showers and thunderstorms. The air temperature decreases.</td>
</tr>
<tr>
<td>Warm front (red line with red semi-circles)</td>
<td>A warm front may cause more prolonged steady rain, more cloud cover and a slow rise in temperature.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Weather front</th>
<th>Explanation</th>
</tr>
</thead>
<tbody>
<tr>
<td>Stationary front (red and blue line with red semi-circles and blue triangles)</td>
<td>The weather front moves minimally. The weather remains changeable in this area.</td>
</tr>
<tr>
<td>Occlusion (purple line with purple semi-circles and triangles)</td>
<td>When the faster cold front catches up and joins the warm front ahead of it, an occluded front is formed. The weather remains changeable and rainy within an occlusion.</td>
</tr>
</tbody>
</table>

To display the track of a storm: activate the Tropical Storm Tracking display level (▶ page 172).
If weather data is available, the weather map will then display storm tracking information.

Example: in the middle of the map you can see the current position of the tropical low-pressure area (cyclone). To the right of this a solid line shows the previous path with positions and times. The forecast for the direction of propagation is shown by a dotted line with positions and times.
You can find out more information about cyclones in the Storm Guide (page 175).
The following information is shown (if available):
- name of the tropical storm and category
- time stamp
- directional movement speed and path
- maximum wind speed

Propagation speed: the speed at which the storm cell of a tropical cyclone is advancing.

A tropical storm is categorized according to where it originated.

<table>
<thead>
<tr>
<th>Region of origin</th>
<th>category</th>
</tr>
</thead>
<tbody>
<tr>
<td>Atlantic, North and South Pacific Oceans</td>
<td>Name of tropical low-pressure system <em>(Tropical Low Press. Sys.)</em></td>
</tr>
<tr>
<td>Atlantic, North and South Pacific Oceans</td>
<td>Name of tropical storm <em>(Tropical Storm)</em></td>
</tr>
<tr>
<td>Atlantic, North and South Pacific Oceans</td>
<td>Name of tropical storm <em>(Hurricane Category 3)</em></td>
</tr>
<tr>
<td></td>
<td>Displays hurricane categories 1 through 5</td>
</tr>
<tr>
<td>Northwestern Pacific Ocean</td>
<td>Name of tropical storm <em>(Tropical Low Press. Sys.)</em></td>
</tr>
<tr>
<td>Northwestern Pacific Ocean</td>
<td>Name of tropical storm <em>(Tropical Cyclone)</em></td>
</tr>
<tr>
<td>Northwestern Pacific Ocean</td>
<td>Name of tropical storm <em>(Typhoon)</em></td>
</tr>
<tr>
<td>Northwestern Pacific Ocean</td>
<td>Name of tropical storm <em>(Super-Typhoon)</em></td>
</tr>
</tbody>
</table>

You can also see the time stamp for the weather data on map scales of 50 miles and smaller.
The weather map shows wind directions and wind speeds.

Legend (precipitation radar and storms)

- Display the menu on the weather map (page 171).
- To select View: turn and press the controller.
- Select Legend.

The symbol for a tornadic storm is also valid for a cyclone (mesocyclone).

<table>
<thead>
<tr>
<th>Precipitation type</th>
<th>Color scale</th>
</tr>
</thead>
<tbody>
<tr>
<td>Rain</td>
<td>Eleven shades from light to heavy (light green to red)</td>
</tr>
<tr>
<td>Mixed</td>
<td>Shades from light to heavy (light purple to purple)</td>
</tr>
<tr>
<td>Snow</td>
<td>Shades from light to heavy (light turquoise to turquoise)</td>
</tr>
</tbody>
</table>

Time stamp

The time stamp shows when the weather data was created by the weather station.
A time stamp corresponds to the time at the vehicle’s current position. The changeover from summer time to standard time is performed automatically.

- Display the menu on the weather map (page 171).
- To select View: turn and press the controller.
- Select Time Stamp.

Changing to the information chart

- Display the menu on the weather map (page 171).
- To select Weather Table: turn and press the controller.
Storm Watch Box

Storm watch areas for which there are storm advisories are displayed as red areas on the weather map.

- To activate/deactivate the storm watch area display on the map: display the menu on the weather map (page 171).
- To select View: turn and press the controller.
  The list of display levels appears.
- Select Storm Watch.
- Select Show Symbols for Storm Areas On Map.
  Storm watch areas are displayed ☑️ or are not displayed ☐ on the map.
- To activate/deactivate the automatic display of storm advisories: select Display Storm Watch Automatically.
  Storm advisories are automatically displayed ☑️ or not displayed ☐ on the map.
- To set the radius for storm advisories: select 5 Miles, 50 Miles or 200 Miles.

