



Certified Pre-Owned
— by —
Mercedes-Benz



More confidence.



With a busy and ever-changing schedule, you need to have absolute confidence in yourself and your vehicle. The Mercedes-Benz Certified Pre-Owned vehicle offers safety, performance and reliability with the satisfaction that comes from driving a Mercedes-Benz.

That satisfaction is backed with value and pride through the MBCPO Program, covering qualified vehicles from the past six model years. The Program provides assurance that your vehicle has passed a thorough certification inspection and includes a Limited Warranty for 12 months or up to 100,000 total vehicle accumulated miles. We also offer the best Extended Limited Warranty in the business and the added security of Roadside Assistance for the life of the warranty.





MY2011 AMG S-Class

From the boardroom to the soccer field and the airport to the opera house, your Mercedes-Benz Certified Pre-Owned (MBCPO) vehicle navigates your daily schedule with the ease and style that comes from more than a century's excellence in design, performance and safety.

Known for innovation, quality and superior engineering, your MBCPO vehicle delivers confidence and security through every change in your schedule.

You've made a commitment to being your best. We made a commitment to producing the best or nothing.

It's a commitment that's been with us since the beginning, and one we hold to every day.

More — it's easy to get used to.

03

Mercedes-Benz Certified Pre-Owned vehicle benefits:

- MBCPO Warranties are Factory-Backed
 - Limited Warranty provides up to five years or 100,000 total vehicle accumulated miles (whichever comes first)
 - Extended Limited Warranties available for 1 year/120,000 or 2 year/135,000 total vehicle accumulated miles
- CARFAX History Report with every vehicle
- Rigorous vehicle inspection process
- Roadside Assistance Program
- 7-day/500-mile Exchange Privilege



More certainty from start to stop.

Before you ever take the wheel for a test drive, your Mercedes-Benz Certified Pre-Owned vehicle must pass a rigorous dealer inspection and certification, ensuring that your vehicle will meet our exacting requirements and your high expectations.

We understand that you expect more from MBCPO, and our dealers have thoroughly examined every inch of your vehicle. Our dealers closely inspect every detail, including title and service history as well as a CARFAX[®] Vehicle History Report. Any noted deficiencies are repaired, replaced or reconditioned ensuring adherence to MBCPO standards, providing you additional confidence in your choice.

To qualify for Pre-Owned Certification, a Mercedes-Benz vehicle must meet stringent criteria and pass a rigorous inspection.

APPEARANCE

We ensure our Certified Pre-Owned vehicles offer the hallmark appearance of a Mercedes-Benz. That's because our technicians evaluate and address any areas in need of repair or refinishing—both inside and out—to provide the high-quality finish for which Mercedes-Benz is known.



CHASSIS

The steering, suspension, brakes, wheels, tires and drive shaft are all scrutinized to ensure a smooth ride. From the body structure to the glass, lamp frames, lenses, seat belts and vanity mirrors, all aspects of your vehicle have been inspected to meet our standard of excellence and your high expectations.



ELECTRICAL

Our technicians inspect all electrical components—headlamps, fuses, radio, heated seats, front seat-belt presenters and rear-window sunshade—to make sure they meet Mercedes-Benz quality criteria.



ENGINE

A technician carefully examines the engine, transmission, brakes, clutch, oil, rear-axle oil and level-control fluids. We also perform a thorough condition verification check of the filters, plugs, engine mounts and V-belts so we know you'll experience the safety, reliability and unparalleled driving experience you appreciate in a Mercedes-Benz.



INSPECTION

A Mercedes-Benz technician first verifies the vehicle's mileage and history, then assembles the owner's manuals and spare keys. Next we conduct a test drive, checking instruments, the shift lock and other mechanical operations. We also evaluate vibration and noise levels to ensure they meet our rigorous standards. Afterward, we check for leaks, verify that fluids are at the proper levels, and complete the climate control inspection initiated during road testing.





The Mercedes-Benz Certified Pre-Owned Limited Warranty: 1 year/up to 100,000 total vehicle miles

One of the reasons you're considering the purchase of an MBCPO vehicle is that you understand the value of protecting the ones you love. But you also need to protect your investment. That's why we include warranty coverage for up to one year or 100,000 total vehicle accumulated miles after you take

delivery of your Certified Pre-Owned Mercedes-Benz vehicle, whichever comes first.¹

In addition, our dealers will honor any remaining coverage on the vehicle's 4-year/50,000-mile New Vehicle Limited Warranty.²

¹ Whichever comes first. See your dealer for full details, limitations, and a copy of the Mercedes-Benz Certified Pre-Owned Limited Warranty and optional Extended Limited Warranty.

