Familiarize yourself with the contents of the Operator’s Manual directly via the vehicle’s multimedia system (menu item “Vehicle”). Start with the quick guide, discover your vehicle’s highlights, or broaden your knowledge with useful tips.

You can find comprehensive information about operating your vehicle and about services and warranties in printed form.

The Mercedes-Benz Guides App is available free-of-charge in familiar App stores.

You can find the Operator’s Manual on the Mercedes-Benz homepage.

The Mercedes-Benz Guides App is available free-of-charge in familiar App stores.

Order no. P217 0174 13 Edition B2018

Mercedes-Benz S-Class Cabriolet
In this Operator’s Manual, you will find the following symbols:

- **DANGER** Danger due to not observing the warning notices.
- **WARNING** Warning notices draw your attention to hazards that may endanger your health or life, or the health or life of others.
- **Eco** Please observe the warning notices in this manual.

**Environmental note**: Environmental damage due to failure to observe environmental notes.

Environmental notes include information on environmentally responsible behavior or environmentally responsible disposal.

Please observe environmental notes.

**NOTE** Damage to property due to failure to observe notes on material damage

Notes on material damage inform you of risks which may lead to your vehicle being damaged.

- Observe notes on material damage.

- **Useful instructions or further information that could be helpful to you.**

- **Instruction** – page Further information on a topic.

- **Display** Information in the multifunction display/multimedia display.

- **Highest menu level, which is to be selected in the multimedia system**

- **Corresponding submenus, which are to be selected in the multimedia system**

- **Marks a cause**

---

**Symbols**

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- **Corresponding submenus, which are to be selected in the multimedia system**

- **Marks a cause**
Welcome to the world of Mercedes-Benz

Before you first drive off, read this Operator’s Manual carefully and familiarize yourself with your vehicle. For your own safety and a longer vehicle life, follow the instructions and warning notices in this Operator’s Manual. Disregarding them may lead to damage to the vehicle or personal injury.

Vehicle damage resulting from the disregard of the instructions is not covered by the Mercedes-Benz Limited Warranty.

The equipment or model designation of your vehicle may vary according to:

- Model
- Order
- National version
- Availability

Mercedes-Benz reserves the right to introduce changes in the following areas:

- Design
- Equipment
- Technical features

The equipment in your vehicle may therefore differ from that shown in the descriptions and illustrations.

The following are integral parts of the vehicle:

- Printed Operator's Manual
- Maintenance Booklet
- Equipment-dependent supplements

Keep these documents in the vehicle at all times. If you sell the vehicle, always pass all of the documents on to the new owner.

Mercedes-Benz USA, LLC
Mercedes-Benz Canada, Inc.
A Daimler Company
<table>
<thead>
<tr>
<th>Section</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>Climate control</td>
<td>121</td>
</tr>
<tr>
<td>Overview of climate control systems</td>
<td>121</td>
</tr>
<tr>
<td>Operating the climate control system</td>
<td>121</td>
</tr>
<tr>
<td>Driving and parking</td>
<td>128</td>
</tr>
<tr>
<td>Driving</td>
<td>128</td>
</tr>
<tr>
<td>DYNAMIC SELECT switch</td>
<td>136</td>
</tr>
<tr>
<td>Automatic transmission</td>
<td>137</td>
</tr>
<tr>
<td>Refueling</td>
<td>140</td>
</tr>
<tr>
<td>Parking</td>
<td>142</td>
</tr>
<tr>
<td>Driving and driving safety systems</td>
<td>150</td>
</tr>
<tr>
<td>Instrument Display and on-board computer</td>
<td>208</td>
</tr>
<tr>
<td>Instrument Display overview</td>
<td>208</td>
</tr>
<tr>
<td>Overview of the buttons on the steering wheel</td>
<td>209</td>
</tr>
<tr>
<td>Operating the on-board computer</td>
<td>209</td>
</tr>
<tr>
<td>Overview of displays in the multifunction display</td>
<td>211</td>
</tr>
<tr>
<td>Adjusting the instrument lighting</td>
<td>211</td>
</tr>
<tr>
<td>Menus and submenus</td>
<td>212</td>
</tr>
<tr>
<td>Head-up Display</td>
<td>218</td>
</tr>
<tr>
<td>Voice Control System</td>
<td>220</td>
</tr>
<tr>
<td>Notes on operating safety</td>
<td>220</td>
</tr>
<tr>
<td>Operation</td>
<td>220</td>
</tr>
<tr>
<td>Using the Voice Control System effectively</td>
<td>222</td>
</tr>
<tr>
<td>Essential voice commands</td>
<td>223</td>
</tr>
<tr>
<td>Multimedia system</td>
<td>233</td>
</tr>
<tr>
<td>Overview and operation</td>
<td>233</td>
</tr>
<tr>
<td>System settings</td>
<td>242</td>
</tr>
<tr>
<td>ENERGIZING comfort</td>
<td>254</td>
</tr>
<tr>
<td>Navigation</td>
<td>256</td>
</tr>
<tr>
<td>Telephone</td>
<td>280</td>
</tr>
<tr>
<td>Online and Internet functions</td>
<td>297</td>
</tr>
<tr>
<td>Media</td>
<td>304</td>
</tr>
<tr>
<td>Radio</td>
<td>316</td>
</tr>
<tr>
<td>Sound</td>
<td>324</td>
</tr>
<tr>
<td>Maintenance and care</td>
<td>327</td>
</tr>
<tr>
<td>ASSYST PLUS service interval display</td>
<td>327</td>
</tr>
<tr>
<td>Engine compartment</td>
<td>328</td>
</tr>
<tr>
<td>Cleaning and care</td>
<td>334</td>
</tr>
<tr>
<td>Breakdown assistance</td>
<td>342</td>
</tr>
<tr>
<td>Emergency</td>
<td>342</td>
</tr>
<tr>
<td>Flat tire</td>
<td>342</td>
</tr>
<tr>
<td>Battery (vehicle)</td>
<td>348</td>
</tr>
<tr>
<td>Tow starting or towing away</td>
<td>353</td>
</tr>
<tr>
<td>Electrical fuses</td>
<td>359</td>
</tr>
<tr>
<td>Wheels and tires</td>
<td>362</td>
</tr>
<tr>
<td>Notes on noise or unusual handling characteristics</td>
<td>362</td>
</tr>
<tr>
<td>Regular checking of wheels and tires</td>
<td>362</td>
</tr>
<tr>
<td>Notes on snow chains</td>
<td>363</td>
</tr>
<tr>
<td>Tire pressure</td>
<td>364</td>
</tr>
<tr>
<td>Loading the vehicle</td>
<td>370</td>
</tr>
<tr>
<td>Tire labeling</td>
<td>374</td>
</tr>
<tr>
<td>Definition of terms for tires and loading</td>
<td>379</td>
</tr>
<tr>
<td>Changing a wheel</td>
<td>382</td>
</tr>
<tr>
<td>Technical data</td>
<td>392</td>
</tr>
<tr>
<td>Notes on technical data</td>
<td>392</td>
</tr>
<tr>
<td>Vehicle electronics</td>
<td>392</td>
</tr>
<tr>
<td>Vehicle identification plate, VIN and engine number overview</td>
<td>394</td>
</tr>
<tr>
<td>Operating fluids</td>
<td>396</td>
</tr>
</tbody>
</table>
Vehicle data ................................................ 402

Display messages and warning/indicator lamps .............................................. 404
Display messages ...................................... 404
Warning and indicator lamps ...................... 445

Index ........................................................ 462
At a glance – Cockpit
1. Steering wheel gearshift paddle → 139
2. Combination switch → 109
3. DIRECT SELECT lever → 137
4. PASSENGER AIRBAG indicator lamps → 45, 45
5. Display (multimedia system) → 233
6. Start/Stop button → 129
7. Climate control systems → 121
8. Glove box → 96
9. Stowage compartment → 95
10. Cup holder → 100
11. Hazard warning lights → 110
12. Extends the rear seat head restraints → 85
13. Parking Assist PARKTRONIC → 184
14. Control elements for the multimedia system → 234
15. Active Parking Assist → 192
16. Sets the vehicle level → 176
17. DYNAMIC SELECT switch → 136
18. ECO start/stop function → 135
19. Control panel for the multimedia system → 209
20. Adjusts the steering wheel → 90
21. Control panel for:
   - on-board computer → 209
   - Operates cruise control → 160
   - Operates Active Distance Assist DISTRONIC → 163
22. Unlocks the hood → 328
23. Electric parking brake → 147
24. Light switch → 108
25. Control panel for:
   - Active Steering Assist → 169
   - Active Lane Keeping Assist → 206
   - Night View Assist → 201
   - Head-up Display → 218, 218
<table>
<thead>
<tr>
<th>Feature</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>Rear window roller sunblind</td>
<td>71</td>
</tr>
<tr>
<td>Seat belt extender</td>
<td>38</td>
</tr>
</tbody>
</table>
Instrument Display in the Widescreen Cockpit

10 At a glance – Warning and indicator lamps
1. Speedometer → 208
2. AIR BODY CONTROL malfunctioning → 454
3. Turn signal light → 109
4. Multifunction display → 211
5. Tachometer → 208
6. ESP® OFF → 447
7. ESP® → 447
8. High beam → 109
9. Low beam → 108
10. Parking lights → 108
11. Coolant too hot/cold → 456
12. Coolant temperature gauge → 208
13. Distance warning → 454
14. Steering assistance malfunction → 455
15. Electrical malfunction → 456
16. Brakes (red) → 447

17. Seat belt is not fastened → 454
18. Fuel level display
19. Fuel reserve with fuel filler flap location indicator → 456, 456
20. Rear fog light → 109
21. Restraint system → 34
22. Indicator lamp has no function
23. Electric parking brake applied (red) → 447
24. Electric parking brake (yellow) → 447

USA only
Canada only

11. Tire pressure monitoring system → 460
13. ABS malfunction → 447
15. AB Smalfunction → 447
At a glance – Overhead control panel
<p>| | | | | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td>Sun visors</td>
<td>→ 119</td>
<td></td>
<td></td>
</tr>
<tr>
<td>2.</td>
<td>Roadside assistance call button (mbrace®)</td>
<td>→ 296</td>
<td></td>
<td></td>
</tr>
<tr>
<td>3.</td>
<td>Switches the left-hand reading lamp on/off</td>
<td>→ 113</td>
<td></td>
<td></td>
</tr>
<tr>
<td>4.</td>
<td>Switches the automatic lighting control on/off</td>
<td>→ 113</td>
<td></td>
<td></td>
</tr>
<tr>
<td>5.</td>
<td>SOS button (mbrace®)</td>
<td>→ 295</td>
<td></td>
<td></td>
</tr>
<tr>
<td>6.</td>
<td>Switches the front interior lighting on/off</td>
<td>→ 113</td>
<td></td>
<td></td>
</tr>
<tr>
<td>7.</td>
<td>Switches the rear interior lighting on/off</td>
<td>→ 113</td>
<td></td>
<td></td>
</tr>
<tr>
<td>8.</td>
<td>Switches the right-hand reading lamp on/off</td>
<td>→ 113</td>
<td></td>
<td></td>
</tr>
<tr>
<td>9.</td>
<td>MB Info call button (mbrace®)</td>
<td>→ 296</td>
<td></td>
<td></td>
</tr>
<tr>
<td>10.</td>
<td>Glasses compartment</td>
<td>→ 97</td>
<td></td>
<td></td>
</tr>
<tr>
<td>11.</td>
<td>Operates the roller sunblind</td>
<td>→ 76</td>
<td></td>
<td></td>
</tr>
<tr>
<td>12.</td>
<td>Operates MAGIC SKY CONTROL</td>
<td>→ 78</td>
<td></td>
<td></td>
</tr>
<tr>
<td>13.</td>
<td>Inside rearview mirror</td>
<td>→ 117</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
At a glance – Door control panel and seat adjustment
1. Adjusts the seats electrically → 82
2. Switches the seat heater on/off → 88
3. Switches the seat ventilation on/off → 89
4. Adjusts the front passenger seat from the driver’s seat → 84
5. Sets the memory function → 93
6. 🚪 Opens/closes the rear left side window → 72
7. 🚪 Opens/closes the left side window → 72
8. Adjusts and folds the outside mirrors out/in electrically → 116
9. Opens/closes the trunk lid → 65
10. 🚪 Opens/closes the right side window → 72
11. 🚪 Opens/closes the rear right side window → 72
12. Opens the door → 61
13. 🚪 Locks the vehicle → 62
14. 🚪 Unlocks the vehicle → 62
15. Seat adjustment using the multimedia system → 86
16. Adjusts the head restraints → 84
At a glance – Control settings in the rear compartment
<table>
<thead>
<tr>
<th></th>
<th>Stowage compartment in the center console</th>
<th>→ 97</th>
</tr>
</thead>
<tbody>
<tr>
<td>2</td>
<td>Cup holder</td>
<td>→ 101</td>
</tr>
<tr>
<td>3</td>
<td>Stowage compartment in the rear armrest</td>
<td>→ 97</td>
</tr>
<tr>
<td>4</td>
<td>Stowage box in the seat backrest</td>
<td>→ 97</td>
</tr>
<tr>
<td></td>
<td>Refrigerator box</td>
<td>→ 103</td>
</tr>
<tr>
<td>5</td>
<td>Switches the rear seat heating on/off</td>
<td>→ 88</td>
</tr>
</tbody>
</table>
At a glance – Emergencies and breakdowns
What to do in the event of an accident

1. QR code for accessing the rescue card → 28
2. Safety vests → 342
3. Button for the SOS emergency call system and breakdown assistance → 294
4. Checking and topping up operating fluids → 396
5. Tow-starting and towing away → 354
6. Flat tire → 342
7. Starting assistance → 350
8. Hazard warning lights → 110
9. Fuel filler flap with instruction labels for tire pressure, fuel type and QR code for accessing the rescue card → 140
10. Tow starting and towing away → 354
11. TIREFIT kit → 344
Calling up the Digital Operator's Manual

Multimedia system: 
Vehicle ➞  Operator's Manual

Select a menu item.
In addition, you can also call up the Operator's Manual within a main function (e.g. via Navigation Info).

The Digital Operator's Manual describes the function and operation of:
- the vehicle
- the multimedia system

For safety reasons, the Digital Operator's Manual is deactivated while driving.

The Digital Operator's Manual contains the following menu items:
- **Search**: allows you to search precisely for keywords.
- **Quick start**: provides you with important information so that you can start using your vehicle immediately.
- **Tips**: provides tips on how to use your vehicle in certain situations.
- **Messages**: provides you with further information about the messages in the instrument cluster.
- **Bookmarks**: provides you with a list of all the bookmarks you have stored yourself.

Some sections of the Digital Operator's Manual, e.g. warnings, can be made visible by highlighting and pressing them.

The Operator's Manual can also be found in the Mercedes-Benz Guides app in all common app stores.
Protecting the environment

**ENVIRONMENTAL NOTE** Environmental damage due to operating conditions and personal driving style

The pollutant emission of your vehicle is directly related to the way you operate your vehicle.

You can help to protect the environment by operating your vehicle in an environmentally responsible manner. Please observe the following recommendations on operating conditions and personal driving style.

**Operating conditions:**

- Make sure that the tire pressure is correct.
- Do not carry any unnecessary weight (e.g. roof luggage racks once you no longer need them).
- Adhere to the service intervals. A regularly serviced vehicle will contribute to environmental protection.

**Personal driving style:**

- Always have maintenance work carried out at a qualified specialist workshop.

- Do not depress the accelerator pedal when starting the engine.
- Do not warm up the engine while the vehicle is stationary.
- Drive carefully and maintain a suitable distance from the vehicle in front.
- Avoid frequent, sudden acceleration and braking.
- Change gear in good time and use each gear only up to 2/3 of its maximum engine speed.
- Switch off the engine in stationary traffic, e.g. by using the ECO start/stop function.
- Drive fuel-efficiently.

**Environmental issues and recommendations:**

It is recommended that you re-use or recycle materials instead of just disposing of them.

The relevant environmental guidelines and regulations serve to protect the environment and must be strictly observed.

**Mercedes-Benz GenuineParts**

**ENVIRONMENTAL NOTE** Environmental damage caused by not using recycled reconditioned components

Daimler AG offers recycled reconditioned components and parts with the same quality as new parts. The same entitlement from the Limited Warranty is valid as for new parts.

- Use recycled reconditioned components and parts from Daimler AG.
**NOTE** Impairment of the operating efficiency of the restraint systems from installing accessories or from repairs or welding

Airbags, Emergency Tensioning Devices, as well as control units and sensors for the restraint systems, may be installed in the following areas of your vehicle:

- Doors
- Door pillars
- Door sills
- Seats
- Cockpit
- Instrument cluster
- Center console

- Do not install accessories such as audio systems in these areas.
- Do not carry out repairs or welding.
- Have accessories retrofitted at a qualified specialist workshop.

You could jeopardize the operating safety of your vehicle if you use parts, tires and wheels as well as accessories relevant to safety which have not been approved by Mercedes-Benz. Safety-relevant systems, e.g. the brake system, may malfunction. Only use Mercedes-Benz Genuine Parts or parts of equal quality. Only use tires, wheels and accessory parts that have been specifically approved for your vehicle model.

Mercedes-Benz Genuine Parts are subject to strict quality control. Each part has been specially developed, manufactured or selected for Mercedes-Benz vehicles and fine-tuned for them. Therefore, only Mercedes-Benz Genuine Parts should be used.

More than 300,000 different Mercedes-Benz Genuine Parts are available for Mercedes-Benz models.

All authorized Mercedes-Benz Centers maintain a supply of Mercedes-Benz Genuine Parts for necessary service and repair work. In addition, strategically located parts-delivery centers provide for quick and reliable parts service.

Always specify the vehicle identification number (VIN) (→ page 394) when ordering Mercedes-Benz Genuine Parts.

**Operator’s Manual**

This Operator’s Manual describes all models and all standard and optional equipment available for your vehicle at the time of this Operator’s Manual going to press. Country-specific differences are possible. Note that your vehicle may not be equipped with all features described. This also applies to safety-relevant systems and functions. Therefore, the equipment on your vehicle may differ from that in the descriptions and illustrations.

The original purchase contract documentation for your vehicle contains a list of all of the systems in your vehicle.

Should you have any questions concerning equipment and operation, please consult an authorized Mercedes-Benz Center.

The Operator’s Manual and Maintenance Booklet are important documents and should be kept in the vehicle.
Service and vehicle operation

Vehicle operation outside the USA or Canada

When you are abroad with your vehicle, observe the following points:

- Service points or replacement parts may not be available immediately.
- Unleaded fuel may not be available for vehicles with a catalytic converter. Leaded fuel may cause damage to the catalytic converter.
- The fuel may have an extremely low octane number. Unsuitable fuel can cause engine damage.

Some Mercedes-Benz models are available in Europe through our European Delivery Program. For more information, please consult an authorized Mercedes-Benz service center, or write to one of the following address:

In the USA:
Mercedes-Benz USA, LLC
European Delivery Department
One Mercedes Drive
Montvale, NJ 07645-0350

In Canada:
Mercedes-Benz Canada, Inc.
European Delivery Department
98 Vanderhoof Avenue
Toronto, Ontario M4G 4C9

Maintenance

Your customer advisor confirms the service in the service report.

Roadside Assistance

The Mercedes-Benz Roadside Assistance Program offers technical help in the case of a breakdown. Your calls to the toll-free Roadside Assistance Hotline are answered by our agents 24 hours a day, 365 days a year.

1-800-FOR-MERcedes (1-800-367-6372) (USA)
1-800-387-0100 (Canada)

You can find further information in the Mercedes-Benz Roadside Assistance Program brochure (USA) or the "Roadside Assistance" section in the maintenance and warranty information booklet (Canada). You will find both in the vehicle document wallet.

Change of address or change of ownership

In the event of a change of address, please send us the "Notification of address change" in the Service and Guarantee booklet or simply call the Mercedes-Benz Customer Assistance Center (USA) on the hotline number 1-800-FOR-MERcedes (1-800-367-6372) or Customer Service (Canada) on 1-800-387-0100. We can then reach you in a timely fashion, if necessary.

If you sell your Mercedes, please leave all literature in the vehicle so that it is available to the next owner. If you have purchased a used vehicle, please send us the "Notice of Purchase of Used Car" in the Service and Guarantee booklet or simply call the Mercedes-Benz Customer Assistance Center (USA) at the hotline number 1-800-FOR-MERcedes (1-800-367-6372) or Customer Service (Canada) at 1-800-387-0100.
Important notice for California retail buyers and lessees of Mercedes-Benz automobiles

Under California law you may be entitled to a replacement of your vehicle or a refund of the purchase price or lease price, if after a reasonable number of repair attempts Mercedes-Benz USA, LLC and/or its authorized repair or service facilities fail to fix one or more substantial defects or malfunctions in the vehicle that are covered by its express warranty.

During a period of 18 months from original delivery of the vehicle or a kilometer/mileage reading of 18,000 miles (29,000 km), whichever occurs first, vehicle repair is presumed for a retail buyer or lessee if one or more of the following occurs:

1. the serious defect or damage can result in deadly or serious injury to the vehicle occupants while driving AND this defect has already been repaired at least twice AND Mercedes-Benz, LLC has been informed in writing of the necessity of a repair.
2. the defect or damage, though less serious than (1) above, has already been repaired at least four times AND Mercedes-Benz has been informed in writing of the necessity of a repair.
3. the vehicle cannot be used for longer than 30 calendar days because of repair work resulting from this or other serious defects or damage.

Please send your written notice to:
Mercedes-Benz USA, LLC
Customer Assistance Center
3 Mercedes Drive
Montvale, NJ 07645-0350

Operating safety

⚠️ WARNING Risk of accident due to malfunction or system failures
If you do not have the prescribed service/maintenance work or any required repairs carried out, this could result in malfunctions or system failures.

⚠️ Always have the prescribed service/maintenance work as well any required repairs carried out at a qualified specialist workshop.

⚠️ Risk of accident or injury due to incorrect modification of electronic components and parts
Modification to electronic components, their software or wiring could impair their function and/or the function of other networked component parts. In particular, systems relevant to safety could also be affected.

As a result, these may no longer function properly and/or jeopardize the operating safety of the vehicle.

Never tamper with the vehicle's wiring, electronic components or software.

You should have all work on electrical and electronic components carried out at a qualified specialist workshop.
**WARNING** Risk of fire due to flammable materials on hot parts of the exhaust system

Flammable material such as leaves, grass or twigs may ignite if they come into contact with hot parts of the exhaust system.

- When driving on unpaved roads or off-road, regularly check the vehicle underside.
- Remove trapped plants or other flammable material.
- If there is damage, consult a qualified specialist workshop immediately.

**NOTE** Damage to the vehicle

In the following situations, in particular, there is a risk of damage to the vehicle:

- The vehicle becomes grounded, e.g. on a high curb or an unpaved road.
- The vehicle is driven too fast over an obstacle, e.g. a curb, speed bump or pot-hole.
- A heavy object strikes the underbody or chassis components.

In situations such as this, the body, the underbody, chassis components, wheels or tires could be damaged without the damage being visible. Components damaged in this way can unexpectedly fail or, in the case of an accident, may not absorb the loads that arise as intended.

If the underbody paneling is damaged, flammable materials such as leaves, grass or twigs can collect between the underbody and the underbody paneling. These materials may ignite if they come into contact with hot parts on the exhaust system.

- Have the vehicle checked and repaired immediately at a qualified specialist workshop.

or

- If driving safety is impaired while continuing your journey, pull over and stop the vehicle immediately in accordance with the traffic conditions, and contact a qualified specialist workshop.

**Declaration of conformity for wireless vehicle components**

**USA:** "The wireless devices of this vehicle comply with Part 15 of the FCC Rules. Operation is subject to the following two conditions: 1) These devices may not cause harmful interference, and 2) These devices must accept any interference received, including interference that may cause undesired operation. Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment."

**Canada:** "The wireless devices of this vehicle comply with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions: (1) These devices may not cause interference, and (2) These devices..."
must accept any interference, including interference that may cause undesired operation of the device."

USA: "Wireless charging system for mobile devices (Model: D-WMI2015A): this device complies with Part 18 of the FCC Rules."
The name and address of the responsible party is:
Continental Automotive Systems US Inc.
2400 Executive Hills Drive
Auburn Hills, MI 48326-2980
United States of America

**Diagnostics connection**
The diagnostics connection is only intended for the connection of diagnostic devices at a qualified specialist workshop.

**WARNING** Risk of accident due to connecting devices to the diagnostics connection

If you connect equipment to a diagnostics connection in the vehicle, it may affect the operation of vehicle systems.

As a result, the operating safety of the vehicle could be affected.

- Only connect equipment to a diagnostics connection in the vehicle which is approved for your vehicle by Mercedes-Benz.

**WARNING** Risk of accident due to objects in the driver's footwell

Objects in the driver's footwell may impede pedal travel or block a depressed pedal. This jeopardizes the operating and road safety of the vehicle.

- Stow all objects in the vehicle securely so that they cannot get into the driver's footwell.

---

**NOTE** Battery discharging from using devices connected to the diagnostics connection

Using devices at the diagnostics connection drains the battery.

- Check the charge level of the battery.
- If the charge level is low, charge the battery, e.g. by driving a considerable distance.

Connecting equipment to the diagnostics connection can lead to emissions monitoring information being reset, for example. This may lead to the vehicle failing to meet the requirements of the next emissions inspection during the main inspection.

- Always install the floor mats securely and as prescribed in order to ensure that there is always sufficient room for the pedals.
- Do not use loose floor mats and do not place floor mats on top of one another.
Qualified specialist workshop
An authorized Mercedes-Benz Center is a qualified specialist workshop. It has the necessary specialist knowledge, tools and qualifications to correctly carry out the work required on your vehicle. This particularly applies to work relevant to safety.
For the following, always have your vehicle checked at an authorized Mercedes-Benz Center:
- work relevant to safety
- service and maintenance work
- repair work
- modifications as well as installations and conversions
- work on electronic component parts
Mercedes-Benz recommends an authorized Mercedes-Benz Center.

Correct use of the vehicle
If you remove any warning stickers, you or others could fail to recognize certain dangers. Leave warning stickers in position.
When using the vehicle, observe the following information:
- the safety notes in this manual
- technical data for the vehicle
- traffic rules and regulations
- laws and safety standards pertaining to motor vehicles

Problems with your vehicle
If you should experience a problem with your vehicle, particularly one that you believe may affect its safe operation, we urge you to contact an authorized Mercedes-Benz service center immediately to have the problem diagnosed and rectified. If the problem is not resolved to your satisfaction, please discuss the problem again with the authorized Mercedes-Benz service center or, if necessary, contact us at one of the following addresses.
In the USA:
Customer Assistance Center
Mercedes-Benz USA, LLC
3 Mercedes Drive
Montvale, NJ 07645-0350
In Canada:
Customer Relations Department
Mercedes-Benz Canada, Inc.
98 Vanderhoof Avenue
Toronto, Ontario M4G 4C9

Reporting safety defects
USA only:
The following text is published as required of manufacturers under Title 49, Code of U.S. Federal Regulations, Part 575 pursuant to the "National Traffic and Motor Vehicle Safety Act of 1966".
If you believe that your vehicle has a defect which could cause a crash or could cause injury or death, you should immediately inform the National Highway Traffic Safety Administration (NHTSA) in addition to notifying Mercedes-Benz USA, LLC.

If NHTSA receives similar complaints, it may open an investigation, and if it finds that a safety defect exists in a group of vehicles, it may order a recall and remedy campaign. However, NHTSA cannot become involved in individual problems between you, your dealer, or Mercedes-Benz USA, LLC.

To contact NHTSA, you may call the Vehicle Safety Hotline toll-free at 1-888-327-4236 (TTY: 1-800-424-9153) (inside the USA); go to http://www.safercar.gov; or write to: Administrator, NHTSA, 400 Seventh Street, SW., Washington, DC 20590, USA.

Further information on vehicle safety can be found at: http://www.safercar.gov

**Limited Warranty**

<table>
<thead>
<tr>
<th>NOTE</th>
<th>Damage to the vehicle arising from violation of these operating instructions.</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Damage to the vehicle can arise from violation of these operating instructions.</td>
</tr>
<tr>
<td></td>
<td>This damage is not covered either by the Mercedes-Benz implied warranty or by the New- or Used-Vehicle Warranty.</td>
</tr>
<tr>
<td></td>
<td>Follow the instructions in these operating instructions on proper operation of your vehicle as well as on possible vehicle damage.</td>
</tr>
</tbody>
</table>

**QR codes for the rescue card**

The QR code is secured in the fuel filler flap and on the opposite side on the B-pillar. In the event of an accident, rescue services can use the QR code to quickly find the appropriate rescue card for your vehicle. The current rescue card contains the most important information about your vehicle in a compact form, e.g. the routing of the electric lines.

Further information can be obtained at http://www.mercedes-benz.de/qr-code.

**Data storage**

**Electronic control units**

Electronic control units are installed in your vehicle. Some of these are necessary for the safe operation of your vehicle, while some assist you when driving (driver assistance systems). In addition, your vehicle provides comfort and entertainment functions, which are also made possible by electronic control units. Electronic control units contain data memories which can temporarily or permanently store technical information about the vehicle’s operating state, component loads, maintenance requirements and technical events or malfunctions.
In general, this information documents the state of a component part, a module, a system or the surroundings such as:

- operating statuses of system components (e.g. fluid levels, battery status, tire pressure)
- status messages concerning the vehicle and its individual components (e.g. number of wheel revolutions/speed, deceleration, lateral acceleration, display of the fastened seat belts)
- malfunctions or defects in important system components (e.g. lights, brakes)
- information on vehicle damage events
- system reactions in special driving situations (e.g. airbag deployment, intervention of stability control systems)
- ambient conditions (e.g. temperature, rain sensor)

In addition to providing the actual control unit function, this data assists the manufacturer in detecting and rectifying malfunctions and optimizing vehicle functions. The majority of this data is temporary and is only processed in the vehicle itself. Only a small portion of the data is stored in the event or malfunction memory.

When service work is done on your vehicle, the technical data from the vehicle can be read out by service network staff (e.g. workshops, manufacturer) or third parties (e.g. breakdown services). Services include repair services, maintenance processes, warranty events and quality assurance measures, for example. The read out is performed via the legally prescribed port for the diagnostics connection in the vehicle. The respective service network locations or third parties collect, process and use the data. They document technical statuses of the vehicle, assist in finding malfunctions and improving quality and are transmitted to the manufacturer, if necessary. Furthermore, the manufacturer is subject to product liability. For this, the manufacturer requires technical data from vehicles. Malfunction memories in the vehicle can be reset by a service outlet as part of repair or maintenance work.

They can enter data into the vehicle’s comfort and infotainment functions themselves as part of the selected equipment.

These include:
- multimedia data such as music, films or photos for playback in an integrated multimedia system
- address book data for use in connection with an integrated hands-free system or an integrated navigation system
- entered navigation destinations
- data about the use of Internet services

This data can be saved locally in the vehicle or it is located on a device which you have connected to the vehicle (e.g. smartphone, USB flash drive or MP3 player). If this data is stored in the vehicle, you can delete it at any time. This data can only be transmitted to third parties upon your request with particular regard to the scope of use of online services according to your selected settings.

You can store or change convenience settings/individualization in the vehicle at any time. Depending on the equipment, this includes, for example:
- seat and steering wheel position settings
• suspension and climate control settings
• individualization such as interior lighting

If your vehicle is accordingly equipped, you can connect your smartphone or another mobile end device to the vehicle. You can control them via the control elements integrated in your vehicle. Images and audio from the smartphone can be output via the multimedia system. Certain information is simultaneously transferred to your smartphone.

Depending on the respective integration type, this includes, for example:
• general vehicle data
• position data

This enables the use of selected smartphone apps, e.g. navigation or music playback. There is no further interaction between the smartphone and the vehicle; in particular, vehicle data is not directly accessible. Which type of further data processing occurs is determined by the provider of the specific app used. Which settings you can make, if any, depends on the specific app and the operating system of your smartphone.

Online services

Wireless network connection
If your vehicle has a wireless network connection, it enables data to be exchanged between your vehicle and additional systems. The wireless network connection is enabled via the vehicle’s transmitter and receiver unit or via connected mobile end devices (e.g. smartphones). Online functions can be used via the wireless network connection. This includes online services and applications/apps provided by the manufacturer or other providers.

Manufacturer’s services
Regarding online services of the manufacturer, the individual functions are described by the manufacturer in a suitable place (e.g. Operator’s Manual, website of the manufacturer) along with the relevant data protection information. Personal data may be used for the provision of online services. Data is exchanged via a secure connection, e.g. the manufacturer’s designated IT systems. Personal data is collected, processed and used via the provision of services exclusively on the basis of legal permissions or with prior consent.

The services and functions (sometimes subject to a fee) can usually be activated or deactivated. In some cases, this also applies to the entire vehicle’s data connection. This excludes, in particular, legally prescribed functions and services.

Third party services
If it is possible to use online services from other providers, these services are subject to the data protection and terms of use of the responsible provider. The manufacturer has no influence on the content exchanged. Please inquire, therefore, about the type, scope and purpose of the collection and use of personal data as part of third party services from their respective provider.

COMAND/mbrace
If the vehicle is equipped with COMAND or mbrace, additional data about the vehicle’s operation, the use of the vehicle in certain situations,
and the location of the vehicle may be compiled through COMAND or the mbrace system. For additional information please refer to the chapter Multimedia system and/or the mbrace Terms and Conditions.

**Event Data Recorders**

This vehicle is equipped with an event data recorder (EDR). The main purpose of an EDR is to record, in certain crash or near crash-like situations, such as an air bag deployment or hitting a road obstacle, data that will assist in understanding how a vehicle's systems performed. The EDR is designed to record data related to vehicle dynamics and safety systems for a short period of time, typically 30 seconds or less.

The EDR in this vehicle is designed to record such data as:
- How various systems in your vehicle were operating
- Whether or not the driver and front passenger seat belts were buckled/fastened
- How far (if at all) the driver was depressing the accelerator and/or brake pedal and
- How fast the vehicle was traveling.

This data can help provide a better understanding of the circumstances in which accidents and injuries occur. **NOTE:** EDR data is recorded by your vehicle only if a non-trivial crash situation occurs; no data is recorded by the EDR under normal driving conditions and no personal data (e.g. name, gender, age and crash location) is recorded. However, other parties, such as law enforcement, could combine the EDR data with the type of personally identifying data routinely acquired during a crash investigation.

Access to the vehicle and/or the EDR is needed to read data that is recorded by an EDR, and special equipment is required. In addition to the vehicle manufacturer, other parties that have the special equipment, such as law enforcement, can read the information by accessing the vehicle or the EDR.

EDR data may be used in civil and criminal matters as a tool in accident reconstruction, accident claims and vehicle safety. Since the Crash Data Retrieval (CDR) tool that is used to extract data from the EDR is commercially available, Mercedes-Benz USA, LLC ("MBUSA") expressly disclaims any and all liability arising from the extraction of this information by unauthorized Mercedes-Benz personnel.

MBUSA will not share EDR data with others without the consent of the vehicle owner or, if the vehicle is leased, without the consent of the lessee. Exceptions to this representation include responses to subpoenas by law enforcement; by federal, state or local government; in connection with or arising out of litigation involving MBUSA or its subsidiaries and affiliates; or, as required by law.

Warning: the EDR is a component of the Restraint System Module. Tampering with, altering, modifying or removing the EDR component may result in a malfunction of the Restraint System Module and other systems.

State laws or regulations regarding EDRs that conflict with federal regulation are pre-empted. This means that in the event of such conflict, the federal regulation governs. As of February 2013, 13 states have enacted laws relating to EDRs.
Copyright

Free and open source software

Information on free and open source software licenses for your vehicle’s software can be found on the data storage medium in your vehicle document wallet and on the Internet together with updates:
http://www.mercedes-benz.com/opensource

Registered trademarks

- Bluetooth® is a registered trademark of Bluetooth SIG Inc.
- DTS™ is a registered trademark of DTS, Inc.
- Dolby® and MLP™ are registered trademarks of DOLBY Laboratories.
- BabySmart™, ESP® and PRE-SAFE® are registered trademarks of Daimler AG.
- HomeLink® is a registered trademark of Johnson Controls.
- iPod® and iTunes® are registered trademarks of Apple Inc.
- Burmester® is a registered trademark of Burmester Audiosysteme GmbH.
- Microsoft® and Windows Media® are registered trademarks of Microsoft Corporation.
- SIRIUS® is a registered trademark of Sirius XM Radio Inc.
- HD Radio™ is a registered trademark of iBiquity Digital Corporation.
- Gracenote® is a registered trademark of Gracenote, Inc.
- ZAGATSurvey® and related brands are registered trademarks of ZagatSurvey, LLC.
Restraint system

Protection by the restraint system

The restraint system includes the following:
- Seat belt system
- Airbags
- Child restraint system
- Child seat securing system

The restraint system can reduce the risk of vehicle occupants coming into contact with parts of the vehicle interior in the event of an accident. In the event of an accident, the restraint system can also reduce the forces to which the vehicle occupants are subjected.

A seat belt can only provide the best level of protection if it is worn correctly. Depending on the detected accident situation, Emergency Tensioning Devices and/or airbags supplement the protection offered by a correctly worn seat belt. Emergency Tensioning Devices and/or airbags are not deployed in every accident.

In order for the restraint system to provide the intended level of protection, each vehicle occupant must observe the following information:
- Fasten seat belts correctly.
- Sit in an almost upright seat position with their back against the seat backrest.
- Sit with their feet resting on the floor, if possible.
- Always secure persons under 5 ft (1.50 m) tall in an additional restraint system suitable for Mercedes-Benz vehicles.

However, no system available today can completely eliminate injuries and fatalities in every accident situation. In particular, the seat belt and airbag generally do not protect against objects penetrating the vehicle from the outside. It is also not possible to completely rule out the risk of injury caused by the airbag deploying.

Reduced restraint system protection

**WARNING** Risk of injury or death from modifications to the restraint system

The restraint system can no longer function correctly after alterations have been made. The restraint system may then not protect the vehicle occupants as intended by failing in an accident or triggering unexpectedly, for example
- Never alter the parts of the restraint system.
- Never tamper with the wiring or any electronic component parts or their software.

If it is necessary to modify the vehicle to accommodate a person with disabilities, contact a Mercedes-Benz service center for details.

USA only: for details, contact our Customer Assistance Center on 1-800-FOR-MERCEDES (1-800-367-6372).
Restraint system functionality

When the ignition is switched on, a self-test is performed, during which the [ restrain system warning lamp lights up. It goes out no later than a few seconds after the vehicle is started. The components of the restraint system are then functional.

Malfunctioning restraint system

A malfunction has occurred in the restraint system if:

- The restraint system warning lamp does not light up when the ignition is switched on.
- The restraint system warning lamp lights up continuously or repeatedly during a journey.

Function of the restraint system in an accident

How the restraint system works is determined by the severity of the impact detected and the type of accident anticipated:

- Frontal impact
- Rear impact
- Side impact
- Rollover

The activation thresholds for the components of the restraint system are determined based on the evaluation of the sensor values measured at various points in the vehicle. This process is preemptive in nature. The triggering/deployment of the components of the restraint system must take place in good time at the start of the collision.

Factors which can only be seen and measured after a collision has occurred cannot play a decisive role in airbag deployment, nor do they provide an indication of airbag deployment. The vehicle may be deformed significantly without an airbag being deployed. This is the case if only parts which are relatively easily deformed are affected and the rate of vehicle deceleration is not high. Conversely, an airbag may be deployed even though the vehicle suffers only minor deformation. If very rigid vehicle parts such as longitudinal members are hit, for example, this may result in sufficiently high levels of vehicle deceleration.
The components of the restraint system can be activated or deployed independently of each other:

<table>
<thead>
<tr>
<th>Component</th>
<th>Detected deployment situation</th>
</tr>
</thead>
<tbody>
<tr>
<td>Emergency Tensioning Devices</td>
<td>Frontal impact, rear impact, side impact, rollover</td>
</tr>
<tr>
<td>Driver’s airbag, front passenger</td>
<td>Frontal impact</td>
</tr>
<tr>
<td>Knee airbag</td>
<td>Frontal impact</td>
</tr>
<tr>
<td>Side impact airbag</td>
<td>Side impact</td>
</tr>
<tr>
<td>Window airbag</td>
<td>Side impact, rollover, frontal impact</td>
</tr>
</tbody>
</table>

The front passenger airbag can only be deployed in an accident if the PASSENGER AIR BAG OFF indicator lamp is off. If the front passenger seat is occupied, make sure, both before and during the journey, that the status of the front passenger airbag is correct (→ page 45) (→ page 45).

**WARNING** Risk of burns from hot air bag components

- Do not touch the air bag parts.
- Have a deployed air bag replaced at a qualified specialist workshop as soon as possible.

Mercedes-Benz recommends that you have the vehicle towed to a qualified specialist workshop after an accident. Take this into account, particularly if an Emergency Tensioning Device is triggered or an airbag deployed.

If the Emergency Tensioning Devices are triggered or an airbag is deployed, you will hear a bang, and a small amount of powder may also be released:

- The bang will not generally affect your hearing.
- In general, the powder released is not hazardous to health but may cause short-term breathing difficulties to persons suffering from asthma or other pulmonary conditions. Provided it is safe to do so, leave the vehicle immediately or open the window in order to prevent breathing difficulties.

Airbags and pyrotechnic Emergency Tensioning Devices contain perchlorate material, which may require special handling or environmental protection measures. National guidelines regarding waste disposal must be observed. In California, see http://www.dtsc.ca.gov/HazardousWaste/Perchlorate/index.cfm.

**Seat belts**

Protection provided by the seat belt

Always fasten your seat belt correctly before starting a journey. A seat belt can only provide the best level of protection if it is worn correctly.
Always observe the instructions about the correct driver's seat position and adjusting the seat (→ page 81).

In order for the correctly worn seat belt to provide the intended level of protection, each vehicle occupant must observe the following information:

- The seat belt must not be twisted and must fit tightly and snugly across the body.

- The seat belt must be routed across the center of the shoulder and as low down across the hips as possible.
- The shoulder section of the seat belt should not touch your neck nor be routed under your arm or behind your back.
- Avoid wearing bulky clothing, e.g. a winter coat.
- Push the lap belt down as far as possible across your hips and pull tight with the shoulder section of the belt. Never route the lap belt across your abdomen.
- Never route the seat belt across sharp, pointed, abrasive or fragile objects.
- Only one person should use each seat belt at any one time. Never allow babies and children to travel sitting on the lap of another vehicle occupant.
- Never secure objects with a seat belt if the seat belt is also being used by one of the vehicle's occupants. Always observe the instructions for loading the vehicle when securing objects, luggage or loads (→ page 94).

Also ensure that no objects, e.g. a cushion, are ever placed between a person and the seat.

The seat belts on the following seats are equipped with a child seat safety feature:
- Front passenger seat
- Rear seats

Activating or deactivating the child seat safety feature on the seat belt (→ page 51).

If children are traveling in the vehicle, be sure to observe the instructions and safety notes on "Children in the vehicle" (→ page 49).

---

**Reduced seat belt protection**

**WARNING** Risk of injury or death due to incorrect seat position

The seat belt does not offer the intended level of protection if you have not moved the seat backrest to an almost vertical position.
When braking or in the event of an accident, you could slide underneath the seat belt and sustain abdominal or neck injuries, for example.

- Adjust the seat properly before beginning your journey.
- Always ensure that the seat backrest is in an almost vertical position and that the shoulder section of your seat belt is routed across the center of your shoulder.

**WARNING** Risk of injury or death due to an extended seat belt extender while the vehicle is in motion

If the seat belt extender is extended while the vehicle is in motion, the seat belt will not fit correctly to the body.

The seat belt may not then provide the proper protection.

- Always ensure that the seat belt extender is retracted while the vehicle is in motion.

If the seat belt extender does not retract automatically, it can be retracted manually. To do so, press the seat belt extender back as far as it will go before starting the vehicle. Pressing the seat belt extender back into place requires force.

**WARNING** Risk of injury or death when additional restraint systems are not used for persons with a smaller build

Persons under 5 ft (1.50 m) tall cannot wear the seat belt correctly without a suitable additional restraint system.

If the seat belt is not worn correctly, it cannot perform its intended protective function. In addition, an incorrectly fastened seat belt can also cause injuries, for example, in the event of an accident or when braking or changing direction suddenly.

- Always secure persons under 5 ft (1.50 m) tall in a suitable restraint system.

**WARNING** Risk of injury or death due to damaged or modified seat belts

Seat belts cannot provide protection in the following situations:
- If the seat belts are damaged, modified, extremely dirty, bleached or dyed
- If the seat belt buckle is damaged or extremely dirty
- If the Emergency Tensioning Devices, seat belt anchorages or seat belt retractors have been modified

Seat belts may be damaged in an accident, although the damage may not be visible, e.g. due to splinters of glass.

Modified or damaged seat belts may tear or fail, e.g. in an accident.

Modified Emergency Tensioning Devices can accidentally trigger or fail to function as intended.

- Never modify the seat belts, Emergency Tensioning Devices, seat belt anchorages or seat belt retractors.
Make sure that the seat belts are undamaged, not worn and clean.
Always have the seat belts checked immediately after an accident at a qualified specialist workshop.

Only use seat belts that have been approved for your vehicle by Mercedes-Benz.

⚠️ WARNING  Risk of injury or death from deployed pyrotechnic Emergency Tensioning Devices

Pyrotechnic Emergency Tensioning Devices that have been deployed are no longer operational and are unable to perform their intended protective function.
Therefore, have deployed pyrotechnic Emergency Tensioning Devices immediately replaced at a qualified specialist workshop.

Mercedes-Benz recommends that you have the vehicle towed to a qualified specialist workshop after an accident.

NOTE Damage caused by trapping the seat belt
If an unused seat belt is not fully retracted, it may become trapped in the door or in the seat mechanism.
Always ensure that an unused seat belt is fully retracted.

Extending/retracting the seat belt extender
The seat belt extender for the front seat helps you fasten your seat belt. When the door is closed, the seat belt extender extends.
You can also extend the seat belt extender using the seat belt extender button.

Switch on the ignition.
Press seat belt extender button 1.
The seat belt extender extends.
The seat belt extender retracts again in the following cases:
• The seat belt tongue is engaged in the seat belt buckle.
• The seat belt tongue is not engaged in the seat belt buckle within 60 seconds. If you press seat belt extender button 1 again in this case, the seat belt extender will extend again.

• Open the respective door.

• Fold the seat backrest forwards.

• The front passenger side remains unoccupied. If you press seat belt extender button 1 again in this case, the seat belt extender will no longer extend.

The seat belt extender must always be retracted while the vehicle is in motion.

Fastening seat belts

If the seat belt is pulled quickly or sharply, the seat belt retractor locks. The seat belt strap cannot be pulled out any further.

Always engage seat belt tongue 2 of the seat belt into seat belt buckle 1 of the corresponding seat.

Vehicles with PRE-SAFE®: If the front seat belt is not pulled tight across your body, the seat belt adjustment may automatically apply a certain tightening force. Do not hold the seat belt tightly while it is adjusting. You can activate and deactivate the seat belt adjustment function using the multimedia system.

Vehicles with automatic front passenger airbag shutoff:

1 NOTE Deployment of the Emergency Tensioning Device and side air bag when the front passenger seat is unoccupied

If the seat belt tongue is engaged in the seat belt buckle of the unoccupied front passenger seat, the Emergency Tensioning Device and the side air bag may also deploy in the event of an accident along with other systems.

Only one person should use each seat belt at any one time.

Vehicles without automatic front passenger airbag shutoff:
NOTE Deployment of the Emergency Tensioning Device when the front passenger seat is unoccupied

If the seat belt tongue is engaged in the seat belt buckle of the unoccupied front passenger seat, the Emergency Tensioning Device may also deploy in the event of an accident along with other systems.

Only one person should use each seat belt at any one time.

Activating or deactivating seat belt adjustment via the multimedia system

Multimedia system:

Vehicle ➔ Vehicle Settings ➔ Belt Adjustment

Activate ✓ or deactivate ❌ the function.

Seat belt warning function for the driver and front passenger

The seat belt warning lamp in the Instrument Display is a reminder that all vehicle occupants must wear their seat belts correctly.

- The seat belt warning lamp lights up for six seconds after every engine start.
- In addition, an acoustic warning tone may sound.

When the driver’s and front passenger doors are closed and the driver and front passenger have fastened their seat belts, the seat belt warning goes out.

During a journey, the seat belt warning lights up if:

- The vehicle speed exceeds 15 mph (25 km/h) and the driver’s or front passenger seat belt is not fastened.
- The driver or front passenger unfastens their seat belt while the vehicle is in motion.

Airbags

Overview of airbags

1. Driver’s knee airbag
2. Driver’s airbag
The installation location of an airbag is identified by the AIRBAG symbol.

When activated, an airbag can provide additional protection for the respective vehicle occupant.

**Potential protection from each airbag:**

<table>
<thead>
<tr>
<th>Airbag</th>
<th>Potential protection for ...</th>
</tr>
</thead>
<tbody>
<tr>
<td>Knee airbag</td>
<td>Thigh, knee and lower leg</td>
</tr>
<tr>
<td>Driver's airbag, front passenger airbag</td>
<td>Head and ribcage</td>
</tr>
<tr>
<td>Window curtain airbag</td>
<td>Head</td>
</tr>
<tr>
<td>Side airbag</td>
<td>Ribcage, also pelvis for front seat occupants</td>
</tr>
</tbody>
</table>

The front passenger airbag can only be deployed in an accident if the PASSENGER AIR BAG OFF indicator lamp is off. If the front passenger seat is occupied, make sure, both before and during the journey, that the status of the front passenger airbag is correct (→ page 45) (→ page 45).

**NOTE** Important points to remember if the front passenger seat is unoccupied

In an accident, the components of the restraint system may deploy unnecessarily on the front passenger side if:

- There are heavy objects on the front passenger seat.
- The seat belt tongue is engaged in the seat belt buckle of the front passenger seat and the front passenger seat is unoccupied.

- Stow objects in a suitable place.
- Only one person should use each seat belt at any one time.

**Protection by the air bags**

Depending on the accident situation, an air bag may supplement the protection offered by a correctly fastened seat belt.

**WARNING** Risk of injury or death due to incorrect seat position

If you deviate from the correct seat position, the air bag cannot perform its intended protective function and deployment may even cause further injuries.

To avoid hazardous situations, always make sure that all vehicle occupants:

- Have their seat belt fastened correctly, including pregnant women.
- Are seated properly and that distance to the air bags is as large as possible.
- Observe the following information.
- Always make sure that there are no objects between the air bag and the vehicle occupant.
To avoid the risks resulting from the deployment of an airbag, each vehicle occupant must observe the following information:

- Before starting your journey, adjust your seat correctly; the driver’s seat and front passenger seat should be moved as far back as possible. When doing so, always observe the information on the correct driver’s seat position (→ page 81).
- Only hold the steering wheel by the steering wheel rim. This allows the air bag to be fully deployed.
- Always lean against the seat backrest when the vehicle is in motion. Do not lean forwards or against the door or side window. You may otherwise be in the deployment area of the air bags.
- Always keep your feet on the floor. Do not put your feet on the cockpit, for example. Your feet may otherwise be in the deployment area of the air bag.
- If children are traveling in the vehicle, observe the additional notes (→ page 49).

- Always stow and secure objects correctly. Objects in the vehicle interior may prevent an air bag from functioning correctly. Each vehicle occupant must always make sure of the following:
  - There are no people, animals or objects between the vehicle occupants and an air bag.
  - There are no objects between the seat, door and door pillar (B-pillar).
  - There are no hard objects, e.g. coat hangers, hanging on the grab handles or coat hooks.
  - There are no accessory parts, such as cup holders, attached to the vehicle within the deployment area of an airbag, e.g. on doors, side windows or side trim.
  - There are no heavy, sharp-edged or fragile objects in the pockets of your clothing. Store such objects in a suitable place.

**Reduced airbag protection**

**WARNING Risk of injury from modifications to the airbag cover**

If you modify an airbag cover or affix objects such as stickers to it, the airbag can no longer function correctly.

Never modify an airbag cover and do not affix objects to it.

The installation location of an airbag is identified by the AIRBAG symbol (→ page 40).

**WARNING Risk of injury or death due to the use of unsuitable seat covers**

Unsuitable seat covers can obstruct or prevent the deployment of airbags integrated into the seats. Consequently, the airbags cannot protect vehicle occupants as they are designed to do. In addition, operation of the automatic front passenger airbag shutoff may be restricted.
You should only use seat covers that have been approved for the corresponding seats by Mercedes-Benz.

**WARNING** Risk of injury due to malfunctions of the sensors in the door paneling

Sensors to control the airbags are located in the doors. Modifications or work not performed correctly to the doors or door paneling, as well as damaged doors, can lead to the function of the sensors being impaired. The airbags might therefore not function properly any more.

Consequently, the airbags cannot protect vehicle occupants as they are designed to do.

- Never modify the doors or parts of the doors.
- Always have work on the doors or door paneling carried out at a qualified specialist workshop.

**WARNING** Risk of injury due to deployed airbag

A deployed airbag no longer has a protective function and cannot protect as intended in the event of an accident.

Have the vehicle towed to a qualified specialist workshop in order to have the deployed airbag replaced.

Have deployed airbags replaced immediately.

**Status of the front passenger airbag**

**Function of the automatic front passenger airbag shutoff**

The automatic front passenger airbag shutoff is able to detect whether the front passenger seat is occupied by a person or a child restraint system. The front passenger airbag and front passenger knee airbag are then correspondingly either enabled or deactivated.

When installing a child restraint system to the front passenger seat, always make sure of the following:

- Ensure that the child restraint system is positioned correctly (→ page 49).
- Always observe the child restraint system manufacturer’s installation instructions.
- Never place objects, e.g. cushions, under or behind the child restraint system.
- Fully retract the seat cushion length adjustment.
- The entire base of the child restraint system must always rest on the sitting surface of the front passenger seat.
- The backrest of the forward-facing child restraint system must, as far as possible, be resting on the seat backrest of the front passenger seat.
- The child restraint system must not touch the roof or be put under strain by the head restraints. Adjust the seat backrest inclination and the head restraint setting accordingly.
**WARNING Risk of injury or death due to objects between the sitting surface and the child restraint system**

Objects between the sitting surface and the child restraint system could affect the function of the automatic front passenger airbag shutoff. This could result in the front passenger airbag not functioning as intended during an accident.

- Do not place any objects between the sitting surface and the child restraint system.
- The entire base of the child restraint system must always rest on the sitting surface of the front passenger seat.
- The backrest of the forward-facing child restraint system must, as far as possible, be resting on the seat backrest of the front passenger seat.
- Always comply with the child restraint system manufacturer’s installation instructions.

A person on the front passenger seat must observe the following information:
- Fasten seat belts correctly (→ page 35).
- Sit in an almost upright seat position with their back against the seat backrest.
- Sit with their feet resting on the floor, if possible.

Otherwise, the front passenger airbag may be deactivated by mistake, for example in the following situations:
- The front passenger transfers their weight by supporting themselves on a vehicle armrest.
- The front passenger sits in such a way that their weight is raised from the sitting surface.

**WARNING Risk of injury or death due to deactivated front passenger airbag**

If the PASSENGER AIR BAG OFF indicator lamp is lit, the front passenger airbag is disabled. It will not be deployed in the event of an accident and cannot perform its intended protective function.

A person in the front passenger seat could then, for example, come into contact with the vehicle interior, especially if the person is sitting too close to the cockpit.

If the front passenger seat is occupied, always ensure that:
- The classification of the person in the front passenger seat is correct and the front passenger airbag is enabled or disabled in accordance with the person in the front passenger seat.
- The front passenger seat has been moved as far back as possible.
- The person is seated correctly.

Ensure, both before and during the journey, that the status of the front passenger airbag is correct.

If the front passenger seat is occupied, the classification of the person or child restraint system on the front passenger seat takes place after the front passenger airbag shutoff self-test. The status of the front passenger airbag is displayed.
Always observe the notes on the function of the PASSENGER AIR BAG indicator lamps (→ page 45) (→ page 45).

**Function of the PASSENGER AIR BAG indicator lamps**

**Self-test of the automatic front passenger airbag shutoff**

When the ignition is switched on, a self-test is performed during which the two PASSENGER AIR BAG ON and OFF indicator lamps light up simultaneously.

The status of the front passenger airbag is displayed after the self-test:

- **PASSENGER AIR BAG ON** lights up for 60 seconds, subsequently both indicator lamps are off (PASSENGER AIR BAG ON and OFF): the front passenger airbag is able to deploy in the event of an accident.
- **PASSENGER AIR BAG OFF** lights up continuously: the front passenger airbag is disabled. It will then not be deployed in the event of an accident.

If the PASSENGER AIR BAG ON indicator lamp is off, only the PASSENGER AIR BAG OFF indicator lamp shows the status of the front passenger airbag. The PASSENGER AIR BAG OFF indicator lamp may be lit continuously or be off.

If the PASSENGER AIR BAG OFF indicator lamp and the restraint system warning lamp light up simultaneously, the front passenger seat may not be used. Also in this case, do not install a child restraint system on the front passenger seat. Have the automatic front passenger airbag shutoff checked and repaired immediately at a qualified specialist workshop.

**Status display**

If the front passenger seat is occupied, ensure, both before and during the journey, that the status of the front passenger front airbag is correct for the current situation.

**After installing a rearward-facing child restraint system on the front passenger seat:** PASSENGER AIR BAG OFF must be lit continuously.

**WARNING** Risk of injury or death from using a rearward-facing child restraint system when the front passenger airbag is enabled.

If you secure a child in a rearward-facing child restraint system on the front passenger seat and the PASSENGER AIR BAG OFF indi-
When installing a child restraint system on the front passenger seat, always observe the vehicle-specific information in this Operator's Manual (→ page 55), (→ page 55).

Depending on the child restraint system and the stature of the child, the PASSENGER AIR BAG OFF indicator lamp may be off. In this case, do not install the rearward-facing child restraint system on the front passenger seat.

Instead, install the rearward-facing child restraint system on a suitable rear seat.

When installing a child restraint system on the front passenger seat, always observe the vehicle-specific information in this Operator's Manual (→ page 55), (→ page 55).

Depending on the child restraint system and the stature of the child, the PASSENGER AIR BAG OFF indicator lamp may be off. In this case, do not install the rearward-facing child restraint system on the front passenger seat.

Instead, install the rearward-facing child restraint system on a suitable rear seat.

After installing a forward-facing child restraint system on the front passenger seat: depending on the child restraint system and the stature of the child, PASSENGER AIR BAG OFF may be lit continuously or be off. Always observe the following information.

**WARNING Risk of injury or death due to incorrect positioning of the forward-facing child restraint system**

If you secure a child in a forward-facing child restraint system on the front passenger seat and you position the front passenger seat too close to the dashboard, in the event of an accident, the child could:

- come into contact with parts of the vehicle interior if the PASSENGER AIR BAG OFF indicator lamp is lit, for example
- be struck by the airbag if the PASSENGER AIR BAG OFF indicator lamp is off

Always move the front passenger seat as far back as possible and fully retract the seat cushion length adjustment. Always make sure that the shoulder belt strap is correctly routed from the seat belt outlet on the vehicle to the shoulder belt guide on the child restraint system. The shoulder belt strap must be routed forwards and downwards from the seat belt outlet. If necessary, adjust the front passenger seat accordingly.

Always observe the child restraint system manufacturer's installation instructions.

When installing a child restraint system on the front passenger seat, observe the vehicle-specific information in this Operator's Manual.

If a person is sitting in the front passenger seat: PASSENGER AIR BAG OFF may be lit continuously or be off, depending on the person’s stature.

A person on the front passenger seat must always observe the following information:

- If the front passenger seat is occupied by an adult or a person with a stature corresponding to that of an adult, the PASSENGER airbag OFF indicator lamp must be off. This indicates that the front passenger front airbag is enabled.
If the PASSENGER airbag OFF indicator lamp is lit continuously, an adult or person with a build corresponding to that of an adult should not use the front passenger seat. Instead, they should use a rear seat.

- If the front passenger seat is occupied by a person of smaller stature (e.g., a teenager or small adult), the PASSENGER airbag OFF indicator lamp either lights up continuously or remains off, depending on the result of the classification.
  - If PASSENGER AIR BAG OFF is off: move the front passenger seat as far back as possible or a person of smaller stature should use a rear seat.
  - If the PASSENGER AIR BAG OFF indicator lamp is lit continuously: a person of smaller stature should not use the front passenger seat.

**WARNING** Risk of injury or death when the PASSENGER AIR BAG OFF indicator lamp is lit

If the PASSENGER AIR BAG OFF indicator lamp remains lit after the system self-test, the front passenger air bag is deactivated. It will not be deployed in the event of an accident. In this case, the front passenger air bag cannot perform its intended protective function, e.g., when a person is seated in the front passenger seat.

That person could, for example, come into contact with the vehicle interior, especially if the person is sitting too close to the cockpit. If the front passenger seat is occupied, always ensure that:

- The classification of the person in the front passenger seat is correct and the front passenger air bag is enabled or deactivated in accordance with the person in the front passenger seat.
- The person is seated properly with a correctly fastened seat belt.
- The front passenger seat has been moved as far back as possible.

Further related subjects:
- Child restraint system on the front passenger seat (→ page 55).

**PRE-SAFE® system**

**PRE-SAFE®** (anticipatory occupant protection)

PRE-SAFE® is able to detect certain critical driving situations and implement pre-emptive measures to protect the vehicle occupants. PRE-SAFE® can implement the following measures independently of each other:

- Tightening the seat belts on the driver’s seat and front passenger seat.
- Closing the side windows.
• **Vehicles with sliding sunroof**: Closing the sliding sunroof.

• **Vehicles with memory function**: Moving the front passenger seat to a more favorable seat position.

• **Vehicles with multicontour seat**: Increasing the air pressure in the seat side bolsters of the seat backrest.

• **PRE-SAFE® Sound**: provided that the multimedia system is switched on, generates a brief noise signal to stimulate the innate protective mechanism of a person’s hearing.

*NOTE* Damage caused by objects in the footwell or behind the seat

The automatic adjustment of the seat position may result in damage to the seat and/or the object.

▶ Stow objects in a suitable place.

---

**Reversing the PRE-SAFE® system measures**

If an accident did not occur, the pre-emptive measures that were taken are reversed. You will need to perform certain settings yourself.

- If the seat belt pre-tensioning is not reduced, move the seat backrest back slightly. The locking mechanism releases.

**Function of PRE-SAFE® PLUS (anticipatory occupant protection plus)**

PRE-SAFE® PLUS can detect certain impacts, particularly an imminent rear impact, and take pre-emptive measures to protect the vehicle occupants. These measures cannot necessarily prevent an imminent impact.

PRE-SAFE® PLUS can implement the following measures independently of each other:

- Tightening the seat belts on the driver’s seat and front passenger seat.

- Increasing brake pressure when the vehicle is stationary. This brake application is canceled automatically when the vehicle pulls away.

If an accident did not occur, the pre-emptive measures that were taken are reversed.

**System limitations**

The system will not initiate any action in the following situations:

- when backing up

The system will not initiate any braking application in the following situations:

- whilst driving

- when entering or exiting a parking space while using Active Parking Assist
Children in the vehicle
Notes on the safe transportation of children

**WARNING** Risk of accident and injury due to children left unattended in the vehicle

If you leave children unattended in the vehicle, they may be able to set the vehicle in motion, for example by:
- Releasing the parking brake.
- Shifting the automatic transmission out of park position \( P \).
- Starting the engine.

In addition, they may operate vehicle equipment and become trapped.

▲ Never leave children unattended in the vehicle.
▲ When leaving the vehicle, always take the SmartKey with you and lock the vehicle.

**WARNING** Risk of fatal injury due to exposure to extreme heat or cold in the vehicle

If people – particularly children – are exposed to extreme heat or cold over an extended period of time, there is a risk of injury or even fatal injury.

▲ Never leave anyone – particularly children – unattended in the vehicle.

**WARNING** Risk of burns when the child seat is exposed to direct sunlight

If the child restraint system is exposed to direct sunlight or heat, parts could heat up. Children could suffer burns from these parts, particularly on metallic parts of the child restraint system.

▲ Always make sure that the child restraint system is not exposed to direct sunlight.
▲ Protect it with a blanket, for example.

If the child restraint system has been exposed to direct sunlight, allow it to cool before securing a child into it.

▲ Never leave children unattended in the vehicle.

The use of seat belts and child restraint systems is required by law in:
- All 50 states
- The U.S. territories
- The District of Columbia
- All Canadian provinces

All child restraint systems must meet the following standards:
- U.S. Federal Motor Vehicle Safety Standards 213 and 225
- Canadian Motor Vehicle Safety Standards 213 and 210.2

You can obtain further information about the correct child restraint system from any authorized Mercedes-Benz Center.
To improve protection for children younger than 12 years old or under 5 ft (1.50 m) in height, Mercedes-Benz recommends you observe the following information:

- Only secure children using a child restraint system which is appropriate to the height, age and weight of the child and suitable for Mercedes-Benz vehicles. Be sure to observe the instructions for correct use of the child restraint system.
- Always install a child restraint system on a rear seat if possible.
- Only use the following securing systems for child restraint systems:
  - The seat belt system
  - The LATCH-type (ISOFIX) mounting brackets
  - The Top Tether anchorages
- The manufacturer’s installation instructions for the child restraint system.
- The warning labels in the vehicle interior and on the child restraint system.

**WARNING** Risk of injury or death caused by incorrect installation of the child restraint system

If the child restraint system is incorrectly installed on a suitable seating position, it cannot perform its intended protective function.

The child cannot be restrained in the event of an accident, heavy braking or a sudden change of direction.

- Always comply with the manufacturer's installation instructions for the child restraint system and its correct use.
- Make sure that the entire base of the child restraint system always rests on the sitting surface of the seat.
- Never place objects under or behind the child restraint system, e.g. cushions.
- Always use child restraint systems with the original cover designed for them.
- Always replace damaged covers with genuine covers.

**WARNING** Risk of injury or death from unsecured child restraint systems in the vehicle

If the child restraint system is not correctly installed or secured, it could release in the event of an accident, sudden braking or a sudden change in direction.

The child restraint system could be flung around and hit vehicle occupants.

- Always install child restraint systems correctly, even when not in use.
- Always comply with the child restraint system manufacturer’s installation instructions.

**WARNING** Risk of injury or death caused by the use of damaged child restraint systems

Child restraint systems or their retaining systems that have been subjected to a load in an accident may then not be able to perform their intended protective function.
The child cannot be restrained in the event of an accident, heavy braking or a sudden change of direction.

- Always replace child restraint systems immediately that have been damaged or involved in an accident.
- Have the securing systems for the child restraint systems checked at a qualified specialist workshop before installing a child restraint system again.

A booster seat may be necessary to achieve proper seat belt positioning for children over 40 lbs (18 kg) in weight or until they reach a height where a three-point seat belt can be installed properly without a booster seat.

The following notes must be observed:

- When installing a child restraint system on the front passenger seat, the information on installing a child restraint system on the front passenger seat (→ page 55).
- Instructions and safety notes on the automatic front passenger front airbag shutoff (→ page 43).
- Safety notes on the seat belt (→ page 35).
- Information on the correct use of the seat belt (→ page 39).

### Activating/deactivating the child seat safety feature of the seat belt

**WARNING** Risk of injury or death if a seat belt is unfastened while the vehicle is in motion

If the seat belt is released while the vehicle is in motion, the child restraint system is no longer correctly secured. The child seat safety feature is deactivated and the seat belt is drawn in a bit by the inertia reel. It is therefore not possible to engage the seat belt again.

- Pull over and stop the vehicle safely as soon as possible, paying attention to road and traffic conditions.
- Activate the child seat safety feature again and correctly secure the child restraint system.

When enabled, the child seat safety feature ensures that the seat belts of the front passenger seat and rear seats do not slacken once the child restraint system is secured.

### Installing a child restraint system:

- Always comply with the manufacturer’s installation instructions when installing and removing the child restraint system.
- Pull the seat belt smoothly from the seat belt outlet.
- Engage the seat belt tongue in the seat belt buckle.

### Activating the child seat safety feature:

- Pull the seat belt out fully and let the inertia reel retract it again. When the child seat safety feature is activated, you should hear a ratcheting sound.
- Push the child restraint system down until the seat belt sits tightly.

### Deactivating the child seat safety feature:

- Press the release button of the seat belt buckle.
Hold the seat belt tongue and guide it back to the seat belt outlet.

**LATCH-type (ISOFIX) child seat attachment**

**Notes on LATCH-type (ISOFIX) child seat securing systems**

**WARNING** Risk of injury or death if the permissible gross mass of the child and child restraint system together is exceeded.

For LATCH-type (ISOFIX) child restraint systems in which the child is secured using the integrated seat belt integrated in the child restraint system, the permissible gross mass of the child and child restraint system is 73 lb (33 kg).

If the child and the child restraint system together weigh more than 73 lb (33 kg), the LATCH-type (ISOFIX) child restraint system with integrated seat belt does not offer sufficient protection. An excessive load may be placed on the LATCH-type (ISOFIX) child seat attachments and the child may not be restrained in the event of an accident, for example.

- If the child and the child restraint system together weigh more than 73 lb (33 kg), only use an LATCH-type (ISOFIX) child restraint system which secures the child with the vehicle seat belt.
- Also secure the child restraint system with the Top Tether belt, if available.

Always comply with the information about the mass of the child restraint system:

- in the manufacturer’s installation and operating instructions for the child restraint system used
- on a label on the child restraint system, if present

Regularly check that the permissible gross mass of the child and child restraint system is still complied with.

When using a child restraint system, be sure to observe the manufacturer’s installation and operating instructions as well as its correct use and the suitability of the seats for attaching a child restraint system.

ISOFIX is a standardized securing system for specially designed restraint systems. LATCH-type (ISOFIX) child restraint systems are approved in accordance with ECE R44.

Only child restraint systems that have been approved in accordance with ECE R44 may be attached to LATCH-type (ISOFIX) mounting brackets.
Installing LATCH-type (ISOFIX) child seat securing systems

**WARNING** Risk of injury or death if the permissible gross mass of the child and child restraint system together is exceeded.

For LATCH-type (ISOFIX) child restraint systems in which the child is secured using the integrated seat belt integrated in the child restraint system, the permissible gross mass of the child and child restraint system is 73 lb (33 kg).

If the child and the child restraint system together weigh more than 73 lb (33 kg), the LATCH-type (ISOFIX) child restraint system with integrated seat belt does not offer sufficient protection. An excessive load may be placed on the LATCH-type (ISOFIX) child seat attachments and the child may not be restrained in the event of an accident, for example.

- If the child and the child restraint system together weigh more than 73 lb (33 kg), only use a LATCH-type (ISOFIX) child restraint system which secures the child with the vehicle seat belt. Also secure the child restraint system with the Top Tether belt, if available.

Always comply with the information about the mass of the child restraint system:
- in the manufacturer's installation and operating instructions for the child restraint system used
- on a label on the child restraint system, if present

Regularly check that the permissible gross mass of the child and child restraint system is still complied with.

When using a child restraint system, be sure to observe the manufacturer's installation and operating instructions as well as its correct use and the suitability of the seats for attaching a child restraint system.
Before every trip, make sure that the LATCH-type (ISOFIX) child restraint system is engaged correctly in both LATCH-type (ISOFIX) mounting brackets.

- Fold upholstered lining 1 upwards.
- Turn the support on the rear side of upholstered lining 1 by 90°. Upholstered lining 1 remains folded upwards.

**Securing Top Tether**

The risk of injury can be reduced by Top Tether as Top Tether provides an additional connection between the child restraint system secured with LATCH-type (ISOFIX) and the vehicle. The child restraint system must be equipped with a Top Tether belt.

- Attach the LATCH-type (ISOFIX) child restraint system to both LATCH-type (ISOFIX) mounting brackets 2.

If necessary, move head restraint 1 upwards (→ page 86).

- Fold up cover 2 of Top Tether anchorage 3.

- Install the LATCH-type (ISOFIX) child restraint system with Top Tether. Always comply with the child restraint system manufacturer's installation instructions when doing so.
Route Top Tether belt 4 under head restraint 1 between the two head restraint bars.

Hook Top Tether hook 5 of Top Tether belt 4 without twisting into Top Tether anchorage 3.

Tension Top Tether belt 4. Always comply with the child restraint system manufacturer's installation instructions when doing so.

Fold down cover 2 of Top Tether anchorage 3.

If necessary, slide head restraint 1 downwards (→ page 86). Make sure that you do not interfere with the correct routing of Top Tether belt 4.

**Child restraint systems on the front passenger seat**

**Notes on child restraint systems on the front passenger seat**

Accident statistics show that children secured in the rear seats are safer than children secured in the front seats. For this reason, Mercedes-Benz strongly advises that you install a child restraint system on a rear seat.

If it is absolutely necessary to install a child restraint system on the front passenger seat, always observe the information on the automatic front passenger front airbag shutoff (→ page 43).

By doing this, you can avoid risks caused by:

- A child restraint system that is not detected by the automatic front passenger front airbag shutoff.
- The unintentionally deactivated front passenger airbag.
- Incorrect positioning of the child restraint system.

**Notes on forward-facing and rearward-facing child restraint systems on the front passenger seat**

When using a rearward-facing child restraint system on the front passenger seat, the front passenger front airbag must always be deactivated. This is only the case if the PASSENGER AIRBAG OFF indicator lamp is lit continuously (→ page 45).

When using the child restraint system on the front passenger seat, it is essential to observe the following:

- Move the front-passenger seat as far back as possible and also into the highest position.
- Set the seat backrest to an almost vertical position.
- Retract the seat cushion length as far as possible.
- The entire base of the child restraint system must always rest on the seat cushion of the front-passenger seat.
The backrest of the forward-facing child restraint system must, as far as possible, be resting on the seat backrest of the front passenger seat. The child restraint system must not touch the roof or be put under strain by the head restraints.

If necessary, adjust the angle of the seat backrest and the head restraint position accordingly.

Adjust the seat cushion inclination so that the front edge of the seat cushion is in the highest position and the rear edge of the seat cushion is in the lowest position.

Always make sure that the shoulder belt strap is correctly routed from the seat belt outlet of the vehicle to the shoulder belt guide on the child restraint system. The shoulder belt strap must be routed forwards and downwards from the seat belt outlet.

If necessary, adjust the seat belt outlet and the front passenger seat accordingly.

Never place objects under or behind the child restraint system, e.g. cushions.

Always comply with the manufacturer’s installation and operating instructions for the child restraint system used.

### Notes on pets in the vehicle

**WARNING** Risk of accident and injury due to animals left unsecured or unattended in the vehicle

If you leave animals in the vehicle unattended or unsecured, they could possibly press down buttons or switches.

Thereby an animal may:
- activate vehicle equipment and become trapped, for example
- switch systems on or off and endanger other road users

Unsecured animals may be thrown around in the vehicle in the event of an accident or sudden steering and braking maneuver and injure vehicle occupants in the process.

Never leave animals in the vehicle unattended.

Always correctly secure animals while driving, for example using a suitable animal carrier.
Overview of SmartKey functions

**WARNING** Risk of accident and injury due to children left unattended in the vehicle

If children are left unattended in the vehicle, they could:
- open doors, thereby endangering other persons or road users.
- get out of the vehicle and be hit by oncoming traffic.
- operate vehicle equipment and become trapped, for example.

In addition, children could also set the vehicle in motion, for example, by:
- releasing the parking brake.
- shifting the automatic transmission out of park position [P].
- starting the engine.

- Never leave children and animals unattended in the vehicle.
- When leaving the vehicle, always take the SmartKey with you and lock the vehicle.
- Keep the SmartKey out of the reach of children.

**NOTE** Damage to the key caused by magnetic fields
- Keep the key away from strong magnetic fields.

The SmartKey locks and unlocks the following components:
- Doors
- Trunk lid
- Fuel filler flap
If you do not open the vehicle within approximately 40 seconds after unlocking:
- the vehicle is locked again
- anti-theft protection is reactivated

Do not keep the SmartKey together with electronic devices or metal objects. This can affect the SmartKey's functionality.

If battery check lamp 🟢 does not light up after pressing the 🌖 or 🔴 button, the battery is discharged.

Activating/deactivating the acoustic locking verification signal

Multimedia system:


- Activate ✅ or deactivate ❌ the function.

Activating/deactivating the panic alarm

Requirements
- The panic alarm function is only available in certain countries.
- The ignition is switched off.

To activate: press button 🚨 for approximately one second. A visual and audible alarm is triggered.

To deactivate: briefly press button 🚨 again. Or

Press the start/stop button on the dashboard (the SmartKey is inside the vehicle).

Changing the unlocking settings

Possible unlocking functions of the SmartKey:
- Central unlocking
- Unlocking the driver's door and fuel filler flap

To switch between settings: press the 🌖 and 🔴 buttons simultaneously for approximately six seconds until the battery check lamp flashes twice.

If the unlocking function for the driver's door and fuel filler flap has been selected:
- Pressing the 🌖 button a second time centrally unlocks the vehicle.
- Vehicles with KEYLESS-GO: if you touch the inner surface of the door handle on the driver's door, only the driver's door and fuel filler flap are unlocked.

Reducing the energy consumption of the SmartKey

All vehicles: if you do not use the vehicle or a SmartKey for an extended period of time, you can reduce the energy consumption of the
respective SmartKey. To do so, deactivate the SmartKey functions.

- **To deactivate:** press the button on the SmartKey twice in quick succession. The battery check lamp of the SmartKey flashes twice briefly and lights up once.

- **To activate:** press any button on the SmartKey.

When the vehicle is started with the SmartKey in the stowage compartment of the center console, the key functions are automatically activated (→ page 130).

### Removing/inserting the emergency key

![Removing/inserting the emergency key](image)

1. **To remove:** press release knob 1. Emergency key 2 is pushed out slightly.
2. Pull out emergency key 2 until it engages in the intermediate position.
3. You can use the intermediate position of emergency key 2 to attach the key to a key ring.
4. Press release knob 1 again and fully remove emergency key 2.
5. **To insert:** press release knob 1.
6. Insert emergency key 2 to the intermediate position or fully until it engages.

### Replacing the SmartKey battery

**DANGER** Serious damage to health caused by swallowing batteries

Batteries contain toxic and corrosive substances. Swallowing batteries may cause serious damage to health.

There is a risk of fatal injury.

- **Keep batteries out of the reach of children.**
- **If batteries are swallowed, seek medical attention immediately.**

**ENVIRONMENTAL NOTE** Environmental damage caused by improper disposal of batteries

Batteries contain pollutants. It is illegal to dispose of them with the household rubbish.

Dispose of batteries in an environmentally responsible manner. Take discharged batteries to a qualified specialist workshop or to a collection point for used batteries.
Requirements:
- You require a CR 2032 3 V cell battery.

Mercedes-Benz recommends that you have the battery replaced at a qualified specialist workshop.

- Remove the mechanical key (→ page 59).

Press release button 2 down fully and remove cover 1.
- Remove battery compartment 3 and take out the discharged battery.
- Insert the new battery into battery compartment 3. Observe the positive pole marking in the battery compartment and on the battery.
- Push in battery compartment 3.
- Replace cover 1 so that it engages.

Problems with the SmartKey

<table>
<thead>
<tr>
<th>Problem</th>
<th>Possible causes/consequences and</th>
<th>Solutions</th>
</tr>
</thead>
</table>
| You can no longer lock or unlock the vehicle. | Possible causes are: | - The SmartKey battery is discharged or nearly discharged.  
- There is interference from a powerful radio signal source. | |
### Problem Possible causes/consequences and Solutions

- **The SmartKey is defective.**
  - Check the battery using the battery check lamp and replace if necessary.
  - Use the mechanical key to lock or unlock.
  - Have the SmartKey checked at a qualified specialist workshop.

- **You have lost a SmartKey.**
  - Have the SmartKey deactivated at a qualified specialist workshop.
  - If necessary, have the locks changed as well.

---

#### Doors

**Unlocking and opening doors from the inside**

- Pull door handle 2.
  - Locking pin 1 pops up when the door is unlocked.

**Locking the doors from the inside**

- Take the SmartKey with you when exiting the vehicle and close the driver’s door.

- Press down locking knob 1 on the driver's door from the front passenger seat.
Exit the vehicle and press down the locking knob on the front passenger door.

Close the front passenger door.

**Locking/unlocking the vehicle centrally from the inside**

To unlock: press button ¹.

To lock: press button ².

This does not lock or unlock the fuel filler flap. The vehicle is not unlocked:
- If you have locked the vehicle using the SmartKey.
- If you have locked the vehicle using KEY-LESS-GO.

**Locking and unlocking the vehicle with KEY-LESS-GO**

**Requirements:**
- The SmartKey is outside the vehicle.
- The distance between the SmartKey and the vehicle does not exceed 3 ft (1 m).
- The driver’s door and the door at which the door handle is used are closed.

To unlock the vehicle: touch the inner surface of the door handle.

To lock the vehicle: touch sensor surface ¹ or ².

Convenience closing: touch recessed sensor surface ² for an extended period.

For further information on convenience closing (→ page 74).
If you open the trunk lid from outside, the trunk lid is automatically unlocked.

### Problems with KEYLESS-GO

<table>
<thead>
<tr>
<th>Problem</th>
<th>Possible causes</th>
<th>Solutions</th>
</tr>
</thead>
<tbody>
<tr>
<td>You can no longer lock or unlock the vehicle using KEYLESS-GO.</td>
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<td>- Check the battery using the battery check lamp and replace if necessary.</td>
</tr>
<tr>
<td></td>
<td>- There is interference from a powerful radio signal source.</td>
<td>- Use the mechanical key to lock or unlock the vehicle.</td>
</tr>
<tr>
<td></td>
<td>- The SmartKey is defective.</td>
<td>- Have the vehicle and SmartKey checked at a qualified specialist workshop.</td>
</tr>
</tbody>
</table>

### Switching the automatic locking feature on/off

The vehicle is locked automatically when the ignition is switched on and the wheels are turning faster than walking pace.
To deactivate: press and hold button 1 for approximately five seconds until an acoustic signal sounds.

To activate: press and hold button 2 for approximately five seconds until an acoustic signal sounds.

In the following situations, there is a danger of being locked out when the function is activated:

- The vehicle is being towed/pushed.
- The vehicle is being tested on a dynamometer.

Information on the power closing function for the doors

If you push the door into the lock up to the first detent position, the power closing function will automatically pull the door into the lock.

Unlocking the driver’s door with the mechanical key

1. Insert the mechanical key as far as it will go into opening 1 in the cover.
2. Pull and hold the door handle.
3. Pull the cover on the mechanical key as straight as possible away from the vehicle until it releases.
Releasethedoor handle.

- Turn the mechanical key anti-clockwise to position 1.
- Carefully press the cover onto the lock cylinder until it engages and is seated firmly.

**Trunk**

**Opening the trunk lid**

**WARNING** Risk of exhaust gas poisoning
Combustion engines emit poisonous exhaust gases such as carbon monoxide. Exhaust gases can enter the vehicle interior if the trunk lid is open when the engine is running, especially if the vehicle is in motion.
- Always switch off the engine before opening the trunk lid.
- Never drive with the trunk lid open.

**NOTE** Damage to the trunk lid by obstacles above the vehicle
The trunk lid swings upwards when it is opened.
- Therefore, make sure that there is sufficient clearance above the trunk lid.

You have the following options to open the trunk lid:

- With the trunk lid unlocked, press the top of the star.
- Pull the folded-out star when the rear view camera is activated and the trunk lid is unlocked.

**Vehicles with trunk lid convenience closing:** With the trunk lid stopped in an intermediate position, pull the trunk lid upwards and release as soon as it begins to open.

To open the trunk lid, pull on the folded-out star when the rear view camera is activated.

- Press and hold the button on the SmartKey.
Pull trunk lid remote operating switch 1.

**Vehicles with HANDS-FREE ACCESS:** Make a kicking movement with your foot below the bumper (→ page 68).

**Vehicles with trunk lid convenience closing:** If an object obstructs the trunk lid during the automatic opening process, the obstacle detection system stops the trunk lid. The obstacle detection function is only an aid and is not a substitute for your attentiveness.

### Closing the trunk lid

**WARNING** Risk of injury from unsecured items in the vehicle

If objects, luggage or loads are not secured or not secured sufficiently, they could slip, tip over or be thrown around and thereby hit vehicle occupants.

There is a risk of injury, particularly in the event of sudden braking or a sudden change in direction.

- Always stow objects in such a way that they cannot be thrown around.
- Before the journey, secure objects, luggage or loads against slipping or tipping over.

**WARNING Risk of becoming trapped during automatic closing of the trunk lid**

Parts of the body could become trapped during automatic closing of the trunk lid. Moreover, people, e.g. children, may be standing in the closing area or may enter the closing area during the closing process.

- Make sure that nobody is in the vicinity of the closing area during the closing process.
- Use one of the following options to stop the closing process:
  - Press the  button on the SmartKey.
  - Press or pull the remote operating switch on the driver’s door.
  - Press the closing or locking button on the trunk lid.
  - Press the top of the star on the trunk lid.

**Vehicles with HANDS-FREE ACCESS:** It is also possible to stop the closing process by moving
your foot in a kicking motion under the rear bumper.
You have the following options to close the trunk lid:

- **Vehicles with trunk lid convenience closing**: Pull down the trunk lid slightly and release it as soon as it begins to close.

- **Vehicles with trunk lid convenience closing**: Press and hold the [3] button on the SmartKey (with the SmartKey in the vicinity of the vehicle).

- **Vehicles with trunk lid convenience closing**: Press closing button [1] on the trunk lid. If a SmartKey is detected outside the vehicle, the trunk lid closes and the vehicle is locked.

- **Vehicles with trunk lid convenience closing and KEYLESS-GO**: Press locking button [2] on the trunk lid. If a SmartKey is detected outside the vehicle, the trunk lid closes and the vehicle is locked.

- **Vehicles with trunk lid convenience closing**: Press trunk lid remote operating switch [4].

- **Vehicles with HANDS-FREE ACCESS**: Make a kicking movement below the bumper (→ page 68).