Storm Guide

- To display the storm guide: display the menu on the weather map (page 171).
- To select Guide: turn and press the controller.
  A menu appears. The current storm is highlighted. There is information about the storm in the status bar.
- To select Next: turn and press the controller.
  The next storm is marked.
- Select Previous.
  The previous storm is highlighted.
- To display storm details: select Details.
  You see detailed information about the selected storm.
Your multimedia system equipment

These operating instructions describe all the standard and optional equipment of your multimedia system, as available at the time of going to press. Country-specific differences are possible. Bear in mind that your vehicle may not feature all functions described here. This also applies to safety-relevant systems and functions. Read the information on qualified specialist workshops in the vehicle Operator’s Manual.

Overview

Important safety notes

⚠️ WARNING
The CD/DVD drive is a class 1 laser product. If you open the housing of the CD/DVD drive, there is a risk of exposure to invisible laser radiation. This laser radiation could damage your retina. There is a risk of injury. Never open the housing. Always have maintenance and repair work carried out at a qualified specialist workshop.

⚠️ WARNING
If objects such as headphones/headsets or external audio/video sources are not secured in the passenger compartment, they can be flung around and hit vehicle occupants. There is a risk of injury, for example in the event of sudden braking or a sudden change in direction. Always stow these items or similar objects carefully so that they cannot be flung around, for example in a lockable vehicle stowage compartment.

Equipment

Observe that a range of Rear Seat Entertainment Systems are available for Mercedes-Benz vehicles. In this Operator’s Manual, the Rear Seat Entertainment System Code 864 is used for illustration purposes. If you have a different Rear Seat Entertainment System in your vehicle, please refer to the manufacturer’s operating instructions.

Components

The Rear Seat Entertainment System includes:
- two screens for the rear behind the front-seat head restraints
- two remote controls
- a single drive (rear-compartment drive)
- AUX jacks on both rear screens (AUX display)
- AUX jacks on the rear drive (AUX drive)
- headphones for each rear screen
- two sets of cordless headphones

Rear-compartment screens

1. AUX jacks (AUX display)
2. Display
The same AUX jacks (AUX drive) can be found in the rear-compartment drive (page 178).

Remote control

Overview

<table>
<thead>
<tr>
<th></th>
<th>Function</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Switches the screen on or off</td>
</tr>
<tr>
<td>2</td>
<td>Switches the button illumination on/off</td>
</tr>
<tr>
<td>3</td>
<td>Selects the screen for the remote control</td>
</tr>
<tr>
<td>4</td>
<td>Selects a menu item</td>
</tr>
<tr>
<td>5</td>
<td>Confirms a selection or setting</td>
</tr>
<tr>
<td>6</td>
<td>Switches the mute function on/off</td>
</tr>
<tr>
<td>7</td>
<td>Adjusts the volume</td>
</tr>
<tr>
<td>8</td>
<td>Skips, fast-forward and fast-rewind</td>
</tr>
<tr>
<td>9</td>
<td>Selects a track; direct entry</td>
</tr>
<tr>
<td>10</td>
<td>Exits a menu (back)</td>
</tr>
</tbody>
</table>

Selecting the screen for the remote control

You can use the remote control to operate either of the two rear screens. To do so, the appropriate rear screen must be selected.

- **To select the left-hand screen**: turn thumbwheel 3 until L REAR (page 177) is highlighted in the window.
- **To select the right-hand screen**: turn thumbwheel 3 until REAR R is highlighted in the window.

Switching the screen on/off

The switched-on rear compartment screens switch off after 30 minutes if:
- the SmartKey in the ignition lock is in position 0 or 1 (see the vehicle Operator’s Manual)
- the SmartKey is not inserted

Before the screens switch off, they show a message to this effect.

You can switch the screens back on. However, this will discharge the starter battery.

- Point the remote control at the rear-compartment screen which has been selected for remote operation.
- Press button 1 on the remote control (page 177).
  The rear screen switches on or off.

Switching the button lighting on/off

- Press button 2 on the remote control (page 177).
  Depending on the previous status, the button lighting is switched on or off.

  - If you do not use the remote control for about 15 seconds, the button lighting switches off automatically.

Switching the sound on or off

- Press button 6 on the remote control (page 177).
  The sound is switched on/off.

Selecting a menu/menu item and confirming your selection

- Select a menu item using the ▲ ▼ ▶ buttons on the remote control and press the OK button to confirm.
CD/DVD drive and AUX jacks

1 Disc slot
2 AUX, right-hand (R) jack for audio signal (red)
3 AUX, left-hand (L) jack for audio signal (white)
4 AUX, video (V) jack (yellow)
5 Disc eject button

The AUX jacks shown are for the AUX drive. Identical jacks can be found on the right-hand side of the rear-compartment screens (AUX display) (> page 176).

Cordless headphones

Overview

- To adjust the headphones: open both sides of the headphones.
- Adjust the headphones by pulling the headphone band in the direction of the arrow.
- To switch the headphones on or off: press On or Off switch 2.
- To adjust the volume: turn volume control 3 until the desired volume is set. If you have connected corded headphones to a rear-compartment screen, you can adjust the volume using the remote control (> page 177).
- To check the battery condition of charge: check the state of the batteries using indicator lamp 1 (> page 179).

