

Service Booklet Passenger Cars E-Class (211)



PLEASE NOTE

SERVICE, REPIACEMENT, OR REPAIR OF THE EMISSION CONTROL DEVICES AND SYSTEMS CAN BE PERFORMED BY ANY AUTOMOTIVE REPAIR ESTABLISHMENT OR INDIVIDUAL USING CERTIFIED PARIS.

WE STRONGLY RECOMMEND THAT YOU HAVE YOUR VEHICLE SERVICED BY YOUR AUTHORIZED MERCEDES-BENZ CENTER WHO IS FULLY EQUIPPED TO PROVIDE THIS SERVICE AND THAT GENUINE MERCEDES-BENZ PARIS BE USED.

THE USE OF DEFECTIVE OR NON-EQUIVALENT PARIS MAY RESULT IN YOUR EMISSION PERFORMANCE WARRANTY CLAIM BEING DENIED.

>	>	>
Model	License Plate No.	License Plate No.
•	>	>
Vehicle Identification Number (VIN)	License Plate No.	License Plate No.
•	>	>
Date of initial registration	License Plate No.	License Plate No.
•	>	>
Paint color and code	License Plate No.	License Plate No.

Protecting the environment



Natural resources form the basis of our existence on this planet. The objectives of our policy are for these resources to be used sparingly and in a manner which takes the requirements of both nature and humanity into account.

Our declared policy is integrated environmental protection. This policy starts at the root causes and encompasses in its management decisions all the consequences for the environment which could arise from production processes or the products themselves.

You too can help to protect the environment by operating your Mercedes-Benz in an environmentally responsible manner:

Operating conditions and your individual driving style to a large extent influence fuel consumption and the rate of engine, brake, and tire wear. To reduce fuel consumption and the rate of wear; please consider the following:

- · Avoid short trips.
- Make sure that the tire pressures are always correct.
- Avoid frequent, sudden acceleration.
- Do not carry any unnecessary weight.
- Remove ski holders and roof racks once you no longer need them.

- Do not warm up the engine with the car stationary.
- Shift gears such that each gear is used only up to 2/3 of its maximum engine speed.
- Keep an eye on the car's fuel consumption.

A regularly serviced car will also help protect the environment. You should adhere to the service intervals that the Flexible Service SystemPLUS (FSS PLUS) displays in the instrument cluster; along with other maintenance work described in this booklet.

Always have services performed by an authorized Mercedes-Benz Center using genuine Mercedes-Benz parts.

Service 1-14	Confirmations
Flexible Service System PLUS 13	Flexible Service System PLUS 22
•	·

Introduction

We want you to enjoy your Mercedes-Benz automobile. Vehicle safety and operational reliability are two very important factors and to maintain them, a certain amount of service and maintenance is necessary.

We continuously strive to improve our product, and ask for your understanding that we reserve the right to make changes in the required periodic maintenance work which is required for our vehicles.

Your Mercedes-Benz comes equipped with the Flexible Service System PLUS (FSS PLUS). FSS PLUS evaluates engine temperature, oil level, vehicle speed, engine speed, brake wear; distance driven and the time elapsed since your last service. In addition, FSS PLUS also calculates other maintenance work required. The next necessary FSS PLUS service is indicated in the multifunction display in the instrument cluster: The maintenance services will be indicated by showing a servicetype A through type H in the multifunction display. Types A through H are classified based on the estimated time needed to perform the maintenance service, ranging from up to approximately one hour (type A) to up to approximately eight hours (type H). When scheduling a maintenance appointment with your authorized Mercedes-Benz Center; always indicate the service type that appears in the multifunction display. This will help the Mercedes-Benz Center to schedule your vehicle maintenance in the most efficient manner:

A "+" sign after the service type display indicates that the brake lining thickness must be checked in addition to the other required services at the service displayed.