**Automatic reversing function of the trunk lid**
If an object obstructs the trunk lid during the automatic closing process, the trunk lid opens.
Opening and closing

again automatically. The automatic reverse function is only an aid and is not a substitute for your attentiveness.

- When closing, make sure that no body parts are in the closing area.

**WARNING** Risk of becoming trapped despite the reversing function

The reversing function does not react:
- to soft, light and thin objects, e.g. fingers.
- over the last ½ in (8 mm) of the closing path.

In these situations in particular, the reversing function cannot prevent someone being trapped.

- When closing, make sure that no body parts are in the closing area.
- If someone is trapped, use one of the following options:
  - Press the button on the SmartKey.
  - Press the remote operating switch on the driver's door.

**HANDS-FREE ACCESS function**

- Press the closing or locking button on the trunk lid.
- Press the top of the star on the trunk lid.

With HANDS-FREE ACCESS you can open, close or interrupt trunk lid movement by performing a kicking movement under the rear bumper. The kicking movement triggers the opening or closing process alternately. Observe the notes when opening (→ page 65) and closing (→ page 66) the trunk lid.

- A warning tone sounds while the trunk lid is opening or closing.

**WARNING** Risk of burns caused by a hot exhaust system

The vehicle exhaust system can become very hot. If you use HANDS-FREE ACCESS, you could burn yourself by touching the exhaust system.

- Always ensure that you only make a kicking movement within the detection range of the sensors.
NOTE Damage to the vehicle caused by unintentionally opening the trunk lid

- When using an automatic car wash
- When using a high pressure cleaner

Deactivate KEYLESS-GO or make sure that the SmartKey located is at least 10 ft (3 m) away from the vehicle in such situations.

When making the kicking movement, make sure that your feet are firmly on the ground, otherwise you could lose your balance, e.g. on ice.

Requirements:
- The SmartKey is behind the vehicle.
- Stand at least 12 in (30 cm) away from the vehicle while performing the kicking movement.
- Do not come into contact with the bumper while making the kicking movement.
- Do not carry out the kicking movement too slowly.

- The kicking movement must be towards the vehicle and back.

Sensor detection range
If several consecutive kicking movements are not successful, wait ten seconds.

System limitations
The system may be impaired or may not function if:
- Snow or dirt, e.g. from road salt, covers the sensor area.
- The kicking movement is made using a prosthetic leg.

The trunk lid could be opened or closed unintentionally, in the following situations:
- If a person's arms or legs are moving in the sensor detection range, e.g. when polishing the vehicle, sitting on the edge of the trunk, or picking up objects.
- If objects are moved or placed behind the vehicle, e.g. charging cables, tensioning straps or luggage.

Deactivate KEYLESS-GO (→ page 58) or do not carry the SmartKey about your person in such situations.

Switching separate trunk locking on/off
If you centrally unlock the vehicle while separate locking is activated, the trunk remains locked.
To switch on: slide the switch to position 2.

To switch off: slide the switch to position 1.

If an accident has been detected, the trunk unlocks even if separate locking is switched on.

Unlocking the trunk with the emergency release from inside

Requirements:
- the 12 V vehicle battery is connected and charged.

Press emergency release button 1 briefly.
The trunk lid unlocks and opens.

Unlocking the trunk lid using the mechanical key

- Take the mechanical key out of the SmartKey (→page 59).

Press the top of the star 1.
With the handle pointing upwards, insert the mechanical key into the trunk lock as far as it will go.

Turn the mechanical key clockwise from position 1 to position 2.

Turn the mechanical key back to position 1 and remove it.

If you use the mechanical key to unlock and open the trunk lid, the anti-theft alarm system will be triggered.

Activating/deactivating the trunk lid opening height restriction

Multimedia system:

Vehicle ➤ Vehicle Settings ➤ Trunk Lid Restriction

This function allows you to avoid bumping the trunk lid on a low garage ceiling, for example.

Activate ✔ or deactivate ☐ the function.

Roller sun blinds

Extending/retracting the rear window roller sunblind

⚠️ WARNING Risk of entrapment when extending or retracting the roller sun blind

Body parts could become entrapped in the sweep of the roller sun blind when it is being extended or retracted.

- Make sure that no body parts are in the sweep of the roller sun blind when it is being extended or retracted.
- If someone becomes trapped, briefly press the button again. The opening or closing process is briefly stopped. The roller sun blind then returns to its starting position.

NOTE Damage caused by objects

- Make sure that the roller sun blind can move freely.

To extend or retract: press button 1.

Depending on the model, button 1 is located in the door control panel on the driver's side.
Side windows
Opening and closing the side windows

⚠️ **WARNING** Risk of entrapment when opening a side window

When opening a side window, parts of the body could be drawn in or become trapped between the side window and window frame.

- When opening, make sure that nobody is touching the side window.
- If someone is trapped, release the button immediately or pull it in order to close the side window again.

⚠️ **WARNING** Risk of becoming trapped when closing a side window

When closing a side window, body parts could be trapped in the closing area in the process.

- When closing, make sure that no body parts are in the closing area.

⚠️ **WARNING** Risk of becoming trapped when children operate the side windows

Children could become trapped if they operate the side windows, particularly when unattended.

- Never leave children unattended in the vehicle.
- When leaving the vehicle, always take the SmartKey with you and lock the vehicle.

**Requirements:**
- The power supply or the ignition is switched on.

- If someone is trapped, release the button immediately or press the button in order to reopen the side window.

- **To start automatic operation:** press the button beyond the point of resistance or pull and release it.

The buttons on the driver’s door take precedence.
To interrupt automatic operation: press or pull the \( \text{вороты} \) button again.

Automatic operation for closing is available only for the front side windows. When the vehicle is switched off, the side windows can continue being operated. The function is available for around five minutes or until a door is opened.

Automotive reversing function of the side windows

If an object blocks a side window during the closing process, the side window opens again automatically. The automatic reversing function is only an aid and is not a substitute for your attentiveness.

When closing, make sure that no body parts are in the closing area.

**WARNING** Risk of becoming trapped despite there being reversing protection on the side window

The reversing function does not react:
- to soft, light and thin objects, e.g. small fingers
- during resetting

This means that the reverse function cannot prevent someone from becoming trapped in these situations.

- When closing, make sure that no body parts are in the closing area.
- If someone becomes trapped, press the \( \text{вороты} \) button to open the side window again.

Convenience opening (ventilating the vehicle before starting a journey)

**WARNING** Risk of entrapment when opening a side window

When opening a side window, parts of the body could be drawn in or become trapped between the side window and window frame.

- When opening, make sure that nobody is touching the side window.
- Release the button immediately if somebody becomes trapped.

**To interrupt convenience opening:** release the \( \text{вороты} \) button.
Convenience closing (closing the vehicle from outside)

**WARNING** Risk of entrapment caused by inadvertent convenience closing

When the convenience closing feature is operating, parts of the body could become trapped in the closing area of the side windows.

- Observe the complete closing procedure when using convenience closing.
- When closing, make sure that no body parts are in the closing area.
- Press and hold the button on the SmartKey. The following functions are performed:
  - The vehicle is locked.

To interrupt convenience closing: release the button.

Convenience closing can also be operated with KEYLESS-GO (→ page 62).

Problems with the side windows

<table>
<thead>
<tr>
<th>Problem</th>
<th>Possible causes/consequences and Solutions</th>
</tr>
</thead>
<tbody>
<tr>
<td>A side window cannot be closed and you cannot see the cause.</td>
<td>Check to see whether any objects are in the window guide.</td>
</tr>
</tbody>
</table>

**WARNING** Risk of becoming trapped or fatally injured if reversing protection is not activated

If you close a side window again immediately after it has been blocked or reset, the side window closes with increased or maximum force. The reversing feature is then not active.

- Make sure that no parts of the body are in the closing area.
- To stop the closing process, release the button or press the button again to reopen the side window.
<table>
<thead>
<tr>
<th>Problem</th>
<th>Possible causes/consequences and Solutions</th>
</tr>
</thead>
<tbody>
<tr>
<td>If a side window is obstructed during closing and reopens again slightly:</td>
<td>► Immediately after the window blocks, pull the corresponding button again until the side window has closed, and hold the button for an additional second.  The side window is closed with increased force.</td>
</tr>
<tr>
<td>If a side window is obstructed again during closing and reopens again slightly:</td>
<td>► Repeat the previous step.  The side window is closed without the automatic reversing function.</td>
</tr>
<tr>
<td>The side windows cannot be opened or closed using the convenience opening feature.</td>
<td>The SmartKey battery is discharged or nearly discharged.  ► Check the battery using the battery check lamp and replace if necessary.</td>
</tr>
</tbody>
</table>
**Panoramic roof**

**Operating the panoramic roof's roller sun-blind**

**WARNING** Risk of becoming trapped when opening and closing the roller sun-blinds

Body parts can become trapped between the roller sunblind and frame when opening or closing.

- When opening or closing, make sure that no body parts are in the range of movement of the roller sunblind.
- Release the button immediately if somebody becomes trapped.

or

- Briefly press the button in any direction during automatic operation. The opening/closing process is stopped.

**Requirements**

- The power supply is switched on.

**Opening or closing the roller sunblind**

- **To open:** push the [3] button in direction [1] or pull in direction [2].
- **To close:** pull the [3] button in direction [3].

If you press or pull the [3] button beyond the pressure point, you will start automatic operation in the corresponding direction. You can stop automatic operation by pressing or pulling the button again.

**Vehicles without MAGIC SKY CONTROL:** You can start and interrupt automatic operation via button [1].

- Press button [1]. Depending on how far open it is the roller sunblind is completely opened or closed.
**Automatic reversing function of the roller sunblind**

If there is an object obstructing the roller sunblind during the closing process, the roller sunblind opens again automatically. The automatic reversing function is only an aid and is not a substitute for your attentiveness.

- When closing the roller sunblind, make sure that no body parts are in the range of movement.

**WARNING Risk of becoming trapped despite reversing function**

In particular, the reversing function does not react to soft, light and thin objects, e.g. small fingers.

This means that the reversing function cannot prevent entrapment in these situations.

- When closing the roller sunblind, make sure that no body parts are in the range of movement.
- Release the button immediately if somebody becomes trapped.

**Resetting the panoramic roof roller sunblind**

**Requirements**

- The power supply is switched on.

If the roller sunblind cannot be moved smoothly, you can reset the roller sunblind.

- Press the button in any direction during the automatic closing process. The closing process is stopped.

or

- Pull the button down repeatedly to the point of resistance in the direction of the arrow until the roller sunblind has been fully closed.
- Pull and press the button for another second.
- Check whether the roller sunblind can be completely opened again.
If this is not the case: repeat the steps above again.

If the roller sunblind still cannot be moved smoothly, contact a qualified specialist workshop.

MAGIC SKY CONTROL

MAGIC SKY CONTROL function
MAGIC SKY CONTROL is a function with which you can change the transparency of the panoramic roof. You can choose to have the panoramic roof darkened or transparent.

⚠️ DANGER Risk of fatal injury caused by touching electrical components of MAGIC SKY CONTROL

MAGIC SKY CONTROL operates using high voltage. If the roof lining behind the panoramic roof is damaged or removed, electric components will be exposed.

If you touch these components, you could get an electric shock.

Never remove the roof lining behind the panoramic roof.

If the roof lining is damaged, never touch the electrical components behind it.

Always have work on MAGIC SKY CONTROL carried out at a qualified specialist workshop.

Operating MAGIC SKY CONTROL

To change the degree of transparency:

Press button 1.

When you switch off the power supply, the panoramic roof darkens automatically.

When you switch on the power supply or the ignition, the degree of transparency of the panoramic roof returns to the state it was in before the power supply was switched off.
**Anti-theft protection**

**Function of the immobilizer**

The immobilizer prevents your vehicle from being started without the correct SmartKey.

The immobilizer is automatically activated when the ignition is switched off and deactivated when the ignition is switched on.

When leaving the vehicle, always take the SmartKey with you and lock the vehicle. Anyone can start the engine if a valid SmartKey has been left inside the vehicle.

In the event the engine cannot be started (yet the vehicle’s starter battery is charged), the system is not operational. Contact an authorized Mercedes-Benz Center or call 1-800-FOR-MERCEDES (in the USA) or 1-800-387-0100 (in Canada).

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**ATA (anti-theft alarm system)**

**Function of the ATA system (anti-theft alarm system)**

If the ATA system is armed, a visual and audible alarm is triggered in the following situations:

- When a door is opened
- When the trunk lid is opened
- When the hood is opened

The ATA system is armed automatically after approximately 10 seconds:

- After locking the vehicle with the SmartKey
- After locking the vehicle using KEYLESS-GO.

When the ATA system is armed, indicator lamp **1** flashes.

The ATA system is automatically deactivated:

- After unlocking the vehicle with the SmartKey
- After pressing the start/stop button with the SmartKey inside the vehicle
After unlocking the vehicle using KEYLESS-GO

When the mbrace service (→ page 295) is active and the alarm stays on for more than 30 seconds a message is automatically sent to the Customer Assistance Center.

Deactivating the ATA

- Press the \( \text{\#} \), \( \text{\&} \) or \( \text{\&} \) button on the SmartKey.
- Or

Deactivating the alarm using KEYLESS-GO:

- Grasp the outside door handle with the SmartKey outside the vehicle.
**Notes on the correct driver’s seat position**

**WARNING** Risk of injury from adjusting the vehicle settings while the vehicle is in motion

You could lose control of the vehicle in the following situations:
- if you adjust the driver’s seat, the head restraint, the steering wheel or the mirror while the vehicle is in motion
- if you fasten your seat belt while the vehicle is in motion

Before starting the engine: adjust the driver’s seat, the head restraint, the steering wheel or the mirror and fasten your seat belt.

Ensure the following when adjusting the steering wheel 1, seat belt 2 and driver’s seat 3:
- You are as far away from the driver’s airbag as possible
- You are sitting in a normal upright position
- Your thighs are slightly supported by the seat cushion

- Your legs are not entirely stretched and you can depress the pedals properly
- The back of your head is supported at eye level by the center of the head restraint
- You can hold the steering wheel with your arms slightly bent
- You can move your legs freely
- You can see all the displays on the instrument cluster clearly
- You have a good overview of the traffic conditions
- The seat belt is pulled snugly against the body and is routed across the center of your shoulder and across your hips in the pelvic area
Seats

Adjusting the front seat electrically

**WARNING** Risk of becoming trapped if the seats are adjusted by children

Children could become trapped if they adjust the seats, particularly when unattended.

- When leaving the vehicle, always take the SmartKey with you and lock the vehicle.
- Never leave children unattended in the vehicle.

The seats can be adjusted when the ignition is switched off.

**WARNING** Risk of becoming trapped when adjusting the seats

When you adjust a seat, you or other vehicle occupants could become trapped, e.g. on the seat guide rail.

Make sure when adjusting a seat that no one has any body parts in the sweep of the seat.

Observe the safety notes on "Airbags" and "Children in the vehicle".

**WARNING** Risk of injury from adjusting the vehicle settings while the vehicle is in motion

You could lose control of the vehicle in the following situations:
- if you adjust the driver's seat, the head restraint, the steering wheel or the mirror while the vehicle is in motion
- if you fasten your seat belt while the vehicle is in motion

Before starting the engine: adjust the driver's seat, the head restraint, the steering wheel or the mirror and fasten your seat belt.

**WARNING** Risk of becoming trapped if the seat height is adjusted carelessly

If you adjust the seat height carelessly, you or other vehicle occupants could be trapped and thereby injured.

Children in particular could accidentally press the electrical seat adjustment buttons and become trapped.

While moving the seats, make sure that hands or other body parts do not get under the lever assembly of the seat adjustment system.

**WARNING** Risk of injury due to head restraints which are not installed or are adjusted incorrectly

If head restraints are not installed or are adjusted incorrectly, the head restraints cannot provide protection as intended.

There is an increased risk of injury in the head and neck area, e.g. in the event of an accident or when braking.
Always drive with the head restraints installed.

Before driving off, make sure for every vehicle occupant that the center of the head restraint supports the back of the head at about eye level.

Do not swap the head restraints of the front and rear seats. Otherwise, you cannot adjust the height and angle of the head restraints correctly. Adjust the head restraint fore-and-aft position so that it is as close as possible to the back of your head.

**WARNING** Risk of injury or death due to incorrect seat position

The seat belt does not offer the intended level of protection if you have not moved the seat backrest to an almost vertical position. When braking or in the event of an accident, you could slide underneath the seat belt and sustain abdominal or neck injuries, for example.

Adjust the seat properly before beginning your journey.

Always ensure that the seat backrest is in an almost vertical position and that the shoulder section of your seat belt is routed across the center of your shoulder.

**NOTE** Damage to the seats when moving the seats back

The seats may be damaged by objects when moving the seats back.

- When moving the seats back, make sure that there are no objects in the footwell or under or behind the seats.

---

<table>
<thead>
<tr>
<th>1</th>
<th>Head restraint height</th>
</tr>
</thead>
<tbody>
<tr>
<td>2</td>
<td>Head restraint height</td>
</tr>
<tr>
<td>3</td>
<td>Seat height</td>
</tr>
<tr>
<td>4</td>
<td>Seat cushion inclination</td>
</tr>
<tr>
<td>5</td>
<td>Seat cushion length</td>
</tr>
<tr>
<td>6</td>
<td>Seat fore-and-aft position</td>
</tr>
<tr>
<td>7</td>
<td>Seat backrest inclination</td>
</tr>
</tbody>
</table>
Save the settings with the memory function (→ page 93).

The head restraint height is adjusted automatically when you adjust the seat height or the seat fore-and-aft position.

Adjusting the front passenger seat from the driver's seat electrically

Requirements:
- To select the front passenger seat: the power supply is switched on.

You can call up the following functions for the front passenger seat:
- Seat adjustment
- Seat heating
- Seat ventilation
- Memory function

To select the front passenger seat: press button 1. When the indicator lamp lights up, the front passenger seat is selected.

Adjust the front passenger seat using the buttons in the door control panel on the driver's side.

Head restraints

Adjusting the front seat head restraints manually

⚠️ WARNING Risk of injury from adjusting the vehicle settings while the vehicle is in motion

You could lose control of the vehicle in the following situations:
- if you adjust the driver's seat, the head restraint, the steering wheel or the mirror while the vehicle is in motion
- if you fasten your seat belt while the vehicle is in motion
Before starting the engine: adjust the driver’s seat, the head restraint, the steering wheel or the mirror and fasten your seat belt.

**WARNING** Risk of injury due to head restraints which are not installed or are adjusted incorrectly

If head restraints are not installed or are adjusted incorrectly, the head restraints cannot provide protection as intended.

- Always drive with the head restraints installed.
- Before driving off, make sure for every vehicle occupant that the center of the head restraint supports the back of the head at about eye level.

Do not rotate the head restraints of the front and rear seats. Otherwise, you cannot adjust the height and angle of the head restraints correctly.

Adjust the head restraint fore-and-aft position so that it is as close as possible to the back of your head.

- **To move forwards:** pull the head restraint forwards.
- **To move backwards:** press release knob 1 and push the head restraint backwards.

**Lowering the rear seat head restraints electrically from the front**

**Requirements:**
- The power supply is switched on.

Press button 1.

Depending on the model, button 1 is located in the door control panel on the driver's side.
Adjusting the rear seat head restraints

To raise: pull the head restraint up.

To lower: press release knob 1 in the direction of the arrow and push the head restraint down.

Configuring seat adjustment

Requirements:
- The ignition is switched on.

Multimedia system:

Vehicle ➔ Seats
- Select Driver’s Seat or Passenger Seat.

Adjusting the backrest side bolsters

- Select Side Bolsters.
- Select the setting.

Adjusting the seat contour in the lumbar region of the seat backrest

- Select Lumbar.
- Adjust the air cushion.

Memory function

- Save the seat adjustments with the memory function (→ page 93).

Setting automatic adjustment of the lateral support (active multicontour seat)

Multimedia system:

Vehicle ➔ Seats

With this function, the lateral support of the active multicontour seat is automatically adjusted to the driving and cornering dynamics of the vehicle.

- Select Driver’s Seat or Passenger Seat.
- Select Dynamic Seat.

Select setting: Off, Level 1 or Level 2.

Overview of massage and workout programs

Massage programs

The following programs can be selected:
- Hot Relaxing Back
- Hot Relaxing Shoulder
- Activating Massage
- Classic Massage
- Mobilizing Massage

Seats and stowing
Active Workout
The Act. Workout Back program requires your active cooperation. The change between tensing and releasing helps to improve blood flow to your muscles. Press against a pressure point as soon as you feel it.

Selecting the massage program for the front seats
Multimedia system:

- Select Driver’s Seat or Passenger Seat.
- Select Massage.
- Select a massage program.
  The massage program runs for approximately 8 to 18 minutes, depending on the setting.
- To set the massage intensity: switch High Intensity on ✔ or off ☐.

Resetting the seat and massage settings
Multimedia system:

- Select Vehicle >> Seats >> Reset
- Select Yes or No.
  ↓ Only the currently selected seat is reset.

Folding the front seat backrest forwards/back
With the EASY-ENTRY function, the seat moves forwards if you have folded the seat backrest forwards. This makes it easier for passengers to get into and out of the rear of the vehicle.

- To fold forwards: pull seat release handle 1 and fold the seat backrest forwards as far as it will go.
  The seat moves to the foremost position.
- To fold back: swing back the seat backrest horizontally.
  If the seat backrest is not engaged, this will be shown on the multifunction display of the...
Switching the seat heater on/off

**WARNING** Risk of burns due to repeatedly switching on the seat heater

Repeatedly switching on the seat heater can cause the seat cushion and seat backrest padding to become very hot. The health of persons with limited temperature sensitivity or a limited ability to react to excessively high temperatures may be affected or they may even suffer burn-like injuries.

Do not repeatedly switch on the seat heater.

**NOTE** Damage to the seats caused by objects or documents when the seat heater is switched on

When the seat heater is switched on, overheating can occur due to objects or documents placed on the seats e.g. seat cushions or child seats. This could cause damage to the seat surface.

Make sure that no objects or documents are on the seats when the seat heater is switched on.

**Requirements**
- The power supply is switched on.
To switch on/increase the level: press button 1 repeatedly until the desired heating level is set. Depending on the heating level, up to three indicator lamps light up.

To switch off/reduce the level: press button 1 repeatedly until the desired heating level is set. If all indicator lamps are off, the seat heater is switched off.

The seat heater automatically switches down from the three heating levels after 8, 10 and 20 minutes until the seat heater is switched off.

If you switch the power supply off and on again within 20 minutes, the previous setting of the seat heater for the driver's seat remains active.

You can set the distribution of the heated sections of the seat cushions and seat backrests on the front and rear seats using the multimedia system (→ page 89).

Vehicles with the Warmth Comfort Package: you can adjust the heating of the armrests in the door and center console using the multimedia system (→ page 89)

Setting the panel heating

Multimedia system:

Vehicle ➔ [Vehicle Settings ➔ Panel Heating]

When the seat heater is switched on, the armrests in the vehicle and the center console can be heated.

Select Front and Rear, Front Only, Rear Only or Off.

Switching the seat ventilation on/off

Requirements
- The power supply is switched on.
To switch on/increase the level: press button 1 repeatedly until the desired ventilation level is set. Depending on the ventilation level, up to three indicator lamps light up.

To switch off/reduce the level: press button 1 repeatedly until the desired ventilation level is set. If all indicator lamps are off, the seat ventilation is switched off.

If you switch the power supply off and on again within 20 minutes, the previous setting of the seat ventilation for the driver’s seat remains active.

### Steering wheel

#### Adjusting the steering wheel electrically

**WARNING** Risk of injury from adjusting the vehicle settings while the vehicle is in motion

You could lose control of the vehicle in the following situations:

- if you adjust the driver's seat, the head restraint, the steering wheel or the mirror while the vehicle is in motion
- if you fasten your seat belt while the vehicle is in motion

Before starting the engine: adjust the driver's seat, the head restraint, the steering wheel or the mirror and fasten your seat belt.

**WARNING** Risk of entrapment for children when adjusting the steering wheel

Children could injure themselves if they adjust the steering wheel.

Never leave children unattended in the vehicle.

When leaving the vehicle, always take the SmartKey with you and lock the vehicle.

The steering wheel can be adjusted when the power supply is switched off.

Never leave children unattended in the vehicle.
To adjust the distance to the steering wheel

To adjust the height

Save the settings with the memory function (→ page 93).

Switching the steering wheel heater on/off

**Requirements**
- The power supply or the ignition is switched on.

- Turn the lever in the direction of arrow 1 or 2.
- If indicator lamp 3 lights up, the steering wheel heater is switched on.

**Easy entry and exit feature**

**Function of the easy entry and exit feature**

**WARNING** Risk of accident when driving off while adjusting the easy exit feature

- If you drive off while the easy entry and exit feature is making adjustments, you could lose control of the vehicle.
- Always wait until the adjustment process is complete before driving off.

**WARNING** Risk of becoming trapped while adjusting the easy entry and exit feature

When the easy entry and exit feature adjusts the steering wheel and the driver’s seat, you and other vehicle occupants – particularly children – could become trapped.

- During the adjustment process of the easy entry and exit feature, make sure that no one has any body parts in the sweep of the seat or the steering wheel.
If there is a risk of becoming trapped by the steering wheel:

- Move the adjustment lever of the steering wheel.
The adjustment process is stopped.

If there is a risk of becoming trapped by the driver’s seat:

- Press the seat adjustment switch.
The adjustment process is stopped.

**Vehicles with memory function:** You can stop the adjustment process by pressing one of the memory position buttons of the memory function.

**WARNING** Risk of becoming trapped during activation of the easy entry and exit feature by children

If children activate the easy entry and exit feature, they can become trapped, particularly when unattended.

Never leave children unattended in the vehicle.
When leaving the vehicle, always take the SmartKey with you and lock the vehicle.

If the easy entry and exit feature is active, the steering wheel will move upwards and the driver’s seat will move back in the following situations:
- You switch the ignition off when the driver’s door is open
- You open the driver’s door when the ignition is switched off

The steering wheel moves upwards only if it has not already reached the upper stop. The driver’s seat moves backwards only if it is not already in the rearmost position.

The steering wheel and the driver’s seat move back to the last drive position in the following cases:
- You switch the power supply or the ignition on when the driver’s door is closed
- You close the driver’s door when the ignition is switched on

The last drive position is stored in the following situations:
- You switch the ignition off
- **Vehicles with memory function:** Call up the seat settings via the memory function.
- **Vehicles with memory function:** Save the seat settings via the memory function.

**Vehicles with memory function:** Press one of the memory function saved position buttons to stop the adjustment process.

**Setting the easy entry and exit feature**
Multimedia system:

1. **Vehicle >> Vehicle Settings >> Easy Entry/Exit**
   - Select **Steering Wheel & Seat**, **Steering Wheel Only** or **Off**.
Using the memory function

**WARNING** Risk of an accident if the memory function is used while driving

If you use the memory function on the driver’s side while driving, you could lose control of the vehicle as a result of the adjustments being made.

- Use the memory function on the driver’s side when the vehicle is stationary.

**WARNING** Risk of entrapment when setting the seat with the memory function

When the memory function adjusts the seat or steering wheel, you and other vehicle occupants – particularly children – could become trapped.

- During the setting procedure of the memory function, ensure that no body parts are in the sweep of the seat or the steering wheel.

The memory function can be used when the ignition is switched off.

**Storing**
The memory function is only available in vehicles with the memory package.

Seat adjustments for up to three people can be stored and called up using the memory function.

- If somebody becomes trapped, immediately release the memory function position button. The adjustment process is stopped.

**WARNING** Risk of entrapment if the memory function is activated by children

Children could become trapped if they activate the memory function, particularly when unattended.

- Never leave children unattended in the vehicle.
- When leaving the vehicle, always take the key with you and lock the vehicle.

The following settings can be stored for the front seats:

- Seat, backrest, head restraint position and contour of the seat backrest in the lumbar region
- Active multicontour seat: side bolsters of the seat backrest, shoulder of the seat backrest, contour of the seat backrest, dynamic function level
- Seat heater: distribution of the heated sections of the seat cushion and seat backrest
- Driver’s side: steering wheel position and position of the outside mirrors on the driver’s and front passenger sides
- Head-up Display
Set the seat, the steering wheel, the head-up display and the outside mirror to the desired position.

Briefly press memory button M and then press preset position button 1, 2 or 3 within three seconds.

An acoustic signal sounds. The settings are stored.

To call up: press and hold the relevant preset position button 1, 2 or 3 until the front seat, the steering wheel, head-up display and outside mirror are in the stored position.

If you release the preset position button, the seat, steering wheel and mirror setting functions stop immediately.

Vehicles with an Active Multicontour Seat Package: The setting of the active multicontour seat or the 4-way lumbar support is still carried out.

Vehicles without the Active Multicontour Seat Package: Adjustment of the 4-way lumbar support is still carried out.

To call up: press and hold the relevant preset position button 1, 2 or 3 until the front seat, the steering wheel, head-up display and outside mirror are in the stored position.

An acoustic signal sounds. The settings are stored.

To call up: press and hold the relevant preset position button 1, 2 or 3 until the front seat, the steering wheel, head-up display and outside mirror are in the stored position.

An acoustic signal sounds. The settings are stored.

To call up: press and hold the relevant preset position button 1, 2 or 3 until the front seat, the steering wheel, head-up display and outside mirror are in the stored position.

An acoustic signal sounds. The settings are stored.

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An acoustic signal sounds. The settings are stored.
If objects in the vehicle interior are stowed incorrectly, they can slide or be thrown around and hit vehicle occupants. In addition, cup holders, open stowage spaces and mobile phone brackets cannot always retain all objects they contain.

There is a risk of injury, particularly in the event of sudden braking or a sudden change in direction.

-Always stow objects so that they cannot be thrown around in such situations.
-Always make sure that objects do not protrude from stowage spaces, luggage nets or stowage nets.
-Close the lockable stowage spaces before starting a journey.
-Always stow and secure heavy, hard, pointed, sharp-edged, fragile or bulky objects in the trunk.

Observe the notes on the cup holders.

The tailpipe and tailpipe trim can become very hot. If you come into contact with these parts of the vehicle, you could burn yourself.

-Always be particularly careful around the tailpipe and the tailpipe trim.
-Allow the vehicle parts to cool down before you touch them.

The driving characteristics of your vehicle are dependent on the distribution of the load within the vehicle. You should bear the following in mind when loading the vehicle:

- Never exceed the permissible gross mass or the gross axle weight rating for the vehicle (including occupants). The values are specified on the vehicle identification plate on the vehicle’s B-pillar.
- The load must not protrude above the upper edge of the seat backrests.

• Always place the load behind unoccupied seats if possible.
• Secure the load using the parcel net hooks. Distribute the load on the parcel net hooks evenly.

Stowage spaces in the vehicle interior

Overview of the front stowage compartments

If objects in the vehicle interior are stowed incorrectly, they can slide or be thrown around and hit vehicle occupants. In addition, cup holders, open stowage spaces and mobile phone brackets cannot always retain all objects they contain.

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Always stow objects so that they cannot be thrown around in such situations.
Always make sure that objects do not protrude from stowage spaces, luggage nets or stowage nets.
Close the lockable stowage spaces before starting a journey.
Always stow and secure heavy, hard, pointed, sharp-edged, fragile or bulky objects in the trunk.

Observe the notes on loading the vehicle.

1. Stowage compartment in the doors
2. Stowage/telephone compartment in the armrest with multimedia and USB ports as well as stowage space, e.g. for an MP3 player
3. Stowage compartment in the front center console
4. Glove box

Locking or unlocking the glove box

> Turn the mechanical key a quarter turn clockwise 2 (to lock) or counter-clockwise 1 (to unlock).
Open the glasses compartment

Press button 1.

Opening the stowage compartment in the rear armrest

Folding down the rear armrest.

Press release catch 1 and swing the cover of the armrest upwards.

Opening the stowage compartment in the rear passenger compartment center console

Slide cover 1 in the direction of the arrow.

Opening the stowage box in the backrest in the rear passenger compartment

NOTE Damage to the rear armrest

When folded out, the rear armrest can be damaged by the weight of your body.

Do not sit or support yourself on the rear armrest.

Folding down the rear armrest.

Pull handle 1 and fold down cover 2.
Overview of the luggage net hooks

Observe the following notes:

- secure the load using the luggage net hooks
- do not use elastic straps or nets to secure a load. These are intended only as anti-slip protection for light loads
- do not route lashing materials across sharp edges or corners
- pad sharp edges for protection

There are up to four luggage net hooks in the trunk depending on the equipment installed.

Opening the through-loading feature in the rear passenger compartment

*NOTE* Damage to the soft top caused by loading

The soft top can be damaged if the through-loading feature is loaded in the rear passenger compartment and the trunk separator has not been lowered.

Before loading the through-loading feature in the rear passenger compartment, lower the trunk separator.
Fold down the rear armrest.
Pull handle 1 and fold down cover 2.

If necessary, pull rear apron 3 upwards and fold it down.
If the through-loading feature is to be used as a stowage compartment again:
Pull rear apron 3 upwards and attach wire brackets 2 to hooks 1.

Opening the stowage space under the trunk floor

Pull trunk floor 2 upwards using handle 1 until it rests against the trunk separator.
Fold out hook 3 on the underside of the trunk floor.

Clip hook 3 onto drip rail 4.

Cup holder

Installing the cup holder in or removing it from the center console

**WARNING** - Risk of accident or injury when using the cup holder while the vehicle is moving

The cup holder cannot secure containers while the vehicle is moving. If you use a cup holder while the vehicle is moving, the container may be flung around and liquids may be spilled. The vehicle occupants may come into contact with the liquid and if it is hot, they could be scalded. You could be distracted from traffic conditions and you may lose control of the vehicle.

- Only use the cup holder when the vehicle is stationary.
- Only use the cup holder for containers of the right size.
- Close the container, particularly if the liquid is hot.
To remove: slide catch 2 forwards and pull out cup holder 1.

To install: insert cup holder 1 and slide back catch 2.

The cup holder rubber mat can be removed for cleaning, e.g. using clean, lukewarm water.

Observe the notes on loading the vehicle (→ page 94).

---

Opening the cup holder in the rear armrest

**NOTE** Damage to the cup holder

When the rear armrest is folded back the cup holder could become damaged.

- Only fold the rear armrest back when the cup holder is closed.

---

Press cup holder 1 or 2.

Place a container in or remove a container from cup holder 1 or 2.

---

Ashtray and cigarette lighter

Using the ashtray in the front center console

- To open: briefly press marking 4.
- To remove the insert: grip the sides of insert 1, push it forward and pull it upwards 2.
- To re-install the insert: press insert 1 into the drawer until it engages.
- To close: press stowage compartment 3 closed until it locks.
Using the cigarette lighter in the front center console

**WARNING** - Risk of fire and injury from hot cigarette lighter
You can burn yourself if you touch the hot heating element or the socket of the cigarette lighter.
In addition, flammable materials may ignite if:

- you drop the hot cigarette lighter
- a child holds the hot cigarette lighter to objects, for example

> Always hold the cigarette lighter by the knob.
> Always make sure that the cigarette lighter is out of reach of children.
> Never leave children unattended in the vehicle.

**Requirements:**
- The ignition is switched on.

Press in cigarette lighter 1.
The cigarette lighter will pop out automatically when the heating element is red-hot.

**Sockets**

**12 V socket in the front center console**

**Requirements:**
- Only devices with up to a maximum of 180 watts (15 A) are permissible.

Lift up socket cap 1.
Insert the plug of the device.

If you have connected a device to the 12 V socket, leave the cover of the stowage compartment open.

Using the 12 V socket in the rear passenger compartment

**Requirements:**
- Only connect devices up to a maximum of 180 watts (15 A).
Slide cover 1 backwards.
Lift up socket cap 2.
Insert the plug of the device.

If you have connected a device to the 12 V socket, leave the cover of the stowage compartment open.

Using the 12 V socket in the trunk

Requirements:
- Only connect devices up to a maximum of 180 watts (15 A).

Using the refrigerator box

- Lift up socket cap 1.
- Insert the plug of the device.

Refrigerator box

Using the refrigerator box

**WARNING** Risk of fire due to a covered vent grille on the refrigerator box

If you cover the vent grille for the refrigerator box, it may overheat.
Always make sure that the vent grille is not covered.

The vent grille for the refrigerator box is in the trunk.
The refrigerator box can bear a maximum load of 7.7 lb (3.5 kg).
Store only plastic bottles in the upper compartment of the refrigerator box. The contents of the bottle must be no more than 17 fl. oz. (0.5 l).
If you do not need to use the refrigerator box for an extended period you should switch it off, defrost it and clean it. After doing so, leave the lid open for a time.
The refrigerator box reduces its cooling capacity or switches off in the following cases:

- too many electrical consumers are turned on
- the starter battery is not sufficiently charged

If this is the case, the indicator lamps flash in the button to switch the refrigerator box on and off. The cooling function will automatically switch back on as soon as there is sufficient voltage.

- Fold down the rear armrest.
- Pull handle 1 and fold down cover 2.

To open: pull handle 1 and fold down the cover.

To switch on: press button 2 repeatedly until an indicator lamp (low cooling) flashes or two indicator lamps (high cooling) flash.

To switch off: press button 2 repeatedly until both indicator lamps go out.
Removing or installing the refrigerator box

Removing

- Switchofftherefrigeratorbox.
- Pullplug 2 downandout.
- Unscrewbothscrews 3.
- Pullouttherefrigeratorbox.
- Closeflap 1.

Installing

- Swingflap 1 tothesideuntilitislockedin placebythemagnet.
- Inserttherefrigeratorbox.
- Tightenbothscrews 3.
- Connectplug 2.

Wirelesscharging of themobile phone and connection with the exterior antenna

Notes on wireless charging of the mobile phone

**WARNING**Risk of injury from incorrectly stowed objects

If objects in the vehicle interior are stowed incorrectly, they can slide or be thrown around and hit vehicle occupants. In addition, cup holders, open stowage spaces and mobile phone brackets cannot always retain all objects they contain.

There is a risk of injury, particularly in the event of sudden braking or a sudden change in direction.

- Alwaysstowobjectssothattheycan‐
notbethrownaroundinsuch situa‐

tions.
- Alwaysmake surethat objects do not 
protrudefromstowagespaces, luggage 

netsor stowagenets.
- Close the lockable stowage spaces 
beforestartingajourney.
- Alwaysstowandsecure heavy, hard, 
pointed, sharp-edged, fragileorbulky 
objects in the trunk.

Observe the notes on loading the vehicle.

**WARNING**Risk of fire from placing 
objectsin themobile phone stowage 
compartment

If you place objects in the mobile phone stowage compartment, they may heat up excessively and even catch fire.
Do not place additional objects, especially those made of metal, in the mobile phone stowage compartment.

**NOTE** Damage to objects caused by placing them in the mobile phone stowage compartment.

If you place objects in the mobile phone stowage compartment, these may be damaged by electromagnetic fields.

Do not place credit cards, storage media or other objects sensitive to electromagnetic fields in the mobile phone stowage compartment.

**NOTE** Damage to the mobile phone stowage compartment caused by liquids.

If liquids enter the mobile phone stowage compartment, the compartment may be damaged.

Ensure that no liquids enter the mobile phone stowage compartment.

- Depending on the vehicle equipment, the mobile phone is connected to the vehicle’s exterior aerial via the charging module.
- The charging function and wireless connection of the mobile phone to the vehicle’s exterior aerial are only available if the ignition is switched on.
- Small mobile phones may not be able to be charged in every position of the mobile phone stowage compartment.
- Large mobile phones which do not rest flat in the mobile phone stowage compartment may not be able to be charged or connected with the vehicle’s exterior aerial.
- The mobile phone may heat up during the charging process. This depends on the applications (apps) currently running.
- To ensure more efficient charging and connection with the vehicle’s exterior aerial, remove the protective cover from the mobile phone. Protective covers which are designed for wireless charging are excluded.
- When charging, the mat should be used if possible.

**Wireless charging of the mobile phone in the front**

**Requirements:**
- The mobile phone must be suitable for wireless charging (Qi-compatible mobile phone). You can find a list of Qi-compatible mobile phones at: http://www.mercedes-benz.com/connect

Place the mobile phone as close to the center of mat 1 as possible with the display facing upwards. When the charging symbol is shown in the multimedia system, the mobile phone is being charged.
Malfunctions during the charging process are shown in the multimedia system display.

The mat can be removed for cleaning, e.g. using clean, lukewarm water.

### Installing or removing the floor mats

**WARNING** Risk of accident due to objects in the driver's footwell

Objects in the driver's footwell may impede pedal travel or block a depressed pedal. This jeopardizes the operating and road safety of the vehicle.

- Stow all objects in the vehicle securely so that they cannot get into the driver's footwell.
- Always install the floor mats securely and as prescribed in order to ensure that there is always sufficient room for the pedals.
- Do not use loose floor mats and do not place floor mats on top of one another.

#### To install:
Press stud 1 into holder 2.

#### To remove:
Pull the floor mat off the holders 2.
Exterior lighting

Lighting systems and your responsibility

The various lighting systems of the vehicle are only aids. The driver of the vehicle is responsible for correct vehicle illumination in accordance with the prevailing light and visibility conditions, legal requirements and traffic situation.

Light switch

Operating the light switch

1. $\text{P}_-$ Left-hand standing lamps
2. $\text{P}_+$ Right-hand standing lamps
3. $\text{O}_-$ Parking lights and license plate lamp
4. AUTO Automatic driving lights (preferred light switch position)
5. $\text{S}_0$ Low beam/high beam
6. $\text{O}_+$ Switches the rear fog lights on or off

When low beam is activated, the $\text{S}_0$ indicator lamp for the parking lights is deactivated and replaced by the $\text{S}_0$ low beam indicator lamp.

$\text{NOTE}$ Battery discharging by operating the standing lights

Operating the standing lights over a period of hours puts a strain on the battery.

Where possible, switch on the right $\text{P}_-$ or left $\text{P}_+$ parking light.

In the case of severe battery discharging, the parking lights or standing lamps are automatically switched off to facilitate the next engine start.

The exterior lighting (except parking lights and standing lamps) switches off automatically when the driver’s door is opened.
• Observe the notes on surround lighting (→ page 112).

Automatic driving lights function
The parking lights, low beam and daytime running lamps are switched on automatically depending on the ignition status, whether the engine is running and the ambient light.

⚠️ WARNING Risk of accident when the low beam is switched off in poor visibility

When the light switch is set to AUTO, the low beam may not be switched on automatically if there is fog, snow or other causes of poor visibility such as spray.

▲ In such cases, turn the light switch to SD.

The automatic driving lights are only an aid. You are responsible for vehicle lighting.

Activating/deactivating the rear fog light
Requirements
• The light switch is in the SD or AUTO position.

Press the OS button.
Please observe the country-specific laws on the use of rear fog lights.

Activating/deactivating the rear fog light
Requirements
• The light switch is in the SD or AUTO position.

Press the OS button.
Please observe the country-specific laws on the use of rear fog lights.

Operating the combination switch for the lights

1 High-beam headlamps
2 Turn signal light, right
3 High-beam flasher
4 Turn signal light, left

▲ Use the combination switch to activate the desired function.
High-beam headlamps

- **To switch on:** turn the light switch to the $\text{[AUTO]}$ position.
- Press the combination switch beyond the point of resistance in the direction of arrow 1. When the high beam is activated, the $\text{[LOW]}$ indicator lamp for low beam is deactivated and replaced by the $\text{[HIGH]}$ indicator lamp for the high beam.
- **To switch off:** move the combination switch back to its starting position.

**High-beam flasher**

- Pull the combination switch in the direction of arrow 2.

**Turn signal lights**

- **To indicate briefly:** press the combination switch briefly to the point of resistance in the direction of arrow 2 or 4. The corresponding turn signal light flashes three times.

- **To indicate permanently:** press the combination switch beyond the point of resistance in the direction of arrow 2 or 4.

**Vehicles with Active Lane Change Assist:**

Active Lane Change Assist can:
- lengthen turn signal operation for the duration of the lane change if the driver has activated the turn signal indicator.
- automatically activate the turn signal indicator if the driver indicated to turn in that direction immediately before but a lane change was not immediately possible.

**Activating/deactivating the hazard warning light**

Press button 1.
**Cornering light**

**Cornering light function**

Cornering light improves the illumination of the roadway over a wide angle in the turning direction, enabling better visibility on tight bends, for example. It can only be activated when the low beam is switched on.

The function is active:

- At speeds below 25 mph (40 km/h) when the turn signal light is switched on or the steering wheel is turned.

- At speeds between 25 mph (40 km/h) and 45 mph (70 km/h) when the steering wheel is turned.

**Adaptive Highbeam Assist**

**Function of Adaptive Highbeam Assist**

**WARNING** Risk of accident despite Adaptive Highbeam Assist

Adaptive Highbeam Assist does not recognize the following road users:

- Road users without lights, e.g. pedestrians
- Road users with poor lighting, e.g. cyclists
- Road users whose lighting is obstructed, e.g. by a barrier

On very rare occasions, Adaptive Highbeam Assist may fail to recognize other road users with their own lighting, or may recognize them too late.

In these or similar situations, the automatic high beam is not deactivated or is activated despite the presence of other road users.

Always observe the traffic carefully and switch off the high beam in good time.

**System limitations**

Adaptive Highbeam Assist cannot take into account road, weather or traffic conditions. Detection may be restricted if:

- Visibility is impaired, for example in fog, heavy rain or snow.
- There is dirt on the sensors or the sensors are obscured.

Adaptive Highbeam Assist is only an aid. You are responsible for adjusting the vehicle’s lighting to the prevailing light, visibility and traffic conditions.
Adaptive Highbeam Assist switches automatically between:
- Low beam
- High beam

At speeds above 19 mph (30 km/h):
- If no other road users are detected, high beam is automatically switched on.

High beam switches off automatically:
- At speeds below 16 mph (25 km/h).
- If other road users are detected.
- If street lighting is sufficient.

At speeds above approx. 31 mph (50 km/h):
- The headlamp range of low beam is regulated automatically based on the distance to other road users.

The system’s optical sensor is located behind the windshield near the overhead control panel.

**Switching Adaptive Highbeam Assist on/off**

- **To switch on:** turn the light switch to the [AUTO] position.
- **To switch off:** switch off the high beam using the combination switch.

**Switching the daytime running lights on/off**

Multimedia system:

- Vehicle ➤ [Light Settings] ➤ Daytime Run. Lights
  - Activate ✅ or deactivate ❌ the function.

**Setting the exterior lighting switch-off delay time**

Multimedia system:

- Vehicle ➤ [Light Settings] ➤ Ext. Light Switch Off
  - Set the switch-off delay time.

**Setting the surround lighting**

Multimedia system:

- Vehicle ➤ [Light Settings] ➤ Locator Lighting
  - Activate ✅ or deactivate ❌ the function.

If the surround lighting is switched on, the exterior lighting remains lit for 40 seconds after the
vehicle is unlocked. When you start the vehicle, the surround lighting is switched off and automatic driving lights are activated.

**Interior lighting**

**Adjusting the interior lighting**

1. Switches the front left-hand reading lamp on/off
2. Switches the automatic interior lighting control on/off
3. Switches the front interior lighting on/off

**Adjusting the ambient lighting**

Multimedia system:

- Vehicle ➔ Light Settings ➔ Ambient Light

**Setting the color**

- Select Color.
- Set a color.

**Adjusting the brightness**

- Select Brightness.
- Set a brightness value.

**Activating the brightness for zones**

- Select Brightness Zones.
- Activate or deactivate the function. The Display, Front and Rear zones can be set separately.

- Setting brightness zones is not available for the Rear Seat Entertainment System.

**Activating multi-color lighting**

- Select Multi-color.
- Activate or deactivate the function. There are ten preset color combinations available.

**Activating multi-color animation**

- Select Multi-color Animation.
- Activate or deactivate the function. The chosen color combination changes at predefined intervals.

**Activating dependency on air conditioning settings**

- Select Climate.
- Activate or deactivate the function. If changes are made to the temperature setting in the vehicle, the color of the ambient lighting changes briefly.

**Activating welcome lighting**

- Select Welcome.
Activate ☑️ or deactivate ☐ the function. When the vehicle is unlocked, a special interior lighting sequence runs.

Setting the interior lighting switch-off delay time

Multimedia system:

Vehicle ➤ Light Settings ➤ Int. Light Switch Off

Set the switch-off delay time.

### Windshield wiper and windshield washer system

#### Switching the windshield wipers on/off

<table>
<thead>
<tr>
<th>Setting</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Windshield wipers off</td>
</tr>
<tr>
<td>2</td>
<td>Intermittent wiping, normal</td>
</tr>
<tr>
<td>3</td>
<td>Intermittent wiping, frequent</td>
</tr>
<tr>
<td>4</td>
<td>Continuous wiping, slow</td>
</tr>
<tr>
<td>5</td>
<td>Continuous wiping, fast</td>
</tr>
</tbody>
</table>

#### Switching the windshield wipers on/off

- Turn the combination switch to the correct position [1] - [5].
- Single wipe/washing: push the button on the combination switch in the direction of arrow 1.
  - Single wipe
  - Wipes with washer fluid

#### Moving the wiper arms to a vertical position (service position)

**WARNING** Risk of becoming trapped if the windshield wipers are switched on while wiper blades are being replaced

If the windshield wipers begin to move while you are changing the wiper blades, you can be trapped by the wiper arm.

Always switch off the windshield wipers and the ignition before changing the wiper blades.
Activating the service position

- Switch the power supply on and off again (→ page 128).
- Press and hold button 1 for longer than a second.
  The wiper arms move to a position vertical to the hood.
- Fold the wiper arm away from the windshield.

Deactivating the service position

- Switch the power supply on and off again (→ page 128).
- Press button 1.
  The wiper arms return to their normal position.

Replacing the windshield wiper blades (MAGIC VISION CONTROL)

Removing the wiper blades

- To bring the wiper blade into position to be removed: hold the wiper arm firmly in one hand. With the other hand, turn the
wiper blade in the direction of arrow 1 beyond the point of resistance. The wiper blade engages in the removal position with a click.

To remove the wiper blade: press release knob 2, pull the wiper blade in the direction of arrow 3 and remove.

Installing the wiper blades

Push the new wiper blade onto the wiper arm in the direction of arrow 1 until release knob 2 engages.

Press the wiper blade beyond the point of resistance in the direction of arrow 3 on the wiper arm. The wiper blade engages with a noticeable click and moves freely again.

Fold the wiper arm back onto the windshield.

Mirrors

Operating the outside mirrors

⚠️ WARNING Risk of injury from adjusting the vehicle settings while the vehicle is in motion

You could lose control of the vehicle in the following situations:

- if you adjust the driver's seat, the head restraint, the steering wheel or the mirror while the vehicle is in motion

- if you fasten your seat belt while the vehicle is in motion

Before starting the engine: adjust the driver's seat, the head restraint, the steering wheel or the mirror and fasten your seat belt.

⚠️ WARNING Risk of accident due to misjudgment of distances when using the passenger mirror

The outside mirror on the front passenger side reflects objects on a smaller scale. The objects in view are in fact closer than they appear. As a result, you may misjudge the distance between you and the road user driving behind you, for example, when changing lanes.

Therefore, always look over your shoulder in order to ensure that you are aware of the actual distance between you and the road users driving behind you.
Folding the outside mirrors in/out

Briefly press switch 1.

Resetting the outside mirrors

If the battery has been disconnected or completely discharged, the outside mirrors must be reset. Only then will the automatic mirror folding function work properly.

Briefly press switch 1.

Adjusting the outside mirrors

- Select the required mirror using button 3 or 4.
- Use button 2 to set the position of the mirror you have selected.

Engaging the outside mirrors

- Press and hold button 1. You will hear a click and the mirror will audibly engage in position. The mirror is set in the correct position.

Automatic anti-glare mirrors function

⚠️ WARNING Risk of burns and poisoning due to the anti-glare mirror electrolyte

Electrolyte may escape if the glass in an automatic anti-glare mirror breaks. The electrolyte is harmful and causes irritation. It must not come into contact with your skin, eyes, respiratory organs or clothing or be swallowed.

- If you come into contact with electrolyte, observe the following:
  - Rinse the electrolyte from your skin and seek medical attention immediately.
  - If electrolyte comes into contact with your eyes, rinse them thoroughly with clean water and seek medical attention immediately.
  - If the electrolyte is swallowed, immediately rinse your mouth out thoroughly. Do not induce vomiting. Seek medical attention immediately.
  - If an allergic reaction occurs, seek medical attention immediately.
  - Immediately change out of clothing which has come into contact with electrolyte.

The inside rear-view mirror and the outside mirror on the driver's side automatically go into anti-glare mode if light from a headlamp hits the sensor on the inside rear-view mirror.
System limitations
The system does not go into anti-glare mode in the following situations:
- the engine is switched off.
- reverse gear is engaged.
- the interior lighting is switched on.

Function of the front-passenger outside mirror parking position
The parking position is available only in vehicles with a memory function.
The parking position makes parking easier.
The front-passenger outside mirror tilts downwards and shows the rear wheel on the front passenger side in the following situations:
- the parking position is stored (→ page 118)
- the passenger mirror is selected
- reverse gear is engaged

The front-passenger outside mirror moves back to its original position in the following situations:
- if you shift the transmission to another transmission position
- at speeds greater than 9 mph (15 km/h)
- if you press the button for the outside mirror on the driver’s side

Storing the parking position of the passenger outside mirror using reverse gear

Storing

Select the passenger outside mirror using button 2.
Engage reverse gear.
Move the passenger outside mirror into the desired parking position using button 1.
Calling up

- Select the passenger outside mirror using button 2.
- Engage reverse gear.
The passenger outside mirror moves to the stored parking position.

Activating/deactivating the automatic mirror folding function
Multimedia system:

- Vehicle ➤ Vehicle Settings ➤ Autom. Mirror Folding
- Activate ✔ or deactivate ☐ the function.

Operating the sun visors

Using the single sun visor

- **Glare from the front:** fold sun visor 1 down.
- **Glare from the side:** swing sun visor 1 to the side.

Infrared reflective windshield function

Vehicles with an extendable sun visor: slide sun visor 1 horizontally as required.
The infrared reflective windshield is coated and reduces the build-up of heat in the vehicle interior.

The coating shields the vehicle interior against radio waves up to the gigahertz range. Radio-controlled equipment, such as toll systems, can only be mounted on areas of the windshield which are permeable to radio waves 1. Areas permeable to radio waves 1 are best visible from outside the vehicle when the windshield is illuminated using an external light source.
Overview of climate control systems

Overview of the operating unit for automatic climate control

The indicator lamps in the buttons indicate that the current function is activated.

1. AUTO Sets climate control to automatic, left (→ page 122)
2. ▼ ▲ Sets the temperature, left
3. ▼ Sets the airflow, left
4. Switches air-recirculation mode on/off (→ page 123)
5. Demists the windshield
6. MENU Calls up the air conditioning menu
7. Switches the rear window heater on/off
8. A/C Switches the A/C function on/off (→ page 121)
   Switches the residual heat on/off (→ page 123)
9. ▼ ▲ Sets the airflow, right
10. ▼ ▲ Sets the temperature, right
11. AUTO Switches climate control to automatic, right

Operating the climate control system

Activating/deactivating climate control

- **To switch on:** set the airflow to level 1 or higher using the ▼ ▲ button.
- **To switch off:** set the airflow to level 0 using the ▼ ▲ button.

If climate control is switched off, the windows may mist up more quickly. Switch off climate control only briefly.

Activating/deactivating the A/C function via the control panel

The A/C function heats, cools and dehumidifies the vehicle's interior air.

- Press the A/C button.

Deactivate the A/C function only briefly otherwise the windows can fog up more quickly. Condensation may drip from the underside of the vehicle when cooling mode is active. This is not a sign that there is a malfunction.

Activating/deactivating the A/C function using the multimedia system

Multimedia system:

Vehicle ➔ Climate Control ➔ A/C

The A/C function heats, cools and dehumidifies the vehicle's interior air.

- Switch the function on ✔ or off □.
Setting climate control to automatic

In automatic mode, the set temperature is regulated by the temperature of the dispensed air and the airflow.

- Press the AUTO button.
- To switch to manual mode: press the ° button.

Climate style

Climate style function

In automatic mode, you can select the following climate style settings for the driver's and front passenger areas:

- **FOCUS**: high airflow, slightly cooler setting
- **MEDIUM**: medium airflow, standard setting
- **DIFFUSE**: low airflow, slightly warmer and draft-free setting

Adjusting the climate style settings

Multimedia system:

[→ Vehicle  Climate Control  Climate Mode]

Select FOCUS, MEDIUM or DIFFUSE.

In order to feel the effect of the climate style, the AUTO function must be active (→ page 122).

Overview of air distribution settings

The symbols in the display indicate which vents the airflow is being directed through:

- 🌡️ demister vents
- ⌀ center and side air vents
- 🌡️ footwell vents
- ⌀ center, side and footwell vents
- 🌡️ defroster and footwell vents
- 🌡️ all vents
- 🌡️ defroster, middle and side air vents
- 🌡️ automatic air distribution

Setting the air distribution

Multimedia system:

[→ Vehicle  Climate Control  Air Distribution]

Select Driver and/or Passenger.

Set the air distribution.

Setting the footwell temperature

Multimedia system:

[→ Vehicle  Climate Control  Footwell Temperature]

Select Driver and/or Passenger.

Set the footwell temperature.
Setting the rear climate control using the multimedia system

Multimedia system:
Vehicle ➞ Climate Control ➞ Rear

Setting the airflow
➤ Select Airflow.
➤ Set the airflow.

Setting the temperature
➤ Select Temperature.
➤ Set the temperature.

Activating/deactivating the climate control synchronization function using the multimedia system
Multimedia system:
Vehicle ➞ Climate Control ➞ SYNC

Climate control can be set centrally using the synchronization function. The temperature setting is automatically adopted for all climate zones.
➤ Switch the function on ☑ or off ☐.

Clearing fogged-up windows

Windows fogged up on the inside
➤ Press the [AUTO] button.
➤ If the windows continue to mist up: press the [MAX] button.

Windows fogged up on the outside
➤ Switch on the windshield wipers.
➤ Press the [AUTO] button.

Switching air-recirculation mode on/off
➤ Press the [ ] button.
The interior air will be recirculated.
Air-recirculation mode automatically switches to fresh air mode after some time.

Switching the residual heat on or off

Requirements
• The vehicle is parked.
It is possible to make use of the residual heat from the engine to continue heating or ventilating the front compartment of the vehicle for approximately 30 minutes.
➤ To switch on: press the [ A/C ON ] button.
Residual heat is switched off automatically.

Activating and deactivating ionization
Multimedia system:
Vehicle ➞ Climate Control ➞ Ionization
Ionization cleans and refreshes the interior air of the vehicle. The ionization of the interior air is odorless.

If air-recirculation mode is switched on, the windows may fog up more quickly. Switch on air-recirculation mode only briefly.
Switch the function on ☑ or off ☐.

**Fragrance system**

**Setting the fragrance system**

**Requirements:**
- Automatic climate control is activated.
- The glove box is closed.

**Multimedia system:**

- [Vehicle] [Climate Control] [Air Freshener]

The fragrance system distributes a pleasant fragrance throughout the vehicle interior from a flacon located in the glove box.

**To set the intensity:** select High, Medium, Low or Off.

---

**Inserting or removing the flacon of the fragrance system**

**WARNING** Risk of injury from liquid perfume

- If children open the flacon, they could drink the liquid perfume or it could come into contact with their eyes.
- Do not leave children unattended in the vehicle.
- Consult a doctor immediately if liquid perfume has been drunk.
- If liquid perfume comes into contact with your eyes or skin, rinse your eyes with clean water.
- If symptoms continue, consult a doctor.

---

**ENVIRONMENTAL NOTE** Environmental damage due to improper disposal of full flacons

- Full flacons must not be disposed of with household waste.
- Full flacons must be taken to a harmful substance collection point.
Dispose of the genuine Mercedes-Benz interior perfume flacon when it is empty and do not refill it.

**Refillable flacon**
- Unscrew the cap of the empty flacon.
- Fill the flacon with a maximum of 0.5 fl. oz. (15 ml).
- Screw the cap back on to the flacon.

Always refill the empty refillable flacon with the same perfume. Observe the separate information sheet attached to the flacon.

**Information on the windshield heater**

The windshield heater is switched on automatically if the \[ MAX \] button is activated.

After the vehicle is started the windshield heater is switched on automatically as needed.

**Air vents**

Adjusting the front air vents

\[ \text{WARNING} – \text{Danger of burns or frostbite due to being too close to the air vents} \]

Very hot or very cold air can flow from the air vents. This could result in burns or frostbite in the immediate vicinity of the air vents.

- Make sure that all vehicle occupants always maintain a sufficient distance to the air vents.
- If necessary, direct the airflow to another area of the vehicle interior.

To insert: slide the flacon into the holder as far as it will go.

To remove: pull out the flacon.

If you do not use genuine Mercedes-Benz interior perfumes, observe the manufacturers' safety notices on the perfume packaging.
To open or close: turn controller 1 to the left or right as far as it will go.

To adjust the air direction: hold air vent 2 in the center and move it up or down or to the left or right.

Adjusting the rear air vents

To open or close: turn controller 2 to the left or right as far as it will go.

To adjust the air direction: hold air vent 1 in the center and move it up or down or to the left or right.

Opening/closing the air vent in the glove box

- Close the air vent when you heat the vehicle.
- At high outside temperatures, open the air vent and switch on the A/C function.

Requirements:
- Automatic climate control is activated.

NOTE Damage to temperature-sensitive objects in the glove box
Temperature-sensitive objects stored in the glove box may be damaged by the air vent located inside it.
Air vent controller

Air vent

To open or close: turn controller 1 to the left or right.
Driving

Notes on Mercedes-AMG vehicles

Observe the notes on the following topics in the Supplement. Otherwise, you may fail to recognize dangers.

- AMG Performance exhaust system
- AMG high-performance brake system and AMG ceramic high-performance composite brake system
- RACE START
- AMG adaptive sport suspension system

Switching on the power supply or ignition using the start/stop button

⚠️ **WARNING** Risk of accident and injury due to children left unattended in the vehicle

If children are left unattended in the vehicle, they could:

- open doors, thereby endangering other persons or road users.
- get out of the vehicle and be hit by oncoming traffic.
- operate vehicle equipment and become trapped, for example.

In addition, children could also set the vehicle in motion, for example, by:

- releasing the parking brake.
- shifting the automatic transmission out of park position **P**.
- starting the engine.

Never leave children and animals unattended in the vehicle.

When leaving the vehicle, always take the SmartKey with you and lock the vehicle.

Keep the SmartKey out of the reach of children.

⚠️ **WARNING** Risk of exhaust gas poisoning

Combustion engines emit poisonous exhaust gases such as carbon monoxide. Inhaling these exhaust gases causes poisoning.

Never leave the engine running in an enclosed space without sufficient ventilation.

⚠️ **WARNING** Risk of fire caused by flammable material on the exhaust system

Flammable materials brought in by either animals or environmental influences may ignite if they come into contact with hot parts of the engine or exhaust system.
Therefore, check regularly that there are no flammable materials in the engine compartment or on the exhaust system.

Requirements:
- The SmartKey is located in the vehicle and the SmartKey battery is not discharged.

To switch on the power supply: press button 1 (USA) or 2 (Canada) once. You can activate the windshield wipers, for example.

The power supply is switched off again if the following conditions are met:
- You open the driver's door.
- You press button 1 (USA) or 2 (Canada) twice.

To switch on the ignition: press button 1 (USA) or 2 (Canada) twice. The indicator lamps in the instrument cluster light up.

The ignition is switched off again if one of the following conditions is met:
- You do not start the vehicle within 15 minutes.
- You press button 1 (USA) or 2 (Canada) once.
- The transmission is in position P.
- The electric parking brake is applied.

Starting the vehicle

Starting the vehicle with the start/stop button

Requirements:
- The SmartKey is located in the vehicle and the SmartKey battery is not discharged.
- Shift the transmission to position P or N.
- Depress the brake pedal and press button 1 (USA) or 2 (Canada) once.
- If the vehicle does not start: switch off non-essential consumers and press button 1 (USA) or 2 (Canada) once.
- If the vehicle still does not start and the Place the Key in the Marked Space message appears in the multifunction display: start the vehicle in emergency operation mode.

You can switch off the engine while driving by pressing button 1 (USA) or 2 (Canada) for about three seconds. Be sure to observe the safety notes under "Driving tips."
Starting the vehicle in emergency operation mode

If the vehicle does not start and the Place the Key in the Marked Space See Operator’s Manual display message appears in the multifunction display, you can start the vehicle in emergency operation mode.

1. Make sure that marked space 2 is empty.
2. Remove SmartKey 1 from the key ring.
3. Place Smart Key 1 in marked space 2. The vehicle will start after a short time.

If you remove SmartKey 1 from marked space 2, the engine continues running. For further vehicle starts however, SmartKey 1 must be located in marked space 2 during the entire journey.

- Have SmartKey 1 checked at a qualified specialist workshop.

If the vehicle does not start:

- Leave SmartKey 1 in marked space 2.
- Depress the brake pedal and start the vehicle using the start/stop button.
- You can also switch on the power supply or the ignition with the start/stop button.

Starting the vehicle via Remote Online services

Cooling or heating the vehicle interior before commencing your journey

This function is not available in all countries. If you start the vehicle via your smartphone, the previously selected air conditioning adjustment is active.

Starting the vehicle

**WARNING** Risk of crushing or entrapment due to unintentional starting of the engine

Limbs could be crushed or trapped if the engine is started unintentionally during service or maintenance work.

- Always secure the engine against unintentional starting before carrying out maintenance or repair work.

Requirements:

- Park position P is selected.
- The anti-theft alarm system is not activated.

Ensure the following before starting the engine:

- The legal stipulations in the area where your vehicle is parked allow engine starting via smartphone.
- It is safe to start and run the engine where your vehicle is parked.
- The fuel tank is sufficiently filled.
- The starter battery is sufficiently charged.
The panic alarm is not activated.
The hazard warning lights are switched off.
The hood is closed.
The doors are closed and locked.
The windows and sliding sunroof are closed.

Start the vehicle using the smartphone:
After every vehicle start, the engine runs for ten minutes.
You can carry out a maximum of two consecutive starting attempts. The vehicle must be started once with the SmartKey before trying to start the vehicle again with the smartphone.
You can stop the vehicle again at any time.
Further information can be found in the smartphone app.

**Securing the engine against starting before carrying out maintenance or repair work:**

TOP
Switch on the hazard warning lights.

or

Unlock the doors.

TOP
Open a side window or the sliding sunroof.

### Breaking-in notes

**Mercedes-AMG vehicles:** observe the notes in the Supplement. Otherwise, you may fail to recognize dangers.

To preserve the engine during the first 1,000 miles (1,500 km):
- drive at varying road speeds and engine speeds.
- drive the vehicle in drive program **C** or **E**.
- change gear before the tachometer needle is \( \frac{2}{3} \) of the way to the red area of the tachometer.
- do not shift down a gear manually in order to brake.
- avoid overstraining the vehicle, e.g. driving at full throttle.
- do not depress the accelerator pedal past the pressure point (kickdown).
- only increase the engine speed gradually and accelerate the vehicle to full speed after 1,000 miles (1,500 km).

This also applies when the engine or parts of the drivetrain have been replaced.

Please also observe the following breaking-in notes:
- in certain driving and driving safety systems, the sensor system adjusts automatically while a certain distance is driven after the vehicle has been delivered or after repairs. Full system effectiveness is not achieved until the end of this teach-in process.
- brakepads, brake discs and tires that are either new or have been replaced only achieve optimum braking effect and grip after several hundred kilometers of driving. Compensate for the reduced braking effect by applying greater force to the brake pedal.
Notes on driving

**WARNING** Risk of accident due to objects in the driver’s footwell

Objects in the driver's footwell may impede pedal travel or block a depressed pedal. This jeopardizes the operating and road safety of the vehicle.

- Stow all objects in the vehicle securely so that they cannot get into the driver’s footwell.
- Always install the floor mats securely and as prescribed in order to ensure that there is always sufficient room for the pedals.
- Do not use loose floor mats and do not place floor mats on top of one another.

**WARNING** Risk of accident due to unsuitable footwear

Operation of the pedals may be restricted due to unsuitable footwear such as:

- Shoes with platform soles
- Shoes with high heels
- Slippers

When driving always wear suitable shoes in order to be able to operate the pedals safely.

**WARNING** Risk of accident when switching off the ignition while driving

If you switch off the ignition while driving, safety functions are restricted or no longer available. This may affect the power steering system and the brake force boosting, for example.

You will then need to use considerably more force to steer and brake.

**WARNING** Risk of exhaust gas poisoning

Combustion engines emit poisonous exhaust gases such as carbon monoxide. Inhaling these exhaust gases causes poisoning.

Never leave the engine running in an enclosed space without sufficient ventilation.

**WARNING** Risk of skidding and of an accident due to shifting down on slippery road surfaces

If you shift down on slippery road surfaces to increase the engine braking effect, the drive wheels may lose traction.

Do not shift down on slippery road surfaces to increase the engine braking effect.

Do not switch off the ignition while driving.
**DANGER** Risk of fatal injury due to poison‐
ous exhaust gases

If the tailpipe is blocked or sufficient ventila‐
tion is not possible, poisonous exhaust gases
such as carbon monoxide may enter the vehi‐
cle. This is the case if the vehicle gets stuck
in snow, for example.

► Keep the tailpipe and the area around
the vehicle free from snow when the
engine or the stationary heater are run‐
ing.
► Open a window on the windward side of
the vehicle to ensure an adequate sup‐
ply of fresh air.

**WARNING** Risk of accident and injury
due to being under the influence of alco‐
hol and drugs while driving

Driving when under the influence of alcohol
and/or drugs is an extremely dangerous
combination. Even small quantities of alcohol
or drugs may affect your reflexes, perception
and judgment.

The probability of a serious or even fatal acci‐
dent greatly increases if you drive when
under the influence of alcohol or drugs.

► Do not drink alcohol or take drugs while
driving, and do not allow anyone to
drive who has been drinking alcohol or
taking drugs.

**WARNING** Risk of accident due to the
brake system overheating

If you leave your foot on the brake pedal
when driving, the brake system may over‐
heat.

This increases the braking distance and the
brake system may even fail.

► Never use the brake pedal as a footrest.
► Do not depress the brake pedal and the
accelerator pedal at the same time
while driving.

**NOTE** Wearing out the brake linings by
continuously depressing the brake pedal

► Do not depress the brake pedal contin‐
uously whilst driving.
► To use the braking effect of the engine,
shift to a lower gear in good time.

**NOTE** Damage to the drivetrain and the
engine when pulling away

► Do not warm up the engine when the
vehicle is stationary. Pull away immedi‐
ately.
► Avoid high engine speeds and driving at
full throttle until the engine has reached
operating temperature.
► Do not allow the wheels to spin.

**NOTE** Damage to the catalytic converter
due to non-combusted fuel

The engine is not running smoothly and is
misfiring.
Non-combusted fuel may get into the catalytic converter.

- Only depress the accelerator pedal slightly.
- Have the cause rectified immediately at a qualified specialist workshop.

Limited braking effect on salt-treated roads:

- due to salt build-up on the brake discs and brakepads, the braking distance can increase considerably or result in braking only on one side.
- maintain a much greater safe distance to the vehicle in front.

To prevent salt build-up:

- brake occasionally while paying attention to the traffic conditions.
- carefully depress the brake pedal at the end of the journey and when starting the next journey.

ECO start/stop function

Operation of the ECO start/stop function Mercedes-AMG vehicles: observe the notes in the Supplement. Otherwise, you may not recognize dangers.

The engine is automatically switched off if the following conditions are met:

- if you brake the vehicle to a standstill in transmission position D or N.
- if all vehicle conditions for an automatic engine stop are met.

The [ő] symbol appears in the multifunction display when the vehicle is stationary.

The engine is restarted automatically if:

- you release the brake pedal in transmission position D when the HOLD function is not active.
- you shift from transmission position P.
- you engage transmission position D or R.
- you depress the accelerator pedal.
- you change the vehicle level.
- an automatic engine start is necessary.

If the engine was switched off by the ECO start/stop function and you leave the vehicle, a warning tone sounds. The Vehicle Operational Switch the Ignition Off Before Exiting display message also appears in the multifunction display. If you do not switch off the ignition, the ignition is automatically switched off after one minute.
Deactivating or activating the ECO start/stop function

Press button 1. If indicator lamp 2 lights up, the ECO start/stop function is switched on.

Function of the ECO display

The ECO display summarizes the driving style from the start of the journey to its completion and assists you in achieving the most economical driving style.

You can influence consumption if you:
- drive with particular care
- drive the vehicle in drive program ➤E ➤.
- observe the gearshift recommendations

The inner segment lights up green and the outer segment fills up:
- 1 Moderate acceleration
- 2 Gentle deceleration and rolling
- 3 Consistent speed

The inner segment is gray and the outer segment empties:
- 1 Sporty acceleration
- 2 Heavy braking
- 3 Fluctuations in speed

You have driven economically when:
- the three outer segments are completely filled simultaneously.
- the ECO display border lights up.

The additional range achieved as a result of your driving style in comparison to a driver with a very sporty driving style is shown under Bonus fr. Start. The range displayed does not indicate a fixed reduction in consumption.
DYNAMIC SELECT switch

Function of the DYNAMIC SELECT switch

Mercedes-AMG vehicles: observe the notes in the Supplement. Otherwise, you may fail to recognize dangers.

Use the DYNAMIC SELECT switch to change between the following drive programs:

- **R** (Individual): individual settings
- **SB** (Sport Plus): particularly sporty driving style
- **RC** (Sport): sporty driving style
- **RCV** (Comfort): comfortable and economical driving style
- Vehicles with MAGIC BODY CONTROL: **N** (CURVE): comfortable driving with curve inclination function

Depending on the drive program selected the following vehicle characteristics will change:

- Drive
  - Engine and transmission management
  - Active Distance Assist DISTRONIC
  - ESP®
  - Suspension
  - Steering

Selecting the drive program

Press DYNAMIC SELECT switch 1 forwards or backwards. The drive program selected appears in the multifunction display.

Configuring drive program 1

Multimedia system:

- Vehicle ➕ DYNAMIC SELECT ➔ Individual
- Select the individual setting.

Displaying vehicle data

Multimedia system:

- Vehicle ➕ DYNAMIC SELECT ➔ Vehicle Data.
- The vehicle data is displayed.

Displaying engine data

Multimedia system:

- Vehicle ➕ DYNAMIC SELECT ➔ Engine Data.
The values for engine output and engine torque may deviate from the nominal values. Items that can influence this are, for example:

- Engine speed
- Sea level
- Fuel grade
- Outside temperature

**Automatic transmission**

**DIRECT SELECT lever**

**Function of the DIRECT SELECT lever**

**WARNING Risk of accident and injury due to children left unattended in the vehicle**

If children are left unattended in the vehicle, they could:

- open doors, thereby endangering other persons or road users.
- get out of the vehicle and be hit by oncoming traffic.
- operate vehicle equipment and become trapped, for example.

In addition, children could also set the vehicle in motion, for example, by:

- releasing the parking brake.
- shifting the automatic transmission out of park position [P].
- starting the engine.

Never leave children and animals unattended in the vehicle.

When leaving the vehicle, always take the SmartKey with you and lock the vehicle.

Keep the SmartKey out of the reach of children.

**WARNING Risk of accident due to incorrect gearshifting**

If the engine speed is higher than the idle speed and you engage the transmission position [D] or [R], the vehicle may accelerate sharply.

If you engage the transmission position [D] or [R] always depress the brake pedal firmly and do not accelerate at the same time.

Use the DIRECT SELECT lever to shift the transmission position. The current transmission position is displayed in the multifunction display.
Engaging reverse gear R
► Depress the brake pedal and push the DIRECT SELECT lever up past the first point of resistance.
The transmission position display shows R in the multifunction display.

Shifting to neutral N
► Depress the brake pedal and push the DIRECT SELECT lever up or down to the first point of resistance.
The transmission position display shows N in the multifunction display.

Subsequently releasing the brake pedal will allow you to move the vehicle freely, e.g. to push it or tow it away.

If you want the automatic transmission to remain in neutral N even if the ignition is switched off:
► Start the vehicle.
► Depress the brake pedal and shift to neutral N.
► Release the brake pedal.
► Switch the ignition off.

If you then exit the vehicle leaving the SmartKey in the vehicle, the automatic transmission remains in neutral N.

Engaging park position P
► Press the P button.
The transmission position display shows P in the multifunction display.

Park position P is engaged automatically if one of the following conditions is met:
- You switch the engine off with the transmission in position D or R.
- You open the driver's door when the vehicle is at a standstill or when driving at a very low speed and the transmission is in position D or R.

Engaging drive position D
► Depress the brake pedal and push the DIRECT SELECT lever down past the first point of resistance.
The transmission position display shows D in the multifunction display.

P  Park position
R  Reverse gear
N  Neutral
D  Drive position
When the automatic transmission is in transmission position $D$, it shifts the gears automatically. This depends on the following factors:

- The selected drive program
- The position of the accelerator pedal
- The road speed

### Manual gearshifting

**WARNING** Risk of skidding and of an accident due to shifting down on slippery road surfaces

If you shift down on slippery road surfaces to increase the engine braking effect, the drive wheels may lose traction.

- Do not shift down on slippery road surfaces to increase the engine braking effect.

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*To activate:* pull steering wheel paddle shifter 1 or 2. Manual gearshifting is activated for a short time. The current gear is displayed in the multifunction display.

- **How long the manual gearshifting stays activated depends on the driving style.**
- **To shift up:** pull steering wheel paddle shifter 2.
- **To shift down:** pull steering wheel paddle shifter 1.

---

*To deactivate:* pull steering wheel paddle shifter 2 and hold it in place. The transmission position $D$ appears in the multifunction display.

If you select the Manual drive setting in drive program $P$, manual gearshifting is permanently activated.

**Mercedes-AMG vehicles:** observe the notes in the Supplement. Otherwise, you may fail to recognize dangers.

### Gearshift recommendation

**Mercedes-AMG vehicles:** observe the notes in the Supplement. Otherwise, you may not recognize dangers.

The gearshift recommendation assists you in adopting an economical driving style.
If gearshift recommendation message 1 is shown on the multifunction display, shift to the recommended gear.

Using kickdown

Mercedes-AMG vehicles: observe the notes in the Supplement. Otherwise, you may fail to recognize dangers.

Maximum acceleration: depress the accelerator pedal beyond the pressure point.

The automatic transmission shifts up to the next gear when the maximum engine speed is reached to protect the engine from overrevving.

Using kickdown

Mercedes-AMG vehicles: observe the notes in the Supplement. Otherwise, you may fail to recognize dangers.

Maximum acceleration: depress the accelerator pedal beyond the pressure point.

The automatic transmission shifts up to the next gear when the maximum engine speed is reached to protect the engine from overrevving.

Refueling the vehicle

**WARNING** Risk of fire or explosion from fuel

- Fuels are highly flammable.
- Fire, open flames, smoking and creating sparks must be avoided.
- Switch off the ignition and, if it has been in use, switch off the stationary heater before you refuel your vehicle.

**WARNING** Risk of injury from fuel

- Fuels are poisonous and harmful to your health
- Do not swallow fuel or let it come into contact with skin, eyes or clothing.
- Do not inhale fuel vapors.
- Keep children away from fuel.

If you or other people come into contact with fuel, observe the following:

- Immediately rinse fuel off your skin with soap and water.
- If fuel comes into contact with your eyes, immediately rinse them thoroughly with clean water. Seek medical attention immediately.
- If you swallow fuel, seek medical attention immediately. Do not induce vomiting.
- Change immediately out of clothing that has come into contact with fuel.

**WARNING** Risk of fire and explosion due to electrostatic charge

Electrostatic charge can create sparks and thereby ignite fuel vapors.

Before you open the fuel filler cap or take hold of the pump nozzle, touch the metallic vehicle body. This discharges any electrostatic charge that may have built up.
Do not get into the vehicle again during the refueling process. Otherwise, electrostatic charge could build up again.

**NOTE** Damage caused by the wrong fuel

Vehicles with a gasoline engine:
- Even small amounts of the wrong fuel could result in damage to the fuel system, the engine and the emission control system.
- The RON requirement is located in the fuel filler flap.
- Only refuel with low-sulfur unleaded fuel.

This fuel may contain up to 10% ethanol. Your vehicle is suitable for use with E10 fuel. Do not refuel using the following fuels:
- Diesel
- E15, E85, E100

- Gasoline containing methanol (M15, M30, M85, M100)
- Gasoline with additives containing metal

If you accidentally refuel with the wrong fuel:
- Do not switch the ignition on.
- Consult a qualified specialist workshop.

**NOTE** Do not use diesel to refuel vehicles with a gasoline engine.

If you accidentally refuel with the wrong fuel:
- Do not switch on the ignition. Otherwise fuel can enter the engine. Even small amounts of the wrong fuel could result in damage to the fuel system and the engine. The repair costs are high.
- Contact a qualified specialist workshop.
- Have the fuel tank and fuel lines drained completely.

**NOTE** Damage to the fuel system caused by overfilled fuel tanks.
- Only fill the fuel tank until the pump nozzle switches off.

**NOTE** Fuel may spray out when you remove the fuel pump nozzle.
- Only fill the fuel tank until the pump nozzle switches off.

**Requirements:**
- The vehicle is unlocked.

Observe the notes on operating fluids (→ page 396).
Refueling

- Press fuel filler flap ①.
- Turn the fuel filler cap counter-clockwise and remove it.
- Insert the fuel filler cap into bracket ②.
- Completely insert the pump nozzle into the tank filler neck, hook in place and refuel.
- Only fill the fuel tank until the pump nozzle switches off.

Parking

Parking the vehicle

**WARNING** Risk of fire caused by hot exhaust system parts

Flammable material such as leaves, grass or twigs may ignite if they come into contact with hot parts of the exhaust system or exhaust gas flow.

- Park the vehicle so that no flammable material can come into contact with hot vehicle components.

**WARNING** Risk of accident and injury due to children left unattended in the vehicle

If you leave children unattended in the vehicle, they may be able to set the vehicle in motion, for example by:

- Releasing the parking brake.
- Shifting the automatic transmission out of park position [P].
- Starting the engine.

In addition, they may operate vehicle equipment and become trapped.

- Never leave children unattended in the vehicle.
- When leaving the vehicle, always take the SmartKey with you and lock the vehicle.

Parking the vehicle

- In particular, do not park on dry grass-land or harvested grain fields.

Parking the vehicle

- In particular, do not park on dry grass-land or harvested grain fields.

NOTE Damage to the vehicle due to it rolling away

Always secure the vehicle against rolling away.

On uphill or downhill inclines, turn the front wheels towards the curb.

Select transmission position $P$.  

- ▶ Apply the electric parking brake.
- ▶ Press button 1 (USA) or 2 (Canada) once.
- ▶ When you switch off the vehicle, you can still operate the side windows for approximately five minutes if the driver’s door is closed.

Garage door opener

Programming buttons for the garage door opener

⚠️ WARNING Risk of exhaust gas poisoning
Combustion engines emit poisonous exhaust gases such as carbon monoxide. Inhaling these exhaust gases causes poisoning.

- ▶ Never leave the engine running in an enclosed space without sufficient ventilation.

⚠️ WARNING Risk of injury when opening or closing a door with the garage door opener
When you operate or program the door with the integrated garage door opener, people in the range of movement of the door may become trapped or struck by the door.

- ▶ When using the integrated garage door opener, always make sure that nobody is within the range of movement of the door.

Only operate the following doors using the garage door opener:
- Doors with a safety stop and reversing feature.
- Doors which conform to the current U.S. safety standards.

Requirements:
- The vehicle is parked outside of the garage.
- The engine is switched off.
Check if the transmitter frequency of the remote control has the frequency range of 280 to 868 MHz.

Radio equipment approval number:
- NZLMUAHL5 (USA)
- 4112A-MUAHL5 (Canada)

- Press and hold button 1, 2 or 3 that you wish to program. Indicator lamp 4 flashes yellow.
- It can take up to 20 seconds before the indicator lamp flashes yellow.
- Release the previously pressed button. Indicator lamp 4 continues to flash yellow.
- Point remote control 5 at a distance of 1 in (1 cm) to 3 in (8 cm) towards buttons 1, 2 or 3.
- Press and hold button 6 of remote control 5 until:
  - Indicator lamp 4 lights up green continuously. Programming is complete.
  - Indicator lamp 4 flashes green. Programming was successful. Additionally, synchronization of the rolling code with the door system must also be carried out.
- If indicator lamp 4 does not light up or flash green: repeat the procedure.
- Release all of the buttons.

The remote control for the door drive is not included in the scope of delivery of the garage door opener.

**Synchronizing the rolling code**

**Requirements:**
- The door system uses a rolling code.
- The vehicle must be within range of the garage door or door drive.
- The vehicle as well as persons and objects are located outside the range of movement of the door.
Press the programming button on the door drive unit. Initiate the next step within approximately 30 seconds.

Press previously programmed button 1, 2 or 3 repeatedly, until the door closes. When the door closes, programming is completed.

Troubleshooting when programming the remote control

Check if the transmitter frequency of remote control 4 is supported.
Replace the batteries in remote control 5.
Hold remote control 6 at various angles at a distance between 1 in (1 cm) to 3 in (8 cm) in front of the inside rearview mirror. You should test every position for at least 25 seconds before trying another position.

Hold remote control 6 at the same angles at various distances in front of the inside rearview mirror. You should test every position for at least 25 seconds before trying another position.

Note that some remote controls transmit only for a limited period, press button 6 on remote control 5 again before transmission ends.

Align the antenna line of the door opener unit with the remote control.

Support and additional information on programming:
- On the toll free HomeLink® Hotline on 1-800-355-3515.

Opening or closing the door
Requirements:
- The corresponding button is programmed to operate the door.
Press and hold buttons 1, 2 or 3 until the door opens or closes.

If indicator lamp 4 flashes yellow after approximately 20 seconds: press and hold the previously pressed button again until the door opens or closes.

Press and hold buttons 1 and 3. Indicator lamp 4 lights up yellow.

If indicator lamp 4 flashes green: release buttons 1 and 3.