The headphones automatically switch off if they have not received an audio signal for approximately three minutes. This preserves the batteries.
**Indicator lamp on the cordless headphones**

The color of the indicator lamp shows:
- whether the device is switched on or off
- the condition of the inserted batteries

<table>
<thead>
<tr>
<th>LED display</th>
<th>Status</th>
</tr>
</thead>
<tbody>
<tr>
<td>Green</td>
<td>The batteries are fine.</td>
</tr>
<tr>
<td>Red</td>
<td>The batteries are almost discharged.</td>
</tr>
<tr>
<td>Lit continu-</td>
<td>The headphones are switched on and connect-</td>
</tr>
<tr>
<td>ously</td>
<td>ed to a screen.</td>
</tr>
<tr>
<td>Flashing</td>
<td>The headphones are searching for the connec-</td>
</tr>
<tr>
<td></td>
<td>tion to a screen.</td>
</tr>
<tr>
<td>No display</td>
<td>The headphones are switched off or the bat-</td>
</tr>
<tr>
<td>(dark)</td>
<td>teries are discharged.</td>
</tr>
</tbody>
</table>

The function of the headphones may be impaired by other radio-based electronic devices such as mobile phones or laptops.

**Connecting additional headphones**

Up to two cordless headphones can be used at the same time for each screen. You can also connect one additional set of corded headphones to each of the two rear-compartment screens (› page 176). The socket is designed for headphones with a 3.5 mm stereo jack plug and an impedance of 32 ohms.

**Selecting the screen for the cordless headphones**

- Slide switch 1 to L (left-hand screen) or R (right-hand screen).

**Replacing batteries**

**Notes**

⚠️ **WARNING**

Batteries contain toxic and corrosive substances. If batteries are swallowed, it can result in severe health problems. There is a risk of fatal injury.

Keep batteries out of the reach of children. If a battery is swallowed, seek medical attention immediately.

اتهم

Batteries contain dangerous substances. It is against the law to dispose of them with the household rubbish. They must be collected separately and recycled to protect the environment.

Dispose of batteries in an environmentally friendly manner. Take discharged batteries to a qualified specialist workshop or a special collection point for used batteries.

Batteries are required for the remote control and for the two sets of cordless headphones.

- Switch to the remote control (› page 180).
- Switch to cordless headphones (› page 180).
On the remote control

1. Battery compartment
2. Catch tab
3. Battery compartment cover
4. Retaining lugs
5. Batteries

The remote control contains two type AAA, 1.5 V batteries.

► To open the battery compartment: remove battery compartment cover 3 on the back of the remote control.

► To do so, press down retaining lug 2 and take off battery compartment cover 3.

► Remove discharged batteries 5 from the tray.

► Insert the new batteries. Observe the polarity markings on the batteries and battery compartment when doing so.

  Left-hand battery: the positive pole (+) must face upwards.
  Right-hand battery: the positive pole (+) must face downwards.

► To close the battery compartment: insert battery compartment cover 3 starting with retaining lugs 4 into the battery compartment and allow catch tab 2 to engage in place.

On the cordless headphones

The battery compartment is located on the left headphone. The cordless headphones require two type AAA, 1.5 V batteries.

► To open the battery compartment: turn battery compartment cover 1 counterclockwise and remove.

► Remove the discharged batteries from the tray.

► Insert the new batteries. Observe the polarity markings on the batteries and battery tray when doing so.

► To close the battery compartment: replace battery housing cover 1 and turn it clockwise until it engages.

If the batteries have been inserted correctly, the indicator lamp will light up green when the headphones are switched on.

The operating duration of the headphones with a set of batteries is up to 40 hours.

Basic functions

Using headphones

You can use the cordless headphones supplied and/or up to two sets of cored headphones connected to the corresponding jack of the rear-compartment screens (> page 176).

Information on the cordless headphones (> page 178).
Using the main loudspeakers

This function is available in conjunction with the multimedia system. You can use the vehicle loudspeakers to listen to a disc inserted in the rear-compartment drive. To do so, disc mode (audio CD/audio DVD/MP3) must be activated on at least one rear screen. The headphones’ volume setting does not affect the main loudspeakers.

To set on the multimedia system: press the [Radio] button, for example, to switch on an audio mode. To select Info slide and press the controller. A menu appears. Turn the controller until Rear Seat Entertainment System: Audio is brought to the front. Press the controller.

Selecting sound settings

You can select sound settings in the following operating modes:
- Audio CD/MP3
- Video DVD
- Radio (active media source in COMAND)
- AUX

Switch on an operating mode (e.g. audio CD mode) (> page 182).
Select Treble or Bass using the [▼] [◄] [►] buttons on the remote control and press the [OK] button to confirm. An adjustment scale appears.
Select a setting using the [▲] [▼] buttons and press the [OK] button to confirm.