² If this vehicle is still covered by the New Vehicle Warranty at the time of MBCPO purchase, this coverage continues from the vehicle's original in-service date and will apply until four years from the original New Vehicle Warranty start date or 50,000 total vehicle accumulated miles, whichever comes first. MBCPO Limited Warranty coverage will then apply for 12 additional months or up to 100,000 total vehicle miles, whichever comes first. If the New Vehicle Warranty has expired prior to MBCPO purchase, MBCPO Limited Warranty coverage will apply for 12 months from MBCPO purchase or up to 100,000 total vehicle miles, whichever comes first.

The Mercedes-Benz Extended Limited Warranty for even more coverage.

When your Limited Warranty comes to an end, your vehicle is just getting started. We've crafted an exceptional program to extend your comfort and security. The Mercedes-Benz Extended Limited Warranty offers affordable additional coverage for 1 year/120,000 or 2 years/135,000 total vehicle accumulated miles, giving you more years of the confidence, reliability and quality standards you've come to expect from Mercedes-Benz.



Pre-Paid Maintenance for more reliability.

Be sure to talk to your dealership representative about caring for your investment with Mercedes-Benz Pre-Owned Prepaid Maintenance. It's the smart, convenient way to ensure your vehicle's critical maintenance needs are taken care of the right way, right from the start.

- 1. Flexibility** – Customers can purchase a Two Services Package or Three Services Package that is honored at all franchise dealerships
- 2. Value** – Customers lock in their service rates from the beginning, taking advantage of significant savings versus buying the services individually at the dealership
- 3. Quality** – All maintenance plans are performed by Certified Mercedes-Benz technicians using Genuine Mercedes-Benz parts.

07

MBCPO LIMITED WARRANTY

ONE YEAR/100,000 MILES*

MBCPO EXTENDED LIMITED WARRANTY

ONE ADDITIONAL YEAR/120,000 MILES*

TWO ADDITIONAL YEARS/135,000 MILES*

 **135k**
EXTENDED LIMITED WARRANTY

* Total vehicle accumulated miles

Roadside Assistance¹

Your schedule is busy enough, and unexpected delays can have a domino effect on your entire day. The peace of mind provided by our 24-hour Roadside Assistance is just one more reason your MBCPO vehicle instills confidence.

On the road, you are protected by 24-hour Roadside Assistance throughout the United States. For assistance and details just call: 1-800-FOR-MERCEdes (1-800-367-6372).

Consult your Roadside Assistance program literature for details, terms, and limitations on benefits.

Sign and Drive services include:

08

- Roadside Tire Change, with your spare
- Roadside re-inflation for Tirefit system equipped vehicles
- Jump-start a dead battery
- Fuel for an empty tank
- All with legendary Sign & Drive convenience

¹Roadside Assistance is provided for the life of your warranty. Roadside Assistance repairs may involve charges for parts, service, and towing. Vehicle must be accessible from main roads. Depending on the circumstances, services may be provided by an outside source, courtesy of Mercedes-Benz Roadside Assistance. For full details about Sign and Drive services and the Roadside Assistance Program, please see your dealer.



More security.

More access.



More assurance with **mbrace** technology.

Support and assistance when you need it most.

Mercedes-Benz mbrace* offers a wide range of connected vehicle services and tools that can make any trip easier, more productive and more enjoyable. It brings the Internet to your dashboard¹. It connects you to your vehicle from your smartphone or computer. And it brings you a world of convenience and security.

- Have a stronger sense of security with services such as Automatic Collision Notification, Roadside Assistance Connection and Stolen Vehicle Location Assistance.
- Use the mbrace Mobile Application for iPhone® or Android™ phones to interact with vehicle data and systems.
- Receive trained agent assistance with everyday tasks and unexpected changes in plans.
- Know your family is driving safely and where you expect them to be.
- Keep your eyes on the road with voice-activated traffic and weather, and agent-assisted directions.
- Stay connected safely on-the-go with in-vehicle apps for popular Internet sites and services.



Enjoy your SIRIUS Satellite Radio system with a complimentary three-month subscription¹ to over 140 channels, including 61 channels of sports, news, talk, entertainment, traffic, weather, and data. SIRIUS is also home to 100 percent commercial-free music channels, featuring 69 music channels nationwide. Live play-by-play broadcasts of the biggest sports – NFL®, NASCAR, and games from over 150 college sports teams – round out what's sure to be one of your favorite cabin appointments.

¹With purchase of a Mercedes-Benz Certified Pre-Owned vehicle equipped with Sirius Satellite Radio.

¹Internet browsing and Mercedes-Benz Apps are only available in Model Year 2013 and newer vehicles equipped with COMAND with Navigation, except for Model Year 2013 S-Class and CL-Class.
*Certified Pre-Owned Mercedes-Benz vehicles equipped with mbrace hardware include a complimentary 3-month trial subscription to mbrace services.



More support makes every drive as worry free as it is enjoyable.



Exchange Privilege

If you're not satisfied with your Mercedes-Benz Certified Pre-Owned vehicle, simply return to the selling dealer within 7 calendar days or 500 miles (whichever comes first)¹ and select another vehicle of equal or greater price.²

¹Not offered in all states. See your dealer for details. Terms and conditions may vary.