Radio equipment approval numbers for the garage door opener

<table>
<thead>
<tr>
<th>Country</th>
<th>Radio equipment approval number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Egypt</td>
<td>TAC.251151293.WIR</td>
</tr>
<tr>
<td>Andorra</td>
<td>CE</td>
</tr>
<tr>
<td>Australia</td>
<td>R-NZ</td>
</tr>
<tr>
<td>Barbados</td>
<td>MED1578</td>
</tr>
<tr>
<td>Chile</td>
<td>2488/DFRS20576/F-74</td>
</tr>
<tr>
<td>European Union</td>
<td>CE</td>
</tr>
<tr>
<td>Gibraltar</td>
<td>CE</td>
</tr>
<tr>
<td>Iceland</td>
<td>CE</td>
</tr>
<tr>
<td>Jordan</td>
<td>TRC/LPD/2015/299</td>
</tr>
<tr>
<td>Canada</td>
<td>IC: 4112A-MUAHL5</td>
</tr>
<tr>
<td>Kuwait</td>
<td>CE</td>
</tr>
<tr>
<td>Liechtenstein</td>
<td>CE</td>
</tr>
</tbody>
</table>
Country | Radio equipment approval number
---|---
Mexico | RCPGEMU15-0448
Monaco | CE
New Zealand | R-NZ
Norway | CE
Russian Federation | Not required
Saudi Arabia | TA 10525
Switzerland | CE
South Africa | TA-2015/1386

Country | Radio equipment approval number
---|---
Turkey | Not required
United Arab Emirates | ER41849/15 Dealer No: DA35176/14
United States | FCC ID: NZLMUAHL5

Brazil

Este equipamento opera em caráter secundário, isto é, não tem direito à proteção contra interferência prejudicial, mesmo de estações do mesmo tipo, e não pode causar interferência a sistemas operando em caráter primário.
Para maiores informações acessar www.anatel.gov.br
Further information on the declaration of conformity for wireless vehicle components (→ page 25).

**Electric parking brake**

**Electric parking brake function (applying automatically)**

*WARNING* Risk of accident and injury due to children left unattended in the vehicle

- Releasing the parking brake.
- Shifting the automatic transmission out of park position **P**.
Starting the engine.

In addition, they may operate vehicle equipment and become trapped.

Never leave children unattended in the vehicle.

• When leaving the vehicle, always take the SmartKey with you and lock the vehicle.

The electric parking brake is applied if the transmission is in position P and one of the following conditions is fulfilled:

• The engine is switched off.
• The seat belt tongue is not inserted in the seat belt buckle of the driver's seat and the driver's door is opened.

1 To prevent application: pull the handle of the electric parking brake.

In the following situations, the electric parking brake is also engaged:

• Active Distance Assist DISTRONIC is bringing the vehicle to a standstill.

• The HOLD function is keeping the vehicle stationary.
• Active Parking Assist is keeping the vehicle stationary.

This is only the case if one of the following conditions is also fulfilled:

• The engine is switched off.
• The seat belt tongue is not inserted in the seat belt buckle of the driver's seat and the driver's door is opened.
• There is a system malfunction.
• The vehicle is stationary for a lengthy period.

When the electric parking brake is applied, the red [PARK] (USA) or [P] (Canada) indicator lamp appears in the instrument cluster.

The electric parking brake is not automatically applied if the engine is switched off by the ECO start/stop function.

Electric parking brake function (releasing automatically)

The electric parking brake is released when the following conditions are fulfilled:

• The engine is running.
• The seat belt tongue is inserted into the seat belt buckle of the driver's seat.
• The transmission is in position D or R and you depress the accelerator pedal or you shift from transmission position P to D or R.

• If the transmission is in position R, the trunk lid must be closed.

If the seat belt tongue is not inserted into the seat belt buckle of the driver's seat, the following conditions must be fulfilled:

• The driver's door is closed.
• You move the transmission out of transmission position P or you have previously driven faster than 2 mph (3 km/h).
• If the transmission is in position R, the trunk lid must be closed.
When the electric parking brake is released, the red \( \text{PARK} \) (USA) or \( \text{P} \) (Canada) indicator lamp in the instrument cluster goes out.

**Applying or releasing the electric parking brake manually**

**Applying**

- Push handle 1. The red \( \text{PARK} \) (USA) or \( \text{P} \) (Canada) indicator lamp appears in the instrument cluster.
- The electric parking brake is only securely applied if the indicator lamp is lit continuously.

**Releasing**

- Switch on the ignition.
- Pull handle 1. The red \( \text{PARK} \) (USA) or \( \text{P} \) (Canada) indicator lamp in the instrument cluster goes out.

**Emergency braking**

- Press and hold handle 1. When the vehicle has been braked to a standstill, the electric parking brake is applied. The red \( \text{PARK} \) (USA) or \( \text{P} \) (Canada) indicator lamp appears in the instrument cluster.

**Notes on parking the vehicle for an extended period**

If you leave the vehicle parked for longer than four weeks, the disconnected battery may be damaged by deep discharge.

If you leave the vehicle parked for longer than six weeks, it may suffer disuse damage.

Further information can be obtained at a qualified specialist workshop.

**Standby mode (extension of the starter battery’s period out of use)**

**Standby mode function**

If standby mode is activated, the vehicle can be parked for an extended period of time without losing power.

Standby mode is characterized by the following:

- the starter battery is preserved.
- the maximum non-operational time out of use is displayed in the multimedia system display.
the connection to online services is interrupted.

If the following conditions are fulfilled, standby mode can be activated or deactivated using the multimedia system:

- the engine is switched off.
- the ignition is switched on.

Exceeding the vehicle’s displayed non-operational time may cause inconvenience, i.e. it cannot be guaranteed that the starter battery will reliably start the engine.

The starter battery must be charged first in the following situations:

- the vehicle’s non-operational time must be extended.
- the Battery Charge Insufficient for Standby Mode message appears in the multimedia system display.

Standby mode is automatically deactivated when the ignition is switched on.

Activating or deactivating standby mode
Multimedia system:

- Vehicle ➤ Vehicle Settings ➤ Standby Mode

- Activate ☑ or deactivate ☐ the function.
- When you activate the function, a prompt appears.
- Select Yes.
- Standby mode is activated.

Driving and parking

Driving systems and your responsibility

Your vehicle is equipped with driving systems which assist you in driving, parking and maneuvering the vehicle. The driving systems are tools and do not relieve you of your responsibility. Pay attention to the traffic conditions at all times and intervene when necessary. Be aware of the limitations regarding the safe use of these systems.

Function of the radar sensors

Some driving and driving safety systems use radar sensors to monitor the area in front of, behind or next to the vehicle (depending on the vehicle’s equipment).

Depending on the vehicle’s equipment, the radar sensors are integrated behind the bumpers and/or behind the radiator grille. Keep these parts free of dirt, ice and slush (→ page 338). The sensors must not be covered, for example by bicycle racks, overhanging loads or radar-reflecting stickers. Following an impact and in the event of associated damage, which may not be visible, to the bumpers or radiator grille, have the function of the radar sensors checked at a qualified specialist workshop. The driver assistance system may no longer work properly.
Overview of driving systems and driving safety systems

In this section, you will find information about the following driving systems and driving safety systems:

- 360° Camera (→ page 187)
- ABS (Anti-lock Braking System) (→ page 151)
- Active Distance Assist DISTRONIC (→ page 162)
- AIR BODY CONTROL (→ page 174)
- Active Brake Assist (→ page 155)
- Active Lane Keeping Assist (→ page 205)
- ATTENTION ASSIST (→ page 195)
- BAS (Brake Assist System) (→ page 151)
- EBD (Electronic Brake force Distribution) (→ page 155)
- ESP® (Electronic Stability Program) (→ page 152)
- Hill Start Assist (→ page 173)
- HOLD function (→ page 173)
- STEER CONTROL (→ page 155)
- Active Steering Assist (→ page 167)
- Active Parking Assist (→ page 190)
- Parking Assist PARKTRONIC (→ page 182)
- Rear view camera (→ page 185) (→ page 187)
- Cruise control (→ page 159) (→ page 160)
- Blind Spot Assist and Active Blind Spot Assist (→ page 202) (→ page 203) (→ page 202)
- Traffic Sign Assist (→ page 197)

Functions of ABS (Anti-lock Brake System)

ABS regulates the brake pressure in critical driving situations:

- During braking, e.g. at maximum full-stop braking or insufficient traction of the tires, the wheels are prevented from blocking.
- Vehicle steerability while braking is ensured.

If ABS intervenes when braking, you will feel a pulsing in the brake pedal. The pulsating brake pedal can be an indication of hazardous road conditions and can serve as a reminder to take extra care while driving.

System limitations

- ABS is active from speeds of approx. 5 mph (8 km/h).
- ABS may be impaired or may not function if a malfunction has occurred and the yellow ! ABS warning lamp lights up continuously in the instrument cluster after the engine is started.

Function of BAS (Brake Assist System)

WARNING Risk of an accident caused by a malfunction in BAS (Brake Assist System)

If BAS is malfunctioning, the braking distance in an emergency braking situation is increased.

Depress the brake pedal with full force in emergency braking situations. ABS prevents the wheels from locking.
BAS supports your emergency braking situation with additional brake force. If you depress the brake pedal quickly, BAS is activated:
- BAS automatically boosts the brake pressure.
- BAS can shorten the braking distance.
- ABS prevents the wheels from locking.
The brakes will function as usual once you release the brake pedal. BAS is deactivated.

**Functions of ESP® (Electronic Stability Program)**

**WARNING Risk of skidding if ESP® is malfunctioning**
If ESP® is malfunctioning, ESP® cannot carry out vehicle stabilization. In addition, other driving safety systems are switched off.
- Drive on carefully.

- Have ESP® checked at a qualified specialist workshop.

**WARNING Risk of skidding if ESP® is deactivated**
If you deactivate ESP®, ESP® cannot carry out vehicle stabilization.
- ESP® should only be deactivated in the following situations.

**Mercedes-AMG vehicles:** observe the notes in the Supplement. Otherwise, you may fail to recognize dangers.

ESP® can monitor and improve driving stability and traction in the following situations, within physical limits:
- When pulling away on wet or slippery roads.
- When braking.
- In strong side winds when you are driving faster than 50 mph (80 km/h).

If the vehicle deviates from the direction desired by the driver, ESP® can stabilize the vehicle by intervening in the following ways:
- One or more wheels are braked.
- The engine output is adapted according to the situation.

ESP® is deactivated if the ESP® OFF warning lamp lights up continuously in the instrument cluster:
- Driving stability will no longer be improved.
- Crosswind Assist is no longer active.
- The drive wheels could spin.
- ETS/4ETS traction control is still active.

When ESP® is deactivated, you are still assisted by ESP® when braking.

- Do not deactivate ESP®.
- Only depress the accelerator pedal as far as is necessary.
Adapt your driving style to suit the current road and weather conditions.

It can make sense to deactivate ESP® in the following situations to improve traction:
- When using snow chains.
- In deep snow.
- On sand or gravel.

Spinning the wheels results in a cutting action which provides better grip.

If the ESP® warning lamp lights up continuously, ESP® is not available due to a malfunction.

Observe the following information:
- Warning and indicator lamps (→ page 445)
- Display messages (→ page 404)

**ETS/4ETS (Electronic Traction System)**
ETS/4ETS traction control is part of ESP® and makes it possible to pull away or accelerate on a slippery surface.
ETS/4ETS can improve the vehicle’s traction by intervening in the following ways:
- The drive wheels are braked individually if they spin.
- More drive torque is transferred to the wheel or wheels with traction.

**Influence of drive programs on ESP®**
The drive programs enable ESP® to adapt to different weather and road conditions as well as the driver’s preferred driving style. You can select the drive programs using the DYNAMIC SELECT switch (→ page 136).
## ESP® characteristics per drive program

<table>
<thead>
<tr>
<th>Drive program</th>
<th>ESP® mode</th>
<th>Characteristics</th>
</tr>
</thead>
<tbody>
<tr>
<td>![Sport]</td>
<td>ESP® Sport</td>
<td>This drive program continues to offer stability but with a sporty setup which allows the enthusiastic driver a more active driving style. Only select drive program ![Sport] in good road conditions, for example on dry roads and clear stretches of road.</td>
</tr>
</tbody>
</table>

**Vehicles with MAGIC BODY CONTROL:** ![CURVE]  
**Economy**

| ![Comfort]   | ESP® Comfort | These drive programs provide the ideal balance between traction and stability. Select drive program ![Comfort], ![CURVE] or ![Economy] in difficult road conditions, such as snow or ice, or when the road is wet from rain. |

### Activating/deactivating ESP® (Electronic Stability Program)

Multimedia system:  

Vehicle >> ![Assistance] >> ESP

**Mercedes-AMG vehicles:** observe the notes in the Supplement. Otherwise, you may not recognize dangers.

- ![Activate] or ![Deactivate] the function.

ESP® is deactivated if the ![ESP® OFF warning lamp lights up continuously in the instrument cluster. Observe the information on warning lamps and display messages which may be shown in the instrument cluster.

### Functions of ESP® Crosswind Assist

ESP® Crosswind Assist detects sudden gusts of side wind and helps the driver to keep the vehicle in the lane:

- ESP® Crosswind Assist is active at vehicle speeds between 50 mph (80 km/h) and
125 mph (200 km/h) when driving straight ahead or cornering slightly.
- The vehicle is stabilized by means of individual brake application on one side.

**Function of EBD (Electronic Brake force Distribution)**

EBD is characterized by the following:
- Monitoring and regulating the brake pressure on the rear wheels.
- Improved driving stability when braking, especially on bends.

**STEER CONTROL function**

STEER CONTROL helps you by transmitting a noticeable steering force to the steering wheel in the direction required for vehicle stabilization.

This steering recommendation is given particularly in the following situations:
- Both right wheels or both left wheels are on a wet or slippery road surface when you brake.
- The vehicle starts to skid.

**System limitations**

STEER CONTROL may be impaired or may not function in the following situations:
- ESP® is deactivated.
- ESP® is malfunctioning.
- The steering is malfunctioning.

If ESP® is malfunctioning, you will be assisted further by the electric power steering.

**Function of Active Brake Assist**

Active Brake Assist consists of:
- Distance warning function
- Autonomous braking function
- Situation-dependent braking assistance
- **Vehicles with Driving Assistance Package**: Evasive Steering Assist

Active Brake Assist can help you to minimize the risk of a collision with vehicles or pedestrians or to reduce the effects of such a collision.

If Active Brake Assist has detected a risk of collision, you will be warned visually and acoustically.

If you do not react to the visual or acoustic warning, autonomous braking can be initiated in critical situations.

In especially critical situations, Active Brake Assist can initiate autonomous braking directly. In this case, the visual and acoustic warning occurs simultaneously with the braking application.

If you apply the brake yourself in a critical situation or apply the brake during autonomous braking, situation-dependent braking assistance occurs. This increases the brake pressure up to maximum full-stop braking if necessary.

If the autonomous braking function or the situation-dependent braking assistance is triggered, additional preventive measures for occupant protection (PRE-SAFE®) may also be initiated, if the vehicle is equipped with these.
### WARNING Risk of an accident caused by limited detection performance of Active Brake Assist

Active Brake Assist cannot always clearly identify objects and complex traffic situations.

In such cases, Active Brake Assist might:

- Give a warning or brake without reason
- Not give a warning or not brake

Always pay careful attention to the traffic situation; do not rely on Active Brake Assist alone. Active Brake Assist is only an aid. The driver is responsible for maintaining a suitable distance to the vehicle in front, vehicle speed and for braking in good time.

Be prepared to brake or swerve if necessary.

Also observe the system limitations of Active Brake Assist.

### The individual subfunctions are available in the following speed ranges:

**Distance warning function**

<table>
<thead>
<tr>
<th>Subfunction</th>
<th>Vehicles traveling in front</th>
<th>Stationary vehicles</th>
<th>Crossing vehicles</th>
<th>Crossing pedestrians</th>
<th>Stationary pedestrians</th>
</tr>
</thead>
<tbody>
<tr>
<td>Vehicles without Driving Assistance Package</td>
<td>up to approx. 155 mph (250 km/h)</td>
<td>up to approx. 50 mph (80 km/h)</td>
<td>no reaction</td>
<td>up to approx. 37 mph (60 km/h)</td>
<td>no reaction</td>
</tr>
<tr>
<td>Vehicles with Driving Assistance Package</td>
<td>up to approx. 155 mph (250 km/h)</td>
<td>up to approx. 62 mph (100 km/h)</td>
<td>up to approx. 43 mph (70 km/h)</td>
<td>up to approx. 43 mph (70 km/h)</td>
<td>up to approx. 43 mph (70 km/h)</td>
</tr>
</tbody>
</table>

The distance warning function issues a warning at speeds:
- From approximately 4 mph (7 km/h), if your vehicle is critically close to a vehicle or pedestrian. An intermittent warning tone sounds and the distance warning lamp lights up in the instrument cluster.

Brake immediately or take evasive action, provided it is safe to do so and the traffic situation allows this.
### Autonomous braking function
The autonomous braking function may intervene at speeds starting from approximately 4 mph (7 km/h) in the following situations:

<table>
<thead>
<tr>
<th>Situation</th>
<th>Vehicles traveling in front</th>
<th>Stationary vehicles</th>
<th>Crossing vehicles</th>
<th>Crossing pedestrians</th>
<th>Stationary pedestrians</th>
</tr>
</thead>
<tbody>
<tr>
<td>Veh. w/o Driving Ass. Pkg.</td>
<td>up to approx. 124 mph (200 km/h)</td>
<td>up to approx. 31 mph (50 km/h)</td>
<td>no reaction</td>
<td>up to approx. 37 mph (60 km/h)</td>
<td>no reaction</td>
</tr>
<tr>
<td>Veh. w/ Driving Ass. Pkg.</td>
<td>up to approx. 155 mph (250 km/h)</td>
<td>up to approx. 62 mph (100 km/h)</td>
<td>up to approx. 43 mph (70 km/h)</td>
<td>up to approx. 43 mph (70 km/h)</td>
<td>up to approx. 43 mph (70 km/h)</td>
</tr>
</tbody>
</table>

### Situation-dependent braking assistance
Situation-dependent braking assistance may intervene at speeds starting from approximately 4 mph (7 km/h) in the following situations:

<table>
<thead>
<tr>
<th>Situation</th>
<th>Vehicles traveling in front</th>
<th>Stationary vehicles</th>
<th>Crossing vehicles</th>
<th>Crossing pedestrians</th>
<th>Stationary pedestrians</th>
</tr>
</thead>
<tbody>
<tr>
<td>Veh. w/o Driving Ass. Pkg.</td>
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<td>no reaction</td>
<td>up to approx. 37 mph (60 km/h)</td>
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<tr>
<td>Veh. w/ Driving Ass. Pkg.</td>
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<td>up to approx. 43 mph (70 km/h)</td>
<td>up to approx. 43 mph (70 km/h)</td>
<td>up to approx. 43 mph (70 km/h)</td>
</tr>
</tbody>
</table>
Canceling a brake application of Active Brake Assist
You can cancel a brake application of Active Brake Assist at any time by:
- Depressing the accelerator pedal fully.
- Releasing the brake pedal.
Active Brake Assist may cancel the brake application when one of the following conditions is fulfilled:
- You maneuver to avoid the obstacle.
- There is no longer a risk of collision.
- An obstacle is no longer detected in front of your vehicle.

Evasive Steering Assist (only vehicles with Driving Assistance Package)
Evasive Steering Assist has the following characteristics:
- Can detect stationary or crossing pedestrians.
- Can assist the driver with additional steering assistance if it detects a swerving maneuver.
- Can be activated by an abrupt steering movement during a swerving maneuver.
- Can assist during swerving and straightening of the vehicle.
- Can react from a speed of approximately 12 mph (20 km/h) up to a speed of approximately 43 mph (70 km/h).
- You can prevent the assistance at any time by actively steering.

⚠️ WARNING Risk of an accident despite Evasive Steering Assist
Evasive Steering Assist cannot always clearly identify objects and complex traffic situations. In addition, the steering support of Evasive Steering Assist is generally not sufficient to avoid a collision. In such cases Evasive Steering Assist can:
- give an unnecessary warning or provide assistance
- not give a warning or not provide assistance

Always pay careful attention to the traffic situation; do not rely on Evasive Steering Assist alone.
Be ready to brake and take evasive action if necessary.
Prevent the assistance by actively steering in non-critical driving situations.
Drive at an appropriate speed if pedestrians are close to the path of your vehicle.

Also observe the system limitations of Evasive Steering Assist.

System limitations
The system may be impaired or may not function in the following situations:
- In snow, rain, fog, heavy spray, if there is glare, in direct sunlight or in greatly varying ambient light.
- If the sensors are dirty, fogged up, damaged or covered.

Also observe the system limitations of Evasive Steering Assist.

System limitations
The system may be impaired or may not function in the following situations:
- In snow, rain, fog, heavy spray, if there is glare, in direct sunlight or in greatly varying ambient light.
- If the sensors are dirty, fogged up, damaged or covered.
- If the sensors malfunction due to other radar source interference, for example strong radar reflections in parking garages.
- If a loss of tire pressure or a defective tire has been detected and displayed.
- The system may not react correctly:
  - In complex traffic situations where objects cannot always be clearly identified.
  - To pedestrians or vehicles if they move quickly into the sensor detection range.
  - To pedestrians who are hidden by other objects.
  - If the typical outline of a pedestrian cannot be distinguished from the background.
  - If a pedestrian is not recognized as such, e.g. due to special clothing or other objects.
  - On bends with a tight radius.

### Setting Active Brake Assist

**Multimedia system:**

- Vehicle ➤ Assistance ➤ Active Brake Assist

**Vehicles without Driving Assistance Package:** The settings can be made after starting the vehicle.

**Vehicles with Driving Assistance Package:** The settings can be made when the ignition is switched on.

- It is recommended that you always leave Active Brake Assist activated.

Select one of the following settings:

- Early: your selection is retained when the vehicle is next started.
- Medium: your selection is retained when the vehicle is next started.
- Late: your selection is retained when the vehicle is next started.
- Off:

**Vehicles without Driving Assistance Package:** The distance warning function and the autonomous braking function are deactivated. When the vehicle is next started, the middle setting is automatically selected.

**Vehicles with Driving Assistance Package:** The distance warning function and the autonomous braking function are deactivated. Evasive Steering Assist is unavailable. When the ignition is next started, the middle setting is selected automatically and Evasive Steering Assist is available.

- When Active Brake Assist is deactivated, the symbol appears in the assistance graphic in the multifunction display.

### Speed control cruise control

**Function of cruise control**

Cruise control accelerates and brakes the vehicle automatically in order to maintain a previously stored speed.

If you accelerate to overtake, for example, the stored speed is not deleted. If you remove your foot from the accelerator pedal after overtaking, cruise control will resume speed regulation back to the stored speed.
Cruise control is operated using the corresponding steering wheel buttons. You can store any road speed above 15 mph (20 km/h) up to the maximum speed.

If you fail to adapt your driving style, cruise control can neither reduce the risk of an accident nor override the laws of physics. It cannot take into account road, weather or traffic conditions. Cruise control is only an aid. You are responsible for the distance to the vehicle in front, for vehicle speed, for braking in good time and for staying in lane.

Displays in the multifunction display
The status of cruise control and the stored speed are shown in the multifunction display.

1. Cruise control is selected
2. Speed is saved, cruise control is deactivated
3. Speed is saved, cruise control is activated

The segments between the stored speed and the end of the segment display light up in the speedometer.

System limitations
Cruise control may be unable to maintain the stored speed on uphill gradients. The stored speed is resumed when the gradient evens out.

Change into a lower gear in good time on long and steep downhill gradients. Take particular note of this when driving a laden vehicle. By doing so, you will make use of the braking effect of the engine. This relieves the load on the brake system and prevents the brakes from overheating and wearing too quickly.

Do not use cruise control in the following situations:

- In traffic situations which require frequent changes of speed, e.g. in heavy traffic, on winding roads.
- On slippery roads. Accelerating can cause the drive wheels to lose traction and the vehicle could then skid.
- If you are driving when visibility is poor.

Operating cruise control

**WARNING Risk of accident due to stored speed**

If you call up the stored speed and this is lower than your current speed, the vehicle decelerates.

- Take into account the traffic situation before calling up the stored speed.
**Requirements:**
- ESP® must be activated, but not intervening.
- The driving speed is at least 15 mph (20 km/h).
- The transmission is in position D.

**To activate cruise control:** press rocker switch 1 up.

- **To activate cruise control:** press rocker switch 2 up (SET/) or down (SET/-).
- Remove your foot from the accelerator pedal. The current speed is stored and maintained by the vehicle.
- **To increase/reduce speed:** press rocker switch 2 up/down to the pressure point. The stored speed is increased or reduced by 1 mph (1 km/h).

  or

- Press rocker switch 2 beyond the pressure point. The stored speed is increased or reduced by 5 mph (10 km/h).

  or

- Accelerate the vehicle to the desired speed.
- Press rocker switch 2 up. If cruise control is activated and Traffic Sign Assist has detected a speed restriction sign with a maximum permissible speed and this is displayed in the instrument cluster:

  - **To adopt the detected speed:** press rocker switch 3 up. The maximum permissible speed shown by the traffic sign is stored and the vehicle maintains this speed.

  - **To deactivate cruise control:** press rocker switch 3 (CNCL) down.

When cruise control is deactivated:
- Rocker switch 2 (SET/) or (SET/-) saves the currently driven speed and the vehicle maintains this speed.
- Rocker switch 3 (RES) calls up the speed last stored and the vehicle maintains this speed.

- **To deactivate cruise control:** press rocker switch 1 down.

If you brake, deactivate ESP® or if ESP® intervenes, cruise control is deactivated. When you switch off the vehicle, the last speed stored is cleared.
Active Distance Assist DISTRONIC maintains the set speed on free-flowing roads. If vehicles ahead are detected, the set distance is maintained, if necessary, until the vehicle comes to a halt. The vehicle accelerates or brakes depending on the distance to the vehicle in front and the set speed. Speed (in the range between 15 mph (20 km/h) and 130 mph (210 km/h)) and the distance to the vehicle ahead are set and saved on the steering wheel.

Other features of Active Distance Assist DISTRONIC:
- Adjusts the driving style depending on the selected drive program (fuel-saving, comfortable or dynamic) (→ page 136)
- Reacts to stationary vehicles in urban speed ranges (except bicycles and motorcycles) if conditions are sufficient to enable detection. It also does not detect pedestrians.
- Initiates rapid acceleration to the stored speed, if the turn signal indicator is switched on to change to the overtaking lane.
- Takes one-sided overtaking restrictions into account on highways or on multi-lane roads with separate roadways.

Vehicles with Active Parking Assist: if the vehicle has been braked to a standstill on a multi-lane, separate roadway by Active Distance Assist DISTRONIC, it can automatically follow the vehicle in front driving off again within 30 seconds. If a critical situation is detected when driving off, a visual and acoustic warning is given indicating that the driver must now take control of the vehicle. The vehicle is not accelerated any further.

Active Distance Assist DISTRONIC is only an aid. The driver is responsible for keeping a safe distance to the vehicle in front, for vehicle speed and for braking in good time.

System limitations
The system may be impaired or may not function in the following instances, for example:
- In snow, rain, fog, heavy spray, if there is glare, in direct sunlight or in greatly varying ambient light.
- The windshield in the area of the camera is dirty, fogged up, damaged or covered.
- If the radar sensors are dirty or covered.
- On slippery roads, braking or accelerating can cause the drive wheels to lose traction and the vehicle could then skid.
- In parking garages or on roads with steep uphill or downhill gradients.

Do not use Active Distance Assist DISTRONIC in these situations.
**WARNING** Risk of accident from acceleration or braking by Active Distance Assist DISTRONIC

Active Distance Assist DISTRONIC may accelerate or brake in the following cases, for example:

- If the vehicle pulls away using Active Distance Assist DISTRONIC.
- If the stored speed is called up and is considerably faster or slower than the currently driven speed.
- If Active Distance Assist DISTRONIC no longer detects a vehicle in front or does not react to relevant objects.

Always carefully observe the traffic conditions and be ready to brake at all times.

Take into account the traffic situation before calling up the stored speed.

---

**WARNING** Risk of accident due to insufficient deceleration by Active Distance Assist DISTRONIC

Active Distance Assist DISTRONIC brakes your vehicle with up to 50% of the maximum possible deceleration. If this deceleration is not sufficient, Active Distance Assist DISTRONIC alerts you with a visual and acoustic warning.

- In these cases, adjust your speed and keep a sufficient distance.
- Brake the vehicle yourself and/or take evasive action.

---

**WARNING** Risk of accident if detection function of Active Distance Assist DISTRONIC is impaired

Active Distance Assist DISTRONIC does not react or only partially reacts:

- When driving on a different line to the vehicle ahead or changing lane.

---

**Operating Active Distance Assist DISTRONIC Requirements:**

- The vehicle has been started.
- The electric parking brake is released.
- ESP® is activated and is not intervening.
- The transmission is in position [D].
- All the doors are closed.
- Check of the radar sensor system successfully completed (vehicle traveling faster than 12 mph (20 km/h)).

- To pedestrians, animals, bicycles or motor bikes, stationary vehicles or unexpected obstacles.
- To complex traffic situations.
- To oncoming vehicles and crossing traffic.

Active Distance Assist DISTRONIC can neither give warnings nor intervene in such situations.

Always observe the traffic conditions carefully and react accordingly.
To activate/deactivate Active Distance Assist DISTRONIC: press button 1.

To activate Active Distance Assist DISTRONIC: press rocker switch 3 up (SET +) or down (SET-), or press rocker switch 4 up. Remove your foot from the accelerator pedal. The current speed is stored and maintained by the vehicle.

To activate Active Distance Assist DISTRONIC with a stored speed: press rocker switch 4 up. Remove your foot from the accelerator pedal.

If rocker switch 4 is pressed up twice while driving, Active Distance Assist DISTRONIC is activated with the speed restriction displayed in the instrument cluster.

To accept the displayed speed restriction when Active Distance Assist DISTRONIC is active: press rocker switch 4 (RES) up. The speed limit displayed in the instrument cluster is adopted as the stored speed. The vehicle adapts its speed to that of the vehicle in front, but only up to the stored speed.

To pull away with Distance Assist DISTRONIC activated: remove your foot from the brake pedal.

Press rocker switch 4 (RES) up. or

Depress the accelerator pedal briefly and distinctly. The functions of Active Distance Assist DISTRONIC continue to be carried out.

**WARNING** Risk of accident due to Active Distance Assist DISTRONIC still being activated when you leave the driver's seat

If you leave the driver's seat while the vehicle is being braked by Active Distance Assist DISTRONIC only, the vehicle can roll away.

Always deactivate Active Distance Assist DISTRONIC and secure the vehicle to prevent it from rolling away before you leave the driver's seat.

To deactivate Active Distance Assist DISTRONIC: press rocker switch 4 (CNCL) down.

To increase/reduce speed: press rocker switch 3 up/down to the pressure point. The stored speed is increased or reduced by 1 mph (1 km/h).
Press and hold rocker switch \#3 up/down to the pressure point.
The stored speed is increased or reduced in increments of 1 mph (1 km/h).

Press rocker switch \#3 beyond the pressure point.
The stored speed is increased or reduced by 5 mph (10 km/h).

Press rocker switch \#3 beyond the pressure point and hold.
The stored speed is increased or reduced in increments of 5 mph (10 km/h).

To increase or reduce the specified distance from the vehicle in front: press rocker switch \#2 up or down.

Function of Active Speed Limit Assist

The availability of the following function is country-dependent.

If a change in the speed limit is detected and Active Distance Assist DISTRONIC is activated, Active Distance Assist DISTRONIC assumes this new speed as the stored speed. The driven speed is adjusted when the vehicle is level with the traffic sign at the latest. In the case of signs indicating entry into an urban area, the speed is adapted beforehand. The speed limit display in the Instrument Display is always updated when the vehicle is level with the traffic sign.

If there is no speed restriction on an unlimited stretch of road (e.g. on a highway), the recommended speed is adopted as the stored speed. The system uses the speed stored on an unlimited stretch of road as the recommended speed. If you do not alter the stored speed on an unlimited stretch of road, the recommended speed is 80 mph (130 km/h).

If Active Distance Assist DISTRONIC has been put into passive mode by pressing the accelerator pedal, only speed limits which are higher than the set speed are adopted.

Active Speed Limit Assist can be configured in the multimedia system (→ page 199).

Active Speed Limit Assist is only an aid. The driver is responsible for keeping a safe distance to the vehicle in front, for vehicle speed and for braking in good time. The maximum permissible speed also depends on factors such as the road surface and traffic conditions.
System limitations
Temporary speed restrictions (e.g. for a certain time or due to weather conditions) cannot be properly detected by the system. The maximum permissible speed applying for a vehicle with a trailer is not detected by the system. In these situations you must adjust your speed yourself.

⚠️ **WARNING** Risk of accident due to Active Speed Limit Assist adapting the vehicle's speed

The speed adopted by Active Speed Limit Assist may be too high or incorrect in some individual cases, such as:

- In the wet or in fog
- When towing a trailer

- Ensure that the driven speed complies with traffic regulations.
- Adjust the driving speed to suit current traffic and weather conditions.

Function of route-based speed adaptation

The availability of the following function is country-dependent.

When Distance Assist DISTRONIC is active, the function adjusts the speed depending on the route events ahead. Depending on the drive program selected, the vehicle negotiates the route event ahead in a fuel-saving, comfortable or dynamic manner. When the route event has been passed, the vehicle accelerates again to the stored speed. The set distance to the vehicle ahead, vehicles detected ahead and speed restrictions ahead are taken into account.

Route-based speed adjustment can be configured in the multimedia system (→ page 167).

Route events ahead are:

- Bends
- T-intersection, traffic circles and toll stations
- Turns and exits

When the toll station is reached, Active Distance Assist DISTRONIC adopts the speed as the stored speed.

Also, the speed is reduced if the turn signal to change lanes is switched on and one of the following situations is detected:

- Turning off at intersections
- On slowing-down lanes
- On lanes adjacent to slowing-down lanes

The driver is responsible for choosing the right speed and observing other road users. This applies in particular to intersections, traffic circles and sets of traffic lights, as route-based speed adaptation does not brake the vehicle to a standstill.

When route guidance is active, the first speed adjustment is carried out automatically. If the turn signal indicator is switched on, the selected route is confirmed and further speed adjustment is activated.

Speed adjustment is canceled in the following cases:

- If the turn signal indicator is switched off before the route event.
- If the driver depresses the accelerator or brake pedal during the process.
System limitations
Route-based speed adaptation does not take right of way regulations into account. The driver is responsible for complying with road traffic regulations and driving at a suitable speed.

In difficult conditions (e.g. unclear roads, narrow lanes, wet road surfaces, snow or ice) or when driving with a trailer, the speed adjustment made by the system may not always be suitable. In these situations the driver must intervene accordingly.

WARNING Risk of accident in spite of route-based speed adjustment
Route-based speed adjustment might malfunction or be temporarily unavailable in the following situations:

- If map data is not up to date or available
- If you do not follow the selected route guidance
- If the set route is re-planned
- In road construction areas

Setting route-based speed adjustment

Requirements:
- Active Distance Assist DISTRONIC is activated.
- Multimedia system:
  - Select DYNAMIC SELECT Op. or Off.

- When towing a trailer
- In bad weather or road conditions
- If the accelerator pedal is depressed
  - Adjust the speed to the traffic situation.

Active Steering Assist

Function of Active Steering Assist

Active Steering Assist assists the driver at speeds up to 130 mph (210 km/h) and helps the driver to stay in the center of the lane by means of moderate steering interventions. The system orients itself using detected lane markings. Depending on the speed driven, Active Steering Assist uses the vehicles ahead as a reference. If the detection of lane markings and vehicles ahead is impaired, Active Steering Assist switches to passive mode. The system does not provide support in the form of steering interventions.
The driver is required to keep their hands on the steering wheel at all times and be able to intervene at any time to correct the course of the vehicle and keep it in lane.

The status of Active Steering Assist is displayed in the status bar of the multifunction display.

Steering and contact detection
The driver is required to keep their hands on the steering wheel at all times and to be able to intervene at any time. The driver must expect a change from active to passive mode or vice versa at any time.

If the system reaches a system limitation or the driver has not steered the vehicle for a considerable period of time or has removed their hands from the steering wheel, the system will, depending on the situation, first alert the driver with a visual warning. Display 1 appears in the multifunction display. If the driver still does not steer the vehicle, or still has not taken hold of the steering wheel, a repeated warning tone sounds in addition to the visual warning message to remind the driver to take control of the vehicle.

The warning message does not appear or disappears if one of the following conditions are met:
- The driver steers the vehicle.
- The driver presses a steering wheel button or operates Touch Control.

Active Steering Assist is only an aid. The driver is responsible for the distance to the vehicle in front, for vehicle speed, for braking in good time and for staying in lane. Before changing lanes, the driver must make sure that the neighboring lane is free (glance over the shoulder).

System limitations
Active Steering Assist has a limited steering torque for lateral guidance. In some cases, the steering intervention is not sufficient to keep the vehicle in the lane or to drive past exits. Active Steering Assist cannot provide the driver with steering assistance at traffic circles, T-intersections, intersections, toll stations or turns, for example.

The system may be impaired or may not function in the following instances:
- In snow, rain, fog, heavy spray, if there is glare, direct sunlight, greatly varying light conditions, reflections or strong shadows on the carriageway.
- Insufficient road illumination.
- The windshield in the area of the camera is dirty, fogged up, damaged or covered.
- Absence of lane markings, or several unclear lane markings, or if the markings change rapidly.
- The distance to the vehicle in front is too small and the lane markings thus cannot be detected.
• The carriageway is narrow and winding.
• Obstacles on the lane or projecting out into the lane.

The system does not provide assistance in the following conditions:
• On tight bends, traffic circles and when turning.
• If you actively change lane without switching on the turn signal indicator.

⚠️ **WARNING** Risk of accident if Active Steering Assist unexpectedly stops functioning

If the system limitations of Active Steering Assist are reached there is no guarantee that the system will remain active or will keep the vehicle in lane.

- Always keep your hands on the steering wheel and observe the traffic carefully.
- Always steer the vehicle paying attention to traffic conditions.

**Activating Active Steering Assist**

**Requirements:**
• ESP® must be activated, but not intervening.
• Active Distance Assist DISTRONIC is activated.

⚠️ **WARNING** Risk of accident if Active Steering Assist unexpectedly intervenes

A malfunction in the detection of lane markings and objects can occur.
This could cause unexpected steering intervention.
- Steer according to traffic conditions.

**Function of Active Lane Change Assist**

The availability of the following function is country-dependent.

Active Lane Change Assist supports the driver when changing lanes, by applying steering torque.

- If indicator lamp 1 is off: press button 2.
Assistance when changing lanes is provided if all the following conditions are met:

- You are driving on a highway or road with multiple lanes in the direction of travel.
- The neighboring lane is separated by a broken lane marking.
- No vehicle is detected in the adjacent lane.
- The driven speed is between 50 mph (80 km/h) and 110 mph (180 km/h).
- Active Lane Change Assist is activated by the driver with the turn signal indicator.
- Active Lane Change Assist is switched on in the multimedia system.
- Active Steering Assist is switched on and active.

If no vehicle is detected in the adjacent lane and a lane change is permitted, the steering wheel symbol and the arrow are shown in green 2. The Lane Change to the Left message appears, for example. If Active Lane Change Assist has been activated with the turn signal indicator but a lane change is not immediately possible, the steering wheel symbol remains green and the arrow appears gray 1. When the lane change support starts, the turn signal indicator is automatically activated. If a lane change is not possible, the arrow fades out after a short period and a new lane change must be initiated. An immediate lane change is only possible on highway sections without speed limits.

If the system is impaired, Active Lane Change Assist may be canceled. If it is canceled the Lane Change Canceled message appears in the multifunction display and a warning tone sounds.

⚠️ **WARNING** Risk of accident from changing lane to an occupied adjacent lane

Lane Change Assist cannot always detect clearly if the adjacent lane is free. The lane change might be initiated although the adjacent lane is not free.
- Before changing lanes, make sure that the neighboring lane is free and there is no danger to other road users.
- Monitor the lane change.

⚠️ **WARNING** Risk of accident if Lane Change Assist unexpectedly stops functioning

If the system limitations for Lane Change Assist have been reached, there is no guarantee that the system will remain active.
Lane Change Assist cannot then assist you by applying steering torques.
Always monitor the lane change and keep your hands on the steering wheel.
Observe the traffic conditions and steer and/or brake if necessary.

**System limitations**
The system limitations of Active Steering Assist apply to Active Lane Change Assist (→ page 167).

**Activating/deactivating Active Lane Change Assist**
Multimedia system:
- ➔ Vehicle ➔ Assistance
- Select Lane Change Assist.
- Activate ✔ or deactivate ☐ the function.

**Function of Active Emergency Stop Assist**
If the driver continues to ignore the repeated acoustic warning to put their hands on the steering wheel, Active Distance Assist DISTRONIC reduces the speed. If the driver still does not respond, the Beginning Emergency Stop message is shown in the multifunction display. The vehicle is decelerated in stages to a standstill. At speeds below 40 mph (60 km/h) the hazard warning lights switch on automatically.

When the vehicle is stationary, the following actions are carried out:
- The vehicle is secured with the electric parking brake.
- Active Distance Assist DISTRONIC is ended.
- The vehicle is unlocked.
- If possible, an emergency call is placed to the Mercedes-Benz emergency call center.

The driver can cancel the deceleration at any time by performing one of the following actions:
- Steering
- Depressing the brake or accelerator pedal
- Pressing a steering wheel button or operating Touch Control
- Activating or deactivating Active Distance Assist DISTRONIC

**Overview of Active Distance Assist DISTRONIC displays in the instrument cluster**
The assistance graphic and the status display show the status of the following functions in the instrument cluster:
- Active Distance Assist DISTRONIC
- Route-based speed adaptation
- Active Steering Assist
Assistant display

1. Route-based speed adaptation (type of route event)
2. Vehicle ahead
3. Distance indicator
4. Set specified distance
5. Own vehicle

Active Distance Assist DISTRONIC status display and route-based speed adaptation

1. Active Distance Assist DISTRONIC selected, set specified distance
2. Active Distance Assist DISTRONIC deactivated, speed stored
3. Active Distance Assist DISTRONIC active, speed stored, no vehicle detected (gray vehicle symbol)
4. Active Distance Assist DISTRONIC active, speed stored, vehicle detected (green vehicle symbol)
5. Active Distance Assist DISTRONIC and route-based speed adaptation active, speed stored

On highways or high-speed major roads, the green vehicle symbol is displayed cyclically when the vehicle is ready to pull away.

Speedometer
The stored speed is highlighted on the speedometer. If the speed of the vehicle ahead or the speed adjustment is less than the stored speed due to the route event ahead, the segments in the speedometer light up. Activation or deactivation of Active Distance Assist DISTRONIC, as well as alterations in the stored speed and the distance to be maintained, are displayed in the individual control feedback of the multifunction display.
Active Steering Assist status display

1. Gray steering wheel: Active Steering Assist switched on and passive
2. Green steering wheel: Active Steering Assist switched on and active
3. Yellow steering wheel flashing: transition from active to passive status (system limitation detected or prompt to the driver to actively confirm)

During the transition from the active to passive status, symbol 3 is shown as enlarged and flashes yellow. Once the system is passive, symbol 1 is shown as gray in the multifunction display.

Information on Hill Start Assist

Hill Start Assist holds the vehicle for a short time when pulling away on a hill under the following conditions:
- The transmission is in position D or R.
- The electric parking brake is released.

This gives you enough time to move your foot from the brake pedal to the accelerator pedal and depress it before the vehicle begins to roll.

**WARNING** Risk of accident and injury caused by the vehicle rolling away

After a short time, Hill Start Assist no longer holds the vehicle and it can roll away.

Therefore, swiftly move your foot from the brake pedal to the accelerator pedal. Never attempt to leave the vehicle if it is being held by Hill Start Assist.

HOLD function

**HOLD function**

The HOLD function holds the vehicle at a standstill without requiring you to depress the brake pedal, e.g. when pulling away uphill.

**System limitations**

The HOLD function is only intended to provide assistance when driving and is not a sufficient means of safeguarding the vehicle against rolling away when stationary.
- The incline must not be greater than 30%.

**Activating/deactivating the HOLD function**

**WARNING** Risk of an accident due to the HOLD function being activated when you leave the vehicle

If you leave the vehicle while only the HOLD function is braking the vehicle, the vehicle can roll away in the following situations:
- If there is a malfunction in the system or in the power supply.
If the HOLD function is deactivated by depressing the accelerator pedal or the brake pedal, e.g. by a vehicle occupant.
If the electrics in the engine compartment, the battery or the fuses are tampered with or if the battery is disconnected.

Always deactivate the HOLD function and secure the vehicle against rolling away before leaving the vehicle.

**NOTE** Damage from automatic braking

When Active Brake Assist, Active Distance Assist DISTRONIC or the HOLD function are activated, the vehicle brakes autonomously in certain situations.

To avoid damage to the vehicle, deactivate these systems in the following or similar situations:
- During towing
- In a car wash

### Requirements:
- The vehicle is stationary.
- The driver's door is closed or the seat belt on the driver's side is fastened.
- The engine is running or has been automatically switched off by the ECO start/stop function.
- The electric parking brake is released.
- Active Distance Assist DISTRONIC is deactivated.
- The transmission is in position D, R or N.

### Activating the HOLD function

- Depress the brake pedal and after a short time quickly depress further until the **HOLD** display appears in the multifunction display.
- Release the brake pedal.

### Deactivating the HOLD function

- Depress the accelerator pedal to pull away.
- or
- Depress the brake pedal until the **HOLD** display disappears from the multifunction display.

The HOLD function is deactivated in the following situations:
- Active Distance Assist DISTRONIC is activated.
- The transmission is switched to position P.
- The vehicle is secured with the electric parking brake.

In the following situations, the vehicle is held by the transmission position P or by the electric parking brake:
- The seat belt is unfastened and the driver's door is opened.
- The engine is switched off.
- There is a malfunction in the system or the power supply is insufficient.

**AIR BODY CONTROL**

**AIR BODY CONTROL function**

AIR BODY CONTROL is an air suspension system with variable damping for improved driving comfort. The all-round level control system ensures the best possible suspension and constant

Driving and parking
ground clearance, even with a laden vehicle. When driving at speed, the vehicle is lowered automatically to improve driving safety and to reduce fuel consumption. The option of manually adjusting the vehicle level is also available.

AIR BODY CONTROL comprises:
- Air suspension with automatic all-round level control
- Speed-dependent lowering to reduce fuel consumption
- Manually selectable high-level setting for greater ground clearance
- ADS PLUS (Adaptive Damping System with constant damping force adjustment)
- DYNAMIC SELECT switch and level button

Available suspension settings

<table>
<thead>
<tr>
<th>Drive program</th>
<th>Characteristics</th>
</tr>
</thead>
<tbody>
<tr>
<td>Sport</td>
<td>The suspension tuning is firmer.</td>
</tr>
<tr>
<td>Sport Plus</td>
<td>When driving at speeds above 50 mph (70 km/h) the vehicle is lowered.</td>
</tr>
<tr>
<td></td>
<td>The vehicle is not lowered any further if you are traveling at higher speeds.</td>
</tr>
<tr>
<td></td>
<td>When driving at speeds below 30 mph (48 km/h) the vehicle is raised again.</td>
</tr>
<tr>
<td>Comfort</td>
<td>The suspension tuning is comfortable.</td>
</tr>
<tr>
<td>Economy</td>
<td>When driving at speeds above 75 mph (120 km/h) the vehicle is lowered.</td>
</tr>
<tr>
<td></td>
<td>When driving at speeds above 100 mph (160 km/h) the vehicle continues to be lowered.</td>
</tr>
<tr>
<td></td>
<td>When driving at speeds below 75 mph (120 km/h) the vehicle is raised again.</td>
</tr>
</tbody>
</table>
Setting the vehicle level

**WARNING** Risk of accident because vehicle level is too high

If you drive at a higher vehicle level, the driving characteristics may be impaired due to the higher vehicle center of gravity.
The vehicle can drift outwards, for example, when steering or cornering.

- Always choose a vehicle level which is suited to the driving style and the road surface conditions.

**WARNING** Risk of entrapment from vehicle lowering

When lowering the vehicle, people could become trapped if their limbs are between the vehicle body and the tires or underneath the vehicle.

- Make sure no one is underneath the vehicle or in the immediate vicinity of the wheel arches when you lower the vehicle.

**WARNING** Risk of entrapment from vehicle lowering

**Vehicles with AIR BODY CONTROL or level control system:** When you unload luggage or leave the vehicle, the vehicle first rises slightly and then returns to the set level shortly afterwards.

You or anyone else in the vicinity of the wheel arches or the underbody could thus become trapped.
The vehicle can also be lowered after being locked.

- When leaving the vehicle, make sure that nobody is in the vicinity of the wheel arches or the underbody.

**Requirements:**
- The vehicle has been started.
- The vehicle must not be moving faster than 50 mph (80 km/h).

### Raising the vehicle

- Press button 1.
  - Indicator lamp 2 lights up.
  - The vehicle is set to the high level.

Your selection is saved.
The vehicle is lowered again in the following situations:

- When driving faster than 75 mph (120 km/h).
- When driving between 50 mph (80 km/h) and 75 mph (120 km/h) for approximately three minutes.
- After selecting a drive program using the DYNAMIC SELECT switch.

The vehicle is adjusted to the height of the last active drive program.

**Lowering the vehicle**

Press button 1. Indicator lamp 2 goes out. The vehicle is adjusted to the height of the last active drive program.

**MAGIC BODY CONTROL**

**MAGIC BODY CONTROL function**

MAGIC BODY CONTROL is an electrohydraulic suspension with variable damping for improved driving comfort. The all-round level control system ensures the best possible suspension and constant ground clearance, even with a laden vehicle. When driving at speed, the vehicle is lowered automatically to improve driving safety and to reduce fuel consumption. The suspension tuning is adjusted depending on the road surface, vehicle load and the drive program selected. The ROAD SURFACE SCAN function detects areas of unevenness in the road before you drive over them by means of a multifunction camera. This reduces chassis movements. The option of manually adjusting the vehicle level is also available.

The damping is tuned individually for each wheel and is affected by the following factors:

- The driving style, e.g. sporty
- The road condition, e.g. bumps
- The individual selection of the drive program: [S] (Sport+), [S] (Sport), [C] (Comfort), [Q] (CURVE) or [E] (Economy)

**MAGIC BODY CONTROL comprises:**

- Active Body Control ABC
- ROAD SURFACE SCAN
- Curve inclination function CURVE
- Automatic level control system
- Automatic vehicle stabilization in the event of sidewinds
- Speed-dependent lowering to reduce fuel consumption
- Manually selectable high-level setting for greater ground clearance
- DYNAMIC SELECT switch and level button
### Available suspension settings

<table>
<thead>
<tr>
<th>Drive program</th>
<th>Characteristics</th>
</tr>
</thead>
</table>
| Sport Plus (S) | - The suspension tuning is firmer.  
| Sport (S)      | - The vehicle is lowered.  
|               | - When driving at speeds between 40 mph (65 km/h) and 87 mph (140 km/h) the vehicle is lowered steadily and remains at this level up to the maximum vehicle speed.  
|               | - When returning to speeds between 87 mph (140 km/h) and 40 mph (65 km/h) the vehicle is raised again.  
|               | - ROAD SURFACE SCAN is deactivated. |
| Comfort (R)    | - The suspension tuning is comfortable.  
|               | - The vehicle is set to the normal level.  
|               | - When driving at speeds between 40 mph (65 km/h) and 63.7 mph (102.5 km/h) the vehicle is lowered steadily.  
|               | - ROAD SURFACE SCAN is active. |
Drive program | Characteristics
---|---
(CURVE) | 
- The suspension tuning is comfortable.  
- The vehicle is set to the normal level.  
- When driving at speeds between 40 mph (65 km/h) and 63.7 mph (102.5 km/h) the vehicle is lowered steadily.  
- The curve inclination function is active.  
- ROAD SURFACE SCAN is active.

(Economy) | 
- The suspension tuning is comfortable.  
- The vehicle is set to the normal level.  
- When driving at speeds between 40 mph (65 km/h) and 63.7 mph (102.5 km/h) the vehicle is lowered steadily.  
- ROAD SURFACE SCAN is deactivated.

**Crosswind Assist**

The crosswind stabilization:
- Operates by changing wheel loads through adjusting the ABC spring struts.
- Reduces disruptions when driving straight ahead.
- Supports countersteering.

- Is active in the speed range between 50 mph (80 km/h) and 130 mph (210 km/h) when driving straight ahead or cornering gently.

**Function of ROAD SURFACE SCAN**

ℹ️ This function is not available in all countries.
ROAD SURFACE SCAN:

- Monitors the road in front of the vehicle using multifunction camera 1.
- Is active when one of drive programs [C] (Comfort) or [CURVE] (CURVE) is selected.
- Detects unevenness in the road surface, e.g. bumps, before the vehicle drives over them.
- Reduces chassis movements.

**System limitations**

ROAD SURFACE SCAN can be impaired in the following situations or can stop functioning:

- If the roadway is insufficiently lit, e.g. at night.
- In snow, rain, fog, heavy spray, if there is glare, in direct sunlight or in greatly varying ambient light.
- If the windshield in the area of multifunction camera 1 is dirty, fogged up, damaged or covered.
- If the road surface has no optic structure or reflects light.
- If the distance to the vehicle in front is too short.
- If sections of the route have a very small radius of curvature.
- During dynamic driving maneuvers, e.g. if you accelerate or brake the vehicle sharply.
- At speeds below 5 mph (7 km/h) or above 112 mph (180 km/h).
- If the vehicle is at a raised level or in drive program [S] (Sport) or [SPORT] (Sport Plus).

System limitations

- If the roadway is insufficiently lit, e.g. at night.
- In snow, rain, fog, heavy spray, if there is glare, in direct sunlight or in greatly varying ambient light.
- If the windshield in the area of multifunction camera 1 is dirty, fogged up, damaged or covered.
- If the road surface has no optic structure or reflects light.
- If the distance to the vehicle in front is too short.
- If sections of the route have a very small radius of curvature.
- During dynamic driving maneuvers, e.g. if you accelerate or brake the vehicle sharply.
- At speeds below 5 mph (7 km/h) or above 112 mph (180 km/h).
- If the vehicle is at a raised level or in drive program [S] (Sport) or [SPORT] (Sport Plus).

**Setting the vehicle level**

<table>
<thead>
<tr>
<th>WARNING</th>
<th>Risk of accident because vehicle level is too high</th>
</tr>
</thead>
<tbody>
<tr>
<td>If you drive at a higher vehicle level, the driving characteristics may be impaired due to the higher vehicle center of gravity. The vehicle can drift outwards, for example, when steering or cornering.</td>
<td></td>
</tr>
<tr>
<td>Always choose a vehicle level which is suited to the driving style and the road surface conditions.</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>WARNING</th>
<th>Risk of entrapment from vehicle lowering</th>
</tr>
</thead>
</table>
| When lowering the vehicle, people could become trapped if their limbs are between the vehicle body and the tires or underneath the vehicle.  
- Make sure no one is underneath the vehicle or in the immediate vicinity of... |
the wheel arches when you lower the vehicle.

**WARNING Risk of entrapment from vehicle lowering**

**Vehicles with AIR BODY CONTROL or level control system:** When you unload luggage or leave the vehicle, the vehicle first rises slightly and then returns to the set level shortly afterwards.

You or anyone else in the vicinity of the wheel arches or the underbody could thus become trapped.

The vehicle can also be lowered after being locked.

- When leaving the vehicle, make sure that nobody is in the vicinity of the wheel arches or the underbody.

**Requirements:**
- The vehicle has been started.
- The vehicle must not be moving faster than 75 mph (120 km/h).

**Only lower the vehicle:** when the vehicle is stationary, all the doors have to be closed.

**Raising the vehicle**

- Press button 1.
  Indicator lamp 2 lights up.
  The vehicle is set to the high level.

Your selection is saved.

The vehicle is lowered again in the following situations:
- When driving faster than 75 mph (120 km/h).
- When driving between 50 mph (80 km/h) and 75 mph (120 km/h) for approximately three minutes.
- After selecting a drive program using the DYNAMIC SELECT switch.

The vehicle is adjusted to the height of the last active drive program.

**Lowering the vehicle**

- Press button 1. Indicator lamp 2 goes out. The vehicle is adjusted to the height of the last active drive program.
Parking Assist PARKTRONIC is an electronic parking assistance system with ultrasound. It monitors the area around your vehicle using six sensors in the front bumper and six sensors in the rear bumper. Parking Assist PARKTRONIC shows you the distance between your vehicle and a detected obstacle visually and audibly. Parking Assist PARKTRONIC is only an aid. It is not a substitute for your attention to the surroundings. The responsibility for safe maneuvering and parking remains with you. Make sure that there are no persons, animals or objects in the maneuvering area while maneuvering and parking in/exiting parking spaces.

In the standard setting, an intermittent warning tone sounds from a distance of approximately 1.0 ft (0.3 m) to an obstacle in front and approximately 3.3 ft (1.0 m) to an obstacle behind. A continuous tone sounds from a distance of approximately 0.7 ft (0.2 m). Using the "Early warning" setting, the warning tones for front and side impact protection can also be set to sound at a greater distance of approximately 3.3 ft (1.0 m) (→ page 185).

The "Early warning" setting is always active at the rear of the vehicle.

If Parking Assist PARKTRONIC is deactivated, Active Parking Assist is unavailable.

Parking Assist PARKTRONIC display in the multimedia system

Vehicles with Active Parking Assist without a 360° Camera

If Active Parking Assist is not active and an obstacle is detected in the path of the vehicle, a pop-up window for Parking Assist PARKTRONIC appears in the multimedia system at speeds up to approximately 6 mph (10 km/h).
**System limitations**

Parking Assist PARKTRONIC does not necessarily take into account the following obstacles:

- Obstacles below the detection range, e.g. persons, animals or objects.
- Obstacles above the detection range, e.g. overhanging loads, overhangs or loading ramps of truck.

The sensors must be free of dirt, ice and slush. Otherwise, they may not function correctly. Clean the sensors regularly, taking care not to scratch or damage them.

**Function of the passive side impact protection**

Passive side impact protection is an additional Parking Assist PARKTRONIC function which warns the driver about obstacles at the side of the vehicle. A warning is issued when obstacles are detected between the front and rear detection range. In order for an object to be detected, the sensors in the front and rear bumper must detect the object while you are driving past it.

During the parking procedure or maneuvering, objects are detected as the vehicle drives past. If you steer in the direction of a detected obstacle and there is a risk of a lateral collision, a warning is issued. The lateral segments light up orange or red, depending on the distance to the obstacle.

**Segment color depending on distance**

<table>
<thead>
<tr>
<th>Color</th>
<th>Lateral distance in cm</th>
</tr>
</thead>
<tbody>
<tr>
<td>Red</td>
<td>Approx. &lt; 30</td>
</tr>
<tr>
<td>Orange</td>
<td>Approx. 30 - 60</td>
</tr>
</tbody>
</table>

In order for lateral front or rear segments to be displayed, the vehicle must first travel a distance of at least half of the vehicle length. Once the vehicle has traveled the length of the vehicle, all of the lateral front and rear segments can be displayed.

Vehicles without 360° Camera

1. Parking Assist PARKTRONIC is only operational in the front and rear
2. Parking Assist PARKTRONIC is operational and can also warn the driver about obstacles at the side of the vehicle
3. Obstacle detected at the front right (orange) and rear (red)
Vehicles with 360° Camera

1. Parking Assist PARKTRONIC is only operational in the front and rear.
2. Parking Assist PARKTRONIC is operational and can also warn the driver about obstacles at the side of the vehicle.
3. Obstacle detected at the front right (orange) and rear (red).

Saved obstacles are deleted in the following situations, for example:
- You switch off the vehicle
- You open the doors

After the engine is restarted, obstacles must be detected again, before a new warning can be issued.

System limitations

The system limitations for Parking Assist PARKTRONIC apply for passive side impact protection. The following objects are not detected, for example:
- Pedestrians who approach the vehicle from the side
- Objects placed next to the vehicle

Deactivating/activating Parking Assist PARKTRONIC

![NOTE](Image)

Risk of an accident from objects at close range.

Parking Assist PARKTRONIC may not detect certain objects at close range. When parking or maneuvering the vehicle, pay particular attention to any objects which are above or below the sensors, e.g. flower pots or drawbars.

The vehicle or other objects could otherwise be damaged.

If indicator lamp 2 is not lit, Parking Assist PARKTRONIC is active. If the indicator lamp is lit and the symbol appears in the multifunction display, Parking Assist PARKTRONIC is not active.

Press button 1.
Parking Assist PARKTRONIC is automatically activated when the vehicle is started.

Adjusting the warning tones of Parking Assist PARKTRONIC
Multimedia system:

Vehicle ➤ Assistance ➤ Camera & Parking ➤ Set Warning Tones

Adjusting the volume of the warning tones

► Select Warning Tone Volume.
► Set a value.

Adjusting the pitch of the warning tones

► Select Warning Tone Pitch.
► Set a value.

Specifying the starting point for the warning tones

You can specify whether the Parking Assist PARKTRONIC warning tones should commence when the vehicle is further away from an obstacle.

► Select Warn Early.
► Activate ✔ or deactivate ☐ the function.

Activating/deactivating audio fadeout

You can specify whether the volume of a media source in the multimedia system is to be reduced when Parking Assist PARKTRONIC gives an audible warning.

► Select Audio Fadeout During Warning Tones.
► Activate ✔ or deactivate ☐ the function.

Reversing camera

Function of the rear view camera

When you engage reverse gear, the image from rear view camera 1 is shown in the multimedia system. Dynamic guide lines show the path the vehicle will take with the steering wheel in its current position. This helps you to orientate...
you yourself and to avoid obstacles when backing up.

The rear view camera is only an aid. It is not a substitute for your attention to the surroundings. The responsibility for safe maneuvering and parking remains with you. Make sure that there are no persons, animals or objects in the maneuvering area while maneuvering and parking in parking spaces.

You can select from the following views:

- Normal view
- Wide-angle view

The area behind the vehicle is displayed as a mirror image, as in the inside rearview mirror.

**Camera views in the multimedia system**

1. Normal view
2. Yellow lane marking the course the tires will take at the current steering wheel angle (dynamic)
3. Yellow guide line, vehicle width (driven surface) depending on the current steering wheel angle (dynamic)
4. Red guide line at a distance of approximately 12 in (0.3 m) from the rear area
5. Red warning display of Parking Assist PARKTRONIC: obstacles are very close (approximately 1.0 ft (0.3 m) or less)
6. Yellow warning display of Parking Assist PARKTRONIC: obstacles are at a distance of between approximately 2.0 ft (0.6 m) and 3.3 ft (1.0 m)

If the entire system fails, the inner segments of the warning display are shown in red. The indicator lamp on the Parking Assist PARKTRONIC button lights up and the symbol appears in the multifunction display. If the system fails at the rear, the display of the segments changes as follows:

- The rear segments are shown in red when backing up.
- The rear segments are hidden when driving forwards.

When Active Parking Assist is active, the lanes are displayed in green. If Parking Assist PARKTRONIC is deactivated, the warning display fades out.

<table>
<thead>
<tr>
<th>Number</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Normal view</td>
</tr>
<tr>
<td>2</td>
<td>Yellow lane marking the course the tires will take at the current steering wheel angle (dynamic)</td>
</tr>
<tr>
<td>3</td>
<td>Yellow guide line, vehicle width (driven surface) depending on the current steering wheel angle (dynamic)</td>
</tr>
<tr>
<td>4</td>
<td>Red guide line at a distance of approximately 12 in (0.3 m) from the rear area</td>
</tr>
<tr>
<td>5</td>
<td>Red warning display of Parking Assist PARKTRONIC: obstacles are very close (approximately 1.0 ft (0.3 m) or less)</td>
</tr>
<tr>
<td>6</td>
<td>Yellow warning display of Parking Assist PARKTRONIC: obstacles are at a distance of between approximately 2.0 ft (0.6 m) and 3.3 ft (1.0 m)</td>
</tr>
</tbody>
</table>
System failure

If there is no operational readiness, the following message appears in the multimedia system:

Wide-angle view

System limitations
The rear view camera will not function or will only partially function in the following situations:

- The trunk lid is open.
- There is heavy rain, snow or fog.
- The light conditions are poor, e.g. at night.
- The camera lens is obstructed, dirty or misted up. Observe the notes on cleaning the rear view camera (→ page 338).
- The camera or rear of your vehicle is damaged. In this case, have the camera and its position and setting checked at a qualified specialist workshop.

The field of vision and other functions of the rear view camera may be restricted due to additional accessories on the rear of the vehicle (e.g. license plate bracket or bicycle rack).

If the display operation is considerably impaired, e.g. due to pixel errors, have the display repaired or replaced. Observe the notes on cleaning the rear view camera (→ page 338).

360° camera

Function of the 360° Camera
The 360° Camera is a system that consists of four cameras. The cameras cover the immediate vehicle surroundings. The system assists you, e.g. when parking or at exits with reduced visibility.

The 360° Camera is only an aid. It is not a substitute for your attention to the surroundings. The responsibility for safe maneuvering and parking remains with you. Make sure that there are no persons, animals or objects in the maneuvering area while maneuvering and parking in parking spaces.

The system evaluates images from the following cameras:

- Rear view camera
- Front camera
- Two side cameras in the outside mirrors

**Views of the 360° Camera**

You can select from different views:

1. Wide-angle view, front
2. Top view with image from the front camera
3. Top view with images from the side cameras in the outside mirrors
4. Wide-angle view, rear
5. Top view with image from the rear view camera
6. Top view with trailer view (if trailer hitch is installed)

**Top view**

1. Lane indicating the route the vehicle will take with the steering wheel in its current position
2. Yellow warning display of Parking Assist PARKTRONIC: obstacles at a distance of approximately 3.3 ft (1.0 m) or less
3. Your vehicle from above

If the distance to the object lessens, the color of the warning display changes. From a distance of approximately 2.0 ft (0.6 m) the warning display is shown in orange. From a distance of approximately 1.0 ft (0.3 m) the warning display is shown in red.

When Parking Assist PARKTRONIC is operational and no object is detected, the segments of the warning display are shown in gray.

- If the entire system fails, the segments of the warning display are shown in red. The indicator lamp on the PARKTRONIC button lights up and the $\text{PARKTRONIC}$ symbol appears in the multifunction display.

  - If the system fails at the rear, the display of the segments changes as follows:
    - The rear segments are shown in red when backing up.
    - The rear segments are hidden when driving forwards.

If Parking Assist PARKTRONIC is deactivated, the warning display fades out.
Guide lines

1. Yellow lane marking the course the tires will take at the current steering wheel angle (dynamic)
2. Yellow guideline, vehicle width (driven surface) depending on the current steering wheel angle (dynamic)
3. Red guideline at a distance of approximately 12 in (0.3 m) from the rear area
4. Mark at a distance of approx. 3.3 ft (1.0 m)
5. When Active Parking Assist is active, the lanes are displayed in green.

The guide lines in the multimedia system display show the distances to your vehicle. The distances only apply to road level.

Side view of the mirror cameras
The sides of the vehicle can be seen in this view.

1. Guide line of external vehicle dimensions with outside mirrors folded out
2. Marker of the wheel contact points

System limitations
The 360° Camera will not function or will only partially function in the following situations:
- The doors are open.
- The trunk lid is open.
- There is heavy rain, snow or fog.
- The ambient light are poor, e.g. at night.
- The camera lens is obstructed, dirty or fogged up.
- Cameras, or vehicle components in which the cameras are installed, are damaged. In this event, have the cameras, their positions and their setting checked at a qualified specialist workshop.

Do not use the 360° Camera under such circumstances. You could otherwise injure others or collide with objects when parking the vehicle.

On vehicles with height-adjustable suspension or if the vehicle is carrying a heavy load, leaving the standard height can result in inaccuracies in the guide lines and in the display of the generated images, depending on technical conditions.

The field of vision and other functions of the camera system may be restricted due to additional attachments on the rear of the vehicle (e.g. license plate bracket, bicycle rack).
See the notes on cleaning the 360° Camera (→ page 338).

Selecting a view for the 360° Camera

Requirements

- The Auto. Rear View Cam. function is selected in the multimedia system.
- Engage reverse gear.
- In the multimedia system, select the desired view.

Opening the camera cover of the reversing camera

Multimedia system:

.Navigator ➤ Vehicle ➤ Assistance ➤ Camera & Parking

Select Open Camera Cover.

The camera cover closes automatically after some time or after an ignition cycle.

Assigning the camera as a favorite

You can call up the camera view directly in the multimedia system by assigning it as a favorite.

- Press the \[ \text{①} \] button on the touchpad or controller.
- The main functions are displayed.
- Navigate downwards twice.
- The Favorites menu appears.
- Select New Favorite.
- Select Vehicle.
- Select Camera.

Active Parking Assist

Function of Active Parking Assist

Active Parking Assist is an electronic parking assistance system which uses ultrasound and is automatically activated during forward travel. The system is operational at speeds of up to approximately 22 mph (35 km/h). When all the conditions are fulfilled, the \[ \text{②} \] symbol appears in the multifunction display in the instrument cluster and the system automatically searches for and measures parking spaces on both sides of the vehicle parallel and perpendicular to the direction of travel. If Active Parking Assist is activated, suitable parking spaces are shown in the display of the multimedia system. The \[ \text{③} \] symbol appears in the display of the multimedia system. The arrows show on which side of the road free parking spaces are located.

The parking space and, if necessary, the parking direction can be selected as desired. Active Parking Assist calculates a suitable vehicle path and assists you in parking and exiting the parking space.

Active Parking Assist provides assistance when changing gear, accelerating, braking and steering the vehicle.

Active Parking Assist is only an aid. It is not a substitute for your attention to the surroundings. The responsibility for safe maneuvering and parking remains with you. Make sure that no persons, animals or objects etc. are in the maneuvering range.

Active Parking Assist is canceled if, among other things, one of the following actions is carried out:

- You deactivate Parking Assist PARKTRONIC.
- You deactivate Active Parking Assist.
- You begin steering.
You apply the parking brake.
You engage transmission position P.
ESP® intervenes.
You open the trunk lid.

System limitations
Objects located above or below the detection range of Active Parking Assist are not detected when the parking space is being measured. These are also not taken into account when the parking maneuver is calculated, e.g. overhanging loads, overhangs or loading ramps of trucks or the boundaries of parking spaces. In some circumstances, Active Parking Assist may therefore guide you into the parking space prematurely.

WARNING Risk of accident due to objects located above or below the detection range of Active Parking Assist

If there are objects above or below the detection range, the following situations may arise:
• Active Parking Assist may steer too early.

Vehicles with automatic transmission: The vehicle may not stop in front of these objects.

This could cause a collision.

In these situations, do not use Active Parking Assist.

Snowfall or heavy rain may lead to a parking space being measured inaccurately. Parking spaces that are partially occupied by trailer drawbars might not be identified as such or be measured incorrectly. Only use Active Parking Assist on level, high-grip ground.

Do not use Active Parking Assist in the following situations:
• In extreme weather conditions such as ice, packed snow or in heavy rain.
• If you are transporting a load that protrudes beyond the vehicle.
• If the parking space is on a steep downhill or uphill gradient.
• If you have installed snow chains.

Active Parking Assist may also display parking spaces that are not suitable for parking, e.g.:
• Parking spaces where parking is prohibited.
• Parking spaces on unsuitable surfaces.

Active Parking Assist will not assist you with parking spaces at right angles to the direction of travel in the following situations:
• If two parking spaces are located immediately next to each other.
• If the parking space is directly next to a low obstacle such as a low curb.

Active Parking Assist will not assist you with parking spaces at right angles to the direction of travel in the following situations:
• If the parking space is on a curb.
• If the parking space is bordered by an obstacle, e.g. a tree, a post or a trailer.
Parking with Active Parking Assist

Press button 1. The Active Parking Assist view appears on the multimedia system display.

- If you have driven past a suitable parking space: bring the vehicle to a standstill. Area 2 displays detected parking spaces 4 and vehicle path 3.
- Vehicle path 3 shown on the multimedia system display may differ from the actual vehicle path.
- Select desired parking space 4.
- Where necessary, select the parking direction: forwards or reverse. Vehicle path 3 is shown, depending on the selected parking space and parking direction.

- Confirm the selected parking space.

**WARNING** Risk of accident due to vehicle swinging out while parking or pulling out of a parking space

While parking or exiting a parking space, the vehicle swings out and can drive onto areas of the oncoming lane. This could cause you to collide with objects or other road users.

- Pay attention to objects and other road users.
- Where necessary, stop the vehicle or cancel the parking procedure with Active Parking Assist.

- If, for example, the *Please Engage Reverse Gear* message appears in the multimedia system display: select the corresponding transmission position. The vehicle drives into the selected parking space.
On completion of the parking procedure, the **Parking Assist Finished, Take Control of Vehicle** display message appears. Further maneuvering may still be necessary.

- After completion of the parking procedure, safeguard the vehicle against rolling away. When required by legal requirements or local conditions: turn the wheels towards the curb.

1. You can stop the vehicle and change the transmission position during the parking procedure. The system then calculates a new vehicle path. The parking procedure can then be continued. If no new vehicle path is available, the transmission position will be changed again. If the vehicle has not yet reached the parking space, the parking procedure will be canceled, should a gear be changed.

### Exiting a parking space with Active Parking Assist

**Requirements:**
You can only exit a parking space with Active Parking Assist if you have previously parked the vehicle with Active Parking Assist.

Please note that you are responsible for the vehicle and surroundings during the entire parking procedure.

- **Start the vehicle.**

![Active Parking Assist view](image)

- **Press button 1.**
  The Active Parking Assist view appears on the multimedia system display.

- **If the vehicle has been parked at right angles to the direction of travel: in area 2, select direction of travel 3.**

  The vehicle path shown on the multimedia system display may differ from the actual vehicle path.

- **Confirm direction of exit 3 to drive out of the parking space.**
WARNING Risk of accident due to vehicle swinging out while parking or pulling out of a parking space

While parking or exiting a parking space, the vehicle swings out and can drive onto areas of the oncoming lane. This could cause you to collide with objects or other road users.

- Pay attention to objects and other road users.
- Where necessary, stop the vehicle or cancel the parking procedure with Active Parking Assist.

If, for example, the Please Engage Forward Gear message appears in the multimedia system display: select the corresponding transmission position. The vehicle moves out of the parking space.

Example: vehicles with 360° Camera

After the exiting procedure has been completed, the Parking Assist Finished, Take Control of Vehicle message appears in the display of the multimedia system. A warning tone and display in the multimedia system prompt you to take over control of the vehicle. You have to accelerate, brake, steer and change gear yourself again.

Function of Drive Away Assist

Drive Away Assist can reduce the severity of an impact when pulling away. If an obstacle is detected in the direction of travel, the vehicle’s speed is briefly reduced to approx. 1 mph (2 km/h). If a critical situation is detected, the LIM symbol appears on the camera image of the multimedia system.

WARNING Risk of accident caused by limited detection performance of Drive Away Assist

Drive Away Assist cannot always clearly identify objects and traffic situations. In such cases, Drive Away Assist might:

- Warn you without reason and limit the vehicle speed.
- Not warn you or not limit the vehicle speed.

- Always pay careful attention to the traffic situation; do not rely on Drive Away Assist alone.
- Be prepared to brake or swerve as necessary, provided the traffic situation permits and that it is safe to take evasive action.

Drive Away Assist is only an aid. It is not a substitute for your attention to the surroundings.
The responsibility for safe maneuvering and parking remains with you. Make sure that no persons, animals or objects etc. are in the maneuvering range.

A risk of a collision may arise in the following situations, for example:

- If the driver mixes up the accelerator and brake pedals.
- If the wrong gear is selected.

The Drive Away Assist function is active under the following conditions:

- If Parking Assist PARKTRONIC is activated.
- Every time the gear is changed to R or D when the vehicle is at a standstill.
- If the detected obstacle is less than approx. 3.3 ft (1.0 m) away.
- If the maneuvering assistance function is activated in the multimedia system.

**System limitations**
Drive Away Assist is not available on inclines.

**Function of Cross Traffic Alert**

Also read the instructions on Blind Spot Assist (→ page 202) (→ page 203) (→ page 202).

**Vehicles with Blind Spot Assist:** Drivers can also be warned of any crossing traffic when backing up out of a parking space. If a critical situation is detected, a symbol appears in the multimedia system display. If the driver does not respond to the warning, the vehicle’s brakes can be applied automatically. To do this, the function uses the radar sensors in the bumper. The area adjacent to the vehicle is continually monitored. If the radar sensors are obstructed by vehicles or other objects, detection is not possible.

The Cross Traffic Alert function is active under the following conditions:

- If Blind Spot Assist is activated.
- If the vehicle is backing up at walking pace.
- If the maneuvering assistance function is activated in the multimedia system.

**System limitations**

The Cross Traffic Alert function is not available on inclines.

**Deactivating/activating the maneuvering assistant**

Multimedia system:

Vehicle Assistance Camera & Parking Maneuvering Assist.

Switch the function on ✔ or off □.

**ATTENTION ASSIST**

**Function of ATTENTION ASSIST**

ATTENTION ASSIST assists you on long, monotonous journeys, e.g. on highways and trunk roads. If ATTENTION ASSIST detects indicators of fatigue or increasing lapses in concentration on the part of the driver, it suggests taking a break.

ATTENTION ASSIST is only an aid. It cannot always detect fatigue or lapses in concentration in time. The system is not a substitute for a well-rested and attentive driver. On long journeys, take regular breaks in good time that allow for adequate recuperation.
You can choose between two settings.

- **Standard**: normal system sensitivity.
- **Sensitive**: higher system sensitivity. The driver is warned earlier and the attention level detected by ATTENTION ASSIST is adapted accordingly.

If drowsiness or increasing lapses in concentration are detected, the **ATTENTION ASSIST: Take a Break!** warning appears in the Instrument Display. You can acknowledge the message and take a break where necessary. If you do not take a break and ATTENTION ASSIST continues to detect increasing lapses in concentration, you will be warned again after a minimum of 15 minutes.

You can have the following status information for ATTENTION ASSIST displayed in the assistance menu of the on-board computer:

- The length of the journey since the last break.
- The attention level determined by ATTENTION ASSIST.

If ATTENTION ASSIST is unable to calculate the attention level and cannot issue a warning, the **System Suspended** message appears.

If a warning is given in the Instrument Display, the multimedia system offers to search for a rest area. You can select a rest area and start navigation to this rest area. This function can be activated and deactivated in the multimedia system.

If ATTENTION ASSIST is deactivated, the **on** symbol appears in the assistance graphic in the Instrument Display when the engine is running. ATTENTION ASSIST is activated automatically when the engine is re-started. The last selected sensitivity level remains stored.

**System limitations**

ATTENTION ASSIST is active in the 37 mph (60 km/h) to 124 mph (200 km/h) speed range.

The functionality of ATTENTION ASSIST is restricted, and warnings may be delayed or not occur at all in the following situations:

- If you have been driving for less than 30 minutes.
- If the road condition is poor (uneven road surface or potholes).
- If there is a strong side wind.
- If you adopt a sporty driving style (high cornering speeds or high rates of acceleration).
- If the Steering Assist function of Active Distance Assist DISTRONIC is active.
• If the time has been set incorrectly.

• In active driving situations, if you change lanes and vary your speed frequently.

The ATTENTION ASSIST tiredness or alertness assessment is deleted and restarted when continuing the journey in the following situations:

• If you switch off the engine.

• If you unfasten your seat belt and open the driver's door (e.g. changing drivers or taking a break).

**Setting ATTENTION ASSIST**

Multimedia system:

Vehicle ➔ Assistance ➔ ATTENTION ASSIST

**Setting options**

- Select Standard, Sensitive or Off.

**Suggesting a rest area**

- Select Suggest Rest Area.

- Activate ✅ or deactivate the function □.

  If ATTENTION ASSIST detects fatigue or increasing lack of attention, it suggests a rest area in the vicinity.

  **Select a suggested rest area.**

  You are guided to the selected rest area.

**Traffic Sign Assist**

**Function of Traffic Sign Assist**

Traffic Sign Assist is only an aid. It cannot always reliably detect the maximum permissible speed and the applicable traffic signs. The driver is responsible for complying with the applicable traffic regulations.
Traffic Sign Assist detects traffic signs with multifunction camera 1 and assists you by displaying detected speed limits and overtaking restrictions in the instrument cluster. The camera also detects traffic signs with a restriction indicated by an additional sign (e.g. in wet conditions).

**Warning when the maximum permissible speed is exceeded**
The system can warn you if you unintentionally exceed the maximum permissible speed. To do this, you can specify in the multimedia system by how much the maximum permissible speed can be exceeded before a warning is issued. You can specify whether the warning is to be just a visual warning or an acoustic one as well. If the automatic speed acceptance for Active Distance Assist DISTRONIC is activated, the warnings are suppressed.

**Display in the Instrument Display**

<p>| | | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Permissible speed</td>
<td></td>
</tr>
<tr>
<td>2</td>
<td>Permissible speed when there is a restriction</td>
<td></td>
</tr>
<tr>
<td>3</td>
<td>Additional sign with restriction</td>
<td></td>
</tr>
</tbody>
</table>

Display of speed restriction signs has priority over other recognized traffic signs, e.g. overtaking restriction signs.

Since Traffic Sign Assist also uses the data stored in the navigation system, it can update the display in the following situations without detecting traffic signs:

- When the vehicle changes roads, e.g. for a freeway entry or exit lane.

- When a village or city boundary is passed which is stored in the digital map.

**System limitations**
The system may be impaired or may not function in the following situations:

- If you are driving in conditions of poor visibility, e.g. due to insufficient illumination of the road, highly variable shade conditions, or due to rain, snow, fog or heavy spray.
You are affected by glare, e.g. from oncoming traffic, the sun or reflections.

The windshield is dirty in the area of the multifunction camera, or the camera is fogged up, damaged or covered.

If the traffic signs are hard to detect, e.g. due to dirt or snow, or because they are covered, or due to insufficient lighting.

If the information on the navigation system’s digital map is incorrect or out of date.

The signs are ambiguous, e.g. traffic signs on construction sites or in adjacent lanes.

Setting Traffic Sign Assist
Multimedia system:
Vehicle ▶ Assistance ▶ Traffic Sign Assist

Activating /deactivating automatic adoption of speed limits
Requirements
Active Distance Assist DISTRONIC is activated.

- Select Limit Adoption.
- Activate ✓ or deactivate □ the function.

The speed limits detected by Traffic Sign Assist are automatically adopted by Active Distance Assist DISTRONIC.

Displaying detected traffic signs in the media display
- Select Display in COMAND.
- Activate ✓ or deactivate □ the function.

Adjusting the type of warning
- Select Visual & Audible, Visual or None.

Adjusting the warning threshold
This value determines the speed at which a warning is issued when exceeded.
- Select Warning Threshold.
- Set the desired speed.

Night View Assist
Function of Night View Assist
With the aid of camera 2, Night View Assist helps you to recognize the course of the road or obstacles in the dark. The multifunction display then shows a monochrome image of the surrounding area in front of the vehicle. Infrared

Night View Assist

With the aid of camera 2, Night View Assist helps you to recognize the course of the road or obstacles in the dark. The multifunction display then shows a monochrome image of the surrounding area in front of the vehicle. Infrared
camera helps detect pedestrians and animals.

Night View Assist is only an aid. The driver is responsible for the distance to the vehicle in front, for vehicle speed, for braking in good time and for staying in lane.

As infrared light is not visible to the human eye, Night View Assist can remain activated when there is oncoming traffic. The infrared headlamps switch on in the dark from speeds of approximately 5 mph (10 km/h). This means that, while stationary, you do not have the full visual range and cannot check whether Night View Assist is working.

System limitations
Night View Assist cannot display objects directly in front of or directly next to the vehicle. It may be the case that objects are highlighted as well as pedestrians or animals.

The system may be impaired or may not function in the following instances:
- Poor visibility, e.g. snow, rain, fog or heavy spray.
- The windscreen is dirty in the vicinity of the camera.
- The camera is fogged up, damaged or covered.
- The infrared camera in the radiator grill is damaged, dirty, fogged up or covered.
- On bends, on hilltops or in dips.
- At high ambient temperatures.

Function of pedestrian and animal detection of Night View Assist
Night View Assist can detect pedestrians using typical characteristics, e.g. the body contours and posture of a person standing upright. Large animals, e.g. deer, cows or horses, can also be detected. Small animals, e.g. dogs or cats, are not detected.

Pedestrian and animal detection is automatically switched on when the following requirements are fulfilled:
- Night View Assist is activated.
- The driving speed is at least 5 mph (10 km/h).
- It is dark.

If pedestrian detection is active, standby symbol appears. There is no separate symbol for animals. Detected pedestrians or animals are highlighted by a colored frame.
Activating or deactivating Night View Assist

**Requirements**
- The vehicle has been started or the ignition is switched on.
- The light switch is in the [AUTO] or [L] position.
- Reverse gear has not been engaged.

- Press button 1. The appropriate Night View Assist display appears in the multifunction display.
- The infrared headlamps are deactivated at speeds below 3 mph (5 km/h). The Night View image continues to be displayed until you switch it off by pressing button 1.

Switching automatic activation on/off

**Requirements:**
- Pedestrian detection is active (→ page 200).
- The carriageway is not lit.
- The speed is at least 37 mph (60 km/h).

If all the requirements are fulfilled, the night vision image is automatically shown in the multifunction display as soon as people or animals are detected.

Multimedia system:

[Vehicle] [佳] Assistance [Aut. Night View Assist]

- Activate [✓] or deactivate [ ] the function.

Spotlight function

The spotlight function is an additional function for Night View Assist. It runs in the background and flashes the headlamps at detected persons with four short impulses. This attracts the driver’s attention to approaching pedestrians.
Display in the assistance graphic

1 Spotlight function switched on but not operating
2 Spotlight function switched on and operating

The pedestrian symbol in the assistance graphic indicates the status of the spotlight function. If the pedestrian symbol is displayed dark 1, the function is switched on. If the symbol is displayed bright 2, the conditions for the Spotlight function are also fulfilled.