Multiple users

Simultaneous use of the rear-compartment disc drive

The two rear-compartment screens can be operated almost entirely independently from one another. However, a conflict may occur in some menus if the two screens are used simultaneously.

The following functions affect both screens:
- changing playback options
- selecting a track (from a track list or folder)
- using the play, pause and stop functions
- fast forward and rewind or scrolling
- calling up the DVD menu and navigating within it
- setting the language, subtitles and camera angle
- calling up interactive DVD content
The following functions affect only one screen:
- changing audio and video functions as well as picture settings
- switching between full screen and the menu

Switching between operating modes

When you exit an operating mode (e.g. audio CD mode), the current setting is saved. If you call up this operating mode again later, there are two possibilities:
- the operating mode has been changed on the other screen.
- the operating mode has not been changed. In the first case, the operating mode appears as it is on the other screen. In the second case, the setting appears on the screen as it was when you last exited the operating mode.

Picture settings

Overview

You can select the picture settings in video DVD and AUX mode (> page 191).

Adjusting the brightness, contrast and color

Switch to video DVD mode (> page 186).
To show the menu: press the [OK] button on the remote control.
Select DVD-Video using the buttons and press the button to confirm.
Select Brightness, Contrast or Color using the buttons and press the button to confirm.
A scale appears.
Select a setting using the buttons and press the button to confirm.

Changing the picture format
To show the menu: press the button on the remote control.
Select DVD-Video using the buttons and press the button to confirm. The dot in front of one of the menu items 16:9, 4:3 or Zoom shows the currently set picture format.
Select a format using the buttons and press the button to confirm.

System settings
Note
You can adjust all system settings individually for each rear screen without affecting the other screen.

Selecting the display language
Select System using the buttons on the remote control and press to confirm.
You see the system menu on the selected rear screen.
Select Settings using the button and press to confirm.
Confirm Language by pressing the button. The list of languages appears. The dot indicates the current setting.
Select a language using the buttons and press the button to confirm. The Rear Seat Entertainment System sets the selected language.

Switching the display design
Select Settings using the button and press to confirm.
Select Day Mode, Night Mode or Automatic with the buttons and confirm with the button. The dot indicates the current setting.

Design | Explanation
--- | ---
Day Mode | The display is set permanently to day design.
Night Mode | The display is set permanently to night design.
Automatic | The display design changes depending on the vehicle instrument cluster illumination.

Setting the brightness
Select Settings using the button and press to confirm.
Select Brightness with the buttons and confirm with the button. A scale appears.
Adjust the brightness using the buttons and press the button to confirm. The bar moves up or down. The picture becomes lighter or darker.

Showing/hiding the picture
To hide the picture: select Display Off in the system menu with the buttons on the remote control and confirm with the button. The picture is hidden.
To display the picture: press the button.

Audio CD/DVD and MP3 mode

Important safety notes
⚠️ WARNING
The CD/DVD drive is a class 1 laser product. If you open the housing of the CD/DVD drive, there is a risk of exposure to invisible laser
radiation. This laser radiation could damage your retina. There is a risk of injury. Never open the housing. Always have maintenance and repair work carried out at a qualified specialist workshop.

General notes

The rear-compartment drive is a single disc drive.

Notes on audio mode can be found in the "Media" section (page 141):
- Notes on CDs and DVDs
- Notes on MP3 mode
- Notes on copyright

Inserting and removing a CD/DVD from the rear-compartment drive

1. Disc slot
2. Disc eject button

The rear-compartment drive is located behind the center console in a folding compartment. Depending on the vehicle equipment level, the rear-compartment drive is located:
- under the rear bench seat or
- in the center console between the driver’s and front-passenger seats

If there is already a disc inserted, this must be ejected before another is inserted.

To remove: press the button.
To insert: insert a disc into the disc slot with the printed side facing upwards.

The rear-compartment drive plays the disc:
- if it has been inserted correctly and is a permissible disc, and
- after you have switched on disc mode (audio CD or audio DVD or MP3 mode) (page 183).

Data on an MP3 CD first needs to be loaded by the drive. Loading may take some time, depending on the number of folders and tracks.

Switching to audio CD, audio DVD or MP3 mode

1. Calls up CD functions, other displays: MP3 (MP3 mode), DVD-A (audio DVD mode)
2. Calls up track list (audio CD and audio DVD mode), calls up folders (MP3 mode)
3. Sets the treble
4. Sets the bass

The example shows audio CD mode. The number and the elapsed playback time for the current track are displayed.

- Insert a CD or DVD (page 183).
- If the Rear Seat Entertainment System does not play back the disc automatically, select Disc using the buttons on the remote control and confirm with the button.

The corresponding mode is switched on. The Rear Seat Entertainment System plays the disc.