FSS PLUS calculates and determines the service items (items 1-14) that need to be performed. Based on these service items,

FSS PLUS then assigns the appropriate service type (type A through type H) which appears in the multifunction display.

When the service type appears in the multifunction display, you can use the vehicle's control system to view a list of the service items (1-14) that need to be performed at the called for service type. See "Flexible Service System PLUS" in your Operator's Manual on how to view the service items. A descriptive listing of the service items 1-14 are contained in this booklet, starting on page 13.

Following each maintenance service, your Mercedes-Benz Center will reset the FSS PLUS service indicator by confirming the service items performed. See "Flexible Service System PLUS" in your Operator's Manual Under normal circumstances the driven distance between services is an average of approximately 12 000 miles.

Introduction

If the FSS PLUS counter was inadvertently reset, have a Mercedes-Benz Center correct it. Please only reset if the proper service has been performed. Resetting the system without performing the proper service as called for by the FSS PLUS will result in engine and other vehicle damage not covered by the Mercedes-Benz Limited Warranty.

Tire rotations are not called for by FSS PLUS. Tire rotations should be performed in accordance with the tire manufacturer's recommendations. Please refer to the tire pamphlet included in your vehicle literature portfolio. Please note that the useful life of tires will also vary depending on tire type, speed rating, road surfaces, and individual driving style. Tire rotations are not covered by the Mercedes-Benz Maintenance Commitment.

Severe operating conditions - The FSS PLUS maintenance intervals have been determined so that the vehicle, under normal operating conditions, should operate properly between maintenance services. Severe operating conditions may call for correspondingly sooner replacement of the following items:

INTERIOR FILTERS (e.g. dust filter, recirculating air filter, activated charcoal filter or combination filter) are replaced as called for by FSS PLUS. Under severe dust conditions, or with the Automatic Climate Control frequently operating in the air recirculation mode, the filters should be replaced correspondingly sooner and changed more frequently than as called for by FSS PLUS. Such additional service is not covered by the Mercedes-Benz Maintenance Commitment.

SPARK PLUGS. FSS PLUS calls for spark plug replacement every 100,000 miles or

5 years, whichever comes first. Severe operating conditions (frequent starting and stopping excessive idling sustained fast highway driving) may call for spark plugs to be replaced correspondingly sooner. Such additional service is not covered by the Mercedes-Benz Maintenance Commitment.

Wear items - While FSS PLUS maintenance service calls for inspection of certain wear items, FSS PLUS does not make any judgment on the condition of these wear items. Only a qualified technician can determine if a wear item needs to be replaced. Please note that wear items such as, but not limited to, engine belts, tire wear; wiper blades, wiper rubber inserts, brake discs, brake pads, and brake pad wear sensors are not covered by the Mercedes-Benz Maintenance Commitment.

Please refer to the Service and Warranty Information booldet for full details of the Mercedes-Benz Maintenance Commitment.

Introduction

Regular checks

In addition to the services, we recommend that you check the following items regularly (for example: weekly, when refueling or before any long journey):

- Engine oil level Check the engine oil level using either the oil dipstick in the engine compartment, or the multi-function steering wheel oil level check. Further information about engine oil level measurement can be found in the vehicle Operator's Manual.
- Coolant level Please refer to the Operator's Manual for the correct procedure to check the coolant level.

- Brake fluid level If brake fluid has to be added, see an authorized Mercedes-Benz Center to determine the cause, e.g. leaks or worn brake pads.
- Windshield washing system If the washer fluid level drops below 1/3, the windshield washer fluid level warning lamp will illuminate. Add washer fluid mixed with Mercedes-Benz windshield washer solvent/concentrate, test function and check wiper blades.

- Check lights
- Tire condition and pressures Check at least every other week. Please refer to section "Tires and wheels" in the Operator's Manual for guidelines and correct procedures to check tire condition and pressures.

Please refer to the Factory Approved Service Products booklet or see your Mercedes-Benz Center for more information on selecting the proper fluids, lubricants, and oils for your vehicle.