System limitations
The spotlight function does not flash at animals. The spotlight function is not active or is active only to a limited extent if:
- You are driving in urban traffic.
- The pedestrians are located in the area of an oncoming vehicle or a vehicle in front.

Activating/deactivating the spotlight function

Requirements:
- Pedestrian detection is active (→ page 200).
- The carriageway is not lit.
- The speed is at least 37 mph (60 km/h).
- Adaptive Highbeam Assist Plus is switched on.

If all the requirements are fulfilled, the headlamp flashes four short pulses at a pedestrian detected on or near to the road.

System limitations
The spotlight function does not flash at animals. The spotlight function is not active or is active only to a limited extent if:
- You are driving in urban traffic.
- The pedestrians are located in the area of an oncoming vehicle or a vehicle in front.

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- Pedestrian detection is active (→ page 200).
- The carriageway is not lit.
- The speed is at least 37 mph (60 km/h).
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- Pedestrian detection is active (→ page 200).
- The carriageway is not lit.
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- Pedestrian detection is active (→ page 200).
- The carriageway is not lit.
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- Pedestrian detection is active (→ page 200).
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- Pedestrian detection is active (→ page 200).
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Requirements:
- Pedestrian detection is active (→ page 200).
- The carriageway is not lit.
- The speed is at least 37 mph (60 km/h).
- Adaptive Highbeam Assist Plus is switched on.

If all the requirements are fulfilled, the headlamp flashes four short pulses at a pedestrian detected on or near to the road.

Multimedia system:

Switch the function on [✓] or off [ ].

Blind Spot Assist and Active Blind Spot Assist

Function of Blind Spot Assist and Active Blind Spot Assist

Blind Spot Assist uses two lateral, rear-facing radar sensors to monitor the area up to 130 ft (40 m) behind your vehicle and 10 ft (3 m) directly next to your vehicle.

If a vehicle is detected at speeds above approximately 8 mph (12 km/h) and this vehicle subsequently enters the monitoring range directly next to your vehicle, the warning lamp in the outside mirror lights up red.

If a vehicle is detected close to your vehicle in the lateral monitoring range and you switch on the turn signal indicator in the corresponding direction, a warning tone sounds once. The red warning lamp in the outside mirror flashes. If the
turn signal indicator remains on, all other detected vehicles are indicated only by the flashing of the red warning lamp.

If you overtake a vehicle quickly, no warning is given.

**WARNING** Risk of accident despite Blind Spot Assist

Blind Spot Assist does not react to vehicles approaching and overtaking you at a greatly different speed.

As a result, Blind Spot Assist cannot warn drivers in this situation.

Always pay careful attention to the traffic situation and maintain a safe distance at the side of the vehicle.

Blind Spot Assist and Active Blind Spot Assist are only aids. They may fail to detect some vehicles and are no substitute for attentive driving. Always ensure that there is sufficient distance to the side for other road users and obstacles.

### System limitations

The system may be limited in the following situations:

- the sensors are dirty or covered
- poor visibility, e.g. due to fog, heavy rain, snow or spray
- narrow vehicles, e.g. bicycles, are within the monitoring range

Warnings may be issued in error when driving close to crash barriers or similar solid lane borders. Warnings may be interrupted when driving alongside long vehicles, e.g. trucks, for a prolonged time.

Blind Spot Assist is not operational when reverse gear is engaged.

### Function of brake application (Active Blind Spot Assist)

If Active Blind Spot Assist detects a risk of a side impact in the monitoring range, a course-correcting brake application is carried out. This is designed to help you avoid a collision.

The course-correcting brake application is available in the speed range between approximately 20 mph (30 km/h) and 125 mph (200 km/h).

**WARNING** Risk of accident despite brake application of Active Blind Spot Assist

A course-correcting brake application cannot always prevent a collision.

- Always steer, brake or accelerate yourself, especially if Active Blind Spot Assist warns you or makes a course-correcting brake application.
- Always maintain a safe distance at the sides.

**WARNING** Risk of accident despite Active Blind Spot Assist

Active Blind Spot Assist does not react to the following:

- Overtaking vehicles closely on the side, placing them in the blind spot area.
Vehicles approaching and overtaking you at a very different speed. As a result, Active Blind Spot Assist may neither give warnings nor intervene in such situations. Always pay careful attention to the traffic situation and maintain a safe distance at the side of the vehicle.

Active Blind Spot Assist is only an aid. It may fail to detect some vehicles and is not a substitute for attentive driving. Always ensure that there is sufficient distance to the side for other road users and obstacles.

If a course-correcting brake application occurs, the red warning lamp flashes in the outside mirror and a warning tone sounds. In addition, a display indicating the danger of a side collision appears in the multifunction display.

In rare cases, the system may make an inappropriate brake application. This brake application may be interrupted at any time if you steer slightly in the opposite direction or accelerate.

### System limitations

Either a course-correcting brake application appropriate to the driving situation, or none at all, may occur in the following situations:

- Vehicles or obstacles, e.g. crash barriers, are located on both sides of your vehicle.
- A vehicle approaches too closely on the side.
- You have adopted a sporty driving style with high cornering speeds.
- You brake or accelerate significantly.
- A driving safety system intervenes, e.g. ESP® or Active Brake Assist.
- ESP® is deactivated.

- A loss of tire pressure or a defective tire is detected.

### Activating or deactivating Blind Spot Assist or Active Blind Spot Assist

Multimedia system:

- Vehicle
- Assistance
- Blind Spot Assist

Activate or deactivate the function.
Active Lane Keeping Assist

Function of Active Lane Keeping Assist

Active Lane Keeping Assist monitors the area in front of your vehicle by means of multifunction camera 1.

You are warned by vibration pulses in the steering wheel in the following circumstances:
- Active Lane Keeping Assist detects lane markings.
- A front wheel passes over the lane markings.

Whether a warning is issued and when this occurs also depends on the selected sensitivity setting (standard or adaptive).

If you fail to adapt your driving style, Active Lane Keeping Assist can neither reduce the risk of an accident nor override the laws of physics. It cannot take into account road, weather or traffic conditions. Active Lane Keeping Assist is only an aid. You are responsible for the distance to the vehicle in front, for vehicle speed, for braking in good time and for staying in your lane.

Vehicles with Lane Tracking package: if the lane markings are solid lines and you do not react to the warning, a lane-correcting brake application can bring the vehicle back into the original lane.

Vehicles with Driving Assistance package or Driving Assistance Plus package: if you do not react to the warning, a lane-correcting brake application can bring the vehicle back into the original lane. In the case of a broken lane marking being detected, a brake application will only be made if a vehicle has been detected in the adjacent lane. Oncoming vehicles, overtaking vehicles and vehicles in adjacent lanes can be detected.

The brake application is available in the speed range between 40 mph (60 km/h) and 120 mph (200 km/h).

Vehicles with Lane Tracking package:

If a lane-correcting brake application occurs, display 1 appears in the multifunction display.
System limitations

No lane-correcting brake application occurs in the following situations:

- You clearly and actively steer, brake or accelerate.
- You have switched on the turn signal indicator.
- A driving safety system intervenes, such as ESP®, Active Brake Assist or Active Blind Spot Assist.
- You have adopted a sporty driving style with high cornering speeds or high rates of acceleration.
- ESP® is deactivated.
- If a loss of tire pressure or a defective tire has been detected and displayed.

The system may be impaired or may not function in the following situations:

- If there is poor visibility, e.g. due to insufficient illumination of the road, highly variable shade conditions, or due to rain, snow, fog or heavy spray.
- There is glare, e.g. from oncoming traffic, the sun or reflections.
- If there is dirt on the windshield in the vicinity of the multifunction camera or the camera is misted up, damaged or obscured.
- No or several, unclear lane markings are present for one lane, e.g. near roadworks.
- The lane markings are worn, dark or covered.
- The distance to the vehicle in front is too small and the lane markings thus cannot be detected.
- The lane markings change quickly, e.g. lanes branch off, cross one another or merge.
- The roadway is very narrow and winding.

**Vehicles with Driving Assistance package or Driving Assistance Plus package:** Active Lane Keeping Assist uses radar sensors to monitor several areas around the vehicle. If the radar sensors in the rear bumper are dirty or covered with snow, the system may be impaired or may not function. If an obstacle in the lane in which you are driving has been detected, no lane-correcting brake application occurs.

### Activating Active Lane Keeping Assist

**WARNING** Risk of accident despite Active Lane Keeping Assist warning

A lane-correcting brake application cannot always bring the vehicle back into the original lane.

- Always steer, brake or accelerate yourself, especially if Active Lane Keeping Assist warns you or makes a lane-correcting brake application.

**WARNING** Risk of accident despite intervention of Active Lane Keeping Assist

Active Lane Keeping Assist does not detect traffic conditions or road users. In very rare cases, the system may make an inappropriate brake application, e.g. after intentionally driving over a solid lane marking.

The brake application can be interrupted at any time if you steer slightly in the opposite direction.
Always make sure that there is sufficient distance to the side for other traffic or obstacles.

**WARNING Risk of accident despite Lane Keeping Assist**

Lane Keeping Assist cannot always clearly detect lane markings. In such cases, Lane Keeping Assist can:
- give an unnecessary warning
- not give a warning

Always pay particular attention to the traffic situation and keep within the lane, especially if Active Lane Keeping Assist alerts you.

**Requirements**

The driving speed is at least 40 mph (60 km/h).

**Press button 2.**

If indicator lamp 1 lights up, Lane Keeping Assist is activated. When lane markings are detected, the lines in the assistance graphic are shown in white.

### Sensitivity of Active Lane Keeping Assist

With the standard or adaptive setting, you can influence when the warning vibration of Lane Keeping Assist takes place.

In both the standard and adaptive settings, no warning vibration occurs in the following situations:
- You have switched on the turn signal indicator.
- A driving safety system intervenes, such as ABS, BAS or ESP®.

In the adaptive setting, there will also be no warning vibration in the following situations:
- The vehicle is accelerated or braked considerably.
- You steer actively, e.g. swerve to avoid an obstacle or change lane quickly.
- You cut the corner on a sharp bend.

**Setting the sensitivity of Active Lane Keeping Assist**

Multimedia system:

1. Vehicle
2. Assistance
3. Act. Lane Keep. Assist
4. Select a setting.
**Instrument Display overview**

**WARNING** Risk of accident due to an instrument display malfunction

If the Instrument Display has failed or malfunctioned, you may not recognize function restrictions applying to safety relevant systems.

The operating safety of your vehicle may be impaired.

- Drive on carefully.
- Have the vehicle checked immediately at a qualified specialist workshop.

**Mercedes-AMG vehicles:** observe the notes in the Supplement. Otherwise, you may fail to recognize dangers.

If the operating safety of your vehicle is impaired, park the vehicle safely as soon as possible. Contact a qualified specialist workshop.

**Instrument display**

- Speedometer
- Multifunction display
- Tachometer
- Coolant temperature gage
- Fuel level and fuel filler flap location indicator

This display is an example. Instead of tachometer 3 other displays are also possible.

The segments in speedometer 1 indicate the system status for the following:

- Cruise control (→ page 159) (→ page 160)
- Active Distance Assist DISTRONIC (→ page 162)

**Vehicles with Traffic Sign Assist:** Detected instructions and traffic signs appear in the speedometer (→ page 197).

**NOTE** Engine damage due to excessively high engine speeds

The engine will be damaged if you drive with the engine in the overrevving range.

Do not drive with the engine in the overrevving range.

In tachometer 3 the overrevving range is shown in red. When the overrevving range is reached, the fuel supply is interrupted to protect the engine.

During normal operating conditions, coolant temperature display 4 may rise to 248 °F (120 °C).
**WARNING** Danger of burns when opening the hood

If you open the hood when the engine has overheated or during a fire in the engine compartment, you could come into contact with hot gases or other escaping operating fluids.

- Before opening the hood, allow the engine to cool down.
- In the event of a fire in the engine compartment, keep the hood closed and call the fire service.

**Overview of the buttons on the steering wheel**

1. Back button, on-board computer
2. Touch Control, on-board computer
3. Control panel for cruise control or Active Distance Assist DISTRONIC
4. Control panel for multimedia system: Displays favorites
   VOL: control knob, adjusts the volume or switches the sound off
5. Calls up the home screen
6. Touch Control
7. Back button

**Operating the on-board computer**

**WARNING** Risk of distraction from information systems and communications equipment

If you operate information and communications equipment integrated in the vehicle when driving, you will be distracted from the traffic situation. This could also cause you to lose control of the vehicle.

- Only operate this equipment when the traffic situation permits.
- If you cannot be sure of this, stop the vehicle whilst paying attention to road and traffic conditions and operate the equipment with the vehicle stationary.
You must observe the legal requirements for the country in which you are currently driving when operating the on-board computer.

The on-board computer displays appear on the multifunction display (→ page 211).

The on-board computer can be operated using Touch Control 2 and back button 1 on the left-hand side of the steering wheel.

The following menus are available:

- Service
- DriveAssist
- Trip
- Navigation
- Radio
- Media
- Phone
- Head-up Disp.
- Designs

The menus can be called up from the menu bar on the multifunction display.

- **To call up the menu bar:** press back button 1 on the left repeatedly or press and hold once.

*Vehicles without Active Distance Assist DISTRONIC:* press the button to call up the menu bar of the on-board computer.

*To scroll in the menu bar:* swipe to the left or right on left-hand Touch Control 2.

*To call up the menu or confirm the selection:* press the left-hand Touch Control 2.

*To scroll through displays or lists on the menu:* swipe upwards or downwards on left-hand Touch Control 2.

*To call up a submenu or confirm the selection:* press left-hand Touch Control 2.

*To exit a submenu:* press the back button on the left 1.
If you are browsing a submenu and you press and hold the back button on the left (1), the menu bar appears.

Overview of displays in the multifunction display

1. Outside temperature
2. Drive program
3. Transmission position
4. Time
5. Display panel

The position of the displays deviates from those displayed here.

Further displays in the multifunction display:
- Gearshift recommendation (→ page 139)
- Active Parking Assist activated
- Parking Assist PARKTRONIC deactivated
- Cruise control (→ page 159) (→ page 160)
- Active Distance Assist DISTRONIC (→ page 162)
- Active Steering Assist (→ page 167)
- HOLD function (→ page 173)
- Adaptive Highbeam Assist (→ page 111) (→ page 111)

Adjusting the instrument lighting

Turn brightness control (1) up or down. The lighting of the Instrument Display and in the control elements in the vehicle interior is adjusted.
Menus and submenus

Functions in the Service menu of the on-board computer

On-board computer:

- **Service**

  - To select the function: swipe upwards or downwards on the left-hand Touch Control.
  - Press the left-hand Touch Control.

Functions in the Service menu:

- Message memory (→ page 404)
- **Tires**:  
  - Checking the tire pressure with the tire pressure monitoring system (→ page 368)
  - Restarting the tire pressure monitoring system (→ page 369)
- ASSYST PLUS: calling up the service due date (→ page 327)

Calling up the Assistance graphic display

On-board computer:

![DriveAssist](image)

- When you have set the style to Progressive, you can view the assistance graphic menu contents in the left-hand portion of the instrument display.

The following displays are available from the Assistance graphic menu:

- Assistance graphic
- Attention level (→ page 195)

  - **To switch between the displays**: swipe upwards or downwards on the left-hand Touch Control.

Status displays in the Assistance graphic:

- ![off](image): ATTENTION ASSIST deactivated
- ![off](image): Active Brake Assist deactivated
- Light lane markings: Active Lane Keeping Assist activated
- Green lane markings: Active Lane Keeping Assist active
- Gray radar waves next to vehicle: Blind Spot Assist activated
- Green radar waves next to vehicle: Blind Spot Assist active
- Active Distance Assist DISTRONIC displays (→ page 162).

**Calling up displays in the Trip menu**

On-board computer:

- **Trip**
  - When you have the style set to **Progressive**, you can view information on the journey in the left-hand area of the Instrument Display.

**To select a display:** swipe upwards or downwards on the left-hand Touch Control.

Displays in the Trip menu:

- standard display
- range and current fuel consumption
  - A recuperation display is also available for certain engines. If there is only a small amount of fuel left in the fuel tank, the display shows a vehicle being refueled instead of the range.
- ECO display (→ page 135)
- trip computer **From Start** and **From Reset**
- digital speedometer

ℹ️ The digital speedometer only appears in the **Classic** and **Sport** styles.

Example: standard display

1. Trip distance
2. Total distance recorder

Example: trip computer

1. Total distance recorder
2. Driving time
3. Average speed
4. Average fuel consumption
Resetting values in the Trip menu of the on-board computer

On-board computer: Trip

The spelling may differ in the main menu displayed. Therefore, observe the menu overview for the Instrument Display (→ page 209).

You can reset the values of the following functions:
- Trip distance
- Trip computer "From start" and "From reset"
- ECO display

**To select the function to be reset:** swipe upwards or downwards on the left-hand Touch Control.
- Press the left-hand Touch Control.
- Select Yes.
- Press the left-hand Touch Control.

If you press and hold the left-hand Touch Control, the function will be reset immediately.

Calling up navigation instructions in the on-board computer

On-board computer: Navigation

![Navigation instructions example](image)

Example: no change of direction announced

1. Distance to the next destination
2. Estimated arrival time
3. Distance to the next change of direction
4. Current road

Example: change of direction announced

1. Road to which the change of direction leads
2. Distance to the change of direction
3. Change-of-direction symbol
4. Recommended lane and new lane during a change of direction (white)
5. Possible lane
6. Lane not recommended (dark gray)

Further possible displays in the Navigation menu:
- **Calculate New Route** or **Calculating Route...**:
  a new route is calculated.
- **Road Not Mapped**: the road is unknown, e.g. newly built roads.
- **No Route**: no route could be calculated to the selected destination.
- ![image](image.png): you have reached the destination or an intermediate destination.

**To exit the menu**: press the back button on the left.

In the Navigation menu, you can also start navigation to one of the previous destinations:
- Press the left-hand Touch Control.
- **To select the destination**: swipe upwards or downwards on the left-hand Touch Control.
- Press the left-hand Touch Control.
  Route guidance is started.
  If route guidance has already been activated, a request will appear asking whether you wish to end the current route guidance.
- Select Yes.
- Press the left-hand Touch Control.
  Route guidance is started.

**Selecting radio stations using the on-board computer**

On-board computer:

- ![image](image.png)

  - **1** Frequency range
  - **2** Station
  - **3** Name of track
  - **4** Name of artist

When you select a station in the presets, the preset appears next to the station name. When you select a saved station in the frequency range, an asterisk appears next to the station name.

**To select a radio station**: swipe upwards or downwards on the left-hand Touch Control.

**Selecting frequency range or station preset list**

- Press the left-hand Touch Control.
- **To select the frequency range/station preset list**: swipe upwards or downwards on the left-hand Touch Control.
- Press the left-hand Touch Control.
Playing back media using the on-board computer

On-board computer:

1. Media
2. Current track and track number
3. Name of artist
4. Name of album

To change tracks in the active media source: swipe upwards or downwards on the left-hand Touch Control.

Changing the media source

- Press the left-hand Touch Control.
- **To select a media source:** swipe upwards or downwards on the left-hand Touch Control.
- Press the left-hand Touch Control.

Dialing telephone numbers using the on-board computer

 Requirement:
- The mobile phone is connected to the multi-media system.

On-board computer:

1. Phone

**WARNING** Risk of distraction from information systems and communications equipment

If you operate information and communication equipment integrated in the vehicle when driving, you will be distracted from the traffic situation. This could also cause you to lose control of the vehicle.

- Only operate this equipment when the traffic situation permits.
- If you cannot be sure of this, stop the vehicle whilst paying attention to road and traffic conditions and operate the equipment with the vehicle stationary.

When telephoning, you must observe the legal requirements for the country in which you are currently driving. The most recent telephone connections (dialed, received and missed calls) are displayed in the Phone menu.

- **To select the telephone number:** swipe upwards or downwards on the left-hand Touch Control.
- **If there is only one telephone number saved to an entry:** the telephone number is selected.
- **If there are multiple telephone numbers saved to an entry:** swipe upwards or down-
wards on the left-hand Touch Control to select the desired telephone number.

Press the left-hand Touch Control. The telephone number is dialed.

The following displays may appear instead of the telephone numbers dialed:

- **Please Wait...**: the application is starting. When a Bluetooth® connection to the mobile phone is not established, the menu for authorizing and connecting a mobile phone is displayed on the multimedia system (→ page 282).

- **Importing Contacts...**: the contacts from the mobile phone or from a storage medium are being imported.

**Accepting/rejecting a call**

When you receive a call, the **Incoming Call** - message appears on the Head-up Display.

- Swipe upwards or downwards on the left-hand Touch Control and select [ ] (Accept) or [ ] (Reject).
- Press the left-hand Touch Control.

The call may be accepted/rejected using the [ ] or [ ] buttons on the steering wheel.

**Adjusting the Head-up Display settings in the on-board computer**

On-board computer:

- **Head-up Disp.**

The following characteristics of the Head-up Display can be adjusted:

- **Position**
- **Brightness**
- **Display Content**

**To select characteristics**: swipe upwards or downwards on the left-hand Touch Control.

**To adjust the value**: swipe upwards or downwards on the left-hand Touch Control.

Press the left-hand Touch Control.
Setting the design

On-board computer

This function is only available for vehicles with a Widescreen Cockpit.
The following designs can be selected:

- Sport
- Classic
- Progressive

To select a design: swipe upwards or downwards on the left-hand Touch Control.

Press the left-hand Touch Control.
The Instrument Display is shown in the selected design.

Head-up Display

Function of the Head-up Display

Mercedes-AMG vehicles: observe the notes in the Supplement. Otherwise, you may not recognize dangers.

The Head-up Display projects information from the navigation system, the driver assistance system and some warning messages above the cockpit into the driver's field of vision.

Display elements

1. Navigation messages
2. Current speed
3. Detected instructions and traffic signs
4. Set speed in the driver assistance system (e.g. cruise control)

When you receive a call, the Incoming Call message appears in the Head-up Display.

System limitations

The visibility is influenced by the following conditions:

- Seat position
- The positioning of the display image
- Light conditions
- Wet roads
- Objects on the display cover
- Polarization in sunglasses

In extreme sunlight, sections of the display may be faded. This can be corrected by switching the Head-up Display off and on again.
Switching the Head-up Display on/off

Press button 1.
**Notes on operating safety**

⚠️ **WARNING** Risk of distraction from information systems and communications equipment

If you operate information and communications equipment integrated in the vehicle when driving, you will be distracted from the traffic situation. This could also cause you to lose control of the vehicle.

- Only operate this equipment when the traffic situation permits.
- If you cannot be sure of this, stop the vehicle whilst paying attention to road and traffic conditions and operate the equipment with the vehicle stationary.

⚠️ **WARNING** Risk of distraction from operating mobile communication equipment while the vehicle is in motion

If you operate communication equipment integrated in the vehicle when driving, you will be distracted from the traffic situation.

This could also cause you to lose control of the vehicle. Only operate this equipment when the vehicle is stationary.

For your own safety, always observe the following points when operating mobile communications equipment and especially your voice control system:

- Observe the legal requirements for the country in which you are driving.
- While driving, only operate mobile communications equipment and your voice control system when the traffic conditions permit it. You may otherwise be distracted from the traffic conditions and cause an accident, injuring yourself and others.
- Do not use the voice control system in an emergency as your voice can change and your telephone call, e.g. an emergency call, can thereby be unnecessarily delayed.
- Familiarize yourself with the voice control system functions before starting the journey.

**Operation**

**Multifunction steering wheel operation overview**

The Voice Control System is operational approximately thirty seconds after the ignition is switched on.
Press the rocker switch up: \( \text{\text{\text{\&}}} \) starts the Voice Control System
Press the control knob: \( \text{\text{\text{\&}}} \) switches the sound off or on (ends the Voice Control System)
Turn the rotary control up/down: increases/decreases the volume

Press the rocker switch up: \( \text{\text{\text{\&}}} \) makes/accepts a call
Press the rocker switch down: \( \text{\text{\text{\&}}} \) rejects/ends a call (ends the Voice Control System)

**Conducting a dialog**

- **To start or continue a dialog:** on the multifunction steering wheel, press the rocker switch up.
  You can say a voice command after an acoustic signal.
- **To correct an entry:** say the Correction voice command.
- **To select an entry from the selection list:** say the line number or the contents.
- **To browse the selection list:** say the Next or Back voice command.
- **To interrupt the dialog:** say the Pause voice command.
- **To cancel the dialog:** say the Cancel voice command.

**Operable functions**

You can use the Voice Control System to operate the following equipment depending on the features:

- Telephone
- Text messages
- Navigation
- Address book
- Radio
- Audio (memory card, Media Interface, USB and Bluetooth® audio)
- Vehicle

**Overview of types of voice commands**

A distinction is made between the following voice commands:

- **Global voice commands** can be said at any time and regardless of the current application, e.g. the voice commands Navigate to, Call or Text message to.
Application-specific voice commands are only available for the active application.

1 Global voice commands
2 Application-specific voice commands

On the display next to the active application, examples of global voice commands and the corresponding application-specific voice commands are displayed on an autocue. This makes entry easier and supports interactive operation. The list can be scrolled or it can be operated by speech or the controller/touchpad.

Number entry functions
- The numbers allowed are zero to nine.
- Telephone numbers can be entered as single digits.

Information on the language setting
You can change the language of the Voice Control System via the system language settings. If the set system language is not supported by the Voice Control System, English will be selected. The Voice Control System is available in English, French, Portuguese and Spanish.

Using the Voice Control System effectively

Features of audible help functions
You receive information and help for:
- Optimal operation: say the Help voice control system voice command.
- Current application: on the multifunction steering wheel, press the rocker switch up and say the Help voice command.
- Continued dialog: say the Help voice command during a voice dialog.
- A specific system: say the voice commands for the desired system, e.g. Help telephone.

Notes on how to improve speech quality
If the Voice Control System does not understand you:
- only operate the Voice Control System from the driver’s seat.
- say the voice commands coherently and clearly, but do not exaggerate the words.
- avoid loud noises that cause interference while making a voice command entry, e.g. the blower.
- say the voice tag with the same intonation when creating voice tags.

A voice tag in the address book is not recognized:
- only create sensible address book entries in the system/mobile phone, e.g. enter surname and first name in the correct field.
do not use any abbreviations, unnecessary spaces or special characters.

If a station list entry is not recognized:
- say the Read out station list voice command.

Switch voice commands

<table>
<thead>
<tr>
<th>Voice command</th>
<th>Function</th>
</tr>
</thead>
<tbody>
<tr>
<td>Navigation</td>
<td>To switch to navigation mode</td>
</tr>
<tr>
<td>Map</td>
<td>To switch to map display</td>
</tr>
<tr>
<td>Address book</td>
<td>To switch to address book</td>
</tr>
<tr>
<td>Telephone</td>
<td>To switch to telephone mode</td>
</tr>
<tr>
<td>Text message</td>
<td>To switch to text messages</td>
</tr>
<tr>
<td>Radio</td>
<td>To switch to radio mode</td>
</tr>
<tr>
<td>Media</td>
<td>To switch to media mode</td>
</tr>
<tr>
<td>USB</td>
<td>To switch to USB</td>
</tr>
<tr>
<td>Memory card</td>
<td>To switch to memory card</td>
</tr>
</tbody>
</table>

Switch voice commands can be used to open certain applications. The voice command selection can be used regardless of the application that is currently active.
### Voice command Function

<table>
<thead>
<tr>
<th>Voice command</th>
<th>Function</th>
</tr>
</thead>
<tbody>
<tr>
<td>Internet application &lt;Name&gt;</td>
<td>To start a Mercedes-Benz online application. The application must be called up by touch once prior to use.</td>
</tr>
<tr>
<td>Mercedes-Benz Apps</td>
<td>To switch to Mercedes-Benz Apps</td>
</tr>
<tr>
<td>Connect</td>
<td>To switch to Internet mode</td>
</tr>
<tr>
<td>Vehicle menu</td>
<td>To switch to vehicle settings</td>
</tr>
<tr>
<td>System settings menu</td>
<td>To switch to system settings</td>
</tr>
</tbody>
</table>

**Overview of navigation voice commands**

Using navigation voice commands, you can enter POIs or conventional addresses as well as directly change important navigation settings.

### Navigation voice commands

<table>
<thead>
<tr>
<th>Voice command</th>
<th>Function</th>
</tr>
</thead>
<tbody>
<tr>
<td>Navigate to &lt;Address/POI/Contact&gt;</td>
<td>Universal search for all types of destinations. A search is also conducted in the address book contacts, the navigation database and on the Internet (POIs). The order of the details, e.g. city, street or house number, can be changed.</td>
</tr>
<tr>
<td>Address in &lt;Country&gt;</td>
<td>Destination entry in a desired country, e.g. address in France</td>
</tr>
<tr>
<td>Voice command</td>
<td>Function</td>
</tr>
<tr>
<td>-----------------------------</td>
<td>------------------------------------------------------------------------------------------------------------------------------------------</td>
</tr>
<tr>
<td>Home</td>
<td>Starts navigation to home address</td>
</tr>
<tr>
<td>Work</td>
<td>Starts navigation to your workspace</td>
</tr>
<tr>
<td>POI &lt;POI&gt;</td>
<td>Destination entry for a POI, e.g. the POI Brandenburg Gate. A search is also performed in the navigation database and on the Internet.</td>
</tr>
<tr>
<td>POI online search &lt;POI&gt;</td>
<td>Conducts a POI search on the Internet only</td>
</tr>
<tr>
<td>Navigate to contact &lt;Name&gt;</td>
<td>Destination entry to a contact in the address book</td>
</tr>
<tr>
<td>Enter country</td>
<td>Enters a country/city/district/street/intersection/house number/ZIP code</td>
</tr>
<tr>
<td>Enter city</td>
<td></td>
</tr>
<tr>
<td>Enter district</td>
<td></td>
</tr>
<tr>
<td>Enter street</td>
<td></td>
</tr>
<tr>
<td>Enter intersection</td>
<td></td>
</tr>
<tr>
<td>Enter house number</td>
<td></td>
</tr>
<tr>
<td>Search by ZIP code</td>
<td></td>
</tr>
<tr>
<td>Voice command</td>
<td>Function</td>
</tr>
<tr>
<td>---------------------------------------</td>
<td>--------------------------------------------------------------------------</td>
</tr>
<tr>
<td>Nearest restaurant</td>
<td>Searches for nearby restaurants, parking options, rest areas with restrooms and gas stations</td>
</tr>
<tr>
<td>Nearest parking lot</td>
<td></td>
</tr>
<tr>
<td>Nearest rest area with restrooms</td>
<td></td>
</tr>
<tr>
<td>Nearest gas station</td>
<td></td>
</tr>
<tr>
<td>Restaurant along the route</td>
<td>Searches for restaurants, parking options, rest areas with restrooms and gas stations along the route</td>
</tr>
<tr>
<td>Parking along the route</td>
<td></td>
</tr>
<tr>
<td>Rest area with restrooms along the route</td>
<td></td>
</tr>
<tr>
<td>Gas stations along the route</td>
<td></td>
</tr>
<tr>
<td>Restaurant at destination</td>
<td>Searches for restaurants, parking options, rest areas with restrooms and gas stations at the destination</td>
</tr>
<tr>
<td>Parking at destination</td>
<td></td>
</tr>
<tr>
<td>Rest area with restrooms at destination</td>
<td></td>
</tr>
<tr>
<td>Gas station at destination</td>
<td></td>
</tr>
<tr>
<td>Last destinations</td>
<td>Selects a destination from the list of last entered destinations</td>
</tr>
<tr>
<td>Alternative routes</td>
<td>Switches route guidance to another route</td>
</tr>
<tr>
<td>Start route guidance</td>
<td>Starts route guidance after entering a valid destination</td>
</tr>
<tr>
<td>Cancel route guidance</td>
<td>Cancels route guidance</td>
</tr>
</tbody>
</table>
### Voice command functions

<table>
<thead>
<tr>
<th>Voice command</th>
<th>Function</th>
</tr>
</thead>
<tbody>
<tr>
<td>Guidance instructions on</td>
<td>Switches the route guidance voice output on/off</td>
</tr>
<tr>
<td>Guidance instructions off</td>
<td></td>
</tr>
<tr>
<td>Show traffic map</td>
<td>Switches the traffic map on/off</td>
</tr>
<tr>
<td>Hide traffic map</td>
<td></td>
</tr>
<tr>
<td>Switch on POI symbols</td>
<td>Switches the POI symbols display on the map on/off</td>
</tr>
<tr>
<td>Switch off POI symbols</td>
<td></td>
</tr>
</tbody>
</table>

### Overview of telephone voice commands

You can use the telephone voice commands to make phone calls or search through the address book.

### Telephone voice commands

<table>
<thead>
<tr>
<th>Voice command</th>
<th>Function</th>
</tr>
</thead>
<tbody>
<tr>
<td>Call &lt;Name&gt;</td>
<td>Makes a phone call. All address book names are available.</td>
</tr>
<tr>
<td>Search for contact &lt;Name&gt;</td>
<td>Searches for and displays a contact. All address book names are available.</td>
</tr>
<tr>
<td>Outgoing calls</td>
<td>Displays the last call</td>
</tr>
<tr>
<td>Redial</td>
<td>Selects the last phone number dialed</td>
</tr>
</tbody>
</table>
Overview of radio voice commands

Radio voice commands can also be used when the radio application is running in the background.

<table>
<thead>
<tr>
<th>Voice command</th>
<th>Function</th>
</tr>
</thead>
<tbody>
<tr>
<td>Station &lt;Name&gt;</td>
<td>To call up receivable or saved stations</td>
</tr>
<tr>
<td>&lt;Frequency&gt;</td>
<td>To enter a frequency directly</td>
</tr>
<tr>
<td>Next station</td>
<td>To switch to the next available station</td>
</tr>
<tr>
<td>Previous station</td>
<td>To switch to the previous station</td>
</tr>
<tr>
<td>Save station</td>
<td>To save a station in the station list</td>
</tr>
<tr>
<td>Show station list</td>
<td>To display the names of all receivable stations</td>
</tr>
<tr>
<td>Read out station list</td>
<td>To listen to the names of all receivable stations</td>
</tr>
<tr>
<td>Traffic information on</td>
<td>To switch the traffic information service on/off</td>
</tr>
<tr>
<td>Traffic information off</td>
<td></td>
</tr>
<tr>
<td>Radio info on</td>
<td>To switch the current station information on/off</td>
</tr>
<tr>
<td>Radio info off</td>
<td></td>
</tr>
</tbody>
</table>
Media player voice commands can also be used when the media player running in the background.

<table>
<thead>
<tr>
<th>Voice command</th>
<th>Function</th>
</tr>
</thead>
<tbody>
<tr>
<td>Play &lt;Tracks&gt;</td>
<td>The names of all available tracks, albums, artists, composers, genres or playlists are accepted during the search.</td>
</tr>
<tr>
<td>Play &lt;Albums&gt;</td>
<td></td>
</tr>
<tr>
<td>Play &lt;Artists&gt;</td>
<td></td>
</tr>
<tr>
<td>Play &lt;Composers&gt;</td>
<td></td>
</tr>
<tr>
<td>Play &lt;Genres&gt;</td>
<td></td>
</tr>
<tr>
<td>Play &lt;Playlists&gt;</td>
<td></td>
</tr>
<tr>
<td>Media search &lt;Track&gt;</td>
<td></td>
</tr>
<tr>
<td>Media search &lt;Albums&gt;</td>
<td></td>
</tr>
<tr>
<td>Media search &lt;Artists&gt;</td>
<td></td>
</tr>
<tr>
<td>Media search &lt;Composers&gt;</td>
<td></td>
</tr>
<tr>
<td>Media search &lt;Genres&gt;</td>
<td></td>
</tr>
<tr>
<td>Media search &lt;Playlists&gt;</td>
<td></td>
</tr>
<tr>
<td>Voice command</td>
<td>Function</td>
</tr>
<tr>
<td>-------------------------</td>
<td>---------------------------------------------------------------</td>
</tr>
<tr>
<td>Show all albums</td>
<td>Available albums, artists, composers, genres, tracks or playlists are searched for.</td>
</tr>
<tr>
<td>Show all artists</td>
<td></td>
</tr>
<tr>
<td>Show all composers</td>
<td></td>
</tr>
<tr>
<td>Show all genres</td>
<td></td>
</tr>
<tr>
<td>Show all tracks</td>
<td></td>
</tr>
<tr>
<td>Show all playlists</td>
<td></td>
</tr>
<tr>
<td>Next track</td>
<td>To select the next track</td>
</tr>
<tr>
<td>Previous track</td>
<td>To select the previous track</td>
</tr>
<tr>
<td>Random track list on</td>
<td>To switch the random track list on/off</td>
</tr>
<tr>
<td>Random track list off</td>
<td></td>
</tr>
</tbody>
</table>

**Overview of message voice commands**

Text messages can be created, edited and listened to using the message voice commands.
### Message voice commands

<table>
<thead>
<tr>
<th>Voice command</th>
<th>Function</th>
</tr>
</thead>
<tbody>
<tr>
<td>Text message to &lt;Name&gt;</td>
<td>To create a message. All address book names are available.</td>
</tr>
<tr>
<td>Reply</td>
<td>To reply to a message</td>
</tr>
<tr>
<td>Forward text message</td>
<td>To forward a message</td>
</tr>
</tbody>
</table>

### Overview of vehicle voice commands

You can use the vehicle voice commands to directly call up the corresponding menus for the vehicle settings.

### Vehicle voice commands

<table>
<thead>
<tr>
<th>Voice command</th>
<th>Function</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ambient light menu</td>
<td>To display ambient light settings</td>
</tr>
<tr>
<td>Ambient light blue</td>
<td>To switch ambient light to blue</td>
</tr>
<tr>
<td>Display and styles menu</td>
<td>To show display settings</td>
</tr>
<tr>
<td>Assistance menu</td>
<td>To display assistance settings</td>
</tr>
<tr>
<td>Scent menu</td>
<td>To display fragrance settings</td>
</tr>
<tr>
<td>Voice command</td>
<td>Function</td>
</tr>
<tr>
<td>---------------------------------------</td>
<td>--------------------------------------------------------------------------</td>
</tr>
<tr>
<td>Energy flow</td>
<td>To display energy flow settings</td>
</tr>
<tr>
<td>Ionization menu</td>
<td>To display ionization settings</td>
</tr>
<tr>
<td>Climate control menu</td>
<td>To display climate control settings</td>
</tr>
<tr>
<td>Automatic climate control driver on</td>
<td>To switch on the automatic climate control settings on the driver's side</td>
</tr>
<tr>
<td>Light menu</td>
<td>To display light settings</td>
</tr>
<tr>
<td>Massage menu</td>
<td>To display massage settings</td>
</tr>
<tr>
<td>Massage driver's seat on</td>
<td>To switch on the massage function for the driver's seat</td>
</tr>
<tr>
<td>Massage driver's seat off</td>
<td>To switch off the massage function for the driver's seat</td>
</tr>
<tr>
<td>Outside temperature</td>
<td>To display the outside temperature</td>
</tr>
<tr>
<td>Engine data</td>
<td>To display engine data</td>
</tr>
<tr>
<td>Seats menu</td>
<td>To display seat adjustment settings</td>
</tr>
<tr>
<td>Seat heating front passenger level 2</td>
<td>To set the seat heating for the front passenger seat to level 2</td>
</tr>
<tr>
<td>Consumption menu</td>
<td>To display consumption</td>
</tr>
<tr>
<td>Vehicle data</td>
<td>To display vehicle data</td>
</tr>
</tbody>
</table>
Overview and operation

Overview of the multimedia system

**WARNING** Risk of distraction from information systems and communications equipment

If you operate information and communication equipment integrated in the vehicle when driving, you will be distracted from the traffic situation. This could also cause you to lose control of the vehicle.

- Only operate this equipment when the traffic situation permits.
- If you cannot be sure of this, stop the vehicle whilst paying attention to road and traffic conditions and operate the equipment with the vehicle stationary.

---

**Notes on the multimedia system display**

1. **NOTE** Scratching of the display
   - The display has a highly sensitive, high-gloss surface. There is a risk of it becoming scratched.
   - Avoid touching the display.
   - Observe the notes on cleaning.

2. **Automatic temperature-controlled switch-off feature:** if the temperature is too high, the brightness is initially reduced automatically. The media display may then switch off completely for a while.

3. If you are wearing polarized sunglasses, it may be difficult to read the display.
### Touch Control

#### Operating Touch Control

- **To call up main functions:** press button 1.
- **To call up favorites:** press button 1.
- **Swipe down on Touch Control 2.**
- **To open a list:** press Touch Control 2.
- **To close a list:** press button 3.
- Or
- **Swipe right on Touch Control 2.**
- **To select a menu item:** swipe up, down, left or right on Touch Control 2.
- **Press Touch Control 2.**
- **To move the digital map:** swipe in any direction.

#### Setting the sensitivity for Touch Control

Multimedia system:

- System ➤ Input ➤ Touch Control Sensitivity
- Select Fast, Medium or Slow.
Operating the controller

1. **button**
   - Press briefly: returns to the previous display
   - Press and hold: calls up main functions

2. **Controller**
   - Calls up the main functions
   - Calls up favorites: when the main functions are displayed, slide controller 2 down.

   **Controller 2 operating options:**
   - Turn (counter-clockwise or clockwise.
   - Slide left or right.
   - Slide up or down.
   - Slide diagonally.
   - Press briefly or press and hold.

3. **button**
   - Calls up main functions
   - Calls up favorites: when the main functions are displayed, slide controller 2 down.

   **Touchpad**

   **Activating/deactivating the touchpad**
   Multimedia system:
   - System ➤ Input
   - Activate ✓ or deactivate the Touchpad.

   **Operating the touchpad**

   **Requirements**
   - The touchpad is switched on (→ page 235).
Calls up the control menu of the last active audio source

You can navigate in menus and lists via the touch-sensitive surface of touchpad 2 by using a single-finger swipe.

- To open or close lists: swipe left or right.
- To select the menu item: swipe up, down, left or right.
- Press touchpad 2.
- To move the digital map: swipe in any direction.

Use the following functions with a two-finger swipe:

- To call up main functions and favorites: swipe down with two fingers.
- To zoom in and out of the map: move two fingers together or apart.
- To call up the control menu of the last active audio source: swipe up with two fingers.

Setting the sensitivity for the touchpad
Multimedia system:

- Select Touchpad Sensitivity.
- Select Fast, Medium or Slow.

To set the pressure sensitivity: switch Touchpad Tap on ☑ or off ☐.
If the function is switched on ☑, a tap on the touchpad is enough to select a menu item.

Handwriting recognition: switching the read-aloud function on/off
Multimedia system:

- Switch Read Out Handwriting Recognition on ☑ or off ☐.

Activating/deactivating haptic feedback for operation on the touchpad
Multimedia system:

- Switch Haptic Operating Feedback on or off.
When the function is activated, a tactile feedback in the form of a vibration is effected when the touchpad is operated.

Selecting a station and track using the touchpad

Press the  button on the touchpad.

- Swipe upwards using two fingers on the touchpad.
The control menu appears for the audio source that was last selected.
- Use one finger to swipe up or down.
Radio: the previous or the next station is set.
Media source: the previous or the next music track is selected.

Selecting a station and track using the touchpad

Press the  button on the touchpad.

- Swipe upwards using two fingers on the touchpad.
The control menu appears for the audio source that was last selected.
- Use one finger to swipe up or down.
Radio: the previous or the next station is set.
Media source: the previous or the next music track is selected.
To hide the control menu: swipe down on the touchpad using two fingers.

Main functions

Calling up the main functions

1 NAVI button
   To call up navigation
2 RADIO button
   To call up the radio
3 MEDIA button
   To call up media
4 TEL button
   To call up the telephone
5 button
   To set vehicle functions

Alternatively: press the button on the controller, the touchpad or Touch Control. The main functions are displayed.

Select a main function.

Favorites

Overview of favorites
Favorites offer you quick access to frequently used applications. It is possible to create 20 favorites in total.

The following functions are available:
- add pre-defined favorites from the following categories (→ page 237):
  - Navigation
  - Entertainment
  - Phone
  - Connect
  - Vehicle
- System Settings
  - add your own favorites (→ page 237).
  - rename a favorite (→ page 238).
  - move a favorite (→ page 238).
  - delete a favorite (→ page 238).
  - reset all favorites (→ page 238).

Calling up favorites

Press the button. The main functions are displayed.

Navigating downwards once.
Navigating means:
- Swiping on Touch Control or the touchpad
- Sliding the controller

Leaving the favorites menu

Press the button.

Adding a favorite

Adding a pre-defined favorite

Press the button. The main functions are displayed.
Navigatedownwardstwice. TheFavoritesmenuappears.
Select New Favorite. Thecategoriesaredisplayed.
Select a category. Thefavoritesaredisplayed.
Select a favorite.
Store the favorite at the desired position. If a favorite has already been added at this position, it will be overwritten.

**Example: adding your own favorite**

- Select Vehicle.
- Select Full Screen: Consumption.
- Press and hold the button until the favorites are displayed.
- Store the favorite at the desired position.

**Renaming a favorite**

- Press the button. The main functions are displayed.
- Navigate downwards once.
- Select a favorite.

**Moving a favorite**

- Press the button. The main functions are displayed.
- Navigate downwards once.
- Select a favorite.
- Navigate downwards once. The Favorites menu appears.
- Select Rename.
- Enter the characters.
- **To confirm the entry:** select OK.
- Move the favorite to the desired position. If a favorite has already been added at this position, it will be overwritten.

**Deleting a favorite**

- Press the button. The main functions are displayed.
- Navigate downwards once.
- Select a favorite.

- Navigate downwards once. The Favorites menu appears.
- To delete: select Delete.
- Select Yes.
- To restore all favorites: select Reset All. A prompt appears.
- Select Yes. The favorites are reset to the factory settings.
Switching the sound on or off

On the multifunction steering wheel

To mute: press volume control 1.
The symbol appears in the status line of the display.
You will also hear traffic announcements and navigation announcements even when the sound is muted.

To switch on: change the media source or turn volume control 1.

Adjusting the volume

On the multifunction steering wheel
On the multimedia system

Turn volume control 1. The volume of the current radio or media source is set. The volume of other audio sources can be adjusted separately.

Adjust this in the following situations:
- during a traffic announcement
- during a navigation announcement

The volume of the navigation announcement changes in accordance with the volume of the current media source.
- during a telephone call
- when entering or exiting a parking space while using Active Parking Assist or
- Select System.
- Select Audio.
- Select a volume setting.
- Set the volume.

**Entering characters**

**Using the character input function**

**WARNING** Risk of distraction from information systems and communications equipment

If you operate information and communication equipment integrated in the vehicle when driving, you will be distracted from the traffic situation. This could also cause you to lose control of the vehicle.

- Only operate this equipment when the traffic situation permits.
- If you cannot be sure of this, stop the vehicle whilst paying attention to road and traffic conditions and operate the equipment with the vehicle stationary.

You must observe the legal requirements for the country in which you are currently driving when operating the multimedia system.

Use the character input function in the following situations, for example:
- To rename a favorite
- To enter a POI or address
- To make a phone call

The following functions are available:
- Selecting a character in the character bar
- Writing a character on the touchpad

Character input can be started with a control element and resumed with another.
On the Touch Control and controller:
select a character in the character bar.
Depending on the target entry, the following characters are available:
- The full set of characters is shown
- Only those characters which are useful for the current input string are shown
   Other characters are grayed out.

On the touchpad: select a character in the character bar.

or

Write the characters on the touch-sensitive surface of the touchpad.
Handwriting recognition supports you by means of character suggestions and a read-aloud function.

Examples of character entry:
- Renaming a favorite.
- Entering a POI or an address using free or step-by-step search.
- Entering a web address.

Entering characters using the controller.

Example: renaming a favorite

Call up the "Renaming a favorite" function (→ page 238).

To enter a character: turn ₋, slide ₋ and press the controller.
The character is entered in the input line.

Use the following entry functions:
- To delete a character: press the controller.
- To delete an entry: press and hold the controller until the entire entry is deleted.

- To switch to special characters and symbols.
- To switch to upper-case or lower-case letters.
- To switch the language.
- To switch to character entry on the touchpad.

The available editing functions depend on the editing task, the language set and the character level.

To confirm the entry: select ☑.

Example: entering a destination (navigation)

Enter the POI or address (→ page 257).

Entering characters on the touchpad

Requirements
- The touchpad is switched on (→ page 235).
- The entered or selected character should be read out: the handwriting recognition read-aloud function is switched on (→ page 236).
Example: renaming a favorite

Call up the "Renaming a favorite" function (→ page 238).

To enter a character: use your finger to write characters on the touchpad. The character is entered in the input line. If different interpretations are possible, character suggestions are displayed.

To select a character suggestion: turn the controller.

To enter a space: swipe right when the cursor is located in the input line.

To delete a character: swipe left when the cursor is located in the input line.

To confirm the entry: press the touchpad.

To finish character entry: swipe upwards.

or

Press the → button.

Example: entering a destination (navigation)

Enter the POI or address (→ page 257).

System settings

Display

Configuring display settings
Multimedia system:

Select Designs.

Select Sport, Classic or Progressive.

Adapting the ambient lighting for the style

Select Adjust Amb. Lighting. Activate ✔ or deactivate ❌ the function. This function adjusts the ambient lighting for the selected display style.

Additional display area
Depending on the vehicle, various items of additional information can be shown. The additional display area comprises the left-hand or right-hand third of the display.

Select Additional Disp. Area.

The following display content can be selected:

- Dynamic
- Navigation Map
- Consumption
- Time and Date

Setting the display brightness

Select Display Brightness.

Select a brightness value.

Switching the display off/on

Select Display Off.
On: press a button, TEL for example.

**Display design**
- Select Day/Night Design.
- Select Automatic, Day Design or Night Design.

**Additional display area**
Depending on the vehicle, various items of additional information can be shown. The additional display area comprises the left-hand or right-hand third of the display.
- Select Additional Disp. Area.

The following display content can be selected:
- Dynamic
- Navigation Map
- Consumption
- Time and Date

**Time and date**

- **Setting the time and date automatically**
  Multimedia system:
  - System  Time and Date
  - Deactivate Manual Time Adjustment.
  The time and date are set automatically for the selected time zone and summer time option.
  - The correct time is required for the following functions:
    - Route guidance with time-dependent traffic guidance.
    - Calculation of expected time of arrival.

- **Setting the time zone**
  Multimedia system:
  - System  Time and Date  Time Zone:
  The list of countries is displayed.
  - Select a country.
  - Depending on the country, time zones are displayed.

- **Setting summer time**
  The Automatic Daylight Saving Time and Daylight Saving Time options cannot be selected in all countries.
  Multimedia system:
  - System  Time and Date

- **Automatically**
  - Switch Automatic Daylight Saving Time on or off.

- **Manually**
  - Deactivate Automatic Daylight Saving Time.
  - Select Daylight Saving Time.
  - Select On or Off.
Setting the time and date format
Multimedia system:

- System  ➤  Time and Date  ➤  Set Format
- Set the date and time format ●.

Setting the time manually

Requirement
- The Manual Time Adjustment function is switched on.

Multimedia system:

- System  ➤  Time and Date  ➤  Set Time
  - Set the hours.
  - Navigate to the right to set the minutes.
  - Set the minutes.
  - Confirm changes when exiting the menu.

The date is set automatically via GPS.

Connectivity

Switching transmission of the vehicle position on/off
Multimedia system:

- System  ➤  Connectivity
- Select Transmit Vehicle Position.
- Switch the function on ✓ or off □.

Bluetooth®

Information about Bluetooth®
Bluetooth® technology is a standard for short-range wireless data transfer up to approximately 32.8 ft (10 m). You can use Bluetooth® to connect your mobile phone to the multimedia system and use the following functions, for example:

- hands-free system with access to the following options:
  - contacts (→ page 285)
  - call lists (→ page 288)
  - text messages

- Internet connection
- listening to music via Bluetooth® audio (→ page 313)
- transferring business cards (vCards) into the vehicle

Bluetooth® is a registered trademark of Bluetooth Special Interest Group (SIG) Inc.

Internet connection via Bluetooth® is not available in all countries.

Activating/deactivating Bluetooth®

Requirement
- Apple CarPlay™ is not active.

Multimedia system:

- System  ➤  Connectivity
- Activate ✓ or deactivate □ Bluetooth®.

If Android Auto is active, a prompt appears asking whether Bluetooth® should be deactivated.

- Select Yes.
  Android Auto is closed and Bluetooth® is deactivated.
**Wi-Fi**

**Wi-Fi connection overview**
You can use Wi-Fi to establish a connection with a Wi-Fi network and to access the Internet or other network devices.

The following connection options are available:
- **Wi-Fi connection**
  - The Wi-Fi connection to a Wi-Fi-capable device, e.g. the customer’s mobile phone or a tablet PC is established.
- **multimedia system as a Wi-Fi hotspot**
  - Using this function, a tablet PC or notebook can be connected, for example.

To establish a connection, you can use the following methods:
- **WPS PIN**
  - The connection to a secure Wi-Fi network is made via a PIN.
- **WPS PBC**
  - The connection to a secure Wi-Fi network is made by pressing a button (push button).
- **security key**
  - The connection to a secure Wi-Fi network is made via a security key.

**Setting up Wi-Fi**

**Prerequisite**
- The device to be connected supports one of the three means of connection described (→ page 245).

**Multimedia system:**

- **Connectivity**

**Activating/deactivating Wi-Fi**

- Select **Wi-Fi** **on** or **off**.
  - If **Wi-Fi** is deactivated **off**, communication via Wi-Fi to all devices is interrupted. This also means that a connection to the HERMES communication module cannot be established. Then functions such as dynamic route guidance with Live Traffic Information are not available.

**Connecting the multimedia system with a device via Wi-Fi**

This function is available if a HERMES communication module is not installed.

The type of connection established must be selected on the multimedia system and on the device to be connected.

- The connection procedure may differ depending on the device. Follow the instructions that are shown in the display. Further information (see the manufacturer’s operating instructions).
- **Select** **Internet Settings**.
- **Select** **Search for Wi-Fi Networks**.

**Using a WPS PIN:**

- Highlight a Wi-Fi network in the list.
- Select **Connect via WPS PIN Input**. The multimedia system generates an eight-digit PIN.
- Enter this PIN on the device to be connected.
- Confirm the entry.

**Using a button:**

**Requirements**
- This function is only available in a Wi-Fi frequency of 2.4 GHz.
Highlight a Wi-Fi network in the list.
- Select  Connect via WPS PBC.
- Select "Connect via WPS PBC" in the options on the device to be connected.
- Press the WPS button on the device to be connected.
- Select Continue in the multimedia system.

Using a security key:
- Highlight a Wi-Fi network in the list.
- Select  Connect Using Security Key.
- Have the security key displayed on the device to be connected (see the manufacturer’s operating instructions).
- Enter this security key on the multimedia system.
- Confirm the entry with  ok.

Device has already been connected:
- To automatically connect: highlight a Wi-Fi network in the list.
- Activate  Connect Automatically.
- To connect: highlight a Wi-Fi network in the list.
- Select  Connect.
- The connection is established again. These functions are possible when the device has already been connected to the Wi-Fi network.

Setting up a Wi-Fi hotspot
Multimedia system:
- System  Connectivity

Configuring the multimedia system as a Wi-Fi hotspot
The type of connection established depends on the device to be connected. The function must be supported by the multimedia system and by the device to be connected. The type of connection established must be selected on the multimedia system and on the device to be connected.
- Select Set Up Hotspot.
- Highlight Connect Device to Vehicle Hotspot.

Generating a WPS PIN
- Select  Connect via WPS PIN Generation.
- Enter the PIN shown in the multimedia system display on the device to be connected and confirm.

Connecting using a WPS PIN
- Select  Connect via WPS PIN Input.
- Select Enter WPS PIN.
- Enter the PIN that is shown on the external device’s display on the multimedia system.
- Select Continue.

Connecting using a button
Requirements:
- This function is only available in a Wi-Fi frequency of 2.4 GHz.
- Select  Connect via WPS PBC.
- Press the WPS button on the device to be connected or select Connect.
- Select Continue in the multimedia system.
Connecting using a security key
- Select Connect Device to Vehicle Hotspot.
  A security key is displayed.
- Select the vehicle from the device to be connected. The vehicle is displayed with the SSID MB Hotspot XXXXX.
- Enter the security key which is shown in the multimedia system display on the device to be connected.
- Confirm the entry.

Connecting using NFC
- Select Connection via NFC.
- Activate NFC on the mobile device (see the manufacturer’s operating instructions).
- Bring the mobile device into the NFC area of the vehicle (→ page 283).
- Select Done.
  The mobile device is now connected to the multimedia system hotspot via NFC.

Generating a new security key:
- Select Set Up Hotspot.
- Select Generate Security Key.
  A connection will be established with the newly created security key.
- To save a security key: select Save.
  When a new security key is saved, all existing Wi-Fi connections are then disconnected. If the Wi-Fi connections are being re-established, the new security key must be entered.

Managing COMAND Touch devices

Requirements
- The COMAND Touch app is installed on the external device (e.g. tablet or smartphone).
- Wi-Fi is activated (→ page 245) and the multimedia system is configured as a Wi-Fi hotspot (→ page 246).

Multimedia system:

Connecting a new device
- Select Authorize a New Device.
- Select Connect New Device.

Accept the connection request from the new device.
- Enter the security key in the external device.
  The device is authorized.

Selecting a connected device
- Select Authorize a New Device.
  The devices already connected are displayed.
- Select Continue Using Connected Devices.
  The Please start COMAND Touch on your device and follow the instructions. message appears.
- Select Continue.
  Follow the instructions to authorize the selected device.

De-authorizing the device
- Select a connected device from the list.
  The Please start COMAND Touch on your device and follow the instructions. message appears.
Select Continue. A prompt will appear asking whether you would like to de-authorize the selected device.

Select Yes. The device is de-authorized.

Activating/deactivating parental control
Multimedia system:

Locked an external device
Select an external device.
Select Lock. The device connected via the COMAND Touch App is locked or unlocked.

System language
Notes on the system language
This function allows you to determine the language for the menu displays and the navigation announcements. The selected language affects the characters available for entry. The navigation announcements are not available in all languages. If a language is not available, the navigation announcements will be in English.

Setting the system language
Multimedia system:

- System ➞ Language
- Set the language.

If you are using Arabic map data, the text information can also be shown in Arabic on the navigation map. To do so, select العربية from the language list. Navigation announcements are then also made in Arabic.

Setting the distance unit
Multimedia system:

- System ➞ Units
- Select km or mi.
- In the multifunction display of the instrument display, switch the Additional Speedometer display on.

Data import and export
Data import/export function
The following functions are possible:
- transferring data from one system or vehicle to another system or vehicle.
- creating a backup copy of your personal data and loading it again.
- protecting your personal data against unwanted export with PIN protection.

Please note that the NTFS file system is not supported. The FAT32 file system is recommended.

Importing/exporting data
NOTE Data loss
- Do not remove the data storage medium when data is being exported.
Mercedes-Benz is not liable for any loss of data.

Requirements
- The vehicle is stationary.
The ignition is switched on or the vehicle has been started.
The SD card is inserted (→ page 305) or the USB device is connected (→ page 308).

Multimedia system:

- System  ➔ System Backup
- Select Import Data or Export Data.

Importing

- Select a data storage medium.
  A prompt appears asking whether you really wish to overwrite the current data. If data originates from another vehicle, this is recognized during data reading.
  The multimedia system is restarted once the data has been imported.

  Current vehicle settings can be edited after the import.

Exporting

If PIN protection is activated, your PIN is requested.

- Enter the four-digit PIN.

Activating/deactivating PIN protection

Multimedia system:

- ➔ System  ➔ PIN Protection

Setting the PIN

- Select Set PIN.
- Enter a four-digit PIN.
- Enter the four-digit PIN again.
  If both PINs match, PIN protection is active.

Changing the PIN

Requirement:
- A current PIN must be set.

- Select Change Settings.
- Enter the current PIN.
- Select Change PIN.
- Set a new PIN.

Activating PIN protection for data export

- Select Change Settings.
- Confirm with the PIN.
- Select Protect Data Export.
  Activate ✔ or deactivate ☐ the function.

Unblocking the PIN

Requirements:
- There is an Internet connection.
- A Mercedes me account exists at http://www.mercedes.me.
- The Personalization service is active (→ page 250).

If the PIN has been entered incorrectly three times, the PIN will be blocked. You can have a single-use password sent to you via the Mercedes me connect online portal to reset the PIN protection.

- Select Unblock PIN.
- Enter the single-use password.
  PIN protection is reset, and you can set a new PIN.
Alternatively, you can have PIN protection reset at an authorized Mercedes-Benz Center.

**User profile**

Setting a user profile
Multimedia system:

- System ➔ Personalization

**Displaying a user profile when starting**
If this function is active, a prompt appears when starting the system asking which user profile to use.

- Select Display Profile Selection after Start.

- Activate ✔ or deactivate ☐ the function.

**Selecting a user profile**

- Select Guest Profile or individual profile ●.

- Some settings from the user profile are only loaded when the vehicle is stationary or when the ignition is switched on.

**Automatic synchronization**
Each time the ignition is switched off or on, the individual user profiles are synchronized on the multimedia system and on the server. This ensures that the latest user profiles are always available.

- Select Automatic Synchronization.

- Activate ✔ or deactivate ☐ the function.

- For more information about importing/exporting user profiles (→ page 250).

**Creating a user profile**
Multimedia system:

- System ➔ Personalization ➔ Create Profile

- Enter a name.

- Select OK.

Individual settings are saved in the user profile, e.g.:

- System settings
- Settings in the TV tuner's channel list
- Navigation and traffic information

- The settings differ depending on the vehicle equipment.

**Importing/exporting user profiles**

**Requirements:**
- There is an Internet connection (→ page 297).
- A Mercedes me account exists at http://www.mercedes.me.
- The Personalization service is active.

Multimedia system:

- System ➔ [ ] Personalization ➔ Manual Export/Import

This function is not available in all countries. Only individual profiles can be imported or exported.

The individual profiles are always collectively imported or exported.

**Import:** select Import Profiles from Server. The The profile data import overwrites all existing profile data. Do you want to continue? message appears.
Select Yes.
User profiles are imported.

**Export:** select Export Profiles to the Server.
User profiles are exported.

Certain settings, such as address book entries or previous destinations from the navigation system, are not exported.

**Setting user profile options**
Multimedia system:

- System ▶ Personalization
- Highlight a profile.
- Select options.

The following options are available:

- Rename
- Delete
- Reset

The guest profile cannot be deleted or renamed.

---

**Software update**

**Information on software updates**
The multimedia system provides a message when an update is available.

Depending on the source, you can perform various updates:

<table>
<thead>
<tr>
<th>Source of the update</th>
<th>Update type</th>
</tr>
</thead>
<tbody>
<tr>
<td>External storage medium, e.g. USB flash drive</td>
<td>Navigation maps</td>
</tr>
</tbody>
</table>

Software updates ensure your vehicle's technology is always up-to-date.

In order to constantly improve the quality of our services you will receive future updates for your multimedia system, the Mercedes-Benz mbrace® services and your vehicle's communication module. These will conveniently be sent to you via the mobile phone connection in your vehicle and, in many cases, installed automatically. You can monitor the status of your updates at any time on the Mercedes me portal and find information about potential innovations.

Your advantages at a glance:

- conveniently receive software updates via the mobile phone network
- the long-term quality and availability of Mercedes-Benz mbrace® is guaranteed
- keep your multimedia system and communication module up-to-date

Further information about software updates can be found at http://me.mercedes-benz.com

**Performing a software update**

**Requirements:**

- An Internet connection is required for updates which are obtained online (→ page 297).
Multimedia system:

**Automatic Update**

Requirements:
- Your vehicle has a built-in communication module.

- **Activate Automatic Online Update**.
  Updates are performed.
  The current status of the updates is displayed.

**Manually**

- **Deactivate Automatic Online Update**.
- Select an update from the list and start the update.

**Searching for New Updates**

Requirements:
- Your vehicle does not have a built-in communication module.
- An Internet-enabled mobile phone is connected to the multimedia system (→ page 282).

**Activating the software update**

- **Select Search for New Updates**.
  The list of available updates is refreshed.
- Select an update and start the update.
  The selected update is downloaded via the connected mobile phone.

**Important system updates**

Important system updates may be necessary for the security of your multimedia system’s data.
Please install these updates, or else the security of your multimedia system cannot be ensured.

- If automatic software updates are activated, the system updates will be downloaded automatically (→ page 251).

As soon as an update is available for download, a corresponding message appears on the multimedia system display.

You have the following selection options:
- **Download**
  The update will be downloaded in the background.

- **Details**
  Information about the pending system update is displayed.
- **Later**
  The update can be downloaded manually at a later time (→ page 251).

If the download is completed and the update is ready for installation, you will be informed of this after the next ignition cycle, for example.

- Park the vehicle safely in a suitable location before starting the installation.

Requirements for the installation:
- The ignition is switched off.
- Notes and warnings have been read and accepted.
- The electric parking brake is applied.

If all requirements are met, the update will be installed. The multimedia system cannot be operated while the update is being installed and vehicle functions are restricted.

If errors should occur during the installation, the multimedia system automatically attempts to
restore the previous version. If restoration of the previous version is not possible, a symbol appears on the center console display. Please consult a qualified specialist workshop to resolve the problem.

**Reset function**

Multimedia system:
- System  ➔  Reset

Personal data is deleted, for example:
- station presets
- connected mobile phones

Select Yes.

If PIN protection is activated, a prompt appears asking if you also wish to restore this to the factory settings during a reset.
- Select Yes
- Enter the current PIN.

The PIN is reset.

Or

Select No.

The current PIN stays the same after resetting.

If you have forgotten your PIN, an authorized Mercedes-Benz Center can deactivate your PIN protection for you.

A prompt appears again asking whether you really wish to reset.

Select Yes.

The multimedia system is reset to the factory settings.
**ENERGIZING comfort**

**ENERGIZING comfort program overview**

<table>
<thead>
<tr>
<th>Programs</th>
<th>Function</th>
</tr>
</thead>
<tbody>
<tr>
<td>Refresh</td>
<td>Can make targeted changes to the interior climate to refresh vehicle occupants. Cooling airflow and ionization purify the air. The vehicle interior is illuminated with cool colors and the seats are ventilated.</td>
</tr>
<tr>
<td>Warmth</td>
<td>Can increase the comfort level of the occupants. The vehicle's panel, seat and steering wheel heater produce a cozy warmth. The air is purified using ionization and a pleasant fragrance is released. The vehicle interior is illuminated with warm lighting.</td>
</tr>
<tr>
<td>Vitality</td>
<td>Can counteract fatigue in monotonous driving situations. Fast-paced music and a vitalizing massage provide invigorating stimulation for the vehicle occupants. The air is purified using ionization and a pleasant fragrance is released. The vehicle interior is illuminated in a stimulating hue and the seats are ventilated.</td>
</tr>
<tr>
<td>Pleasure</td>
<td>Can promote a positive mood in the occupants. Moderately fast music is played and a massage program is activated. The air is purified using ionization and a pleasant fragrance is released. The vehicle interior is illuminated with amicable lighting.</td>
</tr>
</tbody>
</table>
Programs | Function
--- | ---
Well being | Can aid the physical and mental relaxation of occupants. A back massage combined with local warmth provides relaxation. The air is purified using ionization and a pleasant fragrance is released. The music player plays selections of calming music and the vehicle interior is illuminated with pleasant lighting.

Training | Can counteract the onset of muscle tension, limbs falling asleep or stress with targeted relaxation or stimulation exercises. The exercises are demonstrated in short videos. The air is purified using ionization and a pleasant fragrance is released. The vehicle interior is illuminated with lighting appropriate to the exercise.

Starting the ENERGIZING comfort program

Requirements:
- The ignition is switched on.

ENERGIZING comfort is available approximately five minutes after starting the multimedia system.

Multimedia system:

- Select Refresh, Warmth, Vitality, Enjoyment or Well-being.

The selected program will run for ten minutes.

Starting training

- Select Training.
- Select Muscle Relaxation, Muscle Stimulation or Balance.

The selected training video starts and is displayed in the media display.

Select Full Screen: Video.

The training video is displayed in full screen.

For information about pausing or skipping videos, see Media playback (→ page 308).

If, during an active program, a function requirement is no longer met, a corresponding message appears. The active program is canceled.
Switching navigation on

Multimedia system:

Alternatively: press the NAVI button. The map appears and shows current vehicle position 1.

If a climate control setting is changed, a climate bar appears briefly.

Showing/hiding the navigation menu

Requirements

- The map shows the vehicle's current position.

To show: swipe left on the touchpad or the Touch Control.

or

To hide: swipe right on the touchpad or the Touch Control.
Slide the controller to the right.

To show or hide lower menu levels, swipe or slide to the left or right as many times as necessary.

**Destination entry**

**Entering a POI or address**

- **WARNING** Risk of distraction from information systems and communications equipment

If you operate information and communication equipment integrated in the vehicle when driving, you will be distracted from the traffic situation. This could also cause you to lose control of the vehicle.

- Only operate this equipment when the traffic situation permits.
- If you cannot be sure of this, stop the vehicle whilst paying attention to road and traffic conditions and operate the equipment with the vehicle stationary.

You must observe the legal requirements for the country in which you are currently driving when operating the multimedia system.

Multimedia system:

- **Navigation**

- Show the navigation menu.
- Select \( \text{Enter Destination} \). The state or province in which the vehicle is located is set \( 1 \).

There are two available methods of destination entry:

- free search \( 2 \)
- search step-by-step \( 3 \)

**Method 1: free search**

- Enter the POI or address in \( 2 \). The entries can be made in any order.
- During destination entry, suggestions are made by the multimedia system. A selection of destinations appears in a list.

Enter these address elements, for example:

- city, street, house number
- street, city
- ZIP code
- POI name
- POI category, e.g., Gas Station
- city, POI name

- To switch to handwriting recognition: select \( 5 \). Write the character on the touchpad.
- To switch to character selection: press the \% button.
- Press the touchpad.
To delete an entry: select 4 (if available).
- Press briefly: deletes the last character entered or the last suggestion adopted.
- Press and hold: deletes the entire entry.

To set the language: select 8.
Select the language.

This function is useful for countries in which several character sets are supported. An example is Russia, which uses Cyrillic and Latin characters.

To call up the online search function: select Online Search.
Once an Internet connection is established, a list appears. It shows online destinations related to the previous entry.
Online destinations are provided by the Internet service provider.
Select the online destination.

or

Enter an online destination in the input line.
Online search is not available in all countries.

Requirement (USA): Mercedes-Benz mbrace® is activated.

To call up the list: press the button.

or

If the top line of the character bar is highlighted, navigate upwards.
Select the destination in the list.

To adopt a destination: select Select Destination 7.
If there are several listings for a destination, a list appears.
Select the destination.
The destination address is shown.

Method 2: search step-by-step
Press the button.

or

If the top line of the character bar is highlighted, navigate upwards.
The character bar is hidden. City or ZIP is highlighted. Additional entry fields, e.g. for POI, are available.

Select City or ZIP.
The character bar appears.
Enter the city or the ZIP code.
During destination entry, suggestions are made by the multimedia system. A selection of destinations appears in a list.
The address entries can be made in any order, for example:
- City or ZIP, Street, House No.
  Enter an intersecting street, if available.
- Street, City or ZIP
- POI, e.g. Gas Station, City or ZIP

During destination entry, use the following functions:
- switching to handwriting recognition
- switching to character selection
- deleting an entry
  An entry, e.g. POI, can be deleted with 3 in a step-by-step search. Navigate to the left to do so.
- call up online search function (if available)
The functions are described in the free search.

To change the state/province: select the state or the province.
Enter the state or the province. You only need to enter the first character.
Select the state or the province in the list.

To change the country: select the country.
Enter the country. You only need to enter the first character.
Select the country on the list.

To adopt a destination: select Select Destination.
If there are several listings for a destination, a distance-orientated list appears.
Select the destination.
The destination address is shown.

Selecting previous destinations
Multimedia system:
→ Navigation  ➤ Previous and Other Destinations
➤ Select Previous Destinations.
➤ Select the destination suggestion or the destination.
The destination address is shown.

If Allow destination suggestions is switched on (✓), destination suggestions are displayed (→ page 271).

Alternatively: if a favorite has been saved (→ page 271), select From My Favorites.
➤ Select the favorite.
The destination address is shown.

Selecting a POI
Multimedia system:
→ Navigation  ➤ Previous and Other Destinations  ➤ POIs

Method 1
➤ Select the category.
If route guidance is not active: the search begins in the vicinity of the current vehicle position. The list is sorted by distance in ascending order.
If route guidance is active: the search begins after selecting a search position.
The POIs show the following information:
• name of POI
• linear distance to the POI
• the direction of the linear distance to the POI (arrow) is displayed when searching for the vehicle's current position

➤ Select the POI.
➤ Route guidance is active: select the search position prior to choosing a POI.
If intermediate destinations are set, these can also be selected as the search position after selecting Near Destination.

Method 2
- Select All Categories.
- Select the category.
- Select the POI.
- Route guidance is active: select the search position prior to choosing a POI.
- If intermediate destinations are set, these can also be selected as the search position after selecting Near Destination.

Alternatively filtering the display by POI
- Enter a search term in the Search: line.
  The results list shows relevant POIs.
- Select OK.
  The first POI in the list is highlighted.
- Select the POI.

Example: setting the search position for the parking category during active route guidance
- Select In the Vicinity, Near Destination or Along the Route.
  The list shows the located POIs or opens an overview of the route destination after selecting Near Destination.
- Select the POI.
- Select Near Destination: select the intermediate destination or the destination.

Starting an automatic gas station search
Requirements:
- The automatic gas station search is activated ✓ (→ page 265).

Driving situation
Route guidance is active. The fuel level in the fuel tank reaches the reserve fuel level.
The Reserve Fuel Do you want to start a search for surrounding gas stations? message is shown.

Select Yes.
The automatic gas station search begins. The available gas stations along the route or in the vicinity of the vehicle’s current position are displayed.
- Select the gas station.
The address of the gas station is displayed.
- If route guidance is not active, select Start Route Guidance.
The selected gas station is set as the destination. Route guidance begins.

or
- If route guidance is active, select Start New Route Guidance or Set as Next Way Point.
  Start New Route Guidance: the selected gas station is set as a new destination. The previous destinations and intermediate destinations are deleted. Route guidance to the gas station begins.
  Set as Next Way Point: the selected gas station is set as the next intermediate destination. Route guidance begins.
If there are already four intermediate destinations: select Yes in the prompt. The selected gas station is entered into position 1 of the intermediate destinations menu. Intermediate destination 4 is deleted. Route guidance begins.

**Entering an intermediate destination**

**Requirements:**
- A destination is entered.

Multimedia system:
- Navigation ➤ Way Points and Info
- Select Search for Way Point.
- Enter the intermediate destination as a POI or address (→ page 257).
- Select the intermediate destination.
- Select Set as Destination.
- or
- Select an intermediate destination using Enter Destination during route guidance.
- Select Set as Next Way Point after entering the destination.

**Editing intermediate destinations**

**Requirements:**
- A destination is entered.

Multimedia system:
- Navigation ➤ Way Points and Info
- To change the order of destinations: highlight the destination or the intermediate destination.
- Select Move.
- Move the intermediate destination to the desired position.
- Press the Touch Control, the controller or the touchpad.
- To call up the map: highlight the destination or the intermediate destination.
- Select Map.
- Move the map (→ page 276).
- Select destination on the map (→ page 262).
- To delete a destination: highlight the destination or the intermediate destination.
- Select Delete.

**Calculating a route with intermediate destinations**

**Requirements:**
- The destination and at least one intermediate destination have been entered.

Multimedia system:
- Navigation ➤ Way Points and Info
- Select Start New Route Guidance. The route is calculated with the set intermediate destinations.

**Selecting a contact**

**Requirements:**
- A mobile phone is connected to the multimedia system (→ page 282).

Multimedia system:
- Navigation ➤ Previous and Other Destinations ➤ Contacts
- Select the contact.
- The contact details are displayed.
- Select the address.
Alternatively filtering the display by contacts

- Enter a name or telephone number, for example, into the search field.
- Select [OK]. The first contact in the list is highlighted.
- Select the contact.
- Select the address.

Entering geo-coordinates

Multimediasystem:

- [Navigation] ➔ [Previous and Other Destinations] ➔ [Geo-coordinates]
- Enter geo-coordinates as latitude and longitude coordinates in degrees, minutes and seconds.
  The map shows the position.
- Confirm the entry.
- To calculate a route: select Start Route Guidance.
- If a route has already been created, select Start New Route Guidance or Set as Way Point.

Selecting from the map

Multimediasystem:

- [Navigation] ➔ [Options] ➔ [Map Menu]

  - Alternatively: if the map is displayed in full screen mode, press the Touch Control, the controller or the touchpad. The map menu appears.
  - Select "move map" in map menu 2 (➔ page 274).
  - Swipe in any direction on the Touch Control or touchpad.
  - Slide the controller in any direction. The map moves in the corresponding direction under the crosshair. The more you move your finger away from the starting position on the touchpad, the faster the map moves.
  - Press the Touch Control, the controller or the touchpad.
  - If several destinations are located around the crosshair, a list shows the available POIs and roads.

If a destination is located exactly on the crosshair, the destination address is displayed.
- Select the destination in the list.
  The destination address is shown.

Setting the map orientation to 2D or 3D

- Highlight Map Orientation: 2D/3D.
- Press the Touch Control, the touchpad or the controller.
  The map will be displayed in the selected map orientation.

Showing traffic messages in the vicinity of the map

- Select Traffic Messages for the Vicinity.
  The map appears.
- Swipe left or right on the touchpad.
  The previous or next traffic incident is highlighted on the map.
- Slide the controller to the left or right.
  Information on the traffic incident is displayed.
Showing POIs in the vicinity of the map

- Select POIs in the Vicinity.
- Swipe left or right on the touchpad.
  or
- Slide the controller to the left or right. The previous or next POI is highlighted on the map. The name or the address is shown.
- Alternatively, to filter the display by POI category: swipe down on the Touch Control or the touchpad.
  or
- Slide the controller down.
- Select the POI category.

*i User Defined* allows personal POI symbols to be selected (→ page 276).

**Route**

**Calculating a route**

**Requirements:**
- The destination has been entered.
- The destination address is shown.

- If route guidance is not active, select Start Route Guidance.
The route to the destination is calculated. The map shows the route. Route guidance then begins.

- If route guidance is active, select Start New Route Guidance or Set as Next Way Point.
  - Start New Route Guidance: the selected destination address is set as a new destination. The previous destinations and intermediate destinations are deleted. Route guidance to the new destination begins.
  - Set as Next Way Point: the selected destination address is set as the next intermediate destination. Route guidance begins.

**Taking alternative routes into consideration**

- Selecting an alternative route (→ page 265).

**Other menu functions**

- To save the destination: select ¥ Store in "Previous Destinations".
- To display on the map: select ¥ Map.

- To call a telephone number: select ¥ Call.
- To call up an Internet address: select ¥ www (if available).

**Selecting a route type**

Multimedia system:

- Navigation ➔ Route and Position
- Select Route Settings.

Select the route type.

A route has already been created: the route is calculated on the basis of the new route type.

A route has not been created: the next route is calculated on the basis of the new route type.

- Eco Route
  An economical route is calculated. The journey time may be somewhat longer than for quicker routes.
  The symbol for the current vehicle position is displayed in green.
- Fast Route
A route with a quick journey time is calculated.

- **Short Route**
  A route with a short driving distance is calculated.

**Automatic Traffic Jam Avoidance** can be switched on ✅ or off for these route types. If **Automatic Traffic Jam Avoidance** is switched on, **Ask in the Event of Traffic Jam Avoidance** can be selected.

The route types **Automatic Traffic Jam Avoidance** and **Ask in the Event of Traffic Jam Avoidance** are not available in every country.

- **Automatic Traffic Jam Avoidance**
  The route is calculated with the currently set route type.
  Traffic reports via Live Traffic Information are taken into account.
  Live Traffic Information is not available in all countries.

- **Ask in the Event of Traffic Jam Avoidance**
  A prompt appears when a new route is detected with a shorter journey time based on traffic reports. You can continue to use the current route or use the dynamic route instead.

**Selecting route options**
Multimedia system:

- ➡️ Navigation ➢ ➢ Route and Position ➢ Avoid Options

**Avoiding areas**
- Select Areas (→ page 277).

**Avoiding motorways, ferries, motorail trains, tunnels, unpaved roads**
- Select ✅ or deselect ❌ avoid option.

**Using toll roads**
- Select Use Toll Roads.

- Select Cash or Electronic Billing or Off.
  The route takes into account roads that require the payment of a usage fee (toll).
  If Off is selected, toll roads are not taken into account.

The selected route options cannot always be implemented. Therefore, a route may include a ferry, for instance, even though the avoid **Ferries** option is enabled. A message appears and you will hear a corresponding message.

**Using carpool lanes**
- Select Number of Occupants in the Vehicle.
- Select number.
  When using carpool lanes, observe the applicable legal requirements as well as any conditions pertaining to when and where such lanes may be used. Carpool lanes may only be used if certain conditions are met.

These route options are not available in every country.

**Selecting notifications**
Multimedia system:

- ➡️ Navigation ➢ Options ➢ Announcements

- Switch announcements on ✅ or off ❌.
- • Announce Traffic Warnings
The function is not available in all countries.

- **Announce Street Names**
The multimedia system announces the names of the roads that will follow the upcoming change of direction.
This function is not available in all countries and languages.

**Displaying destination information**

**Requirements:**
- A destination is entered.

**Multimedia system:**

- **Navigation**
  - Select **Way Points and Info**.
  The following information is displayed:
  - Intermediate destinations and destination
  - The route can also include up to four intermediate destinations.
  - Name, address
  - Remaining driving distance
  - Time of arrival

**Selecting an alternative route**

**Multimedia system:**

- **Navigation** ➜ | Route and Position
- Select **Alternative Route**.
  The routes are displayed in accordance with the setting made in the route settings.
  The currently selected route is shown with a dark blue line.
- Select the alternative route.

**Switching the automatic gas station search on/off**

**Multimedia system:**

- **Navigation** ➜ | Options
- Switch **Reserve Fuel** on ✓ or off □.
  Switched on ✓: when the fuel reserve level is reached, a prompt appears asking whether you want to start searching for gas stations.

**Using automatic gas station search**

**Requirement:**
The automatic gas station search is activated ✓ (→ page 265).

The prompt **Reserve Fuel Do you want to start a search for surrounding gas stations?** appears.

- **Select Yes.**
The automatic gas station search begins. The available gas stations along the route or in the vicinity are displayed.
- **Select the gas station.**
- **Variant 1:** when there is no route, a gas station is set as the destination.
- **Variant 2:** when there is a route, a gas station is set as the next intermediate destination.

**Starting the automatic service station search**

**Requirements:**
- **ATTENTION ASSIST** and the **Suggest Rest Area** function are activated (→ page 197).

**Driving situation**
The **ATTENTION ASSIST Do you want to search for a rest area?** message is shown.

- **Select Yes.**
The service station search starts. The available service stations along the route or in the
vicinity of the vehicle’s current position are displayed.

- Select the service station.
  The service station address is displayed.
- If route guidance is not active, select Start Route Guidance.
  The selected service station is set as a destination. Route guidance begins.

or

- If route guidance is active, select Start New Route Guidance or Set as Next Way Point.
  Start New Route Guidance: the selected service station is set as a new destination. The previous destination and all intermediate destinations are deleted. Route guidance to the service station begins.
  Set as Next Way Point: the selected service station is set as the next intermediate destination. Route guidance begins.

You must observe the legal requirements for the country in which you are currently driving when operating the multimedia system.
Route guidance begins once a route has been calculated.

The road and traffic rules and regulations always have priority over multimedia system driving recommendations.

Driving recommendations are:
- Navigation announcements
- Route guidance displays
- Lane recommendations

If you do not follow the navigation announcements or if you leave the calculated route, a new route is calculated automatically.

Driving recommendations may differ from the actual road and traffic conditions if:
- The route is diverted
- The direction of a one-way street has been changed

For this reason, you must always observe road and traffic rules and regulations during your journey.

The route may differ from the ideal route due to the following:
- Roadworks
There are three phases when changing direction:

- **Preparation phase**
  If there is enough time between the changes of direction, the multimedia system prepares you for the upcoming change of direction. A navigation announcement, e.g. "Prepare to turn right", is issued. The map appears in full-screen mode.

- **Announcement phase**
  The multimedia system announces the upcoming change of direction, e.g. by announcing "Turn right in 300 feet (100 m)". The display is split into two parts. The map is displayed on the left; on the right, there is a detailed image of the junction or a 3D image of the upcoming change of direction.

- **Change-of-direction phase**
  The multimedia system announces the imminent change of direction, e.g. by announcing "Now turn right". The display is split into two parts. The vehicle has successfully changed direction when the light-colored bar on the right drops down to 0 feet (0 meters) and the current vehicle position symbol has reached the highlighted change-of-direction point. When the change of direction is complete, the map appears in full-screen mode.

Changes of direction are also shown in the Instrument Display.

**Lane recommendations overview**
This display appears for multi-lane roads. If the digital map contains the relevant data, the multimedia system can display lane recommendations for the next two changes of direction.
1. Recommended lane
2. Possible lane
3. Lanes not recommended

- **Recommended lane** 1
  - In this lane, you will be able to complete both the next change of direction and the one after that.
- **Possible lane** 2
  - In this lane, you will only be able to complete the next change of direction.
- Lanes not recommended 3
  - In this lane, you will not be able to complete the next change of direction without changing lane.

During the change of direction, new lanes may be added.

- Lane recommendations can also be displayed in the Instrument Display and in the Head-up Display.

**Destination reached**
Once the destination is reached, you will see the checkered flag 🏆. Route guidance is finished.

When an intermediate destination has been reached, you will see the intermediate destination flag with the number of your intermediate destination 🌧️. After this, route guidance is continued.