Variable bit rates in MP3 tracks can result in the elapsed time shown being different from the actual elapsed time.
Selecting a track

Via skip function

- Press the \(\text{[<]}\) or \(\text{[>]}\) button on the remote control.

or

- Press the \(\text{[<<]}\) or \(\text{[>>]}\) button. The skip forward function skips to the next track.

If the elapsed track time has passed 8 seconds, the function skips back to the beginning of the track. If the elapsed time is shorter, it will skip to the start of the previous track.

If the Random Tracks or Random Folder playback option has been selected, the track order is random.

Via track list

In audio CD mode, the track list contains all tracks on the disc currently playing. In audio DVD mode, the track list contains all tracks in the currently active group.

In MP3 mode, the track list shows all tracks in the currently active folder as well as the folder structure, allowing you to select any track on the MP3 CD.

- Select \(\text{Tracks}\) (audio CD/DVD mode) or \(\text{Folder}\) (MP3 mode) using the \(\text{[<]}\), \(\text{[>]}\), \(\text{[<<]}\), \(\text{[>>]}\) buttons on the remote control, and confirm by pressing the \(\text{[OK]}\) button.

or

- Press the \(\text{[OK]}\) button when the selection window is active.

The track list appears. The dot indicates the current track.

- Select a track using the \(\text{[<]}\), \(\text{[>]}\) buttons and press the \(\text{[OK]}\) button to confirm.

By entering the track number directly

- Press the \(\text{[<]}\) button on the remote control. The track entry display appears.

Example: track 2

- Press the \(\text{[<]}\) button.

Fast forwarding/rewinding

- With the selection window active, press the \(\text{[<]}\) or \(\text{[>]}\) button on the remote control repeatedly until you reach the desired position.

or

- Press and hold the \(\text{[<<]}\) or \(\text{[>>]}\) button until the desired position has been reached.

Selecting a folder

This function is available in MP3 mode.

- Select \(\text{Folder}\) in MP3 mode using the \(\text{[<]}\), \(\text{[>]}\) buttons on the remote control and press the \(\text{[OK]}\) button to confirm.

or

- Press the \(\text{[OK]}\) button when the selection window is active.

The folder content appears.

- To switch to the superordinate folder: select symbol \(\text{U}\) using the \(\text{[<]}\), \(\text{[>]}\) buttons on the remote control and press the \(\text{[OK]}\) button to confirm.

The display shows the next folder up.

- To select a folder: select a folder by pressing the \(\text{[<]}\), \(\text{[>]}\) button and confirm by pressing the \(\text{[OK]}\) button.

You will see the tracks in the folder.

- Select a track using the \(\text{[<]}\), \(\text{[>]}\) buttons and press the \(\text{[OK]}\) button to confirm.

The track is played and the selected folder is now the active folder.

Pause function

This function is available in audio DVD mode.
To pause playback: press the \( \square \) button in full-screen mode. The \( \square \) display changes to \( \triangleright \).

Select \( \square \) using the \( \downarrow \) \( \leftarrow \) \( \rightarrow \) buttons on the remote control and confirm with the \( \square \) button. The \( \square \) display changes to \( \triangleright \).

To continue playback: select \( \triangleright \) and press the \( \square \) button to confirm. The \( \triangleright \) display changes to \( \square \).

To stop playback: press the \( \square \) button in full-screen mode.

Select \( \square \) using the \( \downarrow \) \( \leftarrow \) \( \rightarrow \) buttons on the remote control and confirm with the \( \square \) button. The \( \square \) display changes to \( \triangleright \).

To continue playback: select \( \triangleright \) and press the \( \square \) button to confirm. Playback continues from the point where it was interrupted.

To interrupt playback: press the \( \square \) button in full-screen mode.

Select \( \square \) using the \( \downarrow \) \( \leftarrow \) \( \rightarrow \) buttons on the remote control and confirm with the \( \square \) button. The \( \square \) display changes to \( \triangleright \).

To continue playback: select \( \triangleright \) and press the \( \square \) button to confirm. Playback continues from the point where it was interrupted.

To stop playback: while playback is interrupted, select \( \square \) again and press the \( \square \) button to confirm. Playback stops and returns to the beginning of the DVD. \( \triangleright \) is highlighted.

To restart playback: select \( \triangleright \) and press the \( \square \) button to confirm. Playback starts from the beginning of the DVD.

Setting the audio format

The content of an audio DVD can be divided into up to 9 groups. The availability and type of group depends on the respective DVD. A group can contain music of different sound qualities (stereo and multichannel formats, for example), or bonus tracks.

In full-screen mode press the \( \square \) button.

Select DVD-A using the \( \downarrow \) \( \leftarrow \) \( \rightarrow \) buttons on the remote control and press \( \square \) to confirm.

Select Group using the \( \uparrow \) \( \downarrow \) buttons and press the \( \square \) button to confirm. The list of available audio formats appears. The dot indicates the format currently selected.

Select an audio format using the \( \uparrow \) \( \downarrow \) buttons and press the \( \square \) button to confirm.