Introduction

Notes on the warranty

An extensive and well-equipped network of Mercedes-Benz Centers is at your disposal for service work. Your authorized Mercedes-Benz Center can ensure that your vehicle is professionally and thoroughly serviced and repaired.

Please see the Service and Warranty Information booklet for detailed information on warranty terms and coverage.

Please follow the instructions given in this Service Booklet, even if you entrust the vehicle to a third party for use or care. Only in this way will you be able to ensure that your warranty rights are not affected.

Service, replacement, or repair of the emission control devices and systems

can be performed by any automotive repair establishment or individual using certified parts.

We strongly recommend that you have your vehicle serviced by your authorized Mercedes-Benz Center which is fully equipped to provide this service.

Please note that engines have to be serviced in accordance with special instructions and using special measuring equipment to comply with legal requirements concerning exhaust emissions.

Modifications to or tampering with emissions components is not permissible. Your authorized Mercedes-Benz Center is familiar with the relevant regulations.

Spare parts / Operating materials

We recommend only the use of genuine Mercedes-Benz parts for service and repairs, since they meet our specifications. It is also important to only use fuels, lubricants and anticorrosion/antifreeze coolant meeting factory specifications. Please refer to the Factory Approved Service Products booklet or see your Mercedes-Benz Center for more information on this subject.

Introduction

Service records

Your authorized Mercedes-Benz Center will certify in the Service Booklet the maintenance services on your vehicle which it has performed.

Other than the maintenance services described, the Service Booklet does not record or reflect any repair work that may have been performed to your vehicle. Please keep those receipts with your vehicle records.

For information concerning warranty, see your Service and Warranty Information hooklet.

Your authorized Mercedes-Benz Center will gladly furnish additional information on the maintenance of your vehicle.

We extend our best wishes for many miles of safe, pleasurable driving.

Mercedes-Benz USA, LLC A DaimlerChrysler Company

Emission System Maintenance

The U.S. Environmental Protection Agency and, in California, the Air Resources Board have certified that the emission control systems of your vehicle comply with the applicable exhaust emission standards for MY 2003 vehicles. This vehicle also complies with the applicable Canadian Motor Vehicle Emission Standards.

To be certain that the emission control systems function as designed, regular maintenance is necessary for components of the vehicle which affect exhaust and evaporation emissions composition. The vehicle owner is responsible for the regular maintenance of the emission control system, as well as the use of premium unleaded gasoline with an anti-knock index of at least 91 (displayed on the pump) in all models unless otherwise specified.

Failure to properly maintain the emission system may result in repairs not being covered by the emission system warranties.

Explanations of each maintenance job are given in numerical order on page 21.

Emission System Maintenance

Emission Control System Caution

Your Mercedes-Benz vehicle is equipped with both a three-way catalyst and a closed loop oxygen sensor system to comply with current exhaust emission regulations. Keep your vehicle in proper operating condition by following our recommended maintenance instructions as outlined.

The following has to be adhered to:

- a) In all models, use only premium unleaded gasoline with an anti-knock index of at least 91 (as displayed on the pump) unless otherwise specified. Damage to the engine could occur if premium unleaded fuel is not used. Refer to the Operator's Manual for special precautions.
- b) Leaded gasoline should not be used under any circumstances. Damage to the emission control components will result.

- c) The specified engine maintenance jobs have to be performed completely and at the required intervals. Correct ignition timing and properly functioning spark plugs for instance are important for the service life of the catalysts. Failure to properly perform the specified maintenance jobs may adversely affect the emission control system on the vehicle and reduce its service life.
- d) The operation of the emission control system must not be altered in any way. Alterations are not permissible by law. In addition, alterations may result in damage to the catalysts, increased fuel consumption, and impaired engine running conditions.

e) Irregular engine running conditions should be corrected immediately by an authorized Mercedes-Benz Center. Such irregular running conditions can influence the proper function of the emission control system.