**Switching navigation announcements on/off**

**Requirements:**
- a route has already been created.
- route guidance is active.

- **To switch off:** press the volume control on the multifunction steering wheel during a navigation announcement (→ page 239).
- Press on the volume control to the right of the controller during a navigation announcement (→ page 239). The **Voice Guidance has been deactivated.** message appears.

- **Show the navigation menu** (→ page 256).

  - Select 🎧 Voice Guidance.
  - The symbol changes to 🎧.

- **To activate:** select 🎧 Voice Guidance.
  - The current navigation announcement is played.

- **In the following situations,** navigation announcements are switched on automatically:
  - A new route guidance is started.
  - The route is recalculated.
You can access and add this function as a favorite under Voice Guidance On/Off.

Switching navigation announcements on/off during a phone call

Select System.

Select Audio.

Select Navigation and Traffic Announcements.

Switch Voice Guidance During Call on ☑ or off ☐.

Adjusting the volume of navigation announcements

Requirements:
- a route has already been created.
- route guidance is active.

On the multifunction steering wheel or on the multimedia system

Turn the volume control on the multifunction steering wheel during a navigation announcement.

or

Turn the volume control to the right of the controller during a navigation announcement (→ page 239).

In the following situations, the volume is raised to the minimum volume or lowered to the maximum volume:
- A new route guidance is started.
- The route is recalculated.

The minimum volume can be individually set at an authorized Mercedes-Benz Center.

Via system settings

Select System.

Select Audio.

Select Navigation and Traffic Announcements.

Select Voice Guidance Volume.

Set the volume.

Switching audio fadeout on/off during navigation announcements

Select System.

Select Audio.

Select Navigation and Traffic Announcements.

Select Audio Fadeout During Voice Guidance on ☑ or off ☐.

Repeating navigation announcements

Requirements:
- a route has already been created.
- route guidance is active.

Multimedia system:

Select Navigation.

Select Voice Guidance.

The current navigation announcement is repeated.

You can access and add this function as a favorite under Repeat Voice Guidance.

Canceling route guidance

Requirements:
- a route has already been created.
- route guidance is active.
Multimedia system:

Navigation

Select Cancel Route Guidance.

**Route guidance to an off-road destination**

Off-road destination: the destination is within the digital map. However, the map contains no roads that lead to the destination.

You can enter off-road destinations on the map. Route guidance guides you for as long as possible with navigation announcements and displays on roads that are known to the multimedia system.

Shortly before you reach the last known position on the map, you will hear the "Please follow the direction arrow" announcement. The display shows a direction arrow and the linear distance to the destination.

**Route guidance from an off-road location to a destination**

Off-road position: the current vehicle position is located within the digital map on roads that are not available.

The following displays appear when route guidance begins:

- the Road Not Mapped message
- a direction arrow showing the linear direction to the POI

When the vehicle is back on a road known to the multimedia system, route guidance continues as normal.

**Notes on the off-road status during route guidance**

Due to roadworks, for example, there may be differences between the data on the digital map and the actual course of the road. In such cases, the multimedia system will temporarily be unable to locate the vehicle's current position on the digital map. The vehicle is off-road.

The following displays appear when the vehicle is off-road:

- the Road Not Mapped message
- a direction arrow showing the linear direction to the POI

When the vehicle is back on a road known to the multimedia system, route guidance continues as normal.

**Destination**

**Saving the current vehicle position**
Multimedia system:

Navigation

If the map is displayed in full screen mode, press the central control element. The map menu appears.

Select 1 on the map menu (→ page 274). The current vehicle position is saved to the "Previous destinations" memory.

**Storing a map position**
Multimedia system:

Navigation

The map is in full-screen mode.

Press the Touch Control, the controller or the touchpad.

Select "move map" in map menu 2 (→ page 274).
Select a position on the map.
If multiple entries are available for a map position, a list appears.
Highlight an entry.
Select  Store in "Previous Destinations".
The map position is saved to the "Previous destinations" memory.

Editing the previous destinations
Multimedia system:

Highlight one of the previous destinations.
To save as a favorite: select  Save My Favorite.
The favorites are displayed.
Move the favorite to the desired position.
If a favorite has already been added at this position, it will be overwritten.
To save as "Home" address: select  Save as "Home".

To save as "Work" address: select  Save as "Work".
To delete a single or all destinations:
select  Delete or Delete All.
A prompt appears.
Select Yes.
To display destination information: select  Details.

Using intelligent destination suggestions
Multimedia system:

Activate Allow destination suggestions .
The vehicle can provide destination suggestions based on navigation destinations that have been visited.
If the function has been activated, destination suggestions are shown in previous destinations and can be selected for route guidance.
Select Accept or Reject.
Accept allows data acquisition and changes to the last display.
Reject rejects data acquisition and deactivates the function.
To deactivate the function: deactivate Allow destination suggestions .
To delete destination suggestions: select Reset history.

Using external destinations and routes
External destinations and routes can be received from the following sources:
• Mercedes-Benz Apps
• Door-to-door navigation with Companion App (USA)
• Via an MB Info call to the Mercedes-Benz Customer Assistance Center

A prompt appears on the media display. Received destinations and routes are saved in the previous destinations.
If a destination is received: select Yes and continue with method 1 or 2.

or

If a destination was received with photo information, select Start Route Guidance. Route guidance starts.

Method 1: if route guidance is not active, select Start Route Guidance.
The route to the destination is calculated. The map shows the route. Route guidance then begins.

Method 2: if route guidance is active, select Start New Route Guidance or Set as Next Way Point.
Start New Route Guidance: the received destination address is set as a new destination. The previous destinations and intermediate destinations are deleted. Route guidance to the new destination begins.
Set as Next Way Point: the received destination address is set as the next new intermediate destination. Route guidance begins.

Route guidance with current traffic reports
Traffic information overview
Traffic reports are received using Live Traffic Information and are used for route guidance. This service is unavailable in some countries. There may be differences between the traffic reports received and the actual road and traffic conditions.

Important information on Live Traffic Information:
- Current traffic reports are received via the Internet connection.
- The traffic situation is updated at short, regular intervals.
- The subscription information shows the status (→ page 272).

Information on the vehicle's position is regularly sent to Daimler AG. The data is immediately rendered anonymous by Daimler AG and forwarded to the traffic data provider. Using this data, traffic reports relevant to the vehicle's position are sent to the vehicle. The vehicle acts as a sensor for the flow of traffic and helps to improve the quality of the traffic reports.

If you do not wish to transmit your vehicle position, you can have this service deactivated at an authorized Mercedes-Benz Center.

Displaying subscription information
Requirements:
- The vehicle is equipped with Live Traffic Information.

Multimedia system: Navigation ➔ Options
The subscription expiry date is automatically displayed:
- one month before the expiry date
- one week before the expiry date
- on the expiry date
To display manually: select Live Traffic Subscription Info.

Depending on the status, one of the following messages appears:

- the period of validity for the subscription is displayed.
- the subscription has expired.

The subscription can be extended:

- at an authorized Mercedes-Benz Center
- via an MB Info call to the Mercedes-Benz Customer Assistance Center

Displaying the traffic map

Requirements:
- For Live Traffic Information: the vehicle is equipped with a communication module featuring an activated, integrated SIM card.
- When the vehicle is started, the communication module automatically establishes an Internet connection. Traffic information is made available shortly afterwards.

Multimedia system:

- ➪ Navigation ➪ ☀ Options ➪ Map Menu

Alternatively: if the map is displayed in full screen mode, press the Touch Control, the controller or the touchpad. The map menu appears.

Activate ☑.

The traffic map shows the following information, for example:

- traffic incidents, for example:
  - roadworks
  - road blocks
  - warning messages

  The symbols for traffic incidents are displayed in color (on the route) or gray (off the route).

- traffic flow information:
  - traffic jam (red line)
  - congested traffic conditions (orange line)
  - slow-moving traffic (yellow line)
  - free-flowing traffic (green line)

- display for traffic delays on the route lasting at least one minute
- warning message symbols:
  - symbol Ô
  - additional road safety notes when approaching a traffic incident, e.g. the end of a traffic jam

If the vehicle approaches a danger area on the route, a warning message is displayed on the map. A warning message may also be issued (➔ page 274).

Displaying traffic incidents
Multimedia system:

- ➪ Navigation ➪ ☀ Options ➪ Map Content

Activate ☑ Traffic Incidents.

Roadworks, road blocks, local area reports (e.g. fog) and warning messages are displayed.
Activating free flow and traffic display

- **Activate ✓ Free Flowing Traffic and Traffic Delays.**

  The traffic delay is displayed for the current route. Traffic delays lasting one minute or longer are taken into consideration.

Displaying details

- Displaying the traffic map (→ page 273).
- Moving the map (→ page 276).
- When a traffic report symbol is under the crosshair, press the Touch Control, the controller or the touchpad.

  The traffic report details are displayed.

  or

- Press the Touch Control, the controller or the touchpad.

  Select **Information on Traffic Reports.**

  The map shows the traffic report symbols in the vicinity.

  Traffic report information is displayed in the status line:
  - traffic report symbol
  - reason for the traffic report, e.g. traffic jam
  - warning message (highlighted in red)

To select a traffic report symbol: select Next or Previous.

Press the Touch Control, the controller or the touchpad.

The traffic report details are displayed.

Issuing hazard alerts

Multimedia system:

- **Activate ✓ Announce Traffic Warnings.**

  Warning messages are issued and tailbacks which pose a risk are announced.

---

Map and compass overview

1. Saves the current vehicle position
2. Moves the map
3. Selects the map orientation and map view
4. Selects the function depending on the equipment:
   - To transmit a hazard alert (Car-to-X)
• To filter the display of POIs in the vicinity according to POI category

Switches the display of personal POI symbols on the map on or off

Switches one of the following displays on or off depending on the equipment:
  • Weather information
  • Satellite map
  • Traffic incidents

Switches the traffic map display on or off

The map and satellite images are shown in globe projection. This allows for a realistic map display in all map scales. The map uses elevation modeling.

Depending on the map data, important buildings in many cities are depicted realistically on the map in small map scales (1/32 mi (20 m), 1/16 mi (50 m)). Other buildings are shown as models.

You can set the unit of measurement of the map scale (→ page 248).

If online information is available, fuel prices and the availability of parking spaces in parking garages are displayed, for example.

Online information is not available in all countries.

Requirement (USA): Mercedes-Benz mbrace® is activated.

If Display in COMAND is activated in Traffic Sign Assist (→ page 199), speed limits and overtaking restrictions are displayed on the map.

Company logos displayed on the map are trademarks of the respective companies and used solely for the purpose of indicating the locations of these companies. The use of such logos on the map does not indicate approval of, support of or advertising by these companies for the navigation system itself.

Setting the map scale

Requirements:
  • The map is shown.

Multimedia system:

To zoom in: swipe down on the Touch Control.

or

Turn the controller anti-clockwise.

or

Move two fingers apart on the touchpad.

To zoom out: swipe up on the Touch Control.

or

Turn the controller clockwise.

or

Move two fingers together on the touchpad.

You can set the unit of measurement of the map scale (→ page 248).
Moving the map
Multimedia system: Navigation ► Options ► Map Menu

Alternatively: if the map is displayed in full screen mode, press the Touch Control, the controller or the touchpad.
The map menu appears.
Select "move map" in map menu 2 (→ page 274).
Swipe in any direction on the Touch Control or touchpad.

or

Slide the controller in any direction.
The map moves in the corresponding direction under the crosshair. The further you move your finger away from the starting position on the touchpad, the faster the map moves.

Selecting the map orientation
Multimedia system: Navigation ► Options ► Map Menu

Alternatively: if the map is displayed in full screen mode, press the Touch Control or the touchpad.
The map menu appears.
In map menu 3 , select N, 2D or 3D (→ page 274).
  • N: the 2D map view is displayed so that north is always at the top.
  • 2D: the 2D map view is aligned to the direction of travel.
  • 3D: the 3D map view is aligned to the direction of travel.

Selecting POI symbols
Multimedia system: Navigation ► Options ► Map Content

POIs include filling stations and hotels which can be displayed as symbols on the map, for example. Not all POIs are available everywhere.

Selecting text information
Multimedia system: Navigation ► Options ► Text Information

Select text information. 
Current Street shows the street you are currently driving on at the bottom of the display. When the map is moved, the following information appears under the crosshair:
  • street name
  • POI name
area name

Geo-coordinates displays the following information:

- longitude and latitude
- elevation
  The elevation shown may deviate from the actual elevation.
- number of satellites from which a signal can be received
  When the map is moved, this information does not appear.

Climate Control displays the current climate control settings.
None switches the display off.

Switching highway information on/off
Multimedia system:

Switch Highway Information on ☑ or off ☐.
The function is switched on ☑: during a journey, additional information on upcoming facilities appears on the right side of the screen. These include parking lots, service stations and highway exits, for example.

Displaying the next intersecting street
Requirements:
- Route guidance is not active.

Multimedia system:

Navigation ➔ Options

Activate ☑ Next Intersecting Street.
The name of the next intersecting street will be displayed at the upper edge of the display.

Displaying the map version
Multimedia system:

Navigation ➔ Options

Select Map Version.

Select Details.

Information about new versions of the digital map can be obtained from an authorized Mercedes-Benz Center.

Avoiding an area
You can define areas along a route that you would like to avoid.

Avoiding a new area
Multimedia system:

Navigation ➔ Route and Position ➔ Avoid Options ➔ Areas

Select Avoid New Area.

To search for an area via the map: select Using Map.

Move the map

To search for an area using an address: select Address Entry.

Enter the address.

Select Select Destination.
The map appears.

To display an area: press the Touch Control, the touchpad or the controller.
A red rectangle appears. This designates the area that should be avoided.

To change the size of the area: swipe up or down on the Touch Control or the touchpad.
Slidethecontrollerupordown.
The map scale is enlarged or reduced and changes the size of the area.

**To set the area:** press the Touch Control, the touchpad or the controller.
The area is entered into the list.

**Changing an area**
Multimedia system:
- Navigation ➤ Route and Position ➤ Avoid Options ➤ Areas

- Highlight an area in the list.
- Select ✔ Edit.

**Moving the area on the map**
- Swipe in any direction on the Touch Control or touchpad.
  
or
- Slide the controller in any direction.

**Changing the size of the area**
- **To start:** press the Touch Control, the touchpad or the controller.
- **To change:** swipe up or down on the Touch Control or the touchpad.
  
or
- **To stop:** press the Touch Control, the touchpad or the controller.

**Taking the area for the route into account**
- Avoid ✔ an area in the list.
  
If route guidance is active, a new route is calculated.
  
If there is no route yet, the setting is carried over to the next route guidance.
  
The route can include an area that is to be avoided in the following cases:
  - the destination is located in an area that is to be avoided
  - there is no sensible alternative route

**Deleting one or all areas**
Multimedia system:
- Navigation ➤ Route and Position ➤ Avoid Options ➤ Areas
  
- Highlight an area in the list.
  
- Select ✔ Delete or ✔ Delete All.
  
- Confirm the prompt with Yes.
  
One or all areas are deleted.

**Map data update overview**

**Updating at the authorized Mercedes-Benz Center**
The digital maps generated by the map software become outdated in the same way as conventional road maps. Optimal route guidance can only be provided by the navigation system in conjunction with the most up-to-date map data. Information about new versions of the digital map can be obtained from an authorized Mercedes-Benz Center.

You can receive updates to the digital map there.
Information on map data
Your vehicle is supplied with map data at the factory. Depending on the country, map data for your region is either pre-installed or the map data is supplied on a data storage medium. You do not require an activation code for the map data which is provided with your vehicle.

If the map data on your vehicle has been installed at the factory and you wish to reinstall it, you do not need to enter the activation code.

An activation code is required for purchased map data.

Observe the following notes:
- The activation code can be used for one vehicle
- The activation code is not transferable
- The activation code has six digits

In the event of the following problems, please contact an authorized Mercedes-Benz Center:
- The multimedia system does not accept the activation code
- You have lost the activation code

Displaying the compass
Multimedia system:

Navigate ➤ Options ➤ Route and Position

Select Compass.

The compass display shows the following information:
- the current direction of travel with bearing (360 degree format) and compass direction
- longitude and latitude coordinates in degrees, minutes and seconds
- height (rounded)
- number of GPS satellites from which a signal can be received

Setting the map scale automatically
Multimedia system:

Navigate ➤ Options

The map scale is set automatically depending on your driving speed.

For journeys in cities with detailed city models, a map view from the driver’s perspective is used.

Switch Auto Zoom on ✔ or off ☐.

The automatically selected map scale can be changed manually for a short time. The setting is reset automatically after a few seconds.

Displaying the satellite map
Multimedia system:

Navigate ➤ Options ➤ Map Content

Switch Satellite Map on ✔ or off ☐.

If satellite map display ✏ is available in the map menu, switch it on ✔ or off ☐ (→ page 274).

Switched on ✔: satellite maps are displayed in map scales of 2 mi (2 km).
Switched off ☐: satellite maps are not displayed in map scales from 2 mi (2 km) to 10 mi (10 km).

Satellite maps for these map scales are not available in all countries.
Displaying weather information
Multimedia system:
Navigation ▶ Options ▶ Map Content
▼ Activate ☑ Weather Information.
or
▼ If weather information display ▶ is available in the map menu, activate ☑ (→ page 274) it.
Current weather information is displayed on the navigation map, e.g. temperature or cloud cover.

Requirement (USA): Mercedes-Benz mbrace® is activated.

Weather information is not available in all countries.

Calling up the Digital Operator’s Manual (navigation)
Multimedia system:
Navigation ▶ Options ▶ Navigation Info
▼ Select the topic.

Calling up information on navigation
Multimedia system:
Navigation ▶ Options ▶ Navigation Info
▼ Select the topic.

Telephone
Telephony
Telephone menu overview

1 Bluetooth® device name of the currently connected mobile phone
2 Signal strength of the mobile phone network
Battery status of the connected mobile phone

- (telephone ready) or (call active)

Contacts (→ page 285)

Recent Calls (→ page 288)

Text Message

Active call

Connect Device (→ page 282)

Options

Symbols 1 to 4 are not shown until after a mobile phone has been connected to the multimedia system. The symbols depend on your mobile phone and your mobile phone network provider.

---

### Bluetooth® profile overview

<table>
<thead>
<tr>
<th>Bluetooth® profile of the mobile phone</th>
<th>Function</th>
</tr>
</thead>
<tbody>
<tr>
<td>PBAP (Phone Book Access Profile)</td>
<td>Contacts are automatically displayed in the multimedia system</td>
</tr>
<tr>
<td>MAP (Message Access Profile)</td>
<td>Message functions can be used</td>
</tr>
</tbody>
</table>

### Telephony operating modes overview

Depending on your equipment, the following telephony operating modes are available:

- A mobile phone is connected to the multimedia system via Bluetooth® (→ page 282).

---

### Notes on telephony

**WARNING** Risk of distraction from operating integrated communication equipment while the vehicle is in motion

If you operate communication equipment integrated in the vehicle when driving, you will be distracted from the traffic situation. This could also cause you to lose control of the vehicle.

- Only operate this equipment when the traffic situation permits.
- If you cannot be sure of this, stop the vehicle whilst paying attention to road and traffic conditions and operate the equipment with the vehicle stationary.

**WARNING** Risk of distraction from operating mobile communication equipment while the vehicle is in motion

If you operate communication equipment integrated in the vehicle when driving, you will be distracted from the traffic situation.
This could also cause you to lose control of the vehicle.

Only operate this equipment when the vehicle is stationary.

You must observe the legal requirements for the country in which you are currently driving when operating mobile communication equipment in the vehicle.

Further information can be obtained from an authorized Mercedes-Benz Center or at: http://www.mercedes-benz.com/connect.

Information on telephony

The following situations can lead to the call being disconnected while the vehicle is in motion:

- there is insufficient network coverage in the area
- you move from one GSM or MUST transmitter/receiver area (cell) into another and no communication channels are free
- the SIM card used is not compatible with the network available

- a mobile phone with "Twin card" is logged into the network with the second SIM card at the same time

HD Voice®

- To improve voice quality, the multimedia system supports telephone calls in HD Voice®.
- In order to use this function, the mobile phones and the mobile phone network provider of the person you are calling must support HD Voice®.

Depending on the quality of the connection, the voice quality may fluctuate.

Connecting a mobile phone (Bluetooth® telephony)

Requirements:

- Bluetooth® is activated on the mobile phone (see the manufacturer’s operating instructions).
- Bluetooth® is activated on the multimedia system (→ page 244).

Multimedia system:

Phone ➤ Connect Device

Searching for a mobile phone

Select Connect New Device.

Select Start Search on System.

The available mobile phones are displayed. If a new mobile phone is found, it is indicated by the symbol.

Connecting a mobile phone (authorization using Secure Simple Pairing)

Select the mobile phone.

A code is displayed in the multimedia system and on the mobile phone.

If the codes match: confirm the code on the mobile phone.

Connecting a mobile phone (authorization by entering a passkey)

Select the mobile phone.

Choose a one to sixteen-digit number combination as a passkey.
On the multimedia system: enter the passkey and select [OK].

On the mobile phone: enter the passkey again and confirm.

Up to 15 mobile phones can be authorized on the multimedia system. Authorized mobile phones are reconnected automatically.

Switching mobile phones

Requirements:
- The mobile phones are authorized (→ page 282).

Multimedia system:
- Phone  Connect Device

In the device list, select a mobile phone which has already been authorized.

Only one mobile phone can be connected at any one time. The connected mobile phone is displayed at the top of the list.

Disconnecting a mobile phone (deauthorizing)

Multimedia system:
- Phone  Connect Device
- Select the mobile phone from the device list.
- Select  Deauthorize.
- Select Yes.

Information on Near Field Communication (NFC)

NFC enables short-range wireless data transfer or (re)connection of a mobile phone with the multimedia system.

The following functions are available without having authorized a mobile phone:
- Transferring a URL to be viewed in the multimedia system (see the manufacturer's operating instructions).
- Setting up the vehicle's Wi-Fi access data via the system settings (→ page 246).

Further information can be found at: http://www.mercedes-benz.com/connect

Using the mobile phone with Near Field Communication (NFC)

Requirements:
- NFC is activated on the mobile phone (see the manufacturer's operating instructions)
- The mobile phone’s screen is switched on and unlocked (see the manufacturer’s operating instructions)
To connect a mobile phone: open the cover of the armrest on the center console.

Place the NFC area of the mobile phone (see manufacturer's operating instructions) on NFC logo 1.
The mobile phone is connected to the multimedia system.

To change mobile phones: place the NFC area of the mobile phone on NFC logo 1. If the mobile phone has already been authorized on the multimedia system, it is now connected.

If the mobile phone is authorized on the multimedia system for the first time, it is connected after confirming the mobile phone instructions (see the manufacturer's operating instructions).

Further information can be found at: http://www.mercedes-benz.com/connect

Setting the reception and transmission volume

Requirements:
- A mobile phone is authorized (→ page 282).

Multimedia system:
Navigate to Phone ➥ Connect Device
This function ensures optimal language quality.
- Highlight the mobile phone in the device list.
- Select 📞.
- Select Reception Volume or Transmission Volume.
- Set the volume.

Further information on the recommended reception and transmission volume: http://www.mercedes-benz.com/connect

Adjusting the call and ring tone volume
Multimedia system:
Navigate to System ➥ Audio ➥ Phone
- Select Call Volume or Ringtone Volume.
- Set the volume.

Starting/stopping mobile phone voice recognition

Requirements:
- The mobile phone is connected to the multimedia system (→ page 282).

Starting mobile phone voice recognition
- Press and hold the ☑ button on the multifunction steering wheel for more than one second.
You can use mobile phone voice recognition.

Stopping mobile phone voice recognition
- Press the ☑ or ☐ button on the multifunction steering wheel.

Calls
Using the telephone
Multimedia system:
Navigate to Phone ➥ Contacts
Making a call
- Select Numerical Keypad.
Enter the number.
Select [ ],
The call is made.

Accepting a call
Select Accept.

Rejecting a call
Select Reject.

Ending a call
Select [ ].

Activating functions during a call
To show all functions, navigate down.
The following functions are available during a call:
- End Call
- Make Additional Call
- Keyboard (show to send DTMF tones)
- Switch Mute Mic on [✓] or off [ ].
- Private Mode (an active call in hands-free mode is transferred over to the telephone)

Conducting calls with several participants
Requirements:
- There is an active call (→ page 284).
- Another call is being made.

Switching between calls
Select call [ ],
The selected call is active. The other call is on hold.

Activating or ending a call on hold
Select Continue Call or End Call.

Conducting a conference call
Select Create Conference Call in the telephone menu.
The new participant is included in the conference call.

Ending an active call
Select [ ].
On some mobile phones, the call on hold is activated as soon as the active call is ended.

Accepting/rejecting a waiting call
Requirements:
- There is an active call (→ page 284).
If you receive a call while already in a call, a message is displayed. An acoustic signal also sounds.
Select Accept.
The incoming call is active. The previous call is on hold.
Select Reject.
This function and behavior depends on your mobile phone network provider and the mobile phone (see the manufacturer’s operating instructions).

Contacts
Information about the contacts menu
The contacts menu contains all contacts from existing data sources, e.g. mobile phone or memory card. You can store up to 6,000 contacts.
Depending on the data source, you have the following number of contacts:
- Permanently saved contacts: 3,000 entries
- Contacts loaded from the mobile phone: 3,000 entries

From the contacts menu, you can perform the following actions:
- Using the telephone
  - Calling a contact (→ page 287)
  - Calling a new number (→ page 284)
- Navigation (→ page 261)
- Compose messages (→ page 289)

If a mobile phone is connected to the multimedia system (→ page 282) and automatic calling up (→ page 286) is activated, the mobile phone’s contacts are displayed in the address book.

**Downloading mobile phone contacts**
Multimedia system:

- **Automatically**
  - Activate Synchronize Contacts Automatically.
- **Manually**
  - Deactivate Synchronize Contacts Automatically.

**Calling up contacts**
Multimedia system:

Depending on the character set, the following options can be used to search for contacts:
- searching by initials
- searching by name
- searching by phone number

- Enter characters into the search field. A selection of possible contacts appears. Entering more characters into the search field narrows down the number of possible selections.
- Select the contact.

A contact can contain the following details:
- phone numbers
- navigation addresses
- geo-coordinates
- Internet address

**Editing the format of a contact’s name**
Multimedia system:

The following options are available:
- Last Name, First Name
- Last Name First Name
- First Name Last Name

- Select an option.
Overview of importing contacts

Contacts from various sources

<table>
<thead>
<tr>
<th>Source</th>
<th>Requirements</th>
</tr>
</thead>
<tbody>
<tr>
<td>Memory card</td>
<td>The SD memory card is inserted.</td>
</tr>
<tr>
<td>USB device</td>
<td>The USB device is inserted in the USB port.</td>
</tr>
<tr>
<td>Bluetooth® connection</td>
<td>If the sending of vCards via Bluetooth® is supported, vCards can be received on mobile phones or netbooks, for example. Bluetooth® is activated in the multimedia system and on the respective device (see the manufacturer’s operating instructions).</td>
</tr>
<tr>
<td>Mobile phone</td>
<td>The mobile phone is connected to the multimedia system.</td>
</tr>
</tbody>
</table>

Importing contacts into the contacts menu

Multimedia system:

- Phone  
  - Options
  - Select Import.
  - Select an option.

Saving a mobile phone contact

Multimedia system:

- Phone  
  - Contacts
  - Select the mobile phone contact.
  - Select .
  - Select Save to Vehicle.
  The contact saved in the multimedia system is identified by the symbol.

Calling a contact

Multimedia system:

- Phone  
  - Contacts
  - Enter characters into the search field.
  - Select the contact.
  - Select the telephone number.
  The number is dialed.

Selecting further options in the contacts menu

Multimedia system:

- Phone  
  - Contacts
  - Select a contact.
  - Select .
Depending on the stored data, the following options are available:

- **Call**
- **Send Text Message**
- **Show Website** (if an Internet address has been stored)
- **Navigate** (if an address has been stored)
- **Save My Favorite**
- **Send DTMF Tones** (for a number with DTMF tones)

Select an option.

### Deleting a contact
Multimedia system:

1. **Phone** ➨ **Contacts**

You can delete contacts stored in the vehicle.

- Search for the contact.
- Select the contact.
- Select **Delete Contact**.
- Select **Yes**.

### Call list

#### Call list overview
Depending on whether your mobile phone supports the PBAP Bluetooth® profile or not, this can have different effects on the presentation and functions of the call list.

If the PBAP Bluetooth® profile is supported, the effects are as follows:

- The call lists from the mobile phone are displayed in the multimedia system.
- When connecting the mobile phone, you may have to confirm the connection for the PBAP Bluetooth® profile.

If the PBAP Bluetooth® profile is not supported, the effects are as follows:

- The multimedia system generates its own call lists.
- The call list is not synchronized with the call lists in the mobile phone.

### Making a call from the call list
Multimedia system:

1. **Phone** ➨ **Recent Calls - Mobile phone**

Select an entry.

The call is made.

### Calling up additional options in the call list
Multimedia system:

1. **Phone** ➨ **Recent Calls - Mobile phone**

Highlight an entry.

- Select **Call**.

The following options are available:

- **Send Text Message**
- **Open Contact**

Select an option.
Text messages

Overview of text message functions
If the connected mobile phone supports the MAP Bluetooth® profile, the text message functions can be used on the multimedia system.

You can obtain further information about settings and supported functions of Bluetooth®-capable mobile phones from a Mercedes-Benz service center or at: http://www.mercedes-benz.com/connect

Some mobile phones require further settings after being connected to the multimedia system (see manufacturer’s operating instructions).

New messages are identified by the [ ] symbol in the multimedia system's display and an audible signal.

Depending on the mobile phone, the multimedia system only displays new incoming text messages or the 100 newest text messages.

Configuring the displayed text messages
Multimedia system:

Phone ➔ Options ➔ Message Display

Select [ ].

A menu with the following options is shown:
- All Messages
- New and Unread Messages
- New Messages
- Off (The text messages are not displayed automatically.)

Select an option.

Reading text messages
Multimedia system:

Phone ➔ Text Message

Reading a text message

Select a text message.
The message text is displayed.

Using the read-aloud function

Select a text message.

Select Read Aloud.
The text message is read aloud.

Composing and sending a text message
Multimedia system:

Phone ➔ Text Message

Navigate to the left twice.
Select Write New Text Message.

Adding a recipient

Select Press to Add Recipient.
Select the contact.

Dictating text

Select Press to Dictate.
The app for the dictation function is loaded.
If there was no prior Internet connection, a connection is now established.

To start the dictation function: press the controller or touchpad.

Say the message.
The dictation ends automatically after you have finished speaking.
After the voice message has been processed, it is shown as text.

Editing text
- Select the word.
- To call up the correction menu: press the controller or touchpad.
  The following options are available:
  - adjusting the capitalization of words (if supported by the character set)
  - expanding the choice of words
  - deleting the selection
  - recording a new dictation

To leave the menu: select Done.

Sending text messages
- Select Send Text Message.

Replying to a text message
Multimedia system:
- Phone ➤ Text Message
- Select the text message.
- Select Reply.

Calling a text message sender
Multimedia system:
- Phone ➤ Text Message
- Select the text message.
- Select Call Sender.

Deleting text messages
Multimedia system:
- Phone ➤ Text Message
- To delete a text message: select Delete.
- To change folders: select Switch Folder.
- Select Drafts.

Apple CarPlay™
Overview of Apple CarPlay™

⚠️ WARNING Risk of distraction from information systems and communications equipment

If you operate information and communication equipment integrated in the vehicle when driving, you will be distracted from the traffic situation. This could also cause you to lose control of the vehicle.

- Only operate this equipment when the traffic situation permits.
- If you cannot be sure of this, stop the vehicle whilst paying attention to road and traffic conditions and operate the equipment with the vehicle stationary.

You must observe the legal requirements for the country in which you are currently driving when operating the multimedia system.

iPhone® functions can be used via the multimedia system using Apple CarPlay™. They are operated using the controller or the Siri® voice-oper-
ated control system. You can activate the voice-operated control system by pressing and holding the \( \textcircled{3} \) button on the multifunction steering wheel.

When using Apple CarPlay™ via the voice-operated control system, the multimedia system can still be operated via the Voice Control System (→ page 220).

Only one mobile phone at a time can be connected via Apple CarPlay™ to the multimedia system.

The availability of Apple CarPlay™ may vary according to the country.

The service provider is responsible for this application and the services and content connected to it.

**Information on Apple CarPlay™**

While using Apple CarPlay™ various functions of the multimedia system, e.g. telephony or the media sources Bluetooth® audio and iPod®, are unavailable.

Only one route guidance can be active at a time. If route guidance is active on the multimedia system, it is closed when route guidance is started on the mobile phone.

**Connecting an iPhone® via Apple CarPlay™**

**Requirements:**
- Apple® operating system version iOS 8.3 or above is installed on the iPhone®.
- There is an Internet connection for the full range of functions for Apple CarPlay™.
- The iPhone® is connected to the multimedia system via the USB port using a suitable cable (→ page 308).

**Multimedia system:**

Connect Apple CarPlay

**Setting automatic or manual start**

A message appears when connected for the first time.

- **Automatic start:** select Automatically. Start Automatically is activated \( \checkmark \).

Apple CarPlay™ will now start immediately after the iPhone® is connected to the multimedia system using a USB cable.

- **Manual start:** select Manually.
- Select the iPhone® in the device list.

**Accepting/rejecting the data protection regulations**

A message with the data protection regulations appears.

- Select Accept & Start.
- or
- Select Decline & End.

If you selected automatic start, you will have to start Apple CarPlay™ manually the next time you want to use it.

**Exiting Apple CarPlay™**

- Press the \( \textcircled{3} \) button on the multifunction steering wheel, for example.

If Apple CarPlay™ was not displayed in the foreground before disconnecting, the application starts in the background when reconnected. You can call up Apple CarPlay™ in the main menu.
Calling up Apple CarPlay™ sound settings
Multimediasystem:
Connect ➤ Apple CarPlay ➤ Sound
Select the tone menu (→ page 324).

Ending Apple CarPlay™
Multimediasystem:
Connect ➤ Apple CarPlay
Select Disconnect.
The connection is ended.
The mobile phone continues to be supplied with electricity.
or
Disconnect the connecting cable between the mobile phone and multimedia system.
Mercedes-Benz recommends disconnecting the connecting cable only when the vehicle is stationary.

Android Auto

Android Auto overview

⚠️ WARNING Risk of distraction from information systems and communications equipment
If you operate information and communication equipment integrated in the vehicle when driving, you will be distracted from the traffic situation. This could also cause you to lose control of the vehicle.

- Only operate this equipment when the traffic situation permits.
- If you cannot be sure of this, stop the vehicle whilst paying attention to road and traffic conditions and operate the equipment with the vehicle stationary.

You must observe the legal requirements for the country in which you are currently driving when operating the multimedia system.
Mobile phone functions can be used with Android Auto using the Android operating system on the multimedia system. It is operated using the controller or the voice-operated control system. You can activate the voice-operated control system by pressing and holding the button on the multifunction steering wheel.
When using Android Auto via the voice-operated control system, the multimedia system can still be operated via the Voice Control System (→ page 220).

Only one mobile phone at a time can be connected via Android Auto to the multimedia system.
The availability of Android Auto and Android Auto Apps may vary according to the country.
The service provider is responsible for this application and the services and content connected to it.

Information on Android Auto
While using Android Auto, various functions of the multimedia system, for example the media source Bluetooth® audio, are not available.
Only one route guidance can be active at a time. If route guidance is active on the multimedia system, it is closed when route guidance is started on the mobile phone.
Connecting a mobile phone via Android Auto

Requirements:
- The first activation of Android Auto on the multimedia system must be carried out when the vehicle is stationary for safety reasons.
- The mobile phone supports Android Auto from Android 5.0.
- The Android Auto app is installed on the mobile phone.
- In order to use the telephone functions, the mobile phone must be connected to the multimedia system via Bluetooth® (→ page 282).
- If there was no prior Internet connection, this is established with the use of the mobile phone with Android Auto.
- The mobile phone is connected to the multimedia system via the USB port using a suitable cable (→ page 308).
- There is an Internet connection for the full range of functions for Android Auto.

Multimedia system:

- Connect Android Auto
  - Select the mobile phone from the device list.

Accepting/rejecting the data protection regulations
A message with the data protection regulations appears.
- Select Accept & Start.
- Select Decline & End.

Activating automatic start
- Select Start Automatically.

Starting manually
- Select the mobile phone from the device list.

Exiting Android Auto
- Press the button on the multifunction steering wheel, for example.
  - If Android Auto was not displayed in the foreground before disconnecting, the application starts in the background when reconnected.

You can call up Android Auto in the main menu.

Calling up the Android Auto sound settings
Multimedia system:

- Connect Android Auto Sound
  - Selecting the tone menu (→ page 324).

Ending Android Auto
Multimedia system:

- Disconnect
  - The connection is ended.
  - The mobile phone continues to be supplied with electricity.
  - Disconnect the connecting cable between the mobile phone and multimedia system.
  - Mercedes-Benz recommends disconnecting the connecting cable only when the vehicle is stationary.
Transferred vehicle data when using Apple CarPlay™ and Android Auto

Information on transferred vehicle data
When using Android Auto or Apple CarPlay™, certain vehicle data is transferred to the mobile phone. This enables you to get the best out of selected mobile phone services. Vehicle data is not directly accessible.

The following system information is transmitted:
- Software release of the multimedia system
- System ID (anonymized)

The transfer of this data is used to optimize communication between the vehicle and the mobile phone.

To do this, and to assign several vehicles to the mobile phone, a vehicle identifier is randomly generated.

This has no connection to the vehicle identification number (VIN) and is deleted when the multimedia system is reset (→ page 253).

The following driving status data is transmitted:
- Transmission position engaged
- Distinction between parked, standstill, rolling and driving
- Day/night mode of the instrument cluster

The transfer of this data is used to alter how content is displayed to correspond to the driving situation.

The following position data is transmitted:
- Coordinates
- Speed
- Compass direction
- Acceleration direction

This data is only transferred while the navigation system is active in order to improve it (e.g. so it can continue functioning when in a tunnel).

Mercedes-Benz mbrace® (USA)

Making a call via the overhead control panel
Mercedes-Benz mbrace® is available in the USA.

1. Breakdown assistance call
2. SOS button cover
3. MB Info call
4. SOS button

To make a breakdown assistance call:
press button 1.
This initiates a call to the Mercedes-Benz Customer Assistance Center.
To make an emergency call: press SOS button cover briefly to open.
Press and hold SOS button for at least one second. A call is triggered with the Mercedes-Benz emergency call system.

To make an MB Info call: press button. This initiates a call to the Mercedes-Benz Customer Assistance Center.

An emergency call can be initiated even if a breakdown assistance or MB Info call is active. This has priority over all other active calls. Calls via the overhead control panel are only possible with an available mobile phone network.

Further information on Mercedes-Benz mbrace® and other services can be found at: http://www.mbusa.com

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**Information on the emergency call system**

**WARNING** Risk of accident and injury despite pressing the SOS button

Even if you press the SOS button in an emergency, remaining in the vehicle may be dangerous for the following reasons:
- you see smoke inside or outside of the vehicle, e.g. if there is a fire after an accident
- the vehicle is on a dangerous section of road
- the vehicle is not visible or cannot easily be seen by other road users, particularly when dark or in poor visibility conditions

- Leave the vehicle immediately in this or similar situations as soon as it is safe to do so.
- Move to a safe location along with other vehicle occupants.
- In such situations, secure the vehicle in accordance with national regulations, e.g. with a warning triangle.

---

**Automatic emergency call**
The emergency call is initiated in the following situations:
- The airbag is deployed.
- The Emergency Tensioning Devices are triggered.

You can end an automatically initiated emergency call yourself after 60 seconds.

**Manual emergency call**
An emergency call can be initiated manually via the SOS button in the overhead control panel (→ page 294).

If you leave the vehicle immediately after pressing the SOS button, you do not know if Mercedes-Benz mbrace® has successfully made the emergency call.

**Initiated emergency call**
When a voice connection is established between the Customer Assistance Center and the vehicle occupants, the following options apply:
- If the vehicle occupants are responsive: the Mercedes-Benz Customer Assistance Center
asks for more detailed information on the emergency.

- If the vehicle occupants are not responsive: an ambulance is sent to the vehicle immediately.

**Transferred data**

During the voice connection to the Customer Assistance Center, the following data is transferred:

- Current vehicle location
- Vehicle identification number

**Emergency call not possible**

If the mobile phone network is unavailable, Mercedes-Benz mbrace® is not able to make an emergency call:

- A corresponding message appears in the multimedia system display.
- The indicator lamp flashes continuously.
- In this case, seek assistance by other means.

**Information on the MB Info call**

An Info call to the Mercedes-Benz Customer Assistance Center has been initiated via the overhead control panel (→ page 294).

You can find information on the following topics:

- Mercedes-Benz mbrace® activation
- operating the vehicle
- nearest authorized Mercedes-Benz Center
- other products and services from Mercedes-Benz

Data is transmitted during the connection to the Mercedes-Benz Customer Assistance Center (→ page 296).

**Information on the Roadside Assistance call**

A Roadside Assistance call to the Mercedes-Benz Customer Assistance Center has been initiated via the overhead control panel:

- the problem with the vehicle is analyzed using remote diagnosis.
- Further information about this can be obtained at: http://www.mbusa.com

- a qualified Mercedes-Benz technician carries out repairs on site and/or the vehicle will be towed to the nearest authorized Mercedes-Benz Center.
- You may be charged for these services.

Data is transmitted during the connection to the Mercedes-Benz Customer Assistance Center (→ page 296).

**Transferred data during a service call**

In certain countries you must confirm the data transfer.

If you make service calls using Mercedes-Benz mbrace® (USA), transferred data includes the following:
### Overview of transferred data

<table>
<thead>
<tr>
<th>Service call</th>
<th>Transferred data</th>
</tr>
</thead>
<tbody>
<tr>
<td>MB Info call</td>
<td>• Current vehicle location</td>
</tr>
<tr>
<td>Roadside Assistance call</td>
<td>• Vehicle identification number</td>
</tr>
<tr>
<td></td>
<td>• Service code</td>
</tr>
<tr>
<td></td>
<td>• Selected data about the status of the vehicle</td>
</tr>
</tbody>
</table>

### Online and Internet functions

#### Internet connection

**Information on connecting to the Internet**

**WARNING** Risk of distraction from information systems and communications equipment

If you operate information and communication equipment integrated in the vehicle when driving, you will be distracted from the traffic situation. This could also cause you to lose control of the vehicle.

- Only operate this equipment when the traffic situation permits.
- If you cannot be sure of this, stop the vehicle whilst paying attention to road and traffic conditions and operate the equipment with the vehicle stationary.

You must observe the legal requirements for the country in which you are currently driving when operating the multimedia system.

**USA:** to use Mercedes-Benz Apps and access the Internet, Mercedes-Benz mbrace® must be activated and operational. Furthermore, mbrace® must be activated for Mercedes-Benz Apps and Internet access.

**Canada:** the multimedia system must be connected to a mobile phone via Bluetooth® or to an external device acting as a Wi-Fi hotspot. Furthermore, you need a valid mobile service contract with a data option, which is used to calculate the associated connection costs.

The Internet functions can only be used to a limited degree whilst driving.

### Setting up an Internet connection via Wi-Fi

**Requirements**

- the Wi-Fi function is activated on the multimedia system (→ page 245).
- the Wi-Fi function is activated on the external device (see the manufacturer’s operating instructions).
- Internet access via Wi-Fi is activated (see the manufacturer’s operating instructions).

The Internet connection via Wi-Fi is restricted or does not function if:

- the mobile phone is switched off
- mobile data use is deactivated on the mobile phone
- the Wi-Fi function is deactivated on the multimedia system
- the Wi-Fi function is deactivated on the external device
- Internet access via Wi-Fi is deactivated on the external device
Multimediasystem:

System ➤ Connectivity ➤ Internet Settings ➤ Search for Wi-Fi Networks

Select the network.
Logging in to the Wi-Fi network (→ page 245).

Setting up an Internet connection via Bluetooth®

Requirements:
- A mobile phone is connected to the multimedia system via Bluetooth® (→ page 282).

To connect via Bluetooth®, the mobile phone supports one of the following Bluetooth® profiles:
- DUN (Dial-Up Networking)
- PAN (Personal Area Network)

The Internet connection via Bluetooth® is restricted or does not function if:
- the mobile phone is switched off
- the mobile phone network coverage is insufficient
- mobile data use is deactivated on the mobile phone
- the Bluetooth® function on the multimedia system is switched off and the mobile phone is to be connected via Bluetooth®
- the Bluetooth® function is switched off on the mobile phone and the mobile phone is to be connected via Bluetooth®
- neither the mobile phone network nor the mobile phone allow simultaneous use of a telephone and an Internet connection
- the mobile phone has not been enabled for Internet access via Bluetooth®

If a mobile phone is connected to the multimedia system for the first time via Bluetooth®, you will be assisted through the process of setting up an Internet connection.

The Internet connection can also be configured manually.

Further information can be obtained at http://www.mercedes-benz.com/connector or from an authorized Mercedes-Benz Center.

Multimediasystem:

System ➤ Connectivity ➤ Internet Settings

Bluetooth® connection via PAN
Select the mobile phone. The Internet connection is established.

Bluetooth® connection via DUN
Select the mobile phone.

To select the predefined access data of the mobile phone network provider: select Predefined Settings. A list of countries appears.
Select the country of your mobile phone network provider. The list of available providers appears.
Select your mobile phone network provider. When an overview of the provider settings appears, make the necessary settings.
Select Confirm Settings.

To manually set the access data of the mobile phone network provider: select Manual Settings. An overview of the provider settings appears.

Set the access data.

Select Confirm Settings.

Set the access data in accordance with your data package. Otherwise, additional costs may be incurred. You can contact your mobile phone network provider to obtain the precise access data.

Switching the Bluetooth® profile

Requirements
- The mobile phone supports the DUN and PAN Bluetooth® profiles.

Multimediasystem:
   ➔ System ➔ Connectivity ➔ Internet Settings

To switch from DUN to PAN: select the mobile phone.

Requirements
- The mobile phone supports the Bluetooth® DUN profile.

Editing access data

Select Change Configuration.

Activate Automatic Configuration. The Internet connection is automatically configured using the PAN Bluetooth® profile.

To switch from PAN to DUN: select the mobile phone.

Select Change Configuration.

Deactivate Automatic Configuration.

Select Configure Settings Using COMAND.

Configuring the Internet connection using preset or manual access data (→ page 298).

Multimedi syste m:
   ➔ System ➔ Connectivity ➔ Internet Settings

Highlight the mobile phone.

Select ➔.

Select Change Configuration.

For mobile phones with PAN and DUN: select Configure Settings Using COMAND.

Configure the Internet connection using preset or manual access data (→ page 298).

Canceling Internet access permission for a mobile phone

Multimediasystem:
   ➔ System ➔ Connectivity ➔ Internet Settings

Highlight the mobile phone.

Select ➔.

Select Delete Configuration.

Select Yes.
Displaying mobile phone details
Multimedia system:
- System ➤ Connectivity ➤ Internet Settings
  - Highlight the mobile phone.
  - Select 💬.
  - Select Details.

Establishing an Internet connection
Multimedia system:
- Connect
  - For example, select 🌐 Browser.
  - The multimedia system usually establishes the Internet connection automatically. If the multimedia system is not connected to the Internet, the Internet connection is established when an Internet application is used.

Connection status
Displaying the connection status
Multimedia system:
- System ➤ Connectivity
  - Select Internet Status.
  - Depending on the means of connection, the approximate data volume transmitted is displayed.

Mercedes-Benz Apps
Calling up Mercedes-Benz Apps
Requirements:
- The registration for the use of Mercedes-Benz Apps has been completed.
- The general terms and conditions have been confirmed.
Multimedia system:
- Connect ➤ Mercedes-Benz Apps
  - Select an app.
  - The available features are country-dependent.

License fees may be applicable.

Operating Mercedes-Benz Apps using voice control
Requirements:
- The registration for the use of Mercedes-Benz Apps has been completed.
- The general terms and conditions have been confirmed.

The 🎤 symbol indicates that a Mercedes-Benz app can be used via voice control.
- Select a Mercedes-Benz App (→ page 300).
  - The app menu is displayed.
- To use voice control: select 🎤 Language.
  - Say the question or command.
  - Voice control is not available in all countries and languages.
Web browser

Calling up a web page
Multimedia system:

- Con-
  nect ➔ [🌐] Browser ➔ [🌐] Enter URL
- Enter a web address.
- To finish the entry and call up the website: select ok.

Showing/hiding the web browser menu
If you call up a website by selecting a link, for example, the web browser menu is hidden.

- To show/hide: press the % button.
- The web browser supports video playback.
- No websites or videos are displayed while the vehicle is in motion.

Web browser overview

1. URL entry
2. Bookmarks
3. Webpage, back
4. Webpage, forwards
5. Options
6. To close the browser

Calling up web browser options
Multimedia system:

- ➔ Connect ➔ [🌐] Browser ➔ [☐] Options

The following functions are available:
- Refresh Page/Cancel
- Zoom
- Browser Settings
- Delete Browser Data
- Select an option.
- Make the desired changes to the settings.

Calling up the web browser settings
Multimedia system:

- ➔ Connect ➔ [🌐] Browser ➔ [☐] Options ➔ Browser Settings

The following functions are available:
- Block Pop-Ups
- Activate Javascript
- Allow Cookies
Activate ✔ or deactivate ☐ the function.

Deleting browser data
Multimedia system:
Connect ➤ Browser ➤ Options ➤ Delete Browser Data
The following options are available:
- All
- Cache
- Cookies
- Entered URLs
- Form Data
Select an option.
Select Yes.

Managing bookmarks
Multimedia system:
Connect ➤ Browser ➤ Bookmarks
Selecting a bookmark
Select an entry.

Creating a bookmark
Select Add New Bookmark.
Enter a URL and a name.
Select OK.

Editing a bookmark
Highlight a bookmark.
Select Edit.
Enter a URL and a name.
Select OK.

Deleting a bookmark
Highlight a bookmark.
Select Delete.
Select Yes.

Closing the browser
Multimedia system:
Connect ➤ Browser
Select Close Browser.

Internet radio
Calling up the Internet radio
Requirements:
- The Internet radio service is activated.
- The data volume is available.
  Depending on the country, data volume may need to be purchased.
- A fast Internet connection for data transmission free of interference.
The services are country-dependent.
For more information, consult an authorized Mercedes-Benz Center.

Multimedia system:
Radio ➤ Radio Source
Select TuneIn Radio.
The Internet radio display appears. The last station set starts playing.
The connection quality depends on the local mobile phone reception.
Internet radio overview

1. Internet radio provider
2. Selected category
3. Display (if connected to private user account)
4. Data transfer rate
5. Current station is stored as a favorite
6. Additional information on the current station

Selecting and connecting to Internet radio stations
Multimedia system:
[Radio] ➤ [Radio Source] ➤ TunIn Radio ➤ [Search]

- Select a category.
- Select a station.

The connection is established automatically. or
- Select Enter Address or POI.
- Enter a station name using the entry field.

A relatively large volume of data can be transmitted when using Internet radio.

Saving/deleting Internet radio stations as favorites
Multimedia system:
[Radio] ➤ [Radio Source] ➤ TunIn Radio

- Select a station.

Press and hold the touchpad or controller until an audible signal sounds. The [★] symbol appears by the station name.

- Select [★] Favorites.
The list of saved favorite stations appears. or

- Create an account for the online provider (TuneIn radio) and then log in on the multimedia system.
Your favorites are imported to the multimedia system.

Deleting favorites
- Select [★] Favorites.
- Select a station.
- Press and hold the touchpad or controller until an audible signal sounds.
The [★] symbol by the station name disappears.
Setting the Internet radio options

Multimedia system:

Radio ►  Radio Source ►  Tuneln
Radio ►  Options

The following options are available:

- **Select Stream**: select the stream quality.
- **Login to Tuneln Account**: log in to your Tuneln user account.
- **Log Out of Account**: log out of your Tuneln user account.

Select an option.

### Media

### Audio mode

**WARNING** Risk of distraction when handling data storage media

If you handle a data storage medium while driving, your attention is diverted from the traffic conditions. This could also cause you to lose control of the vehicle.

Only handle a data storage medium when the vehicle is stationary.

### Permissible file systems:

- FAT32
- exFAT
- NTFS

### Permissible data storage medium:

- SD card
- USB storage device
- iPod®/iPhone®
- MTP devices
- Bluetooth® audio equipment

- The multimedia system supports a total of up to 50,000 files.
- Data storage media up to 2 TB are supported (32-bit address space).

### Supported formats:

- MP3
- WMA
- AAC
- WAV
- FLAC
- ALAC

### Observing notes:

- Due to the large variety of available music files regarding encoders, sampling rates and data rates, playback cannot always be guaranteed.
- Due to the wide range of USB devices available on the market, playback cannot be guaranteed for all USB devices.
- Copy-protected music files or DRM encrypted files cannot be played back.
- MP3 players must support Media Transfer Protocol (MTP).
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Gracenote, the Gracenote logo and logotype, "Powered by Gracenote", MusicID and Playlist Plus are either registered trademarks or trademarks of Gracenote, Inc. in the United States and/or other countries.

Notes on copyright
Audio files that you create or reproduce yourself for playback are generally subject to copyright protection. In many countries, reproductions, even for private use, are not permitted without the prior consent of the copyright holder. Make sure that you know about the applicable copyright regulations and that you comply with these.

Activating media mode
Multimedia system:

Media ➔ Media Sources

Select a media source. Playable music files are played back.

Inserting/removing an SD card

DANGER Risk of fatal injury from swallowing SD cards

SD cards are small parts. They could be swallowed and lead to choking.

- Keep SD cards out of the reach of children.
- Seek medical attention immediately if an SD card has been swallowed.

NOTE Damage caused by high temperatures

High temperatures can damage the SD memory card.
Removethe SD memory card after use and take it out of the vehicle.

Multimedia system:

Media > Media Sources > Mem. Card

Inserting
The multimedia connection unit is located in the stowage compartment under the armrest.

Inserting
Insert the SD memory card into the SD card slot until it engages. The side with the contacts must face downwards. Playable music files are played back.

Removing
Press the SD card.
Remove the SD card.
Overview of the audio mode

1. Active data storage medium
2. Album cover
3. Track, artist, album
4. Search
5. Playback Control
6. Media Sources
7. Sound
8. Full Screen (for video playback)
9. Options
10. Track number and number of tracks in the track list
Connecting USB devices

NOTE Damage caused by high temperatures

High temperatures can damage USB devices.

- Remove the USB device after use and take it out of the vehicle.

The multimedia connection unit is found in the stowage compartment under the armrest and has two USB ports. Depending on the vehicle’s equipment, additional USB ports can be found in the stowage compartment of the center console or rear folding compartment.

- Connect the USB device to the USB port. Playable music files are played back only if the corresponding media display is activated.

- Use the USB port identified by † to use Apple CarPlay™ and Android Auto.

Connecting a USB device

Multimedia system:

- Media

Selecting a track by skipping to a track

- To skip backwards or forwards to a track: navigate up or down.

Selecting a track using the current track list

- Select [ ].
- Select Current Track List.
- Select a track.

Selecting playback options

Multimedia system:

- Media ➤ Options

Playing back similar tracks

- Select Play Similar Tracks.
  A track list with similar tracks is created and played back.

Playback mode

- Select Random Mode - Current Playlist.
  The current track list is played in random order.
- Select Random Mode - Current Medium.
  All tracks on the active data storage medium are played in random order.
- Select Normal Track Sequence.
  The current track list is played in the order it appears on the data storage medium.

Controlling media playback

Multimedia system:

- ➤ Media ➤ ➤ Playback Control

A bar with playback controls is shown.

- To pause playback: press the touchpad. The [ ] symbol is displayed.
- To resume playback: press the touchpad again. The [ ] symbol is displayed.

To fast forward/rewind

- To move [ ] on the timeline: swipe left or right on the touchpad.
To hide the playback controls
Press the button.

Video mode
Switching to video mode
Multimedia system:
Select a data storage medium.
Playable video files are played back.

The multimedia system supports the following formats:
- MPEG
- AVI, DivX, MKV
- MP4, M4V
- WMV

Due to the large variety of available video files regarding encoders, sampling rates and data transfer rates, playback cannot always be guaranteed. Videos up to FullHD (1920x1080) are supported.

Copy-protected video files or DRM (Digital Rights Management) encrypted files cannot be played back.
Overview of video mode

1. Active data storage medium
2. Album cover
3. Track, artist, album
4. Search
5. Playback Control
6. Media Sources
7. Sound
8. Full Screen
9. Options
10. Track number and number of tracks in the track list
Activating/deactivating full-screen mode
Multimedia system:

To activate full-screen mode: select Full Screen.
To deactivate full-screen mode: press the touchpad.

Changing video settings
Multimedia system:

The following picture formats are available:
- Automatic
- 16:9
- 4:3
- Zoom

Select a picture format.

Adjusting the brightness manually
- Select Brightness.
- Adjust the brightness.

Media search
Starting the media search
Multimedia system:

Depending on the connected media sources and files, the following categories are listed:
- Current Track List
- Keyword Search
- Playlists
- Artists
- Albums
- Tracks
- Folder
- Music Genres
- Year
- Composers

Media Interface
Information about the Media Interface
Media Interface is a universal interface for the connection of mobile audio equipment. The multimedia system has two USB ports. The USB ports are located in the stowage compartment under the armrest.

Supported devices
The Media Interface allows you to connect the following data storage media:
- iPod®
- iPhone®
- MP3 player

- Videos
- Podcasts (Apple® devices)
- Audiobooks (Apple® devices)

The categories are available as soon as the entire media content has been read in and analyzed.
- USB devices

For details and a list of supported devices, visit our website at http://www.mercedes-benz.com/connect. Follow the instructions in the "Media Interface" section.

**Switching to Media Interface**

Multimedia system:

1. Media ➔ Media Sources

2. Connect a data storage medium to the USB port (→ page 308).

3. Select a media device.

   Playable music files are played back.
Overview of Media Interface

1. Active data storage medium
2. Album cover
3. Artist, track and album
4. Track number and number of tracks in the track list

Bluetooth® audio

Information about Bluetooth® audio

3. Search
4. Playback Control
7. Media Sources
8. Sound
9. Full Screen (video playback only)
10. Options
Before using your Bluetooth® audio equipment with the multimedia system for the first time, you will need to authorize it (→ page 315).

**Bluetooth® Audio overview**

1. Active data storage medium
2. Album cover
3. Track, artist, album
4. Track number and number of tracks in the track list
Searching for and authorizing a Bluetooth® audio device

Requirements:
- Bluetooth® is activated on the multimedia system and audio equipment (→ page 244).
- The audio equipment supports the Bluetooth® audio profiles A2DP and AVRCP.
- The audio equipment is "visible" for other devices.

Multimedia system:
➡️ Media ➞ Media Sources ➞ Bluetooth Audio

Authorizing new Bluetooth® audio equipment

1. Select 🔼.
2. Select Add New Bluetooth Audio Device.
3. Select Start Search on System.
Detected audio equipment is displayed in the device list.

Selecting Bluetooth® audio equipment that has already been authorized

1. Select 🍃.
2. Select a Bluetooth® audio device.

Establishing a connection from the Bluetooth® audio equipment

The Bluetooth® device name of the multimedia system is MB BLUETOOTH XXXXX.

1. Select Search from Device.

Start the authorization on the audio equipment (see manufacturer's operating instructions).
A code is displayed on the multimedia system and on the mobile phone.
Confirm on both devices if the codes are identical.
The audio equipment is connected and playback starts.

With some audio equipment, playback must be initially started on the device itself so that the multimedia system can play the audio files.

Device-specific information on authorizing and connecting Bluetooth®-capable mobile phones can be obtained at http://www.mercedes-benz.com/connector from an authorized Mercedes-Benz Center.
Activating Bluetooth® audio
Multimedia system:

Media ➔ [Media Sources]

Select Bluetooth Audio.
The multimedia system activates the connected Bluetooth® audio equipment.

Selecting a music player
Multimedia system:

Media ➔ [Media Sources] ➔ Bluetooth Audio

Select a Bluetooth® audio device.
If multiple music players are present on the Bluetooth® audio equipment, a list appears.

Select a music player.
Playback starts.

Searching for a track
Multimedia system:

Media ➔ [Media Sources] ➔ Bluetooth Audio

Select a category.
A track list appears.
Select a track.
The function is only available when the mobile phone and the music player selected on the mobile phone support this function.

Switching Bluetooth® audio equipment via NFC

Requirements:
- Observe the notes on using NFC (→ page 283).
- The Bluetooth® audio overview is displayed (→ page 316).

Lightly press the NFC area on the mobile phone (see the manufacturer’s operating instructions).
If the mobile phone has already been authorized on the multimedia system as Bluetooth® audio equipment, it is now connected.
If the mobile phone is authorized on the multimedia system as Bluetooth® audio equipment for the first time, it is connected after confirming the instructions for the mobile phone (see the manufacturer’s operating instructions).

Disconnecting Bluetooth® audio equipment
Multimedia system:

Phone ➔ [Media Sources]
Select a Bluetooth® audio device.
Select Deauthorize.
Select Yes.

Switching on the radio
Multimedia system:

Radio

Alternatively: press the RADIO button.
The radio display appears. You will hear the last station played on the last frequency band selected.
Radio overview

1. Active frequency band
2. Station name or set frequency
3. Artist, title, album and radio text
4. Station list
5. Presets
6. Radio Source
7. Sound
8. Tag This Song
9. Options
Switching HD Radio on/off

Multimedia system:

- Radio ➤ Options ➤ HD Radio

Switch the function on ✔ or off ❌.


Setting the waveband

Multimedia system:

- Radio ➤ Radio Source

HD Radio FM HD Radio AM and SiriusXM Radio can be selected.

- Select a frequency band.

Selecting a radio station

Multimedia system:

- Radio ➤ 📑
- Navigate up or down.

Calling up the radio station list

Multimedia system:

- Radio ➤ 📑
- Select a station.

Searching for radio stations using station names or direct frequency entry

Multimedia system:

- Radio ➤ 📑 ➤ 📑
- Enter a station name or frequency.
- Select OK.
- The search results are displayed.
- Select a station.

Storing radio stations

Multimedia system:

- Radio ➤ ★ Presets
- Select Store Current Station in the Presets.

Editing radio station presets

Multimedia system:

- Radio ➤ ★ Presets

Moving stations:

- Highlight a preset entry and navigate to the left.
Select Move Highlighted Station.
Select a memory preset.

Deleting stations:
Highlight a preset entry and navigate to the left.
Select Delete Highlighted Station.
Select Yes.

Tagging music tracks
Multimedia system:
Select Radio
If radio stations provide the relevant information, this function allows you to transfer information on the music track currently playing to an Apple® device. You can then purchase the audio file from the iTunes Store®.
Select ♫→ Tag This Song.
The track information is saved.

Activating/deactivating radio text
Multimedia system:
Radio ➤ Options ➤ Display Radio Text Information
Activate ✓ or deactivate □ the function.

Satellite radio
Information on the satellite radio
SIRIUS XM® satellite radio offers more than 175 digital-quality radio channels providing 100% commercial-free music, sports, news and entertainment, for example. SIRIUS XM satellite radio employs a fleet of high-performance satellites to broadcast around the clock throughout the USA and Canada. The satellite radio program is available for a monthly fee. Information about this can be obtained from a Sirius XM® Service Center and at http://www.siriusxm.com (USA) or http://www.siriusxm.ca (Canada).

Sirius, XM and all related marks and logos are trademarks of Sirius XM Radio Inc. and its subsidiaries. All other marks, channel names and logos are the property of their respective owners. All rights reserved.

Satellite radio restrictions
Satellite radio mode may be temporarily unavailable or interrupted for a variety of reasons. These include environmental or topographical conditions beyond the control of Mercedes-Benz USA, LLC. Thus, operation at certain locations may not be possible.

Registering satellite radio
Requirements:
• satellite radio equipment
• registration with a satellite radio provider
• if registration is not included when purchasing the system, your credit card details will be required to activate your account

Satellite radio restrictions
Multimediasystem:

Select Service Information. The service information screen appears showing the radio ID and the current subscription status.

- Establish a telephone connection.
- Follow the service staff's instructions. The activation process may take up to ten minutes.
- You can also have the satellite service activated online. To do so, please visit http://www.siriusxm.com (USA) or http://www.siriusxm.ca (Canada).

Switching on satellite radio
Multimediasystem:

- Select SiriusXM Radio.
Overview of the satellite radio

1. Active frequency band
2. Logo or album art (if available)
3. Category
4. Channel name
5. Channel information
6. SiriusXM Radio Channels
7. Presets
8. Radio Source
9. Sound
10. Playback Control
11. Options
Selecting a satellite radio category
Multimedia system:

- Radio ➤ Radio Source ➤ SiriusXM Radio ➤ SiriusXM Radio Channels ➤ Category
  - Select a category.

Selecting a satellite radio channel
Multimedia system:

- Radio ➤ Radio Source ➤ SiriusXM Radio ➤ SiriusXM Radio Channels ➤ Category
  - Navigate up or down.

Saving or deleting a satellite radio channel
Multimedia system:

- Radio ➤ Radio Source ➤ SiriusXM Radio ➤ Presets
  - Select Store Current Station in the Presets.

Moving a channel

- Select Options.
- Select Move Highlighted Station.
- Select a preset.

Deleting a channel

- Select Delete Highlighted Station.
- Select a preset.

Displaying PEG information for the current channel
Multimedia system:

- Radio ➤ Radio Source ➤ SiriusXM Radio ➤ Options ➤ Presets
  - Select EPG Information about Current Channel.

Setting the parental control
Multimedia system:

- Radio ➤ Radio Source ➤ SiriusXM Radio ➤ Options ➤ Parental Control
  - Activate the function ✓.
  - Determine a four-digit character sequence and select [OK].
  - All channels with adult content are locked.

Unlocking a channel

- Enter the four-digit character sequence and select [OK].
  - All channels with adult content are unlocked.

Music and sport alerts function
This function enables you to program an alert for your favorite artists, tracks or sporting events. Music alerts can be saved whilst a track is being played and sport alerts can be saved during a live game. You can also specify sport alerts via the menu option. The system then continuously searches through all the channels. If a match is found with a stored alert, you will be informed.

Setting music and sport alerts
Multimedia system:

- Radio ➤ Radio Source ➤ SiriusXM Radio ➤ Options ➤ Alert for Artist, Song & Sporting Event

Setting a music alert

- Select Add New Alert.

or

- Select Manage Artist & Song Alerts.
Select Options. The following options are available:
- Mark This Entry
- Unmark This Entry
- Mark All Entries
- Unmark All Entries
- Delete This Entry
- Delete All Entries

Select an option.

Activate Artist & Song Alerts.
The alert is set for the current artist or track. If a match is found, a prompt appears asking whether you wish to change to the station.

Setting a sport alert
- Select Add New Alert.
- Select Manage Sports Alerts.
- Select Select New Alerts.

or
- Select Edit Alerts.
- Select a team from a league.

Activate Sports Alerts.

Information on Smart Favorites and Tune Start
Stations in the station presets can be added as smart favorites. Smart favorites stations are automatically saved to temporary storage in the background. If you change to a smart favorite station, you can replay, pause or actively skip forward or back to broadcasts which you have missed. If Tune Start is activated and you change to another smart favorite station, the music track currently playing on the station is automatically restarted from the beginning of the track.

Adding a channel to Smart Favorites
Multimedia system:
- Radio  Radio Source  SiriusXM Radio
- Select the active frequency band.
- Select an entry.
- Select Add Highlighted Channel to Smart Favorites.

Activating/deactivating Tune Start
Multimedia system:
- Radio  Options  TuneStart
- Activate or deactivate the function.

Playback controls
Multimedia system:
- Radio  Options  | Playback Control
You can pause the playback of the current station or skip forward or backward in the timeline. This leaves live mode to access the internal temporary storage.
- To fast forward/rewind: turn the controller anti-clockwise or clockwise.
- To jump to the previous/next song: slide the controller to the left or right.
- To pause playback: select .
- To return to live mode: navigate to the end of the timeline.
Displaying satellite radio service information
Multimedia system:

Radio ➤ Radio Source ➤ SiriusXM Radio ➤ Options
Select Service Information.

Sound
Tone settings
Information about the sound system
The sound system has a total output of 100 W and is equipped with 10 speakers. It is available for all functions in the radio and media modes.

Calling up the sound menu
Multimedia system:

Media ➤ Sound
The following functions are available:
- Equalizer
- Balance and Fader
- Automatic Volume Adjustment
- Other Sound Settings

Select a sound menu.

Adjusting treble, mid-range and bass settings
Multimedia system:

Media ➤ Sound ➤ Equalizer
Select Treble, Mid Range or Bass.
Change the settings.

Activating/deactivating automatic volume adjustment
Multimedia system:

Automatic volume adjustment compensates for differing volumes when changing between audio sources.

Switch the function on or off.

Adjusting the balance/fader
Multimedia system:

Adjust the balance and fader.

To exit the menu: press the button.

Burmester® surround sound system
Information about the Burmester® surround sound system
The Burmester® surround sound system has a total output of 590 W and is equipped with 13 speakers. It is available for all functions in the radio and media modes.

Calling up the sound menu in the Burmester® surround sound system
Multimedia system:

Media ➤ Sound
The following functions are available:
- Equalizer
- Balance and Fader
- Automatic Volume Adjustment
- Surround Sound
- Sound Focus
- Other Sound Settings
Select a function.
Adjusting the treble, mid and bass settings on the Burmester® surround sound system
Multimedia system:
 Media  ➤  Equalizer
Select Treble, Mid Range or Bass.
Set the desired values.

Activating/deactivating volume adjustment in the Burmester® surround sound system
Multimedia system:
 Media  ➤  Automatic Volume Adjustment
Automatic volume adjustment compensates for differing volumes when changing between audio sources.
Switch the function on [✓] or off [☐].

Adjusting the balance/fader in the Burmester® surround sound system
Multimedia system:
 Media  ➤  Balance and Fader
Adjust the balance and fader.

To exit the menu: press the ➤ button.

Switching surround sound on/off in the Burmester® surround sound system
Multimedia system:
 Media  ➤  Surround Sound
Switch the function on [✓] or off [☐].

Adjusting the sound focus in the Burmester® surround sound system
Multimedia system:
 Media  ➤  Sound Focus
Adjust the sound focus.

Burmester® high-end 3D surround sound system
Information on the Burmester® high-end 3D surround sound system
The Burmester® high-end 3D surround sound system has a total output of 1560 watts and is equipped with 25 speakers. It is available for all functions in the radio and media modes.

Calling up the sound menu in the Burmester® high-end 3D surround sound system
Multimedia system:
 Media  ➤  Equalizer
The following functions are available:
- Equalizer
- Balance and Fader
- Automatic Volume Adjustment
- VIP Seat (seat-based sound optimization)
- Sound Profiles
- Other Sound Settings
Select a sound menu.

Adjusting the treble, mid-range and bass settings on the Burmester® high-end 3D surround sound system
Multimedia system:
 Media  ➤  Equalizer
Select Treble, Mid Range or Bass.
Set the desired values.
Activating/deactivating volume adjustment in the Burmester® high-end 3D surround sound system
Multimedia system: Media ➪ Sound ➪ Automatic Volume Adjustment
Automatic volume adjustment compensates for differing volumes when changing between audio sources.
► Activate ✔ or deactivate ☐ the function.

Adjusting the balance/fader in the Burmester® high-end 3D surround sound system
Multimedia system: Media ➪ Sound ➪ Balance and Fader
► Adjust the balance and fader.
► To exit the menu: press the ➢ button.

Adjusting the seat-based sound optimization in the Burmester® high-end 3D surround sound system
Multimedia system: Media ➪ Sound ➪ VIP Seat
This setting optimizes the sound playback for the selected seat position.
► Activate the function ✔.
► Select a seat position.

Selecting the sound profile in the Burmester® high-end 3D surround sound system
Multimedia system: Media ➪ Sound ➪ Sound Profiles
The following profiles are available:
- Pure
- Easy Listening
- Live
- Surround
- 3D-Sound
► Select a sound profile.
ASSYST PLUS service interval display

Function of the ASSYST PLUS service interval display

The ASSYST PLUS service interval display in the instrument display provides information on the remaining time or distance before the next service due date.

You can hide this service message using the back button on the left-hand side of the steering wheel.

You can obtain further information concerning the servicing of your vehicle from a qualified specialist workshop, e.g. an authorized Mercedes-Benz Center.

Displaying the service due date

On-board computer:

1. Service ➔ ASSYST PLUS

The next service due date is displayed.

1. To exit the display: press the back button on the left-hand side of the steering wheel.

Make sure to observe the following further related subject:

- Operating the on-board computer (→ page 209).

Carrying out maintenance work at regular intervals

<table>
<thead>
<tr>
<th>NOTE</th>
<th>Premature wear through failure to observe service due dates</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Service which is not carried out at the right time or incompletely can lead to increased wear and damage to the vehicle.</td>
</tr>
<tr>
<td></td>
<td>Always observe the prescribed service intervals.</td>
</tr>
<tr>
<td></td>
<td>Always have the prescribed service work carried out at a qualified specialist workshop.</td>
</tr>
</tbody>
</table>

Special service requirements

The prescribed service interval is based on normal operation of the vehicle. Maintenance work will need to be performed more often if the vehicle is operated under arduous conditions or increased loads.

Examples of arduous operating conditions:

- regular city driving with frequent intermediate stops
- mainly short-distance driving
- frequent operation in mountainous terrain or on poor road surfaces
- when the engine is often left idling for long periods
- operation in particularly dusty conditions and/or if air-recirculation mode is frequently used

In these or similar operating conditions, have the interior air filter, engine air cleaner, engine oil and oil filter etc. changed more frequently. The tires must be checked more frequently if the vehicle is operated under increased loads. Further information can be obtained at a qualified specialist workshop.
Non-operational times with the battery disconnected

The ASSYST PLUS service interval display can only calculate the service due date when the battery is connected.

- Note down the service due date displayed on the instrument display before disconnecting the battery (→ page 327).

Engine compartment

Active hood (pedestrian protection)

Operation of the active hood (pedestrian protection)

In certain accident situations, the risk of injury to pedestrians can be reduced by the actuation of the active hood. The rear area of the hood is raised by approximately 80 mm.

For the drive to the workshop, reset the triggered active hood yourself. After the active hood has been triggered, pedestrian protection may be limited.

A qualified specialist workshop must re-instate the full functionality of the active hood. The active hood is not available in all countries.

Resetting the active hood

- **WARNING** Risk of burns from hot component parts in the engine compartment

  Certain component parts in the engine compartment can be very hot, e.g. the engine, the cooler and parts of the exhaust system.

  - Let the engine cool down and only touch the component parts described as follows.

  ![Diagram showing active hood](image.png)

  - With your hand flat, push down active hood 1 in the area around the hinges on both sides (arrows). The hood must engage in position.

  - If the active hood can be raised slightly at the rear in the area of the hinges, repeat the step until it engages correctly.

Opening/closing the hood

- **WARNING** Risk of accident if the engine hood is unlatched while driving

  An unlocked engine hood may open up when the vehicle is in motion and block your view.

  - Never unlatch the engine hood while driving.

  - Before every trip, ensure that the engine hood is latched.
**WARNING** Risk of accident and injury when opening and closing the engine hood

When opening or closing the engine hood, it may suddenly drop into the end position. There is a risk of injury for anyone in the engine hood's range of movement.

- Only open or close the engine hood when there are no persons in the engine hood's range of movement.

**WARNING** Danger of burns when opening the hood

If you open the hood when the engine has overheated or during a fire in the engine compartment, you could come into contact with hot gases or other escaping operating fluids.

- Before opening the hood, allow the engine to cool down.

**WARNING** Risk of injury due to moving parts

Certain components in the engine compartment may continue to move or suddenly move again even after the ignition has been switched off, e.g. the cooler fan.

Make sure of the following before performing tasks in the engine compartment:

- Switch the ignition off.
- Never touch the danger zone surrounding moving component parts, e.g. the rotation area of the fan.
- Remove jewelry and watches.
- Keep items of clothing and hair away from moving parts.

**WARNING** Risk of injury from touching component parts under voltage

The ignition system and the fuel injection system work under high voltage. If you touch component parts which are under voltage, you could receive an electric shock.

- Never touch component parts of the ignition system or the fuel injection system when the ignition is switched on.

**WARNING** Risk of burns from hot component parts in the engine compartment

Certain component parts in the engine compartment can be very hot, e.g. the engine, the cooler and parts of the exhaust system.

- Let the engine cool down and only touch the component parts described as follows.
**WARNING** Risk of injury from using the windshield wipers while the engine hood is open

When the engine hood is open and the windshield wipers are set in motion, you can be trapped by the wiper linkage.

- Always switch off the windshield wipers and ignition before opening the engine hood.

**To open:** pull lever 1 to release the engine hood.

- Push hood catch 1 upwards and lift the hood by approximately 15 in (40 cm).
- **To close:** lower the hood and let it fall from a height of approximately 8 in (20 cm).
- If the hood can still be lifted slightly, open the hood again and close it with a little more force until it engages correctly.

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**330 Maintenance and care**
**Engine oil**

**Checking the engine oil level with the on-board computer**
The engine oil level is determined during driving. The oil level display is only available after a driving time of up to 30 minutes and if the ignition is switched on, depending on the driving profile. It is not possible to correctly measure the oil level if:
- the vehicle is not level during the measurement process.
- the hood was previously opened.
The engine must be restarted and the engine oil level will be determined again when driving.

On-board computer:

Service ▶ Engine Oil Level

You will see one of the following messages in the multifunction display:

- **Measuring Engine Oil Level...** measurement of the oil level is not yet possible. Repeat the request after a maximum of 30 minutes' driving.
- **Engine Oil Level OK** and the bar display for indicating the oil level in the multifunction display is green and is between "min" and "max": the oil level is correct.
- **Engine Oil Level Add 1.0 l** and the bar display for indicating the oil level in the multifunction display is orange and is below "min": top up with 1.1 US qt (1 l) of engine oil.
- **Reduce Engine Oil Level** and the bar display for indicating the oil level in the multifunction display is orange and is above "max": drain off the excess engine oil. Consult a qualified specialist workshop.
- **For Engine Oil Level Switch Ignition On** switch on the ignition to check the engine oil level.
- **Engine Oil Level System Inoperative**: sensor defective or not connected. Consult a qualified specialist workshop.
- **Engine Oil Level System Currently Unavail.** close the hood.

**Adding engine oil**

**WARNING** Risk of burns from hot component parts in the engine compartment

Certain component parts in the engine compartment can be very hot, e.g. the engine, the cooler and parts of the exhaust system.

- Let the engine cool down and only touch the component parts described as follows.

**WARNING** Risk of fire and injury from engine oil

If engine oil comes into contact with hot component parts in the engine compartment, it may ignite.

- Make sure that no engine oil is spilled next to the filler opening.
- Allow the engine to cool off and thoroughly clean the engine oil from component parts before starting the vehicle.
**NOTE** Engine damage caused by an incorrect oil filter, incorrect oil or additives

- Do not use engine oils or oil filters which do not correspond to the specifications explicitly prescribed for the service intervals.
- Do not alter the engine oil or oil filter in order to achieve longer change intervals than prescribed.
- Do not use additives.
- Follow the instructions in the service interval display regarding the oil change.

**NOTE** Damage caused by topping up too much engine oil

Adding too much engine oil can cause damage to the engine or the catalytic converter.

- Have excess engine oil removed at a qualified specialist workshop.

**NOTE** Engine damage caused by an incorrect oil filter, incorrect oil or additives

- Do not use engine oils or oil filters which do not correspond to the specifications explicitly prescribed for the service intervals.
- Do not alter the engine oil or oil filter in order to achieve longer change intervals than prescribed.
- Do not use additives.
- Follow the instructions in the service interval display regarding the oil change.

**NOTE** Damage caused by topping up too much engine oil

Adding too much engine oil can cause damage to the engine or the catalytic converter.

- Have excess engine oil removed at a qualified specialist workshop.

### Checking coolant level

**WARNING** Risk of burns from hot component parts in the engine compartment

Certain component parts in the engine compartment can be very hot, e.g. the engine, the cooler and parts of the exhaust system.

- Let the engine cool down and only touch the component parts described as follows.

**WARNING** Risk of scalding from hot coolant

The engine cooling system is pressurized, particularly when the engine is warm. If you open the cap, you could be scalded by hot coolant spraying out.

- Let the engine cool down before opening the cap.
- When opening the cap, wear gloves and safety glasses.
- Open the cap slowly to release pressure.

- Turn cap 1 counter-clockwise and remove it.
- Add engine oil.
- Replace cap 1 and turn it clockwise as far as it will go.
- Check the oil level again (→ page 331).
Acapture the vehicle on a level surface.

- Check the coolant temperature display in the instrument cluster. The coolant temperature must be below 158 °F (70 °C).
- Slowly turn cap 1 counter-clockwise to release overpressure.

- Continue turning cap 1 counter-clockwise and remove it.

The coolant level is correct:
- if the engine is cold, up to marker bar 2
- if the engine is warm, up to 0.6 in (1.5 cm) over marker bar 2

- If necessary, top up with coolant that has been approved by Mercedes-Benz.
- Further information on coolant (→ page 400)

### Adding washer fluid to the windshield washer system

**WARNING** Risk of burns from hot component parts in the engine compartment

Certain component parts in the engine compartment can be very hot, e.g. the engine, the cooler and parts of the exhaust system.

- Let the engine cool down and only touch the component parts described as follows.

**WARNING** Danger of burns when opening the hood

If you open the hood when the engine has overheated or during a fire in the engine compartment, you could come into contact with hot gases or other escaping operating fluids.

- Before opening the hood, allow the engine to cool down.
- In the event of a fire in the engine compartment, keep the hood closed and call the fire service.

**WARNING** - Risk of fire and injury from windshield washer concentrate

Windshield washer concentrate is highly flammable. It could ignite if it comes into contact with hot engine component parts or the exhaust system.

- Make sure that no windshield washer concentrate spills out next to the filler opening.
Cleaning and care

Information on washing the vehicle in a car wash

**WARNING** Risk of accident due to reduced braking effect after washing the vehicle

The braking effect is reduced after washing the vehicle.

After the vehicle has been washed, brake carefully while paying attention to the traffic conditions until the braking effect has been fully restored.

To avoid damage to your vehicle when using a car wash, ensure the following beforehand:

- Active Distance Assist DISTRONIC and the HOLD function are deactivated.
- the 360° Camera or the rear view camera is switched off.
- the side windows and sliding sunroof are completely closed.
- the blower for the ventilation/heating is switched off.
- the windshield wiper switch is in position [0].
- in car washes with a conveyor system: neutral [N] is engaged.
- the SmartKey is at a distance of at least 10 ft (3 m) away from the vehicle, otherwise the trunk lid could open unintentionally.

If you would like to leave the vehicle while it is being washed, make sure the SmartKey is located in the vehicle. The [P] gear is otherwise automatically engaged.

If, after the car wash, you remove the wax from the windshield and wiper rubbers, this will prevent smearing and reduce wiper noise.

Remove cap 1 by the tab, place on the edge of the filler opening and engage in place.

Add washer fluid.
Information on using a power washer

**WARNING** Risk of accident when using high-pressure cleaning equipment with round-spray nozzles.

The water jet from a round-spray nozzle (dirt grinder) may cause damage to tires and suspension components that is not visible. Components damaged in this way may fail unexpectedly.

- Do not use high-pressure cleaning equipment with round-spray nozzles to clean your vehicle.
- Damaged tires or suspension components must be replaced immediately.

To avoid damage to your vehicle, observe the following when using a power washer:

- Keep the SmartKey at least 10 ft (3 m) away from the vehicle. Otherwise the trunk lid could open unintentionally.
- Maintain a distance of at least 11.8 in (30 cm) to the vehicle.
- **Vehicles with decorative foil**: parts of your vehicle are covered with a decorative foil. Maintain a distance of at least 27.6 in (70 cm) between the foil-covered parts of the vehicle and the nozzle of the high pressure cleaner. Move the power washer nozzle around whilst cleaning.
- Observe the information on the correct distance in the equipment manufacturer’s operating instructions.
- Do not point the nozzle of the power washer directly at sensitive parts such as tires, slits, electrical component parts, batteries, light sources and ventilation slots.

Washing the vehicle by hand

Observe the legal requirements, e.g. in a number of countries, washing by hand is only permitted in specially designated wash bays.