To exit the menu: press the \( \leftarrow \) or \( \rightarrow \) button.

Playback options

Select CD, DVD-A or MP3 using the \( \downarrow \) \( \leftarrow \) \( \rightarrow \) buttons on the remote control and press the \( \square \) button to confirm. A list appears. The dot indicates the playback option currently selected.

Select Normal Track Sequence, Random Tracks or Random Folder using the \( \uparrow \) \( \downarrow \) buttons and press the \( \square \) button to confirm.

The option is switched on. For all options except Normal Track Sequence, you will see a corresponding display in the selection window.

If you switch the data carrier which you are currently listening to, the Normal Track Sequence option is activated automatically. If an option is selected, it remains selected after the Rear Seat Entertainment System is switched on or off.

Switching track information on/off (MP3 mode only)

If the function is switched on, folder and track names are displayed.

If the function is switched off, disc and file names are displayed.

Select MP3 using the \( \downarrow \) \( \leftarrow \) \( \rightarrow \) buttons on the remote control and press the \( \square \) button to confirm.

Select Display Track Information using the \( \uparrow \) \( \downarrow \) buttons and press the \( \square \) button to confirm.

The function is switched on \( \checkmark \) or off \( \square \), depending on the previous status.
Important safety notes

**WARNING**
The CD/DVD drive is a class 1 laser product. If you open the housing of the CD/DVD drive, there is a risk of exposure to invisible laser radiation. This laser radiation could damage your retina. There is a risk of injury. Never open the housing. Always have maintenance and repair work carried out at a qualified specialist workshop.

General notes

**DVD playback conditions**
Playback problems may occur when playing copied discs. There is a large variety of discs, DVD authoring software, writing software and writers available. This variety means that there is no guarantee that the Rear Seat Entertainment System will be able to play DVD videos that you have copied yourself.

Further information (> page 156). Information regarding the multimedia system also applies to the Rear Seat Entertainment System.

**Function restrictions**
Depending on the DVD, it is possible that certain functions or actions described in this section will be temporarily blocked or may not function at all. As soon as you try to activate these functions or actions, you will see the symbol in the display.

Switching on video DVD mode

► Insert a video DVD (> page 183). The Rear Seat Entertainment System loads the disc.
If disc mode was the last mode selected, it will now be active.

Showing/hiding the control menu

1. Type of data medium
2. Current title
3. Current scene
4. Track time
5. Displays the menu

► To show: press the or button on the remote control.
► To hide: press the or button.
or
► Wait about eight seconds.
Showing/hiding the menu

1. Video DVD options
2. Pause function
3. Stop function
4. Sets the treble
5. Sets the bass

To show: press the \(\square\) button on the remote control.
To hide: press the \(\Delta\) button and confirm \(\square\) by pressing the \(\square\) button.

Fast forwarding/rewinding

Press and hold the \(\leftarrow\) or \(\rightarrow\) button on the remote control until the desired position has been reached.
You see the control menu.

Pause function

To show the menu: press the \(\square\) button on the remote control.
To pause playback: select \(\square\) and press the \(\square\) button to confirm.
The \(\square\) display changes to \(\square\).
To continue playback: select \(\square\) and press the \(\square\) button to confirm.
The menu is hidden.

Stop function

To show the menu: press the \(\square\) button on the remote control.
To interrupt playback: select \(\square\) and press the \(\square\) button to confirm.
The \(\square\) display changes to \(\square\).
The video image is hidden.

To continue playback: select \(\square\) and press the \(\square\) button to confirm.
Playback continues from the point where it was interrupted. The menu is hidden.

To stop playback: while playback is interrupted, select \(\square\) again and press the \(\square\) button to confirm.
Playback stops and returns to the beginning of the DVD. \(\square\) is highlighted.

To restart playback: select \(\square\) and press the \(\square\) button to confirm.
Playback starts from the beginning of the DVD.

Selecting a scene/chapter

Selecting a scene/chapter directly

The examples illustrate how to select scene or chapter 5.

Option 1: while the film is playing, press the \(\ast\) button on the remote control.
Press a button, such as \(\text{5KL}\).

Option 2: press the \(\square\) button on the remote control.
Select DVD-Video and press the \(\square\) button to confirm.
Select DVD Functions and press the \(\square\) button to confirm.
Select Scene Selection and press the \(\square\) button to confirm.
Select 5 using the \(\Delta\) or \(\nabla\) button and press the \(\square\) button to confirm.
In both cases, playback will begin from the 5th scene or chapter after a brief pause.

Selecting a scene/chapter

Skipping forward/back

Press the \(\leftarrow\) or \(\rightarrow\) button on the remote control.
or
Press the \(\uparrow\) or \(\downarrow\) button.
The navigation menu (page 186) appears for approximately eight seconds.
Selecting a film/track

Option 1: press the button on the remote control.
Option 2: to select film 2, for example, press the button on the remote control.