²If the exchange vehicle is priced higher, the buyer must pay the difference.

Unparalleled Support

Your experience includes customer support through more than 350 dealers in our nationwide network, all of whom honor the Mercedes-Benz Certified Pre-Owned Limited Warranties, and the Mercedes-Benz Customer Assistance Center.



1-800-FOR-MERCEdes

The Customer Assistance Center is at your fingertips 24 hours a day, 365 days a year with Roadside Assistance, product information, or how to program the radio.



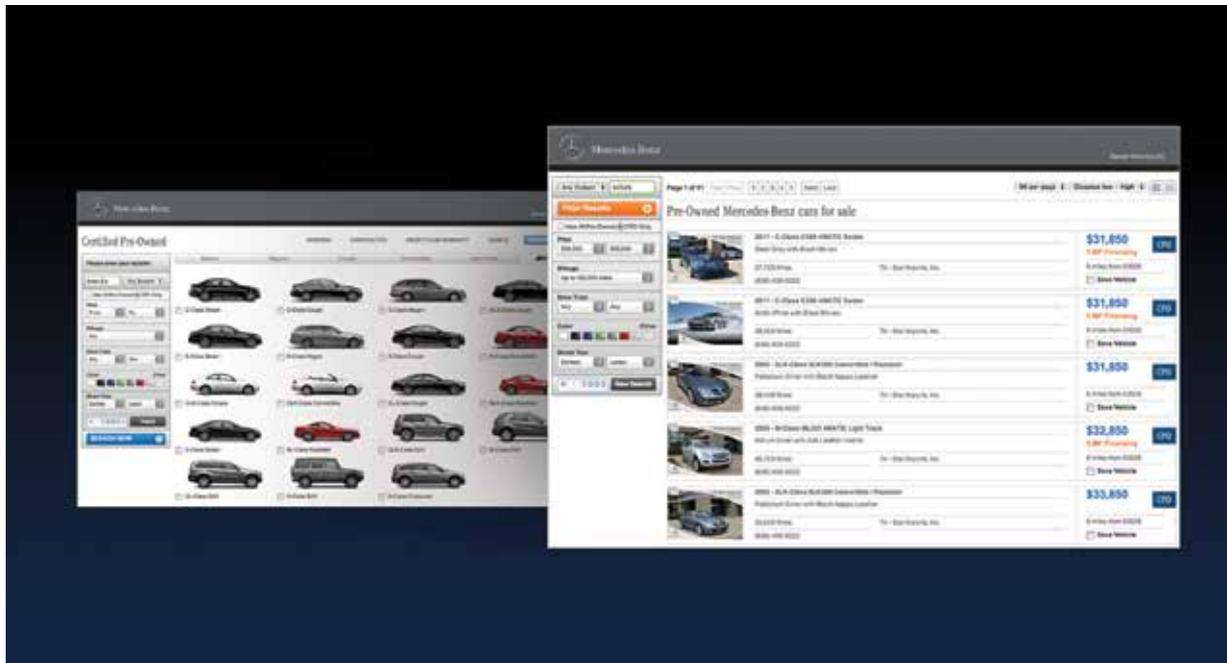
Trip Interruption

If your trip is interrupted by a warranty-covered breakdown more than 100 miles from home, we'll provide up to \$300 per day¹ for documented meals, lodging and substitute transportation.

¹For actual documented meal, lodging, and substitute transportation expenses incurred while your vehicle is repaired at an authorized Mercedes-Benz Center.

Your Mercedes-Benz Certified Pre-Owned dealer has a great selection of vehicles for you to choose from, and there are even more choices available at mbusa.com.

At MBUSA.com, you'll find a description of every Mercedes-Benz Certified Pre-Owned vehicle reported available at every MBCPO dealer in the United States. When you find your MBCPO vehicle, your Mercedes-Benz dealer will attempt to make arrangements to get it to you – even if it's on the other side of the country.





More freedom.

As our dedicated financial services provider, Mercedes-Benz Financial is committed to providing you with incomparably flexible and convenient financing services, including:

First Class Financing™ - comprehensive, tailor-made finance packages that fit your individual needs.

First Class Lease™ - An array of leasing terms and options like flexible mileage, which lets you choose your preferred yearly mileage allowance.

Visit mercedesbenzfinancial.com today to see how easy it can be to get into your next Mercedes-Benz Certified Pre-Owned vehicle.

Mercedes-Benz USA, LLC
One Mercedes Drive
Montvale, NJ 07645

CPO-03-521 Version 6/2013

All information in this publication is correct
as of publication date. The details are subject
to change.

All rights reserved. Reproduction or translation
in whole or part is not permitted without written
authorization from the publisher. Printed in USA.

©2013 Mercedes-Benz USA, LLC

MBUSA.com/cpo



Certified Pre-Owned
by
Mercedes-Benz