Key Replacement



Mercedes-Benz USA, LLC One Mercedes Drive Montvale, NJ 07645 1-800-FOR-MERCEDES MBUSA.com





The key to *your* security.

At Mercedes-Benz, we engineer our vehicles to adhere to the most uncompromising standards - so why would we settle for less when it comes to protecting our drivers? Actually, we don't.

Our scrutiny is your peace of mind.

Only you, or someone authorized by you, can order a replacement key from your local Mercedes-Benz dealer. In order to do so, your dealer will require proof of identity and vehicle ownership with original documents, as detailed on the next page.



FOR MORE INFORMATION, PLEASE VISIT MBUSA.COM OR CONTACT YOUR LOCAL AUTHORIZED DEALER.

If you are the current owner of the vehicle:

- The vehicle's current state registration, title or any ownership document accepted by the state motor vehicle agency to issue a title.
- · Driver's license with photo or passport.

If you are an authorized representative:

- The vehicle's current registration, title or any ownership document accepted by the state motor vehicle agency to issue a title.
- Authorized representative's driver's license with photo or passport.
- An original document authorizing the representative to act on behalf of the vehicle owner.
- Original or photocopy of the vehicle owner's driver's license with photo or passport.

An authorized representative may be:

- 1. A private citizen or family member acting on behalf of the owner
- 2. Independent workshop acting on behalf of their customer
- 3. An employee acting on behalf of their employer
- 4. A government official acting on behalf of their agency or department
- 5. An association member acting on behalf of their association.

Activating your key.

The dealership will need to test the remote and mechanical key function. To do so, the dealer will need access to your vehicle – either at the dealership or at the location of the vehicle. The repair process will be documented on a Repair Order; this process may be subject to an additional service charge.