Selecting menu items in the DVD menu

Select any menu item from the DVD menu.
To stop the film: select the Stop menu item and press the button on the remote control to confirm.
To skip to the end of a scene: select the menu item and press the button to confirm.
To skip to the beginning of a scene: select the menu item and press the button to confirm.

Moving up one level in the DVD menu

Call up the DVD menu.
Press the back button on the remote control or select the corresponding menu item in the DVD menu.
Select any menu item in the DVD menu and press the remote control button to confirm.
Select Go Up and press to confirm.

Back to the movie

Press the back button repeatedly until you see the film.
Select any menu item in the DVD menu and press the remote control button to confirm.
Select the Back (to movie) menu item in the menu and press the button to confirm.

Setting the audio format

You can use this function to set the audio language or the audio format. The number of set-

DVD menu

Calling up the DVD menu

The DVD menu is the menu stored on the DVD itself. It is structured in various ways according to the individual DVD and permits various actions and settings.

In the case of multi-language DVDs, for example, you can change the DVD language in the DVD menu.

To show the menu: press the button on the remote control.
Select DVD-Video and press the button on the remote control to confirm.
Select DVD Functions and press the button to confirm.
Select Menu and press the button to confirm.
The DVD menu appears.

Selecting menu items in the DVD menu

Select a menu item using the buttons on the remote control and press the button to confirm.
A menu appears.
Confirm Select by pressing the button. A submenu is displayed.
If available, additional options can now be selected.
The Rear Seat Entertainment System then switches back to the DVD menu.

Menu items which cannot be selected are shown in gray.
Depending on the DVD, the menu items Back (to movie), Play, Stop, or Go Up may not function at all or not at certain points in the DVD menu. To indicate this, the symbol appears in the display.

Stopping a film or skipping to the beginning or end of a scene

To stop the film: select the Stop menu item and press the button on the remote control to confirm.
To skip to the end of a scene: select the menu item and press the button to confirm.
To skip to the beginning of a scene: select the menu item and press the button to confirm.
tings is determined by the DVD content. It may also be possible to access the settings from the DVD menu. This function is not available on all DVDs.

- **To show the menu:** press the \( \text{\textcircled{OK}} \) button on the remote control.
- **Select DVD-Video** and press the \( \text{\textcircled{OK}} \) button on the remote control to confirm.
- **Select DVD Functions** and press the \( \text{\textcircled{OK}} \) button to confirm.
- **Select Audio Language** and press the \( \text{\textcircled{OK}} \) button to confirm. A menu appears after a short while. The \( \bullet \) dot indicates the currently set language.
- **Select a language using the \( \text{\textcircled{A}} \text{\textcircled{B}} \text{\textcircled{C}} \text{\textcircled{D}} \) buttons and press the \( \text{\textcircled{OK}} \) button to confirm.

### Subtitles and camera angle

These functions are not available on all DVDs. The number of subtitle languages and camera angles available depends on the content of the DVD. It may also be possible to access the settings from the DVD menu.

- **To show the menu:** press the \( \text{\textcircled{OK}} \) button on the remote control.
- **Select DVD-Video** and press the \( \text{\textcircled{OK}} \) button on the remote control to confirm.
- **Select DVD Functions** and press the \( \text{\textcircled{OK}} \) button to confirm.
- **Select Subtitles or Camera Angle** and press the \( \text{\textcircled{OK}} \) button to confirm. In both cases, a menu appears after a few seconds. The \( \bullet \) dot indicates the current setting.
- **Select a setting using the \( \text{\textcircled{A}} \text{\textcircled{B}} \text{\textcircled{C}} \) buttons and press the \( \text{\textcircled{OK}} \) button to confirm.

### Interactive content

DVDs can also contain interactive content (e.g. a video game). In a video game, you may be able to influence events, for example, by selecting and triggering actions. The type and number of actions depend on the DVD.

- **Select an action using the \( \text{\textcircled{A}} \text{\textcircled{B}} \text{\textcircled{C}} \text{\textcircled{D}} \) buttons on the remote control and press the \( \text{\textcircled{OK}} \) button to execute it. A menu appears and the first entry, **Select**, is highlighted.
- **Press the \( \text{\textcircled{OK}} \) button.**

### Active COMAND media source mode

#### Overview

You can transfer a media source selected in the multimedia system to the Rear Seat Entertainment System. If you switch the media source in the multimedia system, this will not be transferred to the Rear Seat Entertainment System. You can transfer these media sources to the Rear Seat Entertainment System:

- Radio
- CD or MP3 mode (CD, SD card, USB)
- Media Interface
- Video DVD mode

Follow the sequence described below when playing a media source from the multimedia system on the Rear Seat Entertainment System.

