

# Mercedes-Benz Star Prepaid Maintenance



Convenience. Right from the start.

Mercedes-Benz Financial Services





## Benefits that last for miles to come.

Be sure to protect your vehicle with Mercedes-Benz Star Prepaid Maintenance. It's the smart, convenient way to ensure your vehicle's servicing needs are taken care of from the start, and provides a wide range of benefits:

- Measurable savings versus purchasing maintenance as you go<sup>1</sup>
- Help to maintain the market value of your vehicle
- Greater convenience having paid for maintenance in advance
- Maintenance performed by Mercedes-Benz factory trained technicians using Genuine Mercedes-Benz Parts
- Locked in costs for service to safeguard against unexpected increases
- Accepted at 380+ authorized Mercedes-Benz dealerships

In addition, the plan offers flexible payment options. When you buy the Star Prepaid Maintenance Plan at the same time as your Mercedes-Benz vehicle, you can build the cost into your monthly payment, or prepay up front.

There are 2- and 3-year maintenance plans available, providing coverage in 1 year/10,000 mile service intervals, up to 110,000 mile service.<sup>2</sup> Plans may be purchased after the initial maintenance service for vehicles eight model years or newer and up to 80,000 miles.

<sup>1</sup> Savings may vary by dealer and model.

<sup>2</sup> Additional maintenance may be required according to your driving habits, mileage and local environment.

Mercedes-Benz Star Prepaid Maintenance is available for all models except SLR, SLS and AMG GT Black series.

# Mercedes-Benz Star Prepaid Maintenance Coverage

Here's what you'll receive with each service visit.

	10K	20K	30K	40K
Synthetic motor oil & filter replacement	•	•	•	•
Cabin dust/combination filter replacement		•		•
Brake fluid change		•		•
Fluid levels check & correction <sup>1</sup>	•	•	•	•
Multi-Point Inspection	•	•	•	•
Wiper blade sets	•	•	•	•

Specific Model Services	10K	20K	30K	40K
Replace secondary on-board 12V battery <sup>2</sup>		•		•
Rear differential fluid replacement (SL models) <sup>3</sup>			•	

Specific CLA & GLA AMG Model Services	10K	20K	30K	40K
Rear axle oil change			•	
Engine air filter replacement			•	
Transmission oil & filter replacement			•	

Mercedes-Benz Electric Models <sup>4</sup>	10K	20K	30K	40K
Charcoal particle filter replacement		•		•
Brake fluid change		•		•
Fluid levels check & correction <sup>1</sup>		•		•
Multi-Point Inspection		•		•
Wiper blade sets		•		•

**To purchase or learn more, please visit an authorized Mercedes-Benz dealership. To locate a dealership visit [MBUSA.com](http://MBUSA.com) or call 1-800-FOR-MERCEDES (1-800-367-6372) today.**

<sup>1</sup> Includes coolant, brake, power steering, windshield washer fluids, and AdBlue® (diesel models)

<sup>2</sup> For Model Year 2021 and newer S-Class Models

<sup>3</sup> For Model Year 2022 and newer SL Models

<sup>4</sup> 20K service interval included complimentary as a part of the Integrated Service Package for EQS. Service intervals for the EQB differ from all other EQ models, refer to the Service Contracts Dealer Guide or the Maintenance Sheets for details.



## First-class support.

Making sure your vehicle continues to run like new is easy when you visit a Mercedes-Benz dealership. Each service department is staffed by factory trained Mercedes-Benz technicians, who will go above and beyond to help ensure your vehicle is receiving the highest level of attention and care.

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### Coverage exclusions may apply, including but not limited to:<sup>1</sup>

- Breakdown repairs or maintenance that are not routine maintenance services
- Services that are not performed according to the required vehicle maintenance schedule
- Service not performed by an authorized Mercedes-Benz dealership
- Vehicle with altered odometer or actual mileage cannot be determined
- Charges for parts, labor or diagnostic operation which are not directly related to the required maintenance service
- Costs that exceed the retail value of the required maintenance services for the service interval
- Service or replacement of/to the lithium ion battery or electric powertrain, or any components
- Routine maintenance services performed after the Agreement expiration, when all service intervals purchased have been performed or on the Agreement end date, whichever occurs first

<sup>1</sup>This brochure provides general information about the optional Star Prepaid Maintenance product and should not be solely relied upon when purchasing coverage. Please refer to your Star Prepaid Maintenance agreement for details of terms, conditions, and specific coverage details, including limitations, exclusions, transferability and cancelability. Agreement cannot be cancelled and is non-refundable, subject to any limitations under state law. Coverage may vary by state. This product may not be available for all vehicle models. Please see your dealer for more information.

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