- Use a mild cleaning agent, e.g. car shampoo.
- Wash the vehicle with lukewarm water using a soft car sponge. When doing so, do not expose the vehicle to direct sunlight.
- Carefully hose the vehicle off with water and dry using a chamois. Take care not to point the water jet directly towards the air inlet grille.
### Notes on paintwork/matt finish paintwork care

**Observe the following information:**

<table>
<thead>
<tr>
<th>Cleaning and care</th>
<th>Avoiding paintwork damage</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Paintwork</strong></td>
<td></td>
</tr>
<tr>
<td>Insect remains:</td>
<td>Do not attach stickers,</td>
</tr>
<tr>
<td>soaking with</td>
<td>films or similar.</td>
</tr>
<tr>
<td>insect remover</td>
<td></td>
</tr>
<tr>
<td>and rinse off</td>
<td>Remove dirt immediately,</td>
</tr>
<tr>
<td>the treated areas</td>
<td>where possible.</td>
</tr>
<tr>
<td>afterwards.</td>
<td></td>
</tr>
<tr>
<td>Bird droppings:</td>
<td></td>
</tr>
<tr>
<td>soaking with</td>
<td></td>
</tr>
<tr>
<td>water and rinse</td>
<td></td>
</tr>
<tr>
<td>off afterwards.</td>
<td></td>
</tr>
<tr>
<td>Coolant, brake</td>
<td></td>
</tr>
<tr>
<td>fluid, tree</td>
<td></td>
</tr>
<tr>
<td>resins, oils,</td>
<td></td>
</tr>
<tr>
<td>fuel and greases:</td>
<td></td>
</tr>
<tr>
<td>remove by gently</td>
<td></td>
</tr>
<tr>
<td>rubbing with a</td>
<td></td>
</tr>
<tr>
<td>cloth soaked in</td>
<td></td>
</tr>
<tr>
<td>petroleum ether</td>
<td></td>
</tr>
<tr>
<td>or lighter fluid.</td>
<td></td>
</tr>
<tr>
<td>Tar stains:</td>
<td></td>
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<td>use tar remover.</td>
<td></td>
</tr>
<tr>
<td>Wax: use silicone</td>
<td></td>
</tr>
<tr>
<td>remover.</td>
<td></td>
</tr>
<tr>
<td><strong>Matt finish</strong></td>
<td></td>
</tr>
<tr>
<td>Only use care</td>
<td>Do not polish the vehicle</td>
</tr>
<tr>
<td>products approved</td>
<td>and light-alloy wheels.</td>
</tr>
<tr>
<td>by Mercedes-Benz.</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Only use car washes that</td>
</tr>
<tr>
<td></td>
<td>correspond to the latest</td>
</tr>
<tr>
<td></td>
<td>engineering standards.</td>
</tr>
<tr>
<td></td>
<td>Do not use car wash</td>
</tr>
<tr>
<td></td>
<td>programs with a final hot</td>
</tr>
<tr>
<td></td>
<td>wax treatment.</td>
</tr>
<tr>
<td></td>
<td>Do not use paint cleaners,</td>
</tr>
<tr>
<td></td>
<td>buffing or polishing</td>
</tr>
<tr>
<td></td>
<td>products, gloss preservers,</td>
</tr>
<tr>
<td></td>
<td>e.g. wax.</td>
</tr>
<tr>
<td></td>
<td>Always have paintwork</td>
</tr>
<tr>
<td></td>
<td>repairs carried out at a</td>
</tr>
<tr>
<td></td>
<td>qualified specialist</td>
</tr>
<tr>
<td></td>
<td>workshop.</td>
</tr>
</tbody>
</table>
Cleaning Night View Assist

Camera behind the windshield

![NOTE] Damage to the camera lens when cleaning

- If you clean the camera lens yourself or spray glass cleaner on the camera lens, you could damage the camera lens.
- When cleaning the field of vision of the driving systems, do not spray glass cleaner on the camera lens.
- If the camera lens is dirty, please contact a qualified specialist workshop.

- Fold down the camera cover by handle recess 1.
- Use a cloth to clean the windshield in front of the camera.

Cameras in the radiator grill

- Camera lens 2 is cleaned at regular intervals by operating the windshield washer system.
- Use clear water and a soft cloth to clean camera lens 2 when it is very dirty.
Notes on care of vehicle parts

**WARNING** Risk of entrapment if the windshield wipers are switched on while the windshield is being cleaned

If the windshield wipers are set in motion while you are cleaning the windshield or wiper blades, you can be trapped by the wiper arm.

**WARNING** Risk of burns from tailpipes and tailpipe trim

The tailpipe and tailpipe trim can become very hot. If you come into contact with these parts of the vehicle, you could burn yourself.

Alwaysswitch off the windshield wipers and the ignition before cleaning the windshield or wiper blades.

Always be particularly careful around the tailpipe and the tailpipe trim.

Allow the vehicle parts to cool down before you touch them.

Observe the following information:

<table>
<thead>
<tr>
<th>Information on cleaning and care</th>
<th>Avoiding vehicle damage</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Wheels/rims</strong></td>
<td>• Do not use acidic wheel cleaners to remove brake dust. This could damage wheel bolts and brake components.</td>
</tr>
<tr>
<td></td>
<td>• To avoid corrosion of the brake discs and brake pads, drive the vehicle for a few minutes after cleaning before parking it. The brake discs and brake pads warm up and dry out.</td>
</tr>
<tr>
<td>Clean the windows on the inside and outside using a damp cloth and cleaning agents recommended by Mercedes-Benz.</td>
<td>Do not use dry cloths or abrasive or solvent-based cleaning agents to clean the inside of windows.</td>
</tr>
</tbody>
</table>
### Information on cleaning and care

<table>
<thead>
<tr>
<th>Wiper blades</th>
<th>Fold out the wiper blades and clean them using a damp cloth.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Exterior lighting</td>
<td>Clean the lenses with a wet sponge and mild cleaning agent, e.g. car shampoo.</td>
</tr>
<tr>
<td>Sensors</td>
<td>Clean the sensors in the front and rear bumper and in the radiator trim with a soft cloth and car shampoo.</td>
</tr>
</tbody>
</table>
| Rear view camera and 360° Camera | - Open the camera cover with the multimedia system (→ page 190).  
- Use clear water and a soft cloth to clean the camera lens. |
| Exhaust pipes | Clean with cleaning agents recommended by Mercedes-Benz, particularly in the winter and after washing the vehicle. |

### Avoiding vehicle damage

<table>
<thead>
<tr>
<th>Wiper blades</th>
<th>Do not clean the wiper blades too often.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Exterior lighting</td>
<td>Only use cleaning agents or cleaning cloths that are suitable for plastic lenses.</td>
</tr>
<tr>
<td>Sensors</td>
<td>When using a high-pressure water jet, maintain a minimum distance of 11.8 in (30 cm).</td>
</tr>
<tr>
<td>Rear view camera and 360° Camera</td>
<td>Do not use a high-pressure water jet.</td>
</tr>
<tr>
<td>Exhaust pipes</td>
<td>Do not use acidic cleaning agents.</td>
</tr>
</tbody>
</table>

### Notes on care of the interior

**WARNING** Risk of injury from plastic parts breaking off after the use of solvent-based care products

Care and cleaning products containing solvents can cause surfaces in the cockpit to become porous.

When the airbags are deployed, plastic parts may break away.

- Do not use any care or cleaning products containing solvents to clean the cockpit.

**WARNING** Risk of injury or death from bleached seat belts

Bleaching or dyeing seat belts can severely weaken them. This can, for example, cause seat belts to tear or fail in an accident.

- Never bleach or dye seat belts.
Observe the following information:

<table>
<thead>
<tr>
<th>Cleaning and care</th>
<th>Avoiding vehicle damage</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Seat belts</strong></td>
<td>• Do not use chemical cleaning agents.</td>
</tr>
<tr>
<td>Clean with lukewarm and soapy water.</td>
<td>• Do not dry seat belts by heating them to over 176 °F (80 °C) or exposing them to direct sunlight.</td>
</tr>
<tr>
<td><strong>Display</strong></td>
<td>• Switch off the display and let it cool down.</td>
</tr>
<tr>
<td>Clean the surface carefully with a microfiber cloth</td>
<td>• Do not use any other cleaning products.</td>
</tr>
<tr>
<td>and TFT/LCD display care product.</td>
<td></td>
</tr>
<tr>
<td><strong>Plastic trim</strong></td>
<td>• Do not attach stickers, films or similar.</td>
</tr>
<tr>
<td>• Clean with a damp microfiber cloth.</td>
<td>• Do not allow cosmetics, insect repellent or sun cream to come in contact with the plastic trim.</td>
</tr>
<tr>
<td>• For heavy soiling: use care product recommended by Mercedes-Benz.</td>
<td></td>
</tr>
<tr>
<td><strong>Real wood/trim elements</strong></td>
<td>Do not use solvent-based cleaning agents, polishes or waxes.</td>
</tr>
<tr>
<td>• Clean with a microfiber cloth.</td>
<td></td>
</tr>
<tr>
<td>• Black piano-lacquer look: clean with a damp cloth and soapy water.</td>
<td></td>
</tr>
<tr>
<td>• For heavy soiling: use care product recommended by Mercedes-Benz.</td>
<td></td>
</tr>
<tr>
<td><strong>Headliner</strong></td>
<td></td>
</tr>
<tr>
<td>Clean with a brush or dry shampoo.</td>
<td></td>
</tr>
<tr>
<td><strong>Carpet</strong></td>
<td></td>
</tr>
<tr>
<td>Use carpet and textile cleaning agents recommended by Mercedes-Benz.</td>
<td></td>
</tr>
<tr>
<td>Cleaning and care</td>
<td>Avoiding vehicle damage</td>
</tr>
<tr>
<td>------------------</td>
<td>------------------------</td>
</tr>
</tbody>
</table>
| **Genuine leather seat covers** | • Clean with a damp cloth and then wipe with a dry cloth.  
• Leather care: use leather care agents that have been recommended by Mercedes-Benz. | Do not allow the leather to become too damp.  
Do not use a microfiber cloth. |
| **DINAMICA seat covers** | Clean with a damp cloth. | Do not use a microfiber cloth. |
| **Artificial leather seat covers** | Clean with a damp cloth and 1% soapy water. | Do not use a microfiber cloth. |
| **Cloth seat covers** | Clean with a damp cloth and 1% soapy water and allow to dry. | |
Emergency
Removing the safety vest

The safety vests are located in door stowage compartments 1 in the front door.

To remove: pull out the safety vest bag containing the safety vest.
Open the safety vest bag and pull out the safety vest.

Safety vests can also be stored in the rear door stowage compartments.

To remove:
1. Pull out the safety vest bag containing the safety vest.
2. Open the safety vest bag and pull out the safety vest.
3. Safety vests can also be stored in the rear door stowage compartments.

Maximum number of washes
Maximum wash temperature
Do not bleach
Do not iron
Do not use a laundry dryer
Do not dry-clean
This is a class 2 vest

The requirements defined by the legal standard are only fulfilled if the safety vest is the correct size and is fully closed.

Replace the safety vest if:
- it is damaged or dirt on the reflective strips can no longer be removed

- the maximum number of washes is exceeded
- the fluorescence of the safety vest has faded

Flat tire
Notes on flat tires

WARNING Risk of accident due to a flat tire
A flat tire severely affects the driving characteristics as well as the steering and braking of the vehicle.

Tires without run-flat characteristics:
- Do not drive on with a flat tire.
- Change the flat tire immediately with the emergency spare wheel or spare wheel. Alternatively, consult a qualified specialist workshop.

Tires with run-flat characteristics:
- Observe the information and warning notes on MOExtended tires (run-flat tires).
In the event of a flat tire, the following options are available depending on your vehicle’s equipment:

- **Vehicles with MOExtended tires**: it is possible to continue the journey for a short period of time. Make sure you observe the notes on MOExtended tires (run-flat tires) (→ page 343).

- **Vehicles with a TIREFIT kit**: you can repair the tire so that it is possible to continue the journey for a short period of time. To do this, use the TIREFIT kit (→ page 344).

- **Vehicles with Mercedes-Benz mbrace® (USA only)**: you can make a call for Roadside Assistance via the overhead control panel in the case of a breakdown (→ page 294).

- **All vehicles**: change the wheel (→ page 386).

---

**Notes on MOExtended tires (run-flat tires)**

**WARNING** Risk of accident when driving in limp-home mode

When driving in emergency mode the handling characteristics are impaired, e.g. when cornering, when accelerating strongly and when braking.

- Do not exceed the specified maximum speed.
- Avoid any abrupt steering and driving maneuvers as well as driving over obstacles (curbs, pot holes, off-road). This applies, in particular, to a loaded vehicle.
- Stop driving in the emergency mode if you notice:
  - banging noise
  - vehicle vibration
  - smoke which smells like rubber
  - continuous ESP® intervention
  - cracks in tire side walls

---

After driving in emergency mode have the rims checked by a qualified specialist workshop with regard to their further use.

The defective tire must be replaced in every case.

With MOExtended tires (run-flat tires), you can continue to drive your vehicle even if there is a total loss of pressure in one or more tires. However, the tire affected must not show any clearly visible damage.

You can recognize MOExtended tires by the MOExtended marking which appears on the side wall of the tire.

**Vehicles with tire pressure monitoring system**: MOExtended tires may only be used in conjunction with an activated tire pressure monitoring system.

If a pressure loss warning message appears in the multifunction display:
- Check the tire for damage.
- If driving on, observe the following notes.
Driving distance possible in limp-home mode after the pressure loss warning:

<table>
<thead>
<tr>
<th>Load condition</th>
<th>Driving distance possible in limp-home mode</th>
</tr>
</thead>
<tbody>
<tr>
<td>Partially laden</td>
<td>50 miles (80 km)</td>
</tr>
<tr>
<td>Fully laden</td>
<td>19 miles (30 km)</td>
</tr>
</tbody>
</table>

- The driving distance possible in limp-home mode may vary depending on the driving style.
- Maximum permissible speed 50 mph (80 km/h).

If a tire has gone flat and cannot be replaced with an MOExtended tire, you can use a standard tire as a temporary measure.

**TIREFIT kit storage location**

The TIREFIT kit is located under the trunk floor.

**Mercedes-AMG vehicles:** observe the notes in the Supplement. Otherwise, you may not recognize dangers.

---

Using the TIREFIT kit

**Requirements**

- Tire sealant bottle
- TIREFIT sticker provided
- Tire inflation compressor
- Disposable gloves

You can use TIREFIT tire sealant to seal perforation damage of up to 0.16 in (4 mm), particularly those in the tire contact surface. You can use TIREFIT in outside temperatures down to -4 °F (-20 °C).

**WARNING** Risk of accident when using tire sealant.

In the following situations, the tire sealant is unable to provide sufficient breakdown assistance, as it is unable to seal the tire properly:

- There are cuts or punctures in the tire larger than those previously mentioned.
- The wheel rim is damaged.
- You have driven at a very low tire pressure or on a flat tire.

- Do not continue driving.
- Consult a qualified specialist workshop.

**WARNING** Risk of injury and poisoning from tire sealant

The tire sealant is harmful and causes irritation. Do not allow it to come into contact with the skin, eyes or clothing, and do not
swallow it. Do not inhale tire sealant fumes. Keep the tire sealant away from children. If you come into contact with the tire sealant, observe the following:

- Rinse off the tire sealant from your skin immediately using water.
- If tire sealant gets into your eyes, thoroughly rinse out the eyes using clean water.
- If tire sealant has been swallowed, immediately rinse out the mouth thoroughly and drink plenty of water. Do not induce vomiting and seek medical attention immediately.
- Change out of any clothes contaminated with tire sealant immediately.
- If allergic reactions occur, seek medical attention immediately.

![NOTE Overheating due to the tire inflation compressor running too long](image)

- Do not run the tire inflation compressor for longer than eight minutes without interruption.

Comply with the manufacturer’s safety notes on the sticker on the tire inflation compressor. Have the tire sealant bottle replaced every four years at a qualified specialist workshop.

- Do not remove any foreign objects which have entered the tire.

Affix part 1 of the TIREFIT sticker to the instrument cluster within the driver’s field of vision.

Affix part 2 of the TIREFIT sticker near the valve on the wheel with the defective tire.

Pull plug 4 with the cable and hose 5 out of the tire inflation compressor housing.
Push the plug of hose 3 into flange 6 of tire sealant bottle 1 until the plug engages.

Place tire sealant bottle 1 head downwards into recess 2 of the tire inflation compressor.

- Press on and off switch 3 on the tire inflation compressor. The tire inflation compressor is switched on. The tire is inflated. First, tire sealant is pumped into the tire. The pressure may briefly rise to approximately 500 kPa (5 bar/73 psi).

**Do not switch off the tire inflation compressor during this phase.**

- Let the tire inflation compressor run for a maximum of eight minutes. The tire should then have attained a tire pressure of at least 180 kPa (1.8 bar/26 psi).

If tire sealant leaks out, make sure you clean the affected areas as quickly as possible. It is preferable to use clean water.

If you get tire sealant on your clothing, have it cleaned as soon as possible with perchloroethylene.

**If a tire pressure of 180 kPa (1.8 bar/26 psi) has not been attained after eight minutes:**

- Switch off the tire inflation compressor.

Unscrew the filling hose from the valve of the defective tire.

Please note that tire sealant may leak out when unscrewing the filling hose.

- Very slowly drive forwards or reverse approximately 33 ft (10 m).
- Pump up the tire again. After a maximum of eight minutes the tire pressure must be at least 180 kPa (1.8 bar/26 psi).

**WARNING Risk of accident due to the specified tire pressure not being reached**

If the specified tire pressure is not reached after the specified time, the tire is too badly damaged. The tire sealant cannot repair the tire in this instance.

Damaged tires and a tire pressure that is too low can significantly impair braking and handling characteristics.

- Do not continue driving.
- Consult a qualified specialist workshop.

Remove the valve cap from valve 7 on the defective tire.

Screw filling hose 8 onto valve 7.

Insert plug 4 into a 12 V socket in your vehicle.

Switch on the ignition.

Let the tire inflation compressor run for a maximum of eight minutes. The tire should then have attained a tire pressure of at least 180 kPa (1.8 bar/26 psi).

If tire sealant leaks out, make sure you clean the affected areas as quickly as possible. It is preferable to use clean water.

If you get tire sealant on your clothing, have it cleaned as soon as possible with perchloroethylene.

**If a tire pressure of 180 kPa (1.8 bar/26 psi) has not been attained after eight minutes:**

- Switch off the tire inflation compressor.

Unscrew the filling hose from the valve of the defective tire.

Please note that tire sealant may leak out when unscrewing the filling hose.

- Very slowly drive forwards or reverse approximately 33 ft (10 m).
- Pump up the tire again. After a maximum of eight minutes the tire pressure must be at least 180 kPa (1.8 bar/26 psi).

**WARNING Risk of accident due to the specified tire pressure not being reached**

If the specified tire pressure is not reached after the specified time, the tire is too badly damaged. The tire sealant cannot repair the tire in this instance.

Damaged tires and a tire pressure that is too low can significantly impair braking and handling characteristics.

- Do not continue driving.
- Consult a qualified specialist workshop.
If a tire pressure of 180 kPa (1.8 bar/26 psi) has been attained after eight minutes:

**WARNING** Risk of accident from driving with sealed tires

A tire temporarily sealed with tire sealant impairs handling characteristics and is not suitable for higher speeds.

- Adapt your driving style accordingly and drive carefully.
- Do not exceed the specified maximum speed with a tire that has been sealed using tire sealant.

Observe the maximum permissible speed for a tire sealed with tire sealant 50 mph (80 km/h).

- Affix the upper section of the TIREFIT sticker to the instrument cluster where it will be easily seen by the driver.

**NOTE** Staining caused by leaking tire sealant

After use, excess tire sealant may leak out from the filling hose.

Therefore, place the filling hose in the plastic bag that contained the TIREFIT kit.

**ENVIRONMENTAL NOTE** Environmental pollution caused by environmentally irresponsible disposal

- Tire sealant contains pollutants.
- Have the tire sealant bottle disposed of professionally, e.g. at an authorized Mercedes-Benz Center.

- Switch off the tire inflation compressor.
- Unscrew the filling hose from the valve of the defective tire.
- Store the tire sealant bottle, the tire inflation compressor and the warning triangle.
- **Pull away immediately.**
- Stop driving after approximately ten minutes and check the tire pressure using the tire inflation compressor.
  - The tire pressure must now be at least 130 kPa (1.3 bar/19 psi).

- **WARNING** Risk of accident due to the specified tire pressure not being reached

If the specified tire pressure is not reached after a brief drive, the tire is too badly damaged. The tire sealant cannot repair the tire in this instance.

- Damaged tires and tire pressure that is too low can significantly impair the braking properties and the handling characteristics.
- Do not continue driving.
- Consult a qualified specialist workshop.

In cases such as the one mentioned above, contact an authorized Mercedes-Benz Center. Or call 1-800-FOR-MERcedes (in the USA) or 1-800-387-0100 (in Canada).

- Correct the tire pressure if it is still at least 130 kPa (1.3 bar/19 psi). See the Tire and Loading Information placard on the driver's side B-pillar or the tire pressure table in the fuel filler flap for values.
- **To increase the tire pressure:** switch on the tire inflation compressor.
To reduce the tire pressure: press pressure release button 1 next to pressure gauge 2.

When the tire pressure is correct, unscrew the filling hose from the valve of the sealed tire.

Screw the valve cap onto the valve of the sealed tire.

Pull the tire sealant bottle out of the tire inflation compressor. The filling hose stays on the tire sealant bottle.

Drive to the nearest qualified specialist workshop and have the tire, tire sealant bottle and filling hose replaced there.

Battery (vehicle) Notes on the 12 V battery

**WARNING** Risk of an accident due to work carried out incorrectly on the battery

Work carried out incorrectly on the battery can, for example, lead to a short circuit. This can lead to function restrictions in safety-relevant systems, for example the lighting system, ABS (anti-lock braking system) or ESP® (Electronic Stability Program). The operating safety of your vehicle may be restricted.

You could lose control of the vehicle in the following situations:

- when braking
- in the event of abrupt steering maneuvers and/or when the vehicle’s speed is not adapted to the road conditions

In the event of a short circuit or a similar incident, contact a qualified specialist workshop immediately.

Do not continue driving.

Always have work on the battery carried out at a qualified specialist workshop.

- Further information on ABS (→ page 151)
- Further information on ESP® (→ page 152)

For safety reasons, Mercedes-Benz recommends that you only use batteries which have been tested and approved for your vehicle by Mercedes-Benz. These batteries provide increased impact protection to prevent vehicle occupants from suffering acid burns should the battery be damaged in the event of an accident.
All vehicles except vehicles with a lithium-ion battery

⚠️ **WARNING** Risk of explosion due to electrostatic charge

Electrostatic charge can cause sparks which may ignite the highly flammable gas mixture in the battery.

- To discharge any electrostatic charge that may have built up, touch the metal vehicle body before handling the battery.

The highly flammable gas mixture is created while the battery is charging and during starting assistance.

⚠️ **WARNING** Danger of chemical burns from the battery acid

Battery acid is caustic.

- Avoid contact with the skin, eyes or clothing.
- Do not lean over the battery.

- Do not inhale battery gases.
- Keep children away from the battery.
- Immediately rinse battery acid off thoroughly with plenty of clean water and seek medical attention immediately.

**ENVIRONMENTAL NOTE** Environmental damage caused by improper disposal of batteries

Dispose of batteries in an environmentally responsible manner. Take discharged batteries to a qualified specialist workshop or to a collection point for used batteries.

If you have to connect the 12 volt battery, contact a qualified specialist workshop.

Comply with safety notes and take protective measures when handling batteries.

Risk of explosion

- Fire, open flames and smoking are prohibited when handling the battery.
- Avoid creating sparks.

Electrolyte or battery acid is corrosive. Avoid contact with the skin, eyes or clothing. Wear suitable protective clothing, in particular gloves, an apron and a face mask. Immediately rinse electrolyte or acid splashes off with clean water. Consult a doctor if necessary.
Wear safety glasses.

Keep children away.

Observe this Operator's Manual.

If you do not intend to use the vehicle over an extended period of time:
- Activate standby mode, or
- Connect the battery to a battery charger approved by Mercedes-Benz, or
- Consult a qualified specialist workshop to disconnect the battery

### Starting assistance and charging the 12 V battery

#### Vehicles with a lithium-ion battery

- When charging the battery and during starting assistance, always use the jump-start connection point in the engine compartment.

  - **NOTE** Damage to the battery from over-voltage

    When charging using a battery charger without a maximum charging voltage, the battery or the on-board electronics may be damaged.

    Only use battery chargers with a maximum charging voltage of 14.4 V.

- **NOTE** Shortening the service life of the battery by charging the battery at low temperatures

  Charging the battery at very low temperatures may shorten the service life of the battery and have a negative effect on starting.

### All other vehicles

- When charging the battery and during starting assistance, always use the jump-start connection point in the engine compartment.

  - **NOTE** Damaging the battery through overvoltage

    When charging using a battery charger without a maximum charging voltage, the battery or the vehicle electronics may be damaged.

    Only use battery chargers with a maximum charging voltage of 14.8 V.

### WARNING Risk of explosion from hydrogen gas igniting

A battery generates hydrogen gas during the charging process. If there is a short circuit or sparks start to form, there is a danger of the hydrogen gas igniting.

Do not charge the battery at very low temperatures.
Make sure that the positive terminal of the connected battery does not come into contact with vehicle parts.

Never place metal objects or tools on a battery.

When connecting and disconnecting the battery, you must observe the described order for the battery clamps.

When giving starting assistance, always make sure that you only connect battery terminals with identical polarity.

During starting assistance, you must observe the described order for connecting and disconnecting the jumper cables.

Do not connect or disconnect the battery clamps while the engine is running.

Avoid fire, open flames, creating sparks and smoking.

Make sure that there is sufficient ventilation during the charging process and during starting assistance.

Do not lean over a battery.

If the indicator/warning lamps in the instrument cluster do not light up at low temperatures, it is very likely that the discharged battery has frozen.

**WARNING Risk of explosion from a frozen battery**

A discharged battery may freeze at temperatures slightly above or below freezing point. During starting assistance or battery charging, battery gas may be released.

Always thaw a frozen battery out first before charging it or performing starting assistance.

The service life of a battery that has been thawed may be dramatically shortened.

Avoid fire, open flames, creating sparks and smoking.

Make sure that there is sufficient ventilation during the charging process and during starting assistance.

Do not lean over a battery.

**NOTE** Damage caused by numerous or extended attempts to start the engine

Numerous or extended attempts to start the engine may damage the catalytic converter due to non-combusted fuel.

Avoid numerous and extended attempts to start the engine.

Observe the following points during starting assistance and when charging the battery:

- Only use undamaged jumper/charging cables with a sufficient cross-section and insulated terminal clamps.
- Non-insulated parts of the terminal clamps must not come into contact with other metal parts while the jumper/charging cable is connected to the battery/jump-start connection point.

It is recommended that you have a thawed battery checked at a qualified specialist workshop.

**All vehicles**
- The jumper/charging cable must not come into contact with any parts which may move when the engine is running.
- Always make sure that neither you nor the battery is electrostatically charged.
- Keep away from fire and open flames.
- Do not lean over the battery.
- **When charging:** only use battery chargers tested and approved by Mercedes-Benz, and please read the battery charger’s operating instructions before charging the battery.

Observe the additional following points during starting assistance:
- Starting assistance may only be provided using batteries with a nominal voltage of 12 V.
- The vehicles must not touch.
- **Gasoline engine:** only accept starting assistance if the engine and exhaust system are cold.

- Secure the vehicle by applying the electric parking brake.

- **Automatic transmission:** shift the transmission to position [P].
- Make sure that the ignition and all electrical consumers are switched off.
- Open the hood.

**Vehicles with ground point cover:** turn screws 2 from ground point cover 1 anti-clockwise and remove ground point cover 1.

- Slide cover 3 of positive clamp 4 on the jump-starting connection point in the direction of the arrow.
- Connect positive clamp 4 on your vehicle to positive pole of the donor battery using the jumper/charging cable. Always begin with positive clamp 4 on your own vehicle first.
During the starting assistance procedure:

- Start the engine of the donor vehicle and run at idle speed.
- Connect the negative pole of the donor battery and ground point 5 of your own vehicle by using the jumper/charging cable. Begin with the donor battery first.

During starting assistance:

- Start the engine of your own vehicle.
- Let the engines run for several minutes.
- Before disconnecting the jumper cable, switch on an electrical consumer in your own vehicle, e.g. the rear window heater or lighting.

When the starting assistance/charging process is complete:

- First, remove the jumper/charging cable from ground point 5 and negative pole of the donor battery, then from positive clamp 4 and positive pole of the donor battery.
- Begin each time with the contacts on your own vehicle first.
- After removing the jumper/charging cable, close cover 3 of positive clamp 4.

**Vehicles with ground point cover:** Replace ground point cover 1 and turn screws 2 clockwise.

You can obtain further information on starting assistance at any qualified specialist workshop.

## Replacing the 12 V battery

- Observe the notes on the 12 V battery (→ page 348).

Mercedes-Benz recommends that you have the 12 V battery replaced at a qualified specialist workshop, e.g. at an authorized Mercedes-Benz Center.

Observe the following notes if you want to replace the battery yourself:
- Always replace a defective battery with a battery which meets the specific vehicle requirements.
- Carry over detachable parts, such as vent hoses, elbow fitting or terminal covers from the battery being replaced.
- Make sure that the vent hose is always connected to the original opening on the side of the battery.
- Install any existing or supplied cell caps. Otherwise, gases or battery acid could escape.
- Make sure that detachable parts are reconnected in the same way.

**Tow starting or towing away**

**Permitted towing methods**

Mercedes-Benz recommends transporting your vehicle in the case of a breakdown, rather than towing it away.

<table>
<thead>
<tr>
<th>NOTE</th>
<th>Damage to the vehicle due to towing away incorrectly</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Observe the instructions and notes on towing away.</td>
</tr>
</tbody>
</table>
### Permitted towing methods

<table>
<thead>
<tr>
<th>Vehicle equipment/towing method</th>
<th>Both axles on the ground</th>
<th>Front axle raised</th>
<th>Rear axle raised</th>
</tr>
</thead>
</table>
| Vehicles with automatic transmis-
  sion                          | Yes, maximum 31 miles (50 km) at 31 mph (50 km/h) | No               | Yes, if the steering wheel is fixed in the center position with a steering wheel lock. |
| 4MATIC vehicles                | Yes, maximum 31 miles (50 km) at 31 mph (50 km/h) | No               | No                           |

**Towing with a raised axle:** towing should be performed by a towing company.

**Towing the vehicle with both axles on the ground**

- Observe the notes on the permitted towing methods (→ page 353).
- Make sure that the battery is connected and charged.

When the battery is discharged:
- the engine cannot be started.
- the electric parking brake cannot be released or applied.
- the automatic transmission cannot be shifted to position **N** or **P**.

**i** If the automatic transmission cannot be shifted to position **N**, or the multifunction display in the instrument cluster does not show anything, have the vehicle transported away (→ page 356). A towing vehicle with lifting equipment is required for vehicle transportation.
NOTE Damage due to towing away at excessively high speeds or over long distances

The drivetrain could be damaged when towing at excessively high speeds or over long distances.

- A towing speed of 30 mph (50 km/h) must not be exceeded.
- A towing distance of 30 miles (50 km) must not be exceeded.

WARNING Risk of accident when towing a vehicle which is too heavy

If the vehicle being tow-started or towed away is heavier than the permissible gross mass of your vehicle, the following situations can occur:

- The towing eye may become detached.
- The vehicle/trailer combination may swerve or even overturn.

If another vehicle is tow-started or towed away, its weight must not exceed the permissible gross mass of your own vehicle.

- Information on the permissible gross mass of the vehicle can be found on the vehicle identification plate (→ page 394).
- Do not open the driver’s door or front passenger door, otherwise the automatic transmission automatically shifts to position P.
- Install the towing eye (→ page 358).
- Fasten the tow bar.

NOTE Damage due to incorrect connection

- Only connect the tow rope or tow bar to the towing eyes.
- Deactivate the automatic locking mechanism (→ page 63).

Do not activate the HOLD function.
- Deactivate Active Brake Assist (→ page 159).
- Shift the automatic transmission to position N.
- Release the electric parking brake.

WARNING Risk of accident due to limited safety-related functions during the towing process

Safety-related functions are limited or no longer available in the following situations:

- the ignition is switched off.
- the brake system or power steering system is malfunctioning.
- the energy supply or the on-board electrical system is malfunctioning.

When your vehicle is then towed away, significantly more effort may be required to steer and brake than is normally required.

- Use a tow bar.
### Loading the vehicle for transport

- Make sure that the steering wheel can move freely, before towing the vehicle away.
- NOTE Damage due to excessive tractive power
  
  If you pull away sharply, the tractive power may be too high and the vehicles could be damaged.
  
  Pull away slowly and smoothly.

- Observe the notes on towing away (→ page 354).
- Connect the tow bar to the towing eye to load the vehicle.
- Shift the automatic transmission to position **N**.

  The automatic transmission may be locked in position **P** in the event of damage to the electrics. To shift to **N**, provide the onboard electrical system with power (→ page 350).

- Shift the automatic transmission to position **P**.
- Only secure the vehicle by the wheels.

#### Vehicles with ADS PLUS (Adaptive Damping System PLUS)

**WARNING** Risk of an accident when transporting vehicles with Adaptive Damping System PLUS

The reduced damping forces on the vehicle being transported can cause the vehicle/trailer combination to start to swing. Consequently, you could lose control of your vehicle.

- When transporting, ensure that:
  - The vehicle has been loaded onto the transporter correctly
  - The vehicle is secured at all four wheels with suitable tensioning straps
  - The maximum permissible speed of 35 mph (60 km/h) is not exceeded when transporting

- After loading, the vehicle must be secured on all four wheels. Otherwise, the vehicle could be damaged.
- A minimum distance of 4 in (10 cm) upwards and 8 in (20 cm) downwards must be kept to the transport platform.

NOTE Damage to the vehicle from securing it incorrectly

Transport level is not available for the following vehicles:

- Mercedes-AMG vehicles
- Vehicles with MAGIC BODY CONTROL

Transport level is not available for the following vehicles:
To activate transport level: press button 1. Indicator lamp 2 lights up. The vehicle is raised by 1.2 in (30 mm) compared to the normal level.

Press button 1 again and hold it for at least five seconds. The vehicle is raised from the raised level to the transport level.

The transport level is reached when indicator lamp 2 flashes and the Max. Speed 35 km/h display message appears in the multifunction display.

Load the vehicle and lash it down at all four wheels. Otherwise, the vehicle could be damaged.

A minimum distance of 4 in (10 cm) upwards and 8 in (20 cm) downwards must be kept to the transport platform.

The vehicle is lowered again in the following situations:

- When driving faster than 21 mph (35 km/h).
- After selecting a drive program using the DYNAMIC SELECT switch.

The vehicle is adjusted to the height of the last active drive program.

To deactivate transport level: start the engine when the vehicle is at a standstill. If transport level is activated, indicator lamp 2 flashes.

Press and hold button 1 for at least five seconds. The vehicle is adjusted to the height of the last active drive program. Indicator lamp 2 goes out.

Drive the vehicle off the transporter.

4MATIC vehicles

Make sure that the front and rear axles come to rest on the same transportation vehicle.
**NOTE** Damage to the drivetrain due to incorrect positioning

Do not position the vehicle above the connection point of the transport vehicle.

---

**Towing eye storage location**

Towing eye 1 is located with the vehicle tool kit under the trunk floor.

---

**Installing the towing eye**

- Press the mark on cover 1 inwards and remove.
- Screw in the towing eye clockwise as far as it will go and tighten.
- Make sure that cover 1 engages in the bumper when you remove the towing eye.

---

**NOTE** Damage due to incorrect use of the towing eye

When a towing eye is used to recover a vehicle, the vehicle may be damaged in the process.

- Only use the towing eye to tow away or tow start the vehicle.

---

**Tow starting the vehicle (emergency engine starting)**

**Vehicles with automatic transmission**

- **NOTE** Damage to the automatic transmission due to tow starting

  The automatic transmission may be damaged in the process of tow starting vehicles with automatic transmission.

  - Vehicles with automatic transmission must not be tow started.

- Vehicles with automatic transmission must not be tow started.
Electrical fuses

Notes on electrical fuses

⚠️ WARNING Risk of accident and injury due to overloaded lines

If you manipulate or bridge a faulty fuse or if you replace it with a fuse with a higher amperage, the electric line could be overloaded.
This could result in a fire.
- Always replace faulty fuses with specified new fuses containing the correct amperage.

⚠️ NOTE Damage caused by incorrect fuses

Incorrect fuses may cause damage to electrical components or systems.
- Only use Mercedes-Benz approved fuses with the correct fuse rating.

Blown fuses must be replaced with fuses of the same rating, which you can recognize by the color and fuse rating. The fuse ratings are listed in the fuse assignment diagram. The fuse assignment diagram is in the vehicle document wallet.

⚠️ NOTE Damage or malfunctions caused by moisture

- When the fuse box is open, make sure that no moisture can enter the fuse box.
- When closing the fuse box, make sure that the seal of the lid is positioned correctly on the fuse box.

If the newly inserted fuse also blows, have the cause traced and rectified at a qualified specialist workshop, e.g. an authorized Mercedes-Benz Center.

Ensure the following before replacing a fuse:
- The vehicle is secured against rolling away.
- All electrical consumers are switched off.
- The ignition is switched off.

The electrical fuses are located in the following fuse boxes:
- Fuse box in the engine compartment on the driver’s side (→ page 359)
- Fuse box on the driver’s side of the dashboard (→ page 361)
- Fuse box in the front-passenger footwell (→ page 361)
- Fuse box in the trunk on the right-hand side of the vehicle, when viewed in the direction of travel (→ page 361)

Opening and closing the fuse box in the engine compartment

Requirements:
- Observe the notes on electrical fuses (→ page 359).
- Have the following tools readily available:
  - A dry cloth
  - A screwdriver
**Opening**

**WARNING** Risk of injury from using the windshield wipers while the engine hood is open

When the engine hood is open and the windshield wipers are set in motion, you can be trapped by the wiper linkage.

- Always switch off the windshield wipers and ignition before opening the engine hood.

1. Release retaining clips 1.
2. Pull cover 2 up.

- Remove any existing moisture from the fuse box using a dry cloth.
- Loosen screws 4, remove fuse box lid 3 from the top.

**Closing**

- Check whether the seal is positioned correctly in lid 3.
Opening and closing the fuse box in the dashboard

The fuse box is on the side of the dashboard under a cover.

- Insert lid 3 into the bracket at the rear of the fuse box.
- Fold down lid 3 of the fuse box and tighten screws 4.
- Insert cover 2 on both sides and engage retaining clips 1.
- Close the hood.

Opening and closing the fuse box in the front passenger footwell

Requirements:
- Observe the notes on electrical fuses (→ page 359).

Opening and closing the fuse box in the trunk

Requirements:
- Observe the notes on electrical fuses (→ page 359).

Fold cover 1 down in the direction of the arrow.
Notes on noise or unusual handling characteristics
While driving, pay attention to vibrations, noises and unusual handling characteristics, e.g. pulling to one side. This may indicate that the wheels or tires are damaged. If you suspect that a tire is defective, reduce your speed immediately. Stop the vehicle as soon as possible to check the wheels and tires for damage. Hidden tire damage could also be causing the unusual handling characteristics. If you find no signs of damage, have the tires and wheels checked at a qualified specialist workshop.

Regular checking of wheels and tires

**WARNING** Risk of accident from damaged tires
Damaged tires can cause tire pressure loss. As a result, you could lose control of your vehicle.

> Check the tires regularly for signs of damage and replace any damaged tires immediately.

**WARNING** Risk of aquaplaning due to insufficient tire tread
Insufficient tire tread will result in reduced tire grip. The tire tread is no longer able to dissipate water.
This means that in heavy rain or slush the risk of hydroplaning is increased, in particular if vehicle speed is not adapted to suit the conditions.

If the tire pressure is too high or too low, tires may exhibit different levels of wear at different locations on the tire contact surface.

Thus, you should regularly check the tread depth and the condition of the tire contact surface across the entire width of all tires.

Minimum tread depth for:
- Summer tires: \( \frac{1}{16} \) in (3 mm)
- M+S tires: \( \frac{3}{16} \) in (4 mm)

For safety reasons, replace the tires before the legally prescribed limit for the minimum tread depth is reached.

Carry out the following checks on all wheels regularly, at least once a month or as required, e.g. prior to a long journey or driving off-road:
- Check the tire pressure (→ page 364).
- Visual inspection of wheels and tires for damage.
- Check the valve caps.
  The valves must be protected against moisture and dirt by the valve caps approved especially for your vehicle by Mercedes-Benz.
- Visual check of the tire tread depth and the tire contact surface condition across the entire width.
The minimum tread depth for summer tires is \( \frac{3}{8} \) in (3 mm) and for winter tires \( \frac{3}{16} \) in (4 mm).

Six marks 1 show where the bar indicators (arrow) are integrated into the tire tread. They are visible once a tread depth of approximately \( \frac{3}{8} \) in (1.6 mm) has been reached.

<table>
<thead>
<tr>
<th>Notes on snow chains</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>WARNING</strong> Risk of accident due to incorrect mounting of snow chains</td>
</tr>
</tbody>
</table>

- If you have mounted snow chains to the front wheels, the snow chains may drag against the vehicle body or chassis components. This could cause damage to the vehicle or the tires.
- Never mount snow chains on the front wheels.
- Only mount snow chains on the rear wheels in pairs.

<table>
<thead>
<tr>
<th><strong>NOTE</strong> Damage to the wheel trim from mounted snow chains</th>
</tr>
</thead>
</table>

- If snow chains are mounted to steel wheels, the wheel trims can be damaged.
- Remove the wheel trims of steel wheels before mounting snow chains.
- Snow chains are only permissible for certain wheel/tire combinations. You can obtain information about this from a Mercedes-Benz service center.
- For safety reasons, only use snow chains that have been specifically approved for your vehicle by Mercedes-Benz, or snow chains with the same quality standard.
- If snow chains are fitted, the maximum permissible speed is 30 mph (50 km/h).
- **Vehicles with Active Parking Assist:** Do not use Parking Assist PARKTRONIC when snow chains have been installed.
- **Vehicles with AIR BODY CONTROL or MAGIC BODY CONTROL:** If snow chains are installed, only drive at raised vehicle level.

You can deactivate ESP® to pull away (→ page 154). This allows the wheels to spin, achieving an increased driving force.
Underinflated or overinflated tires pose the following risks:

- **The tires may burst, especially as the load and vehicle speed increase.**
- **The tires may wear excessively and/or unevenly, which may greatly impair tire traction.**
- **The driving characteristics, as well as steering and braking, may be greatly impaired.**

Comply with the recommended tire pressure and check the tire pressure of all tires including the spare wheel regularly:

- at least once a month
- when the load changes

Driving with tire pressure that is too high or too low can:

- **Shorten the service life of the tires.**
- **Cause increased tire damage.**
- **Adversely affect driving characteristics and thus driving safety, e.g. due to aquaplaning.**

### Tire pressure which is too low can cause:

- Tire defects as a result of overheating
- Impaired handling characteristics
- Irregular wear
- Increased fuel consumption

### Tire pressure which is too high can cause:

- Increased braking distance
- Impaired handling characteristics
- Irregular wear

---

**WARNING** Risk of accident due to insufficient or excessive tire pressure

- **Driving with tire pressure that is too low can:**
  - Shorten the service life of the tires.
  - Cause increased tire damage.
  - Adversely affect driving characteristics and thus driving safety, e.g. due to aquaplaning.

**WARNING** Risk of an accident due to insufficient tire pressure

Tires with pressure that is too low can overheat and burst as a result.

In addition, they also suffer from excessive and/or irregular wear, which can significantly impair the braking properties and the handling characteristics.

Avoid excessively low tire pressures in all the tires, including the spare wheel.

**WARNING** Risk of accident from excessive tire pressure

Tires with excessively high pressure can burst because they are damaged more easily by highway fill, pot holes etc.

In addition, they also suffer from irregular wear, which can significantly impair the braking properties and the handling characteristics.

Avoid excessively high tire pressures in all the tires, including the spare wheel.

Excessively high tire pressure can result in:

- Increased braking distance
- Impaired handling characteristics
- Irregular wear
- Impaired driving comfort
- Susceptibility to damage

**WARNING** Risk of accident caused by repeated drop in tire pressure

If the tire pressure drops repeatedly, the wheel, valve or tire may be damaged.

Insufficient tire pressure can cause the tires to burst.

- Inspect the tire for signs of foreign objects.
- Check whether the wheel or valve has a leak.
- If you are unable to rectify the damage, contact a qualified specialist workshop.

You can find information on tire pressures for the vehicle's factory-installed tires on the following labels:
- Tire and Loading Information placard on the B-pillar of your vehicle (→ page 370).
- Tire pressure table on the inside of the fuel filler flap (→ page 365).

Observe the maximum tire pressure (→ page 376).

Use a suitable pressure gauge to check the tire pressure. The outer appearance of a tire does not permit any reliable conclusion about the tire pressure.

**Vehicles with a tire pressure monitoring system:** You can also check the tire pressure using the on-board computer.

Only correct tire pressures when the tires are cold. Conditions for cold tires:
- The vehicle has been parked with the tires out of direct sunlight for at least three hours.
- The vehicle has traveled less than 1 mile (1.6 km).

A rise in the tire temperature of 18 °F (10 °C) increases the tire pressure by approx. 10 kPa (0.1 bar/1.5 psi). Take this into account when checking the tire pressure of warm tires.

The tire pressures recommended for increased load/speed in the tire pressure table can affect the ride comfort.

---

**WARNING** Risk of accident from unsuitable accessories on the tire valves

If you mount unsuitable accessories onto tire valves, the tire valves may be overloaded and malfunction, which can cause tire pressure loss. Tire pressure monitoring systems for retrofitting will cause the tire valve to remain open. This can also result in tire pressure loss.

Only screw standard valve caps or valve caps specifically approved by Mercedes-Benz for your vehicle onto the tire valve.

---

**Tire pressure table**

The tire pressure table is on the inside of the fuel filler flap.

ℹ️ The data shown in the images is example data.
The tire pressure table shows the recommended tire pressure for all tires approved for this vehicle. The recommended tire pressures apply for cold tires under various operating conditions, i.e., loading and/or speed of the vehicle.

If one or more tire sizes precede a tire pressure, the tire pressure information following is only valid for those tire sizes.

The load conditions "partially laden" and "fully laden" are defined in the table for different numbers of passengers and amounts of luggage. The actual number of seats may differ from this.

Some tire pressure tables only show the rim diameter instead of the complete tire size, e.g., R18. The rim diameter is part of the tire size and can be found on the tire side wall (→ page 377). Be sure to also observe the following further related subjects:
- Notes on tire pressure (→ page 364)
- Tire and Loading Information placard (→ page 370)

- Maximum tire pressure (→ page 376)

**Checking tire pressures manually**

- Read the tire pressure for the current operating conditions from the Tire and Loading Information placard or the tire pressure table. Observe the notes on tire pressure.
- Remove the valve cap of the tire to be checked.
- Press the tire pressure gauge securely onto the valve.
- Read the tire pressure.
- If the tire pressure is lower than the recommended value, increase the tire pressure to the recommended value.
- If the tire pressure is higher than the recommended value, release air. To do so, press down the metal pin in the valve, e.g., using the tip of a pen for example. Then check the tire pressure again using the tire pressure gauge.
- Screw the valve cap onto the valve.
Tire pressure monitoring system

Function of the tire pressure monitoring system

**DANGER Risk of accident due to incorrect tire pressure**

Every tire, including the spare (if provided), should be checked when cold at least once a month and inflated to the pressure recommended by the vehicle manufacturer (see Tire and Loading Information placard on the B-pillar on the driver’s side or the tire pressure label on the inside of the fuel filler flap of your vehicle). If your vehicle has tires of a different size than the size indicated on the Tire and Loading Information placard or the tire pressure table, you need to determine the proper tire pressure for those tires.

As an added safety feature, your vehicle has been equipped with a tire pressure monitoring system (TPMS) that illuminates a low tire pressure indicator lamp when one or more of your tires are significantly underinflated. Accordingly, if the low tire pressure indicator lamp lights up, you should stop and check your tires as soon as possible, and inflate them to the proper pressure. Driving on a significantly underinflated tire causes the tire to overheat and can lead to tire failure. Underinflation also increases fuel consumption and reduces tire tread life, and may affect the vehicle’s handling and braking ability. Please note that the TPMS is not a substitute for proper tire maintenance, and it is the driver’s responsibility to maintain correct tire pressure, even if underinflation has not reached the level to trigger illumination of the TPMS low tire pressure indicator lamp.

Your vehicle has also been equipped with a TPMS malfunction indicator to indicate when the system is not operating properly. The TPMS malfunction indicator is combined with the low tire pressure indicator lamp. When the system detects a malfunction, the indicator lamp will flash for approximately a minute and then remain continuously illuminated.

This sequence will continue upon subsequent vehicle start-ups as long as the malfunction exists.

When the malfunction indicator is illuminated, the system may not be able to detect or signal low tire pressure as intended. TPMS malfunctions may occur for a variety of reasons, including the installation of incompatible replacement or alternate tires or wheels on the vehicle that prevent the TPMS from functioning properly.

Always check the TPMS malfunction warning lamp after replacing one or more tires or wheels on your vehicle to ensure that the replacement or alternate tires and wheels allow the TPMS to continue to function properly.
The system checks the tire pressure and the tire temperature of the tires installed on the vehicle by means of a tire pressure sensor.

New tire pressure sensors, e.g. in winter tires, are automatically taught-in during the first journey they are used.

If there is a substantial pressure loss or if the tire temperature is excessive, a warning will be given:
- via display messages (→ page 430)
- via the \( \text{\textsf{U}} \) warning lamp in the instrument cluster (→ page 460)

It is the driver’s responsibility to set the tire pressure to the recommended cold tire pressure suitable for the operating situation. Set the tire pressure for cold tires using a tire pressure gauge. Note that the correct tire pressure for the current operating situation must first be taught-in to the tire pressure monitoring system.

In most cases, the tire pressure monitoring system will automatically update the new reference values after you have changed the tire pressure. You can, however, also update the reference values by restarting the tire pressure monitoring system manually (→ page 369).

**System limitations**
The system may be impaired or may not function in the following situations:
- If the tire pressure is set incorrectly
- If there is a sudden pressure loss caused, for example, by a foreign object penetrating the tire.
- If there is a malfunction caused by another radio signal source

Make sure to observe the following further related subject:
- Notes on tire pressure (→ page 364)

**Checking the tire pressure with the tire pressure monitoring system**

**Requirements:**
- The ignition is switched on.

**On-board computer:**

- Service \( \text{\textsf{Tires}} \)

One of the following displays appears:
- Current tire pressure of each wheel:
- **Tire pressure will be displayed after driving a few minutes**
- **Tire Pressure Monitor Active**: the teach-in process of the system is not yet complete. The tire pressures are already being monitored.

Compare the tire pressure with the recommended tire pressure for the current operating status (→ page 365). Observe the notes on tire temperature (→ page 364).

The values displayed in the multifunction display may deviate from those of the tire pressure gauge as they refer to sea level. At high altitudes, the tire pressure values indicated by pressure gauges are higher than those shown by the on-board computer. In this case, do not reduce the tire pressure.
Restarting the tire pressure monitoring system

Requirements

- The recommended tire pressure is correctly set for the respective operating condition on each of the four wheels (→ page 364).

Restart the tire pressure monitoring system in the following situations:

- The tire pressure has changed.
- The wheels or tires have been changed or newly fitted.

On-board computer:

1. Swipe downwards on the Touch Control on the left-hand side of the steering wheel. The Use Current Pressures as New Reference Values message is shown in the multifunction display.

2. Press [OK] to confirm the restart. The Run Flat Indicator Restarted message is shown in the multifunction display. Current warning messages are deleted and the yellow warning lamp goes out.

After you have driven for a few minutes, the system checks whether the current tire pressures are within the specified range. The current tire pressures are then accepted as reference values and monitored.

Make sure to observe the following further related subject:

- Notes on tire pressure (→ page 364)

Radio equipment approval of the tire pressure monitoring system

<table>
<thead>
<tr>
<th>Country</th>
<th>Radio type approval number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Canada</td>
<td>IC: 2546A-GG4; IC: 2546A-MC34MA4;</td>
</tr>
</tbody>
</table>

Le présent appareil est conforme aux CNR d’Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes:

1. l’appareil ne doit pas produire de brouillage, et
2. l’utilisateur de l’appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d’en compromettre le fonctionnement.
This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.

The Tire and Loading Information placard is on the B-pillar on the driver’s side of the vehicle.
The data shown in the image is example data.

The Tire and Loading Information placard shows:

- Maximum number of seats 2 according to the maximum number of people permitted to travel in the vehicle.
- Maximum permissible load 3 comprises the gross weight of all vehicle occupants, load, and luggage.

- Recommended tire pressures 1 for cold tires. The recommended tire pressures are valid for the maximum permissible load and up to the maximum permissible vehicle speed.

Please also note:

- Information on permissible weights and loads on the vehicle identification plate (→ page 394).
- Information on tire pressure on the tire pressure table (→ page 365).

Further related subjects:

- Determining the maximum permissible load (→ page 371)
- Notes on tire pressure (→ page 364)

### Determining the maximum permissible load

The following steps have been developed as required of all manufacturers under Title 49, Code of U.S. Federal Regulations, Part 575, pursuant to the "National Traffic and Motor Vehicle Safety Act of 1966".

#### Step 1:
Locate the statement "The combined weight of occupants and cargo should never exceed XXX kg or XXX lbs." ("The combined weight of occupants and cargo should never exceed XXX kg or XXX lbs.") on your vehicle's Tire and Loading Information placard.

#### Step 2:
Determine the combined weight of the driver and passengers that will be traveling in your vehicle.

#### Step 3:
Subtract the combined weight of the driver and passengers from XXX kg or XXX lbs.

#### Step 4:
The resulting figure equals the permissible cargo and luggage load capacity. For example: If "XXX" equals 1400 lbs and there are five occupants in your vehicle with a weight of 150 lbs each, the maximum cargo and luggage load capacity is 650 lbs (1400 - 750 (5 x 150) = 650 lbs).

#### Step 5:
Determine the combined weight of luggage and cargo that the vehicle will be carrying. For safety reasons, this weight may not safely exceed the available cargo and luggage load capacity calculated in step 4.
Even if you have calculated the total load carefully, you should still make sure that the maximum permissible gross mass and the maximum permissible axle load of your vehicle are not exceeded. Details can be found on the vehicle identification plate.

Have your loaded vehicle – including driver, occupants and load – weighed on a vehicle weighbridge. The measured values may not exceed the maximum permissible values stated on the vehicle identification plate.

Further related subjects:
- Calculation example for determining the maximum load (→ page 372)
- Tire and Loading Information placard (→ page 370)
- Tire pressure table (→ page 365)
- Vehicle identification plate

### Calculation example for determining the maximum load

The following table shows examples of how to calculate total and load capacities with varying seating configurations and different numbers and sizes of occupants. The following examples use a maximum load of 1500 lbs (680 kg). **This is for illustration purposes only.** Make sure you are using the actual load limit for your vehicle stated on your vehicle’s Tire and Loading Information placard (→ page 370).

The higher the weight of all the occupants, the smaller the maximum load for luggage.

<table>
<thead>
<tr>
<th>Step</th>
<th>Example 1</th>
<th>Example 2</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Combined maximum weight of occupants and load (data from the Tire and Loading Information placard)</td>
<td>1500 lbs (680 kg)</td>
</tr>
</tbody>
</table>

### Further reading
- Calculation example for determining the maximum load
- Tire and Loading Information placard
- Tire pressure table
- Vehicle identification plate
### Step 2

<table>
<thead>
<tr>
<th></th>
<th>Example 1</th>
<th>Example 2</th>
</tr>
</thead>
<tbody>
<tr>
<td>Number of people in the vehicle (driver and occupants)</td>
<td>5</td>
<td>1</td>
</tr>
</tbody>
</table>
| Distribution of the occupants | Front: 2  
Rear: 3                      | Front: 1                         |
| Weight of occupants      | Occupant 1: 150 lbs (68 kg)  
Occupant 2: 180 lbs (82 kg)  
Occupant 3: 160 lbs (73 kg)  
Occupant 4: 140 lbs (63 kg)  
Occupant 5: 120 lbs (54 kg) | Occupant 1: 200 lbs (91 kg)       |
| Total weight of all occupants | 750 lbs (340 kg)                | 200 lbs (91 kg)                  |

### Step 3

<table>
<thead>
<tr>
<th></th>
<th>Example 1</th>
<th>Example 2</th>
</tr>
</thead>
<tbody>
<tr>
<td>Permissible load (maximum gross vehicle weight rating from the Tire and Loading Information placard minus the gross weight of all occupants)</td>
<td>1500 lbs (680 kg) - 750 lbs (340 kg) = 750 lbs (340 kg)</td>
<td>1500 lbs (680 kg) - 200 lbs (91 kg) = 1300 lbs (589 kg)</td>
</tr>
</tbody>
</table>
Tire labeling

Overview of tire labeling

1. Uniform Tire Quality Grading Standard (→ page 374)
2. DOT, Tire Identification Number (→ page 375)
3. Maximum tire load (→ page 376)
4. Maximum tire pressure (→ page 376)

5. Manufacturer
6. Characteristics of the tire (→ page 377)
7. Tire size designation, load-bearing capacity, speed rating and load index (→ page 377)
8. Tire name

The data shown in the image is example data.

Tire Quality Grading

In accordance with the US Department of Transportation's "Uniform Tire Quality Grading Standards", tire manufacturers are required to grade their tires on the basis of the following three performance factors:

1. Tread wear grade
2. Traction grade
3. Temperature grade

The classification is not legally stipulated for Canada, but it is generally stated.

Tread wear grade

The tread wear grade is a comparative rating based on the wear rate of the tire when tested under controlled conditions on a specified test track of the US Department of Transportation. For example, a tire graded 150 would wear one
and one-half times as well on the government test track as a tire graded 100. The relative performance of tires depends upon the actual conditions of their use, however, and may depart significantly from the norm due to variations in driving habits, service practices and differences in road characteristics and climate conditions.

Traction grade

⚠️ DANGER Risk of accident due to inadequate traction

The traction grade assigned to this tire is based on straight-ahead braking traction tests, and does not include either acceleration, cornering, hydroplaning or peak traction characteristics.

- Always adapt your driving style and drive at a speed to suit the prevailing traffic and weather conditions.

![NOTE] Damage to the drivetrain from wheelspin

Avoid wheelspin.

The traction grades – from highest to lowest – are AA, A, B and C. Those grades represent the tire’s ability to stop on wet pavement as measured under controlled conditions on specified government test surfaces made of asphalt and concrete.

Temperature grade

⚠️ WARNING Risk of accident from tire overheating and tire failure

The temperature grade for this tire is established for a tire that is properly inflated and not overloaded. Excessive speed, underinflation, or excessive loading, either separately or in combination, can cause excessive heat build-up and possible tire failure.

- Observe the recommended tire pressures and regularly check the tire pressure of all tires including the spare wheel.

Adjust the tire pressure as necessary.

The temperature grades are A (the highest), B and C. They represent the tire’s resistance to the generation of heat and its ability to dissipate heat when tested under controlled conditions on a specified indoor laboratory test wheel. Sustained high temperature can cause the material of the tire to degenerate and reduce tire life, and excessive temperature can lead to sudden tire failure. Grade C corresponds to a level of performance which all passenger car tires must meet under the requirements of the US Department of Transportation.

DOT, Tire Identification Number (TIN)

US tire regulations stipulate that every tire manufacturer or retreader must imprint a TIN in or on the side wall of each tire produced.
The data shown in the image is example data.

The TIN is a unique identification number to identify tires and comprises the following:

- **DOT (Department of Transportation):** tire symbol marks 1 indicating that the tire complies with the requirements of the US Department of Transportation.

- **Manufacturer identification code:** manufacturer identification code 2 contains details of the tire manufacturer. New tires have a code with two symbols. Retreaded tires have a code with four symbols. Further information on retreaded tires (→ page 382).

- **Tire size:** identifier 3 describes the tire size.

- **Tire type code:** tire type code 4 can be used by the manufacturer as a code to describe specific characteristics of the tire.

- **Manufacturing date:** manufacturing date 5 provides information about the age of a tire. The 1st and 2nd positions represent the calendar week and the 3rd and 4th positions state the year of manufacture (e.g. "3208" represents the 32nd week of 2008).

**Information on the maximum tire load**

- **Maximum tire load** 1 is the maximum permissible weight for which the tire is approved. Do not overload the tires by exceeding the specified load limit. The maximum permissible load can be found on the vehicle’s Tire and Loading Information placard on the B-pillar on the driver’s side (→ page 370).

**Specifications for maximum tire pressure**

- The data shown in the image is example data.
Never exceed maximum tire pressure specified for the tire.

Information on tire characteristics

The data shown in the image is example data.

This information describes the type of tire cord and the number of layers in side wall and under tire tread.

Tire size designation, load-bearing capacity, speed rating and load index

**WARNING** Risk of injury through exceeding the specified tire load rating or the permissible speed rating

- Therefore, only use tire types and sizes approved for your vehicle model.
- Observe the tire load rating and speed rating required for your vehicle.

Exceeding the specified tire load rating or the permissible speed rating may lead to tire damage and to the tires bursting.

Information about reading tire data can be obtained from any qualified specialist workshop.
Preceding letter 1:
- Without: passenger vehicle tires according to European manufacturing standards.
- "P": passenger vehicle tires according to US manufacturing standards.
- "LT": light truck tires according to US manufacturing standards.
- "T": compact emergency spare wheels with high tire pressure that are only designed for temporary use in an emergency.

Aspect ratio 3:
Ratio between tire height and tire width in percent (tire height divided by tire width).

Tire code 4 (tire type):
- "R": radial tire
- "D": bias ply tire
- "B": bias belted tires
- "ZR": radial tire with a maximum speed above 149 mph (240 km/h) (optional)

Rim diameter 5:
The diameter of the bead seat (not the diameter of the rim flange). The rim diameter is specified in inches (in).

Load-bearing index 6:
Numerical code that specifies the maximum load-bearing capacity of a tire (e.g. "91" corresponds to 1356 lbs (615 kg)). The load-bearing capacity of the tire must be at least half the permissible axle load of your vehicle. Do not overload the tires by exceeding the specified load limit.
See also:
- Maximum permissible load on the Tire and Loading Information placard (→ page 370)
- Maximum tire load (→ page 376)
- Load index

Speed rating 7:
Specifies the approved maximum speed of the tire.

An electronic speed limiter prevents your vehicle from exceeding a speed of 130 mph (210 km/h).
Make sure that your tires have the required speed rating. You can obtain information on the required speed rating from an authorized Mercedes-Benz Center.

**Summer tires**

<table>
<thead>
<tr>
<th>Index</th>
<th>Speed rating</th>
</tr>
</thead>
<tbody>
<tr>
<td>Q</td>
<td>up to 100 mph (160 km/h)</td>
</tr>
<tr>
<td>R</td>
<td>up to 106 mph (170 km/h)</td>
</tr>
<tr>
<td>S</td>
<td>up to 112 mph (180 km/h)</td>
</tr>
<tr>
<td>T</td>
<td>up to 118 mph (190 km/h)</td>
</tr>
<tr>
<td>H</td>
<td>up to 130 mph (210 km/h)</td>
</tr>
<tr>
<td>V</td>
<td>up to 149 mph (240 km/h)</td>
</tr>
<tr>
<td>W</td>
<td>up to 168 mph (270 km/h)</td>
</tr>
<tr>
<td>Y</td>
<td>up to 186 mph (300 km/h)</td>
</tr>
</tbody>
</table>
Index | Speed rating
---|---
ZR...Y | up to 186 mph (300 km/h)
ZR...(Y) | over 186 mph (300 km/h)
ZR | over 149 mph (240 km/h)

- Specifying the speed rating as the "ZR" index in tire code is optional for tires up to 186 mph (300 km/h).
- If your tire code includes "ZR" and there is no speed rating, find out what the maximum speed is from the tire manufacturer.
- If load-bearing index and speed rating are in brackets, the maximum speed rating of your tire is above 186 mph (300 km/h). To find out the maximum speed, ask the tire manufacturer.

### All-weather tires and winter tires

<table>
<thead>
<tr>
<th>Index</th>
<th>Speed rating</th>
</tr>
</thead>
<tbody>
<tr>
<td>Q M+S²</td>
<td>up to 100 mph (160 km/h)</td>
</tr>
<tr>
<td>T M+S²</td>
<td>up to 118 mph (190 km/h)</td>
</tr>
<tr>
<td>H M+S²</td>
<td>up to 130 mph (210 km/h)</td>
</tr>
<tr>
<td>V M+S²</td>
<td>up to 149 mph (240 km/h)</td>
</tr>
</tbody>
</table>

Winter tires bear the snowflake symbol and fulfill the requirements of the Rubber Manufacturers Association (RMA) and the Rubber Association of Canada (RAC) regarding the tire traction on snow.

**Load index**:
- No specification given: standard load (SL) tire
- "XL" or "Extra Load": extra load tire or reinforced tire
- "Light Load": light load tire

- "C", "D", "E": a load range that depends on the maximum load that the tire can carry at a certain pressure

### Definition of terms for tires and loading

**Tire structure and characteristics**: describes the number of layers or the number of rubber-coated belts in the tire contact surface and the tire wall. These are made of steel, nylon, polyester and other materials.

**Bar**: metric unit for tire pressure. 14.5038 pounds per square inch (psi) and 100 kilopascal (kPa) is the equivalent of one bar.

**DOT (Department of Transportation)**: DOT-marked tires fulfill the requirements of the US Department of Transportation.

**Average weight of the vehicle occupants**: the number of vehicle occupants for which the vehicle is designed, multiplied by 150 lb (68 kg).

---

1 "ZR" stated in the tire code.
2 Or "M+S" for winter tires
Uniform Tire Quality Grading Standards: a uniform standard to grade the quality of tires with regard to tread quality, tire traction and temperature characteristics. The quality grading assessment is made by the manufacturer following specifications from the U.S. government. The quality grade of a tire is imprinted on the side wall of the tire.

Recommended tire pressure: the recommended tire pressure is the tire pressure specified for the tires mounted to the vehicle at the factory.

The tire and information table contains the recommended tire pressures for cold tires, the maximum permissible load and the maximum permissible vehicle speed.

The tire pressure table contains the recommended tire pressures for cold tires under various operating conditions, i.e. loading and/or speed of the vehicle.

Increased vehicle weight due to optional equipment: the combined weight of all standard and optional equipment available for the vehicle, regardless of whether it is actually installed on the vehicle or not.

Rim: the part of the wheel on which the tire is installed.

GAWR (Gross Axle Weight Rating): the GAWR is the maximum permissible axle load. The actual load on an axle must never exceed the gross axle weight rating. The gross axle weight rating can be found on the vehicle identification plate on the B-pillar on the driver’s side.

Speed rating: the speed rating is part of the tire identification. It specifies the speed range for which a tire is approved.

GVW (Gross Vehicle Weight): the gross vehicle weight comprises the weight of the vehicle including fuel, tools, the spare wheel, accessories installed, occupants, luggage and the trailer drawbar noseweight, if applicable. The gross vehicle weight must not exceed the gross vehicle weight rating GVWR as specified on the vehicle identification plate on the B-pillar on the driver’s side.

GVWR (Gross Vehicle Weight Rating): the GVWR is the maximum permitted gross weight of the fully laden vehicle (weight of the vehicle including all accessories, occupants, fuel, luggage and the trailer drawbar noseweight if applicable). The gross vehicle weight rating is specified on the vehicle identification plate on the B-pillar on the driver’s side.

Maximum weight of the laden vehicle: the maximum weight is the sum of the curb weight of the vehicle, the weight of the accessories, the maximum load and the weight of optional equipment installed at the factory.

Kilopascal (kPa): metric unit for tire pressure. 6.9 kPa corresponds to 1 psi. Another unit for tire pressure is bar. 100 kilopascal (kPa) equals 1 bar.

Load index: in addition to the load-bearing index, the load index may also be imprinted on the side wall of the tire. This specifies the load-bearing capacity of the tire more precisely.

Curb weight: the weight of a vehicle with standard equipment including the maximum capacity of fuel, oil and coolant. It also includes the air conditioning system and optional equipment if
these are installed on the vehicle, but does not include passengers or luggage.

**Maximum tire load:** the maximum tire load is the maximum permissible weight in kilograms or lbs for which a tire is approved.

**Maximum permissible tire pressure:** maximum permissible tire pressure for one tire.

**Maximum load on one tire:** maximum load on one tire. This is calculated by dividing the maximum axle load of one axle by two.

**PSI (pounds per square inch):** standard unit of measurement for tire pressure.

**Aspect ratio:** ratio between tire height and tire width in percent.

**Tire pressure:** pressure inside the tire applying an outward force to every square inch of the tire. The tire pressure is specified in pounds per square inch (psi), in kilopascals (kPa) or in bar. The tire pressure should only be corrected when the tires are cold.

**Cold tire pressure:** the tires are cold when the vehicle has been parked for at least 3 hours without direct sunlight on the tires or the vehicle has been driven for less than 1 mile (1.6 km).

**Tire contact surface:** the part of the tire that comes into contact with the road.

**Tire bead:** the purpose of the tire bead is to ensure that the tire sits securely on the wheel rim. There are several wire cores in the tire bead to prevent the tire from changing length on the wheel rim.

**Side wall:** the part of the tire between the tread and the tire bead.

**Weight of optional equipment:** the combined weight of the optional equipment weighing more than the replaced standard parts and more than 5 lbs (2.3 kg). This optional equipment, such as high-performance brakes, level control system, a roof luggage rack or high-performance batteries, is not included in the curb weight and the weight of the accessories.

**TIN (Tire Identification Number):** a unique identification number which can be used by a tire manufacturer to identify tires, for example, in a product recall, and thus identify the purchasers. The TIN is made up of the manufacturer’s identity code, tire size, tire type code and the manufacturing date.

**Load-bearing index:** the load-bearing index is a code that contains the maximum load-bearing capacity of a tire.

**Traction:** traction is the grip resulting from friction between the tires and the road surface.

**Wear indicator:** narrow bars (tread wear bars) that are distributed over the tire contact surface. If the tire tread is level with the bars, the wear limit of 1/16 in (1.6 mm) has been reached.

**Distribution of vehicle occupants:** distribution of vehicle occupants over designated seat positions in a vehicle.

**Maximum permissible payload weight:** nominal load and luggage load plus 150 lb (68 kg) multiplied by the number of seats in the vehicle.
Changing a wheel

Notes on selecting, installing and replacing tires

Mercedes-AMG vehicles: observe the notes in the Supplement. Otherwise, you may not recognize dangers.

You can ask for information regarding permitted wheel/tire combinations at an authorized Mercedes-Benz Center.

⚠️ WARNING Risk of accident due to incorrect dimensions of wheels and tires

If wheels and tires of the wrong size are installed, the wheel brakes or wheel suspension components may be damaged.

- Always replace wheels and tires with those that fulfill the specifications of the original part.

When replacing wheels, make sure to fit the correct:

- Designation
- Model

When replacing tires, make sure to install the correct:

- Designation
- Manufacturer
- Model

⚠️ WARNING Risk of injury through exceeding the specified tire load rating or the permissible speed rating

Exceeding the specified tire load rating or the permissible speed rating may lead to tire damage and to the tires bursting.

- Therefore, only use tire types and sizes approved for your vehicle model.
- Observe the tire load rating and speed rating required for your vehicle.

⚠️ NOTE Damage to vehicle and tires due to non-approved tire types and sizes

For safety reasons, only use wheels, tires and accessories which have been approved for your vehicle by Mercedes-Benz.

These tires have been specially adapted for use with the control systems, e.g. ABS or ESP®, and are marked as follows:

- MO = Mercedes-Benz Original
- MOE = Mercedes-Benz Original Extended (run-flat tires only for certain wheels)
- MO1 = Mercedes-Benz Original (only certain AMG tires)

Certain characteristics, e.g. handling, vehicle noise emissions or fuel consumption, may otherwise be adversely affected. In addition, when driving with a load, tire dimension variations could cause the tires to come into contact with the body and axle components. This could result in damage to the tires or the vehicle.
Only use tires, wheels or accessories tested and approved by Mercedes-Benz.

**NOTE** Risk to driving safety from retreaded tires

Retreaded tires are neither tested nor recommended by Mercedes-Benz, since previous damage cannot always be detected on retreaded tires. For this reason driving safety cannot be guaranteed.

- Do not use used tires if you have no information about their previous usage.

**NOTE** Possible damage to wheels or tires when driving over obstacles

Large wheels have a lower tire section width. The lower the tire section width, the greater is the risk of damage to wheels or tires when driving over obstacles.

- Avoid obstacles or drive particularly carefully.

**NOTE** Damage to electronic component parts from the use of tire-mounting tools

Vehicles with a tire pressure monitoring system: Electronic component parts are located in the wheel. Tire-mounting tools should not be used in the area of the valve. This could otherwise damage the electronic component parts.

- Have the tires changed at a qualified specialist workshop only.

**NOTE** Damage to summer tires at low ambient temperatures

Using summer tires at very low ambient temperatures can cause cracks to form, thereby damaging the tires permanently.

- At temperatures below 45 °F (7 °C) use M+S tires.

Accessory parts that are not approved for your vehicle by Mercedes-Benz or are not being used correctly can impair the operating safety.

Before purchasing and using non-approved accessories, visit a qualified specialist workshop and enquire about:

- Suitability
- Legal stipulations
- Factory recommendations

**WARNING** Risk of accident with high performance tires

The special tire tread in combination with the optimized tire compound means that the risk of skidding or hydroplaning on wet roads is increased.

In addition, the tire grip is greatly reduced at a low outside temperature and tire running temperature.

- Switch on the ESP® and adapt your driving style accordingly.
- Use M+S tire at outside temperatures of less than 10 °C (50 °F).
Observe the following when selecting, installing and replacing tires:

- Only use tires and wheels of the same type (summer tires, winter tires, MOExtended tires) and the same make.
- Only install wheels of the same size on one axle (left and right). It is only permissible to install a different wheel size in the event of a flat tire in order to drive to the specialist workshop.
- Only install tires of the correct size onto the wheels.

**Vehicles with a tire pressure monitoring system:** all mounted wheels must be equipped with functioning sensors for the tire pressure monitoring system.

- At temperatures below 45 °F (7 °C), use winter tires or all-season tires marked M+S for all wheels.
  
  Winter tires bearing the ☃️ snowflake symbol in addition to the M+S marking provide the best possible grip in wintry road conditions.

- For M+S tires, only use tires with the same tread.
  
  - Observe the maximum permissible speed for the M+S tires installed. If this is below the vehicle's maximum speed, this must be indicated in an appropriate label in the driver's field of vision.
  - Run in new tires at moderate speeds for the first 60 miles (100 km).
  - Replace the tires after six years at the latest, regardless of wear.

- **When replacing with tires that do not feature run-flat characteristics:** vehicles with MOExtended tires are not equipped with a TIREFIT kit at the factory. Equip the vehicle with a TIREFIT kit after replacing with tires that do not feature run-flat characteristics, e.g. winter tires.

For more information on wheels and tires, contact a qualified specialist workshop.

- Notes on tire pressure (→ page 364)
- Tire and Loading Information placard (→ page 370)
- Tire size designation, load-bearing capacity, speed rating and load index (→ page 377)
- Tire pressure table (→ page 365)

### Notes on rotating wheels

**WARNING** Risk of injury through different wheel sizes

Interchanging the front and rear wheels if the wheels or tires have different dimensions may severely impair the driving characteristics.

The wheel brakes or wheel suspension components may also be damaged.

Rotate front and rear wheels only if the wheels and tires are of the same dimensions.
The wear patterns on the front and rear wheels differ:
- Front wheels wear more on the shoulder of the tire
- Rear wheels wear more in the center of the tire

On vehicles that have the same size front and rear wheels, rotate the wheels according to the intervals in the tire manufacturer's warranty book in your vehicle documents. If this is not available, rotate the tires every 3,000 to 6,000 miles (5,000 to 10,000 km), depending on the wear. Ensure that the direction of rotation is maintained.

It is imperative to observe the instructions and safety notes on "Wheel change" when doing so.

### Notes on storing wheels
- After removing wheels, store them in a cool, dry and preferably dark place.
- Protect the tires from contact with oil, grease or fuel.

### Overview of the tire-change tool kit
Apart from some country-specific variants, vehicles are not equipped with a tire-change tool kit. For more information on which tire-change tools are required and approved for performing a wheel change on your vehicle, consult a qualified specialist workshop.

Required tire-change tools may include, for example:
- Jack
- Chock
- Lug wrench
- Alignment bolt

The tire-change tool kit is located under the trunk floor.
Setting up the folding chock

Preparing the vehicle for a wheel change

Requirements

- The required tire-change tool kit is available.
- If your vehicle is not equipped with the tire-change tool kit, consult a qualified specialist workshop to find out about suitable tools.

- The vehicle is not on a slope.
- The vehicle is on solid, non-slippery and level ground.

- Apply the electric parking brake manually.
- Move the front wheels to the straight-ahead position.
- **Vehicles with automatic transmission:** shift into position [P].
- **Vehicles with AIR BODY CONTROL:** set the normal vehicle level (→ page 176).
- Switch off the engine.
- Make sure that the engine cannot be started.
- Place chocks or other suitable items under the front and rear of the wheel that is diagonally opposite the wheel you wish to change.
- Remove the hub caps if necessary (→ page 386).
- Raising the vehicle (→ page 387).

Removing and installing hub caps

**Requirements:**

- The vehicle is prepared for a wheel change (→ page 386).

**Plastic hub cap**

- **To remove:** turn the center cover of the hub cap counter-clockwise and remove the hub cap.
- **To install:** make sure that the center cover of the hub cap is turned counter-clockwise.
- Position the hub cap and turn the center cover clockwise until the hub cap engages physically and audibly.
Aluminum hub cap

To remove: position socket 2 on hub cap 1.

The socket can be found in the tire-change tool kit.

Position wheel wrench 3 on socket 2.

Using wheel wrench 3, turn hub cap 1 counter-clockwise and remove it.

To install: position hub cap 1 and turn until it is completely flush with the wheel.

Position socket 2 on hub cap 1.

Attach wheel wrench 3 to socket 2 and tighten the hub cap clockwise.

**Specified tightening torque:** 18 lb-ft (25 Nm).

Raise the vehicle (→ page 387).

---

**Raising the vehicle when changing a wheel**

**Requirements:**

- There are no persons in the vehicle.
- The vehicle has been prepared for a wheel change (→ page 386).
- The hub caps have been removed (→ page 386).

**Important notes on using the jack:**

- Only use the vehicle-specific jack that has been tested and approved by Mercedes-Benz to raise the vehicle.
- The jack is only designed for raising and holding the vehicle for a short time while a wheel is being changed and not for maintenance work under the vehicle.
- The jack must be placed on a firm, flat and non-slip surface. If necessary, use a large, load-bearing, non-slip underlay.
- The foot of the jack must be positioned vertically under the jacking point.

---

**Rules of conduct when the vehicle is raised:**

- Never place your hands or feet under the vehicle.
- Do not lie under the vehicle.
- Do not start the engine and do not release the electric parking brake.
- Do not open or close any doors or the trunk lid.
Using the lug wrench, loosen the wheel bolts on the wheel you wish to change by about one full turn. Do not unscrew the bolts completely.

Position of jack support points

**WARNING** Risk of injury from incorrect positioning of the jack

If you do not position the jack correctly at the appropriate jacking point of the vehicle, the jack could tip with the vehicle raised.

- Only position the jack at the appropriate jacking point of the vehicle. The base of the jack must be positioned vertically under the jacking point of the vehicle.

**NOTE** Vehicle damage from the jack

If you do not position the jack correctly at the appropriate jack support point of the vehicle, the jack could tip over with the vehicle raised.

- The jack is designed exclusively for jacking up the vehicle at the jack support points.

Take the ratchet wrench out of the tire-change tool kit and place it on the hexagon nut of the jack so that the lettering "AUF" is visible.
Position jack 2 at jack support point 1.

Turn ratchet wrench 3 clockwise until jack 2 sits completely on jack support point 1 and the base of the jack lies evenly on the ground.

Continue to turn ratchet wrench 3 until the tire is raised a maximum of 1.2 in (3 cm) off the ground.

Loosen and remove the wheel (→ page 389).

---

**Removing a wheel**

**Requirement:**
- The vehicle is raised (→ page 387).

When changing a wheel, avoid applying any force to the brake discs, since this could impair the level of comfort when braking.

**NOTE** Damage to threading from dirt on wheel bolts
- Do not place wheel bolts in sand or on a dirty surface.
- Unscrew the uppermost wheel bolt completely.

---

**Installing a new wheel**

**Requirement:**
- The wheel is removed (→ page 389).
**WARNING** Risk of accident from losing a wheel

Oiled, greased or damaged wheel bolt/wheel nut threads or wheel hub/wheel mounting bolt threads can cause the wheel bolts/wheel nuts to come loose.

As a result, you could lose a wheel while driving.

- Never oil or grease the threads.
- In the event of damage to the threads, contact a qualified specialist workshop immediately.
- Have the damaged wheel bolts or damaged hub threads replaced.
- Do not continue driving.

- Observe the information on the choice of tires (→ page 382).

For tires with a specified direction of rotation, an arrow on the side wall of the tire indicates the correct direction of rotation. Observe the direction of rotation when installing.

- Slide the wheel to be mounted onto the centering pin and push it on.

**WARNING** Risk of injury from tightening wheel bolts and nuts

If you tighten the wheel bolts or wheel nuts when the vehicle is raised, the jack could tip.

- Only tighten wheel bolts or wheel nuts when the vehicle is on the ground.

- For safety reasons, only use wheel bolts which have been approved by Mercedes-Benz and for the wheel in question.

**NOTE** Damage to paintwork of the wheel rim when screwing on the first wheel bolt

If the wheel has too much play when screwing in the first wheel bolt, the wheel rim paint can be damaged.

- Press the wheel firmly against the wheel hub when screwing on the first wheel bolt.

- Tighten the wheel bolts until they are finger-tight.
- Unscrew the centering pin.
- Tighten the last wheel bolt until it is finger-tight.
- Lower the vehicle (→ page 390).

**Lowering the vehicle after a wheel change**

**Requirements:**
- The new wheel has been installed (→ page 389).
- Place the ratchet wrench onto the hexagon nut of the jack so that the lettering “AB” is visible.
- **To lower the vehicle:** turn the ratchet wrench of the jack counter-clockwise.
Tighten the wheel bolts evenly in a diagonal pattern in the order indicated (1 to 5).

**Specified tightening torque:** 111 lb-ft (150 Nm).

**WARNING** Risk of injury through incorrect tightening torque

The wheels could come loose if the wheel bolts or wheel nuts are not tightened to the prescribed tightening torque.

- Have the tightening torque checked immediately at a qualified specialist workshop after changing a wheel.

- Check the tire pressure of the newly mounted wheel and adjust accordingly.

**Vehicles with a tire pressure monitoring system:** Restart the tire pressure monitoring system (→ page 369).

Make sure to observe the following further related subject:
- Notes on tire pressure (→ page 364)
Notes on technical data

Mercedes-AMG vehicles: observe the notes in the Supplement. Otherwise, you may not recognize dangers.

The data stated only applies to vehicles with standard equipment. You can obtain further information from an authorized Mercedes-Benz Center.

Vehicle electronics

Two-way radios

!” Warning Risk of accident due to improper work on two-way radios

The electromagnetic radiation from two-way radios can interfere with the on-board electronics if RF transmitters are manipulated or retrofitted incorrectly.

This could jeopardize the operating safety of the vehicle.

!” Warning Risk of accident from incorrect operation of two-way radios

If you operate two-way radios incorrectly in the vehicle, the electromagnetic radiation could interfere with the on-board electronics, e.g.:

- if the two-way radio is not connected to an exterior antenna
- if the exterior antenna is not correctly mounted or is not of low reflection

This could jeopardize the operating safety of the vehicle.

☐ Have the low-reflection exterior antenna installed at a qualified specialist workshop.

☐ When operating two-way radios in the vehicle, always connect them to the low-reflection exterior antenna.

!” Note Invalidation of the operating permit due to failure to comply with the instructions for installation and use

The operating permit may be invalidated if the instructions for installation and use of two-way radios are not observed.

- Only use approved frequency bands.
- Observe the maximum permissible output power in these frequency bands.
- Only use approved antenna positions.
Use Technical Specification ISO/TS 21609 (Road Vehicles – “EMCs for installation of aftermarket radio frequency transmitting equipment”) when installing two-way radios. Comply with the legal requirements for detachable parts.

If your vehicle has pre-installations for two-way radio equipment, use the power supply and antenna connectors provided in the pre-installation. Observe the manufacturer’s supplements when installing.

Two-way radio transmission output
The maximum transmission output (PEAK) at the base of the antenna must not exceed the values in the following table:

<table>
<thead>
<tr>
<th>Waveband</th>
<th>Maximum transmission output</th>
</tr>
</thead>
<tbody>
<tr>
<td>Short wave 3 - 54 MHz</td>
<td>100 W</td>
</tr>
<tr>
<td>4 m waveband 74 - 78 MHz</td>
<td>30 W</td>
</tr>
<tr>
<td>2 m waveband 144 - 174 MHz</td>
<td>50 W</td>
</tr>
<tr>
<td>Trunked radio system/Tetra</td>
<td>10 W</td>
</tr>
<tr>
<td>70 cm waveband 400 - 460 MHz</td>
<td>35 W</td>
</tr>
<tr>
<td>Two-way radio (2G/3G/4G)</td>
<td>10 W</td>
</tr>
</tbody>
</table>

On the rear fenders, it is recommended that you install the antenna on the side of the vehicle closest to the center of the road.
The following can be used in the vehicle without restrictions:

- RF transmitters with a maximum transmission output of up to 100 mW
- RF transmitters with transmitter frequencies in the 380 – 410 MHz waveband and a maximum transmission output of up to 2 W (trunked radio system/Tetra)
- Mobile phones (2G/3G/4G)

There are no restrictions when positioning the antenna on the outside of the vehicle for some wavebands.

This applies to the following wavebands:

- Trunked radio system/Tetra
- 70 cm waveband
- 2G/3G/4G

**Vehicle identification plate, VIN and engine number overview**

Vehicle identification plate (USA only)

1. Permissible gross mass
2. Permissible front axle load
3. Permissible rear axle load
4. Paint code
5. VIN (vehicle identification number)
Vehicle identification plate (Canada only)
1. Permissible gross mass
2. Permissible front axle load
3. Permissible rear axle load
4. Paint code
5. VIN (vehicle identification number)

The permissible gross vehicle weight is made up of the vehicle weight, all vehicle occupants, the fuel and the load. The maximum gross axle weight rating is the maximum weight that can be carried on one axle (front or rear axle).

Never exceed the permissible gross vehicle weight or the maximum gross axle weight rating for the front or rear axle.

VIN in front of the front seat

Additional plates
1. Plate with information about emissions testing, including confirmation of emissions guidelines at the U.S. federal level as well as for California
2. VIN (vehicle identification number)
3. Engine number (stamped into the crankcase)
Operating fluids

Notes on operating fluids

Mercedes-AMG vehicles: observe the notes in the Supplement. Otherwise, you may fail to recognize dangers.

**WARNING** Risk of injury from operating fluids harmful to your health

Operating fluids may be poisonous and harmful to your health.
- Observe the text on the original containers when using, storing or disposing of operating fluids.
- Always store operating fluids sealed in their original containers.
- Always keep children away from operating fluids.