If the "CHECK ENGINE" indicator lamp in the instrument cluster illuminates when the engine is running, it indicates a possible malfunction of the engine management system or emission control system.

We recommend that you have the malfunction checked as soon as possible.

Notes

Notes		

Service

Required Vehicle Service Work (including Emission System Maintenance)

Notes:

For description of emission system maintenance jobs, see page 21.

The four digit-numbers in front of the maintenance jobs are reference numbers of the detailed maintenance job descriptions listed in the Mercedes-Benz Maintenance Manual used by Mercedes-Benz technicians.

	Service 1 due when displayed in multifunction display
4251	Wheels, brakes Check brake pads for lining thickness front/rear Check condition of brake disks front/rear
	Service 2 at approximately every 60,000 miles or 4 years
	Engine compartment Replace air cleaner insert
	Service 3 at approximately every 30,000 miles or 2 years
8384	Engine compartment Replace combination filter
	Service 4 at approximately every 30,000 miles or 2 years
8381	Engine compartment Replace dust filter

	Service 5 at approximately every 60,000 miles or 5 years
0780	Engine compartment Replace fuel filter
	Service 6 at approximately every 60,000 miles or 5 years
8382	Passenger compartment Replace activated charcoal filter
	Service 7 at approximately every 100,000 miles or 5 years
1580	Engine compartment Replace spark plugs
	Service 8 at approximately every 150,000 miles or 15 years
2080	Engine compartment Replace coolant

	Service 9 every 2 years
9850	Check bodywork for paint work damage
0090	Underside of vehicle Chassis and load-bearing body components: Check for damage and corrosion
4281	Engine compartment Replace brake fluid, Check preload pressure of pressure reservoir
	Service 10 every 3 years
7731	Passenger compartment Sliding/pop-up roof: Clean slide rails and slide shoes
	Service 11 every 3 years
7732	Passenger compartment Panorama sliding roof: Clean and lubricate guide mechanism
	Service 12 due when displayed in multifunction display
0101	Engine compartment Engine - oil and filter change

	Service 13 due when displayed in instrument cluster
	Service 13 due when displayed in histrament cluster
	Engine compartment
	Check the following fluid levels, correct if necessary. If there is a loss of fluid, determine cause and perform repair with separate work order
4210	Brake system
4611	Power steering
8210	Windshield washer system
8851	Check catch and safety catch and hinges on engine hood for proper operation
	Check auxiliary battery condition using "Midtronics MCR 717" tester
	Interior
	Function check
	Warning/indicator lamps, illumination and interior lighting
8252	Windshield wipers, windshield washer system, headlamp cleaning system
	Reset service indicator in instrument cluster

	Service 13 (continued)
	Wheels, brakes
4051	Inspect tires for damage and splits, measure tread depth and record in mm
4253	Check thickness of front brake pads (remove 1 front wheel at Service 13)
	Correct tire inflation pressure, incl. spare tire
	Trunk
	Check main battery condition using "Midtronics MCR 717" tester
	Service 14 due when displayed in instrument cluster
	Engine compartment
0053	Leakage - Major components Check for chafe marks, line routing, damaged components In the event of leakage, determine cause and perform repair via separate work order

	Service 14 (continued)
	Check the following fluid levels, correct if necessary. If there is a loss of fluid, determine cause and perform repair with separate work order
4210	Brake system
4611	Power steering
8210	Windshield washer system
1351	Check condition of poly-V-belt
8851	Check catch and safety catch and hinges on engine hood for proper operation
	Check auxiliary battery condition using "Midtronics MCR 717" tester
	Interior
	Function check
	Check parking brake (function test only)
	Warning and indicator lamps, illumination and interior lighting
8252	Windshield wipers, windshield washer system, headlamp cleaning system
9150	Check seat belts and buckles for signs of external damage and proper function
	Reset service indicator in instrument cluster

