Mercedes-Benz DRIVE is an advanced 16-week technician training and development program that gives you the opportunity to learn extensive Mercedes-Benz product knowledge, customer service best practices and career preparation ensuring that when you’re placed with a dealer post-program graduation, you’ll have what it takes to be successful on Day 1.

MB DRIVE’s blended learning approach which consists of 90% workshop instruction and 10% traditional classroom lecture ensures that you’ll gain hands on experience with Mercedes-Benz equipment and vehicles. In addition, you’ll learn Mercedes-Benz Workshop Information Systems and in-demand automotive technician skills.

Upon successful completion of the program and after just six short months of dealership experience, you will be a Systems Technician – a title that can take years to earn outside of MB DRIVE.

You’ll learn...
- Introduction to Mercedes-Benz
- Disassembly
- Intermediate Electrical
- Career Development
- Diagnostic Strategies
- Engine Management Systems
- Brakes & Traction
- Suspension Systems
- Service & Maintenance
- Climate Control
- Telematics
- E-Mobility
- Strategies for Success

You’ll get...
- An accelerated career track
- Years’ worth of training in just 16 weeks!
- Hands-On experience with Mercedes-Benz vehicles and equipment

Do you think you have what it takes? Email mbdrive@mbusa.com
Include your name, email and resume to begin the application process.
Frequently Asked Questions

What are the eligibility requirements to be considered for enrollment?
- US Citizen or permanent resident with valid driver's license
- No DUIs, reckless driving and no more than 2 moving violations in the past 3 years
- High School graduate or GED recipient
- Desiring employment at an Authorized Mercedes-Benz dealership within three months of graduation from MB DRIVE

Is MB DRIVE a paid program?
- The tuition, tools, and equipment are provided by Mercedes-Benz USA, LLC. However, student expenses including housing, food, etc. are paid for by the student.

Are there housing placement services available?
- Yes. For the duration of the 16 week program, students have the opportunity for housing placement through our partnership with Universal Technical Institute

Are there any post-graduation commitments?
- After successful completion of MB DRIVE, graduates are expected to work at an Authorized Mercedes-Benz dealership for at least one year

Are we guaranteed placement with a dealer?
- While job placement is not guaranteed, over 90% of MB DRIVE graduates have been hired into an authorized Mercedes-Benz dealership to date

What is the recruitment process like?
- Our recruitment process has many stages, including online and video interviews, skills assessments, personality test, in-person interviews and background and drug screenings

What is the Mercedes-Benz Technician Development path?
- See below

MB DRIVE Graduates start here

Centralized Diagnostic Technician
- Field Technical Specialists, in conjunction with Dealer Leadership, select exceptional technicians to participate in this advanced training program

AND / OR

Workshop Leadership
- Team Leader
- Shop Foreman
- Service Manager
- Service Director

Certified Systems Technician
- Completed training certifications in:
  - Powertrain
  - Chassis
  - Telematics, Comfort & Safety

Systems Technician

Qualified Technician

Technician in Development

Takes about 3-5 years to accomplish