**WARNING** Risk of fire or explosion from fuel

Fuels are highly flammable.
- Fire, open flames, smoking and creating sparks must be avoided.
- Switch off the ignition and, if it has been in use, switch off the stationary heater before you refuel your vehicle.

**WARNING** Risk of injury from fuel

Fuels are poisonous and harmful to your health
- Do not swallow fuel or let it come into contact with skin, eyes or clothing.
- Do not inhale fuel vapors.
- Keep children away from fuel.

If you or other people come into contact with fuel, observe the following:
- Immediately rinse fuel off your skin with soap and water.
- If fuel comes into contact with your eyes, immediately rinse them thoroughly with clean water. Seek medical attention immediately.

**WARNING** Risk of fire or explosion from fuel

Fuels are highly flammable.
- Fire, open flames, smoking and creating sparks must be avoided.
- Switch off the ignition and, if it has been in use, switch off the stationary heater before you refuel your vehicle.

**ENVIRONMENTAL NOTE** Environmental pollution caused by environmentally irresponsible disposal

Dispose of operating fluids in an environmentally responsible manner.

Operating fluids include the following:
- Fuels
- Lubricants
- Coolant
- Brake fluid
- Windshield washer fluid
- Climate control system refrigerant

Only use products approved by Mercedes-Benz.
You can identify operating fluids approved by Mercedes-Benz by the following inscriptions on the container:
- MB-Freigabe (e.g. MB-Freigabe 229.51)
- MB-Approval (e.g. MB-Approval 229.51)

Further information on approved operating fluids:
- in the Mercedes-Benz Specifications for Operating Fluids at http://bevo.mercedes-benz.com (by entering the designation)
- in the Mercedes-Benz Specifications for Operating Fluids in the Mercedes-Benz BeVo app (by entering the designation)
- at a qualified specialist workshop

Fuel

Information on fuel grades for vehicles with a gasoline engine

Observe the notes on operating fluids (→ page 396).

> NOTE Damage caused by the wrong fuel

Even small amounts of the wrong fuel could result in damage to the fuel system, the engine and the emission control system.

- Only refuel with low-sulfur unleaded fuel.

This fuel may contain up to 10 % ethanol. Your vehicle is suitable for use with E10 fuel.

Do not refuel using:
- Diesel
- E15, E85, E100
- Gasoline containing methanol (M15, M30, M85, M100)
- Gasoline with additives containing metal

If you accidentally refuel with the wrong fuel:
- Do not switch the ignition on.
- Consult a qualified specialist workshop.

If the available fuel is not sufficiently low in sulfur, this can produce unpleasant odors.

Only refuel with fuel that has at least the octane number specified in the instruction label in the fuel filler flap (→ page 140).

If you want maximum engine output: only refuel with unleaded premium grade gasoline with an octane number of at least 91 AKI/95 RON.

As a temporary measure, if the recommended fuel is not available, you may also use unleaded regular gasoline with an octane number of at least 87 AKI/91 RON.

> NOTE Premature wear through unleaded regular gasoline

Unleaded regular gasoline can cause the engine to wear more quickly and impair longevity and performance.

If unleaded premium grade gasoline is unavailable and you have to refuel using unleaded regular gasoline with 87 AKI/91 RON:
- Only fill the fuel tank to half full with unleaded regular gasoline and top up as
soon as possible with unleaded pre-
mium grade gasoline.

- Do not drive at the maximum speed.
- Avoid sudden acceleration and engine
  speeds over 3000 rpm.

This may reduce engine output and increase fuel
consumption. Never refuel using gasoline with a
lower octane number.

Further information on fuel can be found:
- at a gas station
- at a qualified specialist workshop
- USA only: at http://www.mbusa.com

Information on additives in gasoline
Observe the notes on operating fluids
(→ page 396).

! NOTE Damage caused by non-approved
additives

Even small amounts of the wrong additive
may lead to malfunctions occurring.

Mercedes-Benz recommends that you use
brand-name fuels with additives.

The fuel grade available in some countries may
not be sufficient. Residue could build up in the
fuel injection system as a result. In this case, in
consultation with an authorized Mercedes-Benz
Center, the fuel may be mixed with the cleaning
additive recommended by Mercedes-Benz. Be
sure to observe the notes and mixing ratios
specified on the container.

**Tank content and fuel reserve**
The total capacity of the fuel tank may vary,
depending on the vehicle equipment.

<table>
<thead>
<tr>
<th>Model</th>
<th>Total capacity</th>
</tr>
</thead>
<tbody>
<tr>
<td>S 560 4MATIC</td>
<td>21.1 gal (80.0 l)</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Model</th>
<th>Of which reserve</th>
</tr>
</thead>
<tbody>
<tr>
<td>S 560 4MATIC</td>
<td>2.1 gal (8.0 l)</td>
</tr>
</tbody>
</table>

**Engine oil**

Notes on engine oil
Observe the notes on operating fluids
(→ page 396).

! NOTE Engine damage caused by an
incorrect oil filter, incorrect oil or addi-
tives

Do not use engine oils or oil filters other
than those which meet the specifi-
cations necessary for the prescribed
service intervals.
Do not alter the engine oil or oil filter in order to achieve longer change intervals than prescribed.

Do not use additives.

Have the engine oil changed after the prescribed intervals.

Mercedes-Benz recommends that you have the oil change carried out at a qualified specialist workshop.

Further information on engine oils and oil filters:
- in the Mercedes-Benz Specifications for Operating Fluids at http://bevo.mercedes-benz.com (by entering the designation)
- in the Mercedes-Benz Specifications for Operating Fluids in the Mercedes-Benz BeVo app (by entering the designation)
- at a qualified specialist workshop

<table>
<thead>
<tr>
<th>Quality and capacity of engine oil</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>MB-Freigabe or MB-Approval</strong></td>
</tr>
<tr>
<td>S 560 4MATIC</td>
</tr>
</tbody>
</table>

The following values refer to an oil change, including the oil filter.

<table>
<thead>
<tr>
<th>Capacity</th>
</tr>
</thead>
<tbody>
<tr>
<td>Model</td>
</tr>
<tr>
<td>S 560 4MATIC</td>
</tr>
</tbody>
</table>

**WARNING** Risk of an accident due to vapor pockets forming in the brake system

The brake fluid constantly absorbs moisture from the air. This lowers the boiling point of the brake fluid. If the boiling point is too low, vapor pockets may form in the brake system when the brakes are applied hard. This causes the braking effect to be impaired.

Have the brake fluid renewed at the specified intervals.

- in the Mercedes-Benz Specifications for Operating Fluids at http://bevo.mercedes-benz.com
- at a qualified specialist workshop

Have the brake fluid regularly changed at a qualified specialist workshop.

Only use brake fluid approved by Mercedes-Benz according to MB-Freigabe or MB-Approval 331.0.

Further information on brake fluid:
- in the Mercedes-Benz Specifications for Operating Fluids at http://bevo.mercedes-benz.com
- at a qualified specialist workshop

**Notes on brake fluid**

Observe the notes on operating fluids (→ page 396).
Coolant

Notes on coolant
Observe the notes on operating fluids (→ page 396).

⚠️ WARNING - Risk of fire and injury from antifreeze
If antifreeze comes into contact with hot component parts in the engine compartment, it may ignite.

- Allow the engine to cool down before adding antifreeze.
- Make sure that no antifreeze spills out next to the filler opening.
- Thoroughly clean off any antifreeze from component parts before starting the vehicle.

⚠️ NOTE Damage caused by incorrect coolant
- Only add coolant that has been pre-mixed with the required antifreeze protection.
- Further information on coolant:
  - In the Mercedes-Benz Specifications for Operating Fluids 310.1, e.g. online at http://bevo.mercedes-benz.com.
  - At a qualified specialist workshop.

⚠️ NOTE Overheating at high outside temperatures
If an inappropriate coolant is used, the engine cooling system is not sufficiently protected against overheating and corrosion at high outside temperatures.

- Always use coolant approved by Mercedes-Benz.
- Observe the instructions in the Mercedes-Benz Specifications for Operating Fluids 310.1.

Have the coolant regularly changed at a qualified specialist workshop.
The proportion of corrosion inhibitor/antifreeze concentrate in the engine cooling system should be:
- a minimum of 50% (antifreeze protection down to approximately -35 °F (-37 °C)).
- a maximum of 55% (antifreeze protection down to -49 °F (-45 °C)).

Coolant capacity

<table>
<thead>
<tr>
<th>Model</th>
<th>Capacity</th>
</tr>
</thead>
<tbody>
<tr>
<td>S 560 4MATIC</td>
<td>15.0 US qt (14.2 l)</td>
</tr>
</tbody>
</table>

Notes on windshield washer fluid
Observe the notes on operating fluids (→ page 396).
**WARNING - Risk of fire and injury from windshield washer concentrate**

Windshield washer concentrate is highly flammable. It could ignite if it comes into contact with hot engine component parts or the exhaust system.

- Make sure that no windshield washer concentrate spills out next to the filler opening.

---

**NOTE**

- Blocked spray nozzles caused by mixing windshield washer fluids
- Do not mix MB SummerFit and MB WinterFit with other windshield washer fluids.

Do not use distilled or de-ionized water as the fill level sensor may be triggered erroneously. Recommended windshield washer fluid:
- Above freezing point: e.g. MB SummerFit
- Below freezing point: e.g. MB WinterFit

For the correct mixing ratio refer to the information on the antifreeze container. Mix the washer fluid with the windshield washer fluid all year round.

### Refrigerant

**Notes on refrigerants**

Observe the notes on operating fluids (→ page 396).

- **NOTE** Damage due to incorrect refrigerant
  - If a non-approved refrigerant is used, the climate control system may be damaged.
  - Only use the refrigerant R-134a

- **NOTE** Damage to the climate control system due to incorrect refrigerant compressor oil
  - Only use refrigerant compressor oil that has been approved by Mercedes-Benz.

---

Do not mix the approved refrigerant compressor oil with a different refrigerant compressor oil.

Work on the climate control system may only be carried out by a qualified specialist workshop. All applicable regulations, as well as SAE standard J639, must be adhered to.
Warning symbols advise you about:
- possible dangers
- having service work carried out at a qualified specialist workshop

**Refrigerant filling capacity and PAG oil**

<table>
<thead>
<tr>
<th>Model</th>
<th>Refrigerant</th>
</tr>
</thead>
<tbody>
<tr>
<td>S 560 4MATIC</td>
<td>23.3 ± 0.4 oz</td>
</tr>
<tr>
<td></td>
<td>(660 ± 10 g)</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Model</th>
<th>PAG oil</th>
</tr>
</thead>
<tbody>
<tr>
<td>S 560 4MATIC</td>
<td>3.9 ± 0.4 oz</td>
</tr>
<tr>
<td></td>
<td>(110 ± 10 g)</td>
</tr>
</tbody>
</table>

**Vehicle data**

**Vehicle dimensions**

The heights specified may vary as a result of the:
- Tires
- Load
- Condition of the suspension

<table>
<thead>
<tr>
<th>S 560 4MATIC</th>
<th>Height when opened</th>
</tr>
</thead>
<tbody>
<tr>
<td>68.7 in (1746 mm)</td>
<td></td>
</tr>
</tbody>
</table>

**Weights and loads**

Please note that for the specified vehicle data:
- items of optional equipment increase the curb weight and reduce the payload.
## Roof load

| Maximum roof load | S 560 4MATIC | 0 lb (0 kg) |
Display messages

Introduction

Notes on display messages

Display messages appear on the multifunction display.

Display messages with graphic symbols are simplified in the Operator's Manual and may differ from the symbols on the multifunction display. The multifunction display shows high-priority display messages in red. Certain display messages are accompanied by a warning tone.

Please respond in accordance with the display messages and follow the additional notes in this Operator's Manual.

For some display messages, a symbol is also shown:

- Further information

- Hide display message

You can select the desired symbol by swiping left or right on the left-hand Touch Control. Press the symbol to show further information on the multifunction display. Press the symbol to hide the display message.

You can hide low-priority display messages by pressing the button or the left-hand Touch Control. The display messages are then stored in the message memory.

Rectify the cause of a display message as quickly as possible. High-priority display messages cannot be hidden. The multifunction display shows these display messages continuously until the cause of the display message has been rectified.

Calling up stored display messages

On-board computer:

1. Message

If there are no display messages, No Messages appears on the multifunction display.

- Scroll through the display messages by swiping upwards or downwards on the left-hand Touch Control.
- To exit the message memory: press the button.
**Safety systems**

<table>
<thead>
<tr>
<th>Display messages</th>
<th>Possible causes/consequences and Solutions</th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="image" alt="ABS" /></td>
<td>* ABS and ESP® are malfunctioning. Other driving systems and driving safety systems may also malfunction.</td>
</tr>
</tbody>
</table>

**WARNING** Risk of skidding if ABS and ESP® are malfunctioning

If ABS and ESP® are malfunctioning, the wheels could lock when braking and ESP® cannot carry out vehicle stabilization. The steering capability and braking characteristics are thus severely impaired. The braking distance in an emergency braking situation can increase. In addition, other driving safety systems are switched off.

- **Drive on carefully.**
- **Have ABS and ESP® checked immediately at a qualified specialist workshop.**

- **Drive on carefully.**
- **Visit a qualified specialist workshop immediately.**
### Display messages and warning/indicator lamps

<table>
<thead>
<tr>
<th>Display messages</th>
<th>Possible causes/consequences and Solutions</th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="image" alt="ABS" /></td>
<td>* ABS and ESP® are temporarily unavailable. Other driving systems and driving safety systems may also malfunction.</td>
</tr>
</tbody>
</table>

**WARNING** Risk of skidding if ABS and ESP® are malfunctioning

- If ABS and ESP® are malfunctioning, the wheels could lock when braking and ESP® cannot carry out vehicle stabilization. The steering capability and braking characteristics are thus severely impaired. The braking distance in an emergency braking situation can increase. In addition, other driving safety systems are switched off.

- Drive on carefully.
- Have ABS and ESP® checked immediately at a qualified specialist workshop.

- Carefully drive on a suitable stretch of road, making slight steering movements at a speed above 19 mph (30 km/h).
- If the display message does not disappear, consult a qualified specialist workshop immediately. Drive carefully.
### Display messages

<table>
<thead>
<tr>
<th>Possible causes/consequences and</th>
<th>Solutions</th>
</tr>
</thead>
<tbody>
<tr>
<td>Inoperative See Operator’s Manual</td>
<td>* ESP® is malfunctioning. Other driving systems and driving safety systems may also malfunction. The brake system continues to operate normally. The braking distance in an emergency braking situation can increase.</td>
</tr>
</tbody>
</table>

**WARNING Risk of skidding if ESP® is malfunctioning**

- Drive on carefully.
- Have ESP® checked at a qualified specialist workshop.
- Drive on carefully.
- Visit a qualified specialist workshop immediately.
### Display messages

<table>
<thead>
<tr>
<th>Possible causes/consequences and Solutions</th>
</tr>
</thead>
</table>
| ![Car icon] | * ESP® is temporarily unavailable. Other driving and driving safety systems may also be malfunctioning.  

**WARNING** Risk of skidding if ESP® is malfunctioning  
If ESP® is malfunctioning, ESP® cannot carry out vehicle stabilization. In addition, other driving safety systems are switched off.  
- Drive on carefully.  
- Have ESP® checked at a qualified specialist workshop.  

- Carefully drive on a suitable stretch of road, making slight steering movements at a speed above 19 mph (30 km/h).  
- If the display message does not disappear, consult a qualified specialist workshop immediately. Drive carefully.  

Currently Unavailable See Operator's Manual
<table>
<thead>
<tr>
<th>Display messages</th>
<th>Possible causes/consequences and Solutions</th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="Image" alt="EBD" /> <img src="Image" alt="ABS" /> <img src="Image" alt="ESP" /></td>
<td>* EBD, ABS and ESP® are malfunctioning. Other driving systems and driving safety systems may also malfunction.</td>
</tr>
</tbody>
</table>

**WARNING** Risk of skidding if EBD, ABS and ESP® are malfunctioning

If EBD, ABS and ESP® are malfunctioning, the wheels can lock when braking and ESP® cannot carry out vehicle stabilization. The steering capability and braking characteristics are thus severely impaired. The braking distance in an emergency braking situation can increase. In addition, other driving safety systems are switched off.

- Drive on carefully.
- Have the brake system checked immediately at a qualified specialist workshop.
- Drive on carefully.
- Visit a qualified specialist workshop immediately.
<table>
<thead>
<tr>
<th>Display messages</th>
<th>Possible causes/consequences and Solutions</th>
</tr>
</thead>
<tbody>
<tr>
<td>PARK (USA only)</td>
<td>* The red PARK (USA only) or (Canada only) indicator lamp is lit. You have attempted to release the electric parking brake with the ignition switched off. &gt; Switch on the ignition.</td>
</tr>
<tr>
<td>(Canada only)</td>
<td></td>
</tr>
<tr>
<td>Turn On the Ignition to Release the Parking Brake</td>
<td></td>
</tr>
<tr>
<td>PARK (USA only)</td>
<td>* The red PARK (USA only) or (Canada only) indicator lamp flashes. The electric parking brake is applied while driving:</td>
</tr>
<tr>
<td>(Canada only)</td>
<td>- A condition for automatic release of the electric parking brake is not fulfilled.</td>
</tr>
<tr>
<td>Please Release Parking Brake</td>
<td>- You are performing emergency braking using the electric parking brake.</td>
</tr>
<tr>
<td></td>
<td>&gt; Check that the conditions for automatic release of the electric parking brake are fulfilled.</td>
</tr>
<tr>
<td></td>
<td>&gt; Release the electric parking brake manually.</td>
</tr>
</tbody>
</table>

* Thered ! (USA only) or ! (Canada only) indicator lampislit.
Youhaveattemptedtoreleasetheelectricparkingbrakewiththeignitionswitchedoff.

Switch on the ignition.
<table>
<thead>
<tr>
<th>Display messages</th>
<th>Possible causes/consequences and Solutions</th>
</tr>
</thead>
<tbody>
<tr>
<td>PARK (USA only)</td>
<td>* The yellow [P] indicator lamp is lit. The electric parking brake is malfunctioning.</td>
</tr>
<tr>
<td>(Canada only)</td>
<td></td>
</tr>
<tr>
<td>Parking Brake See Operator’s Manual</td>
<td>To apply:</td>
</tr>
<tr>
<td></td>
<td>▶ Switch off the ignition and turn it back on.</td>
</tr>
<tr>
<td></td>
<td>▶ Apply the electric parking brake manually.</td>
</tr>
<tr>
<td></td>
<td>If it is not possible to apply the electric parking brake:</td>
</tr>
<tr>
<td></td>
<td>▶ Visit a qualified specialist workshop.</td>
</tr>
<tr>
<td></td>
<td>▶ Where necessary, also safeguard the parked vehicle against rolling away.</td>
</tr>
<tr>
<td></td>
<td>The yellow [P] and the red [PARK] (USA only) or [P] (Canada only) indicator lamps are lit. The electric parking brake is malfunctioning.</td>
</tr>
<tr>
<td></td>
<td>To release:</td>
</tr>
<tr>
<td></td>
<td>▶ Switch off the ignition and turn it back on.</td>
</tr>
<tr>
<td></td>
<td>▶ Release the electric parking brake manually.</td>
</tr>
<tr>
<td></td>
<td>▶ Release the electric parking brake automatically.</td>
</tr>
<tr>
<td></td>
<td>If it is still not possible to release the electric parking brake:</td>
</tr>
<tr>
<td></td>
<td>▶ Do not continue driving under any circumstances. Consult a qualified specialist workshop.</td>
</tr>
<tr>
<td></td>
<td>The yellow [P] indicator lamp is lit and the red [PARK] (USA only) or [P] (Canada only) indicator lamp is flashing.</td>
</tr>
<tr>
<td></td>
<td>The electric parking brake is malfunctioning.</td>
</tr>
<tr>
<td></td>
<td>The electric parking brake could not be applied or released.</td>
</tr>
</tbody>
</table>
### Possible causes/consequences and Solutions

<table>
<thead>
<tr>
<th>Display messages</th>
<th>To apply:</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Switch off the ignition and turn it back on.</td>
</tr>
</tbody>
</table>

To release:

- Release and then apply the electric parking brake manually.
- Apply and then release the electric parking brake manually.

If the electric parking brake cannot be applied or the red [PARK] (USA only) or [□] (Canada only) indicator lamp continues to flash:
- Do not continue driving under any circumstances. Consult a qualified specialist workshop.
- Where necessary, also safeguard the parked vehicle against rolling away.

The yellow indicator lamp [!] is on and the red [PARK] (USA only) or [!] (Canada only) indicator lamp flashes for approximately ten seconds after the electric parking brake has been applied or released. It then remains lit or goes out. The electric parking brake is malfunctioning.

If the battery charge level is too low:

- Charge the battery.

To apply:

- Switch the ignition off.
  The electric parking brake is applied automatically.
<table>
<thead>
<tr>
<th>Display messages</th>
<th>Possible causes/consequences and Solutions</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>If the electric parking brake should not be applied, leave the ignition switched on, e.g. when washing the vehicle in an automatic car wash or when having the vehicle towed. Do not do this when having the vehicle towed with the rear axle raised.</td>
</tr>
<tr>
<td></td>
<td>If the electric parking brake is not applied automatically:</td>
</tr>
<tr>
<td></td>
<td>▶ Switch off the ignition and turn it back on.</td>
</tr>
<tr>
<td></td>
<td>▶ Release and then apply the electric parking brake manually.</td>
</tr>
<tr>
<td></td>
<td>If it is still not possible to apply the electric parking brake:</td>
</tr>
<tr>
<td></td>
<td>▶ Visit a qualified specialist workshop.</td>
</tr>
<tr>
<td></td>
<td>▶ Where necessary, also safeguard the parked vehicle against rolling away.</td>
</tr>
<tr>
<td>To release:</td>
<td></td>
</tr>
<tr>
<td></td>
<td>If the conditions for automatic release are fulfilled and the electric parking brake is not released automatically, release the electric parking brake manually.</td>
</tr>
<tr>
<td></td>
<td>If it is still not possible to release the electric parking brake:</td>
</tr>
<tr>
<td></td>
<td>▶ Do not continue driving under any circumstances. Consult a qualified specialist workshop.</td>
</tr>
</tbody>
</table>
### Display messages and warning/indicator lamps

<table>
<thead>
<tr>
<th>Display messages</th>
<th>Possible causes/consequences and Solutions</th>
</tr>
</thead>
</table>
| **BRAKE**  
**Check Brake Fluid Level**  
(USA only) | * There is not enough brake fluid in the brake fluid reservoir.  
> **WARNING** Risk of an accident due to low brake fluid level  
If the brake fluid level is too low, the braking effect and the braking characteristics may be impaired.  
Pullover and stop the vehicle safely as soon as possible, paying attention to road and traffic conditions.  
Do not continue driving under any circumstances.  
Consult a qualified specialist workshop.  
Do not add brake fluid.  
Pullover and stop the vehicle safely as soon as possible, paying attention to road and traffic conditions. Do not continue driving under any circumstances.  
Consult a qualified specialist workshop.  
Do not add brake fluid.  
|  |
| **SOS**  
**Inoperative** | * One or more of the mbrace system’s main features are malfunctioning.  
> Visit a qualified specialist workshop.  

---

**Check Brake Fluid Level**

- **Warning:** Risk of an accident due to low brake fluid level
- If the brake fluid level is too low, the braking effect and the braking characteristics may be impaired.
- Pull over and stop the vehicle safely as soon as possible, paying attention to road and traffic conditions.
- Do not continue driving under any circumstances.
- Consult a qualified specialist workshop.
- Do not add brake fluid.

**Check Brake Pad Wear**

- **Warning:** The brake pads have reached the wear limit.
- Visit a qualified specialist workshop.

**Inoperative**

- **Warning:** One or more of the mbrace system’s main features are malfunctioning.
- Visit a qualified specialist workshop.
<table>
<thead>
<tr>
<th>Display messages</th>
<th>Possible causes/consequences and Solutions</th>
</tr>
</thead>
</table>
| Active Brake Assist Functions Currently Limited See Operator’s Manual | * **Vehicles with the Driving Assistance Package:** Active Brake Assist with cross-traffic function, Evasive Steering Assist or PRE-SAFE® PLUS are temporarily unavailable or only partially available.  
**Vehicles without the Driving Assistance package:** Active Brake Assist is temporarily unavailable.  
The ambient conditions are outside the system limitations.  
▶ Drive on.  
▶ As soon as the ambient conditions are within the system limitations, the system will become available again.  
▶ If the display message does not disappear, stop the vehicle while paying attention to road and traffic conditions and restart the engine. |
| PRE-SAFE Inoperative See Operator’s Manual   | * PRE-SAFE® functions are malfunctioning.  
▶ Visit a qualified specialist workshop. |
| Mercedes me connect Services Limited See Operator’s Manual | * Service limited.  
At least one of the mbrace system's main features is malfunctioning.  
▶ Observe the notes on the diagnostics connection.  
▶ Visit a qualified specialist workshop. |
Display messages  |  Possible causes/consequences and Solutions  
---|---
Radar Sensors Dirty See Operator’s Manual | The radar sensor system is malfunctioning. Possible causes are:  
- soiling of the sensors  
- heavy rain  
- extended country driving without other traffic, e.g. in the desert  
Driving systems and driving safety systems may be malfunctioning or temporarily unavailable.  
Once the cause of the problem is no longer present, the driving systems and driving safety systems will be available again.  
If the display message does not disappear:  
- Pull over and stop the vehicle safely as soon as possible, paying attention to road and traffic conditions.  
- Clean all sensors.  
- Restart the engine.
<table>
<thead>
<tr>
<th>Display messages</th>
<th>Possible causes/consequences and Solutions</th>
</tr>
</thead>
</table>
| * The restraint system is defective. | **WARNING** Risk of injury or fatal injury due to a malfunction in the restraint system  
If the restraint system is malfunctioning, restraint system components may be triggered unintentionally or might not be triggered at all in the event of an accident. This may affect the Emergency Tensioning Device or airbag, for example.  
Have the restraint system checked and repaired immediately at a qualified specialist workshop. |

Detection of a restraint system malfunction:  
- The restraint system warning lamp does not light up when the ignition is switched on.  
- The restraint system warning lamp lights up continuously or repeatedly during a journey.  
- Visit a qualified specialist workshop immediately.
<table>
<thead>
<tr>
<th>Display messages</th>
<th>Possible causes/consequences and Solutions</th>
</tr>
</thead>
</table>
| Front Passenger Airbag Enabled See Operator's Manual | * The front passenger air bag and knee air bags are enabled during the journey:  
  - even when a child, a small adult or an object weighing less than the system weight threshold is located on the front passenger seat  
  - even when the front passenger seat is not occupied  

The system may detect objects or forces applying additional weight on the seat.  

**WARNING** Risk of injury or fatal injury when using a child restraint system while the front passenger air bag is enabled  
If you secure a child in a child restraint system on the front passenger seat and the front passenger air bag is enabled, the front passenger air bag can deploy in the event of an accident. The child could be struck by the air bag.  
Ensure, both before and during the journey, that the status of the front passenger air bag is correct.  
NEVER use a rearward facing child restraint on a seat protected by an ACTIVE FRONT AIR BAG; DEATH or SERIOUS INJURY to the CHILD can occur.  

- Pull over and stop the vehicle safely as soon as possible, paying attention to road and traffic conditions.  
- Check the status of the automatic front passenger air bag shutoff.  
- If necessary, consult a qualified specialist workshop immediately.
<table>
<thead>
<tr>
<th>Display messages</th>
<th>Possible causes/consequences and Solutions</th>
</tr>
</thead>
<tbody>
<tr>
<td>Front Passenger Airbag Disabled See Operator's Manual</td>
<td>* The front passenger airbag and the knee airbag are deactivated, even though an adult or a person with a build corresponding to that of an adult is seated on the front passenger seat. If additional forces are applied to the seat, the weight the system detects may be too low.</td>
</tr>
</tbody>
</table>

**WARNING** Risk of injury or fatal injury due to a disabled front passenger airbag

If the front passenger airbag is disabled, the front passenger airbag will not be deployed in the event of an accident and cannot perform its intended protective function.

A person in the front passenger seat could then, for example, come into contact with the vehicle's interior, especially if the person is sitting too close to the cockpit.

- Make sure, both before and during the journey, that the status of the front passenger airbag is correct.
- Pull over and stop the vehicle safely as soon as possible, paying attention to road and traffic conditions.
- Check the status of the automatic front passenger airbag shutoff.
- If necessary, consult a qualified specialist workshop immediately.
### Driving systems

<table>
<thead>
<tr>
<th>Display messages</th>
<th>Possible causes/consequences and <strong>Solutions</strong></th>
</tr>
</thead>
</table>
| **ATTENTION ASSIST: Take a Break!** | * ATTENTION ASSIST has detected fatigue or an increasing lack of concentration on the part of the driver (→ page 195).  
  ▶ If necessary, take a break. |
| **ATTENTION ASSIST Inoperative** | * ATTENTION ASSIST is malfunctioning.  
  ▶ Visit a qualified specialist workshop. |
| Vehicle Rising              | * Your vehicle is adjusting to the level you have selected.                                                        |
| Vehicle Rising Please Wait  | * The vehicle level is too low and the vehicle is rising to the selected vehicle level.  
  ▶ Wait until the display message disappears before pulling away. |
<table>
<thead>
<tr>
<th>Display messages</th>
<th>Possible causes/consequences and Solutions</th>
</tr>
</thead>
</table>
| Stop Vehicle Too Low | * You have pulled away despite the vehicle level being too low.  
| |  ▶ Pull over and stop the vehicle safely as soon as possible, paying attention to road and traffic conditions.  
| |  ▶ The vehicle rises to the selected vehicle level.  
| |  ▶ Wait until the display message disappears before pulling away.  
| |  ▶ If the display message does not disappear and a warning tone also sounds, AIR BODY CONTROL is malfunctioning:  
| |  ▶ Do not drive faster than 50 mph (80 km/h) and consult a qualified specialist workshop immediately.  
| |  ▶ NOTE The tires of the front axle or the front fenders could be damaged by large steering movements  
| |  ▶ Avoid large steering movements while driving and listen for scraping sounds.  
| |  ▶ If you hear scraping sounds, pull over and stop the vehicle safely, paying attention to road and traffic conditions, and set a higher vehicle level if possible.  
| |  ▶ Set a higher vehicle level.  
| |  Depending on the malfunction, the vehicle is raised. |
### Display messages and warning/indicator lamps

<table>
<thead>
<tr>
<th>Display messages</th>
<th>Possible causes/consequences and Solutions</th>
</tr>
</thead>
</table>
| Malfunction Drive at Max. 50 mph      | * The AIR BODY CONTROL function is restricted. The vehicle's handling characteristics may be affected.  

| ☢️ NOTE  The tires of the front axle or the front fenders could be damaged by large steering movements  
| Avoid large steering movements while driving and listen for scraping sounds.  
| If you hear scraping sounds, pull over and stop the vehicle safely, paying attention to road and traffic conditions, and set a higher vehicle level if possible.  
| Do not drive faster than 50 mph (80 km/h).  
| Visit a qualified specialist workshop. |
|                                         | * Avoid large steering movements while driving and listen for scraping sounds. |
|                                         | If you hear scraping sounds, pull over and stop the vehicle safely, paying attention to road and traffic conditions, and set a higher vehicle level if possible. |
|                                         | Do not drive faster than 50 mph (80 km/h). |
|                                         | Visit a qualified specialist workshop. |

| Active Lane Keeping Assist Currently Unavailable See Operator's Manual | * Active Lane Keeping Assist is temporarily unavailable.  
| The ambient conditions are outside the system limitations (→ page 205). |
| Vehciles with Active Steering Assist: The camera view may be restricted by the windshield. |
| Drive on.  
| As soon as the ambient conditions are within the system limitations, the system will become available again. |
| If the display message does not disappear on vehicles with Active Steering Assist:  
| Pull over and stop the vehicle safely as soon as possible, paying attention to road and traffic conditions.  
| Clean the windshield. |

| Active Lane Keeping Assist Inoperative | * Active Lane Keeping Assist is malfunctioning.  
<p>| Visit a qualified specialist workshop. |</p>
<table>
<thead>
<tr>
<th>Display messages</th>
<th>Possible causes/consequences and Solutions</th>
</tr>
</thead>
</table>
| **Active Blind Spot Assist Currently Unavailable See Operator’s Manual** | * Active Blind Spot Assist is temporarily unavailable.  
The system limitations have been reached (→ page 202) (→ page 203) (→ page 202).  
  ➤ Drive on.  
  Once the cause of the problem is no longer present, the system will be available again.  
  ➤ If the display message does not disappear, stop the vehicle while paying attention to road and traffic conditions and restart the engine. |
| **Active Blind Spot Assist Inoperative**              | * Active Blind Spot Assist is malfunctioning.  
  ➤ Visit a qualified specialist workshop.                                                               |
| **Blind Spot Assist Currently Unavailable See Operator’s Manual** | * Blind Spot Assist is temporarily unavailable.  
The system limitations have been reached (→ page 202) (→ page 203) (→ page 202).  
  ➤ Drive on.  
  Once the cause of the problem is no longer present, the system will be available again.  
  ➤ If the display message does not disappear, stop the vehicle while paying attention to road and traffic conditions and restart the engine.  
  ➤ If necessary, clean the rear bumper. If the bumper is extremely dirty, the sensors in the bumper may be malfunctioning. |
| **Blind Spot Assist Inoperative**                     | * Blind Spot Assist is malfunctioning.  
  ➤ Visit a qualified specialist workshop.                                                               |
<table>
<thead>
<tr>
<th>Display messages</th>
<th>Possible causes/consequences and Solutions</th>
</tr>
</thead>
<tbody>
<tr>
<td>Active Parking Assist and PARKTRONIC Inoperative See Operator’s Manual</td>
<td>* Active Parking Assist and Parking Assist PARKTRONIC are malfunctioning.&lt;br&gt;  ▶ Stop the vehicle, paying attention to road and traffic conditions, and restart the engine.&lt;br&gt;  ▶ If the display message continues to be displayed, consult a qualified specialist workshop.</td>
</tr>
<tr>
<td>Traffic Sign Assist Inoperative</td>
<td>* Traffic Sign Assist is malfunctioning.&lt;br&gt;  ▶ Visit a qualified specialist workshop.</td>
</tr>
<tr>
<td>Traffic Sign Assist Currently Unavailable See Operator’s Manual</td>
<td>* Traffic Sign Assist is temporarily unavailable.&lt;br&gt;  ▶ Drive on.&lt;br&gt;  Once the cause of the problem is no longer present, the system will be available again.</td>
</tr>
<tr>
<td>Traffic Sign Assist Camera View Restricted See Operator’s Manual</td>
<td>* The camera view is restricted. Possible causes are:&lt;br&gt;  • dirt on the windshield in the camera’s field of vision&lt;br&gt;  • heavy rain, snow or fog&lt;br&gt;  Driving systems and driving safety systems may be malfunctioning or temporarily unavailable.&lt;br&gt;  Once the cause of the problem is no longer present, the driving systems and driving safety systems will be available again.&lt;br&gt;  If the display message does not disappear:&lt;br&gt;  ▶ Pull over and stop the vehicle safely as soon as possible, paying attention to road and traffic conditions.&lt;br&gt;  ▶ Clean the windshield.</td>
</tr>
<tr>
<td>Display messages</td>
<td>Possible causes/consequences and Solutions</td>
</tr>
<tr>
<td>-----------------</td>
<td>------------------------------------------</td>
</tr>
</tbody>
</table>
| **HOLD**        | * The HOLD function is deactivated because the vehicle is skidding or a condition for activation is not met.  
|                 | - Reactivate the HOLD function later or check the activation conditions for the HOLD function. |
| **Active Distance Assist Now Available** | * Active Distance Assist DISTRONIC is operational again and can be activated (→ page 163).  
| **Active Distance Assist Currently Unavailable See Operator's Manual** | * Active Distance Assist is temporarily unavailable.  
|                 | - The ambient conditions are outside the system limitations (→ page 162).  
|                 | - Drive on.  
|                 | - As soon as the ambient conditions are within the system limitations, the system will become available again. |
| **Active Distance Assist Inoperative** | * Active Distance Assist is malfunctioning.  
|                 | - Other driving systems and driving safety systems may also malfunction.  
|                 | - Visit a qualified specialist workshop. |
| **Active Steering Assist Currently Unavailable See Operator's Manual** | * Active Steering Assist is temporarily unavailable.  
|                 | - The ambient conditions are outside the system limitations (→ page 167).  
|                 | - Drive on.  
|                 | - As soon as the ambient conditions are within the system limitations, the system will become available again.  
|                 | - If necessary, clean the windshield in the camera's field of vision. |
## Display messages

<table>
<thead>
<tr>
<th>Display messages</th>
<th>Possible causes/consequences and Solutions</th>
</tr>
</thead>
</table>
| **Active Steering Assist Inoperative** | * Active Steering Assist is malfunctioning. Active Distance Assist remains available.  
  − Visit a qualified specialist workshop. |
| **--- mph**                   | * Cruise control cannot be activated as not all activation conditions are fulfilled.  
  − Observe the activation conditions for cruise control. |
| **Cruise Control Canceled**   | * Cruise control has been deactivated.  
  If there is an additional warning tone, cruise control has been switched off automatically (→ page 159) (→ page 160).  
  − Visit a qualified specialist workshop. |
| **Lowering**                  | * The vehicle level may be lowered for the following reasons:  
  − you have selected a different drive program.  
  − you have exceeded a critical speed.  
  − you have changed the vehicle level by pressing a button. |
| **Max. Speed 22 mph**         | * The vehicle has been set to transport level. Transport level is not a permissible driving level. Only suitable for transporting the vehicle.  
  − Do not drive faster than 22 mph (35 km/h). |
## Engine

<table>
<thead>
<tr>
<th>Display messages</th>
<th>Possible causes/consequences and Solutions</th>
</tr>
</thead>
</table>
| **Check Coolant Level** See Operator’s Manual | * The coolant level is too low.  

![WARNING] Engine damage due to insufficient coolant  

- Avoid long journeys with insufficient coolant.  
- Add coolant. |

| Coolant Too Hot Stop Vehicle Turn Engine Off | * The coolant is too hot.  

![WARNING] Danger of burns when opening the hood  

- Pull over and stop the vehicle safely and switch off the engine, paying attention to road and traffic conditions.  
- Before opening the hood, allow the engine to cool down.  
- In the event of a fire in the engine compartment, keep the hood closed and call the fire service.  
- Wait until the engine has cooled down.  
- Make sure that the air supply to the radiator is not obstructed.  
- Avoiding high loads on the engine, drive on to the nearest qualified specialist workshop. In doing so, ensure that the coolant temperature display remains below 248 °F (120 °C). |
## Display messages and warning/indicator lamps

<table>
<thead>
<tr>
<th>Display messages</th>
<th>Possible causes/consequences and Solutions</th>
</tr>
</thead>
</table>
| ![Fan Motor Defective](image) | * The fan motor is defective.  
  ► Avoiding high loads on the engine, drive on to the nearest qualified specialist workshop. In doing so, ensure that the coolant temperature display remains below 248 °F (120 °C). |
| ![Stop Vehicle](image) | * The battery is no longer being charged and the battery charge level is too low.  
  |  |
| ![Start Engine](image) | * The engine is off and the battery charge level is too low.  
  ► Switch off electrical consumers that are not required.  
  ► Leave the engine running for a few minutes, or drive for a longer distance.  
  The battery charges. |
<table>
<thead>
<tr>
<th>Display messages</th>
<th>Possible causes/consequences and Solutions</th>
</tr>
</thead>
</table>
| ![Stop Vehicle Leave Engine Running](image) | * The battery charge level is too low and must be charged.  
- Pull over and stop the vehicle safely as soon as possible, paying attention to road and traffic conditions. Do not continue driving under any circumstances.  
- Leave engine running.  
- Wait until the display message disappears before pulling away. |
| ![Check Engine Oil At Next Refueling](image) | * The engine oil level has dropped to the minimum level.  
- Check the engine oil level when next refueling.  
- Avoid long journeys with insufficient engine oil.  
- Top up the engine oil (→ page 331).  
- Notes on engine oil (→ page 398). |
| ![Gas Cap Loose](image) | * There has been pressure loss in the fuel system. The fuel filler cap is not closed correctly or the fuel system is leaking.  
- Close the fuel filler cap.  
- **If the fuel filler cap was already properly closed:** consult a qualified specialist workshop. |
### Display messages and warning/indicator lamps

<table>
<thead>
<tr>
<th>Display messages</th>
<th>Possible causes/consequences and Solutions</th>
</tr>
</thead>
</table>
| Fuel Level Low   | * The fuel supply has dropped into the reserve range.  
|                  |   ▶ Refuel. |

### Tires

<table>
<thead>
<tr>
<th>Display messages</th>
<th>Possible causes/consequences and Solutions</th>
</tr>
</thead>
</table>
| Please Correct Tire Pressure | * The tire pressure is too low in at least one of the tires, or the tire pressure difference between the wheels is too great.  
|                   |   ▶ Check the tire pressure and add air, if necessary.  
|                   |   ▶ When the tire pressure is correct, restart the tire pressure monitoring system. |
**Display messages**

| Check Tires |

**Possible causes/consequences and Solutions**

* The tire pressure in one or more tires has dropped significantly. The wheel position is displayed.

**WARNING** Risk of an accident due to insufficient tire pressure

Tire pressures that are too low pose the following hazards:

- The tires may burst, especially as the load and vehicle speed increase.
- The tires may wear excessively and/or unevenly, which may greatly impair tire traction.
- The driving characteristics, as well as steering and braking, may be greatly impaired.

You could then lose control of the vehicle.

- Observe the recommended tire pressure.
- Adjust the tire pressure if necessary.

- Stop the vehicle, paying attention to road and traffic conditions.
- Check the tire pressure and the tires.
### Warning Tire Malfunction

* The tire pressure in one or more tires has dropped suddenly. The wheel position is displayed.

**WARNING** Risk of an accident from driving with a flat tire

Flat tires are dangerous in the following ways:
- The tires can overheat and cause a fire.
- The driving characteristics, as well as steering and braking, may be greatly impaired.

You could then lose control of the vehicle.
- Do not drive with a flat tire.
- Observe the notes on flat tires.

Notes on flat tires (→ page 342).
- Stop the vehicle, paying attention to road and traffic conditions.
- Check the tires.

### Tire Press. Monitor Currently Unavailable

* No signals can be received from the tire pressure sensors due to strong radio signal source interference. The tire pressure monitoring system is temporarily unavailable.
- Drive on.
  The tire pressure monitoring system restarts automatically as soon as the cause has been rectified.
<table>
<thead>
<tr>
<th>Display messages</th>
<th>Possible causes/consequences and ▶ Solutions</th>
</tr>
</thead>
</table>
| Wheel Sensor(s) Missing      | * There is no signal from the tire pressure sensor of one or more tires. The pressure of the affected tire is not displayed.  
  ▶ Have the faulty tire pressure sensor replaced at a qualified specialist workshop. |
| Tire Pressure Monitor Inopera-| * The wheels fitted do not have suitable tire pressure sensors. The tire pressure monitoring system is deactivated.  
  ▶ Mount wheels with suitable tire pressure sensors.                                      |
| tive No Wheel Sensors        |                                                                                   |
| Tire Pressure Monitor Inopera-| * The tire pressure monitoring system is defective.                                  |
| tive                          | ▶ WARNING There is a risk of an accident if the tire pressure monitoring system is malfunctioning  
  If the tire pressure monitoring system is malfunctioning, it is not able to issue a warning if there is pressure loss in one or more of the tires.  
  Underinflated tires may, for example, impair the driving, steering and braking characteristics.  
  ▶ Have the tire pressure monitoring system checked at a qualified specialist workshop.  
  ▶ Visit a qualified specialist workshop.                                                 |
### SmartKey

<table>
<thead>
<tr>
<th>Display messages</th>
<th>Possible causes/consequences and Solutions</th>
</tr>
</thead>
</table>
| **Obtain a New Key** | * The SmartKey needs to be replaced.  
  ▶ Visit a qualified specialist workshop. |
| **Replace Key Battery** | * The SmartKey battery is discharged.  
  ▶ Replace the battery. |
| **Key Not Detected** (white display message) | * The SmartKey is currently undetected.  
  ▶ Change the location of the SmartKey in the vehicle.  
  ▶ If the SmartKey is still not recognized, start the engine with the SmartKey in the stowage compartment. |
<table>
<thead>
<tr>
<th>Display messages</th>
<th>Possible causes/consequences and Solutions</th>
</tr>
</thead>
</table>
| Key Not Detected (red display message) | * The SmartKey cannot be detected and may no longer be in the vehicle.  
The SmartKey is no longer in the vehicle and you switch off the engine:  
  - You can no longer start the engine.  
  - You cannot centrally lock the vehicle.  
  > Ensure that the SmartKey is in the vehicle.  
If the SmartKey detection function has a malfunction due to a strong radio signal source:  
  > Pull over and stop the vehicle safely as soon as possible, paying attention to road and traffic conditions.  
  > Place the SmartKey in the stowage compartment for starting the engine with the SmartKey. |
| Don't Forget Your Key                   | * A warning tone also sounds. This message reminds you to take your SmartKey with you when you leave the vehicle. |
| Place the Key in the Marked Space      | * The SmartKey detection function is malfunctioning.  
  > Change the location of the SmartKey in the vehicle.  
  > Start the vehicle with the SmartKey in the stowage compartment. |
### Vehicle

<table>
<thead>
<tr>
<th>Display messages</th>
<th>Possible causes/consequences and Solutions</th>
</tr>
</thead>
<tbody>
<tr>
<td>Apply Brake to Shift from 'P'</td>
<td>* You have attempted to shift the transmission out of position <code>P</code> and into another transmission position. &lt;br&gt;  ▶️ Depress the brake pedal.</td>
</tr>
<tr>
<td>To Deselect P or N, Depress Brake and Start Engine</td>
<td>* You have attempted to shift the transmission out of position <code>P</code> or <code>N</code> into another transmission position. &lt;br&gt;  ▶️ Depress the brake pedal. &lt;br&gt;  ▶️ Start the engine.</td>
</tr>
<tr>
<td>Driver's Door Open &amp; Transmission Not in P Risk of Vehicle Rolling Away</td>
<td>* The driver's door is not fully closed and the transmission is in position <code>R</code>, <code>N</code> or <code>D</code>. &lt;br&gt;  ▶️ Shift the transmission to position <code>P</code> when you park the vehicle.</td>
</tr>
<tr>
<td>N Permanently Active Risk of Rolling Away</td>
<td>* While the vehicle is rolling or while you are driving, the transmission has been shifted to position <code>N</code>. &lt;br&gt;  ▶️ Depress the brake pedal to stop and, when the vehicle is stationary, shift the transmission to position <code>P</code>. &lt;br&gt;  ▶️ To continue your journey, shift the transmission to position <code>D</code> or <code>R</code>.</td>
</tr>
<tr>
<td>Only Shift to 'P' when Vehicle is Stationary</td>
<td>* The transmission can only be shifted to position <code>P</code> when the vehicle is stationary.</td>
</tr>
<tr>
<td>Display messages</td>
<td>Possible causes/consequences and Solutions</td>
</tr>
<tr>
<td>----------------------------------------</td>
<td>----------------------------------------------------------------------------------------------------------------</td>
</tr>
</tbody>
</table>
| Service Required Do Not Shift Gears Visit Dealer | * The transmission is malfunctioning. The transmission position can no longer be shifted.  
  ▶ When the transmission is in position [D], consult a qualified specialist workshop and do not shift the transmission position.  
  ▶ For all other transmission positions, park the vehicle safely.  
  ▶ Consult a qualified specialist workshop or breakdown service. |
| Vehicle Operational Switch the Ignition Off Before Exiting | * You are leaving the vehicle when it is in a ready-to-drive state.  
  ▶ When you leave the vehicle, switch off the ignition and take the SmartKey with you.  
  ▶ If you do not leave the vehicle, switch off the electrical consumers, e.g. the seat heating. Otherwise, the 12 V battery might discharge and it will then only be possible to start the vehicle using a donor battery (starting assistance). |
| Transmission Malfunction Stop           | * The transmission is malfunctioning. The transmission shifts to position [N] automatically.  
  ▶ Pull over and stop the vehicle safely as soon as possible, paying attention to road and traffic conditions.  
  ▶ Before leaving the vehicle, apply the electric parking brake.  
  ▶ Switch the transmission to position [P].  
  ▶ Consult a qualified specialist workshop. |
| Reversing Not Possible Service Required  | * The transmission is malfunctioning. Reverse gear can no longer be engaged.  
  ▶ Visit a qualified specialist workshop. |
<table>
<thead>
<tr>
<th>Display messages</th>
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</tr>
</thead>
</table>
| **Stop Vehicle Leave Engine Running Wait Transmission Cooling** | * The transmission has overheated. Pulling away can be temporarily impaired or not possible.  
  ▶ Pull over and stop the vehicle safely as soon as possible, paying attention to road and traffic conditions. Do not continue driving under any circumstances.  
  ▶ Leave engine running.  
  ▶ Wait until the display message disappears before pulling away. |
| **Auxiliary Battery Malfunction** | * The auxiliary battery for the transmission is no longer being charged.  
  ▶ Visit a qualified specialist workshop.  
  ▶ Until then, always manually set the transmission to position P before you switch off the engine.  
  ▶ Before leaving the vehicle, apply the electric parking brake. |
| **Air Conditioning Malfunction See Operator's Manual** | * Operation of the climate control system is temporarily restricted. Airflow and fresh air supply are set to automatic mode.  
  ▶ Have the climate control system checked at a qualified specialist workshop. |
<table>
<thead>
<tr>
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</tr>
</thead>
</table>
| Let fresh air into the vehicle interior. Air Conditioning Malfunction. Visit Workshop | * The climate control system is malfunctioning.  

**WARNING** Risk of injury and accident due to an insufficient supply of fresh air  
If the climate control system is malfunctioning, carbon dioxide levels may increase in the vehicle interior. Breathing in carbon dioxide may cause dizziness.  
Open the window to ensure that there is a sufficient supply of fresh air.  
Open the window to ensure that there is an adequate supply of fresh air.  
Visit a qualified specialist workshop immediately.  

| Steering Malfunction Drive Carefully Service Required | * The power assistance of the steering is malfunctioning. You may need to use more force to steer.  

- Drive on carefully.  
- Visit a qualified specialist workshop. |
<table>
<thead>
<tr>
<th>Display messages</th>
<th>Possible causes/consequences and Solutions</th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="image" alt="Steering Malfunction Stop Immediately See Operator's Manual" /></td>
<td>* The steering is malfunctioning. Steering capability is considerably impaired.</td>
</tr>
<tr>
<td><img src="image" alt="WARNING Risk of accident if steering capability is impaired" /></td>
<td>Pull over and stop the vehicle safely as soon as possible, paying attention to road and traffic conditions.</td>
</tr>
<tr>
<td><img src="image" alt="Do not continue driving under any circumstances" /></td>
<td>Consult a qualified specialist workshop.</td>
</tr>
<tr>
<td><img src="image" alt="Pull over and stop the vehicle safely as soon as possible, paying attention to road and traffic conditions. Do not continue driving under any circumstances." /></td>
<td></td>
</tr>
<tr>
<td><img src="image" alt="Consult a qualified specialist workshop." /></td>
<td></td>
</tr>
<tr>
<td><img src="image" alt="The power assistance of the steering is malfunctioning." /></td>
<td>* The power assistance of the steering is malfunctioning.</td>
</tr>
<tr>
<td><img src="image" alt="WARNING Risk of an accident due to altered steering characteristics" /></td>
<td>If the power assistance of the steering fails partially or completely, you will need to use more force to steer.</td>
</tr>
<tr>
<td><img src="image" alt="If safe steering is possible, drive on carefully." /></td>
<td>Visit or consult a qualified specialist workshop immediately.</td>
</tr>
<tr>
<td><img src="image" alt="If safe steering is possible, drive on carefully." /></td>
<td></td>
</tr>
<tr>
<td><img src="image" alt="Visit or consult a qualified specialist workshop immediately." /></td>
<td></td>
</tr>
</tbody>
</table>
### Display messages and warning/indicator lamps

<table>
<thead>
<tr>
<th>Display messages</th>
<th>Possible causes/consequences and Solutions</th>
</tr>
</thead>
</table>
| Active Hood Malfunction               | * The active hood (pedestrian protection) is malfunctioning or inoperative after having already been triggered.  
  See Operator's Manual |
|                                       | ► Visit a qualified specialist workshop. |
| * The hood is open.                   | ![WARNING Risk of accident if the engine hood is unlatched while driving](image)  
  An unlocked engine hood may open up when the vehicle is in motion and block your view.  
  ► Never unlatch the engine hood while driving.  
  ► Before every trip, ensure that the engine hood is latched.  
  ► Pull over and stop the vehicle safely as soon as possible.  
  ► Close the hood. |
| * At least one door is open.           | ![At least one door is open.](image)  
  Close doors. |
### Display messages and warning/indicator lamps

<table>
<thead>
<tr>
<th>Display messages</th>
<th>Possible causes/consequences and ▶ Solutions</th>
</tr>
</thead>
<tbody>
<tr>
<td>![Car icon]</td>
<td>* The trunk lid is open.</td>
</tr>
</tbody>
</table>
|                  | ![Warning icon]  
|                  | **WARNING Risk of exhaust gas poisoning**   |
|                  | Combustion engines emit poisonous exhaust gases such as carbon monoxide. Exhaust gases can enter the vehicle interior if the trunk lid is open when the engine is running, especially if the vehicle is in motion. |
|                  | ▶ Always switch off the engine before opening the trunk lid. |
|                  | ▶ Never drive with the trunk lid open.       |
|                  | ▶ Close the trunk lid.                      |
| ![Shift icon]    | ![Message icon]  
| ![Seat icon]     | ![Message icon]  
|                   | * You have tried to start the engine in transmission position **P** or **N**. |
|                   | ▶ Shift the transmission to position **P** or **N**. |
|                   | * You have attempted to shift the transmission out of position **D** and into transmission position **R**. |
|                   | ▶ Depress the brake pedal.                  |
|                   | ▶ Switch the transmission to position **R**. |
|                  | * The seat backrest of the corresponding front seat is not engaged. |
|                  | ▶ Push the seat backrest back until it engages. |

**Shift to 'P' or 'N' to Start Engine**

**To Engage Transmiss. Position R First Depress the Brake**

**Example:** Front Left Seat Backrest Not Locked
### Display messages Possible causes/consequences and Solutions

<table>
<thead>
<tr>
<th>Display messages</th>
<th>Possible causes/consequences and Solutions</th>
</tr>
</thead>
</table>
| ![Check Washer Fluid](image) | * The washer fluid level in the washer fluid reservoir has dropped below the minimum.  
  ► Top up the washer fluid. |

**Lights**

<table>
<thead>
<tr>
<th>Display messages</th>
<th>Possible causes/consequences and Solutions</th>
</tr>
</thead>
</table>
| ![Example: Check Left Low Beam](image) | * The corresponding light source is defective.  
  ► Visit a qualified specialist workshop.  
  **LED light bulbs:** the display message for the corresponding lamp only appears when all the light-emitting diodes in the lamp have failed. |
| ![Active Headlamps Inoperative](image) | * The active headlamps are defective.  
  ► Visit a qualified specialist workshop. |
### Display messages and warning/indicator lamps

<table>
<thead>
<tr>
<th>Display messages</th>
<th>Possible causes/consequences and Solutions</th>
</tr>
</thead>
</table>
| **Malfunction See Operator’s Manual** | * The exterior lighting is defective.  
|                                    |   ▶️ Visit a qualified specialist workshop. |
| **Auto Lamp Function Inoperative**  | * The light sensor is defective.  
|                                    |   ▶️ Visit a qualified specialist workshop. |
| **Switch Off Lights**               | * You are leaving the vehicle and the lights are still switched on.  
|                                    |   ▶️ Turn the light switch to the **AUTO** position. |
| **Switch On Headlamps**             | * You are driving without low beam headlamps.  
|                                    |   ▶️ Turn the light switch to the **[H]** or **AUTO** position. |
| **Adaptive Highbeam Assist Inoperative** | * Adaptive Highbeam Assist is malfunctioning.  
|                                    |   ▶️ Visit a qualified specialist workshop. |
### Display messages | Possible causes/consequences and Solutions
--- | ---
Adaptive Highbeam Assist Currently Unavailable See Operator’s Manual | * Adaptive Highbeam Assist is temporarily unavailable. The system limitations have been reached (→ page 111).

- Drive on.
  - Once the cause of the problem is no longer present, the system will be available again. The Adaptive Highbeam Assist Now Available display message appears.

Adaptive Highbeam Assist Camera View Restricted See Operator’s Manual | * The camera view is restricted. Possible causes are:
- dirt on the windshield in the camera’s field of vision
- heavy rain, snow or fog

Driving systems and driving safety systems may be malfunctioning or temporarily unavailable.

Once the cause of the problem is no longer present, the driving systems and driving safety systems will be available again.

If the display message does not disappear:
- Pull over and stop the vehicle safely as soon as possible, paying attention to road and traffic conditions.
- Clean the windshield.

### Warning and indicator lamps

**Overview of warning and indicator lamps**

Some systems perform a self-test when the ignition is switched on. Some warning and indicator lamps may briefly light up or flash. This behavior is non-critical. These warning and indicator lamps only indicate a malfunction if they light up or flash after the engine is started or during a journey.
Instrument Display in the Widescreen Cockpit

If you select the progressive display setting in vehicles with a Widescreen Cockpit, the position of the indicator lamps in the Instrument Display changes.

Warning and indicator lamps:

- Low beam (→ page 108)
- Parking lights (→ page 108)
- High beam (→ page 109)
- Turn signal light (→ page 109)
- Rear fog light (→ page 108)
- Seat belt is not fastened (→ page 454)
- USA: brakes (red) (→ page 447)
- Canada: brakes (red) (→ page 447)
- ABS malfunction (→ page 447)
- ESP® (→ page 447)
- ESP® OFF (→ page 447)
- USA: electric parking brake applied (red) (→ page 447)
- Canada: electric parking brake applied (red) (→ page 447)
- Electric parking brake (yellow) (→ page 447)
- Steering assistance malfunction (→ page 455)
- Electrical fault (→ page 456)
- Restraint system (→ page 447)
- Check Engine (→ page 456)
- Fuel reserve with fuel filler cap location indicator (→ page 456)
- Coolant too hot/cold (→ page 456)
- Distance warning (→ page 454)
- Tire pressure monitoring system (→ page 460)
<table>
<thead>
<tr>
<th>Warning/indicator lamp</th>
<th>Possible causes/consequences and Solutions</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Brake warning lamp (USA)</strong></td>
<td></td>
</tr>
<tr>
<td><strong>Brakes warning lamp (Canada)</strong></td>
<td></td>
</tr>
</tbody>
</table>
| The red brake system warning lamp is lit while the engine is running. Possible causes are:  
  • The brake force boosting is malfunctioning and the braking characteristics may be affected.  
  • There is insufficient brake fluid in the brake fluid reservoir. |

**WARNING** There is a risk of an accident if brake force boosting is malfunctioning

- If brake force boosting is malfunctioning, increased brake pedal force may be necessary for braking. Braking characteristics may be impaired. The braking distance in an emergency braking situation can increase.
- Pull over and stop the vehicle safely as soon as possible, paying attention to road and traffic conditions. Do not continue driving under any circumstances.
- Consult a qualified specialist workshop.

**WARNING** Risk of an accident due to low brake fluid level

- If the brake fluid level is too low, the braking effect and the braking characteristics may be impaired.
- Pull over and stop the vehicle safely as soon as possible, paying attention to road and traffic conditions. Do not continue driving under any circumstances.
- Consult a qualified specialist workshop.
- Do not add brake fluid.
### Display messages and warning/indicator lamps

<table>
<thead>
<tr>
<th>Warning/indicator lamp</th>
<th>Possible causes/consequences and Solutions</th>
</tr>
</thead>
<tbody>
<tr>
<td>Warning/indicator lamp</td>
<td>Pull over and stop the vehicle safely as soon as possible, paying attention to road and traffic conditions. Do not continue driving under any circumstances.</td>
</tr>
<tr>
<td>Warning/indicator lamp</td>
<td>Observe the messages on the multifunction display.</td>
</tr>
<tr>
<td>Warning/indicator lamp</td>
<td>Consult a qualified specialist workshop.</td>
</tr>
<tr>
<td>USA only:</td>
<td>if an additional display message appears with the symbol on the multifunction display, the brake pads have reached their wear limit.</td>
</tr>
<tr>
<td>USA only:</td>
<td>Visit a qualified specialist workshop.</td>
</tr>
<tr>
<td>Warning/indicator lamp</td>
<td>Possible causes/consequences and Solutions</td>
</tr>
<tr>
<td>------------------------</td>
<td>------------------------------------------</td>
</tr>
<tr>
<td><strong>ABS warning lamp</strong></td>
<td>The yellow ABS warning lamp is lit while the engine is running. ABS is malfunctioning. If there is an additional warning tone, EBD is malfunctioning. Other driving and driving safety systems may also be faulty.</td>
</tr>
</tbody>
</table>

⚠️ **WARNING** There is risk of skidding if EBD or ABS is malfunctioning

- If EBD or ABS is malfunctioning, the wheels could lock when braking
- The steering capability and braking characteristics are thus severely impaired. The braking distance in an emergency braking situation can increase. In addition, other driving safety systems are switched off.

- Drive on carefully.
- Have the brake system checked immediately at a qualified specialist workshop.
- Drive on carefully.
- Observe the messages in the multifunction display.
- Visit a qualified specialist workshop.

<table>
<thead>
<tr>
<th><strong>ESP® warning lamp flashes</strong></th>
<th>The yellow ESP® warning lamp flashes while the vehicle is in motion. ESP® is intervening.</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Adapt your driving style to suit the road and weather conditions.</td>
</tr>
</tbody>
</table>
### Warning/indicator lamp

<table>
<thead>
<tr>
<th>ESP(^\circ) warning lamp lights up</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th><strong>Possible causes/consequences and Solutions</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>The yellow ESP(^\circ) warning lamp is lit while the engine is running. ESP(^\circ) is malfunctioning. Other driving and driving safety systems may also be malfunctioning.</td>
</tr>
</tbody>
</table>

**WARNING** Risk of skidding if ESP\(^\circ\) is malfunctioning

- Drive on carefully.
- Have ESP\(^\circ\) checked at a qualified specialist workshop.

- Drive on carefully.
- Observe the messages in the multifunction display.
- Consult a qualified specialist workshop.

450 Display messages and warning/indicator lamps
<table>
<thead>
<tr>
<th>Warning/indicator lamp</th>
<th>Possible causes/consequences and Solutions</th>
</tr>
</thead>
<tbody>
<tr>
<td>ESP® OFF warning lamp</td>
<td>The yellow ESP® OFF warning lamp is lit while the engine is running. ESP® is deactivated.</td>
</tr>
<tr>
<td></td>
<td>▶ WARNING Risk of skidding when driving with ESP® deactivated</td>
</tr>
<tr>
<td></td>
<td>- If ESP® is deactivated, ESP® cannot carry out vehicle stabilization. The availability of further driving safety systems is also limited.</td>
</tr>
<tr>
<td></td>
<td>- Drive on carefully.</td>
</tr>
<tr>
<td></td>
<td>- Only deactivate ESP® for as long as the situation requires.</td>
</tr>
<tr>
<td></td>
<td>If ESP® cannot be activated, ESP® is malfunctioning.</td>
</tr>
<tr>
<td></td>
<td>- Have ESP® checked immediately at a qualified specialist workshop.</td>
</tr>
<tr>
<td></td>
<td>▶ Observe the notes on deactivating ESP®.</td>
</tr>
</tbody>
</table>
### Warning/indicator lamp

<table>
<thead>
<tr>
<th>Red indicator lamp, electric parking brake applied (USA only)</th>
<th>Possible causes/consequences and Solutions</th>
</tr>
</thead>
<tbody>
<tr>
<td>Red indicator lamp, electric parking brake applied (Canada only)</td>
<td>The red electric parking brake indicator lamp flashes or is lit. The yellow indicator lamp is also lit if the electric parking brake malfunctions.</td>
</tr>
<tr>
<td>Yellow electric parking brake indicator lamp is malfunctioning</td>
<td>★ Observe the messages in the multifunction display.</td>
</tr>
<tr>
<td>Warning/indicator lamp</td>
<td>Possible causes/consequences and Solutions</td>
</tr>
<tr>
<td>------------------------</td>
<td>------------------------------------------</td>
</tr>
<tr>
<td>Restraint system warning lamp</td>
<td>The red restraint system warning lamp is lit while the engine is running. The restraint system is faulty.</td>
</tr>
</tbody>
</table>
| **WARNING** Risk of injury or fatal injury due to a malfunction in the restraint system | If the restraint system is malfunctioning, restraint system components may be triggered unintentionally or might not be triggered at all in the event of an accident. This may affect the Emergency Tensioning Device or airbag, for example.  
- Have the restraint system checked and repaired immediately at a qualified specialist workshop. |
|  |  
- Drive on carefully.  
- Observe the messages on the multifunction display.  
- Visit a qualified specialist workshop immediately. |
### Seat belts

<table>
<thead>
<tr>
<th>Warning/indicator lamp</th>
<th>Possible causes/consequences and Solutions</th>
</tr>
</thead>
</table>
| Seat belt warning lamp lights up | After the engine is started, the red seat belt warning lamp lights up for six seconds. In addition, an acoustic warning tone may sound. The seat belt warning lamp reminds the driver and front passenger to fasten their seat belts.  
Fasten your seat belt.  
If you have placed objects on the front passenger seat, the seat belt warning lamp may remain lit. |
| Seat belt warning lamp flashes | The red seat belt warning lamp flashes and an intermittent warning tone sounds. The driver or front passenger has not fastened their seat belt while the vehicle is in motion.  
Fasten your seat belt.  
There are objects on the front passenger seat.  
Remove the objects from the front passenger seat. |

### Driving systems

<table>
<thead>
<tr>
<th>Warning/indicator lamp</th>
<th>Possible causes/consequences and Solutions</th>
</tr>
</thead>
</table>
| Suspension warning lamp | The yellow AIR BODY CONTROL warning lamp is on. AIR BODY CONTROL is faulty.  
Observe the messages on the multifunction display. |
### Distance warning lamp

The red distance warning lamp lights up while the vehicle is in motion. The distance to the vehicle in front is too small for the speed selected. If there is an additional warning tone, you are approaching an obstacle at too high a speed.

- Be prepared to brake immediately.
- Increase the distance.

Active Brake Assist.

### Power steering system warning lamp

The red power steering system warning lamp is lit while the engine is running. The power steering assistance or the steering itself is malfunctioning.

**WARNING** Risk of accident if steering capability is impaired

- Pull over and stop the vehicle safely as soon as possible, paying attention to road and traffic conditions. Do not continue driving under any circumstances.
- Consult a qualified specialist workshop.
- Observe the messages in the multifunction display.
### Engine

<table>
<thead>
<tr>
<th>Warning/indicator lamp</th>
<th>Possible causes/consequences and Solutions</th>
</tr>
</thead>
</table>
| **Engine diagnosis warning lamp**       | The yellow Check Engine warning lamp is lit while the engine is running. A malfunction has occurred in the engine, the exhaust system or the fuel system. The emissions limit value may have been exceeded and the engine may be running in emergency operation mode. In some states, legal requirements stipulate that you must immediately consult a qualified specialist workshop as soon as the yellow Check Engine warning lamp lights up.  
  ⏸ Have the vehicle checked as soon as possible at a qualified specialist workshop. |
| **Electrical malfunction warning lamp** | The red electrical fault warning lamp is lit. There is a fault in the electrics.  
  ⏸ Observe the messages in the multifunction display.                                                                                     |
| **Fuel reserve warning lamp**           | The yellow fuel reserve warning lamp lights up while driving. There has been pressure loss in the fuel system. The fuel filler cap is not closed correctly or the fuel system is leaking.  
  ⏸ Close the fuel filler cap.  
  If the fuel filler cap has already been closed correctly:  
  ⏸ Visit a qualified specialist workshop.                                                                                           |
<table>
<thead>
<tr>
<th>Warning/indicator lamp</th>
<th>Possible causes/consequences and Solutions</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fuel reserve warning lamp</td>
<td>The yellow fuel reserve warning lamp is lit while the engine is running. The fuel supply has dropped into the reserve range. Refuel.</td>
</tr>
</tbody>
</table>
### Display messages and warning/indicator lamps

<table>
<thead>
<tr>
<th>Warning/indicator lamp</th>
<th>Possible causes/consequences and Solutions</th>
</tr>
</thead>
</table>
| Coolant warning lamp   | The red coolant warning lamp is lit while the engine is running. Possible causes are:  
  - The temperature sensor is malfunctioning  
  - Coolant level too low  
  - The air supply to the radiator is obstructed  
  - The radiator fan is defective  

If there is an additional warning tone, the coolant temperature has exceeded the maximum permissible temperature.  

**WARNING** Danger of burns when opening the hood  
If you open the hood when the engine has overheated or during a fire in the engine compartment, you could come into contact with hot gases or other escaping operating fluids.  
- **Before opening the hood, allow the engine to cool down.**  
- **In the event of a fire in the engine compartment, keep the hood closed and call the fire service.**

- **Pull over and stop the vehicle safely and switch off the engine, paying attention to road and traffic conditions. Do not continue driving under any circumstances.**  
- **Observe the messages in the multifunction display.**

If the coolant temperature display is at the lower end of the temperature scale:  
- **Consult a qualified specialist workshop.**
<table>
<thead>
<tr>
<th>Warning/indicator lamp</th>
<th>Possible causes/consequences and Solutions</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Otherwise:</td>
</tr>
<tr>
<td></td>
<td>► Leave the vehicle and keep a safe distance from the vehicle until the engine has cooled down.</td>
</tr>
<tr>
<td></td>
<td>► Check the coolant level.</td>
</tr>
<tr>
<td></td>
<td>► Make sure that the air supply to the radiator is not obstructed.</td>
</tr>
<tr>
<td></td>
<td>► Avoiding high loads on the engine, drive on to the nearest qualified specialist workshop. In doing so, ensure that the coolant temperature display remains below the red area.</td>
</tr>
</tbody>
</table>
### Warning/indicator lamp

Tire pressure monitoring system warning lamp lights up

<table>
<thead>
<tr>
<th>Possible causes/consequences and Solutions</th>
</tr>
</thead>
<tbody>
<tr>
<td>The yellow tire pressure monitoring system warning lamp (pressure loss/malfunction) is lit. The tire pressure monitoring system has detected tire pressure loss in at least one of the tires.</td>
</tr>
</tbody>
</table>

**WARNING** Risk of an accident due to insufficient tire pressure

- Tire pressures that are too low pose the following hazards:
  - The tires may burst, especially as the load and vehicle speed increase.
  - The tires may wear excessively and/or unevenly, which may greatly impair tire traction.
  - The driving characteristics, as well as steering and braking, may be greatly impaired.

You could then lose control of the vehicle.

- Observe the recommended tire pressure.
- Adjust the tire pressure if necessary.

- Stop the vehicle, paying attention to road and traffic conditions.
- Check the tire pressure and the tires.
<table>
<thead>
<tr>
<th>Warning/indicator lamp</th>
<th>Possible causes/consequences and ▶ Solutions</th>
</tr>
</thead>
</table>
| Tire pressure monitoring system warning lamp flashes | The yellow tire pressure monitoring system warning lamp (pressure loss/malfunction) flashes for approximately one minute and then remains lit. The tire pressure monitoring system is malfunctioning. **WARNING** There is a risk of an accident if the tire pressure monitoring system is malfunctioning. If the tire pressure monitoring system is malfunctioning, it is not able to issue a warning if there is pressure loss in one or more of the tires. Underinflated tires may, for example, impair the driving, steering and braking characteristics. ▶ Have the tire pressure monitoring system checked at a qualified specialist workshop. ▶ Consult a qualified specialist workshop.
12 V battery ................................................................. 353
Replacing .................................................................... 353

12 V socket
see Socket (12 V)

360° Camera ................................................................. 187
Assigning as a favorite ........................................... 190
Care ............................................................................. 338
Function ........................................................................ 187
Selecting a view ......................................................... 190

A/C function
Activating/deactivating (multimedia system) .................. 121
Switching on/off (control panel) ................................. 121

ABS (Anti-lock Brake System) ..................................... 151

Acceleration
see Kickdown

Access data
Editing ........................................................................ 299
Setting ......................................................................... 298

Active Blind Spot Assist .............................................. 202
Activating/deactivating ............................................. 204
Brake application ..................................................... 203
Function ........................................................................ 202
System limitations .................................................... 202

Active Distance Assist DISTRONIC ............................. 162
Active Emergency Stop Assist .................................... 171
Active Lane Change Assist ......................................... 169
Calling up a speed .................................................... 163
Displays in the Instrument Display .............................. 171
Function ........................................................................ 162
Increasing/decreasing speed ....................................... 163
Requirements ............................................................ 163
Route-based speed adaptation .................................... 166
Steering wheel buttons ............................................. 163
Storing a speed .......................................................... 163
Switching off/deactivating ........................................... 163
Switching on/activating .............................................. 163
System limitations .................................................... 162

Active Emergency Stop Assist .................................... 171
Active hood (pedestrian protection) ............................. 328
Method of operation .................................................. 328
Resetting ...................................................................... 328

Active Lane Change Assist
Activating/deactivating ............................................. 171
Function ........................................................................ 169

Active Lane Keeping Assist ......................................... 205
Function ........................................................................ 205
Sensitivity (function/notes) .......................................... 207
Setting the sensitivity .................................................. 207
Switching on/off .......................................................... 206
System limitations .................................................... 207

Active Parking Assist ..................................................... 190
Cross Traffic Alert ....................................................... 195
Drive Away Assist ......................................................... 194
Exiting a parking space .............................................. 193
Function ........................................................................ 190
Parking ......................................................................... 192
System limitations .................................................... 190

Active Speed Limit Assist ............................................. 165, 199
Display .......................................................................... 165
Function ........................................................................ 165
Setting ......................................................................... 199

Acoustic locking verification signal
Activating/deactivating ............................................. 58

Active Brake Assist
Function/notes ............................................................. 155
Setting ........................................................................ 159

Active Distance Assist DISTRONIC ............................. 162
Active Emergency Stop Assist .................................... 171
Active Lane Change Assist ......................................... 169
Calling up a speed .................................................... 163
Displays in the Instrument Display .............................. 171
Function ........................................................................ 162
Increasing/decreasing speed ....................................... 163
Requirements ............................................................ 163
Route-based speed adaptation .................................... 166
Steering wheel buttons ............................................. 163
Storing a speed .......................................................... 163
Switching off/deactivating ........................................... 163
Switching on/activating .............................................. 163
System limitations .................................................... 162

Active Emergency Stop Assist .................................... 171
Active hood (pedestrian protection) ............................. 328
Method of operation .................................................. 328
Resetting ...................................................................... 328

Active Lane Change Assist
Activating/deactivating ............................................. 171
Function ........................................................................ 169

Active Lane Keeping Assist ......................................... 205
Function ........................................................................ 205
Sensitivity (function/notes) .......................................... 207
Setting the sensitivity .................................................. 207
Switching on/off .......................................................... 206
System limitations .................................................... 207

Active Parking Assist ..................................................... 190
Cross Traffic Alert ....................................................... 195
Drive Away Assist ......................................................... 194
Exiting a parking space .............................................. 193
Function ........................................................................ 190
Parking ......................................................................... 192
System limitations .................................................... 190

Active Speed Limit Assist ............................................. 165, 199
Display .......................................................................... 165
Function ........................................................................ 165
Setting ......................................................................... 199
<table>
<thead>
<tr>
<th>Topic</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>Active Steering Assist</td>
<td>167</td>
</tr>
<tr>
<td>Activating/deactivating</td>
<td>169</td>
</tr>
<tr>
<td>Active Emergency Stop Assist</td>
<td>171</td>
</tr>
<tr>
<td>Active Lane Change Assist</td>
<td>169</td>
</tr>
<tr>
<td>Displays in the Instrument Display</td>
<td>171</td>
</tr>
<tr>
<td>Function</td>
<td>167</td>
</tr>
<tr>
<td>System limitations</td>
<td>167</td>
</tr>
<tr>
<td>Adaptive cruise control</td>
<td></td>
</tr>
<tr>
<td>see Active Distance Assist DISTRONIC</td>
<td></td>
</tr>
<tr>
<td>Adaptive Highbeam Assist</td>
<td></td>
</tr>
<tr>
<td>Function</td>
<td>111</td>
</tr>
<tr>
<td>Switching on/off</td>
<td>112</td>
</tr>
<tr>
<td>Additives</td>
<td>398</td>
</tr>
<tr>
<td>Engine oil</td>
<td>398</td>
</tr>
<tr>
<td>Fuel</td>
<td>398</td>
</tr>
<tr>
<td>Additives (engine oil)</td>
<td></td>
</tr>
<tr>
<td>see Additives</td>
<td></td>
</tr>
<tr>
<td>Additives (fuel)</td>
<td></td>
</tr>
<tr>
<td>see Fuel</td>
<td></td>
</tr>
<tr>
<td>Address book</td>
<td></td>
</tr>
<tr>
<td>see Contacts</td>
<td></td>
</tr>
<tr>
<td>Adjusting the balance/fader</td>
<td></td>
</tr>
<tr>
<td>Burmester® high-end 3D surround sound system</td>
<td>326</td>
</tr>
<tr>
<td>Burmester® surround sound system</td>
<td>325</td>
</tr>
<tr>
<td>Adjusting the bass, mid-range and treble</td>
<td></td>
</tr>
<tr>
<td>Burmester® high-end 3D surround sound system</td>
<td></td>
</tr>
<tr>
<td>Adjusting the mid-range, treble and bass</td>
<td></td>
</tr>
<tr>
<td>Burmester® surround sound system</td>
<td>325</td>
</tr>
<tr>
<td>Adjusting the sound focus</td>
<td></td>
</tr>
<tr>
<td>Burmester® high-end 3D surround sound system</td>
<td></td>
</tr>
<tr>
<td>Adjusting treble, mid-range and bass settings</td>
<td></td>
</tr>
<tr>
<td>Burmester® high-end 3D surround sound system</td>
<td>326</td>
</tr>
<tr>
<td>ADS PLUS damping system</td>
<td></td>
</tr>
<tr>
<td>see AIR BODY CONTROL</td>
<td></td>
</tr>
<tr>
<td>After-sales service center</td>
<td></td>
</tr>
<tr>
<td>see ASSYST PLUS</td>
<td></td>
</tr>
<tr>
<td>Air bag</td>
<td>40</td>
</tr>
<tr>
<td>Front air bag (driver, front passenger)</td>
<td>40</td>
</tr>
<tr>
<td>Installation locations</td>
<td>40</td>
</tr>
<tr>
<td>Knee air bag</td>
<td>40</td>
</tr>
<tr>
<td>Overview</td>
<td>40</td>
</tr>
<tr>
<td>Protection</td>
<td>41</td>
</tr>
<tr>
<td>Reduced protection</td>
<td>42</td>
</tr>
<tr>
<td>Side impact air bag</td>
<td>40</td>
</tr>
<tr>
<td>Window curtain air bag</td>
<td>40</td>
</tr>
<tr>
<td>AIR BODY CONTROL</td>
<td>174</td>
</tr>
<tr>
<td>Setting</td>
<td>176</td>
</tr>
<tr>
<td>Suspension</td>
<td>174</td>
</tr>
<tr>
<td>Air distribution</td>
<td></td>
</tr>
<tr>
<td>Setting (multimedia system)</td>
<td>122</td>
</tr>
<tr>
<td>Air freshener system</td>
<td></td>
</tr>
<tr>
<td>see Fragrance system</td>
<td></td>
</tr>
<tr>
<td>Air pressure</td>
<td></td>
</tr>
<tr>
<td>see Tire pressure</td>
<td></td>
</tr>
<tr>
<td>Air suspension</td>
<td></td>
</tr>
<tr>
<td>see AIR BODY CONTROL</td>
<td></td>
</tr>
</tbody>
</table>
Air vents ................................................... 125
  Adjusting (front) .................................. 125
  Adjusting (rear) .................................... 126
Glove box ............................................. 126
Air vents see Air vents
Air-recirculation mode ..................... 123
Airbag
  Activation ........................................ 34
  PASSENGER AIR BAG indicator lamp .... 45
Alarm
  see Panic alarm
Alarm system see ATA (anti-theft alarm system)
Alternative route see Route
Ambient lighting ...................................... 113
Android Auto ........................................ 292
  Connecting a mobile phone ............... 293
  Ending ............................................ 293
  Note ............................................... 292
  Overview ...................................... 292
  Sound settings ................................. 293
  Transferred vehicle data .................... 294
Animals
  Pets in the vehicle .............................. 56
Anti-lock braking system
  see ABS (Anti-lock Brake System)
Anti-skid chains see Snow chains
Anti-theft alarm system see ATA (anti-theft alarm system)
Anti-theft protection
  Immobilizer ....................................... 79
Anti-theft protection see ATA (anti-theft alarm system)
Anticipatory occupant protection
  see PRE-SAFE® (anticipatory occupant protection)
  see PRE-SAFE® PLUS (anticipatory occupant protection plus)
Apple CarPlay™ ................................. 290
  Connecting an iPhone® ....................... 291
  Ending .......................................... 292
  Notes ............................................ 291
  Overview ...................................... 290
  Transferred vehicle data .................... 294
  Sound settings .................................. 292
  Transferred vehicle data .................... 294
Ashtray
  Front center console ......................... 101
Assistance graphic
  Menu (on-board computer) ............... 212
Assistance systems
  see Driving safety system
ASSYST PLUS ..................................... 327
  Displaying the service due date .......... 327
  Function/notes ................................ 327
  Non-operational times with the battery disconnected .......... 328
  Regular maintenance work ............... 327
  Special service requirements .......... 327
ATA (anti-theft alarm system) ............ 79
  Deactivating the alarm ..................... 80
  Function ....................................... 79
ATTENTION ASSIST ......................... 195, 197
  Function ....................................... 195
  Setting ....................................... 197
  System limitations ......................... 195
### Index

<table>
<thead>
<tr>
<th>Topic</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>Attention assistant</td>
<td>305</td>
</tr>
<tr>
<td>See ATTENTION ASSIST</td>
<td></td>
</tr>
<tr>
<td><strong>Audio mode</strong></td>
<td></td>
</tr>
<tr>
<td>Activating media mode</td>
<td>305</td>
</tr>
<tr>
<td>Connecting USB devices</td>
<td>308</td>
</tr>
<tr>
<td>Copyright</td>
<td>305</td>
</tr>
<tr>
<td>Information</td>
<td>304</td>
</tr>
<tr>
<td>Inserting/removing an SD card</td>
<td>305</td>
</tr>
<tr>
<td>Media search</td>
<td>311</td>
</tr>
<tr>
<td>Overview</td>
<td>307</td>
</tr>
<tr>
<td>Pause and playback function</td>
<td>308</td>
</tr>
<tr>
<td>Selecting a track</td>
<td>308</td>
</tr>
<tr>
<td>Selecting playback options</td>
<td>308</td>
</tr>
<tr>
<td>Track list</td>
<td>308</td>
</tr>
<tr>
<td><strong>Authorized workshop</strong></td>
<td></td>
</tr>
<tr>
<td>See Qualified specialist workshop</td>
<td></td>
</tr>
<tr>
<td><strong>Automatic activation</strong></td>
<td></td>
</tr>
<tr>
<td>Activating/deactivating</td>
<td>201</td>
</tr>
<tr>
<td><strong>Automatic distance control</strong></td>
<td></td>
</tr>
<tr>
<td>See Active Distance Assist DISTRONIC</td>
<td></td>
</tr>
<tr>
<td><strong>Automatic driving lights</strong></td>
<td>109</td>
</tr>
<tr>
<td><strong>Automatic engine start (ECO start/stop function)</strong></td>
<td>134</td>
</tr>
<tr>
<td><strong>Automatic front passenger airbag shutoff</strong></td>
<td>43</td>
</tr>
<tr>
<td>Function of the automatic front passenger airbag shutoff</td>
<td>43</td>
</tr>
<tr>
<td><strong>Automatic front passenger front airbag shutoff</strong></td>
<td>45</td>
</tr>
<tr>
<td>PASSENGER AIR BAG indicator lamp</td>
<td>45</td>
</tr>
<tr>
<td><strong>Automatic lateral support adjustment</strong></td>
<td></td>
</tr>
<tr>
<td>Setting</td>
<td>86</td>
</tr>
<tr>
<td><strong>Automatic mirror folding function</strong></td>
<td></td>
</tr>
<tr>
<td>Activating/deactivating</td>
<td>119</td>
</tr>
<tr>
<td><strong>Automatic transmission</strong></td>
<td></td>
</tr>
<tr>
<td>DIRECT SELECT lever</td>
<td>137</td>
</tr>
<tr>
<td>Drive program display</td>
<td>136</td>
</tr>
<tr>
<td>Drive programs</td>
<td>136</td>
</tr>
<tr>
<td>DYNAMIC SELECT switch</td>
<td>136</td>
</tr>
<tr>
<td>Engaging drive position</td>
<td>138</td>
</tr>
<tr>
<td>Engaging reverse gear</td>
<td>138</td>
</tr>
<tr>
<td>Kickdown</td>
<td>140</td>
</tr>
<tr>
<td>Manual gearshifting</td>
<td>139</td>
</tr>
<tr>
<td>Selecting park position</td>
<td>138</td>
</tr>
<tr>
<td>Shifting to neutral</td>
<td>138</td>
</tr>
<tr>
<td><strong>B</strong></td>
<td></td>
</tr>
<tr>
<td>BAS (Brake Assist System)</td>
<td>151</td>
</tr>
<tr>
<td>Battery</td>
<td></td>
</tr>
<tr>
<td>SmartKey</td>
<td>59</td>
</tr>
<tr>
<td>Battery (vehicle)</td>
<td></td>
</tr>
<tr>
<td>Charging</td>
<td>350</td>
</tr>
<tr>
<td>Jump-starting</td>
<td>350</td>
</tr>
<tr>
<td>Notes</td>
<td>348</td>
</tr>
<tr>
<td><strong>Belt</strong></td>
<td></td>
</tr>
<tr>
<td>See Seat belts</td>
<td></td>
</tr>
<tr>
<td><strong>Blind Spot Assist</strong></td>
<td>202</td>
</tr>
<tr>
<td>Activating/deactivating</td>
<td>204</td>
</tr>
<tr>
<td>Function</td>
<td>202</td>
</tr>
<tr>
<td>System limitations</td>
<td>202</td>
</tr>
<tr>
<td><strong>Bluetooth®</strong></td>
<td></td>
</tr>
<tr>
<td>Activating/deactivating</td>
<td>244</td>
</tr>
<tr>
<td>Setting up an Internet connection</td>
<td>298</td>
</tr>
<tr>
<td>Settings</td>
<td>244</td>
</tr>
<tr>
<td>Switching profile (DUN/PAN)</td>
<td>299</td>
</tr>
</tbody>
</table>
Bluetooth® audio
Activating ............................................. 316
De-authorizing (de-registering) the device ............................................. 316
Information .......................................... 313
Overview .............................................. 314
Searching for a track .................................. 316
Searching for and authorizing the device ............................................. 315
Selecting a music player .................................. 316
Switching device via NFC .................................. 316