**1. Switching on the function in the multimedia system**

- **Switch on the radio (\( \text{>} \text{ page 131}).**
- **Switch CD or MP3 mode on (CD, SD card, USB) (\( \text{>} \text{ page 140}).**
- **Switch on the media interface (\( \text{>} \text{ page 154}).**
- **Switch to video DVD mode (\( \text{>} \text{ page 157})**.
2. Transferring the active media source to the Rear Seat Entertainment System

- To select the Options menu, turn and press the controller.
- Select Active Aud./Vid. Source for Rear by pressing the controller. The • dot indicates that the function is activated.
- To switch off the function: select Rear Off (Radio) or Rear Off (Media). The • dot indicates that the function is deactivated.

3. Loading the active media source to the Rear Seat Entertainment System

- Select COMAND using the [▲ ▼] buttons on the remote control and press [OK] to confirm.
  A message appears stating that the desired audio or video source needs to be activated in the multimedia system. If the media source is activated in the multimedia system, it is loaded on the Rear Seat Entertainment System and is then played.
  If Rear Off is activated in the multimedia system, the COMAND is off or there is no active COMAND source. message appears.

Radio mode functions

- To select a station: press the [◄ ▶] button.
  or
- Press the [▼ ▲] button. The radio selects the previous or next station in the alphabetical station list.
  DAB stations are displayed first, followed by stations with available station names. Stations showing station frequency are shown last.

Audio CD mode functions

- To select by skipping to a track: press the [◄ ▶] button.
  or
- Press the [▼ ▲] button. The skip forward function skips to the next track.
  If more than 8 seconds of track time have elapsed, the function skips back to the beginning of the track.
  If less than 8 seconds of track time have elapsed, the function skips back to the beginning of the previous track.

Audio DVD mode functions

- To skip to the next or previous group: press the [▼] button on the remote control.
- To select [◄ ▶], highlight using the [◄] or [►] button and press [OK].
**AUX mode**

**Introduction**

You can connect external video sources with a sound and video signal to the Rear Seat Entertainment System:  
- one external video source to each of the rear screens (AUX display)  
- one external video source to the rear-compartment disc drive (AUX drive)  

**MP3 mode functions**

- To select a track by skipping to a track: press the \[ \] or \[ \] button on the remote control.  
  or  
- Press the \[ \] or \[ \] button.  
  The skip forward function skips to the next track.  
  If the elapsed track time has exceeded 8 seconds, the function skips back to the beginning of the track.  
  If the elapsed track time is less than 8 seconds, the function skips back to the beginning of the previous track.  

**DVD video mode functions**

- To hide the menu:  
  - Press the \[ \] or \[ \] button on the remote control.  
  or  
  - Wait about eight seconds.  
  The menu is hidden.  

**Connecting AUX equipment**

**AUX drive jacks**

The AUX drive jacks are located on the rear-compartment drive to the right of the \[ \] button (page 178).

**AUX display jacks**

The AUX display jacks are on the side of the two rear screens (page 176).  

**Connecting audio and video cables**

- Insert the audio plugs for the left and right signals into the corresponding \[ \] and \[ \] jacks.  
- Insert the video plug into the \[ \] jack.

**Activating AUX mode**

**AUX drive**

Requirements: the external video source is connected to the rear-compartment drive and playback is selected.  
- Select Aux in the menu using the \[ \[ \] \[ \] \] buttons on the remote control and press the \[ \] button to confirm.  
  The AUX menu appears.  
- Select Source from the AUX menu and press the \[ \] button to confirm.  
- Select Disc drive Aux and press the \[ \] button to confirm.  
  Playback starts. If an external video source does not provide a video picture, an audio menu appears.

**Displaying AUX**

Requirements: the external video source is connected to the rear-compartment screen and playback is selected.  
- Select a screen using the thumbwheel on the remote control (page 177) until "L REAR*
(left-hand screen) or "R REAR" (right-hand screen) is highlighted in the window.

- Select Aux in the menu using the [▲ ▼] buttons on the remote control and press the [OK] button to confirm.
- Select Source from the AUX menu and press the [OK] button to confirm.
- Select Display Aux and press the [OK] button to confirm.
Playback starts. If an external video source does not provide a video picture, an audio menu appears.

### Adjusting treble and bass

- Select Treble or Bass in the AUX menu and press the [OK] button on the remote control to confirm.
  A scale appears.
- Select a setting using the [▲ ▼] button and press the [OK] button to confirm.

### Adjusting the brightness, contrast or color

- Select Display Aux or Disc drive Aux in the AUX menu and press the [OK] button to confirm.
- Select Brightness, Contrast or Color and press the [OK] button to confirm.
  A scale appears.
- Select a setting using the [▲ ▼] button and press the [OK] button to confirm.

### Changing the picture format

- Select Display Aux or Disc drive Aux in the AUX menu and press the [OK] button to confirm.
- Select Automatic, 16:9 optimize, 4:3 or Zoom using the [▲ ▼] buttons and press the [OK] button to confirm.
The dot in front of the menu item indicates the currently selected picture format.