

Safety Recall #2005110001

December, 2005

Dear Mercedes-Benz Owner

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. WE SENT YOU THIS NOTICE BECAUSE WE ARE CONCERNED ABOUT YOUR SAFETY.

DaimlerChrysler AG (DCAG), the manufacturer of Mercedes-Benz vehicles, has decided that a defect which relates to motor vehicle safety exists in certain Model Year 2003 – 2005 E-Class, 2003 – 2005 SL-Class, and 2006 CLS-Class vehicles equipped with Sensotronic Brake Control (SBC). Mercedes-Benz USA, LLC (MBUSA) therefore has initiated a recall of these vehicles. Our records indicate that your vehicle is included in the affected population of vehicles.

The SBC brake system in certain E-Class, SL-Class and CLS vehicles, in certain instances, may shift to the hydraulic back up mode due to a loosening of the ground wire harness connection over time. In the hydraulic back up mode, the driver has braking power sufficient to stop the vehicle, although greater brake pedal pressure is required and the brake pedal travel will be noticeably longer which could lead to a vehicle crash.

Your authorized Mercedes-Benz dealer has available a bracket and replacement ground wire that it will install on your vehicle's SBC pump unit to correct the situation described above by preventing loosening of the new ground wire harness connection. This service will be provided free of charge. The working time required is approximately 1 hour. As a matter of normal service process, your authorized Mercedes-Benz dealer will also check for other repair measures which might be applicable to your vehicle and this may increase the required working time. Please contact your authorized Mercedes-Benz dealer for additional information and to schedule an appointment at your earliest convenience. Please mention Recall Campaign #2005110001.

If you are no longer the vehicle owner, or have a change of address, please complete the reverse side of this letter and return the complete letter in the enclosed envelope. If this is a leased vehicle and the lessor and registered owner receive this notice, please forward this information by first class mail to the lessee. If you have paid to have this recall condition corrected prior to this notice you may be eligible to receive reimbursement. Please see the reverse side of this notice for details.

Please contact your authorized Mercedes-Benz dealer should you have any questions or encounter any difficulty regarding this recall. If your dealer is unable to remedy your situation please contact us at 1-(800) FOR-MERCedes (1-800-367-6372).

If an authorized Mercedes-Benz dealer or Mercedes-Benz USA, LLC, fails or is unable to perform this service without charge within 60 days, pursuant to law 49 U.S.C. Chapter 301, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, S.W., Washington, D.C. 20590 or call the toll-free Auto Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for any inconvenience this situation may cause you.

Sincerely,

Klaus Ulkann
Vice President
Customer Services

IMPORTANT

IF FOR ANY REASON YOU DO NOT NOW OWN THIS VEHICLE OR HAVE A CHANGE OF ADDRESS, PLEASE COMPLETE THE SECTION BELOW, PLACE IN THE ENCLOSED ENVELOPE, AND DROP IN ANY MAIL BOX. IF POSSIBLE, PROVIDE THE NAME AND ADDRESS OF THE PRESENT OWNER SO THAT WE MAY CONTACT THEM.

- SCRAPPED**
- STOLEN**
- OTHER** _____
- SOLD** **I HAVE SOLD THE VEHICLE TO:**
- MY NEW ADDRESS IS:**

NAME _____

STREET _____ **APT.** _____

CITY _____ **STATE** _____ **ZIP** _____

PHONE _____

THANK YOU FOR YOUR COOPERATION

**** PLEASE DO NOT DETACH. RETURN COMPLETE LETTER ****
DO NOT USE THE ENCLOSED ENVELOPE FOR OTHER CORRESPONDENCE

Reimbursement to Customers for Repairs Performed Prior to Recall

If you have already paid to have this recall condition corrected you may be eligible to receive reimbursement.

Requests for reimbursement may include parts, labor, fees and taxes. Reimbursement may be limited to the amount the repair would have cost if completed by an authorized Mercedes-Benz dealer. The following documentation must be presented to your dealer for reimbursement.

Original or clear copy of all receipts, invoices and/or repair orders that show:

- The name and address of the person who paid for the repair.
- The Vehicle Identification Number (VIN) of the vehicle that was repaired.
- What problem occurred, what repair was done, when it was done and who repaired it.
- The total cost of the repair expense that is being claimed.
- Proof of payment of repair (copy of front and back of cancelled check, or copy of credit card receipt).
- Reimbursement will be made by check from your dealer. If your claim is denied you will receive a letter from MBUSA within 60 days of receipt with the reason(s) for the denial.

Please speak with your dealer concerning this matter.



Mercedes-Benz

Mercedes-Benz USA, LLC

Paul G. Juron
General Manager
Customer Assistance Center

Mercedes-Benz New Car Limited Warranty Coverage Addendum

November, 2006

Dear Mercedes-Benz Owner:

The purpose of this letter is to advise you of additional benefits that Mercedes-Benz is providing to you with respect to your vehicle ownership.

To further support you, Mercedes-Benz will extend the warranty on the hydraulic pump within the SBC/electro-hydraulic brake system to 10 years with unlimited miles from the vehicle's warranty start date. This extension of the Basic Limited Warranty coverage applies to the vehicle regardless of ownership. Note: Any repairs under this extended warranty should be performed by an authorized Mercedes-Benz dealership. This extended warranty does not cover any other SBC/electro-hydraulic brake system components and standard warranty terms and exclusions apply, including the exclusions with respect to extra expenses, as identified in the Service and Warranty Information booklet. If failure of any other SBC/electro-hydraulic brake system component causes the SBC/electro-hydraulic brake system to become inoperative beyond the vehicle's basic warranty of 4 years/50,000 miles, the associated repair will not be covered and will remain your responsibility.

Please contact your authorized Mercedes-Benz dealership for assistance or additional information. If your dealer is unable to remedy your situation, please contact us at 1-800-FOR-MERCEdes. (1-800-367-6372).

Please apply the enclosed warranty extension addendum to the inside back cover of your vehicle's Service and Warranty Information Booklet for future reference if necessary.

We hope you are enjoying your Mercedes, and we apologize for any inconvenience you may have experienced.

Sincerely,



Mercedes-Benz New Car Limited Warranty Coverage Addendum

**Warranty Coverage Extension
(SBC/Electro-Hydraulic Brake
System Hydraulic Pump)**

The following applies to all model year 2003-2006 E-Class, SL-Class and model year 2006 CLS-Class vehicles equipped with the SBC/electro-hydraulic brake system.

The Mercedes-Benz New Car Limited Warranty coverage on the hydraulic

pump within the SBC/electro-hydraulic brake system is extended to 10 years with unlimited miles from the vehicle's warranty start date. Other components of the SBC/electro-hydraulic brake system are not covered by this warranty extension.

This extension of the Mercedes-Benz New Car Limited Warranty applies to these vehicles regardless of ownership. All of the other warranty terms apply to this extension.