Brake Assist System
see BAS (Brake Assist System)

Brake fluid
Notes .................................................. 399

Brake force distribution
EBD (Electronic Brake force Distribution) ............................................. 155

Brakes
ABS (Anti-lock Braking System) ............................................. 151
Active Brake Assist ............................................. 155
BAS (Brake Assist System) ............................................. 151
Driving tips ............................................. 132

EBD (Electronic Brake force Distribution) ............................................. 155
HOLD function ............................................. 173
Limited braking effect (salt-treated roads) ............................................. 132
New/replaced brake linings/brake discs ............................................. 131
Notes on breaking-in a new vehicle ............................................. 131

Braking assistance
see BAS (Brake Assist System)

Breakdown
Assistance overview ............................................. 18
Changing a wheel ............................................. 386
Roadside Assistance ............................................. 23
Tow-starting ............................................. 358
Towing away ............................................. 354
Transporting the vehicle ............................................. 356

Breakdown
see Flat tire

Burmester® high-end 3D surround sound system
Adjusting the balance/fader ............................................. 326
Adjusting the sound optimization ............................................. 326

Adjusting treble, mid-range and bass settings ............................................. 325
Automatic volume adjustment ............................................. 325
Calling up the sound menu ............................................. 325
Information ............................................. 325
Setting the sound profile ............................................. 326

Burmester® surround sound system ............................................. 324
Adjusting the balance/fader ............................................. 325
Adjusting the sound focus ............................................. 325
Adjusting treble, mid-range and bass settings ............................................. 325
Automatic volume adjustment ............................................. 325
Calling up the sound menu ............................................. 324
Information ............................................. 324
Switching the surround sound on/off ............................................. 325

Buttons
Steering wheel ............................................. 209

California
Important information for private customers and lessees ............................................. 24
<table>
<thead>
<tr>
<th>Section</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>Call list</td>
<td></td>
</tr>
<tr>
<td>Making a call</td>
<td>288</td>
</tr>
<tr>
<td>Options in the call list</td>
<td>288</td>
</tr>
<tr>
<td>Overview</td>
<td>288</td>
</tr>
<tr>
<td>Calling up the sound menu</td>
<td></td>
</tr>
<tr>
<td>Burmester® high-end 3D surround sound system</td>
<td>325</td>
</tr>
<tr>
<td>Burmester® surround sound system</td>
<td>324</td>
</tr>
<tr>
<td>Calls</td>
<td></td>
</tr>
<tr>
<td>Accepting</td>
<td>284</td>
</tr>
<tr>
<td>Activating functions during a call</td>
<td>285</td>
</tr>
<tr>
<td>Calls with several participants</td>
<td>285</td>
</tr>
<tr>
<td>Declining</td>
<td>284</td>
</tr>
<tr>
<td>Ending a call</td>
<td>284</td>
</tr>
<tr>
<td>Incoming call during an existing call</td>
<td>285</td>
</tr>
<tr>
<td>Making</td>
<td>284</td>
</tr>
<tr>
<td>Camera</td>
<td></td>
</tr>
<tr>
<td>see 360° Camera</td>
<td></td>
</tr>
<tr>
<td>see Rear view camera</td>
<td></td>
</tr>
<tr>
<td>Car key</td>
<td></td>
</tr>
<tr>
<td>see SmartKey</td>
<td></td>
</tr>
<tr>
<td>Car wash</td>
<td></td>
</tr>
<tr>
<td>see Care</td>
<td></td>
</tr>
<tr>
<td>Car wash (care)</td>
<td>334</td>
</tr>
<tr>
<td>Care</td>
<td></td>
</tr>
<tr>
<td>Car wash</td>
<td>334</td>
</tr>
<tr>
<td>Carpet</td>
<td>339</td>
</tr>
<tr>
<td>Display</td>
<td>339</td>
</tr>
<tr>
<td>Exhaust pipes</td>
<td>338</td>
</tr>
<tr>
<td>Exterior lighting</td>
<td>338</td>
</tr>
<tr>
<td>Headliner</td>
<td>339</td>
</tr>
<tr>
<td>Matt finish</td>
<td>336</td>
</tr>
<tr>
<td>Night View Assist</td>
<td>337</td>
</tr>
<tr>
<td>Paintwork</td>
<td>336</td>
</tr>
<tr>
<td>Plastic trim</td>
<td>339</td>
</tr>
<tr>
<td>Power washer</td>
<td>335</td>
</tr>
<tr>
<td>Real wood/trim elements</td>
<td>339</td>
</tr>
<tr>
<td>Rear view camera/360° Camera</td>
<td>338</td>
</tr>
<tr>
<td>Seat belts</td>
<td>339</td>
</tr>
<tr>
<td>Seat cover</td>
<td>339</td>
</tr>
<tr>
<td>Sensors</td>
<td>338</td>
</tr>
<tr>
<td>Washing by hand</td>
<td>335</td>
</tr>
<tr>
<td>Wheels/rims</td>
<td>338</td>
</tr>
<tr>
<td>Windows</td>
<td>338</td>
</tr>
<tr>
<td>Wiper blades</td>
<td>338</td>
</tr>
<tr>
<td>Carpet (care)</td>
<td>339</td>
</tr>
<tr>
<td>Change of address</td>
<td>23</td>
</tr>
<tr>
<td>Change of ownership</td>
<td>23</td>
</tr>
<tr>
<td>Changing a wheel</td>
<td></td>
</tr>
<tr>
<td>Lowering the vehicle</td>
<td>390</td>
</tr>
<tr>
<td>Mounting a new wheel</td>
<td>389</td>
</tr>
<tr>
<td>Preparation</td>
<td>386</td>
</tr>
<tr>
<td>Raising the vehicle</td>
<td>387</td>
</tr>
<tr>
<td>Removing a wheel</td>
<td>389</td>
</tr>
<tr>
<td>Removing/installing hub caps</td>
<td>386</td>
</tr>
<tr>
<td>Changing hub caps</td>
<td>386</td>
</tr>
<tr>
<td>Channel list</td>
<td></td>
</tr>
<tr>
<td>Calling up</td>
<td>318</td>
</tr>
<tr>
<td>Character entry</td>
<td></td>
</tr>
<tr>
<td>Function/notes</td>
<td>240</td>
</tr>
<tr>
<td>On the touchpad</td>
<td>241</td>
</tr>
<tr>
<td>Using the controller</td>
<td>241</td>
</tr>
<tr>
<td>Charging</td>
<td></td>
</tr>
<tr>
<td>Battery (vehicle)</td>
<td>350</td>
</tr>
<tr>
<td>Mobile phone (wireless)</td>
<td>105</td>
</tr>
<tr>
<td>Chassis level (AIR BODY CONTROL)</td>
<td></td>
</tr>
<tr>
<td>Setting</td>
<td>176</td>
</tr>
<tr>
<td>Chassis level (MAGIC BODY CONTROL)</td>
<td></td>
</tr>
<tr>
<td>Setting</td>
<td>180</td>
</tr>
</tbody>
</table>
Child seat
Front passenger seat (notes) ................. 55
Front passenger seat (rearward-facing/forward-facing) ................. 55
LATCH-type (ISOFIX) (installing) ............... 53
LATCH-type (ISOFIX) (notes) .................. 52
Notes on how to travel safely with children ................................................. 49
Top Tether ............................................. 54
Child seat safety feature ........................ 51
Children
Child seat safety feature ........................ 51
Notes on how to travel safely ................ 49
Chock ....................................................... 385
Storage location ..................................... 385
Cigarette lighter
Front center console ............................. 102
Cleaning
see Care
Climate control
Activating/deactivating ....................... 121
Activating/deactivating the A/C function (control panel) ............... 121
Activating/deactivating the synchronization function (multimedia system) ..................... 123
Adjusting the climate style settings ............... 122
Air distribution settings ....................... 122
Air-recirculation mode ......................... 123
Automatic control ................................. 122
Clearing fogged-up windows .................... 123
Climate style function ......................... 122
Control panel for 3-zone automatic climate control ......................... 121
Filling capacity for PAG oil .................... 402
Front air vents ..................................... 125
Glove box air vent ................................ 126
Inserting/removing the flacon (fragrance system) ............................. 124
Ionization ............................................. 123
Rear air vents ..................................... 126
Refrigerant .......................................... 401
Refrigerant filling capacity ..................... 402
Residual heat ........................................ 123
Setting the fragrance system .................. 124
Ventilating the vehicle (convenience opening) ...................................... 73
Windshield heater ................................ 125
Climate style
Function ............................................. 122
Setting ............................................... 122
Cockpit .............................................. 6
Overview ............................................. 6
COMAND
see Multimedia system
COMAND Touch
Managing devices ................................ 247
Combination switch ............................. 109
Combination switch
see Turn signal lights
Compass ............................................. 279
Computer
see On-board computer
Connection status
Displaying ........................................... 300
Contacts ........................................... 285
Calling up ........................................... 286
Deleting ............................................. 288
Downloading (from mobile phone) ............. 286
Importing ............................................. 287
Information ......................................... 285
Making a call ....................................... 287
Name format ....................................... 286
Options .............................................. 287
Storing ............................................... 287
Controller Operating ................................ 235
Convenience closing feature ..................... 74
Convenience opening ............................. 73
Coolant (engine)
Filling capacity .................................. 400
Level check ....................................... 332
Notes ............................................... 400
Copyright Licenses ................................ 32
Trademarks ....................................... 32
Cornering light function ......................... 111
Cross Traffic Alert ................................. 195
Crosswind Assist Function/notes ................ 154
Crosswind Assist see MAGIC BODY CONTROL
Cruise control ...................................... 159
Buttons .......................................... 160
Calling up a speed ............................... 160
Function .......................................... 159
Requirements: .................................. 160
Selecting .......................................... 160
Setting a speed .................................. 160
Storing a speed .................................. 160
Switching off .................................... 160
Switching on ..................................... 160
System limitations ............................... 159
Cup holder Installing/removing (center console) ... 100
Level check ....................................... 332
Level check ....................................... 332
Notes ............................................... 400
Dashboard see Cockpit
Dashboard lighting see Instrument lighting
Data acquisition Vehicle ............................ 28
Data import/export Function/notes ................ 248
Importing/exporting ............................. 248
Data storage Electronic control units .............. 28
Online services .................................. 30
Vehicle ............................................. 28
Date Setting the time and date automatically .... 243
Daytime running lights Activating/deactivating .. 112
Daytime running lights mode see Daytime running lights
Deactivating the alarm (ATA) ...................... 80
Declaration of conformity Wireless vehicle components .......................... 25
Definitions (tires and loading) ..................... 379
Designs Menu (on-board computer) ............... 218
Destination Editing intermediate destinations .... 261
Editing the previous destinations ............... 271
| External .................................................. | 271 |
| Saving (current vehicle position) .......... | 270 |
| Saving as global favorite .................. | 271 |
| Storing a map position ..................... | 270 |
| Using intelligent destination sugges‐ | 271 |
| tions .................................................. |
| Destination entry ................................. | 257, 259 |
| Entering a POI or address ..................... | 257 |
| Entering an intermediate destination ... | 261 |
| Entering geo-coordinates .................... | 262 |
| Selecting a contact ............................ | 261 |
| Selecting a POI ................................... | 259 |
| Selecting from the map ....................... | 262 |
| Selecting previous destinations .......... | 259 |

**Detecting inattentiveness**  
see ATTENTION ASSIST

**Diagnostics connection** ........................ 26

**Digital Operator's Manual** ..................... 20

**Digital speedometer** ............................. 213

**DIRECT SELECT lever** ........................ 137

Engaging drive position ......................... 138
Engaging park position automatically ... 138
Engaging reverse gear ............................ 138
Function ............................................ 138

**Display**

Care .................................................. 339

**Display (multimedia system)**

Notes ............................................... 233
Settings ............................................ 242

**Display (on-board computer)**

Displays in the multifunction display ... 211

**Display message**

Calling up (on-board computer) .......... 404
Notes ................................................ 404

**Display messages**

Active Blind Spot Assist Currently
Unavailable See Operator's Manual ..... 423
Active Blind Spot Assist Inoperative ... 423

Active Brake Assist Functions Currently Limited See Operator’s Manual ................. 415
Active Brake Assist Functions Limited See Operator’s Manual ....................... 415
Active Distance Assist Currently
Unavailable See Operator’s Manual ..... 425
Active Distance Assist Inoperative ...... 425
Active Distance Assist Now Available ............................................................. 425

Active Headlamps Inoperative ............ 443
Active Hood Malfunction See Operator’s Manual ........................................ 441
Active Lane Keeping Assist Currently
Unavailable See Operator’s Manual ..... 422
Active Lane Keeping Assist Inoperative .......................................................... 422
Active Parking Assist and
PARKTRONIC Inoperative See Opera‐
tor’s Manual ........................................ 424
Active Steering Assist Currently Unavailable See Operator’s Manual ... 425
Active Steering Assist Inoperative ..... 426
Adaptive Highbeam Assist Camera View Restricted See Operator’s Manual .................................................. 445
Adaptive Highbeam Assist Currently Unavailable See Operator’s Manual .... 445
Adaptive Highbeam Assist Inoperative ...................................................... 444
Apply Brake to Shift from ‘P’ ............... 436
ATTENTION ASSIST Inoperative ... 420
ATTENTION ASSIST: Take a Break! .................................................. 420
Auto Lamp Function Inoperative ............................................................. 444
Auxiliary Battery Malfunction .............. 438
Blind Spot Assist Currently Unavailable See Operator’s Manual ............. 423
Blind Spot Assist Inoperative ............... 423
Check Brake Fluid Level ............... 414
Check Coolant Level See Operator’s Manual ................................. 427
Check Engine Oil At Next Refueling .................................................. 429
Check Tires .......... 431
Check Washer Fluid ............................................................. 443
Coolant Too Hot Stop Vehicle Turn Engine Off .................................. 427
Cruise Control Canceled ............... 426
Cruise Control Inoperative ............... 426
Currently Unavailable See Operator’s Manual .................................. 406
Don’t Forget Your Key ............... 435
Driver’s Door Open & Transmission Not in P Risk of Vehicle Rolling Away . 436
Example: Check Left Low Beam ............................................................. 443
Example: Front Left Seat Backrest Not Locked .................................. 442
Front Passenger Airbag Disabled See Operator’s Manual .................. 419
Front Passenger Airbag Enabled See Operator’s Manual ............... 418
Fuel Level Low ............................................................. 430
Gas Cap Loose ............................................................. 429
Inoperative See Operator’s Manual ................................................ 405
Inoperative See Operator’s Manual .................................................. 407
EBD Inoperative See Operator’s Manual ........................................ 409
SOS Inoperative ............................................................. 414
Key Not Detected (red display message) .............................................435
Key Not Detected (white display message) ...................................... 434
Let fresh air into the vehicle interior. Visit Workshop ........................................ 439
Lowering ........................................ 426
Malfunction Drive at Max. 50 mph ................................................................. 422
Malfunction See Operator’s Manual .............................................................. 444
Max. Speed 22 mph ................................................. 426
Mercedes me connect Services Limited See Operator’s Manual .................. 415
N Permanently Active Risk of Rolling Away ..................................................... 436
Obtain a New Key ................................................................. 434
Off ............................................................... 425
Only Shift to ‘P’ when Vehicle is Stationary ............................................... 436
Parking Brake See Operator’s Manual ......................................................... 411
Place the Key in the Marked Space See Operator’s Manual ...................... 435
Please Correct Tire Pressure ................................................................. 430
Please Release Parking Brake ............................................................ 410
PRE-SAFE Inoperative See Operator’s Manual ............................................. 415
Radar Sensors Dirty See Operator’s Manual .............................................. 416
Replace Key Battery ................................................................. 434
Reversing Not Possible Service Required ................................................... 437
Service Required Do Not Shift Gears ....................................................... 437
Start Engine See Operator’s Manual .......................................................... 428
Steering Malfunction Drive Carefully Service Required .......................... 439
Steering Malfunction Increased Physical Effort See Operator’s Manual ... 440
Steering Malfunction Stop Immediately See Operator’s Manual .............. 440
Stop Vehicle Leave Engine Running ....................................................... 438
Wait Transmission Cooling ................................................................. 438
Stop Vehicle Leave Engine Running ....................................................... 429
Stop Vehicle See Operator’s Manual ......................................................... 428
Stop Vehicle Vehicle Too Low ................................................................. 421
Switch Off Lights ............................................................... 444
Switch On Headlamps ................................................................. 444
Tire Press. Monitor Currently Unavailable ................................................ 432
Tire Press. Monitor Inoperative ................................................................. 433
Tire Pressure Monitor Inoperative No Wheel Sensors ............................. 433
To Deselect P or N, Depress Brake and Start Engine ............................. 436
To Engage Transmiss. Position R First Depress the Brake ........................... 442
Display on the windshield
see Head-up Display

Distance control
see Active Distance Assist DISTRONIC

Distance recorder
see Trip distance

DISTRONIC
see Active Distance Assist DISTRONIC

Door
- Locking (from inside) ......................... 61
- Opening (from inside) ....................... 61
- Power closing function ...................... 64
- Unlocking (emergency key) ............... 64
- Unlocking (from inside) ..................... 61

Door control panel .................................. 14

Door control panel (rear passenger compartment) .............. 16

DOT, Tire Identification Number (TIN) .......................... 375

Drinks holder
see Cup holder

Drive Away Assist .................................. 194

Drive position
- Selecting ......................................... 138

Drive program display .................................. 136

Drive programs
see DYNAMIC SELECT

Driving lights
see Automatic driving lights

Driving safety system ................................ 150
- ABS (Anti-lock Brake System) ............. 151
- Active Brake Assist .......................... 155
- BAS (Brake Assist System) ................. 151
- EBD (Electronic Brake force Distribution) ........................................... 155
- ESP® (Electronic Stability Program) ....... 152
- Overview ....................................... 151
- Radar sensors .................................. 150
- Responsibility .................................. 150
- STEER CONTROL .............................. 155

Driving system
see 360° Camera
see Active Blind Spot Assist
see Active Distance Assist DISTRONIC
see Active Lane Keeping Assist
see Active Parking Assist
see Active Speed Limit Assist
see Active Steering Assist
see AIR BODY CONTROL
see ATTENTION ASSIST
see Blind Spot Assist

Traffic Sign Assist Camera View
Restricted See Operator’s Manual ............... 424
Traffic Sign Assist Inoperative ................. 424
Transmission Malfunction Stop ................ 437
  Turn On the Ignition to Release the Parking Brake ................................. 410
  Vehicle Operational Switch the
  ignition Off Before Exiting .................. 437
  Vehicle Rising Please Wait .................. 420
  Vehicle Rising .................................. 420
  Warning Tire Malfunction .................... 432
  Wheel Sensor(s) Missing ...................... 433

Warning Tire Malfunction ...................... 432
Wheel Sensor(s) Missing ....................... 433

Display on the windshield see Head-up Display
see Cruise control
see Driving safety system
see HOLD function
see MAGIC BODY CONTROL
see Night View Assist
see Parking Assist PARKTRONIC
see Rear view camera
see Traffic Sign Assist

Driving tips
Drinking and driving ............................ 132
General driving tips ............................ 132
Notes on breaking-in a new vehicle ..... 131

Drowsiness detection
see ATTENTION ASSIST

Dynamic handling control system
see ESP® (Electronic Stability Program)

DYNAMIC SELECT ............................ 136
Configuring drive program I ................. 136
Displaying engine data ....................... 136
Displaying vehicle data ....................... 136
Drive program display ....................... 136
Drive programs ................................... 136
Function .............................................. 136

Operating (DYNAMIC SELECT switch) ...................... 136
Selecting the drive program ................. 136

E

E10 ................................................. 397

Easy entry feature
Function/notes .................................. 91
Setting .......................................... 92

Easy exit feature
Function/notes .................................. 91
Setting .......................................... 92

EBD (Electronic Brake force Distribution)
Function/notes .................................. 155

ECO display
Function ........................................... 135
Resetting ........................................ 214

ECO start/stop function ..................... 134, 135
Automatic engine start ...................... 134
Automatic engine stop ...................... 134
Method of operation ......................... 134
Switching off/on ................................ 135

Electric parking brake .................. 147, 148, 149
Applying automatically .................. 147
Applying or releasing manually ......... 149
Emergency braking ......................... 149
Releasing automatically .................. 148

Electrical fuses
Before replacing a fuse .................... 359

Emergency
Assistance overview ......................... 18
Safety vest .................................... 342

Emergency call system
Mercedes-Benz mbrace® (USA) .......... 295

Emergency engine start .................... 358

Emergency operation mode
Starting the vehicle ......................... 130
Emergency release
Trunk lid (from inside) .................................. 70
Emergency Tensioning Devices
Activation ............................................. 34
ENERGIZING comfort
Overview of programs .............................. 254
Starting the program ............................... 255
Energy consumption
SmartKey ............................................. 58
Engine
ECO start/stop function ....................... 134
Engine number .................................. 394
Jump-starting ....................................... 350
Starting (emergency operation mode) ....... 130
Starting (Remote Online) ....................... 130
Starting (start/stop button) ..................... 129
Switching off (start/stop button) .............. 142
Engine data
Displaying .......................................... 136
Engine number ................................... 394
Engine oil ........................................... 331
Adding .............................................. 331
Additives ........................................... 398
Capacity ........................................... 399
Checking the oil level using the on-board computer ........................................ 331
MB-Freigabe or MB-Approval .................. 399
Quality ............................................. 399
ESC (Electronic Stability Control)
see ESP® (Electronic Stability Program)
ESP®
Crosswind Assist ................................ 154
ESP® (Electronic Stability Program) ....... 152
Activating/deactivating ....................... 154
Function/notes .................................. 152
Exhaust pipes (Care) ............................. 338
Exterior lighting
Care ............................................... 338
Exterior lighting
see Lights
External device
Locking ............................................. 248
Fatigue detection
see ATTENTION ASSIST
Fault message
see Display message
Favorites
Adding ............................................. 237
Calling up ....................................... 237
Deleting ......................................... 238
Moving .......................................... 238
Overview ........................................ 237
Renaming ....................................... 238
Flacon
Inserting/removing ............................. 124
Flat tire
Changing a wheel .............................. 386
MOExtended tires ............................. 343
Notes ............................................ 342
TIREFIT kit ..................................... 344
Floor mats ....................................... 107
Fragrance
see Fragrance system
<table>
<thead>
<tr>
<th>Topic</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fragrance system</td>
<td>124</td>
</tr>
<tr>
<td>Inserting/removing the flacon</td>
<td>124</td>
</tr>
<tr>
<td>Free software</td>
<td>32</td>
</tr>
<tr>
<td>Frequencies</td>
<td>393</td>
</tr>
<tr>
<td>Frequency band</td>
<td>215</td>
</tr>
<tr>
<td>Front air bag (driver, front passenger)</td>
<td>40</td>
</tr>
<tr>
<td>Front passenger front air bag shutoff</td>
<td></td>
</tr>
<tr>
<td></td>
<td>see Automatic front passenger front air bag shutoff</td>
</tr>
<tr>
<td>Front passenger seat</td>
<td>84</td>
</tr>
<tr>
<td>Fuel</td>
<td>398</td>
</tr>
<tr>
<td>Additives</td>
<td>398</td>
</tr>
<tr>
<td>E10</td>
<td>397</td>
</tr>
<tr>
<td>Gasoline</td>
<td>397</td>
</tr>
<tr>
<td>Quality (gasoline)</td>
<td>397</td>
</tr>
<tr>
<td>Refueling</td>
<td>140</td>
</tr>
<tr>
<td>Reserve fuel level</td>
<td>398</td>
</tr>
<tr>
<td>Sulfur content</td>
<td>397</td>
</tr>
<tr>
<td>Tank capacity</td>
<td>398</td>
</tr>
<tr>
<td>Fuel consumption</td>
<td></td>
</tr>
<tr>
<td>Function seat</td>
<td></td>
</tr>
<tr>
<td>Function seat (rear passenger compartment)</td>
<td></td>
</tr>
<tr>
<td>Fuse insert</td>
<td></td>
</tr>
<tr>
<td>Ganchead door opener</td>
<td>146</td>
</tr>
<tr>
<td>Clearing the memory</td>
<td>146</td>
</tr>
<tr>
<td>Opening or closing the door</td>
<td>145</td>
</tr>
<tr>
<td>Programming buttons</td>
<td>143</td>
</tr>
<tr>
<td>Radio equipment approval numbers</td>
<td>146</td>
</tr>
<tr>
<td>Resolving problems</td>
<td>145</td>
</tr>
<tr>
<td>Synchronizing the rolling code</td>
<td>144</td>
</tr>
<tr>
<td>Gas station search</td>
<td>260</td>
</tr>
<tr>
<td>Starting an automatic gas station search</td>
<td>260</td>
</tr>
<tr>
<td>Switching the automatic gas station</td>
<td>265</td>
</tr>
<tr>
<td>search on/off</td>
<td>265</td>
</tr>
<tr>
<td>Gasoline</td>
<td>397</td>
</tr>
<tr>
<td>Gearshift paddles</td>
<td>139</td>
</tr>
<tr>
<td>see Steering wheel paddle shifters</td>
<td></td>
</tr>
<tr>
<td>Gearshift recommendation</td>
<td>21</td>
</tr>
<tr>
<td>Genuine parts</td>
<td></td>
</tr>
<tr>
<td>see MAGIC SKY CONTROL</td>
<td></td>
</tr>
<tr>
<td>Glass roof</td>
<td>97</td>
</tr>
<tr>
<td>Glasses compartment</td>
<td></td>
</tr>
<tr>
<td>Garage door opener</td>
<td>126</td>
</tr>
<tr>
<td>Air vent</td>
<td>126</td>
</tr>
<tr>
<td>Locking/unlocking</td>
<td>96</td>
</tr>
<tr>
<td>Handbrake</td>
<td></td>
</tr>
<tr>
<td>see Electric parking brake</td>
<td></td>
</tr>
<tr>
<td>Feature</td>
<td>Page</td>
</tr>
<tr>
<td>----------------------------------------------</td>
<td>------</td>
</tr>
<tr>
<td>Handling characteristics (unusual)</td>
<td>362</td>
</tr>
<tr>
<td>HANDS-FREE ACCESS</td>
<td>68</td>
</tr>
<tr>
<td>Hazard warning lamps</td>
<td>110</td>
</tr>
<tr>
<td>Head restraint</td>
<td>84</td>
</tr>
<tr>
<td>Front (adjusting manually)</td>
<td>84</td>
</tr>
<tr>
<td>Rear (adjusting)</td>
<td>86</td>
</tr>
<tr>
<td>Rear (lowering from the front)</td>
<td>85</td>
</tr>
<tr>
<td>Head-up Display</td>
<td>217</td>
</tr>
<tr>
<td>Adjusting brightness (on-board computer)</td>
<td>217</td>
</tr>
<tr>
<td>Adjusting display elements (on-board computer)</td>
<td>217</td>
</tr>
<tr>
<td>Function</td>
<td>218</td>
</tr>
<tr>
<td>Menu (on-board computer)</td>
<td>217</td>
</tr>
<tr>
<td>Setting the position (on-board computer)</td>
<td>217</td>
</tr>
<tr>
<td>Switching on/off</td>
<td>219</td>
</tr>
<tr>
<td>Using the memory function</td>
<td>93</td>
</tr>
<tr>
<td>Headliner (care)</td>
<td>339</td>
</tr>
<tr>
<td>High-beam flasher</td>
<td>109</td>
</tr>
<tr>
<td>see Combination switch</td>
<td></td>
</tr>
<tr>
<td>High-beam headlamps</td>
<td></td>
</tr>
<tr>
<td>Activating/deactivating</td>
<td>109</td>
</tr>
<tr>
<td>Adaptive Highbeam Assist</td>
<td>111</td>
</tr>
<tr>
<td>High-beam headlamps</td>
<td></td>
</tr>
<tr>
<td>see Combination switch</td>
<td></td>
</tr>
<tr>
<td>Hill start assist</td>
<td>173</td>
</tr>
<tr>
<td>HOLD function</td>
<td>173</td>
</tr>
<tr>
<td>Activating/deactivating</td>
<td>173</td>
</tr>
<tr>
<td>Function/notes</td>
<td>173</td>
</tr>
<tr>
<td>Hood</td>
<td></td>
</tr>
<tr>
<td>Function (active hood)</td>
<td>328</td>
</tr>
<tr>
<td>Opening/closing</td>
<td>328</td>
</tr>
<tr>
<td>Resetting (active hood)</td>
<td>328</td>
</tr>
<tr>
<td>Hotspot</td>
<td></td>
</tr>
<tr>
<td>Setting up (Wi-Fi)</td>
<td>246</td>
</tr>
<tr>
<td>Hydropneumatic suspension</td>
<td></td>
</tr>
<tr>
<td>see MAGIC BODY CONTROL</td>
<td></td>
</tr>
<tr>
<td>Identification plate</td>
<td></td>
</tr>
<tr>
<td>Engine</td>
<td>394</td>
</tr>
<tr>
<td>Refrigerant</td>
<td>401</td>
</tr>
<tr>
<td>Vehicle</td>
<td>394</td>
</tr>
<tr>
<td>Ignition</td>
<td></td>
</tr>
<tr>
<td>Switching on (Start/Stop button)</td>
<td>128</td>
</tr>
<tr>
<td>Ignition key</td>
<td></td>
</tr>
<tr>
<td>see SmartKey</td>
<td></td>
</tr>
<tr>
<td>Immobilizer</td>
<td>79</td>
</tr>
<tr>
<td>Indicator lamp</td>
<td></td>
</tr>
<tr>
<td>see Warning/indicator lamps</td>
<td></td>
</tr>
<tr>
<td>Individual drive program</td>
<td></td>
</tr>
<tr>
<td>Configuring</td>
<td>136</td>
</tr>
<tr>
<td>Selecting</td>
<td>136</td>
</tr>
<tr>
<td>Instrument cluster</td>
<td></td>
</tr>
<tr>
<td>see Instrument display</td>
<td></td>
</tr>
<tr>
<td>see Warning/indicator lamps</td>
<td></td>
</tr>
<tr>
<td>Instrument display</td>
<td>208</td>
</tr>
<tr>
<td>Adjusting the lighting</td>
<td>211</td>
</tr>
<tr>
<td>Function/notes</td>
<td>208</td>
</tr>
<tr>
<td>Overview</td>
<td>208</td>
</tr>
<tr>
<td>Warning and indicator lamps (overview)</td>
<td>10</td>
</tr>
<tr>
<td>Warning/indicator lamps</td>
<td>445</td>
</tr>
<tr>
<td>Instrument lighting</td>
<td>211</td>
</tr>
<tr>
<td>Intelligent Light System</td>
<td></td>
</tr>
<tr>
<td>Cornering light function</td>
<td>111</td>
</tr>
</tbody>
</table>
### Index

<table>
<thead>
<tr>
<th>Interior lighting</th>
<th>113</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ambient lighting</td>
<td>113</td>
</tr>
<tr>
<td>Setting</td>
<td>113</td>
</tr>
<tr>
<td>Switch-off delay time</td>
<td>114</td>
</tr>
</tbody>
</table>

#### Interior lighting
see Interior lighting

#### Intermediate destination
Calculating a route with intermediate destinations .................................................. 261
Editing ......................................... 261
Entering ........................................ 261
Starting an automatic gas station search ................................................................. 260
Starting the automatic service station search ........................................................... 265

#### Internet
Deleting a bookmark ......................... 302
Deleting browser data ....................... 302
Managing bookmarks ......................... 302

#### Internet connection
Canceling permission ....................... 299
Displaying the connection status ........ 300
Editing access data ......................... 299
Establishing ................................... 300

#### Information
Calling up ...................................... 302
Deleting stations ............................ 303
Logging in ...................................... 304
Logging out .................................... 304
Overview ....................................... 303
Saving stations ................................ 303
Selecting and connecting to a station ................................................................. 303
Selecting stream .............................. 304
Setting options ............................... 304
Terms of use .................................... 304

#### Ionization
............................................. 123

#### Internet radio
Calling up ...................................... 302
Deleting stations ............................ 303
Logging in ...................................... 304
Logging out .................................... 304
Overview ....................................... 303
Saving stations ................................ 303
Selecting and connecting to a station ................................................................. 303
Selecting stream .............................. 304
Setting options ............................... 304
Terms of use .................................... 304

#### iPhone®
see Apple CarPlay™

### J

<table>
<thead>
<tr>
<th>Jack</th>
</tr>
</thead>
<tbody>
<tr>
<td>Storage location ........................................... 385</td>
</tr>
</tbody>
</table>

#### Jump-start connection
see Jump-start connection

### K

<table>
<thead>
<tr>
<th>KEYLESS-GO</th>
</tr>
</thead>
<tbody>
<tr>
<td>Locking the vehicle ...................................... 62</td>
</tr>
<tr>
<td>Problem ...................................................... 63</td>
</tr>
<tr>
<td>Unlocking setting .......................................... 58</td>
</tr>
<tr>
<td>Unlocking the vehicle ...................................... 62</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Kickdown</th>
</tr>
</thead>
<tbody>
<tr>
<td>Using ...................................................... 140</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Knee air bag</th>
</tr>
</thead>
<tbody>
<tr>
<td>.................. 40</td>
</tr>
</tbody>
</table>

### L

<table>
<thead>
<tr>
<th>Labeling (tires)</th>
</tr>
</thead>
<tbody>
<tr>
<td>see Tire labeling</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Laden</th>
</tr>
</thead>
<tbody>
<tr>
<td>Notes .................................................. 94</td>
</tr>
<tr>
<td>Stowage space under the trunk floor ...................................... 99</td>
</tr>
</tbody>
</table>
Lamp
see Interior lighting
Lamp (Instrument Display)
see Warning/indicator lamps
Lane Keeping Assist
see Active Lane Keeping Assist
Language
Notes ................................................... 248
Setting ................................................. 248
LATCH-type (ISOFIX) child seat attachment
Installing ................................................ 53
Notes ..................................................... 52
Level control system
see AIR BODY CONTROL
see MAGIC BODY CONTROL
Light switch
Overview ............................................. 108
Lighting
see Lights
Lights ....................................................... 108
Adaptive Highbeam Assist .................... 111
Adjusting the instrument lighting ........ 211
Automatic driving lights ...................... 109
Combination switch .............................109
Cornering light function ...................... 111
Hazard warning lights ......................... 110
High-beam flasher ............................... 109
High-beam headlamps ......................... 109
Light switch ......................................... 108
Low beam ............................................ 108
Parking lights ....................................... 108
Rear fog light ....................................... 109
Responsibility for lighting systems ....... 108
Standing lights ..................................... 108
Turn signal lights ................................. 109
Limited Warranty
Vehicle .................................................. 28
Live Traffic Information
Displaying subscription information ...... 272
Displaying the traffic map .................... 273
Displaying traffic incidents ................. 273
Extending a subscription ..................... 272
Issuing hazard alerts ......................... 274
Load index (tires) ................................. 377
Load-bearing capacity (tires) ............. 377
Loading
Definitions ........................................... 379
Loading guidelines .............................. 94
Loading information table .................... 370
Loads
Securing ............................................. 94
Locking/unlocking
KEYLESS-GO .......................................... 62
Locking the doors from the inside ......... 61
Unlocking and opening doors from the inside ............................................... 61
Low beam
Switching on/off .................................. 108
Lubricant additives
see Additives
Luggage
Net hooks .............................................. 98
Securing ............................................... 94
M
MAGIC BODY CONTROL ...................... 177
Setting ................................................. 180
Suspension .......................................... 177
<table>
<thead>
<tr>
<th>MAGIC SKY CONTROL</th>
<th>78</th>
</tr>
</thead>
<tbody>
<tr>
<td>Function</td>
<td>78</td>
</tr>
<tr>
<td>Operating</td>
<td>78</td>
</tr>
<tr>
<td>MAGIC VISION CONTROL</td>
<td>115</td>
</tr>
<tr>
<td>Windshield wipers</td>
<td>115</td>
</tr>
<tr>
<td>Maintenance</td>
<td>23</td>
</tr>
<tr>
<td>Vehicle</td>
<td>23</td>
</tr>
<tr>
<td>see ASSYST PLUS</td>
<td></td>
</tr>
<tr>
<td>Making a call via the overhead control panel</td>
<td>294</td>
</tr>
<tr>
<td>Mercedes-Benz mbrace® (USA)</td>
<td>294</td>
</tr>
<tr>
<td>Malfunction</td>
<td>34</td>
</tr>
<tr>
<td>Restraint system</td>
<td>34</td>
</tr>
<tr>
<td>Map</td>
<td>273, 274, 275</td>
</tr>
<tr>
<td>Avoiding an area</td>
<td>277</td>
</tr>
<tr>
<td>Avoiding an area (overview)</td>
<td>277</td>
</tr>
<tr>
<td>Changing an area</td>
<td>278</td>
</tr>
<tr>
<td>Deleting an area</td>
<td>278</td>
</tr>
<tr>
<td>Displaying the compass</td>
<td>279</td>
</tr>
<tr>
<td>Displaying the map version</td>
<td>279</td>
</tr>
<tr>
<td>Displaying the next intersecting street</td>
<td>277</td>
</tr>
<tr>
<td>Displaying the satellite map</td>
<td>279</td>
</tr>
<tr>
<td>Displaying the traffic map</td>
<td>273</td>
</tr>
<tr>
<td>Displaying weather information</td>
<td>280</td>
</tr>
<tr>
<td>Map data</td>
<td>279</td>
</tr>
<tr>
<td>Moving</td>
<td>276</td>
</tr>
<tr>
<td>Overview</td>
<td>274</td>
</tr>
<tr>
<td>Selecting POI symbols</td>
<td>276</td>
</tr>
<tr>
<td>Selecting text information</td>
<td>276</td>
</tr>
<tr>
<td>Selecting the map orientation</td>
<td>276</td>
</tr>
<tr>
<td>Setting the map scale</td>
<td>275</td>
</tr>
<tr>
<td>Setting the map scale automatically</td>
<td>279</td>
</tr>
<tr>
<td>Switching highway information on/off</td>
<td>277</td>
</tr>
<tr>
<td>Updating</td>
<td>278</td>
</tr>
<tr>
<td>Map and compass Overview</td>
<td>274</td>
</tr>
<tr>
<td>Massage programs Overview</td>
<td>86</td>
</tr>
<tr>
<td>Selecting the front seats</td>
<td>87</td>
</tr>
<tr>
<td>Matt finish (cleaning instructions)</td>
<td>336</td>
</tr>
<tr>
<td>Maximum load rating</td>
<td>376</td>
</tr>
<tr>
<td>Calculation example</td>
<td>372</td>
</tr>
<tr>
<td>Determining</td>
<td>371</td>
</tr>
<tr>
<td>Maximum tire pressure</td>
<td>376</td>
</tr>
<tr>
<td>Mechanical key</td>
<td>59</td>
</tr>
<tr>
<td>Inserting/removing</td>
<td>59</td>
</tr>
<tr>
<td>Unlocking a door</td>
<td>64</td>
</tr>
<tr>
<td>Unlocking the trunk lid</td>
<td>70</td>
</tr>
<tr>
<td>Media</td>
<td>216</td>
</tr>
<tr>
<td>Menu (on-board computer)</td>
<td>216</td>
</tr>
<tr>
<td>Searching</td>
<td>311</td>
</tr>
<tr>
<td>Media Interface</td>
<td>312</td>
</tr>
<tr>
<td>Activating</td>
<td>312</td>
</tr>
<tr>
<td>Information</td>
<td>311</td>
</tr>
<tr>
<td>Overview</td>
<td>313</td>
</tr>
<tr>
<td>Media mode</td>
<td>305</td>
</tr>
<tr>
<td>Activating</td>
<td>305</td>
</tr>
<tr>
<td>Media playback</td>
<td>216</td>
</tr>
<tr>
<td>Operating (on-board computer)</td>
<td>216</td>
</tr>
<tr>
<td>Media search</td>
<td>311</td>
</tr>
<tr>
<td>Starting</td>
<td>311</td>
</tr>
<tr>
<td>Media source</td>
<td>216</td>
</tr>
<tr>
<td>Dialing (on-board computer)</td>
<td>216</td>
</tr>
<tr>
<td>Memory function</td>
<td>93</td>
</tr>
<tr>
<td>Head-up display — Calling up saved settings</td>
<td>93</td>
</tr>
<tr>
<td>Head-up Display — Saving settings</td>
<td>93</td>
</tr>
<tr>
<td>Operating</td>
<td>93</td>
</tr>
</tbody>
</table>
Outside mirror—Calling up saved settings ................................................. 93
Outside mirror—Saving settings .................................................. 93
Seat—Calling up saved settings .................................................. 93
Seat—Saving settings ................................................................. 93
Steering wheel—Calling up saved settings ................................................. 93
Steering wheel—Saving settings .................................................. 93

Menu (on-board computer)
Assistance graphic ................................................................. 212
Designs ........................................................................... 218
Head-up Display ................................................................. 217
Media ................................................................................. 216
Navigation ............................................................................. 214
Overview .............................................................................. 209
Radio .................................................................................. 215
Service ................................................................................ 212
Telephone ........................................................................... 216
Trip ..................................................................................... 213

Mercedes-AMG vehicles
Notes ...................................................................................... 128

Mercedes-Benz Apps
Calling up .............................................................................. 300
Using voice control .................................................................. 300

Mercedes-Benz Center
see Qualified specialist workshop

Mercedes-Benz mbrace® (USA)
Emergency call system ................................................................. 295
Making a call via the overhead control panel ................................................................. 294
MB Info call ........................................................................... 296
Roadside Assistance call ................................................................. 296
Transferred data ........................................................................ 296

Message (multifunction display)
see Display message

Message memory ........................................................................ 404

Messages
see Text messages

Mirrors
see Outside mirrors

Mobile phone
Canceling permission for Internet connection ................................................................. 299
Wireless charging ........................................................................ 106

Mobile phone voice recognition
Starting .................................................................................. 284
Stopping ................................................................................ 284

Model series ............................................................................. 394
MOExtended tires ...................................................................... 343

Multifunction camera
ROAD SURFACE SCAN .......................................................... 179

Multifunction display (on-board computer) .................................................. 211

Multifunction steering wheel
Overview of buttons ...................................................................... 209

Multifunction steering wheel
see Steering wheel

Multimedia system ..................................................................... 233, 242
Activating/deactivating standby mode ................................................................. 150
Adjusting the volume ..................................................................... 239
Central control elements ........................................................................... 234
Configuring display settings ......................................................................... 242
ENERGIZING comfort program overview ................................................................. 254
Main functions ............................................................................. 237
### Index

<table>
<thead>
<tr>
<th>Topic</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>Overview</td>
<td>233</td>
</tr>
<tr>
<td>Rear climate control</td>
<td>123</td>
</tr>
<tr>
<td>Restoring the factory settings</td>
<td>253</td>
</tr>
<tr>
<td>Setting the footwell temperature</td>
<td>122</td>
</tr>
<tr>
<td>Starting the ENERGIZING comfort program</td>
<td>255</td>
</tr>
<tr>
<td>Switching the sound on or off</td>
<td>239</td>
</tr>
<tr>
<td><strong>Navigation</strong></td>
<td></td>
</tr>
<tr>
<td>Calling up the Digital Operator’s Manual</td>
<td>280</td>
</tr>
<tr>
<td>Menu (on-board computer)</td>
<td>214</td>
</tr>
<tr>
<td>Showing/hiding the menu</td>
<td>256</td>
</tr>
<tr>
<td>Updating the map data</td>
<td>278</td>
</tr>
<tr>
<td>Voice commands (Voice Control System)</td>
<td>224</td>
</tr>
<tr>
<td><strong>Neutral</strong></td>
<td></td>
</tr>
<tr>
<td>Selecting</td>
<td>138</td>
</tr>
<tr>
<td><strong>NFC</strong></td>
<td></td>
</tr>
<tr>
<td>see Near Field Communication (NFC)</td>
<td></td>
</tr>
<tr>
<td><strong>Night view</strong></td>
<td></td>
</tr>
<tr>
<td>see Night View Assist</td>
<td></td>
</tr>
<tr>
<td><strong>Night View Assist</strong></td>
<td></td>
</tr>
<tr>
<td>Activating/deactivating</td>
<td>199</td>
</tr>
<tr>
<td>Automatic activation</td>
<td>201</td>
</tr>
<tr>
<td><strong>Navigation announcements</strong></td>
<td></td>
</tr>
<tr>
<td>Activating/deactivating</td>
<td>268</td>
</tr>
<tr>
<td>Adjusting the volume</td>
<td>269</td>
</tr>
<tr>
<td>Repeating</td>
<td>269</td>
</tr>
<tr>
<td>Switching audio fadeout on/off</td>
<td>269</td>
</tr>
<tr>
<td>Switching on/off during a phone call</td>
<td>268</td>
</tr>
<tr>
<td><strong>Navigation messages</strong></td>
<td></td>
</tr>
<tr>
<td>On-board computer</td>
<td>214</td>
</tr>
<tr>
<td><strong>Near Field Communication (NFC)</strong></td>
<td></td>
</tr>
<tr>
<td>Connecting the mobile phone to the multimedia system</td>
<td>283</td>
</tr>
<tr>
<td>Information</td>
<td>283</td>
</tr>
<tr>
<td>Switching Bluetooth® audio equipment</td>
<td>316</td>
</tr>
<tr>
<td>Switching mobile phones</td>
<td>283</td>
</tr>
<tr>
<td><strong>Notes on breaking-in a new vehicle</strong></td>
<td></td>
</tr>
<tr>
<td>see Destination</td>
<td></td>
</tr>
<tr>
<td>see Destination entry</td>
<td></td>
</tr>
<tr>
<td>see Map</td>
<td></td>
</tr>
<tr>
<td>see Route</td>
<td></td>
</tr>
<tr>
<td>see Traffic information</td>
<td></td>
</tr>
<tr>
<td>see Night View Assist</td>
<td></td>
</tr>
<tr>
<td>see Near Field Communication (NFC)</td>
<td></td>
</tr>
<tr>
<td>see Night View Assist</td>
<td></td>
</tr>
<tr>
<td>see Night View Assist</td>
<td></td>
</tr>
<tr>
<td>see On-board computer</td>
<td></td>
</tr>
<tr>
<td>see Menu (on-board computer)</td>
<td></td>
</tr>
<tr>
<td>see Near Field Communication (NFC)</td>
<td></td>
</tr>
<tr>
<td>see Neutral</td>
<td></td>
</tr>
<tr>
<td>see Care</td>
<td>337</td>
</tr>
<tr>
<td>see Function</td>
<td>199</td>
</tr>
<tr>
<td>see Pedestrian detection</td>
<td>200</td>
</tr>
<tr>
<td>see Spotlight function</td>
<td>201</td>
</tr>
<tr>
<td>see Occupant safety</td>
<td></td>
</tr>
<tr>
<td>see Pets in the vehicle</td>
<td>56</td>
</tr>
<tr>
<td>see PRE-SAFE® (anticipatory occupant protection)</td>
<td></td>
</tr>
<tr>
<td>see PRE-SAFE® PLUS (anticipatory occupant protec</td>
<td></td>
</tr>
<tr>
<td>see Restraint system</td>
<td></td>
</tr>
<tr>
<td>see Seat belts</td>
<td></td>
</tr>
<tr>
<td>see Odometer</td>
<td></td>
</tr>
<tr>
<td>see Total distance</td>
<td></td>
</tr>
<tr>
<td>see Oil</td>
<td></td>
</tr>
<tr>
<td>see Engine oil</td>
<td></td>
</tr>
</tbody>
</table>
## Index 483

<table>
<thead>
<tr>
<th>Topic</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>On-board computer</td>
<td>209</td>
</tr>
<tr>
<td>Assistance graphic menu</td>
<td>212</td>
</tr>
<tr>
<td>Displaying the service due date</td>
<td>327</td>
</tr>
<tr>
<td>Head-up Display menu</td>
<td>217</td>
</tr>
<tr>
<td>Media menu</td>
<td>216</td>
</tr>
<tr>
<td>Menu designs</td>
<td>218</td>
</tr>
<tr>
<td>Menu overview</td>
<td>209</td>
</tr>
<tr>
<td>Multifunction display</td>
<td>211</td>
</tr>
<tr>
<td>Navigation system menu</td>
<td>214</td>
</tr>
<tr>
<td>Operating</td>
<td>209</td>
</tr>
<tr>
<td>Radio menu</td>
<td>215</td>
</tr>
<tr>
<td>Service menu</td>
<td>212</td>
</tr>
<tr>
<td>Telephone menu</td>
<td>216</td>
</tr>
<tr>
<td>Trip menu</td>
<td>213</td>
</tr>
<tr>
<td>On-board diagnostics interface</td>
<td></td>
</tr>
<tr>
<td>see Diagnostics connection</td>
<td></td>
</tr>
<tr>
<td>Open-source software</td>
<td>32</td>
</tr>
<tr>
<td>Opening the trunk lid using your foot</td>
<td>68</td>
</tr>
<tr>
<td>HANDS-FREE ACCESS</td>
<td></td>
</tr>
<tr>
<td>Operating fluids</td>
<td></td>
</tr>
<tr>
<td>Additives (fuel)</td>
<td>398</td>
</tr>
<tr>
<td>Brake fluid</td>
<td>399</td>
</tr>
<tr>
<td>Coolant (engine)</td>
<td>400</td>
</tr>
<tr>
<td>Engine oil</td>
<td>398</td>
</tr>
<tr>
<td>Fuel (gasoline)</td>
<td>397</td>
</tr>
<tr>
<td>Notes</td>
<td>396</td>
</tr>
<tr>
<td>Refrigerant (air conditioning system)</td>
<td>401</td>
</tr>
<tr>
<td>Windshield washer fluid</td>
<td>400</td>
</tr>
<tr>
<td>Operating safety</td>
<td></td>
</tr>
<tr>
<td>Declaration of conformity (wireless</td>
<td></td>
</tr>
<tr>
<td>vehicle components)</td>
<td></td>
</tr>
<tr>
<td>Information</td>
<td>24</td>
</tr>
<tr>
<td>Operating system</td>
<td></td>
</tr>
<tr>
<td>see On-board computer</td>
<td></td>
</tr>
<tr>
<td>Operator's Manual</td>
<td></td>
</tr>
<tr>
<td>Vehicle equipment</td>
<td>22</td>
</tr>
<tr>
<td>Operator's Manual (digital)</td>
<td>20</td>
</tr>
<tr>
<td>Outside mirrors</td>
<td>116, 117</td>
</tr>
<tr>
<td>Anti-glare mode (automatic)</td>
<td>117</td>
</tr>
<tr>
<td>Automatic mirror folding function</td>
<td>119</td>
</tr>
<tr>
<td>Folding in/out</td>
<td>116</td>
</tr>
<tr>
<td>Parking position</td>
<td>118</td>
</tr>
<tr>
<td>Setting</td>
<td>116</td>
</tr>
<tr>
<td>Using the memory function</td>
<td>93</td>
</tr>
<tr>
<td>Overhead control panel</td>
<td></td>
</tr>
<tr>
<td>Overview</td>
<td>12</td>
</tr>
<tr>
<td>Paint code</td>
<td>394</td>
</tr>
<tr>
<td>Paintwork (cleaning instructions)</td>
<td>336</td>
</tr>
<tr>
<td>Panel heating</td>
<td></td>
</tr>
<tr>
<td>Setting</td>
<td>89</td>
</tr>
<tr>
<td>Panic alarm</td>
<td>58</td>
</tr>
<tr>
<td>Activating/deactivating</td>
<td>58</td>
</tr>
<tr>
<td>Panoramic roof</td>
<td></td>
</tr>
<tr>
<td>Operating the roller sunblind</td>
<td>76</td>
</tr>
<tr>
<td>Resetting the roller sunblind</td>
<td>77</td>
</tr>
<tr>
<td>Parcel net hooks</td>
<td>98</td>
</tr>
<tr>
<td>Parental control</td>
<td></td>
</tr>
<tr>
<td>Setting</td>
<td>248</td>
</tr>
<tr>
<td>Park position</td>
<td></td>
</tr>
<tr>
<td>Selecting</td>
<td>138</td>
</tr>
<tr>
<td>Selecting automatically</td>
<td>138</td>
</tr>
<tr>
<td>Parking</td>
<td></td>
</tr>
<tr>
<td>see Electric parking brake</td>
<td></td>
</tr>
<tr>
<td>Parking aid</td>
<td></td>
</tr>
<tr>
<td>see Parking Assist PARKTRONIC</td>
<td></td>
</tr>
<tr>
<td>Parking Assist</td>
<td></td>
</tr>
<tr>
<td>Maneuvering assistance</td>
<td>195</td>
</tr>
</tbody>
</table>
Parking assistance systems  see Active Parking Assist

Parking brake  see Electric parking brake

Parking for an extended period  .............. 149

Parking lights  ........................................... 108

Parking position  
Outside mirrors  ......................... 118
Storing the position of the passenger outside mirror using reverse gear  .... 118

PASSenger AIR BAG status display  
see Automatic front passenger front airbag shutoff

Payload  
Calculation example  ....................... 372
Determining the maximum  ................ 371

Pedestrian protection  
see Active hood (pedestrian protection)

Perfume  
see Fragrance system

Perfume atomizer  
Setting  ................................................ 124

Perfume vial  
see Fragrance system

Period out of use  
Activating/deactivating standby mode  ......................... 150

Pets in the vehicle  ......................... 56

Phone book  
see Contacts

Picture formats  
see Video mode

Picture settings  
see Video mode

PIN protection  
Activating/deactivating  ....................... 249

Power closing function  
Door  ................. 64
Trunk lid  .......... 66

Power supply  
Switching on (Start/Stop button)  ...... 128

PRE-SAFE® (anticipatory occupant protection)  ................. 47
Function  ................. 47
PRE-SAFE® Sound  ................. 47
Reversing the measures  ............. 48

PRE-SAFE® PLUS (anticipatory occupant protection plus)  ............. 48
Function  ................. 48
Reversing the measures  ............. 48
## Preventative occupant protection system
- see PRE-SAFE® (anticipatory occupant protection)

## Previous destinations
- Selecting ............................................. 259

## Programs
- see DYNAMIC SELECT

## Protecting the environment
- Notes ..................................................... 21

### Q
- QR code
  - Rescue card ......................................... 28

### R
- Qualified specialist workshop .................. 27
- Radar sensors ........................................ 150
  - Activating .......................................... 316
  - Activating/deactivating radio text ........ 319
  - Calling up the channel list .................. 318
  - Deleting stations ............................... 318
  - Direct frequency entry .......................... 318
  - Displaying information ......................... 319
  - Displaying radio text ............................ 319
  - Editing station presets ......................... 318
  - Menu (on-board computer) ..................... 215
  - Moving stations .................................... 318
  - Overview ............................................. 317
  - Searching for stations ......................... 318
  - Setting a station ................................... 318
  - Setting the frequency band ................... 318
  - Storing radio stations ........................... 318
  - Switching HD Radio on/off .................... 318
  - Tagging music tracks ............................ 319
  - Voice commands (Voice Control System) ... 228

- Radio stations
  - Dialing (on-board computer) ................. 215

- Range
  - Displaying .......................................... 213

- Reading lamp
  - see Interior lighting

- Real wood (care) .................................... 339

- Rear climate control
  - Setting ............................................... 123

- Rear fog light ........................................ 109
- Rear view camera ................................. 185
  - Assigning as a favorite (360° Camera) .... 190
  - Care .................................................. 338
  - Function ............................................ 185
  - Opening the camera cover (360° Camera) .. 190

- Rear window
  - Roller sunblind .................................... 71

- Refrigerant (air conditioning system)
  - Notes .................................................. 401

- Refrigerator box
  - Installing/removing ............................. 105
  - Using ................................................. 103

- Refueling
  - Refueling the vehicle ........................... 140

- Remote Online
  - Cooling or heating the vehicle interior ...... 130
  - Starting the vehicle .............................. 130
Replacing the battery (vehicle)
see 12 V battery

Replacing the vehicle battery
see 12 V battery

Reporting malfunctions relevant to safety .................................................. 27

Rescue card ............................................... 28

Reserve
Fuel .................................................................. 398

Reset function (multimedia system) ............................................. 253

Residual heat .................................................. 123

Restoring (factory settings)
see Reset function (multimedia system)

Restraint system ............................................. 33
Children, Notes on how to travel safely ............................................. 49
Function in an accident ............................................. 34
Functionality .................................................. 34
Malfunction .................................................. 34
Protection .................................................. 33
Reduced protection ............................................. 33
Self-test ..................................................... 34
Warning lamp .................................................. 34

Reverse gear
Selecting .................................................. 138

Rims (Care) .................................................. 338

ROAD SURFACE SCAN
Multifunction camera ............................................. 179

Roadside Assistance ............................................. 23

Roadside Assistance call
Mercedes-Benz mbrace® (USA) ............................................. 296

Roll away protection
see HOLD function

Roller sunblind
Panoramic roof ............................................. 76
Rear window .................................................. 71

Roof load .................................................. 402

Route 263, 265
Calculating .................................................. 263
Displaying destination information ............................................. 265
External ..................................................... 271
Selecting a type ............................................. 263
Selecting an alternative route ............................................. 265
Selecting notifications ............................................. 264
Selecting options ............................................. 264

Starting the automatic service station search ............................................. 265
Switching the automatic gas station search on/off ............................................. 265
Using automatic gas station search ............................................. 265
With intermediate destinations ............................................. 261

Route guidance ............................................. 266
Canceling ..................................................... 269
Changing direction ............................................. 267
Destination reached ............................................. 268
From an off-road location ............................................. 270
Lane recommendations ............................................. 267
Notes ..................................................... 266
Off-road ..................................................... 270
To an off-road destination ............................................. 270

Route-based speed adaptation ............................................. 166
Displays in the Instrument Display ............................................. 171

Route-based speed adjustment ............................................. 167
Setting ..................................................... 167

Run-flat characteristics
MOExtended tires ............................................. 343
### Safety systems
- see Driving safety system

### Safety vest
- ............................................ 342

### Satellite map
- ............................................. 279

### Satellite radio
- Activating/deactivating Tune Start ..... 323
- Adding a channel to Smart Favorites ... 323
- Deleting a channel .......................... 322
- Displaying EPG information .............. 322
- Displaying service information .......... 324
- Information ................................... 319
- Information on smart favorites and Tune Start .................. 323
- Logging in .................................... 319
- Moving a channel ............................ 322
- Music and sport alerts function ......... 322
- Overview .................................... 321
- Pause and playback function ............ 323
- Restrictions .................................. 319
- Selecting a category ......................... 322
- Selecting a channel .......................... 322
- Setting music and sport alerts .......... 322
- Setting the parental control ............... 322
- Storing a channel .......................... 322
- Switching on ................................ 320

### SD card
- Inserting/removing .......................... 305

### Seat
- Adjusting (electrically) ................. 82
- Adjusting the front-passenger seat from the driver’s seat ........ 84
- Configuring settings ....................... 86
- Correct driver’s seat position .......... 81
- Folding the backrest forwards/back ... 87
- Massage program overview .............. 86
- Panel heating ................................ 89
- Resetting the settings ..................... 87
- Selecting a massage program .......... 87
- Setting automatic lateral support adjustment ......................... 86
- Setting options ............................. 14
- Using the memory function .............. 93

### Seat belt
- Releasing .................................... 40

### Seat belt adjustment
- Activating/deactivating .................. 40
- Function .................................... 39

### Seat belt extender
- .............................................. 38

### Seat belt warning
- see Seat belts

### Seat belts
- .......................... 35, 40
- Activating/deactivating seat belt adjustment .................. 40
- Care ........................................ 339
- Fastening .................................. 39
- Protection .................................. 35
- Reduced protection ......................... 36
- Seat belt adjustment (function) .......... 39
- Seat belt extender ........................ 38
- Warning lamp .............................. 40

### Seat cover (care)
- ............................................. 339

### Seat heater
- Switching on/off ........................... 88

### Seat ventilation
- Switching on/off ........................... 89
Selecting a gear
see Shifting gears

Selecting a POI
see Destination entry

Selector lever
see DIRECT SELECT lever

Self-test
Automatic front passenger front air-bag shutoff ............................................ 45

Sensors (Care) .........................................338

Service
Menu (on-board computer) .................. 212

Service center
see Qualified specialist workshop

Service interval display
see ASSYST PLUS

Setting a speed
see Cruise control

Setting summer time ......................... 243

Setting the date format ...................... 244

Setting the distance unit ................... 248

Setting the footwell temperature
Setting ............................................. 122

Setting the map scale
see Map

Setting the sound profile
Burmester® high-end 3D surround sound system ........................................ 326

Shifting gears .................................... 139
Gearshift recommendation ................. 139
Manual ............................................. 139

Short messages
see Text messages

Side impact air bag ......................... 40

Side impact protection ..................... 183

Side windows .................................. 72
Closing .......................................... 72
Closing using the SmartKey .......... 74
Convenience closing feature ............ 74
Convenience opening ...................... 73
Opening .......................................... 72
Opening with the SmartKey ............ 73
Problem .......................................... 74

Size designation (tires) ...................... 377

Sliding sunroof
MAGIC SKY CONTROL (function) .......... 78
MAGIC SKY CONTROL (operating) .... 78

SmartKey ........................................... 57
Battery ............................................. 59
Energy consumption ......................... 58
Features .......................................... 57
Key ring attachment ......................... 59
Mechanical key .................................. 59
Overview ......................................... 57
Panic alarm ...................................... 58
Problem .......................................... 60
Unlocking setting ......................... 58

Smartphone
see Android Auto
see Apple CarPlay™
see Telephone

Snow chains ..................................... 363

Socket (12 V) ...................................... 102
Front center console ......................... 102
Rear passenger compartment .......... 102
Trunk .............................................. 103

Software update
Important system updates .............. 252
### Sound

- PRE-SAFE® Sound ........................................ 47
- Wheels and tires ......................................... 362

### Sound settings

- Adjusting the balance/fader ............................ 324
- Adjusting treble, mid-range and bass settings ....... 324
- Automatic volume adjustment .......................... 324
- Calls up the sound menu ................................ 324
- Information ............................................... 324

### Speech dialog system

- see Voice Control System

### Speedometer

- Digital .................................................. 213

### Spotlight function

- Activating/deactivating ............................... 202

### Station

- Deleting .................................................. 318
- Direct frequency entry ............................... 318
- Moving .................................................. 318
- Searching ............................................... 318
- Setting .................................................. 318
- Storing .................................................. 318

### Station presets

- Editing .................................................. 318

### STEER CONTROL

- Function/notes ........................................ 155

### Steering wheel

- Adjusting (electrically) ................................ 90
- Buttons .................................................. 209
- Steering wheel heater .................................. 91
- Using the memory function ........................... 93

### Steering wheel heater

- Activating/deactivating ............................... 91

### Steering wheel paddle shifters

- 139

### Stowage areas

- see Stowage compartment

### Stowage compartment

- Armrest ............................................... 95
- Center console ....................................... 95
- Door .................................................... 95
- Glasses compartment ................................ 97
- Glove box ............................................. 95
- Parcel net hooks ..................................... 98
- Rear armrest ........................................ 97
- Rear seat backrest ................................... 97
- Rear-compartment center armrest .......... 97
Stowage compartments  see Stowage compartment
Stowage space under the trunk floor .... 99
Sulfur content .................................... 397
Sun visor  Operating .................................. 119
Surround lighting  Setting  .................................. 112
Surround View  see 360° Camera
Suspension
  Adjusting the chassis level (AIR BODY CONTROL) .................. 176
  Adjusting the chassis level (MAGIC BODY CONTROL) .......... 180
Suspension  see AIR BODY CONTROL  see MAGIC BODY CONTROL
Switch-off delay time
  Exterior ............................................ 112
  Interior ........................................... 114
Switching the surround sound on/off  Burmester® surround sound system ... 325
Synchronization function  Activating/deactivating (multimedia system) ...................... 123
System settings  Language .................................................. 248
  Notes on language selection  ....................... 248
  Reset function (multimedia system) ..... 253
  Setting the distance unit  .......................... 248
  Software update ..................................... 251
System settings  see Multimedia system
Tank capacity
  Fuel .............................................. 398
  Reserve (fuel) ...................................... 398
Technical data
  Information ......................................... 392
  Tire pressure monitoring system  ........... 369
  Vehicle identification plate ................ 394
Telephone
  Activating functions during a call  ......... 285
  Call and ringtone volume  ...................... 284
  Calls with several participants .............. 285
  Connecting a mobile phone (Near Field Communication (NFC)) ............. 283
  Connecting a mobile phone (Passkey) ........................................... 282
  Disconnecting a mobile phone ............... 283
  Importing contacts .................................. 287
  Incoming call during an existing call ...... 285
  Information ......................................... 282
  Menu (on-board computer) ....................... 216
  Mobile phone voice recognition ............ 284
  Notes ............................................... 281
  Operating modes .................................... 281
  Reception and transmission volume .... 284
  Switching mobile phones ....................... 283
  Switching mobile phones (Near Field Communication (NFC)) ........... 283
  Telephone menu overview ..................... 280
  Telephone operation .............................. 284
  Using Near Field Communication (NFC) .......... 283
  Voice commands (Voice Control System) ........................................ 227
  Wireless charging (mobile phone) .......... 106


**Telephone number**

Dialing (on-board computer) .................. 216

**Telephony operating modes**

Bluetooth® Telephony ...................... 281

**Temperature grade** ...................... 374

**Text messages** ...................... 289

calling a message sender .................. 290
Changing folders ........................... 290
Composing ................................. 289
Configuring the displayed text messages .... 289
Deleting .................................... 290
Drafts ..................................... 290
Notes ...................................... 289
Options .................................. 290
Outbox .................................... 290
Read-aloud function ...................... 289
Reading .................................. 289
Replying .................................. 290
Sending .................................. 289
Voice commands (Voice Control System) .... 230

**Through-loading feature in the rear passenger compartment** .......... 98

**Time**

Manual time setting ...................... 244
Setting summer time ..................... 243
Setting the time and date automatically .... 243
Setting the time zone ..................... 243
Setting the time/date format ............. 244

**TIN (Tire Identification Number)** .................. 375

**Tire and Loading Information placard** ........ 370

**Tire characteristics** ..................... 377

Tire inflation compressor
see TIREFIT kit

**Tire information table** ................. 370

**Tire labeling** ...................... 374

Characteristics ................................ 377
DOT, Tire Identification Number (TIN) ..... 375
Load index ................................ 377
Load-bearing capacity ..................... 377
Maximum tire load ....................... 376
Maximum tire pressure ................... 376
Overview ................................ 374
Speed rating ................................ 377
Temperature grade ....................... 374
Tire Quality Grading .................... 374

**Tire load (maximum)** ................. 376

**Tire pressure** ...................... 366

Checking (manually) ................... 366
Checking (tire pressure monitoring system) ...... 368
Maximum ................................ 376
Notes .................................. 364
Restarting the tire pressure monitoring system .......... 369
Tire pressure monitoring system (function) ........ 367
Tire pressure table ..................... 365
TIREFIT kit ................................ 344

**Tire pressure monitor**

Function ................................ 367
Restarting ................................ 369

**Tire pressure monitoring system**

Checking the tire pressures ............ 368
Technical data .......................... 369

**Tire pressure table** ..................... 365

**Tire Quality Grading** .................. 374
Tire tread ................................................. 362
Tire-change tool kit
Overview ............................................. 385
TIREFIT kit ................................................ 344
Storage location .................................. 344
Using ................................................... 344
Tires
Changing hub caps .................................. 386
Characteristics .................................... 377
Checking .............................................. 362
Checking the tire pressure (manually) .......... 366
Checking the tire pressure (tire pressure monitoring system) 368
Definitions ........................................... 379
DOT, Tire Identification Number (TIN) ........ 375
Flat tire .............................................. 342
Installing ............................................. 389
Load index .......................................... 377
Load-bearing capacity ............................ 377
Maximum tire load ................................ 376
Maximum tire pressure ........................... 376
MOExtended tires ................................ 343
Noise ................................................ 362
Notes on installing ................................ 382
Overview of tire labeling ........................... 374
Removing .......................................... 389
Replacing .......................................... 382, 386
Restarting the tire pressure monitoring system ..... 369
Selection ............................................ 382
Snow chains ........................................ 363
Speed rating ......................................... 377
Storing .............................................. 385
Temperature grade ................................ 374
Tire and Loading Information placard .......... 370
Tire pressure (Notes) ............................... 364
Tire pressure monitoring system (function) ... 367
Tire pressure table ................................. 365
Tire Quality Grading .............................. 374
Tire size designation ............................... 377
TIREFIT kit .......................................... 344
Traction grade ....................................... 374
Tread wear grade .................................. 374
Unusual handling characteristics ............... 362
Tool
see Vehicle tool kit
Top Tether ............................................. 54
Total distance ....................................... 213
Displaying ........................................... 213
Touch Control
On-board computer ................................. 209
Operating ............................................ 234
Setting the sensitivity ............................. 234
Touchpad
Activating/deactivating ......................... 235
Activating/deactivating haptic operation feedback 236
Operating ............................................ 235
Reading the handwriting recognition aloud ........ 236
Selecting a station and track .................... 236
Setting the sensitivity ............................. 236
Tow-starting ......................................... 358
Towing away ......................................... 354
Towing eye
Installing ............................................ 358
Storage location .................................... 358
Towing methods ..................................... 353
Track
Selecting (audio mode) ............................ 308
<table>
<thead>
<tr>
<th>Topic</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>Traction grade</td>
<td>374</td>
</tr>
<tr>
<td>Traffic information</td>
<td>272</td>
</tr>
<tr>
<td>Displaying the traffic map</td>
<td>273</td>
</tr>
<tr>
<td>Displaying traffic incidents</td>
<td>273</td>
</tr>
<tr>
<td>Issuing hazard alerts</td>
<td>274</td>
</tr>
<tr>
<td>Live Traffic Information</td>
<td>272</td>
</tr>
<tr>
<td>Overview</td>
<td>272</td>
</tr>
<tr>
<td>Traffic map</td>
<td></td>
</tr>
<tr>
<td>see Map</td>
<td></td>
</tr>
<tr>
<td>Traffic Sign Assist</td>
<td>197</td>
</tr>
<tr>
<td>Function/notes</td>
<td>197</td>
</tr>
<tr>
<td>Setting</td>
<td>199</td>
</tr>
<tr>
<td>System limitations</td>
<td>197</td>
</tr>
<tr>
<td>Transferred vehicle data</td>
<td></td>
</tr>
<tr>
<td>Android Auto</td>
<td>294</td>
</tr>
<tr>
<td>Apple CarPlay™</td>
<td>294</td>
</tr>
<tr>
<td>Transmission position display</td>
<td>137</td>
</tr>
<tr>
<td>Transporting</td>
<td></td>
</tr>
<tr>
<td>Loading guidelines</td>
<td>94</td>
</tr>
<tr>
<td>Vehicle</td>
<td>356</td>
</tr>
<tr>
<td>Tread wear grade</td>
<td>374</td>
</tr>
<tr>
<td>Trim element (care)</td>
<td>339</td>
</tr>
<tr>
<td>Trip</td>
<td></td>
</tr>
<tr>
<td>Menu (on-board computer)</td>
<td>213</td>
</tr>
<tr>
<td>Trip computer</td>
<td></td>
</tr>
<tr>
<td>Displaying</td>
<td>213</td>
</tr>
<tr>
<td>Resetting</td>
<td>214</td>
</tr>
<tr>
<td>Trip distance</td>
<td></td>
</tr>
<tr>
<td>Displaying</td>
<td>213</td>
</tr>
<tr>
<td>Resetting</td>
<td>214</td>
</tr>
<tr>
<td>Trip odometer</td>
<td></td>
</tr>
<tr>
<td>see Trip distance</td>
<td></td>
</tr>
<tr>
<td>Trunk lid</td>
<td></td>
</tr>
<tr>
<td>Activating/deactivating the trunk lid</td>
<td>71</td>
</tr>
<tr>
<td>opening height restriction</td>
<td></td>
</tr>
<tr>
<td>Closing</td>
<td>66</td>
</tr>
<tr>
<td>Emergency release (from inside)</td>
<td>70</td>
</tr>
<tr>
<td>HANDS-FREE ACCESS</td>
<td>68</td>
</tr>
<tr>
<td>Locking separately</td>
<td>69</td>
</tr>
<tr>
<td>Opening</td>
<td>65</td>
</tr>
<tr>
<td>opening dimensions</td>
<td>402</td>
</tr>
<tr>
<td>Power closing function</td>
<td>66</td>
</tr>
<tr>
<td>Unlocking (mechanical key)</td>
<td>70</td>
</tr>
<tr>
<td>Turn signal indicator</td>
<td></td>
</tr>
<tr>
<td>see Turn signal lights</td>
<td></td>
</tr>
<tr>
<td>Turn signal lights</td>
<td>109</td>
</tr>
<tr>
<td>Activating/deactivating</td>
<td>109</td>
</tr>
<tr>
<td>Turn signal lights</td>
<td></td>
</tr>
<tr>
<td>see Combination switch</td>
<td></td>
</tr>
<tr>
<td>Two-way radios</td>
<td></td>
</tr>
<tr>
<td>Frequencies</td>
<td>393</td>
</tr>
<tr>
<td>Notes on installation</td>
<td>392</td>
</tr>
<tr>
<td>Transmission output (maximum)</td>
<td>393</td>
</tr>
<tr>
<td>Units of measurement</td>
<td></td>
</tr>
<tr>
<td>Setting</td>
<td>248</td>
</tr>
<tr>
<td>Unlocking setting</td>
<td>58</td>
</tr>
<tr>
<td>USB devices</td>
<td></td>
</tr>
<tr>
<td>Connecting</td>
<td>308</td>
</tr>
<tr>
<td>User profile</td>
<td></td>
</tr>
<tr>
<td>Creating</td>
<td>250</td>
</tr>
<tr>
<td>Importing/exporting</td>
<td>250</td>
</tr>
<tr>
<td>Options</td>
<td>251</td>
</tr>
<tr>
<td>Selecting</td>
<td>250</td>
</tr>
<tr>
<td>Using the telephone</td>
<td></td>
</tr>
<tr>
<td>see Calls</td>
<td></td>
</tr>
<tr>
<td>Section</td>
<td>Page</td>
</tr>
<tr>
<td>------------------------------------------------------------------------</td>
<td>------</td>
</tr>
<tr>
<td>Vehicle</td>
<td>129, 130</td>
</tr>
<tr>
<td>Activating/deactivating standby mode</td>
<td>150</td>
</tr>
<tr>
<td>Correct use</td>
<td>27</td>
</tr>
<tr>
<td>Data acquisition</td>
<td>28</td>
</tr>
<tr>
<td>Data storage</td>
<td>28</td>
</tr>
<tr>
<td>Diagnostics connection</td>
<td>26</td>
</tr>
<tr>
<td>Equipment</td>
<td>22</td>
</tr>
<tr>
<td>Limited Warranty</td>
<td>28</td>
</tr>
<tr>
<td>Locking (automatically)</td>
<td>63</td>
</tr>
<tr>
<td>Locking (from inside)</td>
<td>62</td>
</tr>
<tr>
<td>Locking (KEYLESS-GO)</td>
<td>62</td>
</tr>
<tr>
<td>Locking (mechanical key)</td>
<td>63</td>
</tr>
<tr>
<td>Lowering</td>
<td>390</td>
</tr>
<tr>
<td>Maintenance</td>
<td>23</td>
</tr>
<tr>
<td>Parking for an extended period</td>
<td>149</td>
</tr>
<tr>
<td>Problem notification</td>
<td>27</td>
</tr>
<tr>
<td>QR code rescue card</td>
<td>28</td>
</tr>
<tr>
<td>Qualified specialist workshop</td>
<td>27</td>
</tr>
<tr>
<td>Raising</td>
<td>387</td>
</tr>
<tr>
<td>Starting (emergency operation mode)</td>
<td>130</td>
</tr>
<tr>
<td>Starting (Remote Online)</td>
<td>130</td>
</tr>
<tr>
<td>Starting (start/stop button)</td>
<td>129</td>
</tr>
<tr>
<td>Switching off (start/stop button)</td>
<td>142</td>
</tr>
<tr>
<td>Unlocking (from inside)</td>
<td>62</td>
</tr>
<tr>
<td>Unlocking (KEYLESS-GO)</td>
<td>62</td>
</tr>
<tr>
<td>Ventilating (convenience opening)</td>
<td>73</td>
</tr>
<tr>
<td>Voice commands (Voice Control System)</td>
<td>231</td>
</tr>
<tr>
<td><strong>Vehicle data</strong></td>
<td></td>
</tr>
<tr>
<td>Displaying (DYNAMIC SELECT)</td>
<td>136</td>
</tr>
<tr>
<td>Roof load</td>
<td>402</td>
</tr>
<tr>
<td>Turning radius</td>
<td>402</td>
</tr>
<tr>
<td>Vehicle height</td>
<td>402</td>
</tr>
<tr>
<td>Vehicle length</td>
<td>402</td>
</tr>
<tr>
<td>Vehicle width</td>
<td>402</td>
</tr>
<tr>
<td>Wheelbase</td>
<td>402</td>
</tr>
<tr>
<td><strong>Vehicle data storage</strong></td>
<td></td>
</tr>
<tr>
<td>COMAND/mbrace</td>
<td>30</td>
</tr>
<tr>
<td>Event data recorders</td>
<td>31</td>
</tr>
<tr>
<td><strong>Vehicle dimensions</strong></td>
<td></td>
</tr>
<tr>
<td><strong>Vehicle electronics</strong></td>
<td></td>
</tr>
<tr>
<td>Notes</td>
<td>392</td>
</tr>
<tr>
<td>Two-way radios</td>
<td>392</td>
</tr>
<tr>
<td><strong>Vehicle identification number</strong></td>
<td></td>
</tr>
<tr>
<td>see VIN</td>
<td></td>
</tr>
<tr>
<td><strong>Vehicle identification plate</strong></td>
<td></td>
</tr>
<tr>
<td>Paint code</td>
<td>394</td>
</tr>
<tr>
<td>VIN</td>
<td>394</td>
</tr>
<tr>
<td><strong>Vehicle identification plate</strong></td>
<td></td>
</tr>
<tr>
<td>see Model series</td>
<td></td>
</tr>
<tr>
<td><strong>Vehicle interior</strong></td>
<td></td>
</tr>
<tr>
<td>Cooling or heating (Remote Online)</td>
<td>130</td>
</tr>
<tr>
<td><strong>Vehicle key</strong></td>
<td></td>
</tr>
<tr>
<td>see SmartKey</td>
<td></td>
</tr>
<tr>
<td><strong>Vehicle maintenance</strong></td>
<td></td>
</tr>
<tr>
<td>see ASSYST PLUS</td>
<td></td>
</tr>
<tr>
<td><strong>Vehicle operation</strong></td>
<td></td>
</tr>
<tr>
<td>Outside the USA or Canada</td>
<td>23</td>
</tr>
<tr>
<td><strong>Vehicle position</strong></td>
<td></td>
</tr>
<tr>
<td>Transmitting</td>
<td>244</td>
</tr>
<tr>
<td><strong>Vehicle tool kit</strong></td>
<td></td>
</tr>
<tr>
<td>TIREFIT kit</td>
<td>344</td>
</tr>
<tr>
<td>Towing eye</td>
<td>358</td>
</tr>
<tr>
<td><strong>Ventilating</strong></td>
<td></td>
</tr>
<tr>
<td>Convenience opening</td>
<td>73</td>
</tr>
<tr>
<td><strong>Vents</strong></td>
<td></td>
</tr>
<tr>
<td>see Air vents</td>
<td></td>
</tr>
</tbody>
</table>
## Video mode
- Activating ....................................................... 309
- Activating/deactivating full-screen mode ................................................................. 311
- Overview ................................................................. 310
- Settings .................................................................. 311

## VIN
- Identification plate .......................................................... 394
- Seat ...................................................................... 394
- Windshield ................................................................. 394

## Visibility
- Windshield heater .......................................................... 125

## Voice control system (Voice Control System)
- Application specific voice commands ................................................................. 221
- Audible help functions .............................................................................. 222
- Entering numbers ....................................................................................... 222
- Global voice commands ............................................................................ 221
- Improving speech quality ........................................................................ 222
- Language setting ....................................................................................... 222
- Media player voice commands ................................................................. 229
- Message voice commands ......................................................................... 230
- Multifunction steering wheel (operating) ....................................................... 220
- Navigation voice commands ..................................................................... 224
- Operable functions ....................................................................................... 221
- Operating safety ............................................................................................ 220
- Radio voice commands ................................................................................. 228
- Switch voice commands ................................................................................. 223
- Telephone voice controls ............................................................................. 227
- Text message voice commands ................................................................. 230
- Types of voice commands ............................................................................. 221
- Vehicle voice commands ........................................................................... 231
- Voice prompting ............................................................................................ 221

## W

### Warning lamp
- see Warning/indicator lamps

### Warning system
- see ATA (anti-theft alarm system)

### Warning/indicator lamp
- [ABS warning lamp] ................................................................ 449

---

### Index

- 495
- Brake warning lamp (USA) ....................................................... 447
- Brakes warning lamp (Canada) .................................................... 447
- Coolant warning lamp ................................................................. 458
- Distance warning lamp ................................................................. 455
- Electrical malfunction warning lamp ............................................. 456
- Engine diagnosis warning lamp ..................................................... 456
- ESP® OFF warning lamp ................................................................. 451
- ESP® warning lamp lights up ............................................................... 449
- Fuel reserve warning lamp ................................................................. 456, 457
- Power steering system warning lamp ............................................. 455
- Red indicator lamp, electric parking brake applied (Canada only) ....................................................... 452
- Red indicator lamp, electric parking brake applied (USA only) ................................................................. 452
- Restraint system warning lamp ........................................................... 453
- Seat belt warning lamp flashes ............................................................. 454
Seat belt warning lamp lights up ........................................................ 454
Suspension warning lamp ......................................................... 454
Tire pressure monitoring system warning lamp flashes ...................... 461
Tire pressure monitoring system warning lamp lights up ..................... 460
Yellow electric parking brake indicator lamp is malfunctioning .............. 452
Warning/indicator lamps ......................................................... 10, 445
Instrument Display (overview) .................................................. 10
Overview .............................................................................. 445
PASSENGER AIR BAG .......................................................... 45
Warranty ................................................................................. 28
Washer fluid see Windshield washer fluid
Washing by hand (care) .............................................................. 335
Weather information .................................................................. 280
Web browser
Calling up a web page ............................................................... 301
Calling up options .................................................................... 301
Calling up the settings ............................................................... 301
Deleting a bookmark ................................................................ 302
Deleting browser data ................................................................ 302
Ending .................................................................................. 302
Managing bookmarks ................................................................ 302
Overview ............................................................................... 301
Showing/hiding the menu ......................................................... 301
Website
Calling up ................................................................................ 301
Showing/hiding the web browser menu ........................................ 301
Wheel chock see Chock
Wheel rotation .......................................................................... 384
Wheels
Care .................................................................................... 338
Changing hub caps ................................................................... 386
Checking ................................................................................ 362
Checking the tire pressure (manually) .......................................... 366
Checking the tire pressure (tire pressure monitoring system) ......... 368
Definitions ............................................................................ 379
DOT, Tire Identification Number (TIN) ..................................... 375
Fitting ................................................................................. 389
Flat tire ................................................................................. 342
Load index ............................................................................ 377
Load-bearing capacity ................................................................ 377
Maximum tire load .................................................................. 376
Maximum tire pressure ............................................................ 376
MOExtended tires .................................................................. 343
Noise .................................................................................... 362
Notes on installing .................................................................... 382
Overview of tire labeling ........................................................... 374
Removing .............................................................................. 389
Replacing ................................................................................ 382, 386
Restarting the tire pressure monitoring system .................................... 369
Rotating ................................................................................ 384
Selection ............................................................................... 382
Snow chains ............................................................................ 363
Speed rating ............................................................................ 377
Storing .................................................................................... 385
Temperature grade ................................................................... 374
Tire and Loading Information placard ............................................ 370
Tire characteristics .................................................................. 377
Tire pressure (Notes) ................................................................ 364
Tire pressure monitoring system (function) .................................... 367
Tire pressure table .................................................................... 365
Windshield

Windshield washer fluid .......................... 400
Windshield washer system .......................... 333
Windshield wipers
Replacing wiper blades (MAGIC VISION CONTROL) ..... 115
Service position ...................................... 114
Switching on/off ...................................... 114
Winter operation
Snow chains ........................................... 363
Wiper blades
Activating/deactivating the service position ........ 114
Care ................................................... 338
Replacing (MAGIC VISION CONTROL) .......... 115
Wireless charging
Function/notes ....................................... 105
Mobile phone ......................................... 106
Wireless vehicle components
Declaration of conformity .......................... 25
Workout program
Overview ............................................... 86
Workshop
see Qualified specialist workshop