	Service 14 (continued)
	Wheels, brakes
4051	Inspect tires for damage and splits, measure tread depth and record in mm
4253	Check condition of front/rear brake pads for lining thickness
	Correct tire inflation pressure, incl. spare tire
	Underside of vehicle
0053	Leakage - Major components Check for chafe marks, line routing, damaged components In the event of leakage, determine cause and perform repair via separate work order
3353	Check front axle ball joints for play, check rubber boots
4152	Inspect condition of flexible disks
4653	Inspect play of tie rod and drag link joints, inspect rubber boots
	Trunk
	Check main battery condition using "Midtronics MCR 717" tester

Description of Emission System Maintenance Jobs

The composition of exhaust emissions is influenced not only by the special emission control equipment, but also by various engine components and their adjustments.

Therefore, emission system maintenance must include these engine components. Some maintenance jobs are actually only tests. They are important however, because they allow early detection of discrepancies which can later lead to increased exhaust emissions. It is generally less expensive to have such items adjusted immediately rather than allowing them to contribute to costly repairs. The maintenance intervals have been determined so that the vehicle, under normal conditions, should operate properly between services.

0101 Engine oil and filter change Change the engine oil and oil filter as indicated by the FSS PLUS service indicator in the multifunction display. If oil consumption should increase, determine the cause and take necessary corrective steps. Do not reset the FSS PLUS service indicator if the oil is topped up or changed outside the interval called for by FSS PLUS.

0980 Replace air filter element Under normal dust conditions, replace air filter element approximately every 60,000 miles or 4 years. Clean air filter cover and housing prior to removal of air filter element. 0780 Replace fuel filter Replace the fuel filter approximately every 60,000 miles or 5 years.

1351 Check engine poly-V-belt condition

The poly-V-belt is subject to wear and aging. It must be checked for cracks and wear. Replace poly-V-belt if necessary.

1580 Replace spark plugs Spark plugs are subject to electrode erosion and must be replaced every 100,000 miles or 5 years, or more frequently as may be required when subject to severe operating conditions.

Date:		FSS PLUS	Date:		FSS PLUS
Odometer:		Repair order no	Odometer:		Repair order no
Oil change			Oil change		
		Distance remaining miles			Distance remainingniles
Replaced	Yes/No	or days remaining	Replaced	Yes/No	or days remaining
Brake fluid		Oil brand / viscosity	Brake fluid		Oil brand / viscosity
Cookunt			Cookunt		
Spark plugs		MB Center rubber stamp	Spark plugs		MB Center rubber stamp
Airfilter			Air filter		
Fuel filter			Fuel filter		
Activated charcoal filter			Activated charcoal filter		
		Signature			Signature

Date:		FSS PLUS	Date:		FSS PLUS
Odometer:		Repair order no	Odometer:		Repair order no
Oil change			Oil change		
		Distance remaining miles			Distance remaining miles
Replaced	Yes/No	or days remaining	Replaced	Yes/No	or days remaining
Brake fluid		Oil brand / viscosity	Brake fluid		Oil brand / viscosity
Cookunt			Coolant		
Spark plugs		MB Center rubber stamp	Spark plugs		MB Center rubber stamp
Air filter			Airfilter		
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		Signature			Signature

Date:		FSS PLUS	Date:		FSS PLUS
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Oil change			Oil change		
		Distance remaining miles			Distance remainingniles
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Brake fluid		Oil brand / viscosity	Brake fluid		Oil brand / viscosity
Cookint			Coolant		
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Airfilter			Airfilter		
Fuel filter			Fuel filter		
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Confirmations

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Fuel filter			Fuel filter		
Activated charcoal filter			Activated charcoal filter		
		Signature			Signature

If you wish to retain continuous proof that your vehicle has been properly maintained, please request a new service booklet from your authorized Mercedes-Benz Center